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Debra A. Howland



TDD Access: Relay NH  
1-800-735-2964

Tel. (603) 271-2431

Website:  
[www.puc.nh.gov](http://www.puc.nh.gov)

**PUBLIC UTILITIES COMMISSION**

21 S. Fruit St., Suite 10  
Concord, N.H. 03301-2429

February 18, 2021

Marsha Griffin  
ENGIE Resources, LLC  
1360 Post Oak Blvd., Ste. 400  
Houston, TX 77056

Re: DM 20-163, ENGIE Retail, LLC d/b/a Think Energy  
Renewal of Registration as Competitive Electric Power Supplier

Dear Ms. Griffin:

On October 2, 2020, ENGIE Retail, LLC d/b/a Think Energy (ENGIE) filed an application to renew its registration as a competitive electric power supplier (CEPS). ENGIE's application included forms of contracts to be used with residential and small commercial customers. On December 21, 2020, ENGIE filed certificates demonstrating that it had completed Electronic Data Interchange testing with Public Service Company of New Hampshire d/b/a Eversource Energy (Eversource), Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities (Liberty), New Hampshire Electric Cooperative, Inc. (NHEC), and Unitil Energy Systems, Inc. (Unitil). On December 14, 2020, ENGIE filed an amended surety bond in the amount of \$350,000, naming the Commission as obligee, which originally became effective on November 3, 2017 and cannot be cancelled prior to December 11, 2021.

Commission Staff filed a memorandum on January 5, 2021 that summarizes the filings made by ENGIE in connection with its registration renewal application and Staff's analysis of the completed application. Staff concluded that the application complies with the requirements of N.H. Admin. R., Puc 2003 and Puc 2006.01. Staff recommended approval of ENGIE's registration application to serve residential and small commercial customers in the service areas of Eversource, Liberty, NHEC, and Unitil, for a three-year term beginning on December 28, 2020 and ending at the close of business on December 28, 2023. Staff also recommended that, in light of the number and types of consumer complaints in other states described in its registration renewal application, ENGIE be directed to provide at least 60 days prior notice to the Commission before commencing any telemarketing or in-person solicitation of residential customers in New Hampshire.

ENGIE's application for renewal registration as a CEPS authorized to operate in the franchise areas of Eversource, Liberty, NHEC, and Unitil, serving residential and small commercial customers, is approved for a term beginning on December 28, 2020 and ending at the close of business on December 28, 2023, under Puc 2003.02(c)(1).

Pursuant to Puc 2003.02(a), ENGIE must submit its renewal application at least 60 days prior to the expiration of the approved registration period, on or before October 29, 2023. As recommended by Staff, ENGIE is directed to provide at least 60 days prior notice to the Commission before commencing any telemarketing or in-person solicitation of residential customers in New Hampshire.

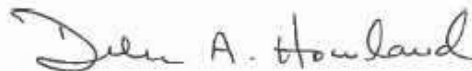
Please be aware that registered CEPS are subject to specific requirements contained in Puc 2000 - Competitive Electric Power Supplier and Aggregator Rules. These rules are available at: <http://www.puc.nh.gov/Regulatory/Rules/PUC2000.pdf>. In particular, note that, under Puc 2003.03(e), if a CEPS's financial security instrument will not be renewed or extended beyond its expiration date, it must (1) provide written notice to the Commission of such non-renewal or non-extension no less than 60 days prior to the expiration date, and (2) file with the Executive Director a replacement financial security instrument meeting the requirements of the rules no less than 30 days prior to the expiration date, and that, under Puc 2003.03(f), a CEPS that fails to comply with the requirement to file a replacement financial security instrument is subject to fines, suspension, or revocation pursuant to Puc 2005.

Please also note that each CEPS must input into a shopping comparison website, maintained by the Commission, information regarding its standard pricing policies, charges, and key terms for residential and small commercial customers. This information must be updated whenever it changes, but no less frequently than once per month. These requirements are intended to comply with RSA 374-F:4-b, II and Puc 2004.03(a). Following its initial registration, each CEPS will be sent by electronic mail a link to the website through which it must input the required information.

In addition, all CEPS must comply with the renewable portfolio standard (RPS) requirements of RSA 362-F. The RPS obligation applies to every "provider of electricity," as defined in RSA 362-F:2, XIV, which includes registered CEPS. Please also refer to the Puc 2500 rules for further details regarding RPS compliance and reporting requirements. RPS compliance is on a calendar year basis and must be reported to the Commission by July 1 of the subsequent calendar year.

Pursuant to RSA 378:49 and Puc 2004.05, all CEPS also must comply with the requirement to disclose environmental characteristics of the electricity they sell to retail customers.

Sincerely,



Debra A. Howland  
Executive Director

cc: Service List  
Docket File

# Service List - Docket Related

Docket#: 20-163

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Email Addresses

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ExecutiveDirector@puc.nh.gov

richard.chagnon@puc.nh.gov

bryan.connelly@puc.nh.gov

tom.frantz@puc.nh.gov

marsha.griffin@na.engie.com

Corrine.Lemay@puc.nh.gov

amanda.noonan@puc.nh.gov

ocalitigation@oca.nh.gov

david.wiesner@puc.nh.gov