## Unitil Energy Systems, Inc. Docket No. DE 21-030 DOE Data Requests – Tech Session Set 1

Date Request Received: 09/28/2021	
Request No. Energy TS 1-12	

Date of Response: 10/12/2021 Witness: Carole Beaulieu

## **REQUEST:**

Please quantify the number of customers that would fall into the gap, that is the number of customers that would be disconnected before accumulating an arrears balance of \$300 that is 60 days past due?

## **RESPONSE:**

There are 279 customers with a 60+ day arrears balance greater than \$100 but less than \$300 that would receive a warning notice and/or be subject to disconnection proceedings if the balance was not paid in full or another payment plan was not established.