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NH Public Utilities Commission
21 S. Fruit St, Suite 10
Concord, N.H. 03301-2429

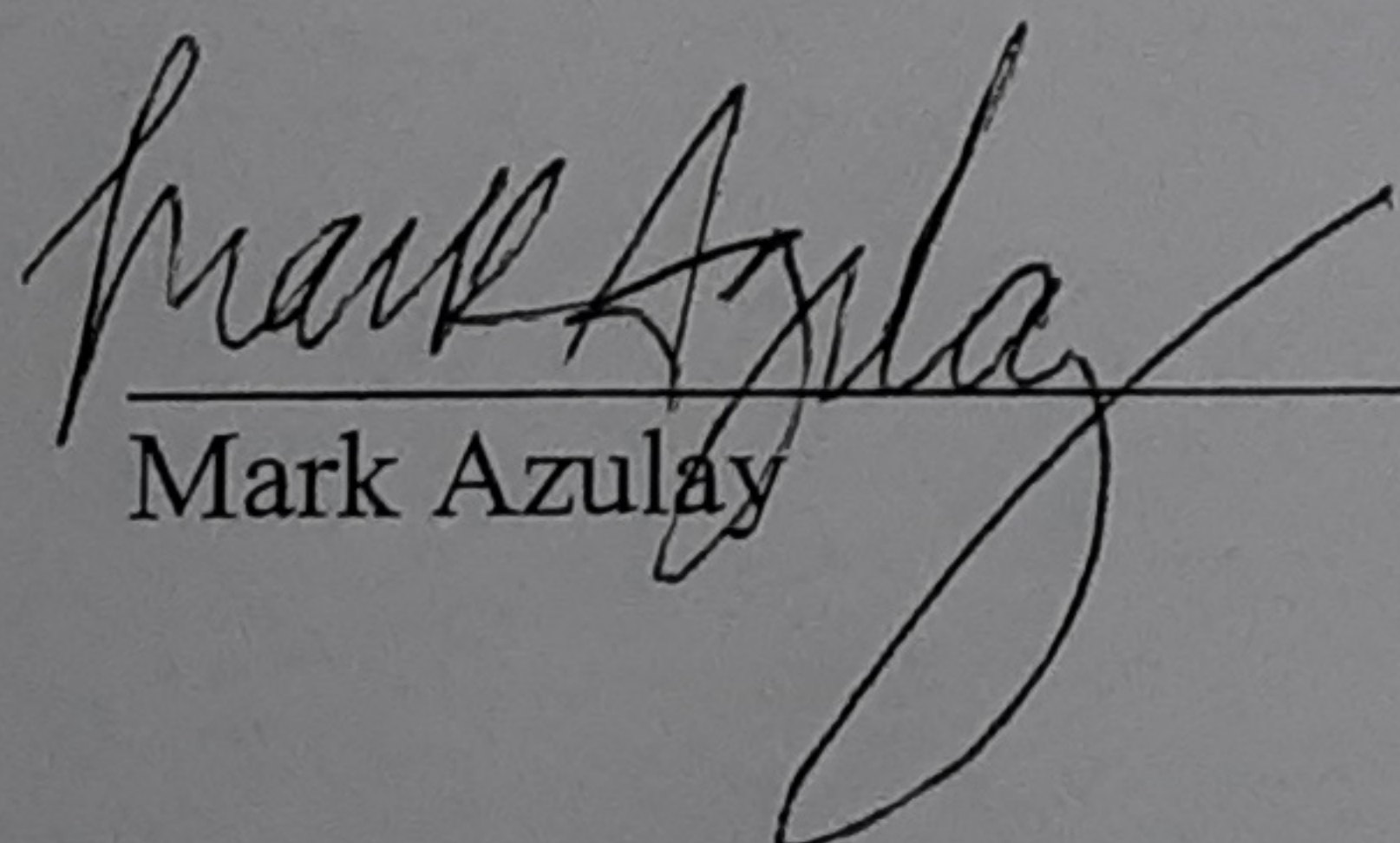
Re: Potential Rate Increase – Litchfield, NH

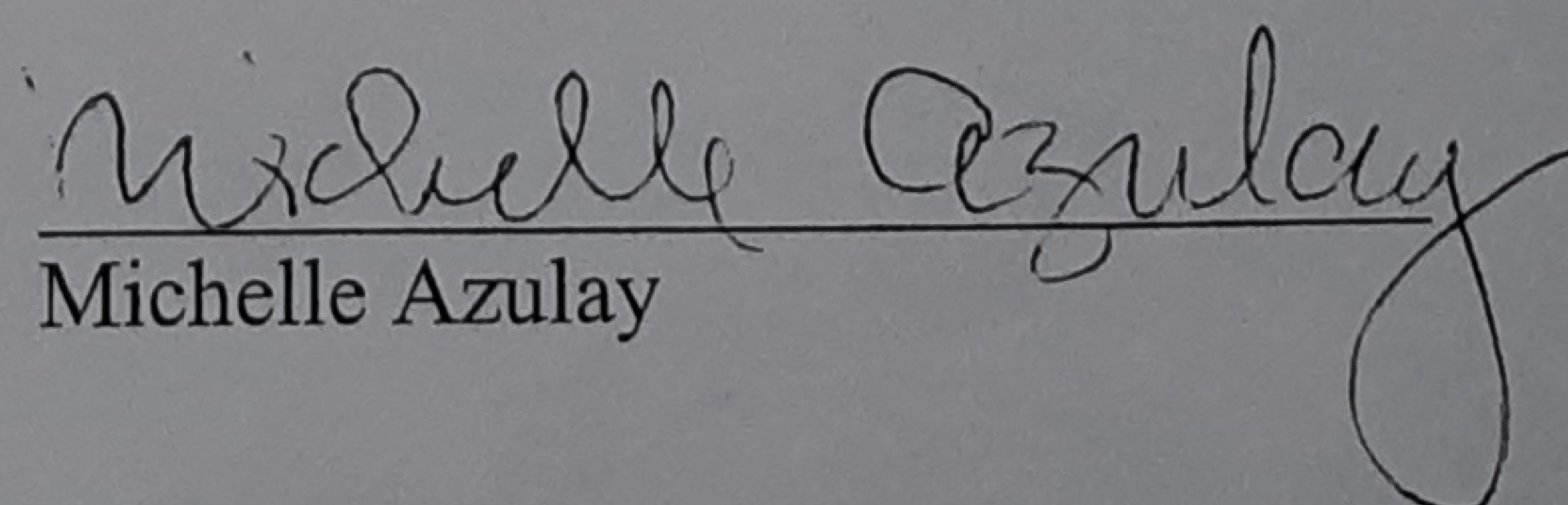
Dear Sir/Madam:

We lived in Massachusetts for 57 years before building our forever home in Litchfield, NH. We *thought* we had outrageous water rates until we received our first water bill from Pennichuck. We were aghast at the price of water – water that is not suitable to drinking, washing laundry, or even taking a bath. We frequently suffer very low water pressure. Our community, Weatherstone Estates, has repeatedly reached out to Pennichuck and the Town of Litchfield Fire Department to review water issues, and we have received little or no response from Pennichuck. We suffer water issues almost daily. The sediment in the pipes is so bad that after the Litchfield Fire Department was training in our neighborhood, they had to stop because they turned our water brown, and sand and rocks began to come out of our taps, damaging our washing machines and dishwashers. The Litchfield Fire Department then spent three (3) hours cleaning out their own nozzles and equipment, as they were completely clogged with sediment. The Fire Chief told us and complained to a rep from Pennichuck that if one of our homes suffered a fire, the water pressure would not have been strong enough to put out the fire.

After all of this, we understand that Pennichuck would like to raise our rates! We find that horribly troubling and grossly unfair. Litchfield already pays one of the highest rates to Pennichuck (compare the rates to Hudson!)

We highly object to this proposed rate increase and feel that The New Hampshire Public Utilities Commission needs to deny this increase and force The Pennichuck Water Works to fix all the issues that Litchfield is having with their water instead of raising our rates.


Mark Azulay


Michelle Azulay