

September 12, 2021

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 20-123

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for September 2021 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On October 4, 2021 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of September 2021, Eversource expenses were \$27,705.38 below the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,997,231.37.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Theresa Washington
Manager, Hardship Program and Protections

Electric Assistance Program System Benefits Charge Reconciliation Report September 2021

Eversource

Retail Delivery KWHs		677,299,484
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	1,015,949.23
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$	36.43
SBC Low Income EAP Funding	\$	1,015,985.66
EAP Costs		
Discounts Applied to Customers' Bills	\$	930,171.40
Payments to Community Action Agencies-Aug 2021	\$	113,519.64
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
Total EAP Costs	\$	1,043,691.04
SBC Low Income EAP Balance	\$	(27,705.38)
Total Amount Due to Eversource	\$	27,705.38
Program to Date Reserve Balance	\$	372,886.38
(1) Interest on reserve at .11888%		
$\$372,886.38 * .11888\% * 30/365 = \36.43		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of September 2021**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,882	2	30.2%	64,106.14	6.9%
	3,537	3	15.5%	85,991.26	9.2%
	3,914	4	17.2%	154,259.20	16.6%
	4,411	5	19.3%	241,798.68	26.0%
	<u>4,070</u>	6	<u>17.8%</u>	<u>384,016.12</u>	<u>41.3%</u>
TOTAL	22,814		100.0%	\$ 930,171.40	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of September 2021

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	93.23	\$	147.89
Average Past Due Amount	\$	412.19	\$	294.79
Total Included Accounts Receivable ⁽¹⁾	\$	7,454,998.53	\$	54,047,713.33
Number of Accounts ⁽¹⁾		22,836		423,130
Percent Past Due:	33.45%	7,639	11.70%	49,506
% Past due 30 days	37.85%	2,891	61.89%	30,639
% Past due 60 days	17.96%	1,372	17.46%	8,644
% Past due 90 days	44.19%	3,376	20.65%	10,223

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	6,939
	3	22%	3,588
	4	36%	3,976
	5	52%	4,466
	6	76%	4,129
Rate R Total			23,098
Uncontrolled WH	2	8%	893
	3	22%	442
	4	36%	445
	5	52%	395
	6	76%	363
Uncontrolled WH Total			2,538
Controlled WH	2	8%	3
	3	22%	3
	4	36%	2
	5	52%	5
	6	76%	2
Controlled WH Total			15
HeatSmart	2	8%	37
	3	22%	23
	4	36%	21
	5	52%	30
	6	76%	32
HeatSmart Total			143
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	3
LCS 10/11 Hour No Switch Total			5
Grand Total			25,799

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
644	\$134.00	\$125.10	\$8.89
599	\$125.70	\$102.60	\$23.10
586	\$123.17	\$85.75	\$37.42
559	\$118.22	\$65.49	\$52.74
720	\$148.26	\$58.44	\$89.82
624	\$130.34	\$91.39	\$38.95
151	\$27.80	\$25.59	\$2.21
135	\$25.44	\$19.89	\$5.54
142	\$26.53	\$16.98	\$9.55
145	\$26.91	\$12.94	\$13.97
177	\$31.83	\$7.67	\$24.16
150	\$27.60	\$18.56	\$9.05
156	\$27.86	\$25.63	\$2.23
30	\$9.25	\$7.22	\$2.04
251	\$41.94	\$26.84	\$15.10
84	\$17.31	\$8.31	\$9.00
157	\$27.99	\$6.72	\$21.27
119	\$22.52	\$13.81	\$8.70
240	\$39.75	\$36.69	\$3.05
151	\$27.60	\$21.53	\$6.07
169	\$30.03	\$19.22	\$10.81
113	\$22.41	\$10.76	\$11.65
285	\$45.83	\$11.79	\$34.04
199	\$34.09	\$20.67	\$13.42
223	\$37.81	\$34.78	\$3.02
100	\$19.64	\$9.43	\$10.21
149	\$26.91	\$19.57	\$7.34
575	\$119.62	\$83.77	\$35.85

Bill Difference %	Bills >750 kWh
7%	2,158
18%	954
30%	1030
45%	1083
61%	1632
30%	6857
8%	1
22%	3
36%	0
52%	1
76%	2
33%	7
8%	0
22%	0
36%	0
52%	0
76%	0
39%	0
8%	1
22%	0
36%	0
52%	0
74%	1
39%	2
8%	0
52%	0
27%	0
30%	6866

% >750 kWh

31%

27%

26%

24%

40%

30%

0%

1%

0%

0%

1%

0%

0%

0%

0%

0%

0%

0%

3%

0%

0%

0%

3%

1%

0%

0%

0%

27%

**EVERSOURCE
ELECTRIC ASSISTANCE PROGRAM
ADMINISTRATION COSTS**

<u>ONGOING ADMINISTRATION COSTS - PSNH PY 2019</u>	<u>For the Quarter Ending September 31, 2021</u>			<u>Cumulative Costs From Oct 1, 2020 to September 31, 2021</u>		
	Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 18,056.51	\$ 18,056.51	\$ -	\$ 95,791.82	\$ 95,791.82
Brochures		\$ -	\$ -		\$ -	\$ -
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$ -	\$ 18,056.51	\$ 18,056.51	\$ -	\$ 95,791.82	\$ 95,791.82
SBC REVENUES COLLECTED (including Interest on Reserve)			\$ 3,157,091.58			\$ 11,634,946.54