

August 13, 2021

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 20-123

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for August 2021 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On September 2, 2021 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of August 2021, Eversource expenses were \$90,589.80 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,969,525.99.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

9/10/2021

**X** Theresa Washington

Theresa Washington  
Manager, Hardship Program and Protections  
Signed by: braswja

# Electric Assistance Program System Benefits Charge Reconciliation Report August 2021

<b>Eversource</b>
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Retail Delivery KWHs		712,641,515
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	1,068,962.27
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$	39.19
<b>SBC Low Income EAP Funding</b>	<b>\$</b>	<b>1,069,001.46</b>
EAP Costs		
Discounts Applied to Customers' Bills	\$	881,215.18
Payments to Community Action Agencies-Jul 2021	\$	97,196.48
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
<b>Total EAP Costs</b>	<b>\$</b>	<b>978,411.66</b>
<b>SBC Low Income EAP Balance</b>	<b>\$</b>	<b>90,589.80</b>
<b>Total Amount Due to State of New Hampshire</b>	<b>\$</b>	<b>(90,589.80)</b>
Program to Date Reserve Balance	\$	372,886.38
(1) Interest on reserve at .12375%		
$\$372,886.38 * .12375\% * 31/365 = \$39.19$		

**Eversource  
Electric Assistance Program  
Number of Active EAP Participants by Discount Tier Levels and Amounts  
As of August 2021**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,897	2	30.1%	61,118.56	6.9%
	3,567	3	15.5%	80,968.01	9.2%
	3,961	4	17.3%	145,813.14	16.5%
	4,442	5	19.4%	233,016.97	26.4%
	<u>4,081</u>	6	<u>17.8%</u>	<u>360,298.50</u>	<u>40.9%</u>
<b>TOTAL</b>	22,948		100.0%	\$ 881,215.18	100.0%

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of August 2021**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	88.82	\$	139.86
Average Past Due Amount	\$	413.82	\$	294.47
Total Included Accounts Receivable <sup>(1)</sup>	\$	7,439,774.17	\$	49,642,075.33
Number of Accounts <sup>(1)</sup>		23,002		423,007
Percent Past Due:	34.81%	8,007	12.66%	53,553
% Past due 30 days	37.38%	2,993	59.45%	31,837
% Past due 60 days	12.87%	1,031	15.92%	8,526
% Past due 90 days	49.75%	3,983	24.63%	13,190

<sup>(1)</sup> Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	6,560
	3	22%	3,369
	4	36%	3,730
	5	52%	4,123
	6	76%	3,759
<b>Rate R Total</b>			<b>21,541</b>
Uncontrolled WH	2	8%	855
	3	22%	422
	4	36%	433
	5	52%	387
	6	76%	348
<b>Uncontrolled WH Total</b>			<b>2,445</b>
Controlled WH	2	8%	2
	3	22%	3
	4	36%	3
	5	52%	5
	6	76%	2
<b>Controlled WH Total</b>			<b>15</b>
HeatSmart	2	8%	39
	3	22%	21
	4	36%	22
	5	52%	30
	6	76%	33
<b>HeatSmart Total</b>			<b>145</b>
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	3
	5	52%	5
<b>LCS 10/11 Hour No Switch Total</b>			<b>24,151</b>
<b>Grand Total</b>			<b>-</b>

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
617	\$118.30	\$110.29	\$8.01
571	\$110.61	\$89.84	\$20.77
557	\$108.07	\$74.58	\$33.50
534	\$104.30	\$57.12	\$47.18
686	\$129.97	\$49.43	\$80.54
<b>596</b>	<b>\$114.68</b>	<b>\$80.11</b>	<b>\$34.57</b>
152	\$25.35	\$23.32	\$2.02
130	\$22.45	\$17.51	\$4.94
146	\$24.59	\$15.93	\$8.66
149	\$24.98	\$12.08	\$12.90
174	\$28.31	\$6.86	\$21.45
<b>150</b>	<b>\$25.08</b>	<b>\$16.89</b>	<b>\$8.19</b>
156	\$24.69	\$22.71	\$1.97
28	\$9.68	\$7.55	\$2.13
163	\$25.53	\$16.34	\$9.19
77	\$15.40	\$7.39	\$8.01
150	\$23.98	\$5.76	\$18.23
<b>104</b>	<b>\$18.66</b>	<b>\$11.04</b>	<b>\$7.63</b>
233	\$34.45	\$31.79	\$2.65
133	\$22.66	\$17.67	\$4.99
183	\$28.57	\$19.08	\$9.50
126	\$21.82	\$10.48	\$11.35
298	\$42.02	\$10.84	\$31.18
<b>204</b>	<b>\$30.96</b>	<b>\$18.64</b>	<b>\$12.32</b>
312	\$46.89	\$43.14	\$3.75
76	\$16.25	\$7.80	\$8.45
170	\$28.50	\$21.93	\$6.57
<b>548</b>	<b>\$105.03</b>	<b>\$73.28</b>	<b>\$31.75</b>
-	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>

Bill Difference %	Bills >750 kWh
7%	1,877
19%	820
31%	914
45%	901
62%	1373
<b>30%</b>	<b>5885</b>
8%	1
22%	0
35%	2
52%	3
76%	1
<b>33%</b>	<b>7</b>
8%	0
22%	0
36%	0
52%	0
76%	0
<b>41%</b>	<b>0</b>
8%	1
22%	0
33%	1
52%	0
74%	1
<b>40%</b>	<b>3</b>
8%	0
52%	0
23%	0
<b>30%</b>	<b>5895</b>
<b>#DIV/0!</b>	<b>0</b>

**% >750 kWh**

29%

24%

25%

22%

37%

**27%**

0%

0%

0%

1%

0%

**0%**

0%

0%

0%

0%

0%

**0%**

3%

0%

5%

0%

3%

**2%**

0%

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**24%**

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