

August 12, 2021

Dianne Martin, Chair
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 20-123

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for July 2021 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On August 3, 2021 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of July 2021, Eversource expenses were \$113,923.43 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,878,936.19.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

8/6/2021

X Theresa Washington

Signed by: braswja
Theresa Washington
Manager, Hardship Program and Protections

**Electric Assistance Program
System Benefits Charge Reconciliation Report
July 2021**

Eversource

Retail Delivery KWHs		714,705,748
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	1,072,058.62
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$	45.84
SBC Low Income EAP Funding	\$	1,072,104.46
EAP Costs		
Discounts Applied to Customers' Bills	\$	862,150.03
Payments to Community Action Agencies-Jun 2021	\$	96,031.00
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
Total EAP Costs	\$	958,181.03
SBC Low Income EAP Balance	\$	113,923.43
Total Amount Due to State of New Hampshire	\$	(113,923.43)
Program to Date Reserve Balance	\$	372,886.38
(1) Interest on reserve at .14475%		
$\$372,886.38 * .14475\% * 31/365 = \45.84		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of July 2021**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,912	2	30.0%	59,731.39	6.9%
	3,563	3	15.5%	79,784.17	9.3%
	3,984	4	17.3%	142,784.85	16.6%
	4,510	5	19.6%	227,136.56	26.3%
	<u>4,074</u>	6	<u>17.7%</u>	<u>352,713.06</u>	<u>40.9%</u>
TOTAL	23,043		100.0%	\$ 862,150.03	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of July 2021

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	87.84	\$	139.79
Average Past Due Amount	\$	441.31	\$	313.37
Total Included Accounts Receivable ⁽¹⁾	\$	7,682,060.46	\$	51,873,483.01
Number of Accounts ⁽¹⁾		23,106		422,865
Percent Past Due:	32.96%	7,616	11.84%	50,067
% Past due 30 days	28.35%	2,159	48.99%	24,528
% Past due 60 days	15.24%	1,161	19.32%	9,673
% Past due 90 days	56.41%	4,296	31.69%	15,866

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	6,986
	3	22%	3,612
	4	36%	4,048
	5	52%	4,566
	6	76%	4,147
Rate R Total			23,359
Uncontrolled WH	2	8%	884
	3	22%	445
	4	36%	456
	5	52%	414
	6	76%	367
Uncontrolled WH Total			2,566
Controlled WH	2	8%	2
	3	22%	3
	4	36%	4
	5	52%	4
	6	76%	2
Controlled WH Total			15
HeatSmart	2	8%	37
	3	22%	23
	4	36%	22
	5	52%	31
	6	76%	34
HeatSmart Total			147
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	3
LCS 10/11 Hour No Switch Total		52%	5
Grand Total			26092

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
637	\$121.77	\$113.56	\$8.21
593	\$114.20	\$92.89	\$21.31
578	\$111.72	\$77.24	\$34.49
552	\$107.26	\$58.89	\$48.38
708	\$133.67	\$51.48	\$82.19
616	\$118.13	\$82.36	\$35.77
157	\$26.13	\$24.04	\$2.09
137	\$23.30	\$18.20	\$5.10
153	\$25.60	\$16.61	\$8.99
150	\$25.11	\$12.08	\$13.04
194	\$31.05	\$8.01	\$23.04
157	\$26.08	\$17.48	\$8.60
190	\$28.75	\$26.45	\$2.30
35	\$10.54	\$8.22	\$2.32
142	\$23.10	\$14.78	\$8.32
99	\$17.98	\$8.63	\$9.35
163	\$25.51	\$6.12	\$19.39
118	\$20.30	\$12.23	\$8.07
243	\$35.65	\$32.80	\$2.85
158	\$25.62	\$19.98	\$5.64
182	\$28.38	\$18.37	\$10.00
136	\$23.03	\$11.05	\$11.97
297	\$41.98	\$10.57	\$31.41
211	\$31.79	\$18.91	\$12.89
322	\$48.19	\$44.33	\$3.85
73	\$15.81	\$7.59	\$8.22
172	\$28.76	\$22.29	\$6.48
568	\$108.52	\$75.57	\$32.95

Bill Difference %	Bills >750 kWh
7%	2,157
19%	950
31%	1029
45%	1059
61%	1615
30%	6810
8%	1
22%	1
35%	3
52%	1
74%	2
33%	8
8%	0
22%	0
36%	0
52%	0
76%	0
40%	0
8%	0
22%	0
35%	1
52%	0
75%	1
41%	2
8%	0
52%	0
23%	0
30%	6820

% >750 kWh

31%

26%

25%

23%

39%

29%

0%

0%

1%

0%

1%

0%

0%

0%

0%

0%

0%

0%

0%

0%

5%

0%

3%

1%

0%

0%

0%

26%