

April 13, 2021

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 20-123

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for March 2021 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On April 2, 2021 the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of March 2021, Eversource expenses were \$21,655.95 below the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,621,461.43.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

Theresa Washington

Theresa Washington
Manager, Hardship Program and Protections

Electric Assistance Program System Benefits Charge Reconciliation Report March 2021

Eversource	
Retail Delivery KWHs	656,911,257
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 985,366.88
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$ 58.35
SBC Low Income EAP Funding	\$ 985,425.23
EAP Costs	
Discounts Applied to Customers' Bills	\$ 909,343.31
Payments to Community Action Agencies-Feb 2021	\$ 97,737.87
Incremental Program Expenditures	\$ -
Pre-program Arrears Recovery	\$ -
Total EAP Costs	\$ 1,007,081.18
SBC Low Income EAP Balance	\$ (21,655.95)
Total Amount Due to Eversource	\$ 21,655.95
Program to Date Reserve Balance	\$ 372,886.38
(1) Interest on reserve at .18425%	
$\$372,886.38 * .18425\% * 31/365 = \58.35	

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of March 2021**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	7,292	2	29.2%	61,221.78	6.7%
	3,861	3	15.5%	84,297.59	9.3%
	4,337	4	17.4%	152,977.55	16.8%
	4,852	5	19.5%	238,059.43	26.2%
	<u>4,601</u>	6	<u>18.4%</u>	<u>372,786.96</u>	<u>41.0%</u>
TOTAL	24,943		100.0%	\$ 909,343.31	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of March 2021

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	93.63	\$	130.67
Average Past Due Amount	\$	507.86	\$	420.68
Total Included Accounts Receivable ⁽¹⁾	\$	9,421,038.47	\$	51,300,798.36
Number of Accounts ⁽¹⁾		24,985		418,313
Percent Past Due:	34.23%	8,552	11.98%	50,114
% Past due 30 days	31.10%	2,660	46.72%	23,413
% Past due 60 days	15.68%	1,341	16.09%	8,063
% Past due 90 days	53.22%	4,552	37.19%	18,637

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	7,335
	3	22%	3,881
	4	36%	4,381
	5	52%	4,899
	6	76%	4,676
Rate R Total			25,172
Uncontrolled WH	2	8%	950
	3	22%	489
	4	36%	503
	5	52%	455
	6	76%	431
Uncontrolled WH Total			2,828
Controlled WH	2	8%	3
	3	22%	2
	4	36%	5
	5	52%	5
	6	76%	2
Controlled WH Total			17
HeatSmart	2	8%	40
	3	22%	22
	4	36%	28
	5	52%	32
	6	76%	28
HeatSmart Total			150
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	1
	5	52%	3
LCS 10/11 Hour No Switch Total			6
Grand Total			28,173

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$
643	\$122.75	\$114.84	\$7.91
611	\$117.30	\$96.55	\$20.74
597	\$114.90	\$81.57	\$33.34
582	\$112.32	\$65.73	\$46.59
703	\$132.86	\$56.65	\$76.21
629	\$120.39	\$85.86	\$34.53
227	\$35.53	\$32.71	\$2.82
208	\$32.93	\$25.99	\$6.94
209	\$33.09	\$21.33	\$11.76
229	\$35.75	\$17.90	\$17.85
273	\$41.79	\$10.84	\$30.95
228	\$35.64	\$23.81	\$11.83
255	\$36.44	\$33.53	\$2.92
75	\$15.21	\$11.86	\$3.35
314	\$43.30	\$27.71	\$15.59
179	\$27.48	\$13.19	\$14.29
202	\$30.10	\$7.22	\$22.88
223	\$32.58	\$20.19	\$12.39
1,492	\$182.60	\$175.51	\$7.10
1,208	\$149.26	\$131.03	\$18.23
1,197	\$147.95	\$116.85	\$31.10
925	\$115.84	\$73.62	\$42.22
1,340	\$164.71	\$104.34	\$60.38
1,246	\$153.66	\$123.02	\$30.65
363	\$53.44	\$49.17	\$4.28
237	\$37.15	\$23.78	\$13.37
195	\$31.70	\$15.21	\$16.48
258	\$39.85	\$27.96	\$11.90
592	\$111.99	\$79.78	\$32.21

Bill Difference %	Bills >750 kWh
6%	2,061
18%	1021
29%	1126
41%	1224
57%	1543
29%	6975
8%	14
21%	4
36%	4
50%	9
74%	9
33%	40
8%	0
22%	0
36%	0
52%	0
76%	0
38%	0
4%	34
12%	13
21%	21
36%	17
37%	20
20%	105
8%	0
36%	0
52%	0
30%	0
29%	7120

% >750 kWh

28%

26%

26%

25%

33%

28%

1%

1%

1%

2%

2%

1%

0%

0%

0%

0%

0%

0%

85%

59%

75%

53%

71%

70%

0%

0%

0%

0%

25%

**EVERSOURCE
ELECTRIC ASSISTANCE PROGRAM
ADMINISTRATION COSTS**

	<u>For the Quarter Ending March 31, 2021</u>			<u>Cumulative Costs From Oct 1, 2020 to September 30, 2021</u>		
	Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
<u>ONGOING ADMINISTRATION COSTS - PSNH PY 2019</u>						
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 28,405.97	\$ 28,405.97	\$ -	\$ 49,920.41	\$ 49,920.41
Brochures			\$ -		\$ -	\$ -
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$ -	\$ 28,405.97	\$ 28,405.97	\$ -	\$ 49,920.41	\$ 49,920.41
SBC REVENUES COLLECTED (including Interest on Reserve)			\$ 3,001,086.75			\$ 5,724,921.80