

January 14, 2021

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 20-123

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for December 2020 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On January 4, 2021, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of July 2020, Eversource expenses were \$1,348.24 below the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,526,845.86.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

X

Theresa Washington
Manager, Hardship Program and Protections

Electric Assistance Program System Benefits Charge Reconciliation Report December 2020

Eversource

Retail Delivery KWHs		654,984,035
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	982,476.05
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$	73.27
SBC Low Income EAP Funding	\$	982,549.32
EAP Costs		
Discounts Applied to Customers' Bills	\$	875,648.83
Payments to Community Action Agencies-November	\$	105,552.25
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
Total EAP Costs	\$	981,201.08
SBC Low Income EAP Balance	\$	1,348.24
Total Amount Due to State of NH	\$	(1,348.24)
Program to Date Reserve Balance	\$	372,886.38
⁽¹⁾ Interest on reserve at .23200%		
$\$372,886.38 * .23200\% * 31/366 = \73.27		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of December 2020**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,933	2	28.4%	56,402.16	6.4%
	3,850	3	15.8%	83,579.28	9.5%
	4,323	4	17.7%	148,849.29	17.0%
	4,811	5	19.7%	229,997.18	26.3%
	<u>4,515</u>	6	<u>18.5%</u>	<u>356,820.92</u>	<u>40.7%</u>
TOTAL	24,432		100.0%	\$ 875,648.83	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of December 2020

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	87.32	\$	127.01
Average Past Due Amount	\$	447.53	\$	387.79
Total Included Accounts Receivable ⁽¹⁾	\$	8,881,000.88	\$	52,948,459.57
Number of Accounts ⁽¹⁾		24,422		417,989
Percent Past Due:	38.99%	9,522	13.58%	56,763
% Past due 30 days	26.30%	2,504	40.29%	22,870
% Past due 60 days	14.40%	1,371	17.65%	10,019
% Past due 90 days	59.30%	5,647	42.06%	23,874

⁽¹⁾ Includes all accounts.

**EVERSOURCE
ELECTRIC ASSISTANCE PROGRAM
ADMINISTRATION COSTS**

<u>ONGOING ADMINISTRATION COSTS - PSNH PY 2019</u>	<u>For the Quarter Ending December 31, 2020</u>			<u>Cumulative Costs From Oct 1, 2020 to December 31, 2020</u>		
	<u>Incremental</u>	<u>Non-Incremental</u>	<u>Total</u>	<u>Incremental</u>	<u>Non-Incremental</u>	<u>Total</u>
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 28,405.97	\$ 28,405.97	\$ -	\$ 106,850.11	\$ 106,850.11
Brochures			\$ -		\$ -	\$ -
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$ -	\$ 28,405.97	\$ 28,405.97	\$ -	\$ 106,850.11	\$ 106,850.11
SBC REVENUES COLLECTED (including Interest on Reserve)			\$ 2,723,835.05			\$ 2,723,835.05

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	6,885
	3	22%	3,893
	4	36%	4,365
	5	52%	4,867
	6	76%	4,544
Rate R Total			24,554
Uncontrolled WH	2	8%	904
	3	22%	484
	4	36%	493
	5	52%	459
	6	76%	696
Uncontrolled WH Total			3,036
Controlled WH	2	8%	10
	3	22%	5
	4	36%	6
	5	52%	8
	6	76%	4
Controlled WH Total			33
HeatSmart	2	8%	71
	3	22%	44
	4	36%	62
	5	52%	70
	6	76%	49
HeatSmart Total			296
LCS 10/11 Hour No Switch	2	8%	4
	4	36%	2
	5	52%	6
LCS 10/11 Hour No Switch Total			12
Grand Total			27,931

2020 EAP Customers, R Only

Jan	24,600
Feb	25,258
Mar	25,174
Apr	25,318
May	25,484
Jun	25,565
Jul	25,495
Aug	25,404
Sep	25,305
Oct	25,228
Nov	24,940
Dec	24,554
Avg	25,194

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP
636	\$120.82	\$112.86
598	\$114.38	\$93.55
593	\$113.52	\$79.81
564	\$108.62	\$62.21
695	\$130.62	\$53.65
619	\$117.90	\$82.93
221	\$35.82	\$33.02
186	\$30.89	\$24.24
199	\$32.74	\$21.02
207	\$33.92	\$16.38
246	\$39.28	\$10.26
215	\$35.04	\$21.94
263	\$38.88	\$35.77
134	\$24.04	\$18.75
170	\$28.14	\$18.01
176	\$28.80	\$13.82
174	\$28.63	\$6.87
195	\$30.99	\$21.14
844	\$107.03	\$100.88
632	\$82.58	\$68.41
593	\$78.12	\$54.16
451	\$61.84	\$33.06
779	\$99.57	\$47.88
656	\$85.42	\$61.45
299	\$50.52	\$46.48
102	\$22.83	\$14.61
96	\$22.03	\$10.58
164	\$31.66	\$23.22
575	\$108.41	\$75.97

Bill Difference \$	Bill Difference %	Bills >750 kWh	% >750 kWh
\$7.96	7%	1,942	28%
\$20.84	18%	979	25%
\$33.71	30%	1132	26%
\$46.41	43%	1192	24%
\$76.96	59%	1555	34%
\$34.97	30%	6800	28%
\$2.80	8%	10	1%
\$6.65	22%	2	0%
\$11.72	36%	3	1%
\$17.54	52%	5	1%
\$29.02	74%	15	2%
\$13.10	37%	35	1%
\$3.11	8%	0	0%
\$5.29	22%	0	0%
\$10.13	36%	0	0%
\$14.98	52%	0	0%
\$21.76	76%	0	0%
\$9.85	32%	0	0%
\$6.14	6%	34	48%
\$14.17	17%	14	32%
\$23.96	31%	15	24%
\$28.78	47%	13	19%
\$51.70	52%	19	39%
\$23.96	28%	95	32%
\$4.04	8%	0	0%
\$8.22	36%	0	0%
\$11.46	52%	0	0%
\$8.45	27%	0	0%
\$32.44	30%	6930	25%