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December 14, 2020

Via Electronic Report Filing

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 South Fruit St., Suite 10  
Concord, NH 03301-2429

Dear Ms. Howland:

**Re: DE 20-123; Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty  
Monthly EAP Reconciliation Report – November 2020**

Enclosed for filing please find Liberty's Monthly EAP Reconciliation Report. Please note this report has been filed via the Commission's Electronic Report Filing system.

Thank you for your attention to this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Adam M. Hall". The signature is written in a cursive, flowing style.

Adam M. Hall

Enclosures

Cc: OCA Litigation

**Electric Assistance Program  
 System Benefits Charge Reconciliation Report  
 November-20**

**Liberty Utilities (Granite State Electric)**

	<u>Imputed</u>	<u>Billed kWh</u>	<u>Difference</u>
Retail Delivery kWh	65,340,170	65,340,170	-
SBC Low Income EAP Rate	\$ 0.0015		
SBC Low Income EAP Billed Amount	\$ 98,010.26		
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$ 6.84		
<b>SBC Low Income EAP Funding</b>	<b>\$ 98,017.10</b>		
<b>EAP Costs</b>			
Discounts Applied to Customers Bills	\$ 35,205.47		
Payments to Community Action Agencies <sup>(2)</sup>	\$ 8,513.32		
Discounts Applied to Customers Bills - Marketer <sup>(3)</sup>	\$ 548.42		
Payment to Graphic Brokerage - Brochures	\$ 185.00		
Other Costs	\$ -		
<b>Total EAP Costs</b>	<b>\$ 44,452.21</b>		
<b>SBC Low Income EAP Balance</b>	<b>\$ 53,564.89</b>		
<b>Total amount due to State of New Hampshire Treasury</b>	<b>\$ 53,564.89</b>		
Program to Date Reserve Balance	\$ 37,923.49		
Interest on reserve at 0.0022013			

(1) Interest rate / 366 (x) # of days in month (x) Reserve: Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.

(2) Payment to Belknap CAA

(3) Source: G/L 8830-2-0000-20-2142-2543

**Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities  
 Electric Assistance Program  
 Number of Active EAP Participants by Discount Tier Levels and Amounts  
 November-20**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	0	1	0.0%	\$ -	0.0%
	415	2	32.3%	2,721.78	7.7%
	215	3	16.7%	3,727.96	10.6%
	238	4	18.5%	6,862.32	19.5%
	228	5	17.7%	9,011.87	25.6%
	<u>190</u>	6	<u>14.8%</u>	<u>12,881.54</u>	<u>36.6%</u>
<b>TOTAL*</b>	1,286		100.0%	\$ 35,205.47	100.0%

	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

\*The total may not sum because some customers moved tiers during the month.

**Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities  
 Electric Assistance Program (EAP)  
 Aging Report  
 November-20**

**Non-EAP Customers**

	<u>Percentage of Customers</u>	<u>Balance</u>
Current Balance	89.5%	\$ 3,763,494.67
1st Arrears	3.6%	\$ 332,929.97
2nd Arrears	2.0%	\$ 233,504.61
3rd Arrears	1.0%	\$ 157,500.23
4th Arrears	<u>3.9%</u>	<u>\$ 871,855.70</u>
Total Arrears	100.0%	\$ 5,359,285.18
Customer Count		34,208

**EAP Customers**

Current Balance	66.8%	\$ 103,325.06
1st Arrears	5.7%	\$ 29,395.83
2nd Arrears	5.3%	\$ 31,329.19
3rd Arrears	4.2%	\$ 24,546.48
4th Arrears	<u>18.0%</u>	<u>\$ 266,093.61</u>
Total Arrears	100.0%	\$ 454,690.17
Customer Count		1,221

[1] Arrears data is as of November 30, 2020

[2] EAP Customer data includes customers formerly on EAP with balances and customers currently on EAP