

December 11, 2020

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 20-123

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for November 2020 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On December 3, 2020, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of November 2020, Eversource expenses were \$43,177.32 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,528,194.10

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

 Expired certificate

 Theresa Washington

Signed by: janice.johnson@eversource.com
Theresa Washington
Manager, Hardship Program and Protections

**Electric Assistance Program
System Benefits Charge Reconciliation Report
November 2020**

Eversource

Retail Delivery KWHs		573,151,110
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	859,726.66
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$	67.28
SBC Low Income EAP Funding	\$	859,793.94
EAP Costs		
Discounts Applied to Customers' Bills	\$	814,854.13
Payments to Community Action Agencies-October	\$	88,117.13
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
Total EAP Costs	\$	902,971.26
SBC Low Income EAP Balance	\$	(43,177.32)
Total Amount Due to Eversource	\$	43,177.32
Program to Date Reserve Balance	\$	372,886.38
⁽¹⁾ Interest on reserve at .22013%		
$\$372,886.38 * .22013\% * 30/366 = \67.28		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of November 2020**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,787	2	27.9%	334,353.77	41.0%
	3,879	3	16.0%	215,270.98	26.4%
	4,311	4	17.7%	137,583.06	16.9%
	4,836	5	19.9%	76,626.71	9.4%
	<u>4,489</u>	6	<u>18.5%</u>	<u>51,019.61</u>	<u>6.3%</u>
TOTAL	24,302		100.0%	\$ 814,854.13	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of November 2020

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	68.94	\$	105.55
Average Past Due Amount	\$	462.10	\$	389.34
Total Included Accounts Receivable ⁽¹⁾	\$	8,215,832.16	\$	46,369,931.62
Number of Accounts ⁽¹⁾		24,371		417,910
Percent Past Due:	37.49%	9,137	13.15%	54,955
% Past due 30 days	24.28%	2,218	39.79%	21,867
% Past due 60 days	12.84%	1,173	17.18%	9,441
% Past due 90 days	62.88%	5,745	43.03%	23,647

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts
Rate R	2	8%	6,937
	3	22%	3,994
	4	36%	4,401
	5	52%	4,968
	6	76%	4,640
Rate R Total			24,940
Uncontrolled WH	2	8%	915
	3	22%	517
	4	36%	497
	5	52%	474
	6	76%	415
Uncontrolled WH Total			2,818
Controlled WH	2	8%	5
	3	22%	3
	4	36%	3
	5	52%	4
	6	76%	2
Controlled WH Total			17
HeatSmart	2	8%	34
	3	22%	24
	4	36%	31
	5	52%	35
	6	76%	26
HeatSmart Total			150
LCS 10/11 Hour No Switch	2	8%	2
	4	36%	1
	5	52%	3
LCS 10/11 Hour No Switch Total			6
Grand Total			27,931

2020 EAP Customers, R Only

Jan	24,600
Feb	25,258
Mar	25,174
Apr	25,318
May	25,484
Jun	25,565
Jul	25,495
Aug	25,404
Sep	25,305
Oct	25,228
Nov	24,940
Avg	25,252

Average kWh/Bill	Average Bill No EAP	Average Bill With EAP
512	\$99.86	\$92.66
484	\$95.14	\$76.33
483	\$95.10	\$64.46
464	\$91.76	\$49.18
567	\$109.22	\$37.89
503	\$98.39	\$66.22
181	\$30.22	\$27.81
158	\$26.99	\$21.06
173	\$29.17	\$18.75
178	\$29.81	\$14.31
226	\$36.47	\$9.53
181	\$30.30	\$20.01
243	\$36.51	\$33.59
178	\$29.06	\$22.67
152	\$26.03	\$16.66
165	\$27.51	\$13.20
184	\$29.69	\$7.13
190	\$30.43	\$20.76
597	\$78.57	\$73.04
441	\$60.62	\$48.37
451	\$61.85	\$41.30
315	\$46.14	\$22.58
604	\$79.45	\$30.75
477	\$64.83	\$43.43
251	\$43.82	\$40.31
101	\$22.76	\$14.57
66	\$17.80	\$8.54
133	\$27.30	\$20.14
470	\$91.29	\$61.40

Bill Difference \$	Bill Difference %	Bills >750 kWh	% >750 kWh
\$7.20	7%	1,241	18%
\$18.81	20%	652	16%
\$30.65	32%	741	17%
\$42.58	46%	797	16%
\$71.33	65%	1115	24%
\$32.18	33%	4546	18%
\$2.42	8%	4	0%
\$5.94	22%	1	0%
\$10.42	36%	2	0%
\$15.50	52%	0	0%
\$26.94	74%	7	2%
\$10.29	34%	14	0%
\$2.92	8%	0	0%
\$6.39	22%	0	0%
\$9.37	36%	0	0%
\$14.30	52%	0	0%
\$22.57	76%	0	0%
\$9.66	32%	0	0%
\$5.53	7%	9	26%
\$12.26	20%	5	21%
\$20.55	33%	5	16%
\$23.56	51%	3	9%
\$48.70	61%	7	27%
\$21.40	33%	29	19%
\$3.51	8%	0	0%
\$8.19	36%	0	0%
\$9.26	52%	0	0%
\$7.16	26%	0	0%
\$29.89	33%	4589	16%