

November 12, 2020

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 20-123

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for October 2020 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On November 3, 2020, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of October 2020, Eversource expenses were \$161,734.79 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$13,485,016.78.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

11/12/2020

 Theresa Washington

Theresa Washington

Signed by: janice.johnson@eversource.com

Theresa Washington
Manager, Hardship Program and Protections

**Electric Assistance Program
System Benefits Charge Reconciliation Report
October 2020**

Eversource

Retail Delivery KWHs		587,611,904
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	881,417.86
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$	73.90
SBC Low Income EAP Funding	\$	881,491.76
EAP Costs		
Discounts Applied to Customers' Bills	\$	807,728.58
Payments to Community Action Agencies-Advance for 2020-2021	\$	235,497.97
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
		<hr/>
Total EAP Costs	\$	1,043,226.55
SBC Low Income EAP Balance	\$	(161,734.79)
Total Amount Due to Eversource	\$	161,734.79
Program to Date Reserve Balance	\$	372,886.38
⁽¹⁾ Interest on reserve at .23400%		
\$372,886.38 *.23400% * 31/366 = \$73.90		

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of October 2020**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	6,989	2	28.0%	50,401.73	6.2%
	3,978	3	15.9%	75,578.32	9.4%
	4,430	4	17.7%	135,867.41	16.8%
	4,954	5	19.8%	210,582.62	26.1%
	<u>4,626</u>	6	<u>18.5%</u>	<u>335,298.50</u>	<u>41.5%</u>
TOTAL	24,977		100.0%	\$ 807,728.58	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	150% to 60% (NHSMI)
3	22%	126% to 149%
4	36%	101% to 125%
5	52%	75% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of October 2020

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	65.57	\$	104.21
Average Past Due Amount	\$	475.25	\$	405.07
Total Included Accounts Receivable ⁽¹⁾	\$	8,555,781.52	\$	49,788,443.68
Number of Accounts ⁽¹⁾		25,024		417,675
Percent Past Due:	37.26%	9,324	12.98%	54,214
% Past due 30 days	22.87%	2,132	39.36%	21,339
% Past due 60 days	17.09%	1,593	21.84%	11,840
% Past due 90 days	60.04%	5,598	38.80%	21,035

⁽¹⁾ Includes all accounts.

Rate	EAP Level	EAP Discount %	Service Accounts	Average kWh/Bill	Average Bill No EAP	Average Bill With EAP	Bill Difference \$	Bill Difference %	Bills >750 kWh	% >750 kWh
Rate R	2	8%	7,015	481	\$94.72	\$87.71	\$7.02	7%	1,096	16%
	3	22%	4,016	453	\$89.96	\$71.62	\$18.34	20%	576	14%
	4	36%	4,480	450	\$89.44	\$59.64	\$29.79	33%	615	14%
	5	52%	5,028	431	\$86.23	\$44.73	\$41.51	48%	645	13%
	6	76%	4,689	534	\$103.64	\$32.99	\$70.65	68%	1012	22%
Rate R Total			25,228	471	\$92.99	\$61.43	\$31.57	34%	3944	16%
Uncontrolled WH	2	8%	920	171	\$28.86	\$26.55	\$2.31	8%	0	0%
	3	22%	518	147	\$25.53	\$19.91	\$5.62	22%	0	0%
	4	36%	502	162	\$27.64	\$17.70	\$9.93	36%	1	0%
	5	52%	480	165	\$27.97	\$13.43	\$14.55	52%	0	0%
	6	76%	426	205	\$33.62	\$8.55	\$25.07	75%	7	2%
Uncontrolled WH Total			2,846	169	\$28.60	\$18.87	\$9.73	34%	8	0%
Controlled WH	2	8%	6	272	\$39.87	\$36.68	\$3.19	8%	0	0%
	3	22%	3	127	\$23.19	\$18.09	\$5.10	22%	0	0%
	4	36%	2	63	\$15.83	\$10.13	\$5.70	36%	0	0%
	5	52%	4	157	\$26.64	\$12.79	\$13.85	52%	0	0%
	6	76%	2	159	\$26.82	\$6.44	\$20.38	76%	0	0%
Controlled WH Total			17	181	\$29.45	\$21.10	\$8.35	28%	0	0%
HeatSmart	2	8%	39	294	\$43.72	\$40.26	\$3.46	8%	1	3%
	3	22%	25	221	\$35.34	\$27.56	\$7.77	22%	0	0%
	4	36%	33	467	\$63.63	\$50.05	\$13.58	21%	2	6%
	5	52%	35	156	\$27.85	\$13.37	\$14.48	52%	0	0%
	6	76%	27	342	\$49.32	\$12.75	\$36.57	74%	1	4%
HeatSmart Total			159	296	\$43.99	\$29.70	\$14.29	32%	4	3%
LCS 10/11 Hour No Switch	2	8%	2	275	\$47.19	\$43.41	\$3.77	8%	0	0%
	4	36%	1	95	\$21.92	\$14.03	\$7.89	36%	0	0%
	5	52%	3	79	\$19.72	\$9.46	\$10.25	52%	0	0%
LCS 10/11 Hour No Switch Total			6	147	\$29.24	\$21.54	\$7.70	26%	0	0%
Grand Total			28,256	439	\$86.18	\$56.93	\$29.25	34%	3956	14%

2020 EAP Customers, R Only

Jan	24,600
Feb	25,258
Mar	25,174
Apr	25,318
May	25,484
Jun	25,565
Jul	25,495
Aug	25,404
Sep	25,305
Oct	25,228
Avg	25,283