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Sent: Wednesday, February 3, 2021 9:26 PM
To: PUC: <PUC@puc.nh.gov>
Subject: Hampstead Area Water

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Please do not permit Hampstead to rate increase and in fact please investigate their quality and usage! Our water is so brown sometimes you can't see the bottom of the tub, other times the chlorine is so high it reads POOL OK on a pool test strip. Everytime I call and complain or report a water Emergency they tell me to flush the line for 10-15 minutes. I've even had them inspect the line from street to house to confirm no cracks, thats just how bad the water quality is! We get notices annually about water quality failures or tests rating higher than state levels. The company only cares about expanding their footprint to Make more money than to provide quality and clean water to their customers. Check the radon levels too, haven't been tested in 9 years and at the time was just a few hundred under the states max level which is about 4-5x higher than MA unsafe levels.. please, I beg you - the money isn't the primary issue, it's the quality of water we are receiving Thats the real issue and to pay even more for it? Well, that's just negligence.

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