

**From:** Martha Laisne <melaisnex@outlook.com>  
**Sent:** Tuesday, February 16, 2021 7:34 PM  
**To:** PUC: Executive.Director <Executive.Director@puc.nh.gov>  
**Subject:** DW20-112 Abenaki Water rate increase petition

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Dear Sir or Madam:

While I am appalled by the testimonies of the water quality, provision and service provided by various petitioners for intervention, I am shocked by the inequity of the increases among the four groups. In the water segment, Belmont, with the least number of residential clients, has been identified as the group to be hammered with the highest increase: Tioga Gilford: 39 residents/166.27% increase; White Rock: 95 residents/124.76% increase; Lakeland: 154 residents/0.08% increase; Belmont: 22 residents/427.36% increase.

These figures are totally inappropriate and while I understand the need for increases, I think a considerable improvement in the quality of service should be demonstrated long before these percentages are adjusted to reflect far less indiscriminate allocations.

Faced with such an enormous 427% increase, who wouldn't drop that supplier in a nanosecond. But this is not an option available to us and this "captive audience" approach should not be used to ameliorate the increase to, for example, our Lakeland neighbors. And why is the Gilford increase, on less than half the residential accounts, greater than that for White Rock? These increases can—and should—be apportioned in a much fairer manner.

Martha E Laisne  
49 Orchard Hill Road  
Belmont, NH 03220