NORTHERN UTILITIES, INC. - NEW HAMPSHIRE PANDEMIC COST ADJUSTMENT 12 MONTHS ENDED DECEMBER 31, 2020

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| LINE NO. | DESCRIPTION | AMOUNT |
|-------------|--|-----------------|
| 1 | Pandemic Cost Adjustment - NuNH | \$ 100,284 |
| 2 | Unitil Service Expense Allocated to NuNH | |
| 3 | Total Unitil Service Pandemic Costs | \$ 49,496 |
| 4 | NuNH Apportionment | 20.18% |
| 5 | Expense Apportioned to NuNH | \$ 9,988 |
| 6 | Capitalization Rate | 31.51% |
| 7 | NuNH Capitalization | 3,147 |
| 8 | NuNH Net O&M Medical Expense | \$ 6,841 |
| 9 | Removal of Total Pandemic Costs from Test Year | \$ (107,125) |

NORTHERN UTILITIES, INC. - NEW HAMPSHIRE PAYROLL TAX ADJUSTMENT - EMPLOYEE RETENTION CREDIT EMPLOYEE RETENTION CREDIT ("ERC") & FAMILY FIRST CORONAVIRUS RESPONSE ACT ("FFCRA") 12 MONTHS ENDED DECEMBER 31, 2020

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| LINE NO. | DESCRIPTION | SOCIAL SECURITY |
|-------------|---|--------------------|
| 1 | ERC & FFCRA - NuNH | \$ (107,364) |
| 2 | Capitalization Rate | 46.69% |
| 3 | Capitalized Amount | (50,128) |
| 4 | Net Expense - NuNH | (57,236) |
| 5 | Unitil Service ERC Allocated to NuNH | |
| 6 | Total Unitil Service ERC | \$ (279,213) |
| 7 | NUNH Apportionment | 20.18% |
| 8 | Expense Apportioned to NuNH | \$ (56,345) |
| 9 | Capitalization Rate | 32.52% |
| 10 | NuNH Capitalization | (18,323) |
| 11 | NuNH Net ERC | \$ (38,022) |
| 12 | Removal of Total ERC & FFCRA from Test Year | \$ 95,258 |

Northern Utilities, Inc Bad Debt Expense

| Line # | Description | 2017 | 2018 |
|--------|---|---------------|----------------|
| 1 | Actual Distribution Chargeoffs | \$ 191,653 | \$ 339,043 |
| 2 | | | |
| 3 | Allowance for Doubtful Accounts | \$ 57,858 | \$ (37,261) |
| 4 | | | |
| 5 | Total Distribution Bad Debt Expense | \$ 249,511 | \$ 301,782 |
| 6 | | | |
| 7 | 3 Year Average Distribution Chargeoffs (2017 to 2019) | \$ 269,709 | |
| 8 | | | |
| 9 | 3 Year Average Distribution Bad Debt Expense (2017 to 2019) | \$ 276,687 | |
| 10 | | | |
| 11 | DG 17-070 Settlement Base Rates | \$ 248,010 | |

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6 Months End June 30

| | | | | Ella Julie 3 | | | | |
|------|----|---------|---------------|--------------|----------|--|--|--|
| 2019 | | | 2020 | 2021 | | | | |
| | \$ | 278,430 | \$ 210,340 | \$ | 85,509 | | | |
| | \$ | 337 | \$ 81,370 | \$ | (57,000) | | | |
| | \$ | 278,767 | \$ 291,710 | \$ | 28,509 | | | |

Northern Utilities, Inc. Late Payment Charge ("LPC") Revenues

| LPC Revenues | Docket No. DG 17-070 2016 (TY) | DG 17-070 | | Moratoriun Period 2020 | | Moratorium Period 2020/2021 | | Comment |
|--------------|--------------------------------------|-----------|--------|------------------------------|--------|-----------------------------|--------|------------------|
| January | \$ 7,985 | \$ | 14,196 | | | | | Charged - Actual |
| February | 9,423 | | 15,930 | | | | | Charged - Actual |
| March* | 16,764 | | 6,677 | | | | | Charged - Actual |
| April | 13,105 | | | \$ | 16,052 | \$ | 16,052 | Waived - Actual |
| May | 14,749 | | | | 21,297 | | 21,297 | Waived - Actual |
| June | 11,837 | | | | 20,319 | | 20,319 | Waived - Actual |
| July | 7,393 | | | | 15,693 | | 15,693 | Waived - Actual |
| August | 7,909 | | | | 14,976 | | 14,976 | Waived - Actual |
| September | 3,037 | | | | 12,047 | | 12,047 | Waived - Actual |
| October | 4,033 | | | | 12,473 | | 12,473 | Waived - Actual |
| November | 4,036 | | | | 10,239 | | 10,239 | Waived - Actual |
| December | 4,592 | | | | 10,623 | | 10,623 | Waived - Actual |

UNITIL ENERGY SYSTEMS, INC. PANDEMIC COST ADJUSTMENT 12 MONTHS ENDED DECEMBER 31, 2020

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| LINE NO. | DESCRIPTION | A | MOUNT |
|-------------|--|----|----------|
| 1 | Pandemic Cost Adjustment - UES | \$ | 30,250 |
| 2 | Unitil Service Expense Allocated to UES | | |
| 3 | Total Unitil Service Pandemic Costs | \$ | 49,496 |
| 4 | UES Apportionment | | 27.50% |
| 5 | Expense Apportioned to UES | \$ | 13,611 |
| 6 | Capitalization Rate | | 29.42% |
| 7 | UES Capitalization | | 4,004 |
| 8 | UES Net O&M Medical Expense | \$ | 9,607 |
| 9 | Removal of Total Pandemic Costs from Test Year | \$ | (39,857) |

UNITIL ENERGY SYSTEMS, INC. PAYROLL TAX ADJUSTMENT - EMPLOYEE RETENTION CREDIT Page 2 of 2 EMPLOYEE RETENTION CREDIT ("ERC") & FAMILY FIRST CORONAVIRUS RESPONSE ACT ("FFCRA") 12 MONTHS ENDED DECEMBER 21, 2020

| DESCRIPTION | TOTAL |
|---|-----------------|
| ERC & FFCRA - UES | \$ (143,511) |
| Capitalization Rate | 64.25% |
| Capitalized Amount | (92,206) |
| Net Expense - UES | (51,305) |
| Unitil Service ERC Allocated to UES | |
| Total Unitil Service ERC | \$ (279,213) |
| UES Apportionment | 27.50% |
| Expense Apportioned to UES | \$ (76,784) |
| Capitalization Rate | 28.45% |
| UES Capitalization | (21,845) |
| UES Net ERC | \$ (54,939) |
| Removal of Total ERC & FFCRA from Test Year | \$ 106,244 |

Unitil Energy Systems, Inc Bad Debt Expense

| Line # | Description | 2017 | 2018 |
|--------|---|---------------|----------------|
| 1 | Actual Distribution Chargeoffs | \$ 339,394 | \$ 721,658 |
| 2 | | | |
| 3 | Allowance for Doubtful Accounts | \$ 35,236 | \$ (35,276) |
| 4 | | | |
| 5 | Total Distribution Bad Debt Expense | \$ 374,630 | \$ 686,382 |
| 6 | | | |
| 7 | 3 Year Average Distribution Chargeoffs (2017 to 2019) | \$ 548,538 | |
| 8 | | | |
| 9 | 3 Year Average Distribution Bad Debt Expense (2017 to 2019) | \$ 545,057 | |
| 10 | | | |
| 11 | DE 16-384 Settlement Base Rates | \$ 526,252 | |

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6 Months End June 30

| | | | | | u Julie 30 | | |
|----|----------|----|---------|------|------------|--|--|
| | 2019 | | 2020 | 2021 | | | |
| \$ | 584,561 | \$ | 378,282 | \$ | 214,678 | | |
| \$ | (10,402) | \$ | 249,441 | \$ | 31,034 | | |
| \$ | 574,159 | \$ | 627,723 | \$ | 245,712 | | |

Unitil Energy Systems, Inc. Late Payment Charge ("LPC") Revenues

| | | | | atorium eriod | Moratorium Period | | | |
|--------------|----------|-----------|--------|------------------|----------------------|-----------|--------|------------------|
| LPC Revenues | 2015 (T) | 2015 (TY) | | 2020 | | 2020/2021 | | Comment |
| January | \$ 32,5 | 21 \$ | 34,969 | | | | | Charged - Actual |
| February | 37,5 | 25 | 42,810 | | | | | Charged - Actual |
| March* | 67,1 | 62 | 16,898 | | | | | Charged - Actual |
| April | 36,9 | 74 | | \$ | 38,408 | \$ | 38,408 | Waived - Actual |
| May | 53,1 | 02 | | | 50,008 | | 50,008 | Waived - Actual |
| June | 51,9 | 70 | | | 50,302 | | 50,302 | Waived - Actual |
| July | 30,3 | 90 | | | 49,107 | | 49,107 | Waived - Actual |
| August | 39,3 | 52 | | | 60,052 | | 60,052 | Waived - Actual |
| September | 36,2 | 71 | | | 52,415 | | 52,415 | Waived - Actual |
| October | 31,3 | 10 | | | 58,729 | | 58,729 | Waived - Actual |
| November | 33,9 | 97 | | | 47,201 | | 47,201 | Waived - Actual |
| December | 31,0 | 59 | | | 37,900 | | 37,900 | Waived - Actual |