

Docket No. IR 20-089 – Order No 26,495 dated 7-7-21
Pennichuck Water Works, Inc., Pennichuck East Utilities, Inc.,
Pittsfield Aqueduct Company, Inc.
Responses

ITEM # 1

Identify and report any cost savings associated with the impacts of COVID-19 since March 31, 2020.

Response

There were no operational savings associated with the impacts of COVID-19 since March 31, 2020.

ITEM # 2

Identify and describe any loans, grants, assistance, or benefits received in connection with COVID-19, regardless of form or source, which would offset any COVID-19 related expenses taking care to include PPP loans and all other government benefits.

Response

Other than the PPP loan in which the PUC has been made aware of, and which we have received overall approval from and have complied with the numerous related orders (*ie 26,354; 26,42; and 26,477*), there are no other financial benefits we have received that are directly or indirectly COVID related.

ITEM # 3

Provide a summary of incremental bad debt and waived late payment fees due to COVID-19, calculated as the actual charge-offs from April 1, 2020 to June 30, 2021 above the three year average of such net charges-offs for 2017, 2018, and 2019

Response

There are no waived late payment fees due to COVID-19 because we do not charge late fees. There were no significant differences in the charge off amounts during Covid as detailed in the chart below.

Charge off Amounts			
	PWW	PEU	PAC
2017	\$ 36,659	\$ 18,889	\$ 4,082
2018	\$ 48,096	\$ 15,843	\$ 2,712
2019	\$ 30,926	\$ 25,173	\$ 4,072
Apr20toJun21	\$ 37,984	\$ 13,675	\$ 1,883