

IR 20-089
NEW HAMPSHIRE PUBLIC UTILITIES
Investigation into the Effects of the COVID-19 Emergency
on Utilities and Utility Customers

Abenaki Water Company
Filing Date: August 30, 2021

1) Identify and report any cost savings associated with the impacts of COVID-19 since March 31, 2020.

Response: Abenaki Water Company has not identified any cost savings associated with the impact of COVID-19 since March 31, 2020.

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- 2) Identify and describe any loans, grants, assistance, or benefits received in connection with COVID-19 related expenses taking care to include PPP loans and all other government benefits.

Response: Abenaki Water Company has not received any loans, grants, assistance or benefits in connection with COVID-19 related expenses. Abenaki Water Company has no employees and therefore was not eligible for the PPP loan.

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- 3) Provide a summary of incremental bad debt and waived late payment fees due to COVID-19, calculated as the actual charge-offs from April 1, 2020 to June 30, 2021 above the three year average of such net charge-offs for 2017, 2018, and 2019.

Response: Abenaki Water Company wrote off a total of \$134.69 of customer bad debt between the period of April 1, 2020 to June 30, 2021.

The average of the three year charge-offs for 2017, 2018 and 2019 is \$44.86; therefore between April 1, 2020 to June 30, 2021, Abenaki wrote off \$89.83 above the three year average.

Three Year Charge-Offs			
<u>2019</u>	<u>2018</u>	<u>2017</u>	<u>Average</u>
-	134.57	-	44.86

Abenaki Water Company has never charged late payment fees.

Abenaki Water Company furthermore confirms that no regulatory asset for incremental bad debt related to the pandemic was created.