Docket No. IR 20-089

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers Monthly Reporting Requirements

Report Month: October 2020 Request No. 1 Date of Response: November 30, 2020

REQUEST:

Provide information regarding changes in payment behavior or patterns and account receivables levels since the declaration of the State of Emergency on March 13 and the Governor's Emergency Order #3 issued on March 17. Such information should be provided for each utility rate class.

RESPONSE:

Please find comparable residential, commercial and industrial month-end accounts receivable aging information for EnergyNorth and Granite State for February through October 2020 and 2019 in Attachment 1. Data has been provided in both dollar and percentage terms. Information regarding changes in payment behaviors is addressed in the response to question number 2.

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Dollars Summary Fohrwary 2020 through April 2020

		ENNG Residential						
ar				Change over Prior Year				
2)		4/30/2020	4/30/2019	Increase / (Decrease)				
.31)	Customer Count	72,391	77,869	(5,478)				
273)	A/R Balance	11,341,119	15,516,789	(4,175,669)				
294)	Current	5,632,931	7,258,307	(1,625,376)				
207)	1 - 30 Days	2,525,374	3,904,630	(1,379,256)				
(67)	31 - 60 Days	1,341,268	2,391,008	(1,049,740)				
70)	61 - 90 Days	900,138	942,470	(42,332)				
45	91 - 120	476,969	446,591	30,378				
71)	121 - 150	249,091	137,455	111,636				
08	151+	1,479,484	1,356,938	122,546				
317)	Unapplied	(1,264,137)	(920,610)	(343,527)				
-		.,,,,	. , ,	. , ,				
		ENNG	Commerical					
ar				Change over Prior Year				
)		4/30/2020	4/30/2019	Increase / (Decrease)				
19)	Customer Count	10,512	11,137	(625)				
71)	A/R Balance	5,625,388	6,340,138	(714,751)				
67)	Current	4,044,451	4,858,917	(814,466)				
90)	1 - 30 Days	908,328	1,055,637	(147,309)				
70)	31 - 60 Days	428,986	465,990	(37,004				
32	61 - 90 Days	210,711	216,408	(5,697				
76)	91 - 120	128,388	66,943	61,445				
53)	121 - 150	34,753	93,996	(59,242				
09	151+	161,999	23,783	138,216				
57)	Unapplied	(292,229)	(441,534)	149,306				
		ENN	G Total AR					
ar				Change over Prior Year				
2)		4/30/2020	4/30/2019	Increase / (Decrease)				
, .50)	Customer Count	82,903	89,006	(6,103)				
44)	A/R Balance	16,966,507	21,856,927	(4,890,420)				
61)	Current	9,677,382	12,117,224	(2,439,842)				
97)	1 - 30 Days	3,433,702	4,960,267	(1,526,565)				
37)	31 - 60 Days	3,433,702 1,770,254	2,856,998	(1,086,743)				
62	61 - 90 Days	1,110,850	1,158,878	(1,080,743) (48,029)				
69	91 - 120	605,357	513,534	91,824				
	31-120	005,557	515,554	51,824				

231,450

1,380,721

(1,362,144)

52,394

260,762

(194,221)

283,844

1,641,483

(1,556,365)

121 - 150

Unapplied

151+

Aging Dollars Summary February 2020 through April 2020						
ENNG Residential						
		- / /	Change over Prior Year			
	3/31/2020	3/31/2019	Increase / (Decrease)			
Customer Count	73,025	74,156	(1,131)			
A/R Balance	13,339,607	18,407,880	(5,068,273)			
Current	7,748,721	10,630,015	(2,881,294)			
1 - 30 Days	2,779,009	4,581,716	(1,802,707)			
31 - 60 Days	1,272,324	1,623,091	(350,767)			
61 - 90 Days	626,911	649,381	(22,470)			
91 - 120	304,536	197,292	107,245			
121 - 150	112,680	149,051	(36,371)			
151+	1,525,977	1,442,069	83,908			
Unapplied	(1,030,552)	(864,734)	(165,817)			

		Change over Prior Year
3/31/2020	3/31/2019	Increase / (Decrease)
10,441	10,460	(19)
6,545,056	8,973,227	(2,428,171)
5,362,894	7,348,661	(1,985,767)
828,268	1,254,358	(426,090)
274,589	355,459	(80,870)
156,576	98,743	57,832
40,928	111,204	(70,276)
3,071	11,624	(8,553)
163,187	32,477	130,709
(284,457)	(239,300)	(45,157)
	10,441 6,545,056 5,362,894 828,268 274,589 156,576 40,928 3,071 163,187	10,441 10,460 6,545,056 8,973,227 5,362,894 7,348,661 828,268 1,254,358 274,589 355,459 156,576 98,743 40,928 111,204 3,071 11,624 163,187 32,477

ENNG Commerical

ENNG Total AR

			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Customer Count	83,466	84,616	(1,150)
A/R Balance	19,884,663	27,381,107	(7,496,444)
Current	13,111,615	17,978,676	(4,867,061)
1 - 30 Days	3,607,277	5,836,074	(2,228,797)
31 - 60 Days	1,546,914	1,978,551	(431,637)
61 - 90 Days	783,486	748,124	35,362
91 - 120	345,464	308,495	36,969
121 - 150	115,752	160,675	(44,924)
151+	1,689,163	1,474,546	214,617
Unapplied	(1,315,008)	(1,104,034)	(210,974)

ENNG Residential				
			Change over Prior Year	
	2/29/2020	2/28/2019	Increase / (Decrease)	
Customer Count	76,179	74,506	1,673	
A/R Balance	14,542,409	18,803,581	(4,261,173)	
Current	9,663,433	12,940,866	(3,277,433)	
1 - 30 Days	2,731,311	3,466,738	(735,427)	
31 - 60 Days	877,453	1,015,112	(137,658)	
61 - 90 Days	371,445	331,023	40,422	
91 - 120	157,945	189,432	(31,487)	
121 - 150	160,487	104,715	55,772	
151+	1,567,359	1,615,730	(48,371)	
Unapplied	(987,024)	(860,033)	(126,991)	
	ENNG	Commerical		
			Change over Prior Year	
	2/29/2020	2/28/2019	Increase / (Decrease)	
Customer Count	10,979	10,541	438	
A/R Balance	8,258,685	10,118,210	(1,859,525)	
Current	7,196,227	8,968,609	(1,772,383)	
1 - 30 Days	885,757	992,139	(106,382)	
31 - 60 Days	227,160	198,343	28,817	
61 - 90 Days	77,520	113,964	(36,444)	
91 - 120	9,271	15,437	(6,166)	
121 - 150	7,868	7,389	479	
151+	166,478	39,143	127,335	
Unapplied	(311,595)	(216,813)	(94,782)	
	ENN	G Total AR		
			Change over Prior Year	
Customor Count	2/29/2020	2/28/2019 95.047	Increase / (Decrease)	
Customer Count	87,158	85,047	2,111	
A/R Balance	22,801,094	28,921,791	(6,120,698)	
Current	16,859,659	21,909,475	(5,049,816)	
1 - 30 Days	3,617,068	4,458,876	(841,809)	
31 - 60 Days	1,104,613	1,213,455	(108,841)	
61 - 90 Days	448,965	444,987	3,978	
91 - 120	167,216	204,868	(37,652)	
121 - 150	168,355	112,104	56,251	
151+	1,733,837	1,654,873	78,964	
Unapplied	(1 200 610)	(1 070 040)	(221 722)	

Unapplied

(1,298,619)

(1,076,846)

(221,773)

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Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Dollars Summary May 2020 through July 2020

	ENNG	ENNG Residential			
			Change over Prior Ye		
Containe Connet	7/31/2020	7/31/2019	Increase / (Decreas		
Customer Count	73,434	71,867	1,		
Balance	5,485,489	7,878,512	(2,393)		
Current	1,764,321	2,009,586	(245,		
1 - 30 Days	632,890	1,061,306	(428		
31 - 60 Days	749,250	1,055,016	(305		
61 - 90 Days	556,570	1,456,139	(899)		
91 - 120	630,044	1,114,213	(484)		
121 - 150	639,992	701,394	(61,		
151+	2,179,533	1,714,304	465		
Unapplied	(1,667,111)	(1,233,446)	(433)		
	ENNG	Commerical			
			Change over Prior Ye		
	7/31/2020	7/31/2019	Increase / (Decreas		
Customer Count	10,557	9,862			
Balance	2,192,364	2,141,727	50,		
Current	1,611,857	1,529,153	82		
1 - 30 Days	239,848	329,723	(89)		
31 - 60 Days	205,922	127,397	78,		
61 - 90 Days	143,073	157,143	(14		
91 - 120	236,925	134,730	102		
121 - 150	161,161	84,883	76		
151+	167,456	170,298	(2,		
Unapplied	(573,877)	(391,599)	(182,		
	ENNG	i Total AR			
	7/31/2020	7/31/2019	Change over Prior Yo Increase / (Decreas		
Customer Count	83,991	81,729	2,		
A/R Balance	7,677,852	10,020,239	(2,342)		
Current	3,376,177	3,538,739	(162,		
1 - 30 Days	872,738	1,391,030	(518)		
31 - 60 Days	955,172	1,182,413	(227,		
61 - 90 Days	699,643	1,613,282	(913)		
91 - 120	866,969	1,248,943	(381)		
		786,277	(581)		
121 - 150					
121 - 150 151+	801,153 2,346,989	1,884,602	462		

ENNG Residential					
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)		
Customer Count	72,033	74,254	(2,221)		
Balance	6,804,714	10,229,370	(3,424,656)		
Current	2,167,082	2,826,566	(659,484)		
1 - 30 Days	1,192,180	1,652,219	(460,039)		
31 - 60 Days	1,083,032	2,062,161	(979,129)		
61 - 90 Days	809,231	1,867,399	(1,058,168)		
91 - 120	704,574	867,848	(163,274)		
121 - 150	573,410	549,149	24,260		
151+	1,796,395	1,439,313	357,082		
Unapplied	(1,521,190)	(1,035,286)	(485,904)		

ENNG Commerical							
Change over Prior Yea 6/30/2020 6/30/2019 Increase / (Decrease							
Customer Count	10,209	10,298	(89)				
Balance	2,709,572	2,885,778	(176,206)				
Current	1,620,743	2,198,371	(577,628)				
1 - 30 Days	364,254	356,514	7,741				
31 - 60 Days	298,228	252,672	45,557				
61 - 90 Days	281,382	192,079	89,303				
91 - 120	185,563	110,807	74,756				
121 - 150	125,155	41,151	84,004				
151+	239,314	141,081	98,233				
Unapplied	(405,068)	(406,896)	1,828				

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Customer Count	6/30/2020 82,242	6/30/2019 84,552	Change over Prior Year Increase / (Decrease) (2,310)
A/R Balance	9,514,286	13,115,148	(3,600,862)
Current	3,787,825	5,024,937	(1,237,112)
1 - 30 Days	1,556,435	2,008,733	(452,299)
31 - 60 Days	1,381,260	2,314,832	(933,572)
61 - 90 Days	1,090,612	2,059,478	(968,866)
91 - 120	890,137	978,655	(88,518)
121 - 150	698,565	590,300	108,265
151+	2,035,710	1,580,394	455,315
Unapplied	(1,926,258)	(1,442,182)	(484,076)

ENNG Residential							
Change over Prior Ye 5/31/2020 5/31/2019 Increase / (Decrease							
Customer Count	75,116	71,206	3,910				
A/R Balance	9,509,603	12,489,418	(2,979,814)				
Current	3,763,413	4,360,769	(597,355)				
1 - 30 Days	1,947,929	2,719,093	(771,164)				
31 - 60 Days	1,496,860	2,765,485	(1,268,625)				
61 - 90 Days	922,226	1,279,104	(356,878)				
91 - 120	689,900	695,999	(6,098)				
121 - 150	395,239	319,929	75,309				
151+	1,594,124	1,319,985	274,139				
Unapplied	(1,300,088)	(970,945)	(329,142)				

ENNG Commerical					
			Change over Prior Year		
	5/31/2020	5/31/2019	Increase / (Decrease)		
Customer Count	10,974	9,559	1,415		
A/R Balance	4,439,113	3,655,478	783,635		
Current	2,901,785	2,719,172	182,613		
1 - 30 Days	750,453	564,816	185,637		
31 - 60 Days	440,980	352,072	88,908		
61 - 90 Days	244,352	188,281	56,071		
91 - 120	155,900	78,397	77,503		
121 - 150	90,565	69,458	21,107		
151+	185,650	94,469	91,181		
Unapplied	(330,572)	(411,188)	80,616		

	ENN	G Total AR	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Customer Count	86,090	80,765	5,325
A/R Balance	13,948,716	16,144,895	(2,196,179)
Current	6,665,198	7,079,941	(414,743)
1 - 30 Days	2,698,382	3,283,909	(585,527)
31 - 60 Days	1,937,839	3,117,557	(1,179,718)
61 - 90 Days	1,166,578	1,467,385	(300,807)
91 - 120	845,800	774,396	71,404
121 - 150	485,804	389,387	96,417

1,414,454

(1,382,133)

365,321

(248,527)

1,779,775

(1,630,660)

151+

Unapplied

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Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities

ENNG Residential				
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)	
Customer Count	72,561	75,784	(3,223)	
Balance	4,075,199	5,016,783	(941,584)	
Current	1,635,631	2,075,406	(439,774)	
1 - 30 Days	397,982	560,492	(162,510)	
31 - 60 Days	292,587	356,895	(64,308)	
61 - 90 Days	254,882	415,623	(160,741)	
91 - 120	377,242	366,629	10,613	
121 - 150	382,234	453,835	(71,601)	
151+	2,944,628	2,173,247	771,381	
Unapplied	(2,209,988)	(1,385,344)	(824,644)	

	ENNG	6 Commerical	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Customer Count	10,546	10,689	(143)
Balance	1,831,225	1,895,794	(64,569)
Current	1,560,968	1,680,442	(119,474)
1 - 30 Days	210,316	183,156	27,160
31 - 60 Days	88,166	63,563	24,603
61 - 90 Days	77,170	43,998	33,172
91 - 120	96,405	44,751	51,654
121 - 150	65,875	32,643	33,233
151+	260,767	254,223	6,545
Unapplied	(528,443)	(406,982)	(121,461)

ENNG Total AR

Customer Count	8/31/2020 73,401	8/31/2019 72,707	Change over Prior Year Increase / (Decrease) 694
A/R Balance	4,628,872	6,241,866	(1,612,994)
Current	1,546,767	1,971,894	(425,127)
1 - 30 Days	465,831	642,020	(176,188)
31 - 60 Days	350,033	735,982	(385,949)
61 - 90 Days	479,751	697,928	(218,177)
91 - 120	452,252	688,070	(235,817)
121 - 150	497,360	765,137	(267,777)
151+	2,677,694	2,029,538	648,156
Unapplied	(1,840,817)	(1,288,704)	(552,114)
	ENNG	Commerical	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Customer Count	10,560	10,092	468
A/R Balance	1,828,973	2,037,021	(208,048)
Current	1,350,570	1,640,488	(289,918)
1 - 30 Days	188,732	208,950	(20,217)
31 - 60 Days	109,577	115,031	(5,453)
61 - 90 Days	133,637	82,189	51,448
91 - 120	90,325	60,808	29,516
121 - 150	151,320	74,415	76,905
151+	323,212	239,861	83,351
Unapplied	(518,401)	(384,721)	(133,680)
	ENN	G Total AR	
			Change over Prior Year

ENNG Residential

			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Customer Count	83,961	82,799	1,162
A/R Balance	6,457,845	8,278,886	(1,821,042)
Current	2,897,337	3,612,382	(715,045)
1 - 30 Days	654,564	850,969	(196,406)
31 - 60 Days	459,610	851,013	(391,403)
61 - 90 Days	613,389	780,117	(166,729)
91 - 120	542,577	748,878	(206,301)
121 - 150	648,681	839,552	(190,872)
151+	3,000,906	2,269,399	731,507
Unapplied	(2,359,218)	(1,673,425)	(685,793)

	0 / 20 / 20 20	0/20/2040	Change over Prior Year
Customer Count	9/30/2020	9/30/2019	Increase / (Decrease)
Customer Count	83,107	86,473	(3,366)
A/R Balance	5,906,424	6,912,577	(1,006,153)
Current	3,196,599	3,755,848	(559,249)
1 - 30 Days	608,299	743,649	(135,350)
31 - 60 Days	380,753	420,458	(39,705)
61 - 90 Days	332,052	459,621	(127,569)
91 - 120	473,647	411,380	62,267
121 - 150	448,110	486,478	(38,368)
151+	3,205,396	2,427,470	777,926
Unapplied	(2,738,431)	(1,792,326)	(946,105)

	ENNG	Residential	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count	71,307	70,824	483
Balance	3,877,154	3,738,971	138,183
Current	1,872,497	2,105,627	(233,130)
1 - 30 Days	490,334	484,534	5,799
31 - 60 Days	303,216	257,102	46,115
61 - 90 Days	241,023	185,322	55,701
91 - 120	180,858	236,992	(56,133)
121 - 150	314,060	250,226	63,834
151+	3,097,928	2,016,298	1,081,630
Unapplied	(2,622,761)	(1,797,128)	(825,633)
	ENNG	Commerical	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count	10,074	9,783	291
Balance	1,926,155	1,931,259	(5,104)
Current	1,785,075	1,843,048	(57,973)
1 - 30 Days	243,250	185,629	57,622
31 - 60 Days	86,051	44,320	41,731
61 - 90 Days	52,516	19,597	32,919
91 - 120	33,110	23,131	9,979
121 - 150	57,974	29,671	28,302
151+	185,775	243,429	(57,654)
Unapplied	(517,595)	(457,566)	(60,030)
	ENNO	6 Total AR	
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
Customer Count	81,381	80,607	774
A/R Balance	5,803,310	5,670,230	133,079
Current	3,657,572	3,948,675	(291,103)
1 - 30 Days	733,584	670,163	63,421
31 - 60 Days	389,268	301,422	87,846
61 - 90 Days	293,538	204,919	88,620
91 - 120	213,968	260,122	(46,154)
121 - 150	372,034	279,897	92,137
151+	3,283,703	2,259,727	1,023,976
Unapplied	(3,140,356)	(2,254,694)	(885,662)

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Percent Summary February 2020 through April 2020 **ENNG** Residential

A/R Balance

1 - 30 Days

31 - 60 Days

61 - 90 Days

91 - 120

121 - 150

Unapplied

A/R Balance

1 - 30 Days

31 - 60 Days

61 - 90 Days

91 - 120

121 - 150

Unapplied

A/R Balance

1 - 30 Days

31 - 60 Days

61 - 90 Days

91 - 120

121 - 150

Unapplied

151+

Current

151+

Current

151+

Current

ent Summary F	ebruary 2020	through April 2020				
ENNG	6 Residential			ENNO	6 Residential	
3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)		4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
						, , , ,
100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%
58.1%	57.7%	0.3%	Current	49.7%	46.8%	2.9%
20.8%	24.9%	-4.1%	1 - 30 Days	22.3%	25.2%	-2.9%
9.5%	8.8%	0.7%	31 - 60 Days	11.8%	15.4%	-3.6%
4.7%	3.5%	1.2%	61 - 90 Days	7.9%	6.1%	1.9%
2.3%	1.1%	1.2%	91 - 120	4.2%	2.9%	1.3%
0.8%	0.8%	0.0%	121 - 150	2.2%	0.9%	1.3%
11.4%	7.8%	3.6%	151+	13.0%	8.7%	4.3%
-7.7%	-4.7%	-3.0%	Unapplied	-11.1%	-5.9%	-5.2%
ENNG	Commerical			ENNG	Commerical	
		Change over Prior Year				Change over Prior Year
3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
			A /D Dalamaa			
100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%
81.9%	81.9%	0.0%	Current	71.9%	76.6%	-4.7%
12.7%	14.0%	-1.3%	1 - 30 Days	16.1%	16.7%	-0.5%
4.2%	4.0%	0.2%	31 - 60 Days	7.6%	7.3%	0.3%
2.4%	1.1%	1.3%	61 - 90 Days	3.7%	3.4%	0.3%
0.6%	1.2%	-0.6%	91 - 120	2.3%	1.1%	1.2%
0.0%	0.1%	-0.1%	121 - 150	0.6%	1.5%	-0.9%
2.5%	0.4%	2.1%	151+	2.9%	0.4%	2.5%
-4.3%	-2.7%	-1.7%	Unapplied	-5.2%	-7.0%	1.8%
ENN	G Total AR			ENN	G Total AR	
		Change over Prior Year				Change over Prior Year
3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%
65.9%	65.7%	0.3%	Current	57.0%	55.4%	1.6%
18.1%	21.3%	-3.2%	1 - 30 Days	20.2%	22.7%	-2.5%
7.8%	7.2%	0.6%	31 - 60 Days	10.4%	13.1%	-2.6%
3.9%	2.7%	1.2%	61 - 90 Days	6.5%	5.3%	1.2%
1.7%	1.1%	0.6%	91 - 120	3.6%	2.3%	1.2%
0.6%	0.6%	0.0%	121 - 150	1.7%	1.1%	0.6%
8.5%	5.4%	3.1%	151+	9.7%	6.3%	3.4%
-6.6%	-4.0%	-2.6%	Unapplied	-9.2%	-6.2%	-2.9%

	ENING	6 Residential	
	ENNC	- Residential	
			Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current %	66.5%	68.8%	-2.4%
1 - 30 Days %	18.8%	18.4%	0.3%
31 - 60 Days %	6.0%	5.4%	0.6%
, 61 - 90 Days %	2.6%	1.8%	0.8%
91 - 120 %	1.1%	1.0%	0.1%
121 - 150 %	1.1%	0.6%	0.5%
151+%	10.8%	8.6%	2.2%
Unapplied %	-6.8%	-4.6%	-2.2%
	ENNG	Commerical	
			Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	87.1%	88.6%	-1.5%
1 - 30 Days	10.7%	9.8%	0.9%
, 31 - 60 Days	2.8%	2.0%	0.8%
, 61 - 90 Days	0.9%	1.1%	-0.2%
91 - 120	0.1%	0.2%	0.0%
121 - 150	0.1%	0.1%	0.0%
151+	2.0%	0.4%	1.6%
Unapplied	-3.8%	-2.1%	-1.6%
	ENN	G Total AR	
			Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	73.9%	75.8%	-1.8%
1 - 30 Days	15.9%	15.4%	0.4%
, 31 - 60 Days	4.8%	4.2%	0.6%
61 - 90 Days	2.0%	1.5%	0.4%
91 - 120	0.7%	0.7%	0.0%
121 - 150	0.7%	0.4%	0.4%
151+	7.6%	5.7%	1.9%
Unapplied	-5.7%	-3.7%	-2.0%

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Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Percent Summary May 2020 through July 2020

Aging Percent Summary May 2020 through July 2020				
ENNG Residential				
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)	
Balance	100.0%	100.0%	0.0%	
Current	31.8%	27.6%	4.2%	
1 - 30 Days	17.5%	16.2%	1.4%	
31 - 60 Days	15.9%	20.2%	-4.2%	
61 - 90 Days	11.9%	18.3%	-6.4%	
91 - 120	10.4%	8.5%	1.9%	
121 - 150	8.4%	5.4%	3.1%	
151+	26.4%	14.1%	12.3%	
Unapplied	-22.4%	-10.1%	-12.2%	

	ENNG Commerical				
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)		
Balance	100.0%	100.0%	0.0%		
Current	59.8%	76.2%	-16.4%		
1 - 30 Days	13.4%	12.4%	1.1%		
31 - 60 Days	11.0%	8.8%	2.3%		
61 - 90 Days	10.4%	6.7%	3.7%		
91 - 120	6.8%	3.8%	3.0%		
121 - 150	4.6%	1.4%	3.2%		
151+	8.8%	4.9%	3.9%		
Unapplied	-14.9%	-14.1%	-0.8%		

	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	39.6%	34.9%	4.7%
1 - 30 Days	20.5%	21.8%	-1.3%
31 - 60 Days	15.7%	22.1%	-6.4%
61 - 90 Days	9.7%	10.2%	-0.5%
, 91 - 120	7.3%	5.6%	1.7%
121 - 150	4.2%	2.6%	1.6%
151+	16.8%	10.6%	6.2%
Unapplied	-13.7%	-7.8%	-5.9%
	ENNG	Commerical	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	65.4%	74.4%	-9.0%
1 - 30 Days	16.9%	15.5%	1.5%
31 - 60 Days	9.9%	9.6%	0.3%
61 - 90 Days	5.5%	5.2%	0.4%
91 - 120	3.5%	2.1%	1.4%
121 - 150	2.0%	1.9%	0.1%
151+	4.2%	2.6%	1.6%
Unapplied	-7.4%	-11.2%	3.8%
	ENN	G Total AR	
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	47.8%	43.9%	3.9%
1 - 30 Days	19.3%	20.3%	-1.0%
31 - 60 Days	13.9%	19.3%	-5.4%
61 - 90 Days	8.4%	9.1%	-0.7%
	5.470	3.1/0	0.770

6.1%

3.5%

12.8%

-11.7%

4.8%

2.4%

8.8%

-8.6%

1.3%

1.1%

4.0%

-3.1%

91 - 120

121 - 150

Unapplied

151+

ENNG Residential

	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	39.8%	38.3%	1.5%
1 - 30 Days	16.4%	15.3%	1.09
31 - 60 Days	14.5%	17.7%	-3.19
61 - 90 Days	11.5%	15.7%	-4.29
91 - 120	9.4%	7.5%	1.9%
121 - 150	7.3%	4.5%	2.8%
151+	21.4%	12.1%	9.3%
Unapplied	-20.2%	-11.0%	-9.2%

	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
Balance	100.0%	100.0%	0.0%
Current	32.2%	25.5%	6.7%
1 - 30 Days	11.5%	13.5%	-1.9%
, 31 - 60 Days	13.7%	13.4%	0.3%
61 - 90 Days	10.1%	18.5%	-8.3%
91 - 120	11.5%	14.1%	-2.7%
121 - 150	11.7%	8.9%	2.8%
151+	39.7%	21.8%	18.0%
Unapplied	-30.4%	-15.7%	-14.7%
	ENNG	Commerical	
			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
Balance	100.0%	100.0%	0.0%
Current	73.5%	71.4%	2.1%
1 - 30 Days	10.9%	15.4%	-4.5%
31 - 60 Days	9.4%	5.9%	3.4%
61 - 90 Days	6.5%	7.3%	-0.8%
91 - 120	10.8%	6.3%	4.5%
121 - 150	7.4%	4.0%	3.4%
151+	7.6%	8.0%	-0.3%
Unapplied	-26.2%	-18.3%	-7.9%
	ENN	G Total AR	
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	44.0%	35.3%	8.7%
1 - 30 Days	44.0%	13.9%	-2.5%
31 - 60 Days	12.4%	11.8%	0.6%
61 - 90 Days	9.1%	16.1%	-7.0%
91 - 120	11.3%	12.5%	-1.2%
121 - 150	10.4%	7.8%	2.6%
151+	30.6%	18.8%	11.8%
Unapplied	-29.2%	-16.2%	-13.0%

ENNG Residential

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities ber 2020

			Aging Pe	ercent Summary	August 2020 tl	hrough October 2020
ENN	G Residential			ENNO	6 Residential	
		Change over Prior Year				Change over Prior Year
8/31/2020	8/31/2019	Increase / (Decrease)		9/30/2020	9/30/2019	Increase / (Decrease)
100.0%	100.0%	0.0%	Balance	100.0%	100.0%	0.0%
33.4%	31.6%	1.8%	Current	40.1%	41.4%	-1.2%
10.1%	10.3%	-0.2%	1 - 30 Days	9.8%	11.2%	-1.4%
7.6%	11.8%	-4.2%	31 - 60 Days	7.2%	7.1%	0.1%
10.4%	11.2%	-0.8%	61 - 90 Days	6.3%	8.3%	-2.0%
9.8%	11.0%	-1.3%	91 - 120	9.3%	7.3%	1.9%
10.7%	12.3%	-1.5%	121 - 150	9.4%	9.0%	0.3%
57.8%	32.5%	25.3%	151+	72.3%	43.3%	28.9%
-39.8%	-20.6%	-19.1%	Unapplied	-54.2%	-27.6%	-26.6%
ENNG	Commerical			ENNG	i Commerical	
		Change over Prior Vear				Change over Prior Year
8/31/2020	8/31/2019	Increase / (Decrease)		9/30/2020	9/30/2019	Increase / (Decrease)
100.0%	100.0%	0.0%	Balance	100.0%	100.0%	0.0%
73.8%	80.5%	-6.7%	Current	85.2%	88.6%	-3.4%
10.3%	10.3%	0.1%	1 - 30 Days	11.5%	9.7%	1.8%
6.0%	5.6%	0.3%	31 - 60 Days	4.8%	3.4%	1.5%
7.3%	4.0%	3.3%	61 - 90 Days	4.2%	2.3%	1.9%
4.9%	3.0%	2.0%	91 - 120	5.3%	2.4%	2.9%
8.3%	3.7%	4.6%	121 - 150	3.6%	1.7%	1.9%
17.7%	11.8%	5.9%	151+	14.2%	13.4%	0.8%
-28.3%	-18.9%	-9.5%	Unapplied	-28.9%	-21.5%	-7.4%
ENN	G Total AR			ENN	G Total AR	
ENIN						
		Change over Prior Year				Change over Prior Year
8/31/2020	8/31/2019	-		9/30/2020	9/30/2019	Increase / (Decrease)
		0.0%	A/R Balance			0.0%
						-0.2%
						-0.5%
7.1%	10.3%	-3.2%	31 - 60 Days	6.4%	6.1%	0.4%
			61 - 90 Days	5.6%	6.6%	-1.0%
9.5%	9.4%	0.1%				
9.5% 8.4%	9.4% 9.0%	0.1% -0.6%	,			
8.4%	9.0%	-0.6%	91 - 120	8.0%	6.0%	2.1%
			,			
	8/31/2020 100.0% 33.4% 10.1% 7.6% 10.4% 9.8% 10.7% 57.8% -39.8% ENNO 8/31/2020 100.0% 4.9% 8/31/2020 100.0% 44.9% 10.1%	100.0% 100.0% 33.4% 31.6% 10.1% 10.3% 7.6% 11.8% 10.4% 11.2% 9.8% 11.0% 10.7% 12.3% 57.8% 32.5% -39.8% -20.6% ENNG Commerical 8/31/2020 8/31/2019 100.0% 100.0% 7.3% 80.5% 10.3% 10.3% 6.0% 5.6% 7.3% 4.0% 4.9% 3.0% 8.3% 3.7% 17.7% 11.8% -28.3% -18.9% ENNG Total AR 8/31/2020 8/31/2019 100.0% 100.0% 44.9% 43.6% 10.1% 10.3%	8/31/2020 8/31/2019 Change over Prior Year Increase / (Decrease) 100.0% 100.0% 0.0% 33.4% 31.6% 1.8% 10.1% 10.3% -0.2% 7.6% 11.8% -0.2% 7.6% 11.8% -0.2% 10.4% 11.2% -0.8% 9.8% 11.0% -0.2% 7.6% 12.3% -0.5% 9.8% 11.0% -0.8% 9.8% 10.0% -0.8% 9.8% 2.5.% -25.3% -39.8% -20.6% -19.1% FINIG Commerical Enge over Prior Year Increase / (Decrease) 100.0% 100.0% 0.0% 73.8% 80.5% -6.7% 10.3% 10.3% 0.1% 6.0% 5.6% 0.3% 7.3% 80.5% -6.7% 10.3% 10.3% 2.0% 7.3% 80.5% -6.7% 10.3% 3.7% 4.6% 7.3% 3.0%	ENNG Residential Change over Prior Year 8/31/2020 8/31/2019 Increase / (Decrease) 100.0% 100.0% 0.0% 33.4% 31.6% 1.8% 101.1% 10.3% -0.2% 1.30 Days 1-30 Days 7.6% 11.8% -4.2% 9.8% 11.0% -0.8% 9.8% 11.0% -1.3% 91.120 11.7% 121.15% 57.8% 32.5% 25.3% -39.8% -20.6% -19.1% Unapplied Unapplied ENNG Commerical 100.0% 100.0% 0.0% 6.0% 5.6% -6.7% 103.3% 0.1% 1-30 Days 31.60 Days 31.60 Days 6.0% 5.6% 0.3% 7.3% 4.0% 3.3% 61.90 Days 91.120 1.30 Days 31.60 Days 61.90 Days 91.120 8.3% 3.7% 4.6% <td< td=""><td>ENNG Residential Change over Prior Year Increase / (Decrease) Balance 9/30/2020 100.0% 100.0% 0.0% Balance 100.0% 33.4% 31.6% 1.8% Current 40.1% 10.1% 10.3% -0.2% 1 - 30 Days 9.8% 7.6% 11.8% -4.2% 61 - 90 Days 6.3% 9.8% 11.0% -1.3% 91 - 120 9.3% 10.7% 12.3% -1.5% 121 - 150 9.4% 57.8% 32.5% 25.3% 151+ 72.3% -39.8% -20.6% -19.1% Unapplied -54.2% ENNG Commerical ENNG ENNG 6.6% 0.3% 1.30 Days 11.5% 100.0% 100.0% 0.0% Current \$8.2% 151+ 72.3% 103.3% 10.3% 0.1% 1.30 Days 11.5% 100.0% 5.6% 0.3% 12.1 - 150 3.6% 7.3% 4.0% 3.3% 61 - 90 Days 4.2% <</td><td>8/31/2020 8/31/2019 Change over Prior Year Increase / (Decrease) 9/30/2020 9/30/2019 100.0% 100.0% 0.0% Balance 100.0% 100.0% 33.4% 31.6% 1.8% Current 40.1% 41.4% 10.1% 10.3% -0.2% 1.30 Days 9.8% 11.2% 7.6% 11.8% -4.2% 31.60 Days 7.2% 7.1% 10.4% 1.2% -0.8% 51.90 Days 6.3% 8.3% 9.8% 11.0% -1.3% 91.120 9.3% 7.3% 10.7% 12.3% -19.1% 151+ 72.3% 43.3% 9.78% -20.6% -19.1% 10.applied 54.2% 27.6% ENNG Commerical Change over Prior Year Napplied 54.2% 9.30/2019 100.0% 100.0% 0.0% 1.30 Days 11.5% 9.7% 10.0% 100.0% 1.30 Days 11.5% 31.60 Days 4.8% 1.30 Days 1.3% 0.4%</td></td<>	ENNG Residential Change over Prior Year Increase / (Decrease) Balance 9/30/2020 100.0% 100.0% 0.0% Balance 100.0% 33.4% 31.6% 1.8% Current 40.1% 10.1% 10.3% -0.2% 1 - 30 Days 9.8% 7.6% 11.8% -4.2% 61 - 90 Days 6.3% 9.8% 11.0% -1.3% 91 - 120 9.3% 10.7% 12.3% -1.5% 121 - 150 9.4% 57.8% 32.5% 25.3% 151+ 72.3% -39.8% -20.6% -19.1% Unapplied -54.2% ENNG Commerical ENNG ENNG 6.6% 0.3% 1.30 Days 11.5% 100.0% 100.0% 0.0% Current \$8.2% 151+ 72.3% 103.3% 10.3% 0.1% 1.30 Days 11.5% 100.0% 5.6% 0.3% 12.1 - 150 3.6% 7.3% 4.0% 3.3% 61 - 90 Days 4.2% <	8/31/2020 8/31/2019 Change over Prior Year Increase / (Decrease) 9/30/2020 9/30/2019 100.0% 100.0% 0.0% Balance 100.0% 100.0% 33.4% 31.6% 1.8% Current 40.1% 41.4% 10.1% 10.3% -0.2% 1.30 Days 9.8% 11.2% 7.6% 11.8% -4.2% 31.60 Days 7.2% 7.1% 10.4% 1.2% -0.8% 51.90 Days 6.3% 8.3% 9.8% 11.0% -1.3% 91.120 9.3% 7.3% 10.7% 12.3% -19.1% 151+ 72.3% 43.3% 9.78% -20.6% -19.1% 10.applied 54.2% 27.6% ENNG Commerical Change over Prior Year Napplied 54.2% 9.30/2019 100.0% 100.0% 0.0% 1.30 Days 11.5% 9.7% 10.0% 100.0% 1.30 Days 11.5% 31.60 Days 4.8% 1.30 Days 1.3% 0.4%

	ENNG	Residential	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Balance	100.0%	100.0%	0.09
Current	48.3%	56.3%	-8.09
1 - 30 Days	12.6%	13.0%	-0.39
31 - 60 Days	7.8%	6.9%	0.99
61 - 90 Days	6.2%	5.0%	1.3
91 - 120	4.7%	6.3%	-1.7
121 - 150	8.1%	6.7%	1.4
151+	79.9%	53.9%	26.0
Unapplied	-67.6%	-48.1%	-19.6
	ENNG	Commerical	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Balance	100.0%	100.0%	0.0
Current	92.7%	95.4%	-2.8
1 - 30 Days	12.6%	9.6%	3.0
31 - 60 Days	4.5%	2.3%	2.2
61 - 90 Days	2.7%	1.0%	1.7
91 - 120	1.7%	1.2%	0.5
121 - 150	3.0%	1.5%	1.5
151+	9.6%	12.6%	-3.0
Unapplied	-26.9%	-23.7%	-3.2
	ENN	G Total AR	
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0
Current	63.0%	69.6%	-6.6
1 - 30 Days	12.6%	11.8%	0.8
31 - 60 Days	6.7%	5.3%	1.4
61 - 90 Days	5.1%	3.6%	1.4
91 - 120	3.7%	4.6%	-0.9
121 - 150	6.4%	4.9%	1.5
151+	56.6%	39.9%	16.7
Unapplied	-54.1%	-39.8%	-14.3

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Dollars Summary February 2020 through April 2020

GSE Residential			
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	33,392	32,880	512
A/R Balance	5,259,325	5,463,152	(203,828
Current	3,426,523	3,334,765	91,757
1 - 30 Days	598,739	766,247	(167,508
31 - 60 Days	304,638	331,212	(26,574
61 - 90 Days	211,774	203,132	8,642
91 - 120	132,788	131,695	1,093
121 - 150	89,141	76,156	12,985
151+	755,519	836,518	(80,999
Unapplied	(259,797)	(216,573)	(43,224
	GSE C	ommerical	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	6,719	6,733	(14
Palanco	4 020 749	A 1CE 100	(124 441

Balance	4,030,748	4,165,188	(134,441)
Current	3,155,498	3,753,386	(597,888)
1 - 30 Days	685,609	369,178	316,431
31 - 60 Days	148,665	83,913	64,752
61 - 90 Days	75,386	32,786	42,600
91 - 120	38,834	16,261	22,573
121 - 150	15,357	4,141	11,216
151+	52,353	17,770	34,583
Unapplied	(140,954)	(112,246)	(28,708)

GSE Industrial

		Change over Prior Year
4/30/2020	4/30/2019	Increase / (Decrease)
165	171	(6)
947,258	924,289	22,969
850,984	901,247	(50,263)
95,663	27,823	67,840
1,695	379	1,316
462	14	448
107	1	105
136	-	136
86	-	86
(1,875)	(5,174)	3,300
	165 947,258 850,984 95,663 1,695 462 107 136 86	165 171 947,258 924,289 850,984 901,247 95,663 27,823 1,695 379 462 14 107 1 136 - 86 -

	GSE	Total AR	
	4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
Customer Count	40,276	39,784	492
A/R Balance	10,237,331	10,552,630	(315,299)
Current	7,433,005	7,989,399	(556,394)
1 - 30 Days	1,380,011	1,163,247	216,764
31 - 60 Days	454,997	415,503	39,494
61 - 90 Days	287,621	235,932	51,690
91 - 120	171,729	147,957	23,771
121 - 150	104,634	80,297	24,337
151+	807,958	854,288	(46,330)
Unapplied	(402,626)	(333,994)	(68,632)

GSE Residential				
			Change over Prior Year	
	3/31/2020	3/31/2019	Increase / (Decrease)	
Customer Count	33,215	34,160	(945)	
A/R Balance	5,321,142	6,366,720	(1,045,578)	
Current	3,436,134	4,070,799	(634,665	
1 - 30 Days	710,588	896,295	(185,707	
31 - 60 Days	326,523	359,491	(32,968	
61 - 90 Days	173,956	193,564	(19,608	
91 - 120	110,271	107,639	2,633	
121 - 150	67,075	80,349	(13,275	
151+	752,794	862,175	(109,381	
Unapplied	(256,199)	(203,592)	(52,607	

GSE Commerical				
		Change over Prior Year		
3/31/2020	3/31/2019	Increase / (Decrease)		
6,717	6,933	(216)		
4,257,471	5,024,781	(767,310)		
3,612,521	4,177,065	(564,544)		
527,020	750,785	(223,764)		
98,312	114,962	(16,651)		
52,033	36,366	15,666		
25,956	10,020	15,936		
13,544	8,209	5,335		
56,996	31,005	25,991		
(128,911)	(103,632)	(25,279)		
	3/31/2020 6,717 4,257,471 3,612,521 527,020 98,312 52,033 25,956 13,544 56,996	3/31/2020 3/31/2019 6,717 6,933 4,257,471 5,024,781 3,612,521 4,177,065 527,020 750,785 98,312 114,962 52,033 36,366 25,956 10,020 13,544 8,209 56,996 31,005		

GSE Industrial

			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Customer Count	168	177	(9)
A/R Balance	997,971	988,147	9,823
Current	820,643	937,247	(116,603)
1 - 30 Days	177,969	45,084	132,885
31 - 60 Days	1,224	54	1,170
61 - 90 Days	120	423	(303)
91 - 120	137	1,455	(1,318)
121 - 150	87	1,110	(1,023)
151+	-	4,270	(4,270)
Unapplied	(2,209)	(1,496)	(713)

GSE Total AR		GSE	Total	AR
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			Change over Prior Year	
	3/31/2020	3/31/2019	Increase / (Decrease)	
Customer Count	40,100	41,270	(1,170)	Customer C
A/R Balance	10,576,584	12,379,648	(1,803,064)	A/R Balance
Current	7,869,299	9,185,110	(1,315,812)	Current
1 - 30 Days	1,415,577	1,692,164	(276,587)	1 - 30 Days
31 - 60 Days	426,059	474,508	(48,449)	31 - 60 Days
61 - 90 Days	226,109	230,354	(4,245)	61 - 90 Days
91 - 120	136,364	119,114	17,250	91 - 120
121 - 150	80,705	89,668	(8,963)	121 - 150
151+	809,790	897,450	(87,660)	151+
Unapplied	(387,319)	(308,720)	(78,599)	Unapplied

	GSE F	Residential	
			Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)
Customer Count	34,619	34,238	381
A/R Balance	5,705,890	6,511,881	(805,991)
Current	3,880,911	4,287,354	(406,443)
1 - 30 Days	787,812	906,705	(118,893)
31 - 60 Days	244,963	300,792	(55,830)
61 - 90 Days	140,315	148,699	(8,384)
91 - 120			
121 - 150	83,576 71,219	110,888	(27,312)
		102,046	(30,827)
151+	745,724	854,695	(108,971)
Unapplied	(248,631)	(199,299)	(49,332)
	GSE C	Commerical	
			Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)
Customer Count	6,925	6,963	(38)
Balance	4,455,692	5,288,626	(832,934)
Current	3,958,578	4,645,704	(687,125)
1 - 30 Days	559,526	528,339	31,187
31 - 60 Days	92,472	125,856	(33,384)
61 - 90 Days	34,832	20,438	14,394
91 - 120	18,312	13,841	4,471
121 - 150	22,570	8,668	13,902
151+	22,836	28,641	(5,805)
Unapplied	(253,434)	(82,861)	(170,573)
	GSE	Industrial	
			Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)
Customer Count	171	178	(7)
A/R Balance	922,290	941,666	(19,376)
Current	850,284	894,200	(43,917)
1 - 30 Days	70,856	38,578	32,279
31 - 60 Days	1,250	674	576
61 - 90 Days	466	1,594	(1,128)
91 - 120	372	1,394	(1,128) (823)
121 - 150	137	1,195	(823)
151+	-	5,118	(1,762) (5,118)
		(1,593)	(5,118) 517
Unapplied	(1,075)	(1,593)	517
	GSE	Total AR	
			Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)
Customer Count	41,715	41,379	336
A/R Balance	11,083,872	12,742,173	(1,658,301)
Current	8,689,773	9,827,258	(1,137,485)
1 - 30 Days	1,418,195	1,473,622	(55,427)
31 - 60 Days	338,684	427,323	(88,638)
61 - 90 Days	175,613	170,731	4,882
91 - 120	102,260	125,924	(23,664)
91 - 120 121 - 150	02,200	125,924	(23,004) (18,687)

93,927

768,561

(503,140)

121 - 150

Unapplied

151+

112,614

888,454

(283,752)

(18,687)

(119,893)

(219,388)

005 0 11

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Percent Summary May 2020 through July 2020

Aging Fercent Summary May 2020 through Suly 2020						
	GSE Residential					
			Change over Prior Year			
	6/30/2020	6/30/2019	Increase / (Decrease)			
Customer Count	33,326	31,591	1,735	Cus		
A/R Balance	5,275,258	4,465,999	809,259	A/R		
Current	3,511,898	2,587,348	924,550	Cur		
1 - 30 Days	485,641	568,602	(82,962)	1 - 3		
31 - 60 Days	275,627	266,923	8,704	31 -		
61 - 90 Days	189,360	219,894	(30,535)	61 -		
91 - 120	158,390	148,632	9,758	91 -		
121 - 150	128,876	108,706	20,170	121		
151+	824,387	837,108	(12,721)	151		
Unapplied	(298,919)	(271,214)	(27,705)	Una		

			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Customer Count	6,558	6,769	(211)
Balance	4,090,377	3,645,267	445,110
Current	3,161,133	3,066,025	95,108
1 - 30 Days	461,295	587,545	(126,250)
31 - 60 Days	392,937	44,686	348,251
61 - 90 Days	109,147	33,024	76,123
91 - 120	63,444	13,933	49,510
121 - 150	26,650	6,417	20,233
151+	61,796	20,182	41,615
Unapplied	(186,025)	(126,545)	(59,480)

GSE Industrial						
	c /20 /2020	c /20 /2010	Change over Prior Year			
Customer Count	6/30/2020 162	6/30/2019 166	Increase / (Decrease) (4)			
Balance	784,022	712,020	72,002			
Current	757,581	615,364	142,216			
1 - 30 Days	26,921	99,440	(72,519)			
31 - 60 Days	1,384	98	1,286			
61 - 90 Days	433	81	352			
91 - 120	97	1	96			
121 - 150	9	-	9			
151+	-	-	-			
Unapplied	(2,402)	(2,965)	562			

			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Customer Count	40,046	38,526	1,520
A/R Balance	10,149,657	8,823,286	1,326,371
Current	7,430,612	6,268,738	1,161,874
1 - 30 Days	973,857	1,255,588	(281,731)
31 - 60 Days	669,948	311,707	358,241
61 - 90 Days	298,939	252,999	45,940
91 - 120	221,931	162,566	59,364
121 - 150	155,534	115,123	40,412
151+	886,183	857,289	28,893
Unapplied	(487,346)	(400,724)	(86,623)

GSE Total AR

		Change over Prior Year
5/31/2020	5/31/2019	Increase / (Decrease)
34,420	33,456	964
5,017,596	5,071,474	(53,878)
3,052,156	3,085,352	(33,196)
668,675	648,139	20,536
291,955	326,035	(34,080)
211,427	199,073	12,354
165,185	143,068	22,117
107,635	97,329	10,306
796,430	823,942	(27,511)
(275,867)	(251,463)	(24,404)
		Change over Prior Year
5/31/2020	5/31/2019	Increase / (Decrease)
6,907	6,790	117
3,751,399	3,919,278	(167,880)
2,878,300	3,583,242	(704,942)
608,603	284,695	323,909
214,653	79,082	135,570
91,957	40,823	51,134
40,503	10,035	30,468
	F 10F	16,376
21,481	5,105	
21,481 52,206 (156,304)	19,727 (103,431)	32,479 (52,873)
	34,420 5,017,596 3,052,156 668,675 291,955 211,427 165,185 107,635 796,430 (275,867) GSE C 5/31/2020 6,907 3,751,399 2,878,300 608,603 214,653 91,957 40,503	5,017,596 5,071,474 3,052,156 3,085,352 668,675 648,139 291,955 326,035 211,427 199,073 165,185 143,068 107,635 97,329 796,430 823,942 (275,867) (251,463) GSE Commerical 5/31/2020 5/31/2019 6,907 6,790 3,751,399 3,919,278 2,878,300 3,583,242 608,603 284,695 214,653 79,082 91,957 40,823 40,503 10,035

GSE Residential

GSE Industrial					
	F /24 /2020	F /21 /2010	Change over Prior Year		
Customer Count	5/31/2020 169	5/31/2019 166	Increase / (Decrease)		
Balance	556,169	865,674	(309,505)		
Current	535,613	855,829	(320,216)		
1 - 30 Days	20,647	14,929	5,717		
31 - 60 Days	1,496	161	1,336		
61 - 90 Days	402	14	387		
91 - 120	46	1	45		
121 - 150	22	-	22		
151+	17	-	17		
Unapplied	(2,073)	(5,260)	3,187		

GSE Total AR						
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)			
Customer Count	41,496	40,412	1,084			
A/R Balance	9,325,164	9,856,426	(531,262			
Current	6,466,069	7,524,423	(1,058,354			
1 - 30 Days	1,297,925	947,763	350,162			
31 - 60 Days	508,104	405,277	102,826			
61 - 90 Days	303,785	239,910	63,875			
91 - 120	205,734	153,105	52,629			
121 - 150	129,138	102,435	26,703			
151+	848,653	843,668	4,985			
Unapplied	(434,244)	(360,154)	(74,090			

GSE Residential					
			Change over Prior Yea		
	7/31/2020	7/31/2019	Increase / (Decrease)		
Customer Count	34,412	30,315	4,09		
A/R Balance	6,489,956	4,808,547	1,681,40		
Current	4,561,593	3,066,358	1,495,23		
1 - 30 Days	601,410	545,788	55,62		
31 - 60 Days	245,734	183,690	62,04		
61 - 90 Days	186,083	168,954	17,12		
91 - 120	154,256	168,185	(13,92		
121 - 150	138,790	112,765	26,02		
151+	890,280	831,521	58,75		
Unapplied	(288,190)	(268,715)	(19,47		

			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	6,697	6,501	196
Balance	4,613,082	3,964,687	648,396
Current	3,849,688	3,720,403	129,284
1 - 30 Days	499,486	281,769	217,717
31 - 60 Days	170,357	46,564	123,793
61 - 90 Days	81,976	19,898	62,078
91 - 120	58,689	10,646	48,043
121 - 150	41,958	7,854	34,104
151+	76,963	20,024	56,939
Unapplied	(166,034)	(142,471)	(23,563)

GSE Industrial

GSE Commerical

			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	167	164	3
Balance	1,001,829	992,884	8,946
Current	914,293	821,563	92,730
1 - 30 Days	88,851	112,874	(24,022)
31 - 60 Days	1,813	61,217	(59,404)
51 - 90 Days	143	82	61
91 - 120	130	95	35
121 - 150	55	1	54
151+	-	-	-
Unapplied	(3,457)	(2,948)	(509)

B

			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	41,276	36,980	4,296
A/R Balance	12,104,868	9,766,117	2,338,751
Current	9,325,573	7,608,325	1,717,248
1 - 30 Days	1,189,748	940,430	249,317
31 - 60 Days	417,903	291,471	126,432
61 - 90 Days	268,202	188,934	79,268
91 - 120	213,076	178,926	34,150
121 - 150	180,804	120,620	60,184
151+	967,243	851,545	115,698
Unapplied	(457,681)	(414,133)	(43,548)

GSE Total AR

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	GSE F	lesidential	
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
Customer Count	33,559	33,420	139
A/R Balance	5,194,092	4,425,669	768,423
Current	2,855,673	2,830,918	24,755
1 - 30 Days	712,941	598,183	114,758
31 - 60 Days	428,924	233,230	195,695
61 - 90 Days	240,862	125,954	114,908
91 - 120	138,698	76,371	62,327
121 - 150	113,075	56,987	56,088
151+	1,063,268	783,656	279,612
Unapplied	(359,349)	(279,629)	(79,720

	GSE C	ommerical	
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
Customer Count	6,490	6,672	(182)
Balance	4,097,767	3,777,540	320,228
Current	3,153,109	3,279,907	(126,798)
1 - 30 Days	786,044	563,795	222,249
31 - 60 Days	98,610	59,586	39,024
61 - 90 Days	68,986	17,471	51,514
91 - 120	33,508	8,939	24,569
121 - 150	34,901	4,971	29,929
151+	120,883	24,056	96,827
Unapplied	(198,273)	(181,185)	(17,088)

	GSE	Industrial	
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
Customer Count	162	165	(3)
Balance	899,759	813,797	85,962
Current	800,570	784,942	15,628
1 - 30 Days	99,550	34,249	65,301
31 - 60 Days	1,169	376	792
61 - 90 Days	96	110	(14)
91 - 120	82	-	82
121 - 150	75	-	75
151+	164	-	164
Unapplied	(1,946)	(5,880)	3,934

			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count	40,211	40,257	(46)
A/R Balance	10,191,619	9,017,006	1,174,613
Current	6,809,353	6,895,767	(86,414)
1 - 30 Days	1,598,535	1,196,226	402,309
31 - 60 Days	528,703	293,192	235,511
61 - 90 Days	309,943	143,535	166,408
91 - 120	172,288	85,310	86,978
121 - 150	148,050	61,958	86,092
151+	1,184,315	807,712	376,603
Unapplied	(559,568)	(466,694)	(92,874)

GSE Total AR

GS	E Residential	
		Change over Prior Year
9/30/2020	9/30/2019	Increase / (Decrease)
35,347	35,158	189
6,210,966	5,466,201	744,765
3,762,352	3,466,687	295,666
915,512	874,887	40,625
371,793	234,585	137,208
183,647	117,389	66,258
141,136	86,387	54,749
133,270	83,211	50,059
1,017,585	839,539	178,046
(314,329)	(236,483)	(77,845)
	9/30/2020 35,347 6,210,966 3,762,352 915,512 371,793 183,647 141,136 133,270 1,017,585	35,347 35,158 6,210,966 5,466,201 3,762,352 3,466,687 915,512 874,887 371,793 234,585 183,647 117,389 141,136 86,387 133,270 83,211 1,017,585 839,539

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Percent Summary August 2020 through October 2020

	GSI	E Commerical	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Customer Cou	6,869	7,073	(204)
Balance	4,465,751	4,498,168	(32,418)
Current	3,695,536	3,889,642	(194,106)
1 - 30 Days	591,884	609,540	(17,656)
31 - 60 Days	130,540	71,604	58,936
61 - 90 Days	61,506	30,323	31,183
91 - 120	58,100	10,521	47,579
121 - 150	47,620	6,438	41,182
151+	118,207	26,698	91,509
Unapplied	(237,642)	(146,597)	(91,045)

	G	SE Industrial	
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)
Customer Cou	168	179	(11)
Balance	885,000	1,011,983	(126,983)
Current	825,111	858,711	(33,599)
1 - 30 Days	49,582	155,605	(106,023)
31 - 60 Days	12,101	449	11,652
61 - 90 Days	296	212	84
91 - 120	75	3	71
121 - 150	79	14	65
151+	86	28	58
Unapplied	(2,329)	(3,038)	709

	G	SE Total AR	
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)
Customer Cou	42,384	42,410	(26)
A/R Balance	11,561,717	10,976,352	585,365
Current	8,283,000	8,215,039	67,960
1 - 30 Days	1,556,978	1,640,032	(83,054)
31 - 60 Days	514,434	306,638	207,797
61 - 90 Days	245,448	147,923	97,525
91 - 120	199,310	96,911	102,399
121 - 150	180,969	89,664	91,305
151+	1,135,878	866,264	269,614
Unapplied	(554,300)	(386,119)	(168,181)

	GSE Reside	ntial	
			Change over
			Prior Year
<u> </u>	8/31/2020	8/31/2019	Increase /
Customer Count	34,266	34,691	(425)
A/R Balance	6,961,028	6,530,907	430,120
Current	4,728,884	4,595,716	133,168
1 - 30 Days	834,375	768,365	66,010
31 - 60 Days	278,758	193,230	85,529
61 - 90 Days	176,253	127,824	48,429
91 - 120	151,298	115,419	35,880
121 - 150	132,960	120,249	12,711
151+	951,867	832,637	119,230
Unapplied	(293,368)	(222,532)	(70,837)
	GSE Comme	erical	
	GSE COMINE	incai	Change over
			Prior Year
	8/31/2020	8/31/2019	Increase /
Customer Count	6,719	6,883	(164)
Balance	4,675,961	4,789,584	(113,623)
Current	3,830,907	4,226,603	(395,695)
1 - 30 Days	632,566	608,165	24,401
31 - 60 Days	99,904	57,798	42,106
61 - 90 Days	67,213	15,031	52,182
91 - 120	59,815	8,284	51,530
121 - 150	44,496	2,722	41,774
151+	97,847	16,514	81,332
Unapplied	(156,787)	(145,533)	(11,254)
	GSE Indust	rial	cnange over
			Prior Year
			Increase /
	8/31/2020	8/31/2019	(Decrease)
Customer Count	8/31/2020 170	8/31/2019 177	(Decrease)
Customer Count	170	177	(7)
Balance	170 949,818	177 1,104,114	(7) (154,296)
Balance Current	170 949,818 885,391	177 1,104,114 931,139	(7) (154,296) (45,748)
Balance Current 1 - 30 Days	170 949,818 885,391 64,799	177 1,104,114 931,139 174,405	(7) (154,296) (45,748) (109,606)
Balance Current 1 - 30 Days 31 - 60 Days	170 949,818 885,391 64,799 1,276	177 1,104,114 931,139 174,405 1,202	(7) (154,296) (45,748) (109,606) 74
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	170 949,818 885,391 64,799 1,276 252	177 1,104,114 931,139 174,405 1,202 3	(7) (154,296) (45,748) (109,606) 74 249
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	170 949,818 885,391 64,799 1,276 252 79	177 1,104,114 931,139 174,405 1,202 3 14	(7) (154,296) (45,748) (109,606) 74 249 65
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	170 949,818 885,391 64,799 1,276 252 79 129	177 1,104,114 931,139 174,405 1,202 3 14 14	(7) (154,296) (45,748) (109,606) 74 249 65 115
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	170 949,818 885,391 64,799 1,276 252 79	177 1,104,114 931,139 174,405 1,202 3 14	(7) (154,296) (45,748) (109,606) 74 249 65
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164)	177 1,104,114 931,139 174,405 1,202 3 14 14 14 14 (2,678)	(7) (154,296) (45,748) (109,606) 74 249 65 115 41
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	170 949,818 885,391 64,799 1,276 252 79 129 55	177 1,104,114 931,139 174,405 1,202 3 14 14 14 14 (2,678)	(7) (154,296) (45,748) (109,606) 74 249 65 115 41
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164)	177 1,104,114 931,139 174,405 1,202 3 14 14 14 14 (2,678)	(7) (154,296) (45,748) (109,606) 74 249 65 115 41 513
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164)	177 1,104,114 931,139 174,405 1,202 3 14 14 14 14 (2,678)	(7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 cnange over
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164)	177 1,104,114 931,139 174,405 1,202 3 14 14 14 14 (2,678)	(7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Cnange over Prior Year
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE Total	177 1,104,114 931,139 174,405 1,202 3 14 14 14 (2,678) AR	(7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Change over Prior Year Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE Total 8/31/2020	177 1,104,114 931,139 174,405 1,202 3 14 14 14 (2,678) AR 8/31/2019	(7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Change over Prior Year Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE Total 8/31/2020 41,155	177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) AR 8/31/2019 41,751	(7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Cnange over Prior Year Increase / (Decrease) (596) 162,201
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE Total 8/31/2020 41,155 12,586,806 9,445,182	177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) AR 8/31/2019 41,751 12,424,605 9,753,457	(7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Vint (100,000) 74 249 65 115 513 (115) 65 (115) 65 (115) (11
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE Total 8/31/2020 41,155 12,586,806 9,445,182 1,531,740	177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935	(7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 71 513 Cnange over Prior Year Increase / (Decrease) (596) 162,201 (308,275) (19,195)
Balance Current 1 - 30 Days 31 - 60 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE Total 8/31/2020 41,155 12,586,806 9,445,182 1,551,740 379,938	1777 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) 41,4 (2,678) AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230	(7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Criange over Prior Year Increase / (Decrease) (596) 162,201 (308,275) (19,195) 127,709
Balance Current 1 - 30 Days 31 - 60 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE Total 8/31/2020 41,155 12,586,806 9,445,182 1,531,740 379,938 243,718	177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230 142,858	(7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Cnange over Prior Year Increase / (Decrease) (596) 162,201 (308,275) (19,195) 127,709 100,860
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 91 - 120	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE Total 8/31/2020 41,155 12,586,806 9,445,182 1,531,740 379,938 243,718 211,192	177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230 142,858 123,717	(7) (154,296) (45,748) (109,606) (109,606) 74 249 65 115 41 513 Vint (109,606) 115 115 115 115 115 115 (109,606) (109,606) (109,275) (19,195) 1127,709 1100,860 87,475
Balance Current 1 - 30 Days 31 - 60 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE Total 8/31/2020 41,155 12,586,806 9,445,182 1,531,740 379,938 243,718 211,192 177,586	177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) AR 8/31/2019 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230 142,858 123,717 122,986	(7) (154,296) (45,748) (109,606) 74 249 65 115 513 513 cnange over Prior Year Increase / (Decrease) (596) 162,201 (308,275) (19,195) 127,709 100,860 87,475 54,600
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 91 - 120	170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE Total 8/31/2020 41,155 12,586,806 9,445,182 1,531,740 379,938 243,718 211,192	177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230 142,858 123,717	(7) (154,296) (45,748) (109,606) (109,606) 74 249 65 115 41 513 Vint (109,606) 115 115 115 115 115 115 (109,606) (109,606) (109,275) (19,195) 1127,709 1100,860 87,475

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Dollars Summary February 2020 through April 2020

	69	SE Residential	
	0.	- neoraentiar	
			Change over Prior Year
	2/29/2020		Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	68.0%	65.8%	2.2%
1 - 30 Days	13.8%	13.9%	-0.1%
31 - 60 Days	4.3%	4.6%	-0.3%
61 - 90 Days	2.5%	2.3%	0.2%
91 - 120	1.5%	1.7%	-0.2%
121 - 150	1.2%	1.6%	-0.3%
151+	13.1%	13.1%	-0.1%
Unapplied	-4.4%	-3.1%	-1.3%
	GS	E Commerical	
			Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	88.8%	87.8%	1.0%
1 - 30 Days	12.6%	10.0%	2.6%
31 - 60 Days	2.1%	2.4%	-0.3%
61 - 90 Days	0.8%	0.4%	0.4%
91 - 120	0.8%	0.4%	0.1%
121 - 150	0.5%	0.2%	0.3%
151+	0.5%	0.2%	0.0%
Unapplied	-5.7%	-1.6%	-4.1%
onapplieu	-3.770	-1.070	-4.1/0
	G	iSE Industrial	
			Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)
A/R Balance	2/29/2020 100.0%	2/28/2019 100.0%	Increase / (Decrease) 0.0%
Current	2/29/2020 100.0% 92.2%	2/28/2019 100.0% 95.0%	Increase / (Decrease) 0.0% -2.8%
Current 1 - 30 Days	2/29/2020 100.0% 92.2% 7.7%	2/28/2019 100.0% 95.0% 4.1%	Increase / (Decrease) 0.0% -2.8% 3.6%
Current 1 - 30 Days 31 - 60 Days	2/29/2020 100.0% 92.2% 7.7% 0.1%	2/28/2019 100.0% 95.0% 4.1% 0.1%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.1%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.1% 0.0%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.1%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	2/29/2020 100.0% 92.2% 0.1% 0.1% 0.1% 0.0%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.1% 0.2%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1% -0.2%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.0% 0.0%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.1% 0.2% 0.5%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1% -0.2% -0.5%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	2/29/2020 100.0% 92.2% 0.1% 0.1% 0.1% 0.0%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.1% 0.2%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1% -0.2%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.0% 0.0% 0.0% -0.1%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.1% 0.2% 0.5%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1% -0.2% -0.5%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.0% 0.0% 0.0% -0.1%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.1% 0.2% 0.5% -0.2%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1% -0.2% -0.5% 0.1%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.0% 0.0% 0.0% -0.1%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.1% 0.2% 0.5% -0.2%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.2% -0.5% 0.1% Change over Prior Year
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.0% 0.0% 0.0% -0.1%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.5% -0.2% SE Total AR 2/28/2019	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.2% -0.5% 0.1% Change over Prior Year Increase / (Decrease)
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.0% 0.0% 0.0% -0.1% G 2/29/2020 100.0%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.1% 0.2% 0.5% 0.5% 0.5% SE Total AR 2/28/2019 100.0%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1% -0.2% -0.5% 0.1% Change over Prior Year Increase / (Decrease) 0.0%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.0% 0.0% 0.0% -0.1% G 2/29/2020 100.0% 78.4%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.5% -0.2% SE Total AR 2/28/2019	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1% -0.2% -0.5% 0.1% Change over Prior Year Increase / (Decrease) 0.0% 1.3%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.0% 0.0% 0.0% -0.1% G 2/29/2020 100.0%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.1% 0.2% 0.5% 0.5% 0.5% SE Total AR 2/28/2019 100.0%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1% -0.2% -0.5% 0.1% Change over Prior Year Increase / (Decrease) 0.0%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.0% 0.0% 0.0% -0.1% G 2/29/2020 100.0% 78.4%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.2% 0.5% -0.2% ISE Total AR 2/28/2019 100.0% 77.1%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1% -0.2% -0.5% 0.1% Change over Prior Year Increase / (Decrease) 0.0% 1.3%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.0% 0.0% 0.0% -0.1% G 2/29/2020 100.0% 78.4% 12.8%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.1% 0.2% 0.5% -0.2% SE Total AR 2/28/2019 100.0% 77.1% 11.6%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1% -0.2% -0.5% 0.1% Change over Prior Year Increase / (Decrease) 0.0% 1.3% 1.2%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.0% 0.0% 0.0% 0.0% 0.0% 2/29/2020 100.0% 78.4% 12.8% 3.1%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.5% -0.2% SE Total AR 2/28/2019 100.0% 77.1% 11.6% 3.4% 1.3% 1.0%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1% -0.2% -0.5% 0.1% Change over Prior Year Increase / (Decrease) 0.0% 1.3% 1.2% -0.3%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.0% 0.0% 0.0% 0.0% 0.0% 0.1% 0.1% 0.1% 0.1% 0.2% 0.1% 0.0% 0.1% 0.1% 0.1% 0.1% 0.1% 0.1% 0.0% 0.0% 0.0% 0.1% 0.1% 0.1% 0.1% 0.1% 0.1% 0.1% 0.0% 0.1%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.1% 0.2% 0.5% -0.2% SE Total AR 2/28/2019 100.0% 77.1% 11.6% 3.4% 1.3%	Increase / (Decrease) 0.0% -2.8% 3.6% 0.1% -0.1% -0.1% -0.2% -0.5% 0.1% Change over Prior Year Increase / (Decrease) 0.0% 1.3% 1.2% -0.3% 0.2%
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	2/29/2020 100.0% 92.2% 7.7% 0.1% 0.1% 0.0% 0.0% 0.0% 0.0% 2/29/2020 100.0% 78.4% 3.1% 3.1% 3.1% 1.6% 0.9%	2/28/2019 100.0% 95.0% 4.1% 0.1% 0.2% 0.5% -0.2% SE Total AR 2/28/2019 100.0% 77.1% 11.6% 3.4% 1.3% 1.0%	Increase / (Decrease) 0.0% -2.8% 0.1% -0.1% -0.1% -0.2% -0.5% 0.1% Change over Prior Year Increase / (Decrease) 0.0% 1.3% -0.3% -0.2% -0.3% -0.2% -0.3% -0.2% -0.1%

GSE Residential						
Change over Prior Year						
	3/31/2020	3/31/2019	Increase / (Decrease)			
A/R Balance	100.0%	100.0%	0.0%			
Current	64.6%	63.9%	0.6%			
1 - 30 Days	13.4%	14.1%	-0.7%			
31 - 60 Days	6.1%	5.6%	0.5%			
61 - 90 Days	3.3%	3.0%	0.2%			
91 - 120	2.1%	1.7%	0.4%			
121 - 150	1.3%	1.3%	0.0%			
151+	14.1%	13.5%	0.6%			
Unapplied	-4.8%	-3.2%	-1.6%			
	GS	E Commerical				

			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	84.9%	83.1%	1.7%
1 - 30 Days	12.4%	14.9%	-2.6%
31 - 60 Days	2.3%	2.3%	0.0%
61 - 90 Days	1.2%	0.7%	0.5%
91 - 120	0.6%	0.2%	0.4%
121 - 150	0.3%	0.2%	0.2%
151+	1.3%	0.6%	0.7%
Unapplied	-3.0%	-2.1%	-1.0%

GSE Industrial

A/R Balance

1 - 30 Days

31 - 60 Days

61 - 90 Days

Current

91 - 120

121 - 150

Unapplied

151+

			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	82.2%	94.8%	-12.6%
1 - 30 Days	17.8%	4.6%	13.3%
31 - 60 Days	0.1%	0.0%	0.1%
61 - 90 Days	0.0%	0.0%	0.0%
91 - 120	0.0%	0.1%	-0.1%
121 - 150	0.0%	0.1%	-0.1%
151+	0.0%	0.4%	-0.4%
Unapplied	-0.2%	-0.2%	-0.1%

G	ISE TOTALAK	
		Change over Prior Year
3/31/2020	3/31/2019	Increase / (Decrease)
100.0%	100.0%	0.0%
74.4%	74.2%	0.2%
13.4%	13.7%	-0.3%

3.8%

1.9%

1.0%

0.7%

7.2%

-2.5%

0.0%

0.2%

0.2%

0.3%

0.3%

0.0%

0.4%

-1.2%

4.0%

2.1%

1.3%

0.8%

7.7%

-3.7%

			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	78.3%	90.1%	-11.8%
1 - 30 Days	17.0%	8.9%	8.1%
31 - 60 Days	3.7%	2.0%	1.7%
61 - 90 Days	1.9%	0.8%	1.1%
91 - 120	1.0%	0.4%	0.6%
121 - 150	0.4%	0.1%	0.3%
151+	1.3%	0.4%	0.9%
Unapplied	-3.5%	-2.7%	-0.8%
	G	SE Industrial	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
Balance	100.0%	100.0%	0.0%
Current	89.8%	97.5%	-7.7%
1 - 30 Days	10.1%	3.0%	7.1%
31 - 60 Days	0.2%	0.0%	0.1%
, 61 - 90 Days	0.0%	0.0%	0.0%
91 - 120	0.0%	0.0%	0.0%
121 - 150	0.0%	0.0%	0.0%
151+	0.0%	0.0%	0.0%
Unapplied	-0.2%	-0.6%	0.4%
	G	SE Total AR	
	4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	72.6%	75.7%	-3.1%
1 - 30 Days	13.5%	11.0%	2.5%
31 - 60 Days	4.4%	3.9%	0.5%
61 - 90 Days	2.8%	2.2%	0.6%
01 - 50 Days	2.0/0		
91 - 120	1.7%	1.4%	0.3%
		1.4% 0.8%	
91 - 120	1.7%		0.3% 0.3% -0.2%

GSE Residential

100.0%

61.0%

14.0%

6.1%

3.7%

2.4%

1.4%

15.3%

-4.0%

GSE Commerical

4/30/2020 4/30/2019

100.0%

65.2%

11.4%

5.8%

4.0%

2.5%

1.7%

14.4%

-4.9%

A/R Balance

1 - 30 Days

31 - 60 Days 61 - 90 Days 91 - 120

121 - 150

Unapplied

151+

Current

Change over Prior Year

Increase / (Decrease)

0.0%

4.1%

-2.6%

-0.3%

0.3%

0.1%

0.3%

-0.9%

-1.0%

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Dollars Summary May 2020 through July 2020

0.0% 8.6% -3.5% -0.8% -1.3% -0.3% 0.0% -3.1% 0.4%

	GSE Residential					
or Year ease)		6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)		
0.0%	A/R Balance	100.0%	100.0%	0.0		
0.0%	Current	66.6%	57.9%	8.6		
0.5%	1 - 30 Days	9.2%	12.7%	-3.5		
-0.6%	31 - 60 Days	5.2%	6.0%	-0.8		
0.3%	61 - 90 Days	3.6%	4.9%	-1.3		
0.5%	91 - 120	3.0%	3.3%	-0.3		
0.2%	121 - 150	2.4%	2.4%	0.0		
-0.4%	151+	15.6%	18.7%	-3.19		
-0.5%	Unapplied	-5.7%	-6.1%	0.49		

GSE Commerical					
			Change over Prior Year		
	6/30/2020	6/30/2019	Increase / (Decrease)		
A/R Balance	100.0%	100.0%	0.0%		
Current	77.3%	84.1%	-6.8%		
1 - 30 Days	11.3%	16.1%	-4.8%		
31 - 60 Days	9.6%	1.2%	8.4%		
61 - 90 Days	2.7%	0.9%	1.8%		
91 - 120	1.6%	0.4%	1.2%		
121 - 150	0.7%	0.2%	0.5%		
151+	1.5%	0.6%	1.0%		
Unapplied	-4.5%	-3.5%	-1.1%		

	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)
Balance	100.0%	100.0%	0.0%
Current	96.6%	86.4%	10.2%
1 - 30 Days	3.4%	14.0%	-10.5%
31 - 60 Days	0.2%	0.0%	0.2%
61 - 90 Days	0.1%	0.0%	0.0%
91 - 120	0.0%	0.0%	0.0%
121 - 150	0.0%	0.0%	0.0%
151+	0.0%	0.0%	0.0%
Unapplied	-0.3%	-0.4%	0.1%

 SSE	Total	AR

			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	73.2%	71.0%	2.2%
1 - 30 Days	9.6%	14.2%	-4.6%
31 - 60 Days	6.6%	3.5%	3.1%
61 - 90 Days	2.9%	2.9%	0.1%
91 - 120	2.2%	1.8%	0.3%
121 - 150	1.5%	1.3%	0.2%
151+	8.7%	9.7%	-1.0%
Unapplied	-4.8%	-4.5%	-0.3%

GSE Residential					
7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)			
100.0%	100.0%	0.0%			
70.3%	63.8%	6.5%			
9.3%	11.4%	-2.1%			
3.8%	3.8%	0.0%			
2.9%	3.5%	-0.6%			
2.4%	3.5%	-1.1%			
2.1%	2.3%	-0.2%			
13.7%	17.3%	-3.6%			
-4.4%	-5.6%	1.1%			
	7/31/2020 100.0% 70.3% 9.3% 3.8% 2.9% 2.4% 2.1% 13.7%	7/31/2020 7/31/2019 100.0% 100.0% 70.3% 63.8% 9.3% 11.4% 3.8% 3.8% 2.9% 3.5% 2.4% 3.5% 2.1% 2.3% 13.7% 17.3%			

			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	83.5%	93.8%	-10.4%
1 - 30 Days	10.8%	7.1%	3.7%
31 - 60 Days	3.7%	1.2%	2.5%
61 - 90 Days	1.8%	0.5%	1.3%
91 - 120	1.3%	0.3%	1.0%
121 - 150	0.9%	0.2%	0.7%
151+	1.7%	0.5%	1.2%
Unapplied	-3.6%	-3.6%	0.0%

GSE Commerical

GSE Industrial				
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)	
Balance	100.0%	100.0%	0.0%	
Current	91.3%	82.7%	8.5%	
1 - 30 Days	8.9%	11.4%	-2.5%	
31 - 60 Days	0.2%	6.2%	-6.0%	
61 - 90 Days	0.0%	0.0%	0.0%	
91 - 120	0.0%	0.0%	0.0%	
121 - 150	0.0%	0.0%	0.0%	
151+	0.0%	0.0%	0.0%	
Unapplied	-0.3%	-0.3%	0.0%	

GSE Total AR

			Change over Drier Vear
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	77.0%	77.9%	-0.9%
1 - 30 Days	9.8%	9.6%	0.2%
31 - 60 Days	3.5%	3.0%	0.5%
61 - 90 Days	2.2%	1.9%	0.3%
91 - 120	1.8%	1.8%	-0.19
121 - 150	1.5%	1.2%	0.3%
151+	8.0%	8.7%	-0.7%
Unapplied	-3.8%	-4.2%	0.5%

	G	SE Residential	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	60.8%	60.8%	0.0%
1 - 30 Days	13.3%	12.8%	0.5%
31 - 60 Days	5.8%	6.4%	-0.6%
61 - 90 Days	4.2%	3.9%	0.3%
91 - 120	3.3%	2.8%	0.5%
121 - 150	2.1%	1.9%	0.2%
151+	15.9%	16.2%	-0.4%
Unapplied	-5.5%	-5.0%	-0.5%
	GS	E Commerical	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	76.7%	91.4%	-14.79
1 - 30 Days	16.2%	7.3%	9.0%
31 - 60 Days	5.7%	2.0%	3.7%
61 - 90 Days	2.5%	1.0%	1.49
91 - 120	1.1%	0.3%	0.8%
121 - 150	0.6%	0.1%	0.49
151+	1.4%	0.5%	0.9%
Unapplied	-4.2%	-2.6%	-1.59
	G	SE Industrial	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Balance	100.0%	100.0%	0.09
Current	96.3%	98.9%	-2.69
1 - 30 Days	3.7%	1.7%	2.09
31 - 60 Days	0.3%	0.0%	0.39
61 - 90 Days	0.1%	0.0%	0.19
91 - 120	0.0%	0.0%	0.09
121 - 150	0.0%	0.0%	0.09
151+	0.0%	0.0%	0.09
Unapplied	-0.4%	-0.6%	0.29

Unapplied	-0.4%	-0.6%	0.2%
	G	SE Total AR	
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	69.3%	76.3%	-7.0%
1 - 30 Days	13.9%	9.6%	4.3%
31 - 60 Days	5.4%	4.1%	1.3%
61 - 90 Days	3.3%	2.4%	0.8%
91 - 120	2.2%	1.6%	0.7%
121 - 150	1.4%	1.0%	0.3%
151+	9.1%	8.6%	0.5%
Unapplied	-4.7%	-3.7%	-1.0%

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Dollars Summary August 2020 through October 2020

GSE Residential			
	_ / /		Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	60.6%	63.4%	-2.8%
1 - 30 Days	14.7%	16.0%	-1.3%
31 - 60 Days	6.0%	4.3%	1.7%
61 - 90 Days	3.0%	2.1%	0.8%
91 - 120	2.3%	1.6%	0.7%
121 - 150	2.1%	1.5%	0.6%
151+	16.4%	15.4%	1.0%
Unapplied	-5.1%	-4.3%	-0.7%

GSE Commerical				
			Change over Prior Year	
	9/30/2020	9/30/2019	Increase / (Decrease)	
A/R Balance	100.0%	100.0%	0.0%	
Current	82.8%	86.5%	-3.7%	
1 - 30 Days	13.3%	13.6%	-0.3%	
31 - 60 Days	2.9%	1.6%	1.3%	
61 - 90 Days	1.4%	0.7%	0.7%	
91 - 120	1.3%	0.2%	1.1%	
121 - 150	1.1%	0.1%	0.9%	
151+	2.6%	0.6%	2.1%	
Unapplied	-5.3%	-3.3%	-2.1%	

GSE Industrial				
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)	
Balance	100.0%	100.0%	0.0%	
Current	93.2%	84.9%	8.4%	
1 - 30 Days	5.6%	15.4%	-9.8%	
31 - 60 Days	1.4%	0.0%	1.3%	
61 - 90 Days	0.0%	0.0%	0.0%	
91 - 120	0.0%	0.0%	0.0%	
121 - 150	0.0%	0.0%	0.0%	
151+	0.0%	0.0%	0.0%	
Unapplied	-0.3%	-0.3%	0.0%	

GSE Total AR

			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	71.6%	74.8%	-3.2%
1 - 30 Days	13.5%	14.9%	-1.5%
31 - 60 Days	4.4%	2.8%	1.7%
61 - 90 Days	2.1%	1.3%	0.8%
91 - 120	1.7%	0.9%	0.8%
121 - 150	1.6%	0.8%	0.7%
151+	9.8%	7.9%	1.9%
Unapplied	-4.8%	-3.5%	-1.3%

	GSE Residential			
	40/24/2020	40/24/2040	Change over Prior Year	
	10/31/2020	10/31/2019	Increase / (Decrease)	
A/R Balance	100.0%	100.0%	0.0%	
Current	55.0%	64.0%	-9.0%	
1 - 30 Days	13.7%	13.5%	0.2%	
31 - 60 Days	8.3%	5.3%	3.0%	
61 - 90 Days	4.6%	2.8%	1.8%	
91 - 120	2.7%	1.7%	0.9%	
121 - 150	2.2%	1.3%	0.9%	
151+	20.5%	17.7%	2.8%	
Unapplied	-6.9%	-6.3%	-0.6%	
on applied	0.570	0.576	0.07	

			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	76.9%	86.8%	-9.9%
1 - 30 Days	19.2%	14.9%	4.3%
31 - 60 Days	2.4%	1.6%	0.8%
61 - 90 Days	1.7%	0.5%	1.2%
91 - 120	0.8%	0.2%	0.6%
121 - 150	0.9%	0.1%	0.7%
151+	2.9%	0.6%	2.3%
Unapplied	-4.8%	-4.8%	0.0%

GSE Commerical

GSE Industrial			
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
Balance	100.0%	100.0%	0.0%
Current	89.0%	96.5%	-7.5%
1 - 30 Days	11.1%	4.2%	6.9%
31 - 60 Days	0.1%	0.0%	0.1%
61 - 90 Days	0.0%	0.0%	0.0%
91 - 120	0.0%	0.0%	0.0%
121 - 150	0.0%	0.0%	0.0%
151+	0.0%	0.0%	0.0%
Unapplied	-0.2%	-0.7%	0.5%

G	SE Total AR	
10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)

			change over thor tear
	10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	66.8%	76.5%	-9.7%
1 - 30 Days	15.7%	13.3%	2.4%
31 - 60 Days	5.2%	3.3%	1.9%
61 - 90 Days	3.0%	1.6%	1.4%
91 - 120	1.7%	0.9%	0.7%
121 - 150	1.5%	0.7%	0.8%
151+	11.6%	9.0%	2.7%
Unapplied	-5.5%	-5.2%	-0.3%

			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	67.9%	70.4%	-2.4%
1 - 30 Days	12.0%	11.8%	0.2%
31 - 60 Days	4.0%	3.0%	1.0%
61 - 90 Days	2.5%	2.0%	0.6%
91 - 120	2.2%	1.8%	0.4%
121 - 150	1.9%	1.8%	0.1%
151+	13.7%	12.7%	0.9%
Unapplied	-4.2%	-3.4%	-0.8%
	GS	E Commerical	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	81.9%	88.2%	-6.3%
1 - 30 Days	13.5%	12.7%	0.8%
31 - 60 Days	2.1%	1.2%	0.9%
61 - 90 Days	1.4%	0.3%	1.1%
91 - 120	1.3%	0.2%	1.1%
121 - 150	1.0%	0.1%	0.9%
151+	2.1%	0.3%	1.7%
Unapplied	-3.4%	-3.0%	-0.3%

GSE Residential

	G	iSE Industrial	
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)
Balance	100.0%	100.0%	0.0%
Current	93.2%	84.3%	8.9%
1 - 30 Days	6.8%	15.8%	-9.0%
31 - 60 Days	0.1%	0.1%	0.0%
61 - 90 Days	0.0%	0.0%	0.0%
91 - 120	0.0%	0.0%	0.0%
121 - 150	0.0%	0.0%	0.0%
151+	0.0%	0.0%	0.0%
Unapplied	-0.2%	-0.2%	0.0%

GSE Total AR							
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)				
A/R Balance	100.0%	100.0%	0.0%				
Current	75.0%	78.5%	-3.5%				
1 - 30 Days	12.2%	12.5%	-0.3%				
31 - 60 Days	3.0%	2.0%	1.0%				
61 - 90 Days	1.9%	1.1%	0.8%				
91 - 120	1.7%	1.0%	0.7%				
121 - 150	1.4%	1.0%	0.4%				
151+	8.3%	6.8%	1.5%				
Unapplied	-3.6%	-3.0%	-0.6%				

Docket No. IR 20-089

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers Monthly Reporting Requirements

Report Month: October 2020 Request No. 2 Date of Response: November 30, 2020

REQUEST:

Provide the following data for each utility rate class:

- a. The number, and percentage, of customers who made partial or no payment in March, April, and May of 2019 and 2020.
- b. The number, and percentage, of customers who made partial or no payment in March, April, and May of 2019 and 2020 and did not have an outstanding balance during the prior six months.

RESPONSE:

System constraints have prevented us from retrieving the granular level of data requested – however, included are charts outlining received payments by rate class for each company.

The month of October shows continued negative impact on the dollar amounts received for Granite State Electric. While residential payment dollars are up slightly from last year, the net effect we are seeing for the month of October is a decrease in both the amount of payments received, and the total amount paid compared to 2019. Energy North Gas is reflecting the same, with a decrease in payments totaling \$1.2M compared to the same time in 2019.

	ENNG	6 Residential		ENNG Residential				
	3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)			4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
Payment #	73,654	75,870	(2,216)		Payment #	74,689	76,134	(1,445)
Payment \$	11,691,688	13,995,502	(2,303,814)		Payment \$	9,571,602	12,273,165	(2,701,563)
	ENNG	Commerical				ENNG	i Commerical	
	3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)			4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
Payment #	12,037	12,245	(208)		Payment #	11,159	13,147	(1,988)
Payment \$	10,047,413	12,056,985	(2,009,572)		Payment \$	6,831,911	10,764,618	(3,932,707)
	EN	NG Total				EN	ING Total	
	3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)			4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
Payment #	85,691	88,115	(2,424)		Payment #	85,848	89,281	(3,433)
Payment \$	21,739,101	26,052,487	(4,313,386)		Payment \$	16,403,513	23,037,783	(6,634,270)

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Percent Change Summary March through April

	<u>March</u>		<u>April</u>	
	ENNG Residential	ENNG Residential		
	Change over Prior Year Increase / (Decrease)		Change over Prior Year Increase / (Decrease)	
Payment #	-3%	Payment #	-2%	
Payment \$	-16%	Payment \$	-22%	
	ENNG Commerical		ENNG Commerical	
	Change over Prior Year Increase / (Decrease)		Change over Prior Year Increase / (Decrease)	
Payment #	-2%	Payment #	-15%	
Payment \$	-17%	Payment \$	-37%	

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ENNG Residential							
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)				
Payment #	68,780	72,444	(3,664				
Payment \$	3,658,090	4,913,587	(1,255,497				
ENNG Commerical							
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)				
Payment #	10,948	12,671	(1,723				
Payment \$	2,411,566	3,200,861	(789,295				
ENNG Total							
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)				
Payment #	79,728	85,115	(5,387				
Payment \$	6,069,656	8,114,448	(2,044,792				

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Count and Dollar Summary May 2020 through July 2020

Payment Co	unt and Dollar Su	mmary May 2	020 through July 2020			
ENNG Residential						
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)			
Payment #	77,115	62,458	14,657			
Payment \$	5,563,926	5,665,249	(101,323			
ENNG Commerical						
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)			
Payment #	13,059	10,125	2,934			
Payment \$	4,159,038	3,918,362	240,676			
ENNG Total						
			Change over Prior Year			
	6/30/2020	6/30/2019	Increase / (Decrease)			
Payment #	90,174	72,583	17,591			
Payment \$	9,722,964	9,583,611	139,353			

ENNG Residential							
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)				
Payment #	67,654	75,405	(7,751)				
Payment \$	6,880,472	9,096,136	(2,215,664)				
ENNG Commerical							
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)				
Payment #	11,445	12,230	(785)				
Payment \$	5,388,848	7,492,440	(2,103,592)				
	EN	ING Total					
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)				
Payment #	79,099	87,635	(8,536)				
, Payment \$	12,269,320	16,588,576	(4,319,256				

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Percent Change Summary May through July

May		June			July	
ENNG Residential		ENNG Residential			ENNG Residential	
	Change over Prior					
	Year		Change over Prior			Change over Prior
	Increase /		Year			Year
	(Decrease)		Increase / (Decrease)			Increase / (Decrease)
Payment #	-10%	Payment #	23%		Payment #	-5%
Payment \$	-24%	Payment \$	-2%		Payment \$	-26%
ENN	G Commerical	ENNG Commerical			ENNG Commerical	
	Change over Prior					
	Year		Change over Prior			Change over Prior
	Increase /		Year			Year
	(Decrease)		Increase / (Decrease)			Increase / (Decrease)
Payment #	-6%	Payment #	29%		Payment #	-14%
Payment \$	-28%	Payment \$	6%		Payment \$	-25%

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ENNG Residential					
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)		
Payment # Payment \$	66,056 3,306,702	73,534 4,265,907	(7,478 (959,205		
ENNG Commerical					
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)		
Payment #	11,790	13,090	(1,300		
Payment \$	2,385,217	2,677,494	(292,27		
	EN	ING Total			
			Change over Prior Year		
	10/31/2020	10/31/2019	Increase / (Decrease)		
Payment #	10/31/2020 77,846	10/31/2019 86,624	Increase / (Decrease) (8,77		

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Count and Dollar Summary August 2020 through October 20

Payment Co	unt and Dollar Su	mmary August 2	020 through October 20			
	ENNG Residential					
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)			
Payment # Payment \$	65,260 3,011,543	61,612 3,665,797	3,64 (654,25			
ENNG Commerical						
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)			
Payment # Payment \$	11,417 2,132,863	10,589 2,476,098	82 (343,23			
	E	NNG Total				
	9/30/2020	9/30/2019	Change over Prior Yea Increase / (Decrease)			
		-,,				

ENNG Residential					
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)		
Payment # Payment \$	65,309 3,155,159	64,925 4,008,429	384 (853,269)		
	ENNG	i Commerical			
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)		
Payment #	11,800	10,928	872		
Payment \$	2,223,395	2,376,962	(153,567)		
ENNG Total					
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)		
Payment #	77,109	75,853	1,256		
Payment \$	5,378,554	6,385,391	(1,006,836)		

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Percent Change Summary August 2020 through October 2020

	August		<u>September</u>		_		<u>October</u>
ENN	G Residential		ENI	NG Residential	IG Residential		NG Residential
	Change over Prior						
	Year			Change over Prior			Change over Prior
	Increase /			Year			Year
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)
Payment #	1%		Payment #	6%		Payment #	-10%
Payment \$	-21%		Payment \$	-18%		Payment \$	-22%
ENN	G Commerical		ENM	NG Commerical		EN	NG Commerical
	Change over Prior						
	Year			Change over Prior			Change over Prior
	Increase /			Year			Year
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)
Payment #	8%		Payment #	8%		Payment #	-10%
Payment \$	-6%		Payment \$	-14%		Payment \$	-11%

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities

	GSE Residential				Residential	GSE
Change over Prior Year				Change over Prior Year		
Increase / (Decrease)	4/30/2019	4/30/2020		Increase / (Decrease)	3/31/2019	2020
(1,602)	35,336	33,734	Payment #	1,083	34,539	5,622
(538,622)	4,879,918	4,341,296	Payment \$	(326,584)	5,010,953	1,369
	Commerical	GSE			Commerical	GSE
Change over Prior Year				Change over Prior Year		
Increase / (Decrease)	4/30/2019	4/30/2020		Increase / (Decrease)	3/31/2019	2020
(662)	7,270	6,608	Payment #	407	6,841	7,248
(1,284,728)	5,137,631	3,852,903	Payment \$	(594,912)	5,127,401	2,489
	E Industrial	GSI			E Industrial	GSI
Change over Drier Veer				Change over Drier Veer		
Change over Prior Year				Change over Prior Year	2/24/2040	
Increase / (Decrease)	4/30/2019	4/30/2020		Increase / (Decrease)	3/31/2019	2020
(7)	200	193	Payment #	11	187	198
26,225	988,018	1,014,243	Payment \$	(119,002)	964,006	5,004
	iSE Total	G			SE Total	G
Change over Prior Year				Change over Prior Year		
Increase / (Decrease)	4/30/2019	4/30/2020		Increase / (Decrease)	3/31/2019	2020
	42,806	40,535	Payment #	1,501	41,567	3,068
(2,271)	42.000					

Payment Count and Dollar Summary March 2020 through April 2020

			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Payment #	35,622	34,539	1,083
Payment \$	4,684,369	5,010,953	(326,584
	GSE	Commerical	
			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Payment #	7,248	6,841	407
Payment \$	4,532,489	5,127,401	(594,912
	GSI	E Industrial	
			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Payment #	198	187	11
Payment \$	845,004	964,006	(119,002
	G	SE Total	
			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Payment #	43,068	41,567	1,501
Payment \$	10,061,862	11,102,360	(1,040,498

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Percent Change Summary March through April

	March			<u>April</u>
El	NNG Residential			ENNG Residential
	Change over Prior Year Increase / (Decrease)			Change over Prior Year Increase / (Decrease)
Payment #	3%	Pay	ment #	-5%
Payment \$	-7%		ment \$	-11%
EN	ING Commerical			ENNG Commerical
	Change over Prior Year			Change over Prior Year
	Increase / (Decrease)			Increase / (Decrease)
Payment #	6%	Pay	ment #	-9%
Payment \$	-12%	Pay	ment \$	-25%
E	NNG Industrial			ENNG Industrial
	Change over Prior Year			Change over Prior Year
	Increase / (Decrease)			Increase / (Decrease)
Payment #	6%	Pay	ment #	-4%
Payment \$	-12%	Pay	ment \$	3%

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Change over Prior Year

Change over Prior Year

Change over Prior Year

Change over Prior Year

Increase / (Decrease)

(3,538)

(385)

(9)

(119,972)

(3,932) (379,331)

(405,418)

146,059

GSE Residential

32,885

6,786

177

826,400

39,848

3,772,285 4,177,703

GSE Industrial

GSE Total

7/31/2020 7/31/2019

8,954,123 9,333,454

4,355,438

Payment #

Payment \$

Payment #

Payment \$

Payment #

Payment \$

Payment #

Payment \$

7/31/2020 7/31/2019 Increase / (Decrease)

7/31/2020 7/31/2019 Increase / (Decrease)

7/31/2020 7/31/2019 Increase / (Decrease)

186

946,372

43,780

7,171

36,423

4,209,379 **GSE** Commerical

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities
Payment Count and Dollars Summary May 2020 through July 2020

		Paym	ent Count and Dollars	Summary Ma	y 2020 through July 202
Residential			GSE	Residential	
	Change over Prior Year				Change over Prior Year
5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)
33,785	(1,205)	Payment #		32,082	3,700
4,197,831	(130,956)	Payment	,	3,714,374	370,810
	, , , , , , , , , , , , , , , , , , ,	, .			
Commerical			GSE	Commerical	
	Change over Prior Year				Change over Prior Year
5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)
6,606	(219)	Payment #		6,927	227
4,187,312	(639,415)	Payment	,	3,876,021	(476,443)
.,,	(,,	,	-,,	-,	(
E Industrial			GSE	E Industrial	
	Change over Prior Year				Change over Prior Year
5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)
189	(4)	Payment #		171	30
1,173,885	(4) (109,162)	Payment		978,960	(117,176)
1,175,885	(103,102)	Fayment,	001,784	378,900	(117,170)
SSE Total			G	SE Total	
- /	Change over Prior Year		a la a la		Change over Prior Year
5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)
40,580	(1,428)	Payment #	,	39,180	3,957
9,559,028	(879,533)	Payment \$	8,346,546	8,569,355	(222,809)

	GSE	Residential	
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)
Payment #	32,580	33,785	(1,205)
Payment \$	4,066,875	4,197,831	(130,956)
	GSE	Commerical	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Payment #	6,387	6,606	(219)
Payment \$	3,547,897	4,187,312	(639,415)
	GS	E Industrial	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Payment #	185	189	(4)
Payment \$	1,064,723	1,173,885	(109,162)
	G	SE Total	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Payment #	39,152	40,580	(1,428)

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Percent Change Summary May through July

May						
ENNG Residential						
	Change over Prior					
	Year					
	Increase /					
	(Decrease)					
Payment #	-4%					
Payment \$	-3%					
ENNG Commerical						
Change over Prior						
Year						
	Increase /					
	(Decrease)					
Payment #	-3%					
Payment \$	-15%					
ENNO	6 Industrial					
	Change over Prior					
	Year					
	Increase /					
	(Decrease)					
Payment #	-2%					
Payment \$	-9%					

June				
ENN	G Residential			
	Change over Prior			
	Year			
	Increase / (Decrease)			
Payment #	12%			
Payment \$	10%			
ENNG Commerical				
	Change over Prior			
	Year			
	Increase / (Decrease)			
Payment #	3%			
Payment \$	-12%			
ENN	NG Industrial			
	Change over Prior			
	Year			
	Increase / (Decrease)			
Payment #	18%			
Payment \$	-12%			

	<u>July</u>							
ENNG Residential								
	Change over Prior							
	Year							
	Increase / (Decrease)							
Payment #	-10%							
Payment \$	-5%							
ENNG Commerical								
	Change over Prior							
	Year							
	Increase / (Decrease)							
Payment #	-5%							
Payment \$	-10%							
	ENNG Industrial							
	Change over Prior							
	Year							
	Increase / (Decrease)							
Payment #	-5%							
Payment \$	-13%							

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Change over Prior Year

Increase / (Decrease)

Change over Prior Year

Increase / (Decrease)

Change over Prior Year

Increase / (Decrease)

Change over Prior Year Increase / (Decrease)

(2,492)

(503)

(34)

(296,809)

(3,029)

(785,870)

(583,028)

93,967

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities
Payment Count and Dollars Summary August 2020 through October 202

Payment #

Payment \$

Payment #

Payment \$

Payment #

Payment \$

Payment #

Payment \$

t and Dollars Sum	mary August 20	020 through October 2020	<u>.</u>		
GSE	Residential			GSE	Residential
		Change over Prior Year			
9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019
33,296	33,757	(461)	Payment #	33,934	36,426
5,352,906	5,120,097	232,809	Payment \$	4,562,191	4,468,224
GSE	Commerical			GSE	Commerical
		Change over Prior Year			
9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019
6,875	6,434	441	Payment #	6,971	7,474
4,285,921	4,242,190	43,731	Payment \$	4,028,827	4,611,855
GSE	E Industrial			GS	E Industrial
		Change over Prior Year			
9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019
179	192	(13)	Payment #	187	221
1,074,272	1,105,797	(31,525)	Payment \$	868,044	1,164,853
				-	
G	SE Total			G	SE Total
		Change over Prior Year			
9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019
40,350	40,383	(33)	Payment #	41,092	44,121
10,713,099	10,468,084	245,015	Payment \$	9,459,062	10,244,932

	GSE	Residential	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Payment #	35,092	33,179	1,913
Payment \$	5,542,289	4,801,304	740,985
	GSE	Commerical	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Payment #	7,114	6,695	419
Payment \$	4,577,796	4,427,670	150,126
	GSE	Industrial	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Payment #	206	188	18
Payment \$	1,124,138	1,004,539	119,599
	G	SE Total	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Payment #	42,412	40,062	2,350
Payment \$	11,244,223	10,233,513	1,010,710

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Percent Change Summary August 2020 through October 2020

	<u>August</u>		<u>September</u>		<u>October</u>
ENNO	6 Residential	ENM	NG Residential	E	NNG Residential
	Change over Prior				
	Year		Change over Prior		Change over Prior
	Increase /		Year		Year
	(Decrease)		Increase / (Decrease)		Increase / (Decrease)
Payment #	6%	Payment #	-1%	Payment #	-7%
Payment \$	15%	Payment \$	5%	Payment \$	-7%
ENNG	Commerical	ENNG Commerical		ENNG Commerical	
	Change over Prior				
	Year		Change over Prior		Change over Prior
	Increase /		Year		Year
	(Decrease)		Increase / (Decrease)		Increase / (Decrease)
Payment #	6%	Payment #	7%	Payment #	-7%
Payment \$	3%	Payment \$	1%	Payment \$	-13%
ENN	G Industrial	EN	NG Industrial	E	ENNG Industrial
	Change over Prior				
	Year		Change over Prior		Change over Prior
	Increase /		Year		Year
	(Decrease)		Increase / (Decrease)		Increase / (Decrease)
Payment #	10%	Payment #	-7%	Payment #	-15%
Payment \$	12%	Payment \$	-3%	Payment \$	-25%

Docket No. IR 20-089

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers Monthly Reporting Requirements

Report Month: October 2020 Request No. 3 Date of Response: November 30, 2020

REQUEST:

Describe any programs or initiatives undertaken to assist customers specifically as a result of the COVID-19 pandemic, the State of Emergency, Emergency Order #3, and the related stay-at-home restrictions.

RESPONSE:

Liberty Utilities has taken part in the following steps and initiatives to assist our customers affected by the pandemic. Liberty is also following the agreement resulting from hearings and technical sessions surrounding this docket.

- Restrictions surrounding field visits, PPE
- Outbound calls
 - Continue to identify potential customers affected by COVID
 - Geared specifically to setting up payment arrangements and ensuring customers were aware of potential assistance
- Adjusted payment plans
 - Commercial arrangements (12 months)
 - Extensions to typically offered payment arrangements for Residential and Low Income customers (12 and 24 months respectively)
 - Potential for \$0 down payments
- Multiple avenues of Customer Outreach
 - Social Media posts
 - Website updates
 - Signage and up front messages advising customers of Walk In Center closures.

Docket No. IR 20-089

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers Monthly Reporting Requirements

Report Month: October 2020 Request No. 4 Date of Response: November 30, 2020

REQUEST:

Provide a detailed description of customer outreach undertaken to date.

RESPONSE:

During the pandemic, Liberty Utilities has continued to perform outreach to past due customers to ensure they remain aware of their account's balance and status. This includes outbound IVR calls, past due notices, and manual outbound outreach performed by our Collection Specialists. There has been no threat of disconnection at any point during outreach to our residential customers. Commercial collection activity has resumed as of 9/15/2020. The goal of all outreach is to set customers up on payment plans and ensure they are aware of any potential assistance programs who could help them with their bill.

Special attention has been made when speaking with our customers surrounding the additional state housing assistance that is available through the end of this year. While focused on housing specifically, utility bills are included in any potential grants customers may receive.

Liberty Utilities' customer outreach for the month of August also includes:

- Additional outbound calls from Customer Service Representatives with goal of setting up payment plans and ensure they are aware of potential assistance available.
- Social Media posts on Facebook advising customers that they can call our contact center at any time to discuss payment plan options, assistance, etc. Posts include information for customers on any updates or savings tips.
- Limited reopening of Concord Walk-in Center for customer payment drop off, account discussions. Remainder of NH Walk-In Centers remain closed with signage and up front IVR messages indicating closure.
- Updates to COVID-19 Update page on website, alert on homepage directing customers to this page.
- Liberty Utilities has worked with the other NH utilities, NHLA, PUC and other assistance agencies to prepare for a planned Customer Webinar in early November, allowing

customers to attend a presentation of payment assistance options in real time and ask questions, engage with the NH utilities.

Docket No. IR 20-089 Report Month: October 2020 Attachment 4 Page 1 of 1

COVID -19 Customer Communications	March	April	May	June	July	Aug	Sep	Oct	
Customer Emails (6)		2	2	1	1				Established regular emails with customers to keep them informed of changes due to COVID-19 (e.g. Collections suspended, late fees suspended, Walk in centers closing, Safety precautions) Created a COVID-19 Update page on our website. We have an alert on our homepage that directs visitors to the
Updates on Website (11)		5	2	1	1	1			2 page
Social Media Updates (24)		7	5	5	2	1	1		3 We post updates and savings tips for customers on Facebook and Twitter
Radio Public Service Announcements (1)				1					In March we ran a Public Service Announcement on WGIR-FM that covers most of the state.
									Created signage for our our walk-in centers with information on alternative payment/ways to reach us
Walk-in Center Closed Posters		1	1	1	1	1	1	1	1
For all the Floot Descent days									We informed first responders of our commitment to continue to respond to emergencies throughout the crisis
Email to First Responders		1							We informed City /Town officials of our above in provoting proceedure and reproduce to COVID 10 to keep the
Email to City/Town Officials		1							We informed City/Town officials of our change in operating procedues and response to COVID-19 to keep the public and our employees safe
		-							We created a press release announcing our support for community organizations and reinforcing our message
Press Release			1						regarding suspension of disconnects and late fees
									Created outbound call script for our CSRs to use in order to encourage customers who may be having difficulty
Call Script (outbound) for payment Arrangements			1						paying bills, to get on a payment arrangement
									Many cities and towns stopped doing inspections for construction projects. We developed scripts to aide our
Call Script (inbound) explaining city/town inspections suspended		1							CSRs in explaining the situation
									Some flag detial personnel were getting too close to our crews that were working in public areas. We needed to
									address the issue and reinforce our desire to maintain a 6ft separation between crew members and flag
Email to police and traffic detial contractors regarding social distancing			1						personnel
N/D unfront moscore . Walk in Contest Closed		1	1	1	1	1	1	1	Scripted an upfront message for our IVR system to inform customers that our walk-in centers are closed until
IVR upfront message - Walk-in Centers Closed		1	1	T	1	T	T	1	1 further notice.

Docket No. IR 20-089

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers Monthly Reporting Requirements

Report Month: October 2020 Request No. 5 Date of Response: November 30, 2020

REQUEST:

Describe the Utility's review and evaluation of best practices and successful initiatives undertaken in other states.

RESPONSE:

Liberty Utilities has continued to work closely, both within and outside of the organization, to assess the evolving situation and ensure that we are providing as consistent as possible management of accounts across the country and across the state. Recurring check in meetings with the other 3 large NH utilities have occurred since March. Liberty has been attending meetings with larger groups specifically surrounding this docket, as well as recurring meetings with Liberty counterparts across the country. Liberty Utilities has also been participating in weekly NGA calls with other utility companies, and has been involved with multiple meetings specifically regarding this docket and the discussions surrounding resumption of collections processing here in New Hampshire.

Communication has remained paramount during the resumption of disconnections, beginning in October, to ensure that we remain aligned with the other NH utilities in our approach and ensure that all guidelines outlines in the agreement for resumption of collections are honored. Below are some of the things that we've worked on over the last several months.

Attachment 5.1: Remobilization Guideline – Important guidelines for employees to follow when returning back to work to help better protect them and their families.

Attachment 5.2: Facility Access Process – This is a guidance document to ensure that we stay under the allowable limit as dictated by the remobilization plan.

Attachment 5.3: Site Access Verification Form – This form was created for visitors and contractors who may need access to any of our locations. If they filled out the form and answered yes to any of the questions, they would be restricted from accessing the facility.

Attachment 5.4: PPE Request Form – Managers fill out the form and request the required PPE for their employees upon returning back to work.

Docket No. IR 20-089 Request No. 5

ATTACHMENT 5.1 REMOBILIZATION GUIDELINES

WELCOME BACK! WE'VE MISSED YOU!

Although you are back in the office, there are some important guidelines we ask that you follow to help ensure the safety of all our employees and their families. If you have any question about these guidelines, please contact EHS or your manager. Following these guidelines both in the office and at home will help keep you, our greatest asset, happy and healthy!

Occupancy Limits

The number of people allowed in public areas at one time has been limited. Please follow posted limits in bathrooms, conference rooms and elevators.

Social Distancing

Leave at least 6 feet (2 meters) of space between you and others. This includes walking outside. Please do not loiter in cafes, hallways, etc.

No Visitors

Visitors are not allowed, except for vendors/contractors who have completed the Site Access Verification Form. Employees who are still working remotely but need to go into the office would be required to contact their manager, who will then reach out to the site lead to request access.

Catering

Catering is not allowed for groups. However, individual food delivery can continue, following building access and mask protocols. Vendors are not allowed to come into the building and you must wear masks when meeting them outside. If you are going to bring food into the office, do not bring enough to share with others. The food you bring should only be consumed by you.

Mask Requirements

All employees must wear a mask when entering or exiting the building and when walking around the building (to copier, cafes, restrooms, etc.). Mask can be removed at desks if social distancing can be maintained.

PPE/Cleaning Supplies

Each employee returning to office will be provided with PPE. Hand sanitizer and other cleaning supplies are also placed throughout the buildings. If you require additional PPE (wipes, masks, hand sanitizer, etc.), please reach out to your supervisor.

Hygiene

Wash your hands frequently, wipe down surfaces before and after touching them, such as refrigerator handles, coffee makers, etc., and wipe down your work space daily.

Temperature Taking Protocol

Prior to coming into work every day, employees must take their temperature and answer five questions. If you answer yes to any of the questions, contact supervisor **before** coming to work. If you are at work and notice any symptoms, contact supervisor immediately.

Contact Log

Remember to complete a log of other employees you come into contact with each day you are in the office and ensure your manager has access to information if needed. Contact your department manager for a log.

Due to changes that may occur throughout the remobilization process, if there is a discrepancy between these guidelines and your local protocols, please adhere to local protocols and contact your EHS team for any questions.





Docket No. IR 20-089 Request No. 5

ATTACHMENT 5.2 FACILITY ACCESS PROCESS

East Region Facility Access Protocol

This process is designed to provide guidance for employees who may need to access one of our facilities, but who have not been identified as needing regular facility access during Phase 1 of our re-mobilization plan.

As we have put in place a remote working program during the pandemic, all departments are expected to support their team members so they can operate from their home. Employees who are not part of the Phase 1 Re-mobilization Plan, but who may need occasional access to the facilities, may be allowed into the building on an exception-basis as determined by their Department Lead, their location's Site Lead, and the Regional Re-mobilization Lead, Kevin Spottiswood. The goal of this process is to limit the number of employees who are in the office space on any given day, following the plan limits identified for each phase.

Process/Expectations

- Leaders are expected to maintain contact with their team members and fully support working from home. Our goal is to keep everyone safe, as well as balance the needs of providing an essential service to our customers.
- 2. <u>Employee:</u> Contact your department lead to request facility access. Identify the time you will need to be at the facility.
- 3. <u>Department Lead</u>: When you receive a facility access request from an employee on your team who is not designated as part of the Phase 1 RTW plan, or on a day that they are not scheduled to be in the building, please contact your site lead to discuss the request.
- 4. <u>Site Lead:</u> When you receive a facility access request from a department lead, access may be allowed as long as the number of employees in the building doesn't exceed the Phase 1 guidance. Contact Regional Remobilization Lead before granting approval. A tracking document will be provided to help with this process. This document may also be used in the event of a possible exposure.

Once approval is granted, the following guidelines should be adhered to when entering the office:

- Refer to your location's self-certification protocols, including but not limited to, temperature taking, qualifying questions, possible exposure, etc.
- Workers at the office environment are required to maintain a minimum of one workstation distance from any other workers. This may require approval by another office owner if your office is not conducive of this requirement.
- Maintain a minimum of 6' separation from your co-workers.
- Employees accessing the building are required to complete the online L&D training module prior to accessing the building.
- Follow posted occupancy limits in elevators, meeting rooms, restrooms, and break rooms.
- Frequent hand washing is required to minimize risk to yourself and others.
- Minimize frequent movement and minimize your footprint when you are in the facility.
- Upon entering the building and when moving around (other than at your work space) a face covering (nose and mouth) is required. Face covering may be removed at your desk if you are able to maintain social distancing.

We appreciate your support and understanding as we all do our part to stay safe, while continuing to provide an essential service to our customers.

ATTACHMENT 5.3 SITE ACCESS VERIFICATION FORM

Liberty Utilities Contractor / Visitor Pandemic Checklist Site Access Verification Form

Date:	
Name:	
Company:	

Have you traveled by airplane, cruise ship, or train?		
Have you been in a public setting where you couldn't maintain your social distance of 6 feet or less when you and the other person(s) within 6 feet were not wearing a face covering?	Yes	No
Have you been in close personal contact with a person who is a confirmed positive for COVID19 in the past 14 days?	Yes	No
Have you been in contact with anyone (including household/ family members) who has visited a current CDC identified hot spot in the past 14 days?	Yes	No
Do you feel any symptoms including cold/flu-like symptoms, cough, persistent pain or pressure in the chest, loss of sense of smell or taste, bluish lips or face, chills, repeated shaking with chills, muscle pain, headache, or sore throat?	Yes	No

Please note: If you have answered yes to any of the questions listed above; access to this site and customer locations will be **strictly prohibited**, unless it's been reviewed and authorized by EHS and HR.

International Travel:

<u>https://www.cdc.gov/coronavirus/2019-ncov/travelers/after-travel-precautions.html</u> Travel in the US: https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-in-the-us.html

USE OF SITE ACCESS VERIFICATION FORM

- 1. This Form must be completed by the individual for every first time visit each week.
 - a. Subsequent visits in the same week do not require completion of a form.
 - 1. Single Visitor / Contractor The LU Host will verbally ask the person the questions to ensure no changes from the previous visit within the week.
 - 2. Contractor Crews The LU Host (Inspector/Supervisor/Operator) will contact the Crew Foreman to ensure the questions were reviewed during the daily pre-job brief and all have answered NO.

Signature: _____

Note: if signee reports daily, they will make the company aware of any changes to their previous answers.

Docket No. IR 20-089 Request No. 5

ATTACHMENT 5.4 PPE REQUEST FORM Employees returning to the workplace are required to have the following supplies & PPE.

Managers: Please complete this request form (1 for each employee) for initial return to work and submit to Rich Paradie, EHS Manager, at least than 7 days in advance of scheduled return.

Request Date	
Employee Name	
Manager	
Facility	
Desk Location	
Return Date	

Manager: Please contact EHS for additional supplies as needed.

SUPPLIES			
Product	Requirement (per person)	Amount needed to meet requirement	
Cleaning Wipes	1 container		
Hand Sanitizer	One bottle		
Thermometer	1 each	**See note below	
Self-Evaluation	1 form; Fill out daily when coming to	Protocol and Checklist Template	
Checklist & Contact	office	will be provided to department	
Log		manager to provide to employee	

PERSONAL PROTECTIVE EQUIPMENT						
Product: Requirement (per person) Amount needed to meet requirement*						
Face Covering	5 face coverings (cloth or filtering)					
Nitrile Gloves	Not required for office employees*					
Face Shield	Face Shield Not required for office employees*					

*Items are not required for office-based employees, but may be requested by employees as needed

**Temperature taking protocol requires at-home thermometer. If you do not have one and cannot get one, please reach out to EHS.

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers Monthly Reporting Requirements

Report Month: October 2020 Request No. 6 Date of Response: November 30, 2020

REQUEST:

Describe whether the Utility has updated its sales forecasts in light of the pandemic and its effects on the economy.

RESPONSE:

There are no changes from the previous month's report. The company continues monitoring actual sales each month as mitigation and reopening efforts related to COVID-19 continue to evolve.

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers Monthly Reporting Requirements

Report Month: October 2020 Request No. 7 Date of Response: November 30, 2020

REQUEST:

Describe any operational changes the Utility is making or planning to make in response to the effects of the pandemic, including changes in budgets or personnel.

RESPONSE:

Gas Operations: OMark Consultants will not be completing inside inspections for our Walking Survey. CMS Technicians will be completing inside inspections. With regards to Off Hour Coverage, we have our same Construction and Maintenance crews that work together will now take on call together. We also added three Damage Prevention Technicians for Dig Safe emergencies one in each yard. All crews have continued to stay separated from each other.

Electric Operations: Electric Operations split the workforce into groups of four to limit contact and potential spread of COVID-19. We are still running normal operations.

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers Monthly Reporting Requirements

Report Month: October 2020 Request No. 8 Date of Response: November 30, 2020

REQUEST:

Describe any changes to capital projects and related planning budgets the Utility has made or is planning to make in response to the effects of the pandemic.

RESPONSE:

There have been no impacts to Electric and Gas Operations with respect to Capital Work due to COVID-19.

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers Monthly Reporting Requirements

Report Month: October 2020 Request No. 9 Date of Response: November 30, 2020

REQUEST:

Describe any supply chain disruptions the Utility is experiencing or expects may occur and the effects of such supply chain disruptions.

RESPONSE:

A recurring monthly meeting was held with the supply chain team on September 16, 2020 to verify and understand our current materials situation. Liberty has not experienced any significant supply chain disruptions in supporting the Utility operations in both our gas and electric business. We are aware of minor & select increases in materials lead time, but after review, current stocking at our locations is adequate based on historical demand and any upcoming planned or scheduled work.

In stock COVID related supplies are substantial and adequate, noting that the availability of items remains limited due to global demand. Disinfecting wet wipes (Clorox Wipes) continue to be scarce and are forecasted to be in short supply well into to 2021. Supply Chain is ordering in limited numbers when they are available to meet & sustain our pandemic plan. Our joint crisis team is discussing the future supply needs as they align with a phased approach to limited reintegration.

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers Monthly Reporting Requirements

Report Month: October 2020 Request No. 10 Date of Response: November 30, 2020

REQUEST:

Describe whether the Utility and/or its parent company has adequate access to capital or has been negatively affected in accessing the capital markets or has been downgraded by any credit rating services.

RESPONSE:

October report response: Nothing further updates to add at this time.

September report response: In addition to the July report response shown below, Liberty Utilities successfully placed a \$600 million 10-year senior unsecured notes issuance which closed on September 23, 2020.

July report response: Regarding the current situation, the Utility (meaning Liberty Utilities (Granite State Electric Company) Corp. and/or Liberty Utilities (Energy North Natural Gas Company) Corp.) and/or its parent company do have adequate access to capital in the form of bank credit facilities. On July 17, 2020, the Utility's ultimate parent, Algonquin Power & Utilities Corp. closed on its equity offering of additional common shares which raised total proceeds of CAD 983 million before fees and commissions (USD equivalent is approximately \$724 million). Neither the Utility nor its parent company have suffered any credit rating agency downgrade as a result of COVID-19.

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers Monthly Reporting Requirements

Report Month: October 2020 Request No. 11 Date of Response: November 30, 2020

REQUEST:

Describe incremental costs associated with the COVID-19 pandemic since the State of Emergency order, how the cost is calculated, cost to date, accounting treatment, impact on earnings, and proposed or planned rate treatment.

RESPONSE:

The incremental costs are tracked by establishing work orders by departments to which all COVID-19 related expenses are charged. These work orders are mapped to the Miscellaneous General Expense Account (FERC 930.2). The use of work orders allows the Company to track these incremental costs by the categories described below:

- Labor consists of labor cost for field employees who cannot work from home, are not ill but have been exposed to the virus and have been asked to self-quarantine.
- Non-labor expenses principally relate to personal protective equipment, cleaning agents (sanitizers and towel wipes), and fees.
- Waived fees represent waived customer late fees. These fees, although they are not an expense, represent a cost of the pandemic because they represent revenue that the Company would ordinarily receive from fees that have been approved by the Commission. By not being allowed to charge those fees, the loss of revenue has the same impact to the Company's financials as the incurrence of an expense. Late fees are calculated within the billing system but not applied to customer accounts. The Company is tracking waived fees in Excel.

NH COVID-19 Expense YTD OCTOBER 2020						
	EnergyNorth GSE Total					
Labor	159,697	71,622	231,318			
Non-Labor	186,310	70,195	256,505			
Waived Fees	367,247	61,542	428,789			
Total	713,253	203,359	916,612			

Cost to date (Amount is based on Actual costs Incurred)

Accounting treatment, impact on earnings, and proposed or planned rate treatment.

Earnings impact (pre-tax) is equal to the amounts charged to expenses for the incremental COVID-19 costs and the amount of waived late fees that have not been recorded on the books. This impact amounts to \$916,612 for March through October 2020. The Company proposes that the Commission establish a regulatory asset in which these incremental costs can be deferred with future rate recovery of the costs to be determined at a later date. Taking into consideration things like quarterly and annual financial reporting, establishing a regulatory asset in the near future would allow for more clarity as to the financial impacts associated with the pandemic and would eliminate the effects of any inconsistent patterns in costs and revenue impacts that may be experienced as the pandemic continues over time.

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Dollars Summary February 2020 through April 2020

	ENNG	Residential		
			Change over Prior Year	
	3/31/2020	3/31/2019	Increase / (Decrease)	
Customer Count	73,025	74,156	(1,131)	Customer C
A/R Balance	13,339,607	18,407,880	(5,068,273)	A/R Balance
Current	7,748,721	10,630,015	(2,881,294)	
1 - 30 Days	2,779,009	4,581,716	(1,802,707)	
, 31 - 60 Days	1,272,324	1,623,091	(350,767)	
, 61 - 90 Days	626,911	649,381	(22,470)	
91 - 120	304,536	197,292	107,245	91 - 120
121 - 150	112,680	149,051	(36,371)	
151+	1,525,977	1,442,069	83,908	151+
Unapplied	(1,030,552)	(864,734)	(165,817)	Unapplied
	ENNG	Commerical		
			Change over Prior Year	
	3/31/2020	3/31/2019	Increase / (Decrease)	
Customer Count	10,441	10,460	(19)	Customer C
A/R Balance	6,545,056	8,973,227	(2,428,171)	A/R Balance
Current	5,362,894	7,348,661	(1,985,767)	
1 - 30 Days	828,268	1,254,358	(426,090)	
31 - 60 Days	274,589	355,459	(80,870)	
61 - 90 Days	156,576	98,743	57,832	61 - 90 Days
91 - 120	40,928	111,204	(70,276)	
121 - 150	3,071	11,204	(8,553)	
151+	163,187	32,477	130,709	151+
Unapplied	(284,457)	(239,300)	(45,157)	Unapplied
	ENNO	G Total AR		
			Change over Prior Year	
	3/31/2020	3/31/2019	Increase / (Decrease)	
Customer Count	83,466	84,616	(1,150)	Customer C
A/R Balance	19,884,663	27,381,107	(7,496,444)	A/R Balance
Current	13,111,615	17,978,676	(4,867,061)	Current
1 - 30 Days	3,607,277	5,836,074	(2,228,797)	1 - 30 Days
31 - 60 Days	1,546,914	1,978,551	(431,637)	31 - 60 Days
61 - 90 Days	783,486	748,124	35,362	61 - 90 Days
91 - 120	345,464	308,495	36,969	91 - 120
121 - 150	115,752	160,675	(44,924)	121 - 150
151+	1,689,163	1,474,546	214,617	151+

ENNG Residential				
	2/29/2020	2/28/2019	Change over Prior Year Increase / (Decrease)	
Customer Count	76,179	74,506	1,673	
A/R Balance	14,542,409	18,803,581	(4,261,173)	
Current	9,663,433	12,940,866	(3,277,433)	
1 - 30 Days	2,731,311	3,466,738	(735,427)	
31 - 60 Days	877,453	1,015,112	(137,658)	
61 - 90 Days	371,445	331,023	40,422	
91 - 120	157,945	189,432	(31,487)	
121 - 150	160,487	104,715	55,772	
151+	1,567,359	1,615,730	(48,371)	
Unapplied	(987,024)	(860,033)	(126,991)	

ENNG Commerical						
Change over Prior Year						
	2/29/2020	2/28/2019	Increase / (Decrease)			
Customer Count	10,979	10,541	438			
A/R Balance	8,258,685	10,118,210	(1,859,525)			
Current	7,196,227	8,968,609	(1,772,383)			
1 - 30 Days	885,757	992,139	(106,382)			
31 - 60 Days	227,160	198,343	28,817			
61 - 90 Days	77,520	113,964	(36,444)			
91 - 120	9,271	15,437	(6,166)			
121 - 150	7,868	7,389	479			
151+	166,478	39,143	127,335			
Unapplied	(311,595)	(216,813)	(94,782)			

ENNG Total AR

			Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)
Customer Count	87,158	85,047	2,111
A/R Balance	22,801,094	28,921,791	(6,120,698)
Current	16,859,659	21,909,475	(5,049,816)
1 - 30 Days	3,617,068	4,458,876	(841,809)
31 - 60 Days	1,104,613	1,213,455	(108,841)
61 - 90 Days	448,965	444,987	3,978
91 - 120	167,216	204,868	(37,652)
121 - 150	168,355	112,104	56,251
151+	1,733,837	1,654,873	78,964
Unapplied	(1,298,619)	(1,076,846)	(221,773)

ENNG Residential				
			Change over Prior Year	
	4/30/2020	4/30/2019	Increase / (Decrease)	
Customer Count	72,391	77,869	(5,478)	
A/R Balance	11,341,119	15,516,789	(4,175,669)	
Current	5,632,931	7,258,307	(1,625,376)	
1 - 30 Days	2,525,374	3,904,630	(1,379,256)	
31 - 60 Days	1,341,268	2,391,008	(1,049,740)	
61 - 90 Days	900,138	942,470	(42,332)	
91 - 120	476,969	446,591	30,378	
121 - 150	249,091	137,455	111,636	
151+	1,479,484	1,356,938	122,546	
Unapplied	(1,264,137)	(920,610)	(343,527)	
	ENNG	Commerical		
			Change over Prior Year	
	4/30/2020	4/30/2019	Increase / (Decrease)	
Customer Count	10,512	11,137	(625)	
A/R Balance	5,625,388	6,340,138	(714,751)	
Current	4,044,451	4,858,917	(814,466)	
1 - 30 Days	908,328	1,055,637	(147,309)	
31 - 60 Days	428,986	465,990	(37,004)	
61 - 90 Days	210,711	216,408	(5,697)	
91 - 120	128,388	66,943	61,445	
121 - 150	34,753	93,996	(59,242)	
151+	161,999	23,783	138,216	
Unapplied	(292,229)	(441,534)	149,306	
	ENNO	G Total AR		
			Change over Prior Year	
	4/30/2020	4/30/2019	Increase / (Decrease)	
Customer Count	82,903	89,006	(6,103)	
A/R Balance	16,966,507	21,856,927	(4,890,420)	
Current	9,677,382	12,117,224	(2,439,842)	
1 - 30 Days	3,433,702	4,960,267	(1,526,565)	
, 31 - 60 Days	1,770,254	2,856,998	(1,086,743)	
61 - 90 Days	1,110,850	1,158,878	(48,029)	
91 - 120	605,357	513,534	91,824	
121 - 150	283,844	231,450	52,394	
151+	1,641,483	1,380,721	260,762	
Unapplied	(1,556,365)	(1,362,144)	(194,221)	

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Dollars Summary May 2020 through July 2020

Aging	g Dollars Summa	ry May 2020 th	rough July 2020	
	ENNO	6 Residential		
			Change over Prior Year	
	6/30/2020	6/30/2019	Increase / (Decrease)	
Customer Count	72,033	74,254	(2,221)	Custome
Balance	6,804,714	10,229,370	(3,424,656)	Balance
Current	2,167,082	2,826,566	(659,484)	Current
1 - 30 Days	1,192,180	1,652,219	(460,039)	1 - 30 Da
31 - 60 Days	1,083,032	2,062,161	(979,129)	31 - 60 D
61 - 90 Days	809,231	1,867,399	(1,058,168)	61 - 90 C
91 - 120	704,574	867,848	(163,274)	91 - 120
121 - 150	573,410	549,149	24,260	121 - 15
151+	1,796,395	1,439,313	357,082	151+
Unapplied	(1,521,190)	(1,035,286)	(485,904)	Unapplie
	ENNG	i Commerical		
			Change over Prior Year	
	6/30/2020	6/30/2019	Increase / (Decrease)	
Customer Count	10,209	10,298	(89)	Custome
Balance	2,709,572	2,885,778	(176,206)	Balance
Current	1,620,743	2,198,371	(577,628)	Current
1 - 30 Days	364,254	356,514	7,741	1 - 30 Da
31 - 60 Days	298,228	252,672	45,557	31 - 60 D
61 - 90 Days	281,382	192,079	89,303	61 - 90 C
91 - 120	185,563	110,807	74,756	91 - 120
121 - 150	125,155	41,151	84,004	121 - 15
151+	239,314	141,081	98,233	151+
Unapplied	(405,068)	(406,896)	1,828	Unapplie
	ENN	G Total AR		
			Change over Prior Year	
	6/30/2020	6/30/2019	Increase / (Decrease)	
Customer Count	82,242	84,552	(2,310)	Custome
A/R Balance	9,514,286	13,115,148	(3,600,862)	A/R Bala
Current	3,787,825	5,024,937	(1,237,112)	Current
1 - 30 Days	1,556,435	2,008,733	(452,299)	1 - 30 Da
31 - 60 Days	1,381,260	2,314,832	(933,572)	
61 - 90 Days	1,090,612	2,059,478	(968,866)	61 - 90 C
91 - 120	890,137	978,655	(88,518)	
121 - 150	698,565	590,300	108,265	121 - 15
151+	2,035,710	1,580,394	455,315	151+
1 1 PI	(4.000.050)	14 442 402	(404.076)	(

	ENNG Residential				
		Change over Prior			
	5/31/2020	5/31/2019	Increase / (Decrease)		
Customer Count	75,116	71,206	3,910		
A/R Balance	9,509,603	12,489,418	(2,979,814)		
Current	3,763,413	4,360,769	(597,355)		
1 - 30 Days	1,947,929	2,719,093	(771,164)		
, 31 - 60 Days	1,496,860	2,765,485	(1,268,625)		
, 61 - 90 Days	922,226	1,279,104	(356,878)		
, 91 - 120	689,900	695,999	(6,098)		
121 - 150	395,239	319,929	75,309		
151+	1,594,124	1,319,985	274,139		
Unapplied	(1,300,088)	(970,945)	(329,142)		
	ENNG	Commerical			
			Change over Prior Year		
	5/31/2020	5/31/2019	Increase / (Decrease)		
Customer Count	10,974	9,559	1,415		
A/R Balance	4,439,113	3,655,478	783,635		
Current	2,901,785	2,719,172	182,613		
1 - 30 Days	750,453	564,816	185,637		
31 - 60 Days	440,980	352,072	88,908		
61 - 90 Days	244,352	188,281	56,071		
91 - 120	155,900	78,397	77,503		
121 - 150	90,565	69,458	21,107		
151+	185,650	94,469	91,181		
Unapplied	(330,572)	(411,188)	80,616		
	ENN	G Total AR			
			Change over Prior Year		
	5/31/2020	5/31/2019	Increase / (Decrease)		
Customer Count	86,090	80,765	5,325		
A/R Balance	13,948,716	16,144,895	(2,196,179)		
Current	6,665,198	7,079,941	(414,743)		
1 - 30 Days	2,698,382	3,283,909	(585,527)		
31 - 60 Days	1,937,839	3,117,557	(1,179,718)		
61 - 90 Days	1,166,578	1,467,385	(300,807)		
91 - 120	845,800	774,396	71,404		
121 - 150	485,804	389,387	96,417		
454.	4 770 775		265 224		

151+

Unapplied

1,779,775

(1,630,660)

1,414,454

(1,382,133)

365,321

(248,527)

Unapplied

(1,926,258)

(1,442,182)

(484,076)

	ENNG	Residential	
	- 1 1	- / /	Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	73,434	71,867	1,567
Balance	5,485,489	7,878,512	(2,393,023)
Current	1,764,321	2,009,586	(245,266)
1 - 30 Days	632,890	1,061,306	(428,416)
31 - 60 Days	749,250	1,055,016	(305,766)
61 - 90 Days	556,570	1,456,139	(899,569)
91 - 120	630,044	1,114,213	(484,169)
121 - 150	639,992	701,394	(61,402)
151+	2,179,533	1,714,304	465,229
Unapplied	(1,667,111)	(1,233,446)	(433,665)
	ENNG	Commerical	
			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	10,557	9,862	695
Balance	2,192,364	2,141,727	50,637
Current	1,611,857	1,529,153	82,704
1 - 30 Days	239,848	329,723	(89,876)
31 - 60 Days	205,922	127,397	78,525
61 - 90 Days	143,073	157,143	(14,070)
, 91 - 120	236,925	134,730	102,195
121 - 150	161,161	84,883	76,278
151+	167,456	170,298	(2,841)
Unapplied	(573,877)	(391,599)	(182,278)
	ENNG	i Total AR	
			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	83,991	81,729	2,262
A/R Balance	7,677,852	10,020,239	(2,342,387)
Current	3,376,177	3,538,739	(162,562)
1 - 30 Days	872,738	1,391,030	(518,292)
31 - 60 Days	955,172	1,182,413	(227,241)
61 - 90 Days	699,643	1,613,282	(913,639)
91 - 120	866,969	1,248,943	(381,974)
121 - 150	801,153	786,277	14,876
151+	2,346,989	1,884,602	462,387
Unapplied	(2,240,988)	(1,625,045)	(615,943)

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Dollars Summary August 2020 through October 2020

	ENNG	6 Residential	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Customer Count	72,561	75,784	(3,223
Balance	4,075,199	5,016,783	(941,584
Current	1,635,631	2,075,406	(439,774
1 - 30 Days	397,982	560,492	(162,510
31 - 60 Days	292,587	356,895	(64,308
61 - 90 Days	254,882	415,623	(160,741
91 - 120	377,242	366,629	10,613
121 - 150	382,234	453,835	(71,601
151+	2,944,628	2,173,247	771,381
Unapplied	(2,209,988)	(1,385,344)	(824,644
	ENNG	Commerical	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Customer Count	10,546	10,689	(143
Balance	1,831,225	1,895,794	(64,569
Current	1,560,968	1,680,442	(119,474
1 - 30 Days	210,316	183,156	27,160
31 - 60 Days	88,166	63,563	24,603
61 - 90 Days	77,170	43,998	33,172
91 - 120	96,405	44,751	51,654
121 - 150	65,875	32,643	33,233
151+	260,767	254,223	6,545
Unapplied	(528,443)	(406,982)	(121,461
	ENN	G Total AR	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Customer Count	83,107	86,473	(3,366
A/R Balance	5,906,424	6,912,577	(1,006,153
Current	3,196,599	3,755,848	(559,249
1 - 30 Days	608,299	743,649	(135,350
31 - 60 Days	380,753	420,458	(39,705
61 - 90 Days	332,052	459,621	(127,569
91 - 120	473,647	411,380	62,267
121 - 150	448,110	486,478	(38,368
151+	3,205,396	2,427,470	777,926
Unapplied	(2,738,431)	(1,792,326)	(946,105

	ENNG Residential				
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)		
Customer Count	73,401	72,707	694		
A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	4,628,872 1,546,767 465,831 350,033 479,751 452,252 497,360 2,677,694 (1,840,817)		(1,612,994) (425,127) (176,188) (385,949) (218,177) (235,817) (267,777) 648,156 (552,114)		
	ENNG	Commerical			
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)		
Customer Count	10,560	10,092	468		
A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied		G Total AR	(208,048) (289,918) (20,217) (5,453) 51,448 29,516 76,905 83,351 (133,680)		
Customor Count	8/31/2020	8/31/2019	Increase / (Decrease)		
Customer Count	83,961	82,799	1,162		
A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	6,457,845 2,897,337 654,564 459,610 613,389 542,577 648,681	8,278,886 3,612,382 850,969 851,013 780,117 748,878 839,552	(1,821,042) (715,045) (196,406) (391,403) (166,729) (206,301) (190,872)		
151+ Unapplied	3,000,906 (2,359,218)	2,269,399 (1,673,425)	731,507 (685,793)		

	ENNG	Residential	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count	71,307	70,824	483
Balance	3,877,154	3,738,971	138,183
Current	1,872,497	2,105,627	(233,130)
1 - 30 Days	490,334	484,534	5,799
31 - 60 Days	303,216	257,102	46,115
61 - 90 Days	241,023	185,322	55,701
91 - 120	180,858	236,992	(56,133
121 - 150	314,060	250,226	63,834
151+	3,097,928	2,016,298	1,081,630
Unapplied	(2,622,761)	(1,797,128)	(825,633)
	ENNG	Commerical	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count	10,074	9,783	291
Balance	1,926,155	1,931,259	(5,104)
Current	1,785,075	1,843,048	(57,973)
1 - 30 Days	243,250	185,629	57,622
31 - 60 Days	86,051	44,320	41,731
61 - 90 Days	52,516	19,597	32,919
91 - 120	33,110	23,131	9,979
121 - 150	57,974	29,671	28,302
151+	185,775	243,429	(57,654)
		(457,566)	(60,030)
Unapplied	(517,595)	(437,300)	(60,030)
	ENNG	i Total AR	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count	81,381	80,607	774
A/R Balance	5,803,310	5,670,230	133,079
Current	3,657,572	3,948,675	(291,103)
1 - 30 Days	733,584	670,163	63,421
31 - 60 Days	389,268	301,422	87,846
61 - 90 Days	293,538	204,919	88,620
91 - 120	213,968	260,122	(46,154)
121 - 150	372,034	279,897	92,137
121 - 130		•	
151+	3,283,703	2,259,727	1,023,976

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities
Aging Percent Summary February 2020 through April 2020

				Aging Percent	-	-	through April 2020
	ENNO	G Residential			ENN	G Residential	
	2/29/2020	2/28/2019	Change over Prior Year Increase / (Decrease)	3	3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%		0.0%
Current %	66.5%	68.8%	-2.4%	Current	58.1%		0.0%
L - 30 Days %	18.8%	18.4%	0.3%	1 - 30 Days	20.8%		-4.1% 0.7%
1 - 60 Days %	6.0%	5.4%	0.6%	31 - 60 Days	9.5%		
1 - 90 Days %	2.6%	1.8%	0.8%	61 - 90 Days	4.7%		1.2%
1 - 120 %	1.1%	1.0%	0.1%	91 - 120	2.3%		1.2%
21 - 150 %	1.1%	0.6%	0.5%	121 - 150	0.8%		0.0%
51+%	10.8%	8.6%	2.2%	151+	11.4%		3.6%
napplied %	-6.8%	-4.6%	-2.2%	Unapplied	-7.7%	-4.7%	-3.0%
	ENNG	Commerical			ENNO	6 Commerical	
			Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)	3	3/31/2020	3/31/2019	Increase / (Decrease)
R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%
urrent	87.1%	88.6%	-1.5%	Current	81.9%	81.9%	0.0%
- 30 Days	10.7%	9.8%	0.9%	1 - 30 Days	12.7%	14.0%	-1.3%
, L - 60 Days	2.8%		0.8%	31 - 60 Days	4.2%		0.2%
, L - 90 Days	0.9%	1.1%	-0.2%	61 - 90 Days	2.4%		1.3%
, 1 - 120	0.1%	0.2%	0.0%	, 91 - 120	0.6%		-0.6%
21 - 150	0.1%	0.1%	0.0%	121 - 150	0.0%		-0.1%
51+	2.0%	0.4%	1.6%	151+	2.5%		2.1%
napplied	-3.8%	-2.1%	-1.6%	Unapplied	-4.3%		-1.7%
	ENN	IG Total AR			ENN	IG Total AR	
			Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)	3	3/31/2020	3/31/2019	Increase / (Decrease)
R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%
irrent	73.9%	75.8%	-1.8%	Current	65.9%	65.7%	0.3%
30 Days	15.9%	15.4%	0.4%	1 - 30 Days	18.1%	21.3%	-3.2%
- 60 Days	4.8%	4.2%	0.6%	31 - 60 Days	7.8%	7.2%	0.6%
- 90 Days	2.0%	1.5%	0.4%	61 - 90 Days	3.9%	2.7%	1.2%
L - 120	0.7%	0.7%	0.0%	91 - 120	1.7%	1.1%	0.6%
21 - 150	0.7%	0.4%	0.4%	121 - 150	0.6%		0.0%
51+	7.6%	5.7%	1.9%	151+	8.5%		3.1%
Jnapplied	-5.7%	-3.7%	-2.0%	Unapplied	-6.6%		-2.6%

ENNO	6 Residential	
4/20/2020	4/20/2010	Change over Prior Year
	4/30/2019	Increase / (Decrease)
#REF!	#REF!	#REF!
ENNG	Commerical	
		Change over Prior Year
4/30/2020	4/30/2019	Increase / (Decrease)
#REF!	#REF!	#REF!
ENN	G Total AR	
		Change over Prior Year
4/30/2020	4/30/2019	Increase / (Decrease)
#REF!	#REF!	#REF!

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Percent Summary May 2020 through July 2020

	ENNG Residential				
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)		
A/R Balance	100.0%	100.0%	0.0%		
Current	39.6%	34.9%	4.7%		
1 - 30 Days	20.5%	21.8%	-1.3%		
31 - 60 Days	15.7%	22.1%	-6.4%		
61 - 90 Days	9.7%	10.2%	-0.5%		
91 - 120	7.3%	5.6%	1.7%		
121 - 150	4.2%	2.6%	1.6%		
151+	16.8%	10.6%	6.2%		
Unapplied	-13.7%	-7.8%	-5.9%		
	ENNG	Commerical			
			Change over Prior Year		
	5/31/2020	5/31/2019	Increase / (Decrease)		
A/R Balance	100.0%	100.0%	0.0%		
Current	65.4%	74.4%	-9.0%		
1 - 30 Days	16.9%	15.5%	1.5%		
31 - 60 Days	9.9%	9.6%	0.3%		
61 - 90 Days	5.5%	5.2%	0.4%		
91 - 120	3.5%	2.1%	1.4%		
121 - 150	2.0%	1.9%	0.1%		
151+	4.2%	2.6%	1.6%		
Unapplied	-7.4%	-11.2%	3.8%		
	ENN	G Total AR			
			Change over Prior Year		
	5/31/2020	5/31/2019	Increase / (Decrease)		
A/R Balance	100.0%	100.0%	0.0%		
Current	47.8%	43.9%	3.9%		
1 - 30 Days	19.3%	20.3%	-1.0%		
31 - 60 Days	13.9%	19.3%	-5.4%		
61 - 90 Days	8.4%	9.1%	-0.7%		
, 91 - 120	6.1%	4.8%	1.3%		
121 - 150	3.5%	2.4%	1.1%		
151+	12.8%	8.8%	4.0%		
Unapplied	-11.7%	-8.6%	-3.1%		

	ENNG Residential			
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)	
Balance	100.0%	100.0%	0.0%	
Current	31.8%	27.6%	4.2%	
1 - 30 Days	17.5%	16.2%	1.4%	
31 - 60 Days	15.9%	20.2%	-4.2%	
61 - 90 Days	11.9%	18.3%	-6.4%	
91 - 120	10.4%	8.5%	1.9%	
121 - 150	8.4%	5.4%	3.1%	
151+	26.4%	14.1%	12.3%	
Unapplied	-22.4%	-10.1%	-12.2%	
	ENNG	Commerical		
			Change over Prior Year	
	6/30/2020	6/30/2019	Increase / (Decrease)	
Balance	100.0%	100.0%	0.0%	
Current	59.8%	76.2%	-16.4%	
1 - 30 Days	13.4%	12.4%	1.1%	
31 - 60 Days	11.0%	8.8%	2.3%	
61 - 90 Days	10.4%	6.7%	3.7%	
91 - 120	6.8%	3.8%	3.0%	
121 - 150	4.6%	1.4%	3.2%	
151+	8.8%	4.9%	3.9%	
Unapplied	-14.9%	-14.1%	-0.8%	
	ENN	G Total AR		
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)	
A /D Delever				
A/R Balance	100.0%	100.0%	0.0%	
Current	39.8%	38.3%	1.5%	
1 - 30 Days	16.4%	15.3%	1.0%	
31 - 60 Days	14.5%	17.7%	-3.1%	
61 - 90 Days	11.5%	15.7%	-4.2%	
91 - 120	9.4%	7.5%	1.9%	
121 - 150	7.3%	4.5%	2.8%	
151+	21.4%	12.1%	9.3%	
Unapplied	-20.2%	-11.0%	-9.2%	

ENNG	Residential	
7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
100.0%	100.0%	0.0%
32.2%	25.5%	6.7%
11.5%	13.5%	-1.9%
13.7%	13.4%	0.3%
10.1%	18.5%	-8.3%
11.5%	14.1%	-2.7%
11.7%	8.9%	2.8%
39.7%	21.8%	18.0%
-30.4%	-15.7%	-14.7%

ENNG Commerical

7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
100.0%	100.0%	0.0%
73.5%	71.4%	2.1%
10.9%	15.4%	-4.5%
9.4%	5.9%	3.4%
6.5%	7.3%	-0.8%
10.8%	6.3%	4.5%
7.4%	4.0%	3.4%
7.6%	8.0%	-0.3%
-26.2%	-18.3%	-7.9%

ENNG Total AR

7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
100.0%	100.0%	0.0%
44.0%	35.3%	8.7%
11.4%	13.9%	-2.5%
12.4%	11.8%	0.6%
9.1%	16.1%	-7.0%
11.3%	12.5%	-1.2%
10.4%	7.8%	2.6%
30.6%	18.8%	11.8%
-29.2%	-16.2%	-13.0%

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Percent Summary August 2020 through October 2020

	ENNG	Residential	
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	33.4%	31.6%	1.8%
1 - 30 Days	10.1%	10.3%	-0.2%
31 - 60 Days	7.6%	11.8%	-4.2%
61 - 90 Days	10.4%	11.2%	-0.8%
91 - 120	9.8%	11.0%	-1.3%
121 - 150	10.7%	12.3%	-1.5%
151+	57.8%	32.5%	25.3%
Unapplied	-39.8%	-20.6%	-19.1%
	ENNG	Commerical	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	73.8%	80.5%	-6.7%
1 - 30 Days	10.3%	10.3%	0.1%
31 - 60 Days	6.0%	5.6%	0.3%
61 - 90 Days	7.3%	4.0%	3.3%
91 - 120	4.9%	3.0%	2.0%
121 - 150	8.3%	3.7%	4.6%
151+	17.7%	11.8%	5.9%
Unapplied	-28.3%	-18.9%	-9.5%
	ENN	G Total AR	
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	44.9%	43.6%	1.2%
1 - 30 Days	10.1%	10.3%	-0.1%
31 - 60 Days	7.1%	10.3%	-3.2%
61 - 90 Days	9.5%	9.4%	0.1%
91 - 120	8.4%	9.0%	-0.6%
121 - 150	10.0%	10.1%	-0.1%
151+	46.5%	27.4%	19.1%
	-36.5%	-20.2%	-16.3%

	ENNO	Residential		
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)	
Balance	100.0%	100.0%	0.0%	Balanc
Current	40.1%	41.4%	-1.2%	Curren
1 - 30 Days	9.8%	11.2%	-1.4%	1 - 30
31 - 60 Days	7.2%	7.1%	0.1%	31 - 60
61 - 90 Days	6.3%	8.3%	-2.0%	61 - 90
91 - 120	9.3%	7.3%	1.9%	91 - 12
121 - 150	9.4%	9.0%	0.3%	121 - 1
151+	72.3%	43.3%	28.9%	151+
Unapplied	-54.2%	-27.6%	-26.6%	Unapp
	ENNG	Commerical		
			Change over Prior Year	
	9/30/2020	9/30/2019	Increase / (Decrease)	
Balance	100.0%	100.0%	0.0%	Balanc
Current	85.2%	88.6%	-3.4%	Curren
1 - 30 Days	11.5%	9.7%	1.8%	1 - 30
31 - 60 Days	4.8%	3.4%	1.5%	31 - 60
61 - 90 Days	4.2%	2.3%	1.9%	61 - 90
91 - 120	5.3%	2.4%	2.9%	91 - 12
121 - 150	3.6%	1.7%	1.9%	121 - 1
151+	14.2%	13.4%	0.8%	151+
Unapplied	-28.9%	-21.5%	-7.4%	Unapp
	ENN	G Total AR		
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)	
A /D Deleve				
A/R Balance	100.0%	100.0%	0.0%	A/R Ba
Current	54.1%	54.3%	-0.2%	
1 - 30 Days	10.3%	10.8%	-0.5%	1 - 30 [
31 - 60 Days	6.4%	6.1%	0.4%	31 - 60
61 - 90 Days	5.6%	6.6%	-1.0%	61 - 90
91 - 120	8.0%	6.0%	2.1%	91 - 12
121 - 150	7.6%	7.0%	0.5%	121 - 1
151+	54.3%	35.1%	19.2%	151+
Unapplied	-46.4%	-25.9%	-20.4%	Unapp

ENNG	Residential	
.0/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
100.0%	100.0%	0.0%
48.3%	56.3%	-8.0%
12.6%	13.0%	-0.3%
7.8%	6.9%	0.9%
6.2%	5.0%	1.3%
4.7%	6.3%	-1.7%
8.1%	6.7%	1.4%
79.9%	53.9%	26.0%
-67.6%	-48.1%	-19.6%

ENNG Commerical

10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
100.0%	100.0%	0.0%
92.7%	95.4%	-2.8%
12.6%	9.6%	3.0%
4.5%	2.3%	2.2%
2.7%	1.0%	1.7%
1.7%	1.2%	0.5%
3.0%	1.5%	1.5%
9.6%	12.6%	-3.0%
-26.9%	-23.7%	-3.2%

ENNG Total AR

10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
100.0%	100.0%	0.0%
63.0%	69.6%	-6.6%
12.6%	11.8%	0.8%
6.7%	5.3%	1.4%
5.1%	3.6%	1.4%
3.7%	4.6%	-0.9%
6.4%	4.9%	1.5%
56.6%	39.9%	16.7%
-54.1%	-39.8%	-14.3%

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Dollars Summary February 2020 through April 2020

	GSE R	Residential	
			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Customer Count	33,215	34,160	(945)
A/R Balance	5,321,142	6,366,720	(1,045,578)
Current	3,436,134	4,070,799	(634,665)
1 - 30 Days	710,588	896,295	(185,707)
31 - 60 Days	326,523	359,491	(32,968)
61 - 90 Days	173,956	193,564	(19,608)
91 - 120	110,271	107,639	2,633
121 - 150	67,075	80,349	(13,275)
151+	752,794	862,175	(109,381)
Unapplied	(256,199)	(203,592)	(52,607)

	GSE C	ommerical	
			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Customer Count	6,717	6,933	(216)
Balance	4,257,471	5,024,781	(767,310)
Current	3,612,521	4,177,065	(564,544)
1 - 30 Days	527,020	750,785	(223,764)
31 - 60 Days	98,312	114,962	(16,651)
61 - 90 Days	52,033	36,366	15,666
91 - 120	25,956	10,020	15,936
121 - 150	13,544	8,209	5,335
151+	56,996	31,005	25,991
Unapplied	(128,911)	(103,632)	(25,279)

GSE Industrial

			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Customer Count	168	177	(9)
A/R Balance	997,971	988,147	9,823
Current	820,643	937,247	(116,603)
1 - 30 Days	177,969	45,084	132,885
31 - 60 Days	1,224	54	1,170
61 - 90 Days	120	423	(303)
91 - 120	137	1,455	(1,318)
121 - 150	87	1,110	(1,023)
151+	-	4,270	(4,270)
Unapplied	(2,209)	(1,496)	(713)

GSE Total AR

			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Customer Count	40,100	41,270	(1,170)
A/R Balance	10,576,584	12,379,648	(1,803,064)
Current	7,869,299	9,185,110	(1,315,812)
1 - 30 Days	1,415,577	1,692,164	(276,587)
31 - 60 Days	426,059	474,508	(48,449)
61 - 90 Days	226,109	230,354	(4,245)
91 - 120	136,364	119,114	17,250
121 - 150	80,705	89,668	(8,963)
151+	809,790	897,450	(87,660)
Unapplied	(387,319)	(308,720)	(78,599)

	GSE F	Residential	
			Change over Brier Veer
	2/29/2020	2/28/2019	Change over Prior Year Increase / (Decrease)
Customer Count	34,619	34,238	381
A/R Balance	5,705,890	6,511,881	(805,991)
Current	3,880,911	4,287,354	(406,443)
1 - 30 Days	787,812	906,705	(118,893)
31 - 60 Days	244,963	300,792	(55,830)
61 - 90 Days	140,315	148,699	(8,384)
91 - 120	83,576	110,888	(27,312)
121 - 150	71,219	102,046	(30,827)
151+	745,724	854,695	(108,971)
Unapplied	(248,631)	(199,299)	(49,332)
	GSE C	ommerical	
			Change over Prior Year
Custo a c	2/29/2020	2/28/2019	Increase / (Decrease)
Customer Count	6,925	6,963	(38)
Balance	4,455,692	5,288,626	(832,934)
Current	3,958,578	4,645,704	(687,125)
1 - 30 Days	559,526	528,339	31,187
31 - 60 Days	92,472	125,856	(33,384)
61 - 90 Days	34,832	20,438	14,394
91 - 120	18,312	13,841	4,471
121 - 150	22,570	8,668	13,902
151+	22,836	28,641	(5,805)
		187 8611	(170,573)
Unapplied	(253,434)	(82,861)	(170,575)
Unapplied		Industrial	(170,373)
Unapplied	GSE	Industrial	Change over Prior Year
	GSE 2/29/2020	Industrial 2/28/2019	
Customer Count	GSE 2/29/2020 171	Industrial 2/28/2019 178	Change over Prior Year Increase / (Decrease) (7)
Customer Count A/R Balance	GSE 2/29/2020 171 922,290	Industrial 2/28/2019 178 941,666	Change over Prior Year Increase / (Decrease) (7 (19,376)
Customer Count A/R Balance Current	GSE 2/29/2020 171 922,290 850,284	Industrial 2/28/2019 178 941,666 894,200	Change over Prior Year Increase / (Decrease) (7) (19,376) (43,917)
Customer Count A/R Balance Current 1 - 30 Days	GSE 2/29/2020 171 922,290 850,284 70,856	Industrial 2/28/2019 178 941,666 894,200 38,578	Change over Prior Year Increase / (Decrease) (7) (19,376) (43,917) 32,279
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days	GSE 2/29/2020 171 922,290 850,284 70,856 1,250	Industrial 2/28/2019 178 941,666 894,200 38,578 674	Change over Prior Year Increase / (Decrease) (7) (19,376) (43,917) 32,279 576
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594	Change over Prior Year Increase / (Decrease) (7) (19,376) (43,917) 32,279 576 (1,128)
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466 372	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195	Change over Prior Year Increase / (Decrease) (7) (19,376) (43,917) 32,279 576 (1,128) (823)
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900	Change over Prior Year Increase / (Decrease) (7 (19,376) (43,917) 32,279 576 (1,128) (823) (1,762)
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466 372 137	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118	Change over Prior Year Increase / (Decrease) (7) (19,376) (43,917) 32,279
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466 372 137 - (1,075)	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118 (1,593)	Change over Prior Year Increase / (Decrease) (19,376) (43,917) 32,279 576 (1,128) (823) (1,762) (5,118)
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466 372 137 - (1,075)	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118	Change over Prior Year Increase / (Decrease) (19,376) (43,917) 32,279 576 (1,128) (823) (1,762) (5,118)
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466 372 137 - (1,075)	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118 (1,593)	Change over Prior Year Increase / (Decrease) (19,376) (43,917) 32,279 576 (1,128) (823) (1,762) (5,118)
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466 372 137 - (1,075) GSE	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118 (1,593) Total AR	Change over Prior Year Increase / (Decrease) (19,376) (43,917) 32,279 576 (1,128) (823) (1,762) (5,118) 517 Change over Prior Year
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466 372 137 - (1,075) GSE 2/29/2020	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118 (1,593) Total AR 2/28/2019	Change over Prior Year Increase / (Decrease) (19,376) (43,917) 32,279 576 (1,128) (823) (1,762) (5,118) 517 Change over Prior Year Increase / (Decrease)
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466 372 137 - (1,075) GSE 2/29/2020 41,715	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118 (1,593) Total AR 2/28/2019 41,379	Change over Prior Year Increase / (Decrease) (19,376) (19,376) (43,917) 32,279 576 (1,128) (823) (1,762) (5,118) 517 Change over Prior Year Increase / (Decrease) 336
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466 372 137 - (1,075) GSE 2/29/2020 41,715 11,083,872 8,689,773	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118 (1,593) Total AR 2/28/2019 41,379 12,742,173 9,827,258	Change over Prior Year Increase / (Decrease) (19,376 (43,917) 32,279 576 (1,128) (823) (1,762) (5,118) 517 Change over Prior Year Increase / (Decrease) 336 (1,658,301) (1,137,485)
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466 372 137 - (1,075) GSE 2/29/2020 41,715 11,083,872 8,689,773 1,418,195	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118 (1,593) Total AR 2/28/2019 41,379 12,742,173 9,827,258 1,473,622	Change over Prior Year Increase / (Decrease) (19,376) (43,917) 32,279 576 (1,128) (823) (1,762) (5,118) 517 Change over Prior Year Increase / (Decrease) 336 (1,658,301) (1,137,485) (55,427)
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days	GSE 2/29/2020 1711 922,290 850,284 70,856 1,250 466 372 137 - (1,075) GSE 2/29/2020 41,715 11,083,872 8,689,773 1,418,195 338,684	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118 (1,593) Total AR 2/28/2019 41,379 12,742,173 9,827,258 1,473,622 427,323	Change over Prior Year Increase / (Decrease) (19,376 (43,917) 32,279 576 (1,128) (823) (1,762) (5,118) 517 Change over Prior Year Increase / (Decrease) 336 (1,658,301) (1,137,485) (55,427) (88,638)
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466 372 137 - (1,075) GSE 2/29/2020 41,715 11,083,872 8,689,773 1,418,195 338,684 175,613	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118 (1,593) Total AR 2/28/2019 41,379 12,742,173 9,827,258 1,473,622 427,323 170,731	Change over Prior Year Increase / (Decrease) (19,376) (43,917) 32,279 576 (1,128) (823) (1,762) (5,118) 517 Change over Prior Year Increase / (Decrease) 336 (1,658,301) (1,137,485) (55,427) (88,638) 4,882
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 31 - 60 Days 61 - 90 Days 91 - 120	GSE 2/29/2020 1711 922,290 850,284 70,856 1,250 466 372 137 - (1,075) GSE 2/29/2020 41,715 11,083,872 8,689,773 1,418,195 338,684 175,613 102,260	2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118 (1,593) Total AR 2/28/2019 41,379 12,742,173 9,827,258 1,473,622 427,323 170,731 125,924	Change over Prior Year Increase / (Decrease) (19,376 (43,917) 32,279 576 (1,128) (823) (1,762) (5,118) 517 Change over Prior Year Increase / (Decrease) 336 (1,658,301) (1,137,485) (55,427) (88,638) 4,882 (23,664)
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	GSE 2/29/2020 171 922,290 850,284 70,856 1,250 466 372 137 - (1,075) GSE 2/29/2020 41,715 11,083,872 8,689,773 1,418,195 338,684 175,613	Industrial 2/28/2019 178 941,666 894,200 38,578 674 1,594 1,195 1,900 5,118 (1,593) Total AR 2/28/2019 41,379 12,742,173 9,827,258 1,473,622 427,323 170,731	Change over Prior Year Increase / (Decrease) (19,376) (43,917) 32,279 576 (1,128) (823) (1,762) (5,118) 517 Change over Prior Year Increase / (Decrease) 336 (1,658,301) (1,137,485) (55,427)

4/30/2020 4/30/2019 Increase / (Decrease Customer Count 33,392 32,880 A/R Balance 5,259,325 5,463,152 (203, Current 3,426,523 3,334,765 91, 1 - 30 Days 598,739 766,247 (167, 31 - 60 Days 304,638 331,212 (26, 61 - 90 Days 211,774 203,132 8, 91 - 120 132,788 131,695 1, 121 - 150 89,141 76,156 12, 151+ 755,519 836,518 (80, Unapplied (259,797) (216,573) (43, Customer Count 6,719 6,733 Balance 4,030,748 4,165,188 (134, Current 3,155,498 3,753,386 (597, 1 - 30 Days 685,609 369,178 316, 31 - 60 Days 148,665 83,913 64, 61 - 90 Days 75,386 32,786 42, 91 - 120 38,834 <th>A/R Balance Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150 L51+</th> <th>4/30/2020 33,392 5,259,325 3,426,523 598,739 304,638 211,774 132,788 89,141</th> <th>4/30/2019 32,880 5,463,152 3,334,765 766,247 331,212 203,132 131,695</th> <th>Change over Prior Year Increase / (Decrease) 51 (203,82 91,75</th>	A/R Balance Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150 L51+	4/30/2020 33,392 5,259,325 3,426,523 598,739 304,638 211,774 132,788 89,141	4/30/2019 32,880 5,463,152 3,334,765 766,247 331,212 203,132 131,695	Change over Prior Year Increase / (Decrease) 51 (203,82 91,75
4/30/2020 4/30/2019 Increase / (Decrease Customer Count 33,392 32,880 A/R Balance 5,259,325 5,463,152 (203, Current 3,426,523 3,334,765 91, 1 - 30 Days 598,739 766,247 (167, 31 - 60 Days 304,638 331,212 (26, 61 - 90 Days 211,774 203,132 8, 91 - 120 132,788 131,695 1, 121 - 150 89,141 76,156 12, 151+ 755,519 836,518 (80, Unapplied (259,797) (216,573) (43, Customer Count 6,719 6,733 Balance 4,030,748 4,165,188 (134, Current 3,155,498 3,753,386 (597, 1 - 30 Days 685,609 369,178 316, 31 - 60 Days 148,665 83,913 64, 61 - 90 Days 75,386 32,786 42, 91 - 120 38,834 <td>A/R Balance Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150 L51+</td> <td>33,392 5,259,325 3,426,523 598,739 304,638 211,774 132,788 89,141</td> <td>32,880 5,463,152 3,334,765 766,247 331,212 203,132 131,695</td> <td>Increase / (Decrease) 51 (203,82</td>	A/R Balance Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150 L51+	33,392 5,259,325 3,426,523 598,739 304,638 211,774 132,788 89,141	32,880 5,463,152 3,334,765 766,247 331,212 203,132 131,695	Increase / (Decrease) 51 (203,82
Customer Count 33,392 32,880 A/R Balance 5,259,325 5,463,152 (203, Current 3,426,523 3,334,765 91, 1 - 30 Days 598,739 766,247 (167, 31 - 60 Days 304,638 331,212 (26, 61 - 90 Days 211,774 203,132 8, 91 - 120 132,788 131,695 1, 121 - 150 89,141 76,156 12, 151+ 755,519 836,518 (80, Unapplied (259,797) (216,573) (43, Customer Count 6,719 6,733 Balance 4,030,748 4,165,188 (134, Current 3,155,498 3,753,386 (597, 1 - 30 Days 685,609 369,178 316, 31 - 60 Days 148,665 83,913 64, 61 - 90 Days 75,386 32,786 42, 91 - 120 38,834 16,261 22, 121 - 150 15,35	A/R Balance Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150 L51+	33,392 5,259,325 3,426,523 598,739 304,638 211,774 132,788 89,141	32,880 5,463,152 3,334,765 766,247 331,212 203,132 131,695	51 (203,82
A/R Balance 5,259,325 5,463,152 (203, Current 3,426,523 3,334,765 91, 1 - 30 Days 598,739 766,247 (167, 31 - 60 Days 304,638 331,212 (26, 61 - 90 Days 211,774 203,132 8, 91 - 120 132,788 131,695 1, 121 - 150 89,141 76,156 12, 151+ 755,519 836,518 (80, Unapplied (259,797) (216,573) (43, Customer Count 6,719 6,733 Balance 4,030,748 4,165,188 (134, Current 3,155,498 3,753,386 (597, 1 - 30 Days 685,609 369,178 316, 31 - 60 Days 148,665 83,913 64, 61 - 90 Days 75,386 32,786 42, 91 - 120 38,834 16,261 22, 121 - 150 15,357 4,141 11, 151+ 52,353 17,770 34, Unapplied (140,954)	A/R Balance Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150 L51+	5,259,325 3,426,523 598,739 304,638 211,774 132,788 89,141	5,463,152 3,334,765 766,247 331,212 203,132 131,695	(203,82
Current 3,426,523 3,334,765 91, 1 - 30 Days 598,739 766,247 (167, 31 - 60 Days 304,638 331,212 (26, 61 - 90 Days 211,774 203,132 8, 91 - 120 132,788 131,695 1, 121 - 150 89,141 76,156 12, 151+ 755,519 836,518 (80, Unapplied (259,797) (216,573) (43, Customer Count 6,719 6,733 Customer Count 6,719 6,733 Balance 4,030,748 4,165,188 (134, Current 3,155,498 3,753,386 (597, 1 - 30 Days 685,609 369,178 316, 31 - 60 Days 148,665 83,913 64, 61 - 90 Days 75,386 32,786 42, 91 - 120 38,834 16,261 22, 121 - 150 15,357 4,141 11, 151+ 52,353 17,770 34, Unapplied (140,954) (112,	Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150 L51+	3,426,523 598,739 304,638 211,774 132,788 89,141	3,334,765 766,247 331,212 203,132 131,695	
1 - 30 Days 598,739 766,247 (167, 31 - 60 Days 31 - 60 Days 304,638 331,212 (26, 61 - 90 Days 61 - 90 Days 211,774 203,132 8, 91 - 120 132,788 131,695 1, 121 - 150 89,141 76,156 12, 151 + 121 - 150 89,141 76,156 12, 151 + 755,519 836,518 (80, Unapplied Customer Count 6,719 6,733 (43, 10, 10, 10, 10, 10, 10, 10, 10, 10, 10	L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 121 - 150 151+	598,739 304,638 211,774 132,788 89,141	766,247 331,212 203,132 131,695	91,75
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61 - 90 Days 211,774 203,132 8, 91 - 120 132,788 131,695 1, 121 - 150 89,141 76,156 12, 151+ 755,519 836,518 (80, Unapplied (259,797) (216,573) (43, GSE Commerical Customer Count 6,719 6,733 Balance 4,030,748 4,165,188 (134, Current 3,155,498 3,753,386 (597, 1 - 30 Days 685,609 369,178 316, 31 - 60 Days 148,665 83,913 64, 61 - 90 Days 75,386 32,786 42, 91 - 120 38,834 16,261 22, 121 - 150 15,357 4,141 11, 151+ 52,353 17,770 34, Unapplied (140,954) (112,246) (28,	51 - 90 Days 91 - 120 121 - 150 151+	211,774 132,788 89,141	203,132 131,695	(167,50)
91 - 120 132,788 131,695 1, 121 - 150 89,141 76,156 12, 151 + 755,519 836,518 (80, Unapplied (259,797) (216,573) (43, GSE Commerical Change over Prior Y 4/30/2020 4/30/2019 Increase / (Decrease Customer Count 6,719 6,733 Balance 4,030,748 4,165,188 (134, Current 3,155,498 3,753,386 (597, 1 - 30 Days 685,609 369,178 316, 31 - 60 Days 148,665 83,913 64, 61 - 90 Days 75,386 32,786 422, 91 - 120 38,834 16,261 222, 121 - 150 15,357 4,141 11, 151+ 52,353 17,770 34, Unapplied (140,954) (112,246) (28,	91 - 120 121 - 150 151+	132,788 89,141	131,695	(26,57
121 - 150 89,141 76,156 12, 151+ 755,519 836,518 (80, Unapplied (259,797) (216,573) (43, GSE Commerical Change over Prior Y Af30/2020 4/30/2019 Increase / (Decrease) Customer Count 6,719 6,733 Balance 4,030,748 4,165,188 (134, Current 3,155,498 3,753,386 (597, 1 - 30 Days 685,609 369,178 316, 31 - 60 Days 148,665 83,913 64, 61 - 90 Days 75,386 32,786 42, 91 - 120 38,834 16,261 22, 121 - 150 15,357 4,141 11, 151+ 52,353 17,770 34, Unapplied (140,954) (112,246) (28,	121 - 150 151+	89,141		8,64
151+ 755,519 836,518 (80, Unapplied (259,797) (216,573) (43, GSE Commerical Change over Prior Y 4/30/2020 4/30/2019 Increase / (Decreas Customer Count 6,719 6,733 Balance 4,030,748 4,165,188 (134, Current 3,155,498 3,753,386 (597, 1 - 30 Days 685,609 369,178 316, 31 - 60 Days 148,665 83,913 64, 61 - 90 Days 75,386 32,786 42, 91 - 120 38,834 16,261 22, 121 - 150 15,357 4,141 11, 151+ 52,353 17,770 34, Unapplied (140,954) (112,246) (28,	151+		/0,130	1,09
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4/30/20204/30/2019Increase / (DecreaseCustomer Count6,7196,733Balance4,030,7484,165,188(134,Current3,155,4983,753,386(597,1 - 30 Days685,609369,178316,31 - 60 Days148,66583,91364,61 - 90 Days75,38632,78642,91 - 12038,83416,26122,121 - 15015,3574,14111,151+52,35317,77034,Unapplied(140,954)(112,246)(28,				
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Balance 4,030,748 4,165,188 (134, Current 3,155,498 3,753,386 (597, 1 - 30 Days 685,609 369,178 316, 31 - 60 Days 148,665 83,913 64, 61 - 90 Days 75,386 32,786 42, 91 - 120 38,834 16,261 22, 121 - 150 15,357 4,141 11, 151+ 52,353 17,770 34, Unapplied (140,954) (112,246) (28,	Customor Count			
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91 - 120 38,834 16,261 22, 121 - 150 15,357 4,141 11, 151+ 52,353 17,770 34, Unapplied (140,954) (112,246) (28, GSE Industrial	•			42,60
121 - 150 15,357 4,141 11, 151+ 52,353 17,770 34, Unapplied (140,954) (112,246) (28, GSE Industrial	•			22,57
151+ 52,353 17,770 34, Unapplied (140,954) (112,246) (28, GSE Industrial				11,21
Unapplied (140,954) (112,246) (28, GSE Industrial				34,58
GSE Industrial	-	,		(28,70)
		((/_ ```	(
Change over Prior Y		GSE	Industrial	
Change over Prior Y				
				Change over Prior Year
4/30/2020 4/30/2019 Increase / (Decreas		4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count 165 171	Customer Count	165		
Balance 947,258 924,289 22,			171	
Current 850,984 901,247 (50,	Balance			22,96
1 - 30 Days 95,663 27,823 67,		947,258	924,289	22,96 (50,26
31 - 60 Days 1,695 379 1,	Current	947,258 850,984	924,289 901,247	
61 - 90 Days 462 14	Current L - 30 Days	947,258 850,984 95,663	924,289 901,247 27,823	(50,26
91 - 120 107 1	Current L - 30 Days 31 - 60 Days	947,258 850,984 95,663 1,695	924,289 901,247 27,823 379	(50,26) 67,84
	Current L - 30 Days 31 - 60 Days 51 - 90 Days	947,258 850,984 95,663 1,695 462	924,289 901,247 27,823 379 14	(50,26) 67,84 1,31
	Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150	947,258 850,984 95,663 1,695 462 107 136	924,289 901,247 27,823 379 14	(50,26) 67,84 1,31 44 10 13
Unapplied (1,875) (5,174) 3,	Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150 L51+	947,258 850,984 95,663 1,695 462 107 136 86	924,289 901,247 27,823 379 14 1 - -	(50,26) 67,84 1,31 44 10 13 8
GSE Total AR	Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150	947,258 850,984 95,663 1,695 462 107 136	924,289 901,247 27,823 379 14	(50,26) 67,84 1,31 44 10 13
	Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150 L51+	947,258 850,984 95,663 1,695 462 107 136 86 (1,875)	924,289 901,247 27,823 379 14 1 - - (5,174)	(50,26) 67,84 1,31 44 10 13 8
	Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150 L51+	947,258 850,984 95,663 1,695 462 107 136 86 (1,875)	924,289 901,247 27,823 379 14 1 - - (5,174)	(50,26) 67,84 1,31 44 10 13 8
	Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150 L51+	947,258 850,984 95,663 1,695 462 107 136 86 (1,875)	924,289 901,247 27,823 379 14 1 - - (5,174)	(50,26) 67,84 1,31 44 10 13 8 3,30
-	Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 L21 - 150 L51+	947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE	924,289 901,247 27,823 379 14 1 - - (5,174) Total AR	(50,26) 67,84 1,31 44 10 13 8 3,30 Change over Prior Year
4/30/2020 4/30/2019 Increase / (Decreas	Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 121 - 150 151+ Jnapplied	947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020	924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019	(50,26) 67,84 1,31 44 10 13 8 3,30 Change over Prior Year Increase / (Decrease)
4/30/2020 4/30/2019 Increase / (Decrease) Customer Count 40,276 39,784	Current L - 30 Days 31 - 60 Days 51 - 90 Days 51 - 120 L21 - 150 L51+ Jnapplied	947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276	924,289 901,247 27,823 379 14 1 - - (5,174) Total AR 4/30/2019 39,784	(50,26) 67,84 1,31 44 10 13 8 3,30 Change over Prior Year Increase / (Decrease) 49
4/30/20204/30/2019Increase / (DecreaseCustomer Count40,27639,784A/R Balance10,237,33110,552,630(315,	Current L - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 121 - 150 151+ Jnapplied Customer Count	947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331	924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784 10,552,630	(50,26) 67,84 1,31 44 10 13 8 3,30 Change over Prior Year Increase / (Decrease) 49 (315,29
4/30/20204/30/2019Increase / (Decrease)Customer Count40,27639,784A/R Balance10,237,33110,552,630(315,Current7,433,0057,989,399(556,	Current L - 30 Days 31 - 60 Days 51 - 90 Days 51 - 120 L21 - 150 L51+ Jnapplied Customer Count A/R Balance Current	947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005	924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399	(50,26) 67,84 1,31 44 10 13 8 3,30 Change over Prior Yea Increase / (Decrease) 49 (315,29 (556,39
4/30/20204/30/2019Increase / (DecreaseCustomer Count40,27639,784A/R Balance10,237,33110,552,630(315,Current7,433,0057,989,399(556,1 - 30 Days1,380,0111,163,247216,	Current L - 30 Days 31 - 60 Days 51 - 90 Days 51 - 120 L21 - 150 L51+ Jnapplied Customer Count A/R Balance Current L - 30 Days	947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005 1,380,011	924,289 901,247 27,823 379 14 1 (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399 1,163,247	(50,26) 67,84 1,31 44 10 13 3,30 Change over Prior Year Increase / (Decrease) 49 (315,29 (556,39 216,76
4/30/20204/30/2019Increase / (Decrease)Customer Count40,27639,784A/R Balance10,237,33110,552,630(315,Current7,433,0057,989,399(556,1 - 30 Days1,380,0111,163,247216,31 - 60 Days454,997415,50339,	Current L - 30 Days 31 - 60 Days 51 - 90 Days 51 - 120 L21 - 150 L51+ Jnapplied Customer Count A/R Balance Current L - 30 Days 31 - 60 Days	947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005 1,380,011 454,997	924,289 901,247 27,823 379 14 1 - - (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399 1,163,247 415,503	(50,26) 67,84 1,31 44 10 13 8 3,30 Change over Prior Year Increase / (Decrease) 49 (315,29 (556,39 216,76 39,49
4/30/20204/30/2019Increase / (Decrease)Customer Count40,27639,784A/R Balance10,237,33110,552,630(315,Current7,433,0057,989,399(556,1 - 30 Days1,380,0111,163,247216,31 - 60 Days454,997415,50339,61 - 90 Days287,621235,93251,	Current L - 30 Days 31 - 60 Days 51 - 90 Days 51 - 90 Days 51 - 120 L21 - 150 L51+ Jnapplied Customer Count A/R Balance Current L - 30 Days 31 - 60 Days 51 - 90 Days	947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005 1,380,011 454,997 287,621	924,289 901,247 27,823 379 14 1 (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399 1,163,247 415,503 235,932	(50,26) 67,84 1,31 44 10 13 3 3,30 Change over Prior Year Increase / (Decrease) 49 (315,29 (556,39 216,76 39,49 51,69
4/30/20204/30/2019Increase / (Decrease)Customer Count40,27639,784A/R Balance10,237,33110,552,630(315,Current7,433,0057,989,399(556,1 - 30 Days1,380,0111,163,247216,31 - 60 Days454,997415,50339,61 - 90 Days287,621235,93251,91 - 120171,729147,95723,	Current L - 30 Days 31 - 60 Days 51 - 90 Days 51 - 90 Days 51 - 120 L21 - 150 L51+ Jnapplied Customer Count A/R Balance Current L - 30 Days 31 - 60 Days 51 - 90 Days 51 - 90 Days 51 - 90 Days 51 - 120	947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005 1,380,011 454,997 287,621 171,729	924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399 1,163,247 415,503 235,932 147,957	(50,26) 67,84 1,31 44 10 13 8 3,30 Change over Prior Yea Increase / (Decrease) 49 (315,29 (556,39 216,76 39,49 51,69 23,77
4/30/20204/30/2019Increase / (Decrease)Customer Count40,27639,784A/R Balance10,237,33110,552,630(315,Current7,433,0057,989,399(556,1 - 30 Days1,380,0111,163,247216,31 - 60 Days454,997415,50339,61 - 90 Days287,621235,93251,91 - 120171,729147,95723,121 - 150104,63480,29724,	Current L - 30 Days 31 - 60 Days 51 - 90 Days 51 - 90 Days 51 - 120 L21 - 150 L51+ Jnapplied Customer Count A/R Balance Current L - 30 Days 31 - 60 Days 51 - 90 Days 51 - 90 Days 51 - 120 L21 - 150	947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005 1,380,011 454,997 287,621 171,729 104,634	924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399 1,163,247 415,503 235,932 147,957 80,297	(50,26) 67,84 1,31 44 10 13 3 3,30 Change over Prior Year Increase / (Decrease) 49 (315,29 (556,39 216,76 39,49 51,69

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Percent Summary May 2020 through July 2020

	CCC Desidential					
GSE Residential						
			Change over Prior Year			
	6/30/2020	6/30/2019	Increase / (Decrease)			
Customer Count	33,326	31,591	1,735			
A/R Balance	5,275,258	4,465,999	809,259			
Current	3,511,898	2,587,348	924,550			
1 - 30 Days	485,641	568,602	(82,962)			
31 - 60 Days	275,627	266,923	8,704			
61 - 90 Days	189,360	219,894	(30,535)			
91 - 120	158,390	148,632	9,758			
121 - 150	128,876	108,706	20,170			
151+	824,387	837,108	(12,721)			
Unapplied	(298,919)	(271,214)	(27,705)			

			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Customer Count	6,558	6,769	(211)
Balance	4,090,377	3,645,267	445,110
Current	3,161,133	3,066,025	95,108
1 - 30 Days	461,295	587,545	(126,250)
31 - 60 Days	392,937	44,686	348,251
61 - 90 Days	109,147	33,024	76,123
91 - 120	63,444	13,933	49,510
121 - 150	26,650	6,417	20,233
151+	61,796	20,182	41,615
Unapplied	(186,025)	(126,545)	(59,480)

			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Customer Count	162	166	(4)
Balance	784,022	712,020	72,002
Current	757,581	615,364	142,216
1 - 30 Days	26,921	99 <i>,</i> 440	(72 <i>,</i> 519)
31 - 60 Days	1,384	98	1,286
61 - 90 Days	433	81	352
91 - 120	97	1	96
121 - 150	9	-	9
151+	-	-	-
Unapplied	(2,402)	(2 <i>,</i> 965)	562

	lig reitent Jun		20 through July 2020				
	GSE R	Residential			GSE Re	esidential	
			Change over Prior Year				Change over Prior
	6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrea
Customer Count	33,326	31,591	1,735	Customer Count	34,412	30,315	4,
A/R Balance	5,275,258	4,465,999	809,259	A/R Balance	6,489,956	4,808,547	1,681
Current	3,511,898	2,587,348	924,550	Current	4,561,593	3,066,358	1,495
1 - 30 Days	485,641	568,602	(82,962)	1 - 30 Days	601,410	545,788	55,
31 - 60 Days	275,627	266,923	8,704	31 - 60 Days	245,734	183,690	62
61 - 90 Days	189,360	219,894	(30,535)	61 - 90 Days	186,083	168,954	17
91 - 120	158,390	148,632	9,758	91 - 120	154,256	168,185	(13,
121 - 150	128,876	108,706	20,170	121 - 150	138,790	112,765	26,
151+	824,387	837,108	(12,721)	151+	890,280	831,521	58,
Unapplied	(298,919)	(271,214)	(27,705)	Unapplied	(288,190)	(268,715)	(19
	GSE C	ommerical			GSE Co	mmerical	
			Change over Prior Year				Change over Prior Y
	6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrea
Customer Count	6,558	6,769	(211)	Customer Count	6,697	6,501	
Balance	4,090,377	3,645,267	445,110	Balance	4,613,082	3,964,687	648
Current	3,161,133	3,066,025	95,108	Current	3,849,688	3,720,403	129,
1 - 30 Days	461,295	587,545	(126,250)	1 - 30 Days	499,486	281,769	217,
31 - 60 Days	392,937	44,686	348,251	31 - 60 Days	170,357	46,564	123
61 - 90 Days	109,147	33 <i>,</i> 024	76,123	61 - 90 Days	81,976	19,898	62
91 - 120	63,444	13 <i>,</i> 933	49,510	91 - 120	58,689	10,646	48,
121 - 150	26,650	6,417	20,233	121 - 150	41,958	7,854	34,
151+	61,796	20,182	41,615	151+	76,963	20,024	56,
Unapplied	(186,025)	(126,545)	(59,480)	Unapplied	(166,034)	(142,471)	(23,
	GSE	Industrial			GSE Ir	ndustrial	
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)				Change over Prior Y Increase / (Decrea
Customer Count	6/30/2020 162	6/30/2019 166	Increase / (Decrease)	Customer Count	7/31/2020 167	7/31/2019 164	Change over Prior N Increase / (Decrea
	162	166	Increase / (Decrease) (4)	Customer Count Balance	7/31/2020 167	7/31/2019 164	Increase / (Decrea
Balance	162 784,022	166 712,020	Increase / (Decrease) (4) 72,002	Balance	7/31/2020 167 1,001,829	7/31/2019 164 992,884	Increase / (Decrea
Balance Current	162 784,022 757,581	166 712,020 615,364	Increase / (Decrease) (4) 72,002 142,216	Balance Current	7/31/2020 167 1,001,829 914,293	7/31/2019 164 992,884 821,563	Increase / (Decrea 8, 92,
Balance Current 1 - 30 Days	162 784,022 757,581 26,921	166 712,020 615,364 99,440	Increase / (Decrease) (4) 72,002 142,216 (72,519)	Balance Current 1 - 30 Days	7/31/2020 167 1,001,829 914,293 88,851	7/31/2019 164 992,884 821,563 112,874	Increase / (Decrea 8, 92, (24,
Balance Current 1 - 30 Days 31 - 60 Days	162 784,022 757,581 26,921 1,384	166 712,020 615,364 99,440 98	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286	Balance Current 1 - 30 Days 31 - 60 Days	7/31/2020 167 1,001,829 914,293 88,851 1,813	7/31/2019 164 992,884 821,563 112,874 61,217	Increase / (Decrea 8, 92,
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	162 784,022 757,581 26,921 1,384 433	166 712,020 615,364 99,440 98 81	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	7/31/2020 167 1,001,829 914,293 88,851 1,813 143	7/31/2019 164 992,884 821,563 112,874 61,217 82	Increase / (Decrea 8, 92, (24,
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	162 784,022 757,581 26,921 1,384 433 97	166 712,020 615,364 99,440 98	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	7/31/2020 167 1,001,829 914,293 88,851 1,813 143 143 130	7/31/2019 164 992,884 821,563 112,874 61,217 82 95	Increase / (Decrea 8, 92, (24,
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	162 784,022 757,581 26,921 1,384 433	166 712,020 615,364 99,440 98 81	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	7/31/2020 167 1,001,829 914,293 88,851 1,813 143	7/31/2019 164 992,884 821,563 112,874 61,217 82	Increase / (Decrea
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	162 784,022 757,581 26,921 1,384 433 97	166 712,020 615,364 99,440 98 81	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	7/31/2020 167 1,001,829 914,293 88,851 1,813 143 143 130	7/31/2019 164 992,884 821,563 112,874 61,217 82 95	Increase / (Decrea 8, 92, (24, (59,
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	162 784,022 757,581 26,921 1,384 433 97 9 - (2,402)	166 712,020 615,364 99,440 98 81 1 - -	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 9 9 9	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	7/31/2020 167 1,001,829 914,293 88,851 1,813 143 130 55 - (3,457)	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1	Increase / (Decrea 8, 92, (24, (59,
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	162 784,022 757,581 26,921 1,384 433 97 9 - (2,402)	166 712,020 615,364 99,440 98 81 1 - - (2,965)	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 9 9 - 562	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	7/31/2020 167 1,001,829 914,293 88,851 1,813 143 130 55 - (3,457)	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1 - (2,948)	Increase / (Decrea 8, 92, (24, (59,
Balance Current 1 - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 121 - 150 151+	162 784,022 757,581 26,921 1,384 433 97 9 - (2,402)	166 712,020 615,364 99,440 98 81 1 - - (2,965) Total AR	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 9 9 - 562 Change over Prior Year	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	7/31/2020 167 1,001,829 914,293 88,851 1,813 143 130 55 - (3,457)	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1 - (2,948) otal AR	Increase / (Decrea 8, 92, (24, (59,
Balance Current L - 30 Days B1 - 60 Days D1 - 90 Days D1 - 120 L21 - 150 L51+ Jnapplied	162 784,022 757,581 26,921 1,384 433 97 9 - (2,402) GSE	166 712,020 615,364 99,440 98 81 1 - - (2,965)	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 9 9 - 562	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	7/31/2020 167 1,001,829 914,293 88,851 1,813 143 130 55 - (3,457)	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1 - (2,948)	Increase / (Decrea
Balance Current 1 - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 121 - 150 151+ Jnapplied	162 784,022 757,581 26,921 1,384 433 97 9 - (2,402) GSE 6/30/2020 40,046	166 712,020 615,364 99,440 98 81 1 - (2,965) Total AR 6/30/2019 38,526	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 96 9 - 562 Change over Prior Year Increase / (Decrease)	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count	7/31/2020 167 1,001,829 914,293 88,851 1,813 143 130 55 - (3,457)	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1 - (2,948)	Increase / (Decrea
Balance Current 1 - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance	162 784,022 757,581 26,921 1,384 433 97 9 - (2,402) GSE 6/30/2020 40,046 10,149,657	166 712,020 615,364 99,440 98 81 1 1 (2,965) Total AR 6/30/2019 38,526 8,823,286	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 9 9 9 9 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance	7/31/2020 167 1,001,829 914,293 88,851 1,813 143 130 55 - (3,457) GSE T 7/31/2020 41,276 12,104,868	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1 - (2,948) otal AR 7/31/2019 36,980 9,766,117	Increase / (Decrea
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current	162 784,022 757,581 26,921 1,384 433 97 9 - (2,402) GSE 6/30/2020 40,046 10,149,657 7,430,612	166 712,020 615,364 99,440 98 81 1 1 (2,965) Total AR 6/30/2019 38,526 8,823,286 6,268,738	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 96 9 - 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371 1,161,874	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current	7/31/2020 167 1,001,829 914,293 88,851 1,813 143 130 55 - (3,457) GSE T 7/31/2020 41,276 12,104,868 9,325,573	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1 (2,948) otal AR 7/31/2019 36,980 9,766,117 7,608,325	Increase / (Decrea
Balance Current 1 - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 121 - 150 151+ Jnapplied Customer Count A/R Balance Current 1 - 30 Days	162 784,022 757,581 26,921 1,384 433 97 9 - (2,402) GSE 6/30/2020 40,046 10,149,657 7,430,612 973,857	166 712,020 615,364 99,440 98 81 1 1 (2,965) Total AR 6/30/2019 38,526 8,823,286 6,268,738 1,255,588	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 97 90 9 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371 1,161,874 (281,731)	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days	7/31/2020 167 1,001,829 914,293 88,851 1,813 143 130 55 - (3,457) 7/31/2020 41,276 12,104,868 9,325,573 1,189,748	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1 (2,948) otal AR 7/31/2019 36,980 9,766,117 7,608,325 940,430	Increase / (Decrea 8 92 (24 (59 Change over Prior V Increase / (Decrea 4 2,338 1,717 249
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days	162 784,022 757,581 26,921 1,384 433 97 9 (2,402) GSE 6/30/2020 40,046 10,149,657 7,430,612 973,857 669,948	166 712,020 615,364 99,440 98 81 1 1 (2,965) Total AR 6/30/2019 38,526 8,823,286 6,268,738 1,255,588 311,707	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 97 - 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371 1,161,874 (281,731) 358,241	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days	7/31/2020 167 1,001,829 914,293 88,851 1,813 1,813 143 130 55 - (3,457) GSE T 12,104,868 9,325,573 1,189,748 417,903	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1 (2,948) otal AR 7/31/2019 9,766,117 7,608,325 940,430 291,471	Increase / (Decrea 8 92 (24 (59 Change over Prior Increase / (Decrea 4 2,338 1,717 249 126
Balance Current 1 - 30 Days 31 - 60 Days 51 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 51 - 90 Days	162 784,022 757,581 26,921 1,384 433 97 9 - (2,402) GSE 6/30/2020 40,046 10,149,657 7,430,612 973,857 669,948 298,939	166 712,020 615,364 99,440 98 81 1 - (2,965) Total AR 6/30/2019 38,526 8,823,286 6,268,738 1,255,588 311,707 252,999	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 97 97 98 97 562 Change over Prior Year Increase / (Decrease) 1,326,371 1,161,874 (281,731) 358,241 45,940	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	7/31/2020 167 1,001,829 914,293 88,851 1,813 1,813 143 130 55 (3,457) GSE T 7/31/2020 41,276 12,104,868 9,325,573 1,189,748 417,903 268,202	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1 (2,948) otal AR 7/31/2019 36,980 9,766,117 7,608,325 940,430 291,471 188,934	Increase / (Decrea 8 92 (24 (59 Change over Prior V Increase / (Decrea 4 2,338 1,717 249 126 79
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	162 784,022 757,581 26,921 1,384 433 97 9 (2,402) GSE 6/30/2020 40,046 10,149,657 7,430,612 973,857 669,948 298,939 221,931	166 712,020 615,364 99,440 98 81 1 (2,965) Total AR 6/30/2019 38,526 8,823,286 6,268,738 1,255,588 311,707 252,999 162,566	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 97 97 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371 1,161,874 (281,731) 358,241 45,940 59,364	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	7/31/2020 167 1,001,829 914,293 88,851 1,813 1,813 143 130 55 - (3,457) GSE T 12,104,868 9,325,573 1,189,748 417,903 268,202 213,076	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1 (2,948) otal AR 7/31/2019 7/31/2019 9,766,117 7,608,325 940,430 291,471 188,934 178,926	Increase / (Decrea 8, 92, (24, (59, Change over Prior) Increase / (Decrea 4, 2,338, 1,717, 249, 126, 79, 34,
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	162 784,022 757,581 26,921 1,384 433 97 9 - (2,402) GSE 6/30/2020 40,046 10,149,657 7,430,612 973,857 669,948 298,939 221,931 155,534	166 712,020 615,364 99,440 98 81 1 - (2,965) Total AR 6/30/2019 38,526 8,823,286 6,268,738 1,255,588 311,707 252,999 162,566 115,123	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 97 9 9 562 Change over Prior Year Increase / (Decrease) 1,326,371 1,161,874 (281,731) 358,241 45,940 59,364 40,412	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	7/31/2020 167 1,001,829 914,293 88,851 1,813 1,813 143 130 55 - (3,457) GSE T 7/31/2020 41,276 12,104,868 9,325,573 1,189,748 417,903 268,202 213,076 180,804	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1 (2,948) otal AR 7/31/2019 36,980 9,766,117 7,608,325 940,430 291,471 188,934 178,926 120,620	Increase / (Decrea 8, 92, (24, (59, Change over Prior) Increase / (Decrea 4, 2,338, 1,717, 249, 126, 79, 34, 60,
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	162 784,022 757,581 26,921 1,384 433 97 9 (2,402) GSE 6/30/2020 40,046 10,149,657 7,430,612 973,857 669,948 298,939 221,931	166 712,020 615,364 99,440 98 81 1 (2,965) Total AR 6/30/2019 38,526 8,823,286 6,268,738 1,255,588 311,707 252,999 162,566	Increase / (Decrease) (4) 72,002 142,216 (72,519) 1,286 352 96 97 97 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371 1,161,874 (281,731) 358,241 45,940 59,364	Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	7/31/2020 167 1,001,829 914,293 88,851 1,813 1,813 143 130 55 - (3,457) GSE T 12,104,868 9,325,573 1,189,748 417,903 268,202 213,076	7/31/2019 164 992,884 821,563 112,874 61,217 82 95 1 (2,948) otal AR 7/31/2019 7/31/2019 9,766,117 7,608,325 940,430 291,471 188,934 178,926	Increase / (Decrea 8 92 (24 (59 Change over Prior V Increase / (Decrea 4 2,338 1,717 249 126 79 34

	GSE I	Residential	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Customer Count	34,420	33,456	964
A/R Balance	5,017,596	5,071,474	(53 <i>,</i> 878)
Current	3,052,156	3,085,352	(33,196)
1 - 30 Days	668,675	648,139	20,536
31 - 60 Days	291,955	326,035	(34,080)
61 - 90 Days	211,427	199,073	12,354
91 - 120	165,185	143,068	22,117
121 - 150	107,635	97,329	10,306
151+	796,430	823,942	(27,511)
Unapplied	(275,867)	(251,463)	(24,404)
	GSE C	Commerical	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Customer Count	6,907	6,790	117
Balance	3,751,399		(167,880)
Current	2,878,300	3,583,242	(704,942)
1 - 30 Days	608,603	284,695	323,909
31 - 60 Days	214,653	79,082	135,570
61 - 90 Days	91,957	40,823	51,134
91 - 120	40,503	10,035	30,468
121 - 150	21,481	5,105	16,376
151+	52,206	19,727	32,479
Unapplied	(156,304)	(103,431)	(52,873)
	GSE	Industrial	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Customer Count	169	166	3
Balance	556,169	865,674	(309,505)
Current	535,613	855,829	(320,216)
1 - 30 Days	20,647	14,929	5,717
31 - 60 Days	1,496	161	1,336
61 - 90 Days	402	14	387
91 - 120	46	1	45
121 - 150	22	-	22
151+	17 (2.072)	- (5.260)	17
Unapplied	(2,073)	(5,260)	3,187
	GSE	Total AR	
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)
Customer Count	41,496	40,412	1,084
A/R Balance	9,325,164	9,856,426	(531,262)
Current	6,466,069	7,524,423	(1,058,354)
1 - 30 Days	1,297,925	947,763	350,162
31 - 60 Days	508,104	405,277	102,826
61 - 90 Days	303,785	239,910	63,875
91 - 120	205,734	153,105	52,629
121 - 150	129,138	102,435	26,703
151+	848,653	843,668	4,985
Unapplied	(434,244)	(360,154)	(74,090)
	(+3+,2++)	(300,134)	(77,050)

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Percent Summary August 2020 through October 2020

GSE Residential						
Change over Prior Year						
	9/30/2020	9/30/2019	Increase / (Decrease)			
Customer Cou	35,347	35,158	189			
A/R Balance	6,210,966	5,466,201	744,765			
Current	3,762,352	3,466,687	295,666			
1 - 30 Days	915,512	874,887	40,625			
31 - 60 Days	371,793	234,585	137,208			
61 - 90 Days	183,647	117,389	66,258			
91 - 120	141,136	86,387	54,749			
121 - 150	133,270	83,211	50,059			
151+	1,017,585	839 <i>,</i> 539	178,046			
Unapplied	(314,329)	(236 <i>,</i> 483)	(77 <i>,</i> 845)			

GSE Commerical

		Change over Prior Year
9/30/2020	9/30/2019	Increase / (Decrease)
6,869	7,073	(204)
4,465,751	4,498,168	(32,418)
3,695,536	3,889,642	(194,106)
591,884	609,540	(17,656)
130,540	71,604	58,936
61,506	30,323	31,183
58,100	10,521	47,579
47,620	6,438	41,182
118,207	26,698	91,509
(237,642)	(146,597)	(91,045)
	6,869 4,465,751 3,695,536 591,884 130,540 61,506 58,100 47,620 118,207	6,8697,0734,465,7514,498,1683,695,5363,889,642591,884609,540130,54071,60461,50630,32358,10010,52147,6206,438118,20726,698

			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Customer Cou	168	179	(11)
Balance	885,000	1,011,983	(126,983)
Current	825,111	858,711	(33,599)
1 - 30 Days	49,582	155,605	(106,023)
31 - 60 Days	12,101	449	11,652
61 - 90 Days	296	212	84
91 - 120	75	3	71
121 - 150	79	14	65
151+	86	28	58
Unapplied	(2,329)	(3 <i>,</i> 038)	709

GSE Industrial

GSE Total AR

			Change over Prior Year				Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019	Increase / (Decrease)
Customer Cou	42,384	42,410	(26)	Customer Count	40,211	40,257	(46)
A/R Balance	11,561,717	10,976,352	585,365	A/R Balance	10,191,619	9,017,006	1,174,613
Current	8,283,000	8,215,039	67,960	Current	6,809,353	6,895,767	(86,414)
1 - 30 Days	1,556,978	1,640,032	(83,054)	1 - 30 Days	1,598,535	1,196,226	402,309
31 - 60 Days	514,434	306,638	207,797	31 - 60 Days	528,703	293,192	235,511
61 - 90 Days	245,448	147,923	97,525	61 - 90 Days	309,943	143,535	166,408
91 - 120	199,310	96,911	102,399	91 - 120	172,288	85,310	86,978
121 - 150	180,969	89,664	91,305	121 - 150	148,050	61,958	86,092
151+	1,135,878	866,264	269,614	151+	1,184,315	807,712	376,603
Unapplied	(554,300)	(386,119)	(168,181)	Unapplied	(559 <i>,</i> 568)	(466,694)	(92,874)

151+

		- 12-1	
	GSE Resider	ntial	Change over
			Prior Year
	8/31/2020	8/31/2019	Increase /
Customer Count	34,266	34,691	(425)
A/R Balance	6,961,028	6,530,907	430,120
Current	4,728,884	4,595,716	133,168
1 - 30 Days	834,375	768,365	66,010
31 - 60 Days	278,758	193,230	85,529
61 - 90 Days	176,253	127,824	48,429
91 - 120	151,298	115,419	35,880
121 - 150	132,960	120,249	12,711
151+	951,867	832,637	119,230
Unapplied	(293,368)	(222,532)	(70,837)
	GSE Comme	vrical	
	GSE COMINE	IICal	Change over
			Prior Year
	8/31/2020	8/31/2019	Increase /
Customer Count	6,719	6,883	(164)
Balance	4,675,961	4,789,584	(113,623)
Current	3,830,907	4,226,603	(395,695)
1 - 30 Days	632,566	608,165	24,401
31 - 60 Days	99,904	57,798	42,106
61 - 90 Days	67,213	15,031	52,182
91 - 120	59,815	8,284	51,530
121 - 150	44,496	2,722	41,774
151+	97,847	16,514	81,332
Unapplied	(156,787)	(145,533)	(11,254)
	GSE Indust	rial	cnange over
			Prior Year
			Increase /
	8/31/2020	8/31/2019	(Decrease)
Customer Count	170	177	(7)
Balance	949,818	1,104,114	(154,296)
Current	885,391	931,139	(45,748)
1 - 30 Days	64,799	174,405	(109,606)
31 - 60 Days	1,276	1,202	74
61 - 90 Days	252	3	249
91 - 120	79	14	65
121 - 150	129	14	115
151+	55	14	41
Unapplied	(2,164)	(2,678)	513
	GSE Total	AR	
			Change over Prior Year
			Increase /
	8/31/2020	8/31/2019	(Decrease)
Customer Count	41,155	41,751	(596)
A/R Balance	12,586,806	12,424,605	162,201
		9,753,457	(308,275)
Current	9 445 182		100012101
Current 1 - 30 Davs	9,445,182 1.531.740		
1 - 30 Days	1,531,740	1,550,935	(19,195)
1 - 30 Days 31 - 60 Days	1,531,740 379,938	1,550,935 252,230	(19,195) 127,709
1 - 30 Days 31 - 60 Days 61 - 90 Days	1,531,740 379,938 243,718	1,550,935 252,230 142,858	(19,195) 127,709 100,860
1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	1,531,740 379,938 243,718 211,192	1,550,935 252,230 142,858 123,717	(19,195) 127,709 100,860 87,475
1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	1,531,740 379,938 243,718 211,192 177,586	1,550,935 252,230 142,858 123,717 122,986	(19,195) 127,709 100,860 87,475 54,600
1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	1,531,740 379,938 243,718 211,192	1,550,935 252,230 142,858 123,717	(19,195) 127,709 100,860 87,475

GSE Residential					
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)		
Customer Count	33 <i>,</i> 559	33,420	139		
A/R Balance	5,194,092	4,425,669	768,423		
Current	2,855,673	2,830,918	24,755		
1 - 30 Days	712,941	598,183	114,758		
31 - 60 Days	428,924	233,230	195,695		
61 - 90 Days	240,862	125,954	114,908		
91 - 120	138,698	76,371	62,327		
121 - 150	113,075	56,987	56,088		
151+	1,063,268	783,656	279,612		
Unapplied	(359,349)	(279,629)	(79,720)		

GSE Commerical

Change over Prior Year **10/31/2020 10/31/2019** Increase / (Decrease) Customer Count 6,490 6,672 (182) 4,097,767 3,777,540 Balance 320,228 Current 3,153,109 3,279,907 (126,798) 1 - 30 Days 786,044 563*,*795 222,249 31 - 60 Days 98,610 59,586 39,024 61 - 90 Days 68,986 17,471 51,514 91 - 120 8,939 33*,*508 24,569 121 - 150 34,901 4,971 29,929 120,883 24,056 96,827 (198,273) (181,185) Unapplied (17,088)

GSE Industrial

Change over Prior Year

	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count	162	165	(3)
Balance	899,759	813,797	85,962
Current	800,570	784,942	15,628
1 - 30 Days	99,550	34,249	65,301
31 - 60 Days	1,169	376	792
61 - 90 Days	96	110	(14)
91 - 120	82	-	82
121 - 150	75	-	75
151+	164	-	164
Unapplied	(1,946)	(5,880)	3,934

GSE Total AR

	GS	SE Residential	
			Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	68.0%	65.8%	2.2%
1 - 30 Days	13.8%	13.9%	-0.1%
31 - 60 Days	4.3%	4.6%	-0.3%
61 - 90 Days	2.5%	2.3%	0.2%
91 - 120	1.5%	1.7%	-0.2%
121 - 150	1.2%	1.6%	-0.3%
151+	13.1%	13.1%	-0.1%
Unapplied	-4.4%	-3.1%	-1.3%
	GS	E Commerical	
	2/20/2020	2/28/2010	Change over Prior Year
A/R Balance	2/29/2020 100.0%	2/28/2019 100.0%	Increase / (Decrease) 0.0%
Current	88.8%	87.8%	1.0%
1 - 30 Days	12.6%	10.0%	2.6%
31 - 60 Days	2.1%	2.4%	-0.3%
61 - 90 Days	0.8%	0.4%	-0.3%
91 - 120	0.8%	0.4%	0.1%
121 - 120 121 - 150	0.4%	0.3%	0.3%
151+	0.5%	0.2%	0.0%
Unapplied	-5.7%	-1.6%	-4.1%
	G	SE Industrial	
			Change over Prior Year
	2/29/2020	2/28/2019	Change over Prior Year Increase / (Decrease)

	2/29/2020	2/28/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	92.2%	95.0%	-2.8%
1 - 30 Days	7.7%	4.1%	3.6%
31 - 60 Days	0.1%	0.1%	0.1%
61 - 90 Days	0.1%	0.2%	-0.1%
91 - 120	0.0%	0.1%	-0.1%
121 - 150	0.0%	0.2%	-0.2%
151+	0.0%	0.5%	-0.5%
Unapplied	-0.1%	-0.2%	0.1%

GSE Total AR

			Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	78.4%	77.1%	1.3%
1 - 30 Days	12.8%	11.6%	1.2%
31 - 60 Days	3.1%	3.4%	-0.3%
61 - 90 Days	1.6%	1.3%	0.2%
91 - 120	0.9%	1.0%	-0.1%
121 - 150	0.8%	0.9%	0.0%
151+	6.9%	7.0%	0.0%
Unapplied	-4.5%	-2.2%	-2.3%

	GS	SE Residential			
			Change over Prior Year		
	3/31/2020	3/31/2019	Increase / (Decrease)		4/30/202
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.
Current	64.6%	63.9%	0.6%	Current	65
30 Days	13.4%	14.1%	-0.7%	1 - 30 Days	11
1 - 60 Days	6.1%	5.6%	0.5%	31 - 60 Days	5
1 - 90 Days	3.3%	3.0%	0.2%	61 - 90 Days	4
1 - 120	2.1%	1.7%	0.4%	91 - 120	2
21 - 150	1.3%	1.3%	0.0%	121 - 150	1
51+	14.1%	13.5%	0.6%	151+	14
Inapplied	-4.8%	-3.2%	-1.6%	Unapplied	-4
	GS	E Commerical			
			Change over Prior Year		
	3/31/2020	3/31/2019	Increase / (Decrease)		4/30/20
/R Balance	100.0%	100.0%	0.0%	A/R Balance	100
Current	84.9%	83.1%	1.7%	Current	78
- 30 Days	12.4%	14.9%	-2.6%	1 - 30 Days	17
1 - 60 Days	2.3%	2.3%	0.0%	31 - 60 Days	3
1 - 90 Days	1.2%	0.7%	0.5%	61 - 90 Days	1
1 - 120	0.6%	0.2%	0.4%	91 - 120	1
.21 - 150	0.3%	0.2%	0.2%	121 - 150	C
.51+	1.3%	0.6%	0.7%	151+	1
Jnapplied	-3.0%	-2.1%	-1.0%	Unapplied	-3
	G	SE Industrial			
			Change over Prior Year		
	3/31/2020	3/31/2019	Increase / (Decrease)		4/30/20
/R Balance	100.0%	100.0%	0.0%	Balance	100
urrent	82.2%	94.8%	-12.6%	Current	89
- 30 Days	17.8%	4.6%	13.3%	1 - 30 Days	10
1 - 60 Days	0.1%	0.0%	0.1%	31 - 60 Days	C
1 - 90 Days	0.0%	0.0%	0.0%	61 - 90 Days	0
1 - 120	0.0%	0.1%	-0.1%	91 - 120	0
21 - 150	0.0%	0.1%	-0.1%	121 - 150	0
.51+	0.0%	0.4%	-0.4%	151+	0
Inapplied	-0.2%	-0.2%	-0.1%	Unapplied	-0

			Change over Prior Year				Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%
Current	74.4%	74.2%	0.2%	Current	72.6%	75.7%	-3.1%
1 - 30 Days	13.4%	13.7%	-0.3%	1 - 30 Days	13.5%	11.0%	2.5%
31 - 60 Days	4.0%	3.8%	0.2%	31 - 60 Days	4.4%	3.9%	0.5%
61 - 90 Days	2.1%	1.9%	0.3%	61 - 90 Days	2.8%	2.2%	0.6%
91 - 120	1.3%	1.0%	0.3%	91 - 120	1.7%	1.4%	0.3%
121 - 150	0.8%	0.7%	0.0%	121 - 150	1.0%	0.8%	0.3%
151+	7.7%	7.2%	0.4%	151+	7.9%	8.1%	-0.2%
Unapplied	-3.7%	-2.5%	-1.2%	Unapplied	-3.9%	-3.2%	-0.8%

GS	E Residential	
		Change over Prior Year
/2020	4/30/2019	Increase / (Decrease)
100.0%	100.0%	0.0%
65.2%	61.0%	4.1%
11.4%	14.0%	-2.6%
5.8%	6.1%	-0.3%
4.0%	3.7%	0.3%
2.5%	2.4%	0.1%
1.7%	1.4%	0.3%
14.4%	15.3%	-0.9%
-4.9%	-4.0%	-1.0%

GSE Commerical

		Change over Prior Year
/2020	4/30/2019	Increase / (Decrease)
100.0%	100.0%	0.0%
78.3%	90.1%	-11.8%
17.0%	8.9%	8.1%
3.7%	2.0%	1.7%
1.9%	0.8%	1.1%
1.0%	0.4%	0.6%
0.4%	0.1%	0.3%
1.3%	0.4%	0.9%
-3.5%	-2.7%	-0.8%

GSE Industrial

		Change over Prior Year
/2020	4/30/2019	Increase / (Decrease)
100.0%	100.0%	0.0%
89.8%	97.5%	-7.7%
10.1%	3.0%	7.1%
0.2%	0.0%	0.1%
0.0%	0.0%	0.0%
0.0%	0.0%	0.0%
0.0%	0.0%	0.0%
0.0%	0.0%	0.0%
-0.2%	-0.6%	0.4%

GSE Total AR

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities	
Aging Dollars Summary May 2020 through July 2020	

	GS	E Residential		
			Change over Prior Year	
	5/31/2020	5/31/2019	Increase / (Decrease)	
A/R Balance	100.0%	100.0%	0.0%	A/R Bala
Current	60.8%	60.8%	0.0%	Current
1 - 30 Days	13.3%	12.8%	0.5%	1 - 30 D
31 - 60 Days	5.8%	6.4%	-0.6%	31 - 60
61 - 90 Days	4.2%	3.9%	0.3%	61 - 90
91 - 120	3.3%	2.8%	0.5%	91 - 120
121 - 150	2.1%	1.9%	0.2%	121 - 15
151+	15.9%	16.2%	-0.4%	151+
Unapplied	-5.5%	-5.0%	-0.5%	Unappli
	GS	E Commerical		
			Change over Prior Year	
	5/31/2020	5/31/2019	Increase / (Decrease)	
A/R Balance	100.0%	100.0%	0.0%	A/R Bala
Current	76.7%	91.4%	-14.7%	Current
1 - 30 Days	16.2%	7.3%	9.0%	1 - 30 D
31 - 60 Days	5.7%	2.0%	3.7%	31 - 60
61 - 90 Days	2.5%	1.0%	1.4%	61 - 90
91 - 120	1.1%	0.3%	0.8%	91 - 120
121 - 150	0.6%	0.1%	0.4%	121 - 15
151+	1.4%	0.5%	0.9%	151+
Unapplied	-4.2%	-2.6%	-1.5%	Unappli
	G	SE Industrial		
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)	
Balance			· · · · ·	Balance
Balance Current	100.0%	100.0%	0.0%	
Current	100.0% 96.3%	100.0% 98.9%	0.0% -2.6%	Current
Current 1 - 30 Days	100.0% 96.3% 3.7%	100.0% 98.9% 1.7%	0.0% -2.6% 2.0%	Current 1 - 30 D
Current 1 - 30 Days 31 - 60 Days	100.0% 96.3% 3.7% 0.3%	100.0% 98.9% 1.7% 0.0%	0.0% -2.6% 2.0% 0.3%	Current 1 - 30 D 31 - 60
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	100.0% 96.3% 3.7% 0.3% 0.1%	100.0% 98.9% 1.7% 0.0% 0.0%	0.0% -2.6% 2.0% 0.3% 0.1%	Current 1 - 30 D 31 - 60 61 - 90
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	100.0% 96.3% 3.7% 0.3% 0.1% 0.0%	100.0% 98.9% 1.7% 0.0%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	100.0% 96.3% 3.7% 0.3% 0.1%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	100.0% 96.3% 3.7% 0.3% 0.1% 0.0% 0.0%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15 151+
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	100.0% 96.3% 3.7% 0.3% 0.1% 0.0% 0.0% 0.0% -0.4%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0% 0.0%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0% 0.0% 0.0%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15 151+
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	100.0% 96.3% 3.7% 0.3% 0.1% 0.0% 0.0% 0.0% -0.4%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0% 0.0% 0.0% -0.6%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0% 0.0% 0.0%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15 151+
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	100.0% 96.3% 3.7% 0.3% 0.1% 0.0% 0.0% 0.0% -0.4%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0% 0.0% -0.6%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0% 0.0% 0.0% 0.2% Change over Prior Year	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15 151+
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	100.0% 96.3% 3.7% 0.3% 0.1% 0.0% 0.0% 0.0% -0.4%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0% 0.0% 0.0% -0.6%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0% 0.0% 0.0% 0.2%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15 151+ Unappli
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	100.0% 96.3% 3.7% 0.3% 0.1% 0.0% 0.0% -0.4% G 5/31/2020 100.0%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0% 0.0% -0.6% SE Total AR 5/31/2019 100.0%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0% 0.0% 0.0% 0.2% Change over Prior Year Increase / (Decrease) 0.0%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15 151+ Unappli
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current	100.0% 96.3% 3.7% 0.3% 0.1% 0.0% 0.0% -0.4% G 5/31/2020 100.0% 69.3%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0% -0.6% SE Total AR 5/31/2019 100.0% 76.3%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0% 0.0% 0.0% 0.2% Change over Prior Year Increase / (Decrease) 0.0% -7.0%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15 151+ Unappli A/R Bala Current
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days	100.0% 96.3% 3.7% 0.3% 0.1% 0.0% 0.0% -0.4% G 5/31/2020 100.0% 69.3% 13.9%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0% -0.6% SE Total AR 5/31/2019 100.0% 76.3% 9.6%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0% 0.0% 0.0% 0.2% Change over Prior Year Increase / (Decrease) 0.0% -7.0% 4.3%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15 151+ Unappli A/R Bala Current 1 - 30 D
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days	100.0% 96.3% 3.7% 0.3% 0.1% 0.0% 0.0% -0.4% G 5/31/2020 100.0% 69.3% 13.9% 5.4%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0% 0.0% -0.6% SE Total AR 5/31/2019 100.0% 76.3% 9.6% 4.1%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0% 0.0% 0.0% 0.2% Change over Prior Year Increase / (Decrease) 0.0% -7.0% 4.3% 1.3%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15 151+ Unappli A/R Bala Current 1 - 30 D 31 - 60
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	100.0% 96.3% 3.7% 0.3% 0.1% 0.0% 0.0% -0.4% G 5/31/2020 100.0% 69.3% 13.9% 5.4% 3.3%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0% 0.0% -0.6% SE Total AR 5/31/2019 100.0% 76.3% 9.6% 4.1% 2.4%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0% 0.0% 0.0% 0.2% Change over Prior Year Increase / (Decrease) 0.0% -7.0% 4.3% 1.3% 0.8%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15 151+ Unappli A/R Bala Current 1 - 30 D 31 - 60 61 - 90
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	100.0% 96.3% 3.7% 0.3% 0.1% 0.0% 0.0% -0.4% 5/31/2020 100.0% 69.3% 13.9% 5.4% 3.3% 2.2%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0% 0.0% -0.6% SE Total AR 5/31/2019 100.0% 76.3% 9.6% 4.1% 2.4% 1.6%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0% 0.0% 0.0% 0.2% Change over Prior Year Increase / (Decrease) 0.0% -7.0% 4.3% 1.3% 0.8% 0.7%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15 151+ Unappli A/R Bala Current 1 - 30 D 31 - 60 61 - 90 91 - 120
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	100.0% 96.3% 3.7% 0.3% 0.1% 0.0% 0.0% -0.4% G 5/31/2020 100.0% 69.3% 13.9% 5.4% 3.3%	100.0% 98.9% 1.7% 0.0% 0.0% 0.0% 0.0% -0.6% SE Total AR 5/31/2019 100.0% 76.3% 9.6% 4.1% 2.4%	0.0% -2.6% 2.0% 0.3% 0.1% 0.0% 0.0% 0.0% 0.2% Change over Prior Year Increase / (Decrease) 0.0% -7.0% 4.3% 1.3% 0.8%	Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15 151+ Unappli A/R Bala Current 1 - 30 D 31 - 60 61 - 90 91 - 120 121 - 15

	GSE Residential			GSE Residential			
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)		7/31/2020	7/31/2019	Change over Prior Yea Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0
Current	66.6%	57.9%	8.6%	Current	70.3%	63.8%	6.
	9.2%	12.7%	-3.5%	1 - 30 Days	9.3%	11.4%	-2.2
1 - 30 Days							
31 - 60 Days	5.2%	6.0%	-0.8%	31 - 60 Days	3.8%	3.8%	0.0
61 - 90 Days	3.6%	4.9%	-1.3%	61 - 90 Days	2.9%	3.5%	-0.6
91 - 120	3.0%	3.3%	-0.3%	91 - 120	2.4%	3.5%	-1.:
121 - 150	2.4%	2.4%	0.0%	121 - 150	2.1%	2.3%	-0.2
151+	15.6%	18.7%	-3.1%	151+	13.7%	17.3%	-3.0
Unapplied	-5.7%	-6.1%	0.4%	Unapplied	-4.4%	-5.6%	1.3
	(GSE Commerical			GSE	E Commerical	
			Change over Prior Year				Change over Prior Yea
	6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0
Current	77.3%	84.1%	-6.8%	Current	83.5%	93.8%	-10.4
1 - 30 Days	11.3%	16.1%	-4.8%	1 - 30 Days	10.8%	7.1%	3.7
31 - 60 Days	9.6%	1.2%	8.4%	31 - 60 Days	3.7%	1.2%	2.5
61 - 90 Days	2.7%	0.9%	1.8%	61 - 90 Days	1.8%	0.5%	1.3
91 - 120	1.6%	0.4%	1.2%	91 - 120	1.3%	0.3%	1.(
121 - 150	0.7%	0.4%	0.5%	121 - 150	0.9%	0.3%	0.7
151+	1.5%	0.2%	1.0%	151+	1.7%	0.2%	1.2
Unapplied	-4.5%	-3.5%	-1.1%	Unapplied	-3.6%	-3.6%	0.0
		GSE Industrial			GS	E Industrial	
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)		7/31/2020	7/31/2019	Change over Prior Yea Increase / (Decrease)
Balance	100.0%	100.0%	0.0%	Balance	100.0%	100.0%	0.0
Current	96.6%	86.4%	10.2%	Current	91.3%	82.7%	8.5
1 - 30 Days	3.4%	14.0%	-10.5%	1 - 30 Days	8.9%	11.4%	-2.5
31 - 60 Days	0.2%	0.0%	0.2%	31 - 60 Days	0.2%	6.2%	-6.0
61 - 90 Days	0.1%	0.0%	0.0%	61 - 90 Days	0.0%	0.0%	0.0
91 - 120	0.0%	0.0%	0.0%	91 - 120	0.0%	0.0%	0.0
121 - 150	0.0%	0.0%	0.0%	121 - 150	0.0%	0.0%	0.0
151+	0.0%	0.0%	0.0%	151+	0.0%	0.0%	0.0
Unapplied	-0.3%	-0.4%	0.1%	Unapplied	-0.3%	-0.3%	0.0
		GSE Total AR			G	SE Total AR	
			Change over Prior Year				Change over Prior Yea
	6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0
Current	73.2%	71.0%	2.2%	Current	77.0%	77.9%	-0.9
1 - 30 Days	9.6%	14.2%	-4.6%	1 - 30 Days	9.8%	9.6%	0.2
31 - 60 Days	9.6% 6.6%	3.5%	-4.8%	31 - 60 Days	9.8% 3.5%	9.0% 3.0%	0.1
51 - 90 Days	2.9%	2.9%	0.1%	61 - 90 Days	2.2%	1.9%	0.
91 - 120	2.2%	1.8%	0.3%	91 - 120	1.8%	1.8%	-0.
121 - 150	1.5%	1.3%	0.2%	121 - 150	1.5%	1.2%	0.
					0 00/	0 70/	0.7
151+ Unapplied	8.7% -4.8%	9.7% -4.5%	-1.0% -0.3%	151+ Unapplied	8.0% -3.8%	8.7% -4.2%	-0. 0.!

	GS	SE Residential	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	67.9%	70.4%	-2.4%
1 - 30 Days	12.0%	11.8%	0.2%
31 - 60 Days	4.0%	3.0%	1.0%
•	4.0%	2.0%	0.6%
61 - 90 Days 91 - 120			
	2.2%	1.8%	0.4%
121 - 150	1.9%	1.8%	0.1%
151+	13.7%	12.7%	0.9%
Unapplied	-4.2%	-3.4%	-0.8%
	GS	E Commerical	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	81.9%	88.2%	-6.3%
1 - 30 Days	13.5%	12.7%	0.8%
31 - 60 Days	2.1%	1.2%	0.9%
61 - 90 Days	1.4%	0.3%	1.1%
91 - 120	1.3%	0.2%	1.1%
121 - 150	1.0%	0.1%	0.9%
151+	2.1%	0.3%	1.7%
Unapplied	-3.4%	-3.0%	-0.3%
	G	SE Industrial	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Balance	100.0%	100.0%	0.0%
Current	93.2%	84.3%	8.9%
1 - 30 Days	6.8%	15.8%	-9.0%
31 - 60 Days	0.3%	0.1%	-5.0%
61 - 90 Days	0.1%	0.1%	0.0%
91 - 90 Days 91 - 120	0.0%	0.0%	0.0%
91 - 120 121 - 150			
	0.0%	0.0%	0.0%
151+	0.0%	0.0%	0.0%
Unapplied	-0.2%	-0.2%	0.0%
	G	SE Total AR	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
A/P Balanco	100.0%	100.0%	

A/R Balance

31 - 60 Days

61 - 90 Days

91 - 120

121 - 150

Unapplied

151+

Current 1 - 30 Days 100.0%

75.0%

12.2%

3.0%

1.9%

1.7%

1.4%

8.3%

-3.6%

100.0%

78.5%

12.5%

2.0%

1.1%

1.0%

1.0%

6.8%

-3.0%

0.0% -3.5%

-0.3%

1.0%

0.8%

0.7%

0.4%

1.5% -0.6%

		SE Residential	~~~~	
			Change over Prior Year	
	9/30/2020	9/30/2019	Increase / (Decrease)	
A/R Balance	100.0%	100.0%	0.0%	
Current	60.6%	63.4%	-2.8%	
1 - 30 Days	14.7%	16.0%	-1.3%	
31 - 60 Days	6.0%	4.3%	1.7%	
61 - 90 Days	3.0%	2.1%	0.8%	
91 - 120	2.3%	1.6%	0.7%	
121 - 150	2.1%	1.5%	0.6%	
151+	16.4%	15.4%	1.0%	
Unapplied	-5.1%	-4.3%	-0.7%	
	GS	E Commerical		
			Change over Prior Year	
	9/30/2020	9/30/2019	Increase / (Decrease)	
A/R Balance	100.0%	100.0%	0.0%	
Current	82.8%	86.5%	-3.7%	
1 - 30 Days	13.3%	13.6%	-0.3%	
31 - 60 Days	2.9%	1.6%	1.3%	
61 - 90 Days	1.4%	0.7%	0.7%	
91 - 120	1.3%	0.2%	1.1%	
121 - 150	1.1%	0.1%	0.9%	
151+	2.6%	0.6%	2.1%	
Unapplied	-5.3%	-3.3%	-2.1%	
	0/20/2020	9/30/2019	Change over Prior Year Increase / (Decrease)	
		9/30/2019	Increase / (Decrease)	
Balanco	9/30/2020	100.0%	0.0%	
Balance	100.0%	100.0%	0.0%	
Current	100.0% 93.2%	84.9%	8.4%	
Current 1 - 30 Days	100.0% 93.2% 5.6%	84.9% 15.4%	8.4% -9.8%	
Current 1 - 30 Days 31 - 60 Days	100.0% 93.2% 5.6% 1.4%	84.9% 15.4% 0.0%	8.4% -9.8% 1.3%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	100.0% 93.2% 5.6% 1.4% 0.0%	84.9% 15.4% 0.0% 0.0%	8.4% -9.8% 1.3% 0.0%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	100.0% 93.2% 5.6% 1.4% 0.0% 0.0%	84.9% 15.4% 0.0% 0.0%	8.4% -9.8% 1.3% 0.0% 0.0%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0%	84.9% 15.4% 0.0% 0.0% 0.0%	8.4% -9.8% 1.3% 0.0% 0.0% 0.0%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	100.0% 93.2% 5.6% 1.4% 0.0% 0.0%	84.9% 15.4% 0.0% 0.0%	8.4% -9.8% 1.3% 0.0% 0.0%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0% 0.0% -0.3%	84.9% 15.4% 0.0% 0.0% 0.0% 0.0% -0.3%	8.4% -9.8% 1.3% 0.0% 0.0% 0.0% 0.0%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0% 0.0% -0.3%	84.9% 15.4% 0.0% 0.0% 0.0% 0.0%	8.4% -9.8% 1.3% 0.0% 0.0% 0.0% 0.0%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0% -0.3%	84.9% 15.4% 0.0% 0.0% 0.0% 0.0% -0.3%	8.4% -9.8% 1.3% 0.0% 0.0% 0.0% 0.0% 0.0%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0% -0.3% G 9/30/2020	84.9% 15.4% 0.0% 0.0% 0.0% -0.3% SE Total AR 9/30/2019	8.4% -9.8% 1.3% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0% -0.3% G 9/30/2020 100.0%	84.9% 15.4% 0.0% 0.0% 0.0% -0.3% SE Total AR 9/30/2019 100.0%	8.4% -9.8% 1.3% 0.0% 0.0% 0.0% 0.0% 0.0% Change over Prior Year Increase / (Decrease)	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0% -0.3% G 9/30/2020 100.0% 71.6%	84.9% 15.4% 0.0% 0.0% 0.0% -0.3% SE Total AR 9/30/2019 100.0% 74.8%	8.4% -9.8% 1.3% 0.0% 0.0% 0.0% 0.0% 0.0% Change over Prior Year Increase / (Decrease) 0.0% -3.2%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0% -0.3% G 9/30/2020 100.0% 71.6% 13.5%	84.9% 15.4% 0.0% 0.0% 0.0% -0.3% SE Total AR 9/30/2019 100.0% 74.8% 14.9%	8.4% -9.8% 1.3% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0% -0.3% G 9/30/2020 100.0% 71.6% 13.5% 4.4%	84.9% 15.4% 0.0% 0.0% 0.0% -0.3% SE Total AR 9/30/2019 100.0% 74.8% 14.9% 2.8%	8.4% -9.8% 1.3% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0% -0.3% 9/30/2020 100.0% 71.6% 13.5% 4.4% 2.1%	84.9% 15.4% 0.0% 0.0% 0.0% -0.3% SE Total AR 9/30/2019 100.0% 74.8% 14.9% 2.8% 1.3%	8.4% -9.8% 1.3% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% -3.2% -1.5% 1.7% 0.8%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0% -0.3% 9/30/2020 100.0% 71.6% 13.5% 4.4% 2.1% 1.7%	84.9% 15.4% 0.0% 0.0% 0.0% -0.3% SE Total AR 9/30/2019 100.0% 74.8% 14.9% 2.8% 1.3% 0.9%	8.4% -9.8% 1.3% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% -3.2% -1.5% 1.7% 0.8% 0.8%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0% -0.3% 9/30/2020 9/30/2020 100.0% 71.6% 13.5% 4.4% 2.1% 1.7% 1.6%	84.9% 15.4% 0.0% 0.0% 0.0% -0.3% SE Total AR 9/30/2019 100.0% 74.8% 14.9% 2.8% 1.3% 0.9% 0.8%	8.4% -9.8% 1.3% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% -3.2% -1.5% 1.7% 0.8% 0.8% 0.8%	
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	100.0% 93.2% 5.6% 1.4% 0.0% 0.0% 0.0% -0.3% 9/30/2020 100.0% 71.6% 13.5% 4.4% 2.1% 1.7%	84.9% 15.4% 0.0% 0.0% 0.0% -0.3% SE Total AR 9/30/2019 100.0% 74.8% 14.9% 2.8% 1.3% 0.9%	8.4% -9.8% 1.3% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% -3.2% -1.5% 1.7% 0.8% 0.8%	

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Dollars Summary August 2020 through October 2020

	GSI	E Residential	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0
Current	55.0%	64.0%	-9.0
1 - 30 Days	13.7%	13.5%	0.2
31 - 60 Days	8.3%	5.3%	3.0
61 - 90 Days	4.6%	2.8%	1.8
91 - 120	2.7%	1.7%	0.9
121 - 150	2.2%	1.3%	0.9
151+	20.5%	17.7%	2.8
Unapplied	-6.9%	-6.3%	-0.6
onapplied	-0.976	-0.376	-0.0
	GSE	E Commerical	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0
Current	76.9%	86.8%	-9.9
1 - 30 Days	19.2%	14.9%	4.3
31 - 60 Days	2.4%	1.6%	0.8
61 - 90 Days	1.7%	0.5%	1.2
91 - 120	0.8%	0.2%	0.6
121 - 150	0.9%	0.1%	0.7
	2.00/	0.6%	2.3
151+	2.9%	0.070	2.5
151+ Unapplied	-4.8%	-4.8%	0.0
	-4.8%	-4.8%	
	-4.8%	-4.8%	0.0
	-4.8% GS	-4.8%	0.0 Change over Prior Year Increase / (Decrease)
Unapplied	-4.8% GS 10/31/2020	-4.8% SE Industrial 10/31/2019	0.0 Change over Prior Year Increase / (Decrease) 0.0
Unapplied	-4.8% GS 10/31/2020 100.0%	-4.8% SE Industrial 10/31/2019 100.0%	0.0 Change over Prior Year
Unapplied Balance Current	-4.8% GS 10/31/2020 100.0% 89.0%	-4.8% 5E Industrial 10/31/2019 100.0% 96.5%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5
Unapplied Balance Current 1 - 30 Days	-4.8% GS 10/31/2020 100.0% 89.0% 11.1%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9
Unapplied Balance Current 1 - 30 Days 31 - 60 Days	-4.8% GS 10/31/2020 100.0% 89.0% 11.1% 0.1%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0
Unapplied Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	-4.8% GS 10/31/2020 100.0% 89.0% 11.1% 0.1% 0.0%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0
Unapplied Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	-4.8% GS 10/31/2020 100.0% 89.0% 11.1% 0.1% 0.0% 0.0%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0% 0.0% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0
Unapplied Unapplied Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	-4.8% GS 10/31/2020 100.0% 89.0% 11.1% 0.1% 0.0% 0.0% 0.0%	-4.8% 5E Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0% 0.0% 0.0% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0 0.0 0.0
Unapplied Unapplied Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	-4.8% GS 10/31/2020 100.0% 89.0% 11.1% 0.1% 0.0% 0.0% 0.0% 0.0% 0.0%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0 0.0 0.0
Unapplied Unapplied Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	-4.8% GS 10/31/2020 100.0% 89.0% 11.1% 0.1% 0.0% 0.0% 0.0% 0.0% 0.0%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0 0.0 0.0
Unapplied Unapplied Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	-4.8% GS 10/31/2020 100.0% 89.0% 11.1% 0.1% 0.0% 0.0% 0.0% 0.0% 0.0%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0 0.0 0.0
Unapplied Unapplied Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	-4.8%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Unapplied Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	-4.8% GS 10/31/2020 100.0% 89.0% 11.1% 0.1% 0.0% 0.0% 0.0% 0.0% 0.0%	-4.8% 5E Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Unapplied Balance Current 1 - 30 Days 31 - 60 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance	-4.8%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Unapplied Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current	-4.8%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Unapplied Balance Current 1 - 30 Days 31 - 60 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days	-4.8%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Unapplied Balance Current 1 - 30 Days 31 - 60 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days	-4.8%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Unapplied Balance Current 1 - 30 Days 31 - 60 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days 31 - 60 Days 61 - 90 Days	-4.8% GS 10/31/2020 100.0% 89.0% 11.1% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	-4.8% SE Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Unapplied Balance Current 1 - 30 Days 31 - 60 Days 91 - 120 121 - 150 151+ Unapplied A/R Balance Current 1 - 30 Days 31 - 60 Days 31 - 60 Days 61 - 90 Days 91 - 120	-4.8% GS 10/31/2020 100.0% 89.0% 11.1% 0.1% 0.0% 0.0% 0.0% 0.0% 0.0%	-4.8% 5E Industrial 10/31/2019 100.0% 96.5% 4.2% 0.0%	0.0 Change over Prior Year Increase / (Decrease) 0.0 -7.5 6.9 0.1 0.0 0.0 0.0 0.0 0.0 0.0 0.0

ENNG	Residential	Payment Count and Dolla	ENNG Residential				
3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)			4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
73,654	75,870	(2,216)	Pa	ayment #	74,689	76,134	(1,445)
11,691,688	13,995,502	(2,303,814)	Pa	ayment \$	9,571,602	12,273,165	(2,701,563)
ENNG Commerical					ENNG	Commerical	
- 1- 1		Change over Prior Year					Change over Prior Year
3/31/2020	3/31/2019	Increase / (Decrease)			4/30/2020	4/30/2019	Increase / (Decrease)
12,037	12,245	(208)	Pa	ayment #	11,159	13,147	(1,988)
10,047,413	12,056,985	(2,009,572)	Pa	ayment \$	6,831,911	10,764,618	(3,932,707)
ENNG Total				EN	NG Total		
3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)			4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
			_				
85,691	88,115	(2,424)	Pa	ayment #	85,848	89,281	(3,433)
21,739,101	26,052,487	(4,313,386)		ayment \$	16,403,513	23,037,783	(6,634,270)

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities

Payment Count and Dollars Summary March and April 2020

Payment #

Payment \$

Payment #

Payment \$

Payment #

Payment \$

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Percent Change Summary March through April

	<u>March</u>	April		
	ENNG Residential			ENNG Residential
	Change over Prior Year Increase / (Decrease)			Change over Prior Year Increase / (Decrease)
Payment #	-3%		Payment #	-2%
Payment \$	-16%		Payment \$	-22%
	ENNG Commerical			ENNG Commerical
	Change over Prior Year			Change over Prior Year
	Increase / (Decrease)			Increase / (Decrease)
Payment #	-2%		Payment #	-15%
Payment \$	-17%		Payment \$	-37%

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Count and Dollar Summary May 2020 through July 2020

	ENN	G Residential	
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)
Payment # Payment \$	77,115 5,563,926	62,458 5,665,249	14,657 (101,323)
	ENNO	6 Commerical	
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)
Payment # Payment \$	13,059 4,159,038	10,125 3,918,362	2,934 240,676
	EN	NNG Total	
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)
Payment #	90,174	72,583	17,591
Payment \$	9,722,964	9,583,611	139,353

ENNG Residential						
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)			
Payment # Payment \$	67,654 6,880,472	75,405 9,096,136	(7,751) (2,215,664)			
	ENNG	Commerical				
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)			
Payment # Payment \$	11,445 5,388,848	12,230 7,492,440	(785) (2,103,592)			
	EN	ING Total				
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)			
Payment #	79,099	87,635	(8,536)			
Payment \$	12,269,320	16,588,576	(4,319,256)			

Payment Payment

Payment Payment

Payment Payment

	ENNO	G Residential	
			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
t #	68,780	72,444	(3,664)
t \$	3,658,090	4,913,587	(1,255,497)
	ENNG	6 Commerical	
			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
t #	10,948	12,671	(1,723)
t \$	2,411,566	3,200,861	(789,295)
·			, , , , , , , , , , , , , , , , , , ,
	EN	NG Total	
			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
t #	79,728	85,115	(5,387)
t \$	6,069,656	8,114,448	(2,044,792)

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Percent Change Summary May through July

May		June			July		
ENNG Residential		ENNG Residential			ENNG Residential		
	Change over Prior						
	Year		Change over Prior			Change over Prior	
	Increase /		Year			Year	
	(Decrease)		Increase / (Decrease)			Increase / (Decrease)	
Payment #	-10%	Payment #	23%		Payment #	-5%	
Payment \$	-24%	Payment \$	-2%		Payment \$	-26%	
ENN	G Commerical	ENN	G Commerical		ENI	NG Commerical	
	Change over Prior						
	Year		Change over Prior			Change over Prior	
	Increase /		Year			Year	
	(Decrease)		Increase / (Decrease)			Increase / (Decrease)	
Payment #	-6%	Payment #	29%		Payment #	-14%	
Payment \$	-28%	Payment \$	6%		Payment \$	-25%	

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Count and Dollar Summary August 2020 through October 2020

	ENN	G Residential	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Payment #	65,260	61,612	3,648
Payment \$	3,011,543	3,665,797	(654,254)
	ENNO	G Commerical	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Payment #	11,417	10,589	828
Payment \$	2,132,863	2,476,098	(343,235)
	E	NNG Total	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Payment #	76,677	72,201	4,476
Payment \$	5,144,406	6,141,895	(997,489)

ENNG Residential							
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)				
Payment # Payment \$	65,309 3,155,159	64,925 4,008,429	384 (853,269)				
ENNG Commerical							
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)				
Payment # Payment \$	11,800 2,223,395		872 (153,567)				
	EN	ING Total					
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)				
Payment # Payment \$	77,109 5,378,554	75,853 6,385,391	1,256 (1,006,836				

	ENNO	6 Residential	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
	66,056	73,534	(7,478)
	-	-	(959,205)
	3,306,702	4,265,907	(959,205)
	ENNG	Commerical	
			Change over Prior Year
			U
	10/31/2020	10/31/2019	Increase / (Decrease)
	10/31/2020	10/31/2019	Increase / (Decrease)
:	10/31/2020 11,790	10/31/2019 13,090	Increase / (Decrease) (1,300)
:			
	11,790 2,385,217	13,090	(1,300)
	11,790 2,385,217	13,090 2,677,494	(1,300)
:	11,790 2,385,217	13,090 2,677,494	(1,300)
:	11,790 2,385,217	13,090 2,677,494	(1,300)
	11,790 2,385,217	13,090 2,677,494	(1,300) (292,277)
	11,790 2,385,217 EN 10/31/2020	13,090 2,677,494 ING Total	(1,300) (292,277) Change over Prior Year
	11,790 2,385,217 EN	13,090 2,677,494 ING Total 10/31/2019	(1,300) (292,277) Change over Prior Year Increase / (Decrease)

Payment # Payment \$

Payment # Payment \$

Payment # Payment \$

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Percent Change Summary August 2020 through October 2020

August			<u>September</u>			<u>October</u>	
ENNG Residential		ENNG Residential			ENNG Residential		
	Change over Prior						
	Year			Change over Prior			Change over Prior
	Increase /			Year			Year
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)
Payment #	1%		Payment #	6%		Payment #	-10%
Payment \$	-21%		Payment \$	-18%		Payment \$	-22%
ENN	G Commerical		ENN	IG Commerical		ENI	NG Commerical
	Change over Prior						
	Year			Change over Prior			Change over Prior
	Increase /			Year			Year
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)
Payment #	8%		Payment #	8%		Payment #	-10%
Payment \$	-6%		Payment \$	-14%		Payment \$	-11%

	GSE Residential					GSE	Residential	
	3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)			4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
Payment #	35,622	34,539	1,083		Payment #	33,734	35,336	(1,602)
Payment \$	4,684,369	5,010,953	(326,584)		Payment \$	4,341,296	4,879,918	(538,622)
	GSE	Commerical				GSE	Commerical	
			Change over Prior Year					Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)			4/30/2020	4/30/2019	Increase / (Decrease)
Payment #	7,248	6,841	407		Payment #	6,608	7,270	(662)
Payment \$	4,532,489	5,127,401	(594,912)		Payment \$	3,852,903	5,137,631	(1,284,728)
	GSE	E Industrial				GSE	Industrial	
			Change over Prior Year					Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)			4/30/2020	4/30/2019	Increase / (Decrease)
Payment #	198	187	11		Payment #	193	200	(7)
Payment \$	845,004	964,006	(119,002)		Payment \$	1,014,243	988,018	26,225
	G	iSE Total				G	SE Total	
			Change over Prior Year					Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)			4/30/2020	4/30/2019	Increase / (Decrease)
Payment #	43,068	41,567	1,501		Payment #	40,535	42,806	(2,271)
Payment \$	10,061,862	11,102,360	(1,040,498)		Payment \$	9,208,442	11,005,567	(1,797,125)

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Count and Dollar Summary March 2020 through April 2020

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Percent Change Summary March through April

<u>March</u>		<u>April</u>
ENNG Residential		ENNG Residential
Change over Prior Year Increase / (Decrease)		Change over Prior Year Increase / (Decrease)
3%	Payment #	-5%
-7%	Payment \$	-11%
ENNG Commerical		ENNG Commerical
Change over Prior Year		Change over Prior Year
Increase / (Decrease)		Increase / (Decrease)
6%	Payment #	-9%
-12%	Payment \$	-25%
ENNG Industrial		ENNG Industrial
Change over Prior Year		Change over Prior Year
Increase / (Decrease)		Increase / (Decrease)
6%	Payment #	-4%
-12%	Payment \$	3%
	ENNG Residential Change over Prior Year Increase / (Decrease) 3% -7% ENNG Commerical Change over Prior Year Increase / (Decrease) 6% -12% ENNG Industrial Change over Prior Year Increase / (Decrease) 6%	ENNG ResidentialChange over Prior Year Increase / (Decrease)3% -7%3% -7%Payment # Payment \$Change over Prior Year Increase / (Decrease)6% -12%ENNG Industrial Change over Prior Year Increase / (Decrease)6% 6%ENNG Industrial Change over Prior Year Increase / (Decrease)6% Payment \$ENNG Industrial Change over Prior Year Increase / (Decrease)6%Payment # Payment \$

_	<u>April</u>				
	ENNG Residential				
	Change over Prior Year Increase / (Decrease)				
Payment #	-5%				
Payment \$	-11%				
ENNG Commerical					
	Change over Prior Year				
	Increase / (Decrease)				
Payment #	-9%				
Payment \$	-25%				
	ENNG Industrial				
	Change over Prior Year				
	Increase / (Decrease)				
Payment #	-4%				
Payment \$	3%				

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Count and Dollars Summary May 2020 through July 2020

	GSE	Residential	
			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Payment #	35,782	32,082	3,700
Payment \$	4,085,184	3,714,374	370,810
	GSE (Commerical	
			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Payment #	7,154	6,927	227
Payment \$	3,399,578	3,876,021	(476,443)
	GSE	Industrial	
			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Payment #	201	171	30
Payment \$	861,784	978,960	(117,176)
	G	SE Total	
			Change over Prior Year
		6/30/2019	Increase / (Decrease)
Payment #	43,137	39,180	3,957
, Payment \$	0 240 540	8,569,355	(222,809)

	GSE	Residential	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Payment #	32 <i>,</i> 580	33,785	(1,205)
Payment \$	4,066,875	4,197,831	(130,956)
	GSE	Commerical	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Payment #	6 <i>,</i> 387	6,606	(219)
Payment \$	3,547,897	4,187,312	(639,415)
	GSI	E Industrial	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Payment #	185	189	(4)
Payment \$	1,064,723	1,173,885	(109,162)
	G	SE Total	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Payment #	39,152	40,580	(1,428)
Payment \$	8,679,495	9,559,028	(879,533)

	GSE	Residential	
			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
Payment #	32,885	36,423	(3,538)
Payment \$	4,355,438	4,209,379	146,059
	GSE (Commerical	
			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
Payment #	6,786	7,171	(385)
Payment \$	3,772,285	4,177,703	(405,418
	GSE	Industrial	
		maastriar	
			Change over Prior Year
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
Payment #			Increase / (Decrease)
Payment # Payment \$	7/31/2020	7/31/2019	-
•	7/31/2020 177 826,400	7/31/2019 186	Increase / (Decrease) (9)
•	7/31/2020 177 826,400	7/31/2019 186 946,372	Increase / (Decrease) (9 (119,972
•	7/31/2020 177 826,400 G	7/31/2019 186 946,372 SE Total	Increase / (Decrease) (9 (119,972 Change over Prior Year
•	7/31/2020 177 826,400	7/31/2019 186 946,372	Increase / (Decrease) (9 (119,972

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Percent Change Summary May through July

May			June			July		
ENNG Residential			ENNG Residential			ENNG Residential		
	Change over Prior							
	Year			Change over Prior			Change over Prior	
	Increase /			Year			Year	
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)	
Payment #	-4%		Payment #	12%		Payment #	-10%	
Payment \$	-3%		Payment \$	10%		Payment \$	-5%	
ENNG	ENNG Commerical		ENNG Commerical			ENNG Commerical		
	Change over Prior							
	Year			Change over Prior			Change over Prior	
	Increase /			Year			Year	
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)	
Payment #	-3%		Payment #	3%		Payment #	-5%	
Payment \$	-15%		Payment \$	-12%		Payment \$	-10%	
ENN	G Industrial		EN	NG Industrial			ENNG Industrial	
	Change over Prior							
	Year			Change over Prior			Change over Prior	
	Increase /			Year			Year	
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)	
Payment #	-2%		Payment #	18%		Payment #	-5%	
Payment \$	-9%		Payment \$	-12%		Payment \$	-13%	

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Count and Dollars Summary August 2020 through October 2020

	GSE	Residential	
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)
Payment #	33,296	33,757	(461)
Payment \$	5,352,906	5,120,097	232,809
	GSE	Commerical	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Payment #	6,875	6,434	441
Payment \$	4,285,921	4,242,190	43,731
	GSE	Industrial	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Payment #	179	192	(13)
Payment \$	1,074,272	1,105,797	(31,525)
	G	SE Total	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Payment #	40,350	40,383	(33)

	GSE	Residential	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Payment #	35,092	33,179	1,913
Payment \$	5,542,289	4,801,304	740,985
	GSE	Commerical	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Payment #	7,114	6,695	419
Payment \$	4,577,796	4,427,670	150,126
	GSE	Industrial	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Payment #	206	188	18
Payment \$	1,124,138	1,004,539	119,599
	G	SE Total	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Payment #	42,412	40,062	2,350
Payment \$	11,244,223	10,233,513	1,010,710

	GSE	Residential	
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
Payment #	33,934	36,426	(2,492)
Payment \$	4,562,191	4,468,224	93,967
	GSE	Commerical	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Payment #	6,971	7,474	(503)
Payment \$	4,028,827	4,611,855	(583,028)
	GS	E Industrial	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Payment #	187	221	(34)
Payment \$	868,044	1,164,853	(296,809)
	G	iSE Total	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Payment #	41,092	44,121	(3,029)
, Payment \$	9,459,062	10,244,932	(785,870)

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Percent Change Summary August 2020 through October 2020

August				<u>September</u>	October		
ENN	ENNG Residential		ENNG Residential		ENNG Residential		
	Change over Prior						
	Year			Change over Prior		Change over Prior	
	Increase /			Year		Year	
	(Decrease)			Increase / (Decrease)		Increase / (Decrease)	
Payment #	6%		Payment #	-1%	Payment #	-7%	
Payment \$	15%		Payment \$	5%	Payment \$	-7%	
ENNG	ENNG Commerical		ENNG Commerical		ENNG Commerical		
	Change over Prior						
	Year			Change over Prior		Change over Prior	
	Increase /			Year		Year	
	(Decrease)			Increase / (Decrease)		Increase / (Decrease)	
Payment #	6%		Payment #	7%	Payment #	-7%	
Payment \$	3%		Payment \$	1%	Payment \$	-13%	
ENN	G Industrial		EN	NG Industrial	l	ENNG Industrial	
	Change over Prior						
	Year			Change over Prior		Change over Prior	
	Increase /			Year		Year	
	(Decrease)			Increase / (Decrease)		Increase / (Decrease)	
Payment #	10%		Payment #	-7%	Payment #	-15%	
Payment \$	12%		Payment \$	-3%	Payment \$	-25%	