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October 13, 2020

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, New Hampshire 03301

Re: Docket No. IR 20-089
Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers
Information Regarding Bad Debt Expense and Late Payment Charges

Dear Ms. Howland:

On August 18, 2020, Staff issued a memorandum recommending that the Commission authorize electric, natural gas, water and waste water utilities, as well as the New Hampshire Electric Cooperative, to create a regulatory asset for incremental bad debts and waived fees related to the COVID-19 pandemic.

On September 8, Staff issued data requests seeking additional information about utilities' recent actual bad debt expense and late payment charges, the level of bad debt expense currently being recovered through base rates, and how these items compare to company annual revenue. The utilities provided responses, which Staff has analyzed and summarized on the attached spreadsheet. Staff submits this information for the Commission's use while considering Staff's recommendation on creating a regulatory asset.

Thank you for your attention to this matter.

Sincerely,

/s/ Paul B. Dexter

Paul B. Dexter
Staff Attorney

cc: Service List – electronically only

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