Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers

Monthly Reporting Requirements

Report Month: August 2020 Date of Response: September 30, 2020

Request No. 1

REQUEST:

Provide information regarding changes in payment behavior or patterns and account receivables levels since the declaration of the State of Emergency on March 13 and the Governor's Emergency Order #3 issued on March 17. Such information should be provided for each utility rate class.

RESPONSE:

Please see Attachment 1 for the requested information.

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities <u>Aging Dollars Summary February 2020 through April 2020</u>

	ENNG	Residential			ENNG	Residential	
			Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)
Customer Count	76,179	74,506	1,673	Customer Count	73,025	74,156	(1,131)
A/R Balance	14,542,409	18,803,581	(4,261,173)	A/R Balance	13,339,607	18,407,880	(5,068,273)
Current	9,663,433	12,940,866	(3,277,433)	Current	7,748,721	10,630,015	(2,881,294)
1 - 30 Days	2,731,311	3,466,738	(735,427)	1 - 30 Days	2,779,009	4,581,716	(1,802,707)
31 - 60 Days	877,453	1,015,112	(137,658)	31 - 60 Days	1,272,324	1,623,091	(350,767)
61 - 90 Days	371,445	331,023	40,422	61 - 90 Days	626,911	649,381	(22,470)
91 - 120	157,945	189,432	(31,487)	91 - 120	304,536	197,292	107,245
121 - 150	160,487	104,715	55,772	121 - 150	112,680	149,051	(36,371)
151+	1,567,359	1,615,730	(48,371)	151+	1,525,977	1,442,069	83,908
Unapplied	(987,024)	(860,033)	(126,991)	Unapplied	(1,030,552)	(864,734)	(165,817)
	ENNG	Commerical			ENNG	Commerical	
			Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)
Customer Count	10,979	10,541	438	Customer Count	10,441	10,460	(19)
A/R Balance	8,258,685	10,118,210	(1,859,525)	A/R Balance	6,545,056	8,973,227	(2,428,171)
Current	7,196,227	8,968,609	(1,772,383)	Current	5,362,894	7,348,661	(1,985,767)
1 - 30 Days	885,757	992,139	(106,382)	1 - 30 Days	828,268	1,254,358	(426,090)
31 - 60 Days	227,160	198,343	28,817	31 - 60 Days	274,589	355,459	(80,870)
61 - 90 Days	77,520	113,964	(36,444)	61 - 90 Days	156,576	98,743	57,832
91 - 120	9,271	15,437	(6,166)	91 - 120	40,928	111,204	(70,276)
121 - 150	7,868	7,389	479	121 - 150	3,071	11,624	(8,553)
151+	166,478	39,143	127,335	151+	163,187	32,477	130,709
Unapplied	(311,595)	(216,813)	(94,782)	Unapplied	(284,457)	(239,300)	(45,157)
	ENNO	G Total AR			ENN	G Total AR	
			Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)
Customer Count	87,158	85,047	2,111	Customer Count	83,466	84,616	(1,150)
A/R Balance	22,801,094	28,921,791	(6,120,698)	A/R Balance	19,884,663	27,381,107	(7,496,444)
Current	16,859,659	21,909,475	(5,049,816)	Current	13,111,615	17,978,676	(4,867,061)
1 - 30 Days	3,617,068	4,458,876	(841,809)	1 - 30 Days	3,607,277	5,836,074	(2,228,797)
31 - 60 Days	1,104,613	1,213,455	(108,841)	31 - 60 Days	1,546,914	1,978,551	(431,637)
61 - 90 Days	448,965	444,987	3,978	61 - 90 Days	783,486	748,124	35,362
91 - 120	167,216	204,868	(37,652)	91 - 120	345,464	308,495	36,969
121 - 150	168,355	112,104	56,251	121 - 150	115,752	160,675	(44,924)
151+	1,733,837	1,654,873	78,964	151+	1,689,163	1,474,546	214,617
Unapplied	(1,298,619)	(1,076,846)	(221,773)	Unapplied	(1,315,008)	(1,104,034)	(210,974)

	ENNG	Residential	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	72,391	77,869	(5,478)
A/R Balance			•
Current	11,341,119	15,516,789 7,258,307	(4,175,669) (1,625,376)
1 - 30 Days	5,632,931		
31 - 60 Days	2,525,374	3,904,630	(1,379,256) (1,049,740)
61 - 90 Days	1,341,268	2,391,008	
	900,138	942,470	(42,332)
91 - 120 121 - 150	476,969 249,091	446,591 137,455	30,378
151+	,	,	111,636
_	1,479,484	1,356,938	122,546
Unapplied	(1,264,137)	(920,610)	(343,527)
	ENNG	Commerical	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	10,512	11,137	(625)
A/R Balance	5,625,388	6,340,138	(714,751)
Current	4,044,451	4,858,917	(814,466)
1 - 30 Days	908,328	1,055,637	(147,309)
31 - 60 Days	428,986	465,990	(37,004)
61 - 90 Days	210,711	216,408	(5,697)
91 - 120	128,388	66,943	61,445
121 - 150	34,753	93,996	(59,242)
151+	161,999	23,783	138,216
Unapplied	(292,229)	(441,534)	149,306
	ENNO	G Total AR	
	4/20/2020	4/20/2010	Change over Prior Year Increase / (Decrease)
Customer Count	4/30/2020 82,903	4/30/2019 89,006	(6,103)
A/R Balance	16,966,507	21,856,927	(4,890,420)
Current	9,677,382	12,117,224	(2,439,842)
1 - 30 Days	3,433,702	4,960,267	(1,526,565)
31 - 60 Days	1,770,254	2,856,998	(1,086,743)
61 - 90 Days	1,110,850	1,158,878	(48,029)
91 - 120	605,357	513,534	91,824
121 - 150	283,844	231,450	52,394
151+	1,641,483	1,380,721	260,762
Unapplied	(1,556,365)	(1,362,144)	(194,221)
onapplica	(±,550,505)	(1,302,144)	(134,221)

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Dollars Summary May 2020 through July 2020

	ENNG	i Residential		<u> </u>	ENNO	G Residential			ENNG Residential		
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	75,116	71,206	3,910	Customer Count	72,033	74,254	(2,221)	Customer Count	73,434	71,867	1,567
A/R Balance	9,509,603	12,489,418	(2,979,814)	Balance	6,804,714	10,229,370	(3,424,656)	Balance	5,485,489	7,878,512	(2,393,023)
Current	3,763,413	4,360,769	(597,355)	Current	2,167,082	2,826,566	(659,484)	Current	1,764,321	2,009,586	(245,266)
1 - 30 Days	1,947,929	2,719,093	(771,164)	1 - 30 Days	1,192,180	1,652,219	(460,039)	1 - 30 Days	632,890	1,061,306	(428,416)
31 - 60 Days	1,496,860	2,765,485	(1,268,625)	31 - 60 Days	1,083,032	2,062,161	(979,129)	31 - 60 Days	749,250	1,055,016	(305,766)
61 - 90 Days	922,226	1,279,104	(356,878)	61 - 90 Days	809,231	1,867,399	(1,058,168)	61 - 90 Days	556,570	1,456,139	(899,569)
91 - 120	689,900	695,999	(6,098)	91 - 120	704,574	867,848	(163,274)	91 - 120	630,044	1,114,213	(484,169)
121 - 150	395,239	319,929	75,309	121 - 150	573,410	549,149	24,260	121 - 150	639,992	701,394	(61,402)
151+	1,594,124	1,319,985	274,139	151+	1,796,395	1,439,313	357,082	151+	2,179,533	1,714,304	465,229
Unapplied	(1,300,088)	(970,945)	(329,142)	Unapplied	(1,521,190)	(1,035,286)	(485,904)	Unapplied	(1,667,111)	(1,233,446)	(433,665)
	ENNG	Commerical			ENNO	6 Commerical			ENNG	Commerical	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	10,974	9,559	1,415	Customer Count	10,209	10,298	(89)	Customer Count	10,557	9,862	695
A/R Balance	4,439,113	3,655,478	783,635	Balance	2,709,572	2,885,778	(176,206)	Balance	2,192,364	2,141,727	50,637
Current	2,901,785	2,719,172	182,613	Current	1,620,743	2,003,778	(577,628)	Current	1,611,857	1,529,153	82,704
1 - 30 Days	750,453	564,816	185,637	1 - 30 Days	364,254	356,514	7,741	1 - 30 Days	239,848	329,723	· ·
31 - 60 Days	440,980	352,072	88,908	31 - 60 Days	298,228	252,672	45,557	31 - 60 Days	205,922	127,397	(89,876) 78,525
61 - 90 Days	244,352	188,281	56,071	61 - 90 Days	290,220	192,079	89,303	61 - 90 Days	143,073	157,143	(14,070)
91 - 120	155,900	78,397	77,503	91 - 120	185,563	110,807	74,756	91 - 120	236,925	134,730	102,195
121 - 150	90,565	69,458	21,107	121 - 150	125,155	41,151	84,004	121 - 150	161,161	84,883	76,278
151+	185,650		· ·	151+		,	98,233	151+	,	,	(2,841)
Unapplied	(330,572)	94,469 (411,188)	91,181 80,616	Unapplied	239,314 (405,068)	141,081 (406,896)	1,828	Unapplied	167,456 (573,877)	170,298 (391,599)	(182,278)
	ENN	G Total AR			ENN	IG Total AR			ENN	G Total AR	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	86,090	80,765	5,325	Customer Count	82,242	84,552	(2,310)	Customer Count	83,991	81,729	2,262
A/R Balance	13,948,716	16,144,895	(2,196,179)	A/R Balance	9,514,286	13,115,148	(3,600,862)	A/R Balance	7,677,852	10,020,239	(2,342,387)
Current	6,665,198	7,079,941	(414,743)	Current	3,787,825	5,024,937	(1,237,112)	Current	3,376,177	3,538,739	(162,562)
1 - 30 Days	2,698,382	3,283,909	(585,527)	1 - 30 Days	1,556,435	2,008,733	(452,299)	1 - 30 Days	872,738	1,391,030	(518,292)
31 - 60 Days	1,937,839	3,117,557	(1,179,718)	31 - 60 Days	1,381,260	2,314,832	(933,572)	31 - 60 Days	955,172	1,182,413	(227,241)
61 - 90 Days	1,166,578	1,467,385	(300,807)	61 - 90 Days	1,090,612	2,059,478	(968,866)	61 - 90 Days	699,643	1,613,282	(913,639)
91 - 120	845,800	774,396	71,404	91 - 120	890,137	978,655	(88,518)	91 - 120	866,969	1,248,943	(381,974)
121 - 150	485,804	389,387	96,417	121 - 150	698,565	590,300	108,265	121 - 150	801,153	786,277	14,876
151+	1,779,775	1,414,454	365,321	151+	2,035,710	1,580,394	455,315	151+	2,346,989	1,884,602	462,387
											(615,943)
Unapplied	(1,630,660)	(1,382,133)	(248,527)	Unapplied	(1,926,258)	(1,442,182)	(484,076)	Unapplied	(2,240,988)	(1,625,045)	(61

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities
Aging Dollars Summary August 2020 through October 2020

	ENNG	Residential	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Customer Count	73,401	72,707	694
A/R Balance	4,628,872	6,241,866	(1,612,994)
Current	1,546,767	1,971,894	(425,127)
1 - 30 Days	465,831	642,020	(176,188)
31 - 60 Days	350,033	735,982	(385,949)
61 - 90 Days	479,751	697,928	(218,177)
91 - 120	452,252	688,070	(235,817)
121 - 150	497,360	765,137	(267,777)
151+	2,677,694	2,029,538	648,156
Unapplied	(1,840,817)	(1,288,704)	(552,114)
	ENNG	Commerical	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Customer Count	10,560	10,092	468
A/R Balance	1,828,973	2,037,021	(208,048)
Current	1,350,570	1,640,488	(289,918)
1 - 30 Days	188,732	208,950	(20,217)
31 - 60 Days	109,577	115,031	(5,453)
61 - 90 Days	133,637	82,189	51,448
91 - 120	90,325	60,808	29,516
121 - 150	151,320	74,415	76,905
151+	323,212	239,861	83,351
Unapplied	(518,401)	(384,721)	(133,680)
	ENN	G Total AR	
	9/21/2022	0/21/2010	Change over Prior Year Increase / (Decrease)
Customer Count	8/31/2020 83,961	8/31/2019 82,799	1,162
A/R Balance	6,457,845	8,278,886	(1,821,042)
Current	2,897,337	3,612,382	(715,045)
1 - 30 Days	654,564	850,969	(196,406)
31 - 60 Days	459,610	851,013	(391,403)
61 - 90 Days	613,389	780,117	(166,729)
91 - 120	542,577	748,878	(206,301)
121 - 150	648,681	839,552	(190,872)
151+	3,000,906	2,269,399	731,507
Unapplied	(2,359,218)	(1,673,425)	(685,793)

Aging Dol	lars Summary	August 2020 t	hrough October 2020
	ENN	G Residential	
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)
Customer Count	,		-
Balance			-
Current			-
1 - 30 Days			-
31 - 60 Days			-
61 - 90 Days			-
91 - 120 121 - 150			-
151+			-
Unapplied			_
опарриса			
	ENNO	6 Commerical	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Customer Count			-
Balance			_
Current			_
1 - 30 Days			-
31 - 60 Days			-
61 - 90 Days			-
91 - 120			-
121 - 150			-
151+			-
Unapplied			-
	ENN	IG Total AR	
			Change area Daise V
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)
Customer Count	-	-	-
A/R Balance			
Current	-	-	-
1 - 30 Days	_	_	- -
31 - 60 Days	-	-	-
61 - 90 Days	-	-	-
91 - 120	-	-	-
121 - 150	-	-	-
151+	-	-	-
Unapplied	-	-	=

	ENNG	Residential	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count			-
Balance			_
Current			_
1 - 30 Days			_
31 - 60 Days			_
61 - 90 Days			_
91 - 120			_
121 - 150			_
151+			_
Unapplied			-
. ,			
	ENNG	Commerical	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count			-
Balance			-
Current			-
1 - 30 Days			-
31 - 60 Days			-
61 - 90 Days			-
91 - 120			-
121 - 150			-
151+			-
Unapplied			-
	ENN	G Total AR	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count	-	-	-
A/R Balance	-	-	-
Current	-	-	-
1 - 30 Days	-	-	-
31 - 60 Days	-	-	-
61 - 90 Days	-	-	-
91 - 120	-	-	-
121 - 150	-	-	-
151+	-	-	-
Unapplied	-	-	-

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Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Percent Summary February 2020 through April 2020

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	ENNO	Residential			ENNO	G Residential
	2/20/2020	2/20/2040	Change over Prior Year		2/24/2020	2/24/2040
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%
Current %	66.5%	68.8%	-2.4%	Current	58.1%	57.7%
1 - 30 Days %	18.8%	18.4%	0.3%	1 - 30 Days	20.8%	24.9%
31 - 60 Days %	6.0%	5.4%	0.6%	31 - 60 Days	9.5%	8.8%
61 - 90 Days %	2.6%	1.8%	0.8%	61 - 90 Days	4.7%	3.5%
91 - 120 %	1.1%	1.0%	0.1%	91 - 120	2.3%	1.1%
121 - 150 %	1.1%	0.6%	0.5%	121 - 150	0.8%	0.8%
151+ %	10.8%	8.6%	2.2%	151+	11.4%	7.8%
Unapplied %	-6.8%	-4.6%	-2.2%	Unapplied	-7.7%	-4.7%
	ENNG	i Commerical			ENNG	6 Commerical
			Change over Prior Year			
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%
Current	87.1%	88.6%	-1.5%	Current	81.9%	81.9%
1 - 30 Days	10.7%	9.8%	0.9%	1 - 30 Days	12.7%	14.0%
31 - 60 Days	2.8%	2.0%	0.8%	31 - 60 Days	4.2%	4.0%
61 - 90 Days	0.9%	1.1%	-0.2%	61 - 90 Days	2.4%	1.1%
91 - 120	0.1%	0.2%	0.0%	91 - 120	0.6%	1.2%
121 - 150	0.1%	0.1%	0.0%	121 - 150	0.0%	0.1%
151+	2.0%	0.4%	1.6%	151+	2.5%	0.4%
Unapplied	-3.8%	-2.1%	-1.6%	Unapplied	-4.3%	-2.7%
	ENN	G Total AR			ENN	IG Total AR
			Change over Prior Year			
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%
Current	73.9%	75.8%	-1.8%	Current	65.9%	65.7%
1 - 30 Days	15.9%	15.4%	0.4%	1 - 30 Days	18.1%	21.3%
31 - 60 Days	4.8%	4.2%	0.6%	31 - 60 Days	7.8%	7.2%
61 - 90 Days	2.0%	1.5%	0.4%	61 - 90 Days	3.9%	2.7%
91 - 120	0.7%	0.7%	0.0%	91 - 120	1.7%	1.1%
121 - 150	0.7%	0.4%	0.4%	121 - 150	0.6%	0.6%
151+	7.6%	5.7%	1.9%	151+	8.5%	5.4%

	ENNO	Residential	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	49.7%	46.8%	2.9%
1 - 30 Days	22.3%	25.2%	-2.9%
31 - 60 Days	11.8%	15.4%	-3.6%
61 - 90 Days	7.9%	6.1%	1.9%
91 - 120	4.2%	2.9%	1.3%
121 - 150	2.2%	0.9%	1.3%
151+	13.0%	8.7%	4.3%
Unapplied	-11.1%	-5.9%	-5.2%
	ENNG	Commerical	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	71.9%	76.6%	-4.7%
1 - 30 Days	16.1%	16.7%	-0.5%
31 - 60 Days	7.6%	7.3%	0.3%
61 - 90 Days	3.7%	3.4%	0.3%
91 - 120	2.3%	1.1%	1.2%
121 - 150	0.6%	1.5%	-0.9%
151+	2.9%	0.4%	2.5%
Unapplied	-5.2%	-7.0%	1.8%
	ENN	G Total AR	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%
Current	57.0%	55.4%	1.6%
1 - 30 Days	20.2%	22.7%	-2.5%
31 - 60 Days	10.4%	13.1%	-2.6%
61 - 90 Days	6.5%	5.3%	1.2%
91 - 120	3.6%	2.3%	1.2%
121 - 150	1.7%	1.1%	0.6%
151+	9.7%	6.3%	3.4%
Unapplied	-9.2%	-6.2%	-2.9%

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Percent Summary May 2020 through July 2020

	ENNO	G Residential			ENNO	G Residential			ENNG	Residential	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	Balance	100.0%	100.0%	0.0%	Balance	100.0%	100.0%	0.0%
Current	39.6%	34.9%	4.7%	Current	31.8%	27.6%	4.2%	Current	32.2%	25.5%	6.7%
1 - 30 Days	20.5%	21.8%	-1.3%	1 - 30 Days	17.5%	16.2%	1.4%	1 - 30 Days	11.5%	13.5%	-1.9%
31 - 60 Days	15.7%	22.1%	-6.4%	31 - 60 Days	15.9%	20.2%	-4.2%	31 - 60 Days	13.7%	13.4%	0.3%
61 - 90 Days	9.7%	10.2%	-0.5%	61 - 90 Days	11.9%	18.3%	-6.4%	61 - 90 Days	10.1%	18.5%	-8.3%
91 - 120	7.3%	5.6%	1.7%	91 - 120	10.4%	8.5%	1.9%	91 - 120	11.5%	14.1%	-2.7%
121 - 150	4.2%	2.6%	1.6%	121 - 150	8.4%	5.4%	3.1%	121 - 150	11.7%	8.9%	2.8%
151+	16.8%	10.6%	6.2%	151+	26.4%	14.1%	12.3%	151+	39.7%	21.8%	18.0%
Unapplied	-13.7%	-7.8%	-5.9%	Unapplied	-22.4%	-10.1%	-12.2%	Unapplied	-30.4%	-15.7%	-14.7%
	ENNG	i Commerical			ENNG	i Commerical			ENNG	Commerical	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
A /D D-I	•			D-I				Dalamas			
A/R Balance	100.0% 65.4%	100.0% 74.4%	0.0%	Balance	100.0% 59.8%	100.0% 76.2%	0.0% -16.4%	Balance Current	100.0% 73.5%	100.0% 71.4%	0.0% 2.1%
Current	16.9%	15.5%	-9.0%	Current	13.4%	12.4%	1.1%	1 - 30 Days	10.9%	15.4%	-4.5%
1 - 30 Days			1.5%	1 - 30 Days							
31 - 60 Days 61 - 90 Days	9.9% 5.5%	9.6% 5.2%	0.3% 0.4%	31 - 60 Days 61 - 90 Days	11.0% 10.4%	8.8% 6.7%	2.3% 3.7%	31 - 60 Days 61 - 90 Days	9.4% 6.5%	5.9% 7.3%	3.4% -0.8%
91 - 120	3.5%	2.1%	1.4%	91 - 90 Days	6.8%	3.8%	3.0%	91 - 90 Days	10.8%	6.3%	-0.8% 4.5%
121 - 150				121 - 150				121 - 150			
121 - 150 151+	2.0% 4.2%	1.9% 2.6%	0.1%	151+	4.6% 8.8%	1.4% 4.9%	3.2% 3.9%	151+	7.4% 7.6%	4.0% 8.0%	3.4%
Unapplied	-7.4%	-11.2%	1.6% 3.8%	Unapplied	-14.9%	-14.1%	-0.8%	Unapplied	-26.2%	-18.3%	-0.3% -7.9%
								''			
	ENN	G Total AR			ENN	G Total AR			ENN	G Total AR	
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)		6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)		7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%
Current	47.8%	43.9%	3.9%	Current	39.8%	38.3%	1.5%	Current	44.0%	35.3%	8.7%
1 - 30 Days	19.3%	20.3%	-1.0%	1 - 30 Days	16.4%	15.3%	1.0%	1 - 30 Days	11.4%	13.9%	-2.5%
31 - 60 Days	13.9%	19.3%	-5.4%	31 - 60 Days	14.5%	17.7%	-3.1%	31 - 60 Days	12.4%	11.8%	0.6%
61 - 90 Days	8.4%	9.1%	-0.7%	61 - 90 Days	11.5%	15.7%	-4.2%	61 - 90 Days	9.1%	16.1%	-7.0%
91 - 120	6.1%	4.8%	1.3%	91 - 120	9.4%	7.5%	1.9%	91 - 120	11.3%	12.5%	-1.2%
121 - 150	3.5%	2.4%	1.1%	121 - 150	7.3%	4.5%	2.8%	121 - 150	10.4%	7.8%	2.6%
151+	12.8%	8.8%	4.0%	151+	21.4%	12.1%	9.3%	151+	30.6%	18.8%	11.8%
Unapplied	-11.7%	-8.6%	-3.1%	Unapplied	-20.2%	-11.0%	-9.2%	Unapplied	-29.2%	-16.2%	-13.0%
опарриса	11.770	0.070	-3.1/0	опарриса	20.270	11.0/0	-3.270	опарриса	23.2/0	10.2/0	13.0/0

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities

<u>Aging Percent Summary August 2020 through October 2020</u>

	ENNO	Residential				ENNO	Residential			ENNG	Residential	
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)			9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)		10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	Ва	alance				Balance			
Current	33.4%	31.6%	1.8%	Cı	urrent				Current			
1 - 30 Days	10.1%	10.3%	-0.2%	1	- 30 Days				1 - 30 Days			
31 - 60 Days	7.6%	11.8%	-4.2%	33	1 - 60 Days				31 - 60 Days			
61 - 90 Days	10.4%	11.2%	-0.8%	63	1 - 90 Days				61 - 90 Days			
91 - 120	9.8%	11.0%	-1.3%	93	1 - 120				91 - 120			
121 - 150	10.7%	12.3%	-1.5%	12	21 - 150				121 - 150			
151+	57.8%	32.5%	25.3%	15	51+				151+			
Unapplied	-39.8%	-20.6%	-19.1%	U	Inapplied				Unapplied			
	ENNG	Commerical				ENNG	Commerical			ENNG	Commerical	
			Change over Prior Year					Change over Prior Year				Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)			9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	R	alance		· ·	· · ·	Balance	•	<u> </u>	
Current	73.8%	80.5%	-6.7%		urrent				Current			
1 - 30 Days	10.3%	10.3%	0.1%		- 30 Days				1 - 30 Days			
31 - 60 Days	6.0%	5.6%	0.3%		1 - 60 Days				31 - 60 Days			
61 - 90 Days	7.3%	4.0%	3.3%		1 - 90 Days				61 - 90 Days			
91 - 120	4.9%	3.0%	2.0%		1 - 120				91 - 120			
121 - 150	8.3%	3.7%	4.6%		21 - 150				121 - 150			
151+	17.7%	11.8%	5.9%		51+				151+			
Unapplied	-28.3%	-18.9%	-9.5%		Inapplied				Unapplied			
	ENN	G Total AR				ENN	G Total AR			ENN	G Total AR	
			Change over Prior Year					Change over Prior Year				Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)			9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A	/R Balance				A/R Balance			
Current	44.9%	43.6%	1.2%	Cı	Current				Current			
1 - 30 Days	10.1%	10.3%	-0.1%	1	- 30 Days				1 - 30 Days			
31 - 60 Days	7.1%	10.3%	-3.2%	3:	1 - 60 Days				31 - 60 Days			
61 - 90 Days	9.5%	9.4%	0.1%	6:	1 - 90 Days				61 - 90 Days			
91 - 120	8.4%	9.0%	-0.6%	9:	1 - 120				91 - 120			
121 - 150	10.0%	10.1%	-0.1%	12	21 - 150				121 - 150			
151+	46.5%	27.4%	19.1%	15	51+				151+			
Unapplied	-36.5%	-20.2%	-16.3%	U	Inapplied				Unapplied			

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Dollars Summary February 2020 through April 2020

	CCE	Secretary Col		ASING DOI		•	Tough April 2020
	GSE I	Residential			GSE I	Residential	
			Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)
Customer Count	34,619	34,238	381	Customer Count	33,215	34,160	(945)
A/R Balance	5,705,890	6,511,881	(805,991)	A/R Balance	5,321,142	6,366,720	(1,045,578)
Current	3,880,911	4,287,354	(406,443)	Current	3,436,134	4,070,799	(634,665)
1 - 30 Days	787,812	906,705	(118,893)	1 - 30 Days	710,588	896,295	(185,707)
31 - 60 Days	244,963	300,792	(55,830)	31 - 60 Days	326,523	359,491	(32,968)
61 - 90 Days	140,315	148,699	(8,384)	61 - 90 Days	173,956	193,564	(19,608)
91 - 120	83,576	110,888	(27,312)	91 - 120	110,271	107,639	2,633
121 - 150	71,219	102,046	(30,827)	121 - 150	67,075	80,349	(13,275)
151+	745,724	854,695	(108,971)	151+	752,794	862,175	(109,381)
Unapplied	(248,631)	(199,299)	(49,332)	Unapplied	(256,199)	(203,592)	(52,607)
	GSE C	Commerical			GSE C	Commerical	
			Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)
Customer Count	6,925	6,963	(38)	Customer Count	6,717	6,933	(216)
Balance	4,455,692	5,288,626	(832,934)	Balance	4,257,471	5,024,781	(767,310)
Current	3,958,578	4,645,704	(687,125)	Current	3,612,521	4,177,065	(564,544)
1 - 30 Days	559,526	528,339	31,187	1 - 30 Days	527,020	750,785	(223,764)
31 - 60 Days	92,472	125,856	(33,384)	31 - 60 Days	98,312	114,962	(16,651)
61 - 90 Days	34,832	20,438	14,394	61 - 90 Days	52,033	36,366	15,666
91 - 120	18,312	13,841	4,471	91 - 120	25,956	10,020	15,936
121 - 150	22,570	8,668	13,902	121 - 150	13,544	8,209	5,335
151+	22,836	28,641	(5,805)	151+	56,996	31,005	25,991
Unapplied	(253,434)	(82,861)	(170,573)	Unapplied	(128,911)	(103,632)	(25,279)
	GSE	Industrial			GSE	Industrial	
	2/29/2020	2/28/2019	Change over Prior Year Increase / (Decrease)		3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)
Customer Count	171	178	(7)	Customer Count	168	177	(9)
A/R Balance	922,290	941,666	(19,376)	A/R Balance	997,971	988.147	9.823
Current	850,284	894,200	(43,917)	Current	820,643	937,247	(116,603)
1 - 30 Days	70,856	38,578	32,279	1 - 30 Days	177,969	45,084	132,885
31 - 60 Days	1,250	674	576	31 - 60 Days	1,224	54	1,170
61 - 90 Days	466	1,594	(1,128)	61 - 90 Days	120	423	(303)
91 - 120	372	1,195	(823)	91 - 120	137	1,455	(1,318)
121 - 150	137	1,900	(1,762)	121 - 150	87	1,110	(1,023)
151+	-	5,118	(5,118)	151+	-	4,270	(4,270)
Unapplied	(1,075)	(1,593)	517	Unapplied	(2,209)	(1,496)	(713)
	GSE	Total AR			GSE	Total AR	
			Change aver Dries Vees				Channe aver Brian Vann
	2/29/2020	2/28/2019	Change over Prior Year Increase / (Decrease)		3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)
Customer Count	41,715	41,379	336	Customer Count	40,100	41,270	(1,170)
A/R Balance	11,083,872	12,742,173	(1,658,301)	A/R Balance	10,576,584	12,379,648	(1,803,064)
Current	8,689,773	9,827,258	(1,137,485)	Current	7,869,299	9,185,110	(1,315,812)
1 - 30 Days	1,418,195	1,473,622	(55,427)	1 - 30 Days	1,415,577	1,692,164	(276,587)
31 - 60 Days	338,684	427,323	(88,638)	31 - 60 Days	426,059	474,508	(48,449)
61 - 90 Days	175,613	170,731	4,882	61 - 90 Days	226,109	230,354	(4,245)
91 - 120	102,260	125,924	(23,664)	91 - 120	136,364	119,114	17,250
121 - 150	93,927	112,614	(18,687)	121 - 150	80,705	89,668	(8,963)
151+	768,561	888,454	(119,893)	151+	809,790	897,450	(87,660)
Unapplied	(503,140)	(283,752)	(219,388)	Unapplied	(387,319)	(308,720)	(78,599)
riapplica	(303,140)	(203,132)	(213,300)	опарриса	(307,313)	(300,720)	(10,333)

	GSE F	Residential	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	33,392	32,880	512
A/R Balance	5,259,325	5,463,152	(203,828)
Current	3,426,523	3,334,765	91,757
1 - 30 Days	598,739	766,247	(167,508)
31 - 60 Days	304,638	331,212	(26,574)
61 - 90 Days	211,774	203,132	8,642
91 - 120	132,788	131,695	1,093
121 - 150	89,141	76,156	12,985
151+	755,519	836,518	(80,999)
Unapplied	(259,797)	(216,573)	(43,224)
	GSE C	ommerical	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	6,719	6,733	(14)
Balance	4,030,748	4,165,188	(134,441)
Current	3,155,498	3,753,386	(597,888)
1 - 30 Days	685,609	369,178	316,431
31 - 60 Days	148,665	83,913	64,752
61 - 90 Days	75,386	32,786	42,600
91 - 120	38,834	16,261	22,573
121 - 150	15,357	4,141	11,216
151+	52,353	17,770	34,583
Unapplied	(140,954)	(112,246)	(28,708)
			Change over Prior Year
Customer Count	4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	165	171	(6)
Balance	165 947,258	171 924,289	(6) 22,969
Balance Current	165 947,258 850,984	171 924,289 901,247	(6) 22,969 (50,263)
Balance Current 1 - 30 Days	165 947,258 850,984 95,663	171 924,289 901,247 27,823	(6) 22,969 (50,263) 67,840
Balance Current 1 - 30 Days 31 - 60 Days	165 947,258 850,984 95,663 1,695	171 924,289 901,247 27,823 379	(6) 22,969 (50,263) 67,840 1,316
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	165 947,258 850,984 95,663 1,695 462	171 924,289 901,247 27,823 379 14	(6) 22,969 (50,263) 67,840 1,316 448
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	165 947,258 850,984 95,663 1,695 462 107	171 924,289 901,247 27,823 379	(6) 22,969 (50,263) 67,840 1,316 448
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	165 947,258 850,984 95,663 1,695 462 107 136	171 924,289 901,247 27,823 379 14	(6) 22,969 (50,263) 67,840 1,316 448 105
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	165 947,258 850,984 95,663 1,695 462 107	171 924,289 901,247 27,823 379 14	(6) 22,969 (50,263) 67,840 1,316 448
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875)	171 924,289 901,247 27,823 379 14 1	(6) 22,969 (50,263) 67,840 1,316 448 105 136
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875)	171 924,289 901,247 27,823 379 14 1 - (5,174)	(6) 22,969 (50,263) 67,840 1,316 448 105 136
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875)	171 924,289 901,247 27,823 379 14 1 - (5,174)	(6) 22,969 (50,263) 67,840 1,316 448 105 136 86 3,300 Change over Prior Year
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE	171 924,289 901,247 27,823 379 14 1 - (5,174) Total AR	(6) 22,969 (50,263) 67,840 1,316 448 105 136 86 3,300
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE	171 924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784	(6) 22,969 (50,263) 67,840 1,316 448 105 136 86 3,300 Change over Prior Year Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331	171 924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784 10,552,630	(6) 22,969 (50,263) 67,840 1,316 448 105 136 86 3,300 Change over Prior Year Increase / (Decrease) 492 (315,299)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005	171 924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399	(6) 22,969 (50,263) 67,840 1,316 448 105 136 86 3,300 Change over Prior Year Increase / (Decrease) 492 (315,299) (556,394)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005 1,380,011	171 924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399 1,163,247	Change over Prior Year Increase / (Decrease) (315,299) (55,6394) 216,764
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005 1,380,011 454,997	171 924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399 1,163,247 415,503	(6) 22,969 (50,263) 67,840 1,316 448 105 136 86 3,300 Change over Prior Year Increase / (Decrease) 492 (315,299) (556,394) 216,764 39,494
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005 1,380,011 454,997 287,621	171 924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399 1,163,247 415,503 235,932	(6) 22,969 (50,263) 67,840 1,316 448 105 136 86 3,300 Change over Prior Year Increase / (Decrease) 492 (315,299) (556,394) 216,764 39,494 51,690
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005 1,380,011 454,997 287,621 171,729	171 924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399 1,163,247 415,503 235,932 147,957	(6) 22,969 (50,263) 67,840 1,316 448 105 136 86 3,300 Change over Prior Year Increase / (Decrease) 492 (315,299) (556,394) 216,764 39,494 51,690 23,771
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 91 - 120 121 - 150	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005 1,380,011 454,997 287,621 171,729 104,634	171 924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399 1,163,247 415,503 235,932 147,957 80,297	(6) 22,969 (50,263) 67,840 1,316 448 105 136 86 3,300 Change over Prior Year Increase / (Decrease) 492 (315,299) (556,394) 216,764 39,494 51,690 23,771 24,337
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	165 947,258 850,984 95,663 1,695 462 107 136 86 (1,875) GSE 4/30/2020 40,276 10,237,331 7,433,005 1,380,011 454,997 287,621 171,729	171 924,289 901,247 27,823 379 14 1 - (5,174) Total AR 4/30/2019 39,784 10,552,630 7,989,399 1,163,247 415,503 235,932 147,957	(6) 22,969 (50,263) 67,840 1,316 448 105 136 86 3,300 Change over Prior Year Increase / (Decrease) 492 (315,299) (556,394) 216,764 39,494 51,690 23,771

	GSE F	Residential		
			Change over Prior Year	
	5/31/2020	5/31/2019	Increase / (Decrease)	
Customer Count	34,420	33,456	964	Customer C
A/R Balance	5,017,596	5,071,474	(53,878)	A/R Balance
Current	3,052,156	3,085,352	(33,196)	Current
1 - 30 Days	668,675	648,139	20,536	1 - 30 Days
31 - 60 Days	291,955	326,035	(34,080)	31 - 60 Day
61 - 90 Days	211,427	199,073	12,354	61 - 90 Day
91 - 120	165,185	143,068	22,117	91 - 120
121 - 150	107,635	97,329	10,306	121 - 150
151+	796,430	823,942	(27,511)	151+
Unapplied	(275,867)	(251,463)	(24,404)	Unapplied
	GSE C	Commerical		
			Change over Prior Year	
	5/31/2020	5/31/2019	Increase / (Decrease)	
Customer Count	6,907	6,790	117	Customer C
Balance	3,751,399	3,919,278	(167,880)	Balance
Current	2,878,300	3,583,242	(704,942)	Current
1 - 30 Days	608,603	284,695	323,909	1 - 30 Days
31 - 60 Days	214,653	79,082	135,570	31 - 60 Days
61 - 90 Days	91,957	40,823	51,134	61 - 90 Day
91 - 120	40,503	10,035	30,468	91 - 120
121 - 150	21,481	5,105	16,376	121 - 150
151+	52,206	19,727	32,479	151+
Unapplied	(156,304)		(52,873)	Unapplied
опарриса	(130,304)	(103,431)	(32,073)	Опарриса
	GSE	Industrial		
			Change over Prior Year	
	5/31/2020	5/31/2019	Increase / (Decrease)	
Customer Count	169	166	3	Customer C
Balance	556,169	865,674	(309,505)	Balance
Current	535,613	855,829	(320,216)	Current
1 - 30 Days	20,647	14,929	5,717	1 - 30 Days
31 - 60 Days	1,496	161	1,336	31 - 60 Days
61 - 90 Days	402	14	387	61 - 90 Day
91 - 120	402	14	45	91 - 120
121 - 150	22	1	22	121 - 150
151+ 151+	17		17	151+
Unapplied	(2,073)	(5,260)	3,187	Unapplied
	GSE	Total AR		
	- / /	- / /	Change over Prior Year	
Customer Count	5/31/2020	5/31/2019 40,412	Increase / (Decrease)	Custs and C
	41,496		1,084	Customer C
A/R Balance	9,325,164	9,856,426	(531,262)	A/R Balance
Current	6,466,069	7,524,423	(1,058,354)	Current
1 - 30 Days	1,297,925	947,763	350,162	1 - 30 Days
31 - 60 Days	508,104	405,277	102,826	31 - 60 Day
61 - 90 Days	303,785	239,910	63,875	61 - 90 Day
91 - 120	205,734	153,105	52,629	91 - 120
121 - 150	129,138	102,435	26,703	121 - 150
151+	848,653	843,668	4,985	151+
Unapplied	(434,244)	(360,154)	(74,090)	Unapplied

Δgin			ic) d/b/a Liberty Utilities 20 through July 2020
<u>Agiii</u>		esidential	20 through July 2020
			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Customer Count	33,326	31,591	1,735
A/R Balance	5,275,258	4,465,999	809,259
Current	3,511,898	2,587,348	924,550
1 - 30 Days	485,641	568,602	(82,962)
31 - 60 Days	275,627	266,923	8,704
61 - 90 Days	189,360	219,894	(30,535)
91 - 120	158,390	148,632	9,758
121 - 150	128,876	108,706	20,170
151+	824,387	837,108	(12,721)
Unapplied	(298,919)	(271,214)	(27,705)
	GSE Co	ommerical	
	c /20 /2022	C /20 /2000	Change over Prior Year
Customor Coust	6/30/2020	6/30/2019	Increase / (Decrease)
Customer Count	6,558	6,769 3,645,267	(211)
Balance	4,090,377		445,110
Current 1 - 30 Days	3,161,133 461,295	3,066,025 587,545	95,108 (126,250)
31 - 60 Days	392,937	587,545 44,686	348,251
61 - 90 Days	109,147	33,024	76,123
91 - 120	63,444	13,933	49,510
121 - 150	26,650	6,417	20,233
151+	61,796	20,182	41,615
Unapplied	(186,025)	(126,545)	(59,480)
	GSE I	ndustrial	
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)
Customer Count	162	166	(4)
Balance	704.022		
	784,022	712,020	72,002
Current	784,022 757,581	712,020 615,364	72,002 142,216
	,	,	,
Current	757,581	615,364	142,216
Current 1 - 30 Days	757,581 26,921	615,364 99,440	142,216 (72,519)
Current 1 - 30 Days 31 - 60 Days	757,581 26,921 1,384	615,364 99,440 98	142,216 (72,519) 1,286
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	757,581 26,921 1,384 433	615,364 99,440 98 81	142,216 (72,519) 1,286 352
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	757,581 26,921 1,384 433 97 9	615,364 99,440 98 81 1	142,216 (72,519) 1,286 352 96 9
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	757,581 26,921 1,384 433 97 9	615,364 99,440 98 81 1 - (2,965)	142,216 (72,519) 1,286 352 96
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	757,581 26,921 1,384 433 97 9	615,364 99,440 98 81 1	142,216 (72,519) 1,286 352 96 9
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	757,581 26,921 1,384 433 97 9 - (2,402)	615,364 99,440 98 81 1 - (2,965)	142,216 (72,519) 1,286 352 96 9 - 562
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	757,581 26,921 1,384 433 97 9 - (2,402) GSE	615,364 99,440 98 81 1 - (2,965) Fotal AR	142,216 (72,519) 1,286 352 96 9 - 562 Change over Prior Year Increase / (Decrease)
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count	757,581 26,921 1,384 433 97 9 - (2,402) GSE 1	615,364 99,440 98 81 1 - (2,965) Fotal AR	142,216 (72,519) 1,286 352 96 9 - 562 Change over Prior Year Increase / (Decrease)
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance	757,581 26,921 1,384 433 97 9 - (2,402) GSE 6/30/2020 40,046 10,149,657	615,364 99,440 98 81 1 - (2,965) Fotal AR 6/30/2019 38,526 8,823,286	142,216 (72,519) 1,286 352 96 9 - - 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current	757,581 26,921 1,384 433 97 9 - (2,402) GSE • 6/30/2020 40,046 10,149,657 7,430,612	615,364 99,440 98 81 1 - (2,965) Total AR 6/30/2019 38,526 8,823,286 6,268,738	142,216 (72,519) 1,286 352 96 9 - 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371 1,161,874
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days	757,581 26,921 1,384 433 97 9 - (2,402) GSE 6/30/2020 40,046 10,149,657 7,430,612 973,857	615,364 99,440 98 81 1 - (2,965) Total AR 6/30/2019 38,526 8,823,286 6,268,738 1,255,588	142,216 (72,519) 1,286 352 96 9 - 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371 1,161,874 (281,731)
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days	757,581 26,921 1,384 433 97 9 - (2,402) GSE - (2,402) 40,046 10,149,657 7,430,612 973,857 669,948	615,364 99,440 98 81 1 - (2,965) Fotal AR 6/30/2019 38,526 8,823,286 6,268,738 1,255,588 311,707	142,216 (72,519) 1,286 352 96 9 - 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371 1,161,874 (281,731) 358,241
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days	757,581 26,921 1,384 433 97 9 - (2,402) GSE 1 6/30/2020 40,046 10,149,657 7,430,612 973,857 669,948 298,939	615,364 99,440 98 81 1 - (2,965) Fotal AR 6/30/2019 38,526 8,823,286 6,268,738 1,255,588 311,707 252,999	142,216 (72,519) 1,286 352 96 9 - 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371 1,161,874 (281,731) 358,241 45,940
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	757,581 26,921 1,384 433 97 9 - (2,402) GSE - 40,046 10,149,657 7,430,612 973,857 669,948 298,939 221,931	615,364 99,440 98 81 1 - (2,965) Total AR 6/30/2019 38,526 8,823,286 6,268,738 1,255,588 311,707 252,999 162,566	142,216 (72,519) 1,286 352 96 9 9 - 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371 1,161,874 (281,731) 358,241 45,940 59,364
Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	757,581 26,921 1,384 433 97 9 - (2,402) GSE 1 6/30/2020 40,046 10,149,657 7,430,612 973,857 669,948 298,939	615,364 99,440 98 81 1 - (2,965) Fotal AR 6/30/2019 38,526 8,823,286 6,268,738 1,255,588 311,707 252,999	142,216 (72,519) 1,286 352 96 9 - 562 Change over Prior Year Increase / (Decrease) 1,520 1,326,371 1,161,874 (281,731) 358,241 45,940

Unapplied

	GSE Re	sidential	
			Change over Prior Yea
	7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	34,412	30,315	4,09
A/R Balance	6,489,956	4,808,547	1,681,409
Current	4,561,593	3,066,358	1,495,234
1 - 30 Days	601,410	545,788	55,62
31 - 60 Days	245,734	183,690	62,04
•			
61 - 90 Days	186,083 154,256	168,954 168,185	17,129
91 - 120	•		(13,929
121 - 150	138,790	112,765	26,02
151+ Unapplied	890,280 (288,190)	831,521 (268,715)	58,75! (19,470
опаррпец	(288,190)	(200,713)	(13,47)
	GSE Co	mmerical	
	7/21/2020	7/21/2010	Change over Prior Yea
Customor Court	7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	6,697	6,501	190
Balance	4,613,082	3,964,687	648,39
Current	3,849,688	3,720,403	129,28
1 - 30 Days	499,486	281,769	217,71
31 - 60 Days	170,357	46,564	123,79
61 - 90 Days	81,976	19,898	62,078
91 - 120	58,689	10,646	48,04
121 - 150	41,958	7,854	34,104
151+	76,963	20,024	56,939
Unapplied	(166,034)	(142,471)	(23,563
			Change over Prior Yea
	7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	167	164	:
Balance	1,001,829	992,884	8,94
Current	914,293	821,563	92,730
1 - 30 Days	88,851	112,874	(24,02)
31 - 60 Days	1,813	61,217	(59,40
61 - 90 Days	143	82	6:
91 - 120	130	95	3!
121 - 150	55	1	54
151+	-		
Unapplied	(3,457)	(2,948)	(509
	GSE To	otal AR	
			Change over Prior Yea
	7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	41,276	36,980	4,29
A/R Balance	12,104,868	9,766,117	2,338,75
Current	9,325,573	7,608,325	1,717,24
1 - 30 Days	1,189,748	940,430	249,31
31 - 60 Days	417,903	291,471	126,43
61 - 90 Days	268,202	188,934	79,26
61 - 90 Days 91 - 120	268,202 213,076	188,934 178,926	
•			34,15
91 - 120	213,076	178,926	79,266 34,150 60,18- 115,690

(457,681)

(414,133)

(43,548)

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Percent Summary August 2020 through October 2020

	GSE R	tesidential	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Customer Count	34,266	34,691	(425)
A/R Balance	6,961,028	6,530,907	430,120
Current	4,728,884	4,595,716	133,168
1 - 30 Days	834,375	768,365	66,010
31 - 60 Days	278,758	193,230	85,529
61 - 90 Days	176,253	127,824	48,429
91 - 120	151,298	115,419	35,880
121 - 150	132,960	120,249	12,711
151+	951,867	832,637	119,230
Unapplied	(293,368)	(222,532)	(70,837
	GSE C	ommerical	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Customer Count	6,719	6,883	(164)
Balance	4,675,961	4,789,584	(113,623
Current	3,830,907	4,226,603	(395,695
1 - 30 Days	632,566	608,165	24,401
31 - 60 Days	99,904	57,798	42,106
61 - 90 Days	67,213	15,031	52,182
91 - 120	59,815	8,284	51,530
121 - 150	44,496	2,722	
151+	97,847	16,514	41,774 81,332
Unapplied	(156,787)	(145,533)	(11,254)
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)
Customer Count	170	177	(7)
Balance	949,818	1,104,114	(154,296
Current	885,391	931,139	(45,748
1 - 30 Days	64,799	174,405	(109,606
31 - 60 Days	1,276	1,202	74
61 - 90 Days	252	3	249
91 - 120		3	243
121 - 150		1.1	65
121 - 130	79 129	14	65 115
1511	129	14	115
151+ Unapplied	129 55 (2,164)	14 14	115 41
	129 55 (2,164)	14 14 (2,678)	115 41 513
	129 55 (2,164)	14 14 (2,678)	115 41
	129 55 (2,164) GSE	14 14 (2,678) Total AR	115 41 513 Change over Prior Year
Unapplied	129 55 (2,164) GSE 8/31/2020	14 14 (2,678) Total AR 8/31/2019	115 41 513 Change over Prior Year Increase / (Decrease) (596
Unapplied Customer Count A/R Balance	129 55 (2,164) GSE 8/31/2020 41,155	14 (2,678) Total AR 8/31/2019 41,751	115 41 513 Change over Prior Year Increase / (Decrease) (596 162,201
Customer Count A/R Balance Current	129 55 (2,164) GSE 8/31/2020 41,155 12,586,806 9,445,182	14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605 9,753,457	115 41 513 Change over Prior Year Increase / (Decrease) (596 162,201 (308,275
Customer Count A/R Balance Current 1 - 30 Days	129 55 (2,164) GSE 8/31/2020 41,155 12,586,806	14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605	115 41 513 Change over Prior Year Increase / (Decrease) (596 162,201 (308,275 (19,195
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days	129 55 (2,164) GSE 8/31/2020 41,155 12,586,806 9,445,182 1,531,740	14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935	115 41 513 Change over Prior Year Increase / (Decrease) (596 162,201 (308,275 (19,195) 127,709
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	129 55 (2,164) GSE 8/31/2020 41,155 12,586,806 9,445,182 1,531,740 379,938	14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230	115 41 513 Change over Prior Year Increase / (Decrease) (596 162,201 (308,275 (19,195 127,709 100,860
Unapplied Customer Count	129 55 (2,164) GSE 8/31/2020 41,155 12,586,806 9,445,182 1,531,740 379,938 243,718	14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230 142,858	115 41 513 Change over Prior Year Increase / (Decrease) (596 162,201 (308,275 (19,195 127,709 100,860 87,475
Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	129 55 (2,164) GSE 8/31/2020 41,155 12,586,806 9,445,182 1,531,740 379,938 243,718 211,192	14 (2,678) Total AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230 142,858 123,717	115 41 513 Change over Prior Year Increase / (Decrease)

			ough October 2020
	GSE F	Residential	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Customer Count			-
A/R Balance			-
Current 1 - 30 Days			-
31 - 60 Days			-
61 - 90 Days			-
91 - 120			-
121 - 150			-
151+			-
Unapplied			-
	GSE C	ommerical	
			Chango over Brier Vear
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)
Customer Count	-,00,2020	-,00,2013	-
Balance			-
Current			-
1 - 30 Days			-
31 - 60 Days			-
61 - 90 Days 91 - 120			-
121 - 150			
151+			_
Unapplied			-
	665		
	GSE	Industrial	
			Change over Prior Year
0 1 0 1	9/30/2020	9/30/2019	Increase / (Decrease)
Customer Count Balance			-
Current			_
1 - 30 Days			-
1 - 30 Days 31 - 60 Days			-
			- -
31 - 60 Days 61 - 90 Days 91 - 120			- - -
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150			- - -
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+			- - - - -
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150			- - - - -
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	GSE	Total AR	- - - - - -
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	GSE	Total AR	- - - - - - - - - - - - - - - - - - -
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied		Total AR 9/30/2019	
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied			
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied			
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current			
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days			
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current			
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days			
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days			
31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120			

	GSE I	Residential	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count			-
A/R Balance			-
Current			-
1 - 30 Days			-
31 - 60 Days			-
61 - 90 Days			-
91 - 120			
121 - 150			
151+			-
Unapplied			-
	GSE C	Commerical	
			Change over Prior Year
	10/31/2020	10/31/2019	_
Customer Count			-
Balance			-
Current			-
1 - 30 Days			
31 - 60 Days			-
61 - 90 Days			-
91 - 120			-
121 - 150			-
151+			-
Unapplied			
	GSE		
	GSE	Industrial	
	OSE.	muustriai	Change over Prior Year
			Change over Prior Year
Customer Count		10/31/2019	Change over Prior Year Increase / (Decrease)
Customer Count			
Balance			
Balance Current			
Balance Current 1 - 30 Days			
Balance Current 1 - 30 Days 31 - 60 Days			
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days			
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120			
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150			
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120			
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	10/31/2020		
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	10/31/2020	10/31/2019	
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	10/31/2020 GSE	10/31/2019	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	10/31/2020 GSE	10/31/2019	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	10/31/2020 GSE	10/31/2019	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance	10/31/2020 GSE	10/31/2019	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current	10/31/2020 GSE	10/31/2019	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days	10/31/2020 GSE	10/31/2019	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days	10/31/2020 GSE	10/31/2019	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	10/31/2020 GSE	10/31/2019	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	10/31/2020 GSE	10/31/2019	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 91 - 120 121 - 150	10/31/2020 GSE	10/31/2019	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	10/31/2020 GSE	10/31/2019	Increase / (Decrease)

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Dollars Summary February 2020 through April 2020

Current 68.0% 68.8% 2.2% 2.5% 2.30% 0.15% 31.40 Days 0.15% 0.15		GS	E Residential			G	SE Residential			G	SE Residential	
A/R Balance				Character Daise Vers				Character Britan Vanna				Character Brian Van
A/R Balance		2/20/2020	2/20/2010			2/21/2020	2/21/2010			4/20/2020	4/20/2010	
Current 68.0% 65.8% 2.2% 2.3% 2.0 to 64.6% 63.9% 0.6% 2.3% 31.4% 14.1% 13.5% 0.7% 13.0 bays 1.14% 14.0% 2.2% 2.6% 2.3% 0.2% 91.120 1.5% 1.7% 0.2% 91.120 1.5% 1.7% 0.2% 91.120 2.1% 1.3% 0.0% 1.1% 0.0% 1.1% 0.0% 1.1% 0.0% 1.1% 0.0% 1.1% 0.0% 1.1% 0.0% 1.1% 0.0% 1.1% 0.0% 1.1% 0.0% 1.1% 0.0% 1.1% 0.0% 1.1% 0.0	A/R Balance				A/R Balance				A/R Ralance			0.0%
1 - 30 Days					1 '				l '			4.1%
31 - 60 Days 4.3% 4.6% 0.3% 61 - 90 Days 3.3% 3.0% 0.2% 91 - 120 1.5% 1.7% 0.4% 91 - 120 1.5% 1.7% 0.4% 91 - 120 1.2% 1.6% 0.3% 91 - 120 1.3% 1.3% 0.0% 1.21 - 150 1.3% 1.3% 0.0% 1.21 - 150 1.3% 1.3% 0.0% 1.21 - 150 1.3% 1.3% 0.0% 1.21 - 150 1.3% 1.3% 0.0% 1.21 - 150 1.3% 1.3% 0.0% 1.21 - 150 1.3% 1.3% 0.0% 1.21 - 150 1.3% 1.3% 0.0% 1.21 - 150 1.3% 1.3% 0.6% 1.26				* * *								-2.6%
61 - 90 Days 2.5% 2.3% 0.2% 91 - 120 1.5% 1.7% 0.2% 91 - 120 2.1% 1.7% 0.4% 0.7% 0.7% 0.7% 0.7% 0.4% 0.7%												-0.3%
91-120									· ·			0.3%
121-150	,								, , , , , , , , , , , , , , , , , , ,			0.1%
151+ 13,13 13,15 -0,15 14,15 15,15 14,15 15,15 14,15 15,15 14,45 15,15 15,15 14,45 15,15 15,15 14,45 15,15 15,15 14,45 15,15 15,15 15,15 15,15 15,15 14,45 15,15 15,	-											0.3%
Unapplied -4.4% -3.1% -1.3% -1.3% -1.3% -1.3% -1.3% -1.6% -3.2% -1.6% -1.6% -3.2% -1.6% -3.2% -1.6% -3.2% -3.2% -1.6% -3.2%	151+	13.1%	13.1%		151+	14.1%	13.5%	0.6%		14.4%	15.3%	-0.9%
Change over Prior Year Increase / (Decrease) A/R Balance 100.0% 1		-4.4%	-3.1%		Unapplied	-4.8%	-3.2%					-1.0%
3/31/2013 1/2014		GS	E Commerical			GS	E Commerical			GS	E Commerical	
3/31/2013 1/2019 1/2020 2/28/2019 1/2020 1/20				Change over Prior Year				Change over Prior Year				Change over Prior Year
Current 88.8% 87.8% 1.0% 1.30 Days 12.6% 10.0% 2.6% 1.30 Days 12.4% 14.9% 2.3% 0.0% 1.30 Days 17.0% 8.9% 8.13 1.60 Days 2.1% 2.4% 0.03% 61.90 Days 2.3% 0.0% 0.5% 0.5% 0.2% 0.3% 0.1% 121.150 0.5% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 121.150 0.3% 0.2% 0.2% 0.2% 0.3% 0.2% 0.2% 0.3% 0.2% 0.2% 0.3% 0.2% 0.2% 0.3% 0.2% 0.2% 0.3% 0.2% 0.2% 0.3% 0.2% 0.2% 0.3% 0.2% 0.2% 0.3% 0.2% 0.2% 0.3% 0.2% 0.2% 0.2% 0.3% 0.2% 0.2% 0.2% 0.2% 0.2% 0.2% 0.2% 0.2		2/29/2020	2/28/2019	-		3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
1 - 30 Days 12.6% 10.0% 2.6% 31 - 60 Days 1.2.6% 31 - 60 Days 2.1% 2.4% 14.9% -2.6% 31 - 60 Days 3.7% 2.0% 15 - 90 Days 1.2% 0.4% 0.4% 0.4% 0.1% 0.5% 0.5% 0.2% 0.4% 0.2% 0.2% 0.2% 0.2% 0.2% 151 + 0.5% 0.5% 0.5% 0.0% 0.5% 0.2% 0.4% 0.2% 0.2% 0.2% 0.2% 0.4% 0.1% 0.5% 0.5% 0.5% 0.0% 0.5% 0.2% 0.4% 0.2% 0.2% 0.2% 0.2% 0.2% 0.2% 0.2% 0.2	A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%
31 - 60 Days	Current	88.8%	87.8%	1.0%	Current	84.9%	83.1%	1.7%	Current	78.3%	90.1%	-11.8%
61 - 90 Days	1 - 30 Days	12.6%	10.0%	2.6%	1 - 30 Days	12.4%	14.9%	-2.6%	1 - 30 Days	17.0%	8.9%	8.1%
91 - 120	31 - 60 Days	2.1%	2.4%	-0.3%	31 - 60 Day	2.3%	2.3%	0.0%	31 - 60 Days	3.7%	2.0%	1.7%
121 - 150	61 - 90 Days	0.8%	0.4%	0.4%	61 - 90 Day	1.2%	0.7%	0.5%	61 - 90 Days	1.9%	0.8%	1.1%
151+	91 - 120	0.4%	0.3%	0.1%	91 - 120	0.6%	0.2%	0.4%	91 - 120	1.0%	0.4%	0.6%
Unapplied -5.7% -1.6% -4.1% GSE Industrial Change over Prior Year 2/29/2020 2/28/2019 Increase / (Decrease) A/R Balance 100.0% 100.0% -2.8% -3.6% 1-30 Days 7.7% 4.1% 3.6% 1-30 Days 0.1% 0.1% 0.1% 0.1% 0.1% 0.1% 0.1% 0.1%	121 - 150	0.5%	0.2%	0.3%	121 - 150	0.3%	0.2%	0.2%	121 - 150	0.4%	0.1%	0.3%
Change over Prior Year 100.0% 100.0% 100.0% 0.0%	151+	0.5%	0.5%	0.0%	151+	1.3%	0.6%	0.7%	151+	1.3%	0.4%	0.9%
Change over Prior Year 100.0% 100	Unapplied	-5.7%	-1.6%	-4.1%	Unapplied	-3.0%	-2.1%	-1.0%	Unapplied	-3.5%	-2.7%	-0.8%
A/R Balance 100.0% 100.0% 100.0% 0.0% 0.0% Current 92.2% 95.0% -2.8% 1-30 Days 7.7% 4.1% 3.6% 1-30 Days 0.1% 0.1% 61-90 Days 0.1% 0.1% 61-90 Days 0.1% 0.1% 61-90 Days 0.1% 0.0% 0.0% 0.0% 0.0% 0.1% 0.1% 0.1% 0.1% 61-90 Days 0.1% 0.0% 0.0% 0.1		G	SE Industrial			G	SE Industrial			(SSE Industrial	
A/R Balance 100.0% 100.0% 100.0% 0.0% 100.0%												
A/R Balance 100.0% 100.0% 100.0% 0.0% 0.0% Current 92.2% 95.0% -2.8% 1-30 Days 7.7% 4.1% 3.6% 1-30 Days 0.1% 0.1% 61-90 Days 0.1% 0.1% 61-90 Days 0.1% 0.1% 61-90 Days 0.1% 0.0% 0.0% 0.0% 0.0% 0.1% 0.1% 0.1% 0.1% 61-90 Days 0.1% 0.0% 0.0% 0.1				Change over Prior Year				Change over Prior Year				Change over Prior Year
A/R Balance 100.0% 100.0% 0.0%		2/29/2020	2/28/2019	~		3/31/2020	3/31/2019	-		4/30/2020	4/30/2019	~
Current 92.2% 95.0% -2.8% 1 - 30 Days 7.7% 4.1% 3.6% 1 - 30 Days 17.8% 4.6% 13.3% 31 - 60 Days 0.1% 0.1% 0.1% 61 - 90 Days 0.1% 0.2% -0.1% 91 - 120 0.0% 0.1% -0.1% 91 - 120 0.0% 0.1% -0.1% 121 - 150 0.0% 0.5% -0.2% 121 - 150 0.0% 0.4% -0.1% 151+ 0.0% 0.5% -0.5% Unapplied -0.1% -0.2% -0.2% -0.2% -0.2% -0.2% -0.2% -0.6	A/R Balance			, , , ,	A/R Balance				Balance			0.0%
1 - 30 Days 7.7% 4.1% 3.6% 31 - 60 Days 0.1% 0.1% 0.1% 0.1% 31 - 60 Days 0.1% 0.0% 0.1% 0.1% 31 - 60 Days 0.1% 0.0% 0.1% 31 - 60 Days 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.1% 0.0% 0.1% 0.0% 0.1% 0.0% 0.1% 0.0% 0.1% 0.0% 0.1% 0.0% 0.1% 0.0% 0.1% 0.0% 0.0					,							-7.7%
31 - 60 Days												7.1%
61 - 90 Days		0.1%	0.1%		· ·					0.2%		0.1%
91 - 120												0.0%
151+ 0.0% 0.5% -0.5% Unapplied -0.1% -0.2% 0.1% Unapplied -0.2% -0.2% -0.1% Unapplied -0.2% -0.6% CGSE Total AR GSE Total AR GSE Total AR		0.0%	0.1%	-0.1%			0.1%	-0.1%		0.0%	0.0%	0.0%
151+ 0.0% 0.5% -0.5% Unapplied -0.1% -0.2% 0.1% Unapplied -0.2% -0.2% -0.1% Unapplied -0.2% -0.6% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	121 - 150	0.0%	0.2%	-0.2%	121 - 150	0.0%	0.1%	-0.1%	121 - 150	0.0%	0.0%	0.0%
GSE Total AR GSE Total AR GSE Total AR	151+	0.0%	0.5%		151+	0.0%	0.4%	-0.4%	151+	0.0%		0.0%
	Unapplied	-0.1%	-0.2%	0.1%	Unapplied	-0.2%	-0.2%	-0.1%	Unapplied	-0.2%	-0.6%	0.4%
Change over Prior Year Change over Prior Year Change over Prior Year		G	SE Total AR			G	SE Total AR			(SSE Total AR	
Change over Prior Year Change over Prior Year Change over Prior Year												
				Change over Prior Year				Change over Prior Year				Change over Prior Year
		2/29/2020	2/28/2019			3/31/2020	3/31/2019			4/30/2020	4/30/2019	Increase / (Decrease)
	A/R Balance				A/R Balance		<u> </u>		A/R Balance			0.0%
									l '			-3.1%
												2.5%
	,				,				,			0.5%
												0.6%
		1.6%			,							
	61 - 90 Days			-0.1%	91 - 120	1.3%	1.0%	0.3%	91 - 120	1.7%	1.4%	0.3%
	61 - 90 Days 91 - 120	0.9%	1.0%									0.3%
Unapplied -4.5% -2.2% -2.3% Unapplied -3.7% -2.5% -1.2% Unapplied -3.9% -3.2% -0	61 - 90 Days 91 - 120 121 - 150	0.9% 0.8%	1.0% 0.9%	0.0%	121 - 150	0.8%	0.7%	0.0%	121 - 150	1.0%	0.8%	

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities <u>Aging Dollars Summary May 2020 through July 2020</u>

	GS	SE Residential				(GSE Residential			GS	E Residential	
			Change over Prior Year					Change over Prior Year				Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)			6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	ĺ	A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%
Current	60.8%	60.8%	0.0%		Current	66.6%	57.9%	8.6%	Current	70.3%	63.8%	6.5%
1 - 30 Days	13.3%	12.8%	0.5%		1 - 30 Days	9.2%	12.7%	-3.5%	1 - 30 Days	9.3%	11.4%	-2.1%
31 - 60 Days	5.8%	6.4%	-0.6%		31 - 60 Days	5.2%	6.0%	-0.8%	31 - 60 Days	3.8%	3.8%	0.0%
61 - 90 Days	4.2%	3.9%	0.3%		61 - 90 Days	3.6%	4.9%	-1.3%	61 - 90 Days	2.9%	3.5%	-0.6%
91 - 120	3.3%	2.8%	0.5%		91 - 120	3.0%	3.3%	-0.3%	91 - 120	2.4%	3.5%	-1.1%
121 - 150	2.1%	1.9%	0.2%		121 - 150	2.4%	2.4%	0.0%	121 - 150	2.1%	2.3%	-0.2%
151+	15.9% -5.5%	16.2% -5.0%	-0.4% -0.5%		151+ Unapplied	15.6% -5.7%	18.7% -6.1%	-3.1% 0.4%	151+	13.7% -4.4%	17.3% -5.6%	-3.6% 1.1%
Unapplied	-5.5%	-5.0%	-0.5%		опаррпец	-3.7%	-0.1%	0.4%	Unapplied	-4.470	-3.0%	1.170
	GS	E Commerical				G	SSE Commerical			GS	E Commerical	
			Change over Prior Year					Change over Prior Year				Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)			6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%		A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%
Current	76.7%	91.4%	-14.7%		Current	77.3%	84.1%	-6.8%	Current	83.5%	93.8%	-10.4%
1 - 30 Days	16.2%	7.3%	9.0%		1 - 30 Days	11.3%	16.1%	-4.8%	1 - 30 Days	10.8%	7.1%	3.7%
31 - 60 Days	5.7%	2.0%	3.7%		31 - 60 Days	9.6%	1.2%	8.4%	31 - 60 Days	3.7%	1.2%	2.5%
61 - 90 Days	2.5%	1.0%	1.4%		61 - 90 Days	2.7%	0.9%	1.8%	61 - 90 Days	1.8%	0.5%	1.3%
91 - 120	1.1%	0.3%	0.8%		91 - 120	1.6%	0.4%	1.2%	91 - 120	1.3%	0.3%	1.0%
121 - 150	0.6%	0.1%	0.4%		121 - 150	0.7%	0.2%	0.5%	121 - 150	0.9%	0.2%	0.7%
151+	1.4%	0.5%	0.9%		151+	1.5%	0.6%	1.0%	151+	1.7%	0.5%	1.2%
Unapplied	-4.2%	-2.6%	-1.5%		Unapplied	-4.5%	-3.5%	-1.1%	Unapplied	-3.6%	-3.6%	0.0%
	G	SE Industrial					GSE Industrial			G	SE Industrial	
			Change over Prior Year					Change over Prior Year				Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)			6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
Balance	100.0%	100.0%	0.0%	ĺ	Balance	100.0%	100.0%	0.0%	Balance	100.0%	100.0%	0.0%
Current	96.3%	98.9%	-2.6%		Current	96.6%	86.4%	10.2%	Current	91.3%	82.7%	8.5%
1 - 30 Days	3.7%	1.7%	2.0%		1 - 30 Days	3.4%	14.0%	-10.5%	1 - 30 Days	8.9%	11.4%	-2.5%
31 - 60 Days	0.3%	0.0%	0.3%		31 - 60 Days	0.2%	0.0%	0.2%	31 - 60 Days	0.2%	6.2%	-6.0%
61 - 90 Days	0.1%	0.0%	0.1%		61 - 90 Days	0.1%	0.0%	0.0%	61 - 90 Days	0.0%	0.0%	0.0%
91 - 120	0.0%	0.0%	0.0%		91 - 120	0.0%	0.0%	0.0%	91 - 120	0.0%	0.0%	0.0%
121 - 150	0.0%	0.0%	0.0%		121 - 150	0.0%	0.0%	0.0%	121 - 150	0.0%	0.0%	0.0%
151+	0.0%	0.0%	0.0%		151+	0.0%	0.0%	0.0%	151+	0.0%	0.0%	0.0%
Unapplied	-0.4%	-0.6%	0.2%		Unapplied	-0.3%	-0.4%	0.1%	Unapplied	-0.3%	-0.3%	0.0%
	G	SE Total AR					GSE Total AR			G	SE Total AR	
			Change over Prior Year					Change over Prior Year				Change over Prior Year
		5/31/2019	Increase / (Decrease)			6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020		Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%		A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%
Current	69.3%	76.3%	-7.0%		Current	73.2%	71.0%	2.2%	Current	77.0%	77.9%	-0.9%
1 - 30 Days	13.9%	9.6%	4.3%		1 - 30 Days	9.6%	14.2%	-4.6%	1 - 30 Days	9.8%	9.6%	0.2%
31 - 60 Days	5.4%	4.1%	1.3%		31 - 60 Days	6.6%	3.5%	3.1%	31 - 60 Days	3.5%	3.0%	0.5%
61 - 90 Days	3.3%	2.4%	0.8%		61 - 90 Days	2.9%	2.9%	0.1%	61 - 90 Days	2.2%	1.9%	0.3%
91 - 120	2.2%	1.6%	0.7%		91 - 120	2.2%	1.8%	0.3%	91 - 120	1.8%	1.8%	-0.1%
121 - 150	1.4%	1.0%	0.3%		121 - 150	1.5%	1.3%	0.2%	121 - 150	1.5%	1.2%	0.3%
151+	9.1%	8.6% -3.7%	0.5%		151+	8.7% -4.8%	9.7%	-1.0%	151+	8.0%	8.7%	-0.7%
Unapplied	-4.7%	-3./%	-1.0%	Į	Unapplied	-4.8%	-4.5%	-0.3%	Unapplied	-3.8%	-4.2%	0.5%

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Dollars Summary August 2020 through October 2020

	G	SE Residential				G:	SE Residential			GS	E Residential	
	8/31/2020	9/21/2010	Change over Prior Year			9/30/2020	0/20/2010	Change over Prior Year		10/31/2020	10/21/2010	Change over Prior Year
A/R Balance	100.0%	8/31/2019 100.0%	Increase / (Decrease) 0.0%	+	A/R Balance	9/30/2020	9/30/2019	Increase / (Decrease)	A/R Balance	10/31/2020	10/31/2019	Increase / (Decrease)
Current	67.9%	70.4%	-2.4%		Current				Current			
1 - 30 Days	12.0%	11.8%	0.2%		1 - 30 Days				1 - 30 Days			
31 - 60 Days	4.0%	3.0%	1.0%		31 - 60 Days				31 - 60 Days			
61 - 90 Days	2.5%	2.0%	0.6%		61 - 90 Days				61 - 90 Days			
91 - 120	2.2%	1.8%	0.4%		91 - 120				91 - 120			
121 - 150	1.9%	1.8%	0.1%		121 - 150				121 - 150			
151+	13.7%	12.7%	0.9%		151+				151+			
Unapplied	-4.2%	-3.4%	-0.8%		Unapplied				Unapplied			
	GS	E Commerical				GS	SE Commerical			GSI	Commerical	
			Change over Prior Year					Change over Prior Year				Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)			9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%		A/R Balance	3,00,2020	3,00,2023	moreuse / (Beareuse)	A/R Balance	10,01,1010	10,01,1015	morease / (Bearease)
Current	81.9%	88.2%	-6.3%		Current				Current			
1 - 30 Days	13.5%	12.7%	0.8%		1 - 30 Days				1 - 30 Days			
31 - 60 Days	2.1%	1.2%	0.9%		31 - 60 Days				31 - 60 Days			
61 - 90 Days	1.4%	0.3%	1.1%		61 - 90 Days				61 - 90 Days			
91 - 120	1.3%	0.2%	1.1%		91 - 120				91 - 120			
121 - 150	1.0%	0.1%	0.9%		121 - 150				121 - 150			
151+	2.1%	0.3%	1.7%		151+				151+			
Unapplied	-3.4%	-3.0%	-0.3%		Unapplied				Unapplied			
	G	SSE Industrial				G	SSE Industrial			G	SE Industrial	
			Change over Prior Year					Change over Prior Year				Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)			9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019	Increase / (Decrease)
Balance	100.0%	100.0%	0.0%		Balance				Balance			
Current	93.2%	84.3%	8.9%		Current				Current			
1 - 30 Days	6.8%	15.8%	-9.0%		1 - 30 Days				1 - 30 Days			
31 - 60 Days	0.1%	0.1%	0.0%		31 - 60 Days				31 - 60 Days			
61 - 90 Days	0.0%	0.0%	0.0%		61 - 90 Days				61 - 90 Days			
91 - 120	0.0%	0.0%	0.0%		91 - 120				91 - 120			
121 - 150	0.0%	0.0%	0.0%		121 - 150				121 - 150			
151+	0.0%	0.0%	0.0%		151+				151+			
Unapplied	-0.2%	-0.2%	0.0%		Unapplied				Unapplied			
	G	SSE Total AR				G	SSE Total AR			G	SE Total AR	
			Change over Prior Year					Change over Prior Year				Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)			9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%		A/R Balance				A/R Balance			
Current	75.0%	78.5%	-3.5%		Current				Current			
1 - 30 Days	12.2%	12.5%	-0.3%		1 - 30 Days				1 - 30 Days			
31 - 60 Days	3.0%	2.0%	1.0%		31 - 60 Days				31 - 60 Days			
61 - 90 Days	1.9%	1.1%	0.8%		61 - 90 Days				61 - 90 Days			
91 - 120	1.7%	1.0%	0.7%		91 - 120				91 - 120			
121 - 150	1.4%	1.0%	0.4%		121 - 150				121 - 150			
151+	8.3%	6.8%	1.5%		151+				151+			
Unapplied	-3.6%	-3.0%	-0.6%		Unapplied				Unapplied			

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers

Monthly Reporting Requirements

Report Month: August 2020 Date of Response: September 30, 2020

Request No. 2

REQUEST:

Provide the following data for each utility rate class:

- a. The number, and percentage, of customers who made partial or no payment in March, April, and May of 2019 and 2020.
- b. The number, and percentage, of customers who made partial or no payment in March, April, and May of 2019 and 2020 and did not have an outstanding balance during the prior six months.

RESPONSE:

System constraints have prevented us from retrieving the granular level of data requested – however, included are charts outlining received payments by rate class for each company.

The month of August shows continued negative impact on the dollar amounts received for Energy North Gas, even while the total number of payments received has improved. Granite State Electric has shown improvement across all customer classes regarding both payment amounts and total dollars received. Please see Attachment 2 for the details.

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Count and Dollars Summary March and April 2020

	ENNG	i Residential			ENNG	Residential	
	3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)		4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
Payment #	73,654	75,870	(2,216)	Payment #	74,689	76,134	(1,445)
Payment \$	11,691,688	13,995,502	(2,303,814)	Payment \$	9,571,602	12,273,165	(2,701,563)
	ENNG	Commerical			ENNG	Commerical	
	3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)		4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
Payment #	12,037	12,245	(208)	Payment #	11,159	13,147	(1,988)
Payment \$	10,047,413	12,056,985	(2,009,572)	Payment \$	6,831,911	10,764,618	(3,932,707)
	EN	NG Total			EN	ING Total	
	3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)		4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
Payment #	85,691	88,115	(2,424)	Payment #	85,848	89,281	(3,433)
Payment \$	21,739,101	26,052,487	(4,313,386)	Payment \$	16,403,513	23,037,783	(6,634,270)

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Percent Change Summary March through April

March April

	ENNG Residential	
	Change over Prior Year Increase / (Decrease)	
Payment # Payment \$	-3% -16%	F
	ENNG Commerical Change over Prior Year	
	Increase / (Decrease)	
Payment # Payment \$	-2% -17%	F

	<u>April</u>
EI	NNG Residential
	Change over Prior Year Increase / (Decrease)
Payment #	-2%
Payment \$	-22%
EN	NNG Commerical
	Change over Prior Year
	Increase / (Decrease)
Payment #	-15%
Payment \$	-37%

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Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Count and Dollar Summary May 2020 through July 2020

	ENNO	3 Residential	
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)
Payment # Payment \$	67,654 6,880,472	75,405 9,096,136	(7,751) (2,215,664)
	ENNG	Commerical	
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)
Payment # Payment \$	11,445 5,388,848	12,230 7,492,440	(785) (2,103,592)
	EN	ING Total	
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)
Payment #	79,099	87,635	(8,536)
Payment \$	12,269,320	16,588,576	(4,319,256)

Fayment Cou	ilit allu Dollar Su	illillal y Iviay Z	020 through July 2020		
ENNG Residential					
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)		
Payment # Payment \$	77,115 5,563,926	62,458 5,665,249	14,657 (101,323)		
	ENNO	6 Commerical			
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)		
Payment # Payment \$	13,059 4,159,038	10,125 3,918,362	2,934 240,676		
	Ef	NNG Total			
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)		
Payment #	90,174	72,583	17,591		
Payment \$	9,722,964	9,583,611	139,353		

ENNG Residential							
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)				
Payment # Payment \$	68,780 3,658,090	72,444 4,913,587	(3,664) (1,255,497)				
	ENNO	6 Commerical					
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)				
Payment # Payment \$	10,948 2,411,566	12,671 3,200,861	(1,723) (789,295)				
	EN	NNG Total					
Change over Prior Year 7/31/2020 7/31/2019 Increase / (Decrease)							
Payment #	79,728	85,115	(5,387)				
Payment \$	6,069,656	8,114,448	(2,044,792)				

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Percent Change Summary May through July

May	June	e Jul	ly	

<u>iviay</u>			<u>June</u>			<u>July</u>	
ENNO	G Residential		ENNG Residential			ENI	NG Residential
	Change over Prior						
	Year			Change over Prior			Change over Prior
	Increase /			Year			Year
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)
Payment #	-10%	Pa	iyment #	23%		Payment #	-5%
Payment \$	-24%	Pa	yment \$	-2%		Payment \$	-26%
ENNO	ENNG Commerical		ENNG Commerical			ENNG Commerical	
	Change over Prior						
	Year			Change over Prior			Change over Prior
	Increase /			Year			Year
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)
Payment #	-6%	Pa	ıyment #	29%		Payment #	-14%
Payment \$	-28%	Pa	ıyment \$	6%		Payment \$	-25%

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Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Count and Dollar Summary August 2020 through October 2020

	ENNO	G Residential			
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)		
Payment #	65,309	64,925	384		
Payment \$	3,155,159	4,008,429	(853,269		
ENNG Commerical					
			Change over Prior Year		
	8/31/2020	8/31/2019	Increase / (Decrease)		
Payment #	11,800	10,928	872		
Payment \$	2,223,395	2,376,962	(153,567		
	EN	ING Total			
			Change over Prior Year		
	8/31/2020	8/31/2019	Increase / (Decrease)		
Payment #	77,109	75,853	1,256		
Payment \$	5,378,554	6,385,391	(1,006,836		

Payment Col	ant and Dollar Su	mmary August	2020 through October 2020				
	ENNG Residential						
			Change over Prior Year				
	9/30/2020	9/30/2019	Increase / (Decrease)				
Payment #			_				
Payment \$			_				
. aye.e y							
	ENN	G Commerical					
			Change over Prior Year				
	9/30/2020	9/30/2019	Increase / (Decrease)				
Daymont #							
Payment #			-				
Payment \$	-	NING T-4-I	-				
	E	NNG Total					
			Change aver Dries Vees				
	0/00/0000	0/00/0040	Change over Prior Year				
	9/30/2020	9/30/2019	Increase / (Decrease)				
Payment #	-	-	-				
Payment \$	-	-	-				

	ENNG Residential						
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)				
Payment # Payment \$			-				
	ENNG	Commerical					
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)				
Payment # Payment \$			-				
, .	EN	ING Total					
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)				
Payment #	-	-	-				
Payment \$	-	-	-				

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Percent Change Summary August 2020 through October 2020

<u>August</u>			<u>September</u>		<u>October</u>
ENNO	ENNG Residential		ENNG Residential		ENNG Residential
	Change over Prior				
	Year		Change over Prior		Change over Prior
	Increase /		Year		Year
	(Decrease)		Increase / (Decrease)		Increase / (Decrease)
Payment #	1%		Payment #		Payment #
Payment \$	-21%		Payment \$		Payment \$
ENNG	G Commerical		ENNG Commerical		ENNG Commerical
	Change over Prior				
	Year		Change over Prior		Change over Prior
	Increase /		Year		Year
	(Decrease)		Increase / (Decrease)		Increase / (Decrease)
Payment #	8%		Payment #		Payment #
Payment \$	-6%		Payment \$		Payment \$

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Count and Dollar Summary March 2020 through April 2020

	GSE	Residential	
	3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)
Payment #	35,622	34,539	1,083
Payment \$	4,684,369	5,010,953	(326,584)
	GSE	Commerical	
			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Payment #	7,248	6,841	407
Payment \$	4,532,489	5,127,401	(594,912)
	GSE	E Industrial	
			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Payment #	198	187	11
Payment \$	845,004	964,006	(119,002)
	G	SE Total	
			Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)
Payment #	43,068	41,567	1,501
Payment \$	10,061,862	11,102,360	(1,040,498)

	GSE	Residential	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
Payment #	33,734	35,336	(1,602)
Payment \$	4,341,296	4,879,918	(538,622)
	GSE	Commerical	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
Payment #	6,608	7,270	(662)
Payment \$	3,852,903	5,137,631	(1,284,728)
	GSE	E Industrial	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
Payment #	193	200	(7)
Payment \$	1,014,243	988,018	26,225
	G	SE Total	
			Change over Prior Year
	4/30/2020	4/30/2019	Increase / (Decrease)
Payment #	40,535	42,806	(2,271)
Payment \$	9,208,442	11,005,567	(1,797,125)

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Percent Change Summary March through April

March April

	<u>iviai cii</u>			Дріп
	ENNG Residential			ENNG Residential
	Change over Prior Year Increase / (Decrease)			Change over Prior Year Increase / (Decrease)
Payment #	3%	Payme	nt #	-5%
Payment \$	-7%	Payme	nt\$	-11%
	ENNG Commerical			ENNG Commerical
	Change over Prior Year			Change over Prior Year
	Increase / (Decrease)			Increase / (Decrease)
Payment #	6%	Payme	nt #	-9%
Payment \$	-12%	Payme	nt\$	-25%
	ENNG Industrial			ENNG Industrial
	Change over Prior Year			Change over Prior Year
	Increase / (Decrease)			Increase / (Decrease)
Payment #	6%	Payme	nt #	-4%
Payment \$	-12%	Payme	nt \$	3%

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Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities

	GSE	Residential	
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)
Payment #	32,580	33,785	(1,205)
Payment \$	4,066,875	4,197,831	(130,956
	GSE	Commerical	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Payment #	6,387	6,606	(219)
Payment \$	3,547,897	4,187,312	(639,415)
	GS	E Industrial	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Payment #	185	189	(4)
Payment \$	1,064,723	1,173,885	(109,162)
	G	SE Total	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Payment #	39,152	40,580	(1,428)
Payment \$	8,679,495	9,559,028	(879,533)

Payment Co	ount and Dollars	Summary Ma	y 2020 through July 2020
	GSE	Residential	
			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Payment #	35,782	32,082	3,700
Payment \$	4,085,184	3,714,374	370,810
	GSE (Commerical	
			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Payment #	7,154	6,927	227
Payment \$	3,399,578	3,876,021	(476,443)
	GSE	Industrial	
			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Payment #	201	171	30
Payment \$	861,784	978,960	(117,176)
	G	SE Total	
			Change over Drier Vear
	6/20/2020	6/20/2010	Change over Prior Year
Day was a set #	6/30/2020	6/30/2019	Increase / (Decrease)
Payment #	43,137	39,180	3,957
Payment \$	8,346,546	8,569,355	(222,809)

	GSE	Residential	
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
Payment #	32,885	36,423	(3,538)
Payment \$	4,355,438	4,209,379	146,059
	GSE (Commerical	
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
Payment #	6,786	7,171	(385)
Payment \$	3,772,285	4,177,703	(405,418)
	GSE	Industrial	
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
Payment #	177	186	(9)
Payment \$	826,400	946,372	(119,972)
	G	SE Total	
			Change over Prior Year
	7/31/2020	7/31/2019	Increase / (Decrease)
Payment #	39,848	43,780	(3,932)
Payment \$	8,954,123	9,333,454	(379,331)

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Percent Change Summary May through July

<u>May</u> <u>June</u> <u>July</u>	<u>July</u>
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<u>iviay</u>				<u>June</u>	_	<u>July</u>		
ENNG	Residential		ENNG Residential			EI	NNG Residential	
	Change over Prior							
	Year			Change over Prior			Change over Prior	
	Increase /			Year			Year	
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)	
Payment #	-4%	Pa	yment #	12%		Payment #	-10%	
Payment \$	-3%	Pa	yment \$	10%	I	Payment \$	-5%	
ENNG Commerical			ENNG Commerical			ENNG Commerical		
	Change over Prior							
	Year			Change over Prior			Change over Prior	
	Increase /			Year			Year	
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)	
Payment #	-3%	Pa	yment #	3%		Payment #	-5%	
Payment \$	-15%	Pa	yment \$	-12%		Payment \$	-10%	
ENNO	G Industrial		ENNG Industrial			E	NNG Industrial	
	Change over Prior							
	Year			Change over Prior			Change over Prior	
	Increase /			Year			Year	
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)	
Payment #	-2%	Pa	yment #	18%		Payment #	-5%	
Payment \$	-9%	Pa	yment \$	-12%		Payment \$	-13%	

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Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities

	GSE	Residential	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Payment #	35,092	33,179	1,913
Payment \$	5,542,289	4,801,304	740,985
	GSE	Commerical	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Payment #	7,114	6,695	419
Payment \$	4,577,796	4,427,670	150,126
	GSE	E Industrial	
			Cl
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Payment #	8/31/2020 206	8/31/2019 188	· ·
Payment # Payment \$			Increase / (Decrease)
•	206 1,124,138	188	Increase / (Decrease)
•	206 1,124,138	188 1,004,539	Increase / (Decrease)
•	206 1,124,138	188 1,004,539	Increase / (Decrease) 18 119,599
•	206 1,124,138 G	188 1,004,539 SE Total	Increase / (Decrease) 18 119,599 Change over Prior Year

•	and Dollars Sum	•	2020 through October 20	2(
	GSE	Residential		
			Change over Prior Year	
	9/30/2020	9/30/2019	Increase / (Decrease)	
Payment #	3/30/2020	3/30/2013	-	ł
Payment \$			366	
	GSE	Commerical		
			Change over Prior Year	
	9/30/2020	9/30/2019	Increase / (Decrease)	
Payment #			-	1
Payment \$			-	
	GSE	E Industrial		
			Change over Prior Year	
	9/30/2020	9/30/2019	Increase / (Decrease)	
Payment #	.,,		-	
Payment \$			366	
	G	SE Total		
			Change over Prior Year	
	9/30/2020	9/30/2019	Increase / (Decrease)	
Payment #	-,,-320	-,,	-	
Payment \$	-	-	-	
				,

	GSE	Residential	
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
Payment #			-
Payment \$			-
	GSE	Commerical	
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
Payment #			-
Payment \$			-
	GSI	Industrial	
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
Payment #			-
Payment \$			-
	G	SE Total	
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
Payment #	-	-	-
Payment \$	-	-	-

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Percent Change Summary August 2020 through October 2020

:	<u>August</u>		<u>September</u>	<u>October</u>		
ENNO	Residential		ENNG Residential		ENNG Residential	
	Change over Prior					
	Year		Change over Prior		Change over Prior	
	Increase /		Year		Year	
	(Decrease)		Increase / (Decrease)		Increase / (Decrease)	
Payment #	6%		Payment #		Payment #	
Payment \$	15%		Payment \$		Payment \$	
ENNG	ENNG Commerical		ENNG Commerical		ENNG Commerical	
	Change over Prior					
	Year		Change over Prior		Change over Prior	
	Increase /		Year		Year	
	(Decrease)		Increase / (Decrease)		Increase / (Decrease)	
Payment #	6%		Payment #		Payment #	
Payment \$	3%		Payment \$		Payment \$	
ENN	G Industrial		ENNG Industrial		ENNG Industrial	
	Change over Prior					
	Year		Change over Prior		Change over Prior	
	Increase /		Year		Year	
	(Decrease)		Increase / (Decrease)		Increase / (Decrease)	
Payment #	10%		Payment #		Payment #	
Payment \$	12%		Payment \$		Payment \$	

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers

Monthly Reporting Requirements

Report Month: August 2020 Date of Response: September 30, 2020

Request No. 3

REQUEST:

Describe any programs or initiatives undertaken to assist customers specifically as a result of the COVID-19 pandemic, the State of Emergency, Emergency Order #3, and the related stay-at-home restrictions.

RESPONSE:

Liberty Utilities has taken part in the following steps and initiatives to assist our customers affected by the pandemic. Liberty is also following the agreement resulting from hearings and technical sessions surrounding this docket.

- Restrictions surrounding field visits, PPE
- Outbound calls
 - Continue to identify potential customers affected by COVID
 - Geared specifically to setting up payment arrangements and ensuring customers were aware of potential assistance
- Adjusted payment plans
 - Commercial arrangements (12 months)
 - Extensions to typically offered payment arrangements for Residential and Low Income customers (12 and 24 months respectively)
 - o Potential for \$0 down payments
- Multiple avenues of Customer Outreach
 - Social Media posts
 - Website updates

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers

Monthly Reporting Requirements

Report Month: August 2020 Date of Response: September 30, 2020

Request No. 4

REQUEST:

Provide a detailed description of customer outreach undertaken to date.

RESPONSE:

During the pandemic, Liberty Utilities has continued to perform outreach to past due customers to ensure they remain aware of their account's balance and status. This includes outbound IVR calls, past due notices, and manual outbound outreach performed by our Collection Specialists. There has been no threat of disconnection at any point during outreach to our residential customers. Commercial collection activity has resumed as of 9/15/2020. The goal of all outreach is to set customers up on payment plans and ensure they are aware of any potential assistance programs who could help them with their bill.

Special attention has been made when speaking with our customers surrounding the additional state housing assistance that is available through the end of this year. While focused on housing specifically, utility bills are included in any potential grants customers may receive.

Liberty Utilities' customer outreach for the month of August also includes:

- Additional outbound calls from Customer Service Representatives with goal of setting up payment plans and ensure they are aware of potential assistance available.
- Social Media posts on Facebook advising customers that they can call our contact center at any time to discuss payment plan options, assistance, etc.
- Posters indicating that our Walk-in Centers remain closed at this time.

Docket No. IR 20-089 Report Month: August 2020 Attachment 4 Page 1 of 1

COVID -19 Customer Communications	March	April	May	June	July	August	
Customer Emails (6)	2	2	1	1			Established regular emails with customers to keep them informed of changes due to COVID-19 (e.g. Collections suspended, late fees suspended, Walk in centers closing, Safety precautions) Created a COVID-19 Update page on our website. We have an alert on our homepage that directs visitors to
Updates on Website (10)	5	2	1	1	1	Į.	the page
Social Media Updates (21)	7	5	5	2	1	. 1	We post updates and savings tips for customers on Facebook and Twitter
Radio Public Service Announcements (1)			1				In March we ran a Public Service Announcement on WGIR-FM that covers most of the state. Created signage for our our walk-in centers with information on alternative payment/ways to reach us
Walk-in Center Closed Posters	1	1	1	1	1	. 1	
Email to First Responders	1						We informed first responders of our commitment to continue to respond to emergencies throughout the crisis
Email to City/Town Officials	1						We informed City/Town officials of our change in operating procedues and response to COVID-19 to keep the public and our employees safe
Press Release		1					We created a press release announcing our support for community organizations and reinforcing our message regarding suspension of disconnects and late fees
Call Script (outbound) for payment Arrangements		1					Created outbound call script for our CSRs to use in order to encourage customers who may be having difficulty paying bills, to get on a payment arrangement
Call Script (inbound) explaining city/town inspections suspended	1						Many cities and towns stopped doing inspections for construction projects. We developed scripts to aide our CSRs in explaining the situation Some flag detial personnel were getting too close to our crews that were working in public areas. We needed
Email to police and traffic detial contractors regarding social distancing		1					to address the issue and reinforce our desire to maintain a 6ft separation between crew members and flag personnel Scripted an upfront message for our IVR system to inform customers that our walk-in centers are closed until
IVR upfront message - Walk-in Centers Closed	1	1	1	1	1	. 1	further notice.

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers

Monthly Reporting Requirements

Report Month: August 2020 Date of Response: September 30, 2020

Request No. 5

REQUEST:

Describe the Utility's review and evaluation of best practices and successful initiatives undertaken in other states.

RESPONSE:

Liberty Utilities has continued to work closely, both within and outside of the organization, to assess the evolving situation and ensure that we are providing as consistent as possible management of accounts across the country and across the state. Recurring check in meetings with the other 3 large NH utilities have occurred since March. Liberty has been attending meetings with larger groups specifically surrounding this docket, as well as recurring meetings with Liberty counterparts across the country. Liberty Utilities has also been participating in weekly NGA calls with other utility companies, and has been involved with multiple meetings specifically regarding this docket and the discussions surrounding resumption of collections processing here in New Hampshire.

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers

Monthly Reporting Requirements

Report Month: August 2020 Date of Response: September 30, 2020

Request No. 6

REQUEST:

Describe whether the Utility has updated its sales forecasts in light of the pandemic and its effects on the economy.

RESPONSE:

There are no changes from the previous month's report. The company continues monitoring actual sales each month as mitigation and reopening efforts related to COVID-19 continue to evolve.

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers

Monthly Reporting Requirements

Report Month: August 2020 Date of Response: September 30, 2020

Request No. 7

REQUEST:

Describe any operational changes the Utility is making or planning to make in response to the effects of the pandemic, including changes in budgets or personnel.

RESPONSE:

Gas Operations: OMark Consultants will not be completing inside inspections for our Walking Survey. CMS Technicians will be completing inside inspections. With regards to Off Hour Coverage, we have our same Construction and Maintenance crews that work together will now take on call together. We also added three Damage Prevention Technicians for Dig Safe emergencies one in each yard. All crews have continued to stay separated from each other.

Electric Operations: Electric Operations split the workforce into groups of four to limit contact and potential spread of COVID-19. We are still running normal operations.

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers

Monthly Reporting Requirements

Report Month: August 2020 Date of Response: September 30, 2020

Request No. 8

REQUEST:

Describe any changes to capital projects and related planning budgets the Utility has made or is planning to make in response to the effects of the pandemic.

RESPONSE:

There have been no impacts to Gas Operations with respect to Capital Work due to COVID-19.

There have been no impacts to Electric Operations with respect to Capital Work due to COVID-19.

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers

Monthly Reporting Requirements

Report Month: August 2020 Date of Response: September 30, 2020

Request No. 9

REQUEST:

Describe any supply chain disruptions the Utility is experiencing or expects may occur and the effects of such supply chain disruptions.

RESPONSE:

A recurring monthly meeting was held with the supply chain team on September 16, 2020, to verify and understand our current materials situation. Liberty has not experienced any significant supply chain disruptions in supporting the Utility operations in both our gas and electric business. We are aware of minor and select increases in materials lead time, but after review, current stocking at our locations is adequate based on historical demand and any upcoming planned or scheduled work.

In stock COVID related supplies are substantial and adequate, noting that the availability of items remains limited due to global demand. Disinfecting wet wipes (Clorox Wipes) continue to be scarce and are forecasted to be in short supply well into to 2021. Supply Chain is ordering in limited numbers when they are available to meet & sustain our pandemic plan. Our joint crisis team is discussing the future supply needs as they align with a phased approach to limited reintegration

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers

Monthly Reporting Requirements

Report Month: August 2020 Date of Response: September 30, 2020

Request No. 10

REQUEST:

Describe whether the Utility and/or its parent company has adequate access to capital or has been negatively affected in accessing the capital markets or has been downgraded by any credit rating services.

RESPONSE:

In addition to the July report response shown below, Liberty Utilities successfully placed a \$600 million 10-year senior unsecured notes issuance which closed on September 23, 2020.

July report response: Regarding the current situation, the Utility (meaning Liberty Utilities (Granite State Electric Company) Corp. and/or Liberty Utilities (Energy North Natural Gas Company) Corp.) and/or its parent company do have adequate access to capital in the form of bank credit facilities. On July 17, 2020, the Utility's ultimate parent, Algonquin Power & Utilities Corp. closed on its equity offering of additional common shares which raised total proceeds of CAD 983 million before fees and commissions (USD equivalent is approximately \$724 million). Neither the Utility nor its parent company have suffered any credit rating agency downgrade as a result of COVID-19.

Liberty Utilities (EnergyNorth Natural Gas) Corp. and Liberty Utilities (Granite State Electric) Corp.

Investigation into the Effects of the COVID-19 Emergency on Utilities and Utility Customers

Monthly Reporting Requirements

Report Month: August 2020 Date of Response: September 30, 2020

Request No. 11

REQUEST:

Describe incremental costs associated with the COVID-19 pandemic since the State of Emergency order, how the cost is calculated, cost to date, accounting treatment, impact on earnings, and proposed or planned rate treatment.

RESPONSE:

The incremental costs are tracked by establishing work orders by departments to which all COVID-19 related expenses are charged. These work orders are mapped to the Miscellaneous General Expense Account (FERC 930.2). The use of work orders allows the Company to track these incremental costs by the categories described below:

- Labor consists of labor cost for field employees who cannot work from home, are not ill but have been exposed to the virus and have been asked to self-quarantine.
- Non-labor expenses principally relate to personal protective equipment, cleaning agents (sanitizers and towel wipes), and fees.
- Waived fees represent waived customer late fees. These fees, although they are not an
 expense, represent a cost of the pandemic because they represent revenue that the
 Company would ordinarily receive from fees that have been approved by the Commission.
 By not being allowed to charge those fees, the loss of revenue has the same impact to the
 Company's financials as the incurrence of an expense. Late fees are calculated within the
 billing system but not applied to customer accounts. The Company is tracking waived fees
 in Excel.

Cost to date (Amount is based on Actual costs Incurred)

NH COVID-19 Expense YTD AUGUST 2020											
	EnergyNorth	GSE	Total								
Labor	141,974	67,264	209,238								
Non-Labor	201,493	74,752	276,244								
Waived Fees	284,250	43,224	327,474								
Total	627,716	185,239	812,956								

Accounting treatment, impact on earnings, and proposed or planned rate treatment.

Earnings impact (pre-tax) is equal to the amounts charged to expenses for the incremental COVID-19 costs and the amount of waived late fees that have not been recorded on the books. This impact amounts to \$812,956 for March through August 2020. The Company proposes that the Commission establish a regulatory asset in which these incremental costs can be deferred with future rate recovery of the costs to be determined at a later date. Taking into consideration things like quarterly and annual financial reporting, establishing a regulatory asset in the near future would allow for more clarity as to the financial impacts associated with the pandemic and would eliminate the effects of any inconsistent patterns in costs and revenue impacts that may be experienced as the pandemic continues over time.

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities
Aging Dollars Summary February 2020 through April 2020

	ENING	Residential		Agilig Do	Ilars Summary Fo	Residential	Ough April 2020		ENING	Residential	
	EINING	Residential			EINING	Residential			ENING	Residential	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	76,179	74,506	1,673	Customer Count	73,025	74,156	(1,131)	Customer Count	72,391	77,869	(5,478)
A/R Balance	14,542,409	18,803,581	(4,261,173)	A/R Balance	13,339,607	18,407,880	(5,068,273)	A/R Balance	11,341,119	15,516,789	(4,175,669
Current	9,663,433	12,940,866	(3,277,433)	Current	7,748,721	10,630,015	(2,881,294)	Current	5,632,931	7,258,307	(1,625,376
1 - 30 Days	2,731,311	3,466,738	(735,427)	1 - 30 Days	2,779,009	4,581,716	(1,802,707)	1 - 30 Days	2,525,374	3,904,630	(1,379,256
31 - 60 Days	877,453	1,015,112	(137,658)	31 - 60 Days	1,272,324	1,623,091	(350,767)	31 - 60 Days	1,341,268	2,391,008	(1,049,740
61 - 90 Days	371,445	331,023	40,422	61 - 90 Days	626,911	649,381	(22,470)	61 - 90 Days	900,138	942,470	(42,332
91 - 120	157,945	189,432	(31,487)	91 - 120	304,536	197,292	107,245	91 - 120	476,969	446,591	30,378
121 - 150	160,487	104,715	55,772	121 - 150	112,680	149,051	(36,371)	121 - 150	249,091	137,455	111,636
151+	1,567,359	1,615,730	(48,371)	151+	1,525,977	1,442,069	83,908	151+	1,479,484	1,356,938	122,546
Unapplied	(987,024)	(860,033)	(126,991)	Unapplied	(1,030,552)	(864,734)	(165,817)	Unapplied	(1,264,137)	(920,610)	(343,527
	ENNG	Commerical			ENNG	Commerical			ENNG	Commerical	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	10,979	10,541	438	Customer Count	10,441	10,460	(19)	Customer Count	10,512	11,137	(625)
A/R Balance	8,258,685	10,118,210	(1,859,525)	A/R Balance	6,545,056	8,973,227	(2,428,171)	A/R Balance	5,625,388	6,340,138	(714,751
Current	7,196,227	8,968,609	(1,772,383)	Current	5,362,894	7,348,661	(1,985,767)	Current	4,044,451	4,858,917	(814,466)
1 - 30 Days	885,757	992,139	(106,382)	1 - 30 Days	828,268	1,254,358	(426,090)	1 - 30 Days	908,328	1,055,637	(147,309)
31 - 60 Days	227,160	198,343	28,817	31 - 60 Days	274,589	355,459	(80,870)	31 - 60 Days	428,986	465,990	(37,004
61 - 90 Days	77,520	113,964		61 - 90 Days	156,576	98,743	57,832	61 - 90 Days	210,711		(5,697)
			(36,444)					· ·		216,408	
91 - 120	9,271	15,437	(6,166)	91 - 120	40,928	111,204	(70,276)	91 - 120	128,388	66,943	61,445
121 - 150	7,868	7,389	479	121 - 150	3,071	11,624	(8,553)	121 - 150	34,753	93,996	(59,242
151+ Unapplied	166,478 (311,595)	39,143 (216,813)	127,335 (94,782)	151+ Unapplied	163,187 (284,457)	32,477 (239,300)	130,709 (45,157)	151+ Unapplied	161,999 (292,229)	23,783 (441,534)	138,216 149,306
Опаррпец	(311,393)	(210,013)	(94,782)	опаррпец	(264,437)	(239,300)	(43,137)	Опаррпец	(292,229)	(441,554)	149,300
	ENN	G Total AR			ENN	G Total AR			ENN	G Total AR	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	87,158	85,047	2,111	Customer Count	83,466	84,616	(1,150)	Customer Count	82,903	89,006	(6,103
A/R Balance	22,801,094	28,921,791	(6,120,698)	A/R Balance	19,884,663	27,381,107	(7,496,444)	A/R Balance	16,966,507	21,856,927	(4,890,420
Current	16,859,659	21,909,475	(5,049,816)	Current	13,111,615	17,978,676	(4,867,061)	Current	9,677,382	12,117,224	(2,439,842
1 - 30 Days	3,617,068	4,458,876	(841,809)	1 - 30 Days	3,607,277	5,836,074	(2,228,797)	1 - 30 Days	3,433,702	4,960,267	(1,526,565
31 - 60 Days	1,104,613	1,213,455	(108,841)	31 - 60 Days	1,546,914	1,978,551	(431,637)	31 - 60 Days	1,770,254	2,856,998	(1,086,743
61 - 90 Days	448,965	444,987	3,978	61 - 90 Days	783,486	748,124	35,362	61 - 90 Days	1,110,850	1,158,878	(48,029
91 - 120	167,216	204,868	(37,652)	91 - 120	345,464	308,495	36,969	91 - 120	605,357	513,534	91,824
121 - 150	168,355	112,104	56,251	121 - 150	115,752	160,675	(44,924)	121 - 150	283,844	231,450	52,394
151+	1,733,837	1,654,873	78,964	151+	1,689,163	1,474,546	214,617	151+	1,641,483	1,380,721	260,762
Unapplied	(1,298,619)	(1,076,846)	(221,773)	Unapplied	(1,315,008)	(1,104,034)	(210,974)	Unapplied	(1,556,365)	(1,362,144)	(194,221
	(1,230,013)	(1,0/0,040)	(221,773)	onapplica	(1,313,000)	(1,104,034)	(210,3/4)	Onapplica	(1,550,505)	(1,002,144)	(134,221)

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities

	ENNG	Residential	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Customer Count	75,116	71,206	3,910
A/R Balance	9,509,603	12,489,418	(2,979,814)
Current	3,763,413	4,360,769	(597,355)
1 - 30 Days	1,947,929	2,719,093	(771,164)
31 - 60 Days	1,496,860	2,765,485	(1,268,625)
61 - 90 Days	922,226	1,279,104	(356,878)
91 - 120	689,900	695,999	(6,098)
121 - 150	395,239	319,929	75,309
151+	1,594,124	1,319,985	274,139
Unapplied	(1,300,088)	(970,945)	(329,142)
	ENNG	Commerical	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Customer Count	10,974	9,559	1,415
A/R Balance	4,439,113	3,655,478	783,635
Current	2,901,785	2,719,172	182,613
1 - 30 Days	750,453	564,816	185,637
31 - 60 Days	440,980	352,072	88,908
61 - 90 Days	244,352	188,281	56,071
91 - 120	155,900	78,397	77,503
121 - 150	90,565	69,458	21,107
151+	185,650	94,469	91,181
Unapplied	(330,572)	(411,188)	80,616
	ENN	G Total AR	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Customer Count	86,090	80,765	5,325
A/R Balance	13,948,716	16,144,895	(2,196,179)
Current	6,665,198	7,079,941	(414,743)
1 - 30 Days	2,698,382	3,283,909	(585,527)
31 - 60 Days	1,937,839	3,117,557	(1,179,718)
61 - 90 Days	1,166,578	1,467,385	(300,807)
91 - 120	845,800	774,396	71,404
121 - 150	485,804	389,387	96,417
	1,779,775	1,414,454	365,321
151+	1,//9,//5	1,414,434	

Aging	Dollars Summai	y May 2020 thr	ough July 2020
	ENNG	Residential	
			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Customer Count	72,033	74,254	(2,221)
Balance	6,804,714	10,229,370	(3,424,656)
Current	2,167,082	2,826,566	(659,484)
1 - 30 Days	1,192,180	1,652,219	(460,039)
31 - 60 Days	1,083,032	2,062,161	(979,129)
61 - 90 Days	809,231	1,867,399	(1,058,168)
91 - 120	704,574	867,848	(163,274)
121 - 150	573,410	549,149	24,260
151+	1,796,395	1,439,313	357,082
Unapplied	(1,521,190)	(1,035,286)	(485,904)
	ENNG	Commerical	
			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Customer Count	10,209	10,298	(89)
Balance	2,709,572	2,885,778	(176,206)
Current	1,620,743	2,198,371	(577,628)
1 - 30 Days	364,254	356,514	7,741
31 - 60 Days	298,228	252,672	45,557
61 - 90 Days	281,382	192,079	89,303
91 - 120	185,563	110,807	74,756
121 - 150	125,155	41,151	84,004
151+	239,314	141,081	98,233
Unapplied	(405,068)	(406,896)	1,828
	ENN	G Total AR	
			Change over Prior Year
	6/30/2020	6/30/2019	Increase / (Decrease)
Customer Count	82,242	84,552	(2,310)
A/R Balance	9,514,286	13,115,148	(3,600,862)
Current	3,787,825	5,024,937	(1,237,112)
1 - 30 Days	1,556,435	2,008,733	(452,299)
31 - 60 Days	1,381,260	2,314,832	(933,572)
61 - 90 Days	1,090,612	2,059,478	(968,866)
91 - 120	890,137	978,655	(88,518)
121 - 150	698,565	590,300	108,265
151+	2,035,710	1,580,394	455,315
Unapplied	(1,926,258)	(1,442,182)	(484,076)

Customer Count 7/31/2020 7/31/2019 Change over Prior Year Increase / (Decrease) Balance 5,485,489 7,878,512 (2,393,023) Current 1,764,321 2,009,586 (245,266) 1 - 30 Days 632,890 1,061,306 (428,416) 31 - 60 Days 756,570 1,456,139 (899,569) 91 - 120 630,044 1,114,213 (484,169) 121 - 150 639,992 701,394 (61,402) 151+ 2,179,533 1,714,304 465,229 Unapplied (1,667,111) (1,233,446) (433,665) ENNG Commerical ENNG Commerical ENNG Commerical Customer Count 10,557 9,862 695 Balance 2,192,364 2,141,727 50,637 Current 1,611,857 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 236,955 134,730 102,195 121 - 150 <t< th=""><th colspan="11">ENNG Residential</th></t<>	ENNG Residential										
Customer Count 7/31/2020 7/31/2019 Increase / (Decrease) Customer Count 73,434 71,867 1,567 Balance 5,485,489 7,878,512 (2,393,023) Current 1,764,321 2,009,586 (245,266) 1 - 30 Days 632,890 1,061,306 (428,416) 31 - 60 Days 7556,570 1,456,139 (899,569) 91 - 120 630,044 1,114,213 (484,169) 121 - 150 639,992 701,394 (61,402) 151+ 2,179,533 1,714,304 465,229 Unapplied (1,667,111) (1,233,446) (433,665) ENNG Commerical ENNG Commerical Customer Count 10,557 9,862 695 Balance 2,192,364 2,141,727 50,637 Current 1,611,857 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 236,925 134,730 102,195 1				Change over Prior Year							
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Current 1,764,321 2,009,586 (245,266) 1 - 30 Days 632,890 1,061,306 (428,416) 31 - 60 Days 749,250 1,055,016 (305,766) 61 - 90 Days 556,570 1,456,139 (899,569) 91 - 120 630,044 1,114,213 (484,169) 121 - 150 639,992 701,394 (61,402) 151+ 2,179,533 1,714,304 465,229 Unapplied (1,667,111) (1,233,446) (433,665) ENNG Commerical ENNG Commerical ENNG Commerical Customer Count 10,557 9,862 695 Balance 2,192,364 2,141,727 50,637 Current 1,611,857 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 205,922 127,397 78,525 61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,	Customer Count		71,867	1,567							
Current 1,764,321 2,009,586 (245,266) 1 - 30 Days 632,890 1,061,306 (428,416) 31 - 60 Days 749,250 1,055,016 (305,766) 61 - 90 Days 556,570 1,456,139 (899,569) 91 - 120 630,044 1,114,213 (484,169) 121 - 150 639,992 701,394 (61,402) 151+ 2,179,533 1,714,304 465,229 Unapplied (1,667,111) (1,233,446) (433,665) ENNG Commerical ENNG Commerical ENNG Commerical Customer Count 10,557 9,862 695 Balance 2,192,364 2,141,727 50,637 Current 1,611,857 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 205,922 127,397 78,525 61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,	Balance	5.485.489	7.878.512	(2.393.023)							
1 - 30 Days				* * * * * * * * * * * * * * * * * * * *							
31 - 60 Days 749,250 1,055,016 (305,766) 61 - 90 Days 556,570 1,456,139 (899,569) 91 - 120 630,044 1,114,213 (484,169) 121 - 150 639,992 701,394 (61,402) 151+ 2,179,533 1,714,304 465,229 Unapplied (1,667,111) (1,233,446) (433,665) ENNG Commerical Change over Prior Year Increase / (Decrease)											
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91 - 120 630,044 1,114,213 (484,169) 121 - 150 639,992 701,394 (61,402) 151+ 2,179,533 1,714,304 465,229 Unapplied (1,667,111) (1,233,446) (433,655) ENNG Commerical Change over Prior Year Increase / (Decrease) Customer Count 10,557 9,862 695 Balance 2,192,364 2,141,727 50,637 (2017) 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,730 102,195 (121 - 150 161,161 84,883 76,278 151+ 167,456 170,298 (2,841) Unapplied (573,877) (391,599) (182,278) ENNG Total AR Change over Prior Year Increase / (Decrease)		,									
121 - 150											
151+ 2,179,533 1,714,304 465,229 Unapplied (1,667,111) (1,233,446) (433,665) ENNG Commerical ENNG Commerical Change over Prior Year Increase / (Decrease) Customer Count 10,557 9,862 695 Balance 2,192,364 2,141,727 50,637 Current 1,611,857 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 205,922 127,397 78,525 61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,730 102,195 151+ 167,456 170,298 (2,841) Unapplied (573,877) (391,599) (182,278) ENNG Total AR ENNG Total AR ENNG Total AR Change over Prior Year Increase / (Decrease) Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387											
Change over Prior Year Increase / (Decrease)											
ENNG Commerical 7/31/2020 7/31/2019 Customer Count 10,557 9,862 695 Balance 2,192,364 2,141,727 50,637 Current 1,611,857 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 205,922 127,397 78,525 61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,730 102,195 121 - 150 161,161 84,883 76,278 151+ 167,456 170,298 (2,841) Unapplied (573,877) (391,599) ENNG Total AR ENNG Total AR ENNG Total AR Change over Prior Year Increase / (Decrease) Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387	-	, ,		,							
Customer Count 10,557 9,862 Change over Prior Year Increase / (Decrease) Balance 2,192,364 2,141,727 50,637 Current 1,611,857 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 205,922 127,397 78,525 61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,730 102,195 121 - 150 161,161 84,883 76,278 151+ 167,456 170,298 (2,841) Unapplied (573,877) (391,599) (182,278) ENNG Total AR ENNG Total AR Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241)		(-,,	(=,===, : :=,	(100,000)							
Customer Count 7/31/2020 7/31/2019 Increase / (Decrease) Balance 2,192,364 2,141,727 50,637 Current 1,611,857 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 205,922 127,397 78,525 61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,730 102,195 121 - 150 161,161 84,883 76,278 151+ 167,456 170,298 (2,841) Unapplied (573,877) (391,599) (182,278) ENNG Total AR ENNG Total AR Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Day		ENNG	Commerical								
Customer Count 7/31/2020 7/31/2019 Increase / (Decrease) Balance 2,192,364 2,141,727 50,637 Current 1,611,857 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 205,922 127,397 78,525 61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,730 102,195 121 - 150 161,161 84,883 76,278 151+ 167,456 170,298 (2,841) Unapplied (573,877) (391,599) (182,278) ENNG Total AR ENNG Total AR Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Day				Change over Prior Year							
Customer Count 10,557 9,862 695 Balance 2,192,364 2,141,727 50,637 Current 1,611,857 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 205,922 127,397 78,525 61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,730 102,195 121 - 150 161,161 84,883 76,278 151+ 167,456 170,298 (2,841) Unapplied (573,877) (391,599) (182,278) ENNG Total AR ENNG Total AR Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,64		7/31/2020	7/31/2019	-							
Current 1,611,857 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 205,922 127,397 78,525 61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,730 102,195 121 - 150 161,161 84,883 76,278 151+ 167,456 170,298 (2,841) Unapplied (573,877) (391,599) (182,278) ENNG Total AR ENNG Total AR Customer Count 83,991 81,729 Change over Prior Year Increase / (Decrease) Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) <td>Customer Count</td> <td></td> <td></td> <td></td>	Customer Count										
Current 1,611,857 1,529,153 82,704 1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 205,922 127,397 78,525 61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,730 102,195 121 - 150 161,161 84,883 76,278 151+ 167,456 170,298 (2,841) Unapplied (573,877) (391,599) (182,278) ENNG Total AR ENNG Total AR Customer Count 83,991 81,729 Change over Prior Year Increase / (Decrease) Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) <td>Palanco</td> <td>2 102 264</td> <td>2 1/1 727</td> <td>50 627</td>	Palanco	2 102 264	2 1/1 727	50 627							
1 - 30 Days 239,848 329,723 (89,876) 31 - 60 Days 205,922 127,397 78,525 61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,730 102,195 121 - 150 161,161 84,883 76,278 Unapplied (573,877) (391,599) (182,278)				·							
31 - 60 Days 205,922 127,397 78,525 61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,730 102,195 121 - 150 161,161 84,883 76,278 151+ 167,456 170,298 (2,841) Unapplied (573,877) (391,599) (182,278) Tenny Total AR Tenny Total AR Tenny Total AR Tenny Total AR Change over Prior Year Increase / (Decrease) (182,278) (182				·							
61 - 90 Days 143,073 157,143 (14,070) 91 - 120 236,925 134,730 102,195 121 - 150 161,161 84,883 76,278 151+ 167,456 170,298 (2,841) Unapplied (573,877) (391,599) (182,278) ENNG Total AR ENNG Total AR Change over Prior Year Increase / (Decrease) A/R Balance 7,677,852 10,020,239 (2,342,387) (162,562) 1 - 30 Days 87,738 1,391,030 (518,922) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387	, , , , , , , , , , , , , , , , , , ,	,	•								
91 - 120	, , , , , , , , , , , , , , , , , , ,			· ·							
121 - 150 161,161 84,883 76,278 151+ 167,456 170,298 (2,841) ENNG Total AR ENNG Total AR Change over Prior Year Increase / (Decrease) Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387	,										
151+ 167,456 170,298 (2,841) ENNG Total AR ENNG Total AR Change over Prior Year Increase / (Decrease) Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387				·							
ENNG Total AR ENNG Total AR Change over Prior Year Increase / (Decrease) Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387				·							
ENNG Total AR ENNG Total AR T/31/2020 7/31/2019 Change over Prior Year Increase / (Decrease) Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387	-	,	•								
Customer Count 83,991 81,729 Change over Prior Year Increase / (Decrease) A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,992) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387	опаррпец	(373,877)	(591,599)	(182,278)							
7/31/2020 7/31/2019 Increase / (Decrease) Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387		ENNO	Total AR								
7/31/2020 7/31/2019 Increase / (Decrease) Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387											
Customer Count 83,991 81,729 2,262 A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387				Change over Prior Year							
A/R Balance 7,677,852 10,020,239 (2,342,387) Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387											
Current 3,376,177 3,538,739 (162,562) 1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387	Customer Count	83,991	81,729	2,262							
1 - 30 Days 872,738 1,391,030 (518,292) 31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387	A/R Balance	7,677,852	10,020,239	(2,342,387)							
31 - 60 Days 955,172 1,182,413 (227,241) 61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387	Current	3,376,177	3,538,739	(162,562)							
61 - 90 Days 699,643 1,613,282 (913,639) 91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387	1 - 30 Days	872,738	1,391,030	(518,292)							
91 - 120 866,969 1,248,943 (381,974) 121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387	31 - 60 Days	955,172	1,182,413	(227,241)							
121 - 150 801,153 786,277 14,876 151+ 2,346,989 1,884,602 462,387	61 - 90 Days	699,643	1,613,282	(913,639)							
151+ 2,346,989 1,884,602 462,387	91 - 120	866,969	1,248,943	(381,974)							
, , , , , , , , , , , , , , , , , , , ,	121 - 150	801,153	786,277	14,876							
Unapplied (2.240.988) (1.625.045) (615.942)	151+	2,346,989	1,884,602	462,387							
Onapplied (2,240,300) (1,023,043) (013,343)	Unapplied	(2,240,988)	(1,625,045)	(615,943)							

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities

	ENNG	Residential	
	0/24/2222	0/24/2242	Change over Prior Year
Customer Count	8/31/2020	8/31/2019	Increase / (Decrease) 694
	73,401	72,707	
A/R Balance	4,628,872	6,241,866	(1,612,994)
Current	1,546,767	1,971,894	(425,127)
1 - 30 Days	465,831	642,020	(176,188)
31 - 60 Days	350,033	735,982	(385,949)
61 - 90 Days	479,751	697,928	(218,177)
91 - 120	452,252	688,070	(235,817)
121 - 150	497,360	765,137	(267,777)
151+	2,677,694	2,029,538	648,156
Unapplied	(1,840,817)	(1,288,704)	(552,114)
	ENNG	Commerical	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Customer Count	10,560	10,092	468
A/R Balance	1,828,973	2,037,021	(208,048)
Current	1,350,570	1,640,488	(289,918)
1 - 30 Days	188,732	208,950	(20,217)
31 - 60 Days	109,577	115,031	(5,453)
61 - 90 Days	133,637	82,189	51,448
91 - 120	90,325	60,808	29,516
121 - 150	151,320	74,415	76,905
151+	323,212	239,861	83,351
Unapplied	(518,401)	(384,721)	(133,680)
	ENN	G Total AR	
			Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)
Customer Count	83,961	82,799	1,162
A/R Balance	6,457,845	8,278,886	(1,821,042)
Current	2,897,337	3,612,382	(715,045)
1 - 30 Days	654,564	850,969	(196,406)
31 - 60 Days	459,610	851,013	(391,403)
61 - 90 Days	613,389	780,117	(166,729)
91 - 120	542,577	748,878	(206,301)
121 - 150	648,681	839,552	(190,872)
151+	3,000,906	2,269,399	731,507
Unapplied	(2,359,218)	(1,673,425)	(685,793)

Aging Dol	lars Summary	August 2020 t	hrough October 2020
	ENNO	G Residential	
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)
Customer Count	., ,	.,,	-
Balance			-
Current			-
1 - 30 Days			-
31 - 60 Days			-
61 - 90 Days			=
91 - 120			-
121 - 150 151+			-
Unapplied			-
	ENNG	6 Commerical	
			Change over Prior Year
	9/30/2020	9/30/2019	Increase / (Decrease)
Customer Count			-
Balance			-
Current			-
1 - 30 Days			=
31 - 60 Days 61 - 90 Days			-
91 - 90 Days			-
121 - 150			_
151+			_
Unapplied			-
	ENN	IG Total AR	
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)
Customer Count	-	-	-
A/R Balance	-	-	-
Current	-	-	-
1 - 30 Days	-	-	-
31 - 60 Days	-	-	-
61 - 90 Days	-	-	-
91 - 120 121 - 150	-	-	-
151+	-	-	-
Unapplied	-	-	-
опаррпец	-		

	ENNG	Residential	
			_
			Change over Prior Year
Contain Count	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count			-
Balance			=
Current			-
1 - 30 Days			-
31 - 60 Days			=
61 - 90 Days 91 - 120			-
121 - 150			-
151+			_
Unapplied			_
опарриса			
	ENNG	Commerical	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count	•	•	-
Balance			=
Current			-
1 - 30 Days			-
31 - 60 Days			-
61 - 90 Days			=
91 - 120			-
121 - 150			-
151+			=
Unapplied			-
	ENN	G Total AR	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count	-	-	-
A/R Balance	-	-	-
Current	-	-	-
1 - 30 Days	-	-	-
31 - 60 Days	=	-	=
61 - 90 Days	-	-	-
91 - 120	-	-	-
121 - 150	-	-	-
151+	=	-	=
Unapplied		-	-

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities
Aging Percent Summary February 2020 through April 2020

		0.0 11 11		Aging Pe			through April 2020	Г			0.0 11 11 1	
	ENN	3 Residential			ENN	G Residential				ENN	G Residential	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)			4/30/2020	4/30/2019	Increase / (Decrease)
4 /D D . I				A /D D . I				-	4 /D D .I	#REF!		#REF!
A/R Balance Current %	100.0% 66.5%	100.0% 68.8%	0.0% -2.4%	A/R Balance	100.0% 58.1%		0.0% 0.3%		A/R Balance Current	#REF!	#REF! #REF!	#REF!
1 - 30 Days %	18.8%	18.4%	0.3%	Current 1 - 30 Days	20.8%		-4.1%		1 - 30 Days	#REF!	#REF!	#REF!
31 - 60 Days %	6.0%	5.4%	0.5%	31 - 60 Days	9.5%		-4.1% 0.7%		1 - 30 Days 31 - 60 Days	#REF!	#REF!	#REF!
61 - 90 Days %	2.6%	1.8%	0.8%	61 - 90 Days	4.7%		1.2%		61 - 90 Days	#REF!	#REF!	#REF!
91 - 120 %	1.1%	1.8%	0.8%	91 - 120	2.3%		1.2%		91 - 90 Days 91 - 120	#REF!	#REF!	#REF!
121 - 150 %	1.1%	0.6%	0.1%	121 - 150	0.8%		0.0%		121 - 150	#REF!	#REF!	#REF!
151+ %	10.8%	8.6%	2.2%	151+	11.4%		3.6%		151+ 151+	#REF!	#REF!	#REF!
Unapplied %	-6.8%	-4.6%	-2.2%	Unapplied	-7.7%		-3.0%		Unapplied	#REF!	#REF!	#REF!
Опаррпеи %	-0.8%	-4.0%	-2.2%	опарріїец	-7.7%	-4.7%	-3.0%		Onapplied	#KEF!	#KEF!	#KEF!
	FNNG	Commerical			FNN	G Commerical				FNNC	6 Commerical	
	LIVIVO	Commencar			LIVIV	o commencar				LIVIVO	Commerca	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)			4/30/2020	4/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%		0.0%		A/R Balance	#REF!	#REF!	#REF!
Current	87.1%	88.6%	-1.5%	Current	81.9%		0.0%		Current	#REF!	#REF!	#REF!
1 - 30 Days	10.7%	9.8%	0.9%	1 - 30 Days					1 - 30 Days	#REF!	#REF!	#REF!
31 - 60 Days	2.8%	2.0%	0.8%	31 - 60 Days	12.7% 4.2%		-1.3% 0.2%		31 - 60 Days	#REF!	#REF!	#REF!
61 - 90 Days	0.9%	1.1%	-0.2%	61 - 90 Days	2.4%		1.3%		61 - 90 Days	#REF!	#REF!	#REF!
91 - 120	0.5%	0.2%	0.0%	91 - 120	0.6%		-0.6%		91 - 90 Days	#REF!	#REF!	#REF!
121 - 150	0.1%	0.2%	0.0%	121 - 150	0.6%		-0.6% -0.1%		91 - 120 121 - 150	#REF!	#REF!	#REF!
151+	2.0%	0.1%	1.6%	151+	2.5%		2.1%		151+ 151+	#REF!	#REF!	#REF!
Unapplied	-3.8%	-2.1%	-1.6%	Unapplied	-4.3%		-1.7%		Unapplied	#REF!	#REF!	#REF!
Unapplied	-3.8%	-2.1%	-1.0%	опарриец	-4.3%	-2.7%	-1./70		Onapplied	#KEF!	#KEF!	#KEF!
	FNN	IG Total AR			FNI	NG Total AR				FNN	IG Total AR	
	2.4.	o rotal All			2	io rotar Ait				2.4.	io rotal Aix	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)			4/30/2020	4/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%		A/R Balance	#REF!	#REF!	#REF!
Current	73.9%	75.8%	-1.8%	Current	65.9%		0.3%		Current	#REF!	#REF!	#REF!
1 - 30 Days	15.9%	15.4%	0.4%	1 - 30 Days	18.1%		-3.2%		1 - 30 Days	#REF!	#REF!	#REF!
31 - 60 Days	4.8%	4.2%	0.6%	31 - 60 Days	7.8%		0.6%		31 - 60 Days	#REF!	#REF!	#REF!
61 - 90 Days	2.0%	1.5%	0.4%	61 - 90 Days	3.9%		1.2%		61 - 90 Days	#REF!	#REF!	#REF!
91 - 120	0.7%	0.7%	0.0%	91 - 120	1.7%		0.6%		91 - 120	#REF!	#REF!	#REF!
121 - 150	0.7%	0.4%	0.4%	121 - 150	0.6%		0.0%		121 - 150	#REF!	#REF!	#REF!
151+	7.6%	5.7%	1.9%	151+	8.5%		3.1%		151+	#REF!	#REF!	#REF!
Unapplied	-5.7%	-3.7%	-2.0%	Unapplied	-6.6%		-2.6%		Unapplied	#REF!	#REF!	#REF!
				188.53				_		· · · · · · · · · · · · · · · · · · ·		· · · · · · · · · · · · · · · · · · ·

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities

Aging Percent Summary May 2020 through July 2020

	ENNO	3 Residential			ENNO	3 Residential			ENNG	Residential	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	Balance	100.0%	100.0%	0.0%	Balance	100.0%	100.0%	0.0%
Current	39.6%	34.9%	4.7%	Current	31.8%	27.6%	4.2%	Current	32.2%	25.5%	6.7%
1 - 30 Days	20.5%	21.8%	-1.3%	1 - 30 Days	17.5%	16.2%	1.4%	1 - 30 Days	11.5%	13.5%	-1.9%
31 - 60 Days	15.7%	22.1%	-6.4%	31 - 60 Days	15.9%	20.2%	-4.2%	31 - 60 Days	13.7%	13.4%	0.3%
61 - 90 Days	9.7%	10.2%	-0.5%	61 - 90 Days	11.9%	18.3%	-6.4%	61 - 90 Days	10.1%	18.5%	-8.3%
91 - 120	7.3%	5.6%	1.7%	91 - 120	10.4%	8.5%	1.9%	91 - 120	11.5%	14.1%	-2.7%
121 - 150	4.2%	2.6%	1.6%	121 - 150	8.4%	5.4%	3.1%	121 - 150	11.7%	8.9%	2.8%
151+	16.8%	10.6%	6.2%	151+	26.4%	14.1%	12.3%	151+	39.7%	21.8%	18.0%
Unapplied	-13.7%	-7.8%	-5.9%	Unapplied	-22.4%	-10.1%	-12.2%	Unapplied	-30.4%	-15.7%	-14.7%
	ENNG	6 Commerical			ENNG	i Commerical			ENNG	Commerical	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	Balance	100.0%	100.0%	0.0%	Balance	100.0%	100.0%	0.0%
Current	65.4%	74.4%	-9.0%	Current	59.8%	76.2%	-16.4%	Current	73.5%	71.4%	2.1%
1 - 30 Days	16.9%	15.5%	1.5%	1 - 30 Days	13.4%	12.4%	1.1%	1 - 30 Days	10.9%	15.4%	-4.5%
31 - 60 Days	9.9%	9.6%	0.3%	31 - 60 Days	11.0%	8.8%	2.3%	31 - 60 Days	9.4%	5.9%	3.4%
61 - 90 Days	5.5%	5.2%	0.4%	61 - 90 Days	10.4%	6.7%	3.7%	61 - 90 Days	6.5%	7.3%	-0.8%
91 - 120	3.5%	2.1%	1.4%	91 - 120	6.8%	3.8%	3.0%	91 - 120	10.8%	6.3%	4.5%
121 - 150	2.0%	1.9%	0.1%	121 - 150	4.6%	1.4%	3.2%	121 - 150	7.4%	4.0%	3.4%
151+	4.2%	2.6%	1.6%	151+	8.8%	4.9%	3.9%	151+	7.6%	8.0%	-0.3%
Unapplied	-7.4%	-11.2%	3.8%	Unapplied	-14.9%	-14.1%	-0.8%	Unapplied	-26.2%	-18.3%	-7.9%
	ENN	IG Total AR			ENN	G Total AR			ENN	G Total AR	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)		7/31/2020	7/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%
Current	47.8%	43.9%	3.9%	Current	39.8%	38.3%	1.5%	Current	44.0%	35.3%	8.7%
1 - 30 Days	19.3%	20.3%	-1.0%	1 - 30 Days	16.4%	15.3%	1.0%	1 - 30 Days	11.4%	13.9%	-2.5%
31 - 60 Days	13.9%	19.3%	-5.4%	31 - 60 Days	14.5%	17.7%	-3.1%	31 - 60 Days	12.4%	11.8%	0.6%
61 - 90 Days	8.4%	9.1%	-0.7%	61 - 90 Days	11.5%	15.7%	-4.2%	61 - 90 Days	9.1%	16.1%	-7.0%
91 - 120	6.1%	4.8%	1.3%	91 - 120	9.4%	7.5%	1.9%	91 - 120	11.3%	12.5%	-1.2%
121 - 150	3.5%	2.4%	1.1%	121 - 150	7.3%	4.5%	2.8%	121 - 150	10.4%	7.8%	2.6%
151+	12.8%	8.8%	4.0%	151+	21.4%	12.1%	9.3%	151+	30.6%	18.8%	11.8%
Unapplied	-11.7%	-8.6%	-3.1%	Unapplied	-20.2%	-11.0%	-9.2%	Unapplied	-29.2%	-16.2%	-13.0%

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Aging Percent Summary August 2020 through October 2020

	ENNO	Residential			ENNO	3 Residential			ENNG Residential		
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)		9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	Balance				Balance			
Current	33.4%	31.6%	1.8%	Current				Current			
1 - 30 Days	10.1%	10.3%	-0.2%	1 - 30 Days				1 - 30 Days			
31 - 60 Days	7.6%	11.8%	-4.2%	31 - 60 Days				31 - 60 Days			
61 - 90 Days	10.4%	11.2%	-0.8%	61 - 90 Days				61 - 90 Days			
91 - 120	9.8%	11.0%	-1.3%	91 - 120				91 - 120			
121 - 150	10.7%	12.3%	-1.5%	121 - 150				121 - 150			
151+	57.8%	32.5%	25.3%	151+				151+			
Unapplied	-39.8%	-20.6%	-19.1%	Unapplied				Unapplied			
				• •							
	ENNG	Commerical			ENNG	Commerical			ENNG	Commerical	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)		9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	Balance	• •			Balance		• •	
Current	73.8%	80.5%	-6.7%	Current				Current			
1 - 30 Days	10.3%	10.3%	0.1%	1 - 30 Days				1 - 30 Days			
31 - 60 Days	6.0%	5.6%	0.3%	31 - 60 Days				31 - 60 Days			
61 - 90 Days	7.3%	4.0%	3.3%	61 - 90 Days				61 - 90 Days			
91 - 120	4.9%	3.0%	2.0%	91 - 120				91 - 120			
121 - 150	8.3%	3.7%	4.6%	121 - 150				121 - 150			
151+	17.7%	11.8%	5.9%	151+				151+			
Unapplied	-28.3%	-18.9%	-9.5%	Unapplied				Unapplied			
								''			
	ENN	G Total AR			ENN	G Total AR			ENN	G Total AR	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)		9/30/2020	9/30/2019	Increase / (Decrease)		10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance				A/R Balance			
Current	44.9%	43.6%	1.2%	Current				Current			
1 - 30 Days	10.1%	10.3%	-0.1%	1 - 30 Days				1 - 30 Days			
31 - 60 Days	7.1%	10.3%	-3.2%	31 - 60 Days				31 - 60 Days			
61 - 90 Days	9.5%	9.4%	0.1%	61 - 90 Days				61 - 90 Days			
91 - 120	8.4%	9.0%	-0.6%	91 - 120				91 - 120			
121 - 150	10.0%	10.1%	-0.1%	121 - 150				121 - 150			
151+	46.5%	27.4%	19.1%	151+				151+			
Unapplied	-36.5%	-20.2%	-16.3%	Unapplied				Unapplied			

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities

<u>Aging Dollars Summary February 2020 through April 2020</u>

	GSE I	Residential		GSE Residential GSE Residential							
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	34,619	34,238	381	Customer Count	33,215	34,160	(945)	Customer Count	33,392	32,880	512
A/R Balance	5,705,890	6,511,881	(805,991)	A/R Balance	5,321,142	6,366,720	(1,045,578)	A/R Balance	5,259,325	5,463,152	(203,828)
Current	3,880,911	4,287,354	(406,443)	Current	3,436,134	4,070,799	(634,665)	Current	3,426,523	3,334,765	91,757
1 - 30 Days	787,812	906,705	(118,893)	1 - 30 Days	710,588	896,295	(185,707)	1 - 30 Days	598,739	766,247	(167,508)
31 - 60 Days	244,963	300,792	(55,830)	31 - 60 Days	326,523	359,491	(32,968)	31 - 60 Days	304,638	331,212	(26,574)
61 - 90 Days	140,315	148,699	(8,384)	61 - 90 Days	173,956	193,564	(19,608)	61 - 90 Days	211,774	203,132	8,642
91 - 120	83,576	110,888	(27,312)	91 - 120	110,271	107,639	2,633	91 - 120	132,788	131,695	1,093
121 - 150	71,219	102,046	(30,827)	121 - 150	67,075	80,349	(13,275)	121 - 150	89,141	76,156	12,985
151+	745,724	854,695	(108,971)	151+	752,794	862,175	(109,381)	151+	755,519	836,518	(80,999)
-	(248,631)	(199,299)			(256,199)	,			755,519 (259,797)	,	
Unapplied	. , ,		(49,332)	Unapplied		(203,592)	(52,607)	Unapplied	. , ,	(216,573)	(43,224)
	GSE (Commerical			GSE (Commerical			GSE (Commerical	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	6,925	6,963	(38)	Customer Count	6,717	6,933	(216)	Customer Count	6,719	6,733	(14)
Balance	4,455,692	5,288,626	(832,934)	Balance	4,257,471	5,024,781	(767,310)	Balance	4,030,748	4,165,188	(134,441)
Current	3,958,578	4,645,704	(687,125)	Current	3,612,521	4,177,065	(564,544)	Current	3,155,498	3,753,386	(597,888)
1 - 30 Days	559,526	528,339	31,187	1 - 30 Days	527,020	750,785	(223,764)	1 - 30 Days	685,609	369,178	316,431
31 - 60 Days	92,472	125,856	(33,384)	31 - 60 Days	98,312	114,962	(16,651)	31 - 60 Days	148,665	83,913	64,752
61 - 90 Days	34,832	20,438	14,394	61 - 90 Days	52,033	36,366	15,666	61 - 90 Days	75,386	32,786	42,600
91 - 120	18,312	13,841	4,471	91 - 120	25,956	10,020	15,936	91 - 120	38,834	16,261	22,573
121 - 150	22,570	8,668	13,902	121 - 150	13,544	8,209	5,335	121 - 150	15,357	4,141	11,216
151+	22,836	28,641	(5,805)	151+	56,996	31,005	25,991	151+	52,353	17,770	34,583
Unapplied	(253,434)	(82,861)	(170,573)	Unapplied	(128,911)	(103,632)	(25,279)	Unapplied	(140,954)	(112,246)	(28,708)
опарриса	(255,454)	(02,001)	(170,575)	Опарриса	(120,311)	(103,032)	(23,273)	опарриса	(140,334)	(112,240)	(20,700)
	GSE	Industrial	Change over Prior Year		GSE	Industrial	Change over Prior Year		GSE	Industrial	Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	171	178	(7)	Customer Count	168	177	(9)	Customer Count	165	171	(6)
A/R Balance	922,290	941,666	(19,376)	A/R Balance	997,971	988,147	9,823	Balance	947,258	924,289	22,969
Current	850,284	894,200	(43,917)	Current	820,643	937,247	(116,603)	Current	850,984	901,247	(50,263)
1 - 30 Days	70,856	38,578	32,279	1 - 30 Days	177,969	45,084	132,885	1 - 30 Days	95,663	27,823	67,840
31 - 60 Days	1,250	674	576	31 - 60 Days	1,224	54	1,170	31 - 60 Days	1,695	379	1,316
61 - 90 Days	466	1,594	(1,128)	61 - 90 Days	120	423	(303)	61 - 90 Days	462	14	448
91 - 120	372	1,195	(823)	91 - 120	137	1,455	(1,318)	91 - 120	107	1	105
121 - 150	137	1,900	(1,762)	121 - 150	87	1,110	(1,023)	121 - 150	136		136
151+	-	5,118	(5,118)	151+	-	4,270	(4,270)	151+	86	_	86
Unapplied	(1,075)	(1,593)	517	Unapplied	(2,209)	(1,496)	(713)	Unapplied	(1,875)	(5,174)	3,300
	GSE	Total AR			GSE	Total AR			GSE	Total AR	
			Change over Prior Year				Change over Prior Year				Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
Customer Count	41,715	41,379	336	Customer Count	40,100	41,270	(1,170)	Customer Count	40,276	39,784	492
A/R Balance	11,083,872	12,742,173	(1,658,301)	A/R Balance	10,576,584	12,379,648	(1,803,064)	A/R Balance	10,237,331	10,552,630	(315,299)
Current	8,689,773	9,827,258	(1,137,485)	Current	7,869,299	9,185,110	(1,315,812)	Current	7,433,005	7,989,399	(556,394)
1 - 30 Days	1,418,195	1,473,622	(55,427)	1 - 30 Days	1,415,577	1,692,164	(276,587)	1 - 30 Days	1,380,011	1,163,247	216,764
31 - 60 Days	338,684	427,323	(88,638)	31 - 60 Days	426,059	474,508	(48,449)	31 - 60 Days	454,997	415,503	39,494
61 - 90 Days	175,613	170,731	4,882	61 - 90 Days	226,109	230,354	(4,245)	61 - 90 Days	287,621	235,932	51,690
91 - 120	102,260	125,924	(23,664)	91 - 120	136,364	119,114	17,250	91 - 120	171,729	147,957	23,771
121 - 150	93,927	112,614	(18,687)	121 - 150	80,705	89,668	(8,963)	121 - 150	104,634	80,297	24,337
151+	768,561	888,454	(119,893)	151+	809,790	897,450	(87,660)	151+	807,958	854,288	(46,330)
Unapplied	(503,140)	(283,752)	(219,388)		(387,319)	(308,720)	(87,660)	Unapplied	(402,626)	(333,994)	(68,632)
	(303.140)	(203,/52)	(219,388)	Unapplied	(307,319)	(300,720)	(78,599)	Uliapplieu	(402,026)	(333,394)	(00,032)

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Percent Summary May 2020 through July 2020

	GSE R	tesidential			GSE F	Residential				GSE Re	esidential	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)			7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	34,420	33,456	964	Customer Count	33,326	31,591	1,735		Customer Count	34,412	30,315	4,097
A/R Balance	5,017,596	5,071,474	(53,878)	A/R Balance	5,275,258	4,465,999	809,259	1	A/R Balance	6,489,956	4,808,547	1,681,409
Current	3,052,156	3,085,352	(33,196)	Current	3,511,898	2,587,348	924,550		Current	4,561,593	3,066,358	1,495,234
1 - 30 Days	668,675	648,139	20,536	1 - 30 Days	485,641	568,602	(82,962)		1 - 30 Days	601,410	545,788	55,622
31 - 60 Days	291,955	326,035	(34,080)	31 - 60 Days	275,627	266,923	8,704		31 - 60 Days	245,734	183,690	62,043
61 - 90 Days	211,427	199,073	12,354	61 - 90 Days	189,360	219,894	(30,535)		61 - 90 Days	186,083	168,954	17,129
91 - 120	165,185	143,068	22,117	91 - 120	158,390	148,632	9,758		91 - 120	154,256	168,185	(13,929)
121 - 150	107,635	97,329	10,306	121 - 150	128,876	108,706	20,170		121 - 150	138,790	112,765	26,025
151+	796,430	823,942	(27,511)	151+	824,387	837,108	(12,721)		151+	890,280	831,521	58,759
Unapplied	(275,867)	(251,463)	(24,404)	Unapplied	(298,919)	(271,214)	(27,705)		Unapplied	(288,190)	(268,715)	(19,476)
	GSE C	ommerical			GSE C	Commerical				GSE Co	mmerical	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	5/31/2020		Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)			7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	6,907	6,790	117	Customer Count	6,558	6,769	(211)		Customer Count	6,697	6,501	196
Balance	3,751,399	3,919,278	(167,880)	Balance	4,090,377	3,645,267	445,110		Balance	4,613,082	3,964,687	648,396
Current	2,878,300	3,583,242	(704,942)	Current	3,161,133	3,066,025	95,108		Current	3,849,688	3,720,403	129,284
1 - 30 Days	608,603	284,695	323,909	1 - 30 Days	461,295	587,545	(126,250)		1 - 30 Days	499,486	281,769	217,717
31 - 60 Days	214,653	79,082	135,570	31 - 60 Days	392,937	44,686	348,251		31 - 60 Days	170,357	46,564	123,793
61 - 90 Days	91,957	40,823	51,134	61 - 90 Days	109,147	33,024	76,123		61 - 90 Days	81,976	19,898	62,078
91 - 120 121 - 150	40,503	10,035	30,468	91 - 120	63,444	13,933	49,510		91 - 120	58,689	10,646	48,043
151+	21,481 52,206	5,105 19.727	16,376 32,479	121 - 150 151+	26,650 61,796	6,417 20,182	20,233 41,615		121 - 150 151+	41,958 76,963	7,854 20.024	34,104 56,939
Unapplied	(156,304)	(103,431)	(52,873)	Unapplied	(186,025)	(126,545)	(59,480)		Unapplied	76,963 (166,034)	(142,471)	(23,563)
опаррпец	(150,504)	(105,451)	(52,673)	Опаррпец	(100,025)	(120,343)	(59,460)		Опаррпец	(166,034)	(142,471)	(23,503)
	GSE	Industrial			GSE	Industrial				GSE Ir	ndustrial	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)			7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	169	166	3	Customer Count	162	166	(4)		Customer Count	167	164	3
Balance	556,169	865,674	(309,505)	Balance	784,022	712,020	72,002	1	Balance	1,001,829	992,884	8,946
Current	535,613	855,829	(320,216)	Current	757,581	615,364	142,216		Current	914,293	821,563	92,730
1 - 30 Days	20,647	14,929	5,717	1 - 30 Days	26,921	99,440	(72,519)		1 - 30 Days	88,851	112,874	(24,022)
31 - 60 Days	1,496	161	1,336	31 - 60 Days	1,384	98	1,286		31 - 60 Days	1,813	61,217	(59,404)
61 - 90 Days	402	14	387	61 - 90 Days	433	81	352		61 - 90 Days	143	82	61
91 - 120	46	1	45	91 - 120	97	1	96		91 - 120	130	95	35
121 - 150	22	-	22	121 - 150	9	-	9		121 - 150	55	1	54
151+	17	-	17	151+	-	-	-		151+	-	-	-
Unapplied	(2,073)	(5,260)	3,187	Unapplied	(2,402)	(2,965)	562		Unapplied	(3,457)	(2,948)	(509)
	GSE	Total AR			GSE	Total AR				GSE T	otal AR	
		- / /	Change over Prior Year		a ta c !		Change over Prior Year			= l= . lr		Change over Prior Year
Contain Contain	5/31/2020		Increase / (Decrease)	Curta a Contra	6/30/2020	6/30/2019	Increase / (Decrease)		Customan	7/31/2020	7/31/2019	Increase / (Decrease)
Customer Count	41,496	40,412	1,084	Customer Count	40,046	38,526	1,520		Customer Count	41,276	36,980	4,296
A/R Balance	9,325,164	9,856,426	(531,262)	A/R Balance	10,149,657	8,823,286	1,326,371		A/R Balance	12,104,868	9,766,117	2,338,751
Current	6,466,069	7,524,423	(1,058,354)	Current	7,430,612	6,268,738	1,161,874		Current	9,325,573	7,608,325	1,717,248
1 - 30 Days	1,297,925	947,763	350,162	1 - 30 Days	973,857	1,255,588	(281,731)		1 - 30 Days	1,189,748	940,430	249,317
31 - 60 Days	508,104	405,277 239,910	102,826	31 - 60 Days 61 - 90 Days	669,948	311,707	358,241		31 - 60 Days	417,903	291,471	126,432
61 - 90 Days 91 - 120	303,785 205,734	239,910 153,105	63,875 52,629	91 - 90 Days	298,939 221,931	252,999 162,566	45,940 59,364		61 - 90 Days 91 - 120	268,202	188,934	79,268 34,150
91 - 120 121 - 150	205,734 129,138	153,105	26,703	91 - 120 121 - 150	155,534	162,566	59,364 40.412		91 - 120 121 - 150	213,076 180,804	178,926 120,620	34,150 60,184
151+	848,653	843,668	4,985	151+	886,183	857,289	40,412 28,893		151+	180,804 967,243	851,545	115,698
Unapplied	(434,244)	(360,154)	(74,090)	Unapplied	(487,346)	(400,724)	(86,623)		Unapplied	(457,681)	851,545 (414,133)	(43,548)
опаррпец	(434,244)	(300,134)	(74,090)	опаррпец	(407,340)	(400,724)	(00,023)	l	опаррпец	(457,081)	(414,133)	(43,548)

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Percent Summary August 2020 through October 2020

	GSE Residential								
			Change over Prior Year						
	8/31/2020	8/31/2019	Increase / (Decrease)						
Customer Count	34,266	34,691	(425)						
A/R Balance	6,961,028	6,530,907	430,120						
Current	4,728,884	4,595,716	133,168						
1 - 30 Days	834,375	768,365	66,010						
31 - 60 Days	278,758	193,230	85,529						
61 - 90 Days	176,253	127,824	48,429						
91 - 120	151,298	115,419	35,880						
121 - 150	132,960	120,249	12,711						
151+	951,867	832,637	119,230						
Unapplied	(293,368)	(222,532)	(70,837)						
	GSE C	ommerical							
			Change over Prior Year						
	8/31/2020	8/31/2019	Increase / (Decrease)						
Customer Count	6,719	6,883	(164)						
Balance	4,675,961	4,789,584	(113,623)						
		, ,							
Current	3,830,907	4,226,603	(395,695)						
1 - 30 Days	632,566	608,165	24,401						
31 - 60 Days	99,904	57,798	42,106						
61 - 90 Days	67,213	15,031	52,182						
91 - 120	59,815	8,284	51,530						
121 - 150	44,496	2,722	41,774						
151+	97,847	16,514	81,332						
Unapplied	(156,787)	(145,533)	(11,254)						
опаррпец		Industrial							
опаррпец	GSE	Industrial	Change over Prior Year						
	GSE 8/31/2020	Industrial 8/31/2019	Change over Prior Year Increase / (Decrease)						
Customer Count	GSE 8/31/2020 170	8/31/2019 177	Change over Prior Year Increase / (Decrease) (7)						
Customer Count Balance	8/31/2020 170 949,818	8/31/2019 177 1,104,114	Change over Prior Year Increase / (Decrease) (7) (154,296)						
Customer Count Balance Current	8/31/2020 170 949,818 885,391	8/31/2019 177 1,104,114 931,139	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748)						
Customer Count Balance Current 1 - 30 Days	8/31/2020 170 949,818 885,391 64,799	8/31/2019 177 1,104,114 931,139 174,405	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606)						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days	8/31/2020 170 949,818 885,391 64,799 1,276	8/31/2019 177 1,104,114 931,139 174,405 1,202	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	8/31/2020 170 949,818 885,391 64,799 1,276 252	8/31/2019 177 1,104,114 931,139 174,405 1,202	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74 249						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	8/31/2020 170 949,818 885,391 64,799 1,276 252 79	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74 249 65						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74 249 65						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14 14	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74 249 65						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164)	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678)	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74 249 65 115 41						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164)	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14 14	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74 249 65 115 41						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164)	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678)	Change over Prior Year Increase / (Decrease) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Change over Prior Year						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) Total AR	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Change over Prior Year Increase / (Decrease)						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE 8/31/2020	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) Total AR 8/31/2019 41,751	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Change over Prior Year Increase / (Decrease)						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE 8/31/2020 41,155 12,586,806	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Change over Prior Year Increase / (Decrease) (596)						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE 8/31/2020 41,155 12,586,806 9,445,182	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605 9,753,457	Change over Prior Year Increase / (Decrease)						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE 8/31/2020 41,155 12,586,806 9,445,182 1,531,740	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Change over Prior Year Increase / (Decrease) (596) 162,201 (308,275) (19,195)						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE 8/31/2020 41,155 12,586,806 9,445,182 1,531,740 379,938	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Change over Prior Year Increase / (Decrease) (596) 162,201 (308,275) (19,195) 127,709						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE 8/31/2020 41,155 12,586,806 9,445,182 1,531,740 379,938 243,718	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230 142,858	Change over Prior Year Increase / (Decrease) (7) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Change over Prior Year Increase / (Decrease) (596) 162,201 (308,275) (19,195) 127,709 100,860						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE 8/31/2020 41,155 12,586,806 9,445,182 1,531,740 379,938 243,718 211,192	8/31/2019 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230 142,858 123,717	Change over Prior Year Increase / (Decrease)						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE 8/31/2020 41,155 12,586,806 9,445,182 1,531,740 379,938 243,718 211,192 117,586	8/31/2019 177 1,104,114 931,139 174,405 1,202 3 14 14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230 142,858 123,717 122,986	Change over Prior Year Increase / (Decrease) (154,296) (45,748) (109,606) 74 249 65 115 41 513 Change over Prior Year Increase / (Decrease) (596) 162,201 (308,275) (19,195) 127,709 100,860 87,475 54,600						
Customer Count Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	8/31/2020 170 949,818 885,391 64,799 1,276 252 79 129 55 (2,164) GSE 8/31/2020 41,155 12,586,806 9,445,182 1,531,740 379,938 243,718 211,192	8/31/2019 1,104,114 931,139 174,405 1,202 3 14 14 (2,678) Total AR 8/31/2019 41,751 12,424,605 9,753,457 1,550,935 252,230 142,858 123,717	Change over Prior Year Increase / (Decrease)						

Aging Percer	GSE F	Residential	
	0 /00 /0000	0/00/0040	Change over Prior Year
Customer Count	9/30/2020	9/30/2019	Increase / (Decrease)
A/R Balance			-
Current			_
1 - 30 Days			_
31 - 60 Days			-
61 - 90 Days			-
91 - 120			-
121 - 150			-
151+			-
Unapplied			-
	GSF C	ommerical	
	G3L C	Offinerical	
			Change over Prior Year
6 1	9/30/2020	9/30/2019	Increase / (Decrease)
Customer Count			-
Balance Current			-
1 - 30 Days			-
31 - 60 Days			
61 - 90 Days			-
91 - 120			-
121 - 150			-
151+			-
Unapplied			-
	GSE	Industrial	
		aust.iui	
			Change over Prior Year
	9/30/2020		Change over Prior Year Increase / (Decrease)
Customer Count	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)
Customer Count Balance	9/30/2020		-
Balance Current	9/30/2020		-
Balance Current 1 - 30 Days	9/30/2020		-
Balance Current 1 - 30 Days 31 - 60 Days	9/30/2020		-
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	9/30/2020		-
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	9/30/2020		-
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	9/30/2020		-
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	9/30/2020		-
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+		9/30/2019	-
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+			-
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+		9/30/2019	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	GSE	9/30/2019 Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied		9/30/2019	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	GSE	9/30/2019 Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	GSE	9/30/2019 Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance	GSE	9/30/2019 Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current	GSE	9/30/2019 Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days	GSE	9/30/2019 Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	GSE	9/30/2019 Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	GSE	9/30/2019 Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	GSE	9/30/2019 Total AR	Increase / (Decrease)

	GSE	Residential	
	10/21/2020	10/21/2010	Change over Prior Year
Customer Count	10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance			
Current			
1 - 30 Days			
31 - 60 Days			-
61 - 90 Days			-
91 - 120			-
121 - 150			-
151+			-
Unapplied			-
	GSE (Commerical	
			Change over Prior Year
	10/31/2020	10/31/2019	Increase / (Decrease)
Customer Count			-
Balance			
Current			-
1 - 30 Days			-
31 - 60 Days			-
61 - 90 Days			-
91 - 120			-
121 - 150			-
151+			-
Unapplied			-
	GSE	Industrial	
			Change over Prior Year
Customer Count	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)
Customer Count	10/31/2020	10/31/2019	
Balance	10/31/2020	10/31/2019	
Balance Current	10/31/2020	10/31/2019	
Balance Current 1 - 30 Days	10/31/2020	10/31/2019	
Balance Current 1 - 30 Days 31 - 60 Days	10/31/2020	10/31/2019	
Balance Current 1 - 30 Days	10/31/2020	10/31/2019	
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	10/31/2020	10/31/2019	
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	10/31/2020	10/31/2019	
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	10/31/2020	10/31/2019	
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+		10/31/2019	
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+			Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+			
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+	GSE	Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	GSE	Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied	GSE	Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days	GSE	Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days	GSE	Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days	GSE	Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	GSE	Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150	GSE	Total AR	Increase / (Decrease)
Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120 121 - 150 151+ Unapplied Customer Count A/R Balance Current 1 - 30 Days 31 - 60 Days 61 - 90 Days 91 - 120	GSE	Total AR	Increase / (Decrease)

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities

Aging Dollars Summary February 2020 through April 2020

GSE Residential

	G	SE Residential		Aging		SE Residential	0 through April 2020			G	SE Residential	
	C.	oz neolaciiciai			<u>.</u>	oz neolaentiai				Ŭ.	or neolection	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)			3/31/2019	Increase / (Decrease)			4/30/2020	4/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balanc		100.0%	0.0%		Balance	100.0%	100.0%	0.0%
Current	68.0%	65.8%	2.2%	Current	64.6%	63.9%	0.6%	Curr		65.2%	61.0%	4.1%
1 - 30 Days	13.8%	13.9%	-0.1%	1 - 30 Days	13.4%	14.1%	-0.7%		0 Days	11.4%	14.0%	-2.6%
31 - 60 Days	4.3%	4.6%	-0.3%	31 - 60 Day		5.6%	0.5%		60 Days	5.8%	6.1%	-0.3%
61 - 90 Days	2.5%	2.3%	0.2%	61 - 90 Day		3.0%	0.2%		90 Days	4.0%	3.7%	0.3%
91 - 120 121 - 150	1.5% 1.2%	1.7% 1.6%	-0.2% -0.3%	91 - 120 121 - 150	2.1% 1.3%	1.7% 1.3%	0.4% 0.0%	91 - 121		2.5% 1.7%	2.4% 1.4%	0.1% 0.3%
151+	13.1%	13.1%	-0.3% -0.1%	151+	1.3%	13.5%	0.6%	151+		1.7%	15.3%	-0.9%
Unapplied	-4.4%	-3.1%	-1.3%	Unapplied	-4.8%	-3.2%	-1.6%		pplied	-4.9%	-4.0%	-1.0%
опарриса	4.470	3.170	1.570	Опарриса	4.070	3.270	1.070	Ona	ppiicu	4.570	4.070	1.070
	GS	SE Commerical			GS	E Commerical				GS	E Commerical	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
. /	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020		Increase / (Decrease)			4/30/2020	4/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balanc		100.0% 83.1%	0.0% 1.7%		Balance	100.0%	100.0% 90.1%	0.0%
Current	88.8% 12.6%	87.8% 10.0%	1.0% 2.6%	Current	84.9%	83.1% 14.9%	-2.6%	Curr		78.3% 17.0%	90.1% 8.9%	-11.8%
1 - 30 Days 31 - 60 Days	2.1%	2.4%	-0.3%	1 - 30 Days 31 - 60 Day	12.4% s 2.3%	2.3%	-2.6%		0 Days 60 Days	3.7%	2.0%	8.1% 1.7%
61 - 90 Days	0.8%	0.4%	-0.3% 0.4%	61 - 90 Day		0.7%	0.0%		90 Days	1.9%	0.8%	1.1%
91 - 120	0.4%	0.3%	0.1%	91 - 120	0.6%	0.7%	0.4%	91 -		1.0%	0.4%	0.6%
121 - 150	0.5%	0.2%	0.3%	121 - 150	0.3%	0.2%	0.2%	121		0.4%	0.1%	0.3%
151+	0.5%	0.5%	0.0%	151+	1.3%	0.6%	0.7%	151+		1.3%	0.4%	0.9%
Unapplied	-5.7%	-1.6%	-4.1%	Unapplied	-3.0%	-2.1%	-1.0%		pplied	-3.5%	-2.7%	-0.8%
				1 177								
	G	SSE Industrial			G	SSE Industrial				G	SE Industrial	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)		3/31/2020	3/31/2019	Increase / (Decrease)			4/30/2020	4/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balanc		100.0%	0.0%	Bala	nce	100.0%	100.0%	0.0%
Current	92.2%	95.0%	-2.8%	Current	82.2%	94.8%	-12.6%	Curr		89.8%	97.5%	-7.7%
1 - 30 Days	7.7%	4.1%	3.6%	1 - 30 Days	17.8%	4.6%	13.3%		0 Days	10.1%	3.0%	7.1%
31 - 60 Days	0.1%	0.1%	0.1%	31 - 60 Day	0.1%	0.0%	0.1%	31 -	60 Days	0.2%	0.0%	0.1%
61 - 90 Days	0.1%	0.2%	-0.1%	61 - 90 Day	0.0%	0.0%	0.0%	61 -	90 Days	0.0%	0.0%	0.0%
91 - 120	0.0%	0.1%	-0.1%	91 - 120	0.0%	0.1%	-0.1%	91 -	120	0.0%	0.0%	0.0%
121 - 150	0.0%	0.2%	-0.2%	121 - 150	0.0%	0.1%	-0.1%		- 150	0.0%	0.0%	0.0%
151+	0.0%	0.5%	-0.5%	151+	0.0%	0.4%	-0.4%	151+		0.0%	0.0%	0.0%
Unapplied	-0.1%	-0.2%	0.1%	Unapplied	-0.2%	-0.2%	-0.1%	Una	pplied	-0.2%	-0.6%	0.4%
	c	SSE Total AR				SSE Total AR				c	SE Total AR	
		JSE TULAT AN				ISE TOLAT AN				•	ISE TOLAT AN	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	2/29/2020	2/28/2019	Increase / (Decrease)			3/31/2019	Increase / (Decrease)			4/30/2020	4/30/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balanc		100.0%	0.0%		Balance	100.0%	100.0%	0.0%
Current	78.4%	77.1%	1.3%	Current	74.4%	74.2%	0.2%	Curr		72.6%	75.7%	-3.1%
1 - 30 Days	12.8%	11.6%	1.2%	1 - 30 Days	13.4%	13.7%	-0.3%		0 Days	13.5%	11.0%	2.5%
31 - 60 Days	3.1%	3.4%	-0.3%	31 - 60 Day		3.8%	0.2%		60 Days	4.4%	3.9%	0.5%
61 - 90 Days	1.6%	1.3%	0.2%	61 - 90 Day		1.9%	0.3%		90 Days	2.8%	2.2%	0.6%
91 - 120 121 - 150	0.9% 0.8%	1.0% 0.9%	-0.1% 0.0%	91 - 120 121 - 150	1.3% 0.8%	1.0% 0.7%	0.3% 0.0%	91 - 121		1.7% 1.0%	1.4% 0.8%	0.3% 0.3%
151+	6.9%	7.0%	0.0%	151+	7.7%	7.2%	0.0%	151+		7.9%	0.8% 8.1%	-0.2%
Unapplied	-4.5%	-2.2%	-2.3%	Unapplied	-3.7%	-2.5%	-1.2%		- pplied	-3.9%	-3.2%	-0.2%
Junphilen	-4.3/0	-2.2/0	-2.3/0	эпарриец	-3.7/0	-2.3/0	-1.2/0	Ona	ppiicu	-3.5/0	-3.4/0	-0.876

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Dollars Summary May 2020 through July 2020

	GS	E Residential				GSE Residential				GS	E Residential	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)			7/31/2020	7/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%	1 1	A/R Balance	100.0%	100.0%	0.0%
Current	60.8%	60.8%	0.0%	Current	66.6%	57.9%	8.6%		Current	70.3%	63.8%	6.5%
1 - 30 Days	13.3%	12.8%	0.5%	1 - 30 Days	9.2%	12.7%	-3.5%		1 - 30 Days	9.3%	11.4%	-2.1%
31 - 60 Days	5.8%	6.4%	-0.6%	31 - 60 Days	5.2%	6.0%	-0.8%		31 - 60 Days	3.8%	3.8%	0.0%
61 - 90 Days	4.2%	3.9%	0.3%	61 - 90 Days	3.6%	4.9%	-1.3%		61 - 90 Days	2.9%	3.5%	-0.6%
91 - 120	3.3%	2.8%	0.5%	91 - 120	3.0%	3.3%	-0.3%		91 - 120	2.4%	3.5%	-1.1%
121 - 150	2.1%	1.9%	0.2%	121 - 150	2.4%	2.4%	0.0%		121 - 150	2.1%	2.3%	-0.2%
151+	15.9%	16.2%	-0.4%	151+	15.6%	18.7%	-3.1%		151+	13.7%	17.3%	-3.6%
Unapplied	-5.5%	-5.0%	-0.5%	Unapplied	-5.7%	-6.1%	0.4%		Unapplied	-4.4%	-5.6%	1.1%
	GS	E Commerical			(GSE Commerica				GS	E Commerical	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
		5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)			7/31/2020	7/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%		A/R Balance	100.0%	100.0%	0.0%
Current	76.7%	91.4%	-14.7%	Current	77.3%	84.1%	-6.8%		Current	83.5%	93.8%	-10.4%
1 - 30 Days	16.2%	7.3%	9.0%	1 - 30 Days	11.3%	16.1%	-4.8%		1 - 30 Days	10.8%	7.1%	3.7%
31 - 60 Days	5.7%	2.0%	3.7%	31 - 60 Days		1.2%	8.4%		31 - 60 Days	3.7%	1.2%	2.5%
61 - 90 Days	2.5%	1.0%	1.4%	61 - 90 Days	2.7%	0.9%	1.8%		61 - 90 Days	1.8%	0.5%	1.3%
91 - 120	1.1%	0.3%	0.8%	91 - 120	1.6%	0.4%	1.2%		91 - 120	1.3%	0.3%	1.0%
121 - 150	0.6%	0.1%	0.4%	121 - 150	0.7%	0.2%	0.5%		121 - 150	0.9%	0.2%	0.7%
151+	1.4%	0.5%	0.9%	151+	1.5%	0.6%	1.0%		151+	1.7%	0.5%	1.2%
Unapplied	-4.2%	-2.6%	-1.5%	Unapplied	-4.5%	-3.5%	-1.1%		Unapplied	-3.6%	-3.6%	0.0%
	G	SE Industrial				GSE Industrial				G	SE Industrial	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)			7/31/2020	7/31/2019	Increase / (Decrease)
Balance	100.0%	100.0%	0.0%	Balance	100.0%	100.0%	0.0%		Balance	100.0%	100.0%	0.0%
Current	96.3%	98.9%	-2.6%	Current	96.6%	86.4%	10.2%		Current	91.3%	82.7%	8.5%
1 - 30 Days	3.7%	1.7%	2.0%	1 - 30 Days	3.4%	14.0%	-10.5%		1 - 30 Days	8.9%	11.4%	-2.5%
31 - 60 Days	0.3%	0.0%	0.3%	31 - 60 Days	0.2%	0.0%	0.2%		31 - 60 Days	0.2%	6.2%	-6.0%
61 - 90 Days	0.1%	0.0%	0.1%	61 - 90 Days	0.1%	0.0%	0.0%		61 - 90 Days	0.0%	0.0%	0.0%
91 - 120	0.0%	0.0%	0.0%	91 - 120	0.0%	0.0%	0.0%		91 - 120	0.0%	0.0%	0.0%
121 - 150	0.0%	0.0%	0.0%	121 - 150	0.0%	0.0%	0.0%		121 - 150	0.0%	0.0%	0.0%
151+	0.0%	0.0%	0.0%	151+	0.0%	0.0%	0.0%		151+	0.0%	0.0%	0.0%
Unapplied	-0.4%	-0.6%	0.2%	Unapplied	-0.3%	-0.4%	0.1%		Unapplied	-0.3%	-0.3%	0.0%
	G	SE Total AR				GSE Total AR				G	SE Total AR	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)		6/30/2020	6/30/2019	Increase / (Decrease)			7/31/2020	7/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	100.0%	100.0%	0.0%		A/R Balance	100.0%	100.0%	0.0%
Current	69.3%	76.3%	-7.0%	Current	73.2%	71.0%	2.2%		Current	77.0%	77.9%	-0.9%
1 - 30 Days	13.9%	9.6%	4.3%	1 - 30 Days	9.6%	14.2%	-4.6%		1 - 30 Days	9.8%	9.6%	0.2%
31 - 60 Days	5.4%	4.1%	1.3%	31 - 60 Days	6.6%	3.5%	3.1%		31 - 60 Days	3.5%	3.0%	0.5%
61 - 90 Days	3.3%	2.4%	0.8%	61 - 90 Days	2.9%	2.9%	0.1%		61 - 90 Days	2.2%	1.9%	0.3%
91 - 120	2.2%	1.6%	0.7%	91 - 120	2.2%	1.8%	0.3%		91 - 120	1.8%	1.8%	-0.1%
121 - 150	1.4%	1.0%	0.3%	121 - 150	1.5%	1.3%	0.2%		121 - 150	1.5%	1.2%	0.3%
151+ Unapplied	9.1% -4.7%	8.6% -3.7%	0.5% -1.0%	151+ Unapplied	8.7% -4.8%	9.7% -4.5%	-1.0% -0.3%		151+	8.0% -3.8%	8.7% -4.2%	-0.7% 0.5%
unapplied	-4.1%	-3./%	-1.0%	unapplied	-4.8%	-4.5%	-0.3%] [Unapplied	-3.8%	-4.2%	0.5%

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Aging Dollars Summary August 2020 through October 2020

	G	SE Residential			G	SE Residential				GS	E Residential	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)		9/30/2020	9/30/2019	Increase / (Decrease)			10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance	.,,	.,,	, , ,		A/R Balance			, (,
Current	67.9%	70.4%	-2.4%	Current					Current			
1 - 30 Days	12.0%	11.8%	0.2%	1 - 30 Days					1 - 30 Days			
31 - 60 Days	4.0%	3.0%	1.0%	31 - 60 Days					31 - 60 Days			
61 - 90 Days	2.5%	2.0%	0.6%	61 - 90 Days					61 - 90 Days			
91 - 120	2.2%	1.8%	0.4%	91 - 120					91 - 120			
121 - 150 151+	1.9% 13.7%	1.8% 12.7%	0.1% 0.9%	121 - 150 151+					121 - 150 151+			
Unapplied	-4.2%	-3.4%	-0.8%	Unapplied					Unapplied			
опарриса		5.170	0.070	опарриса					опарриса			
	GS	E Commerical			GS	SE Commerical				GSI	Commerical	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)		9/30/2020	9/30/2019	Increase / (Decrease)			10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance					A/R Balance			
Current	81.9%	88.2%	-6.3%	Current					Current			
1 - 30 Days	13.5%	12.7%	0.8%	1 - 30 Days					1 - 30 Days			
31 - 60 Days	2.1%	1.2%	0.9%	31 - 60 Days					31 - 60 Days			
61 - 90 Days	1.4%	0.3%	1.1%	61 - 90 Days					61 - 90 Days			
91 - 120	1.3%	0.2%	1.1%	91 - 120					91 - 120			
121 - 150 151+	1.0% 2.1%	0.1% 0.3%	0.9% 1.7%	121 - 150 151+					121 - 150 151+			
Unapplied	-3.4%	-3.0%	-0.3%	Unapplied					Unapplied			
Опаррпец	-3.4/0	-3.076	-0.3%	Опаррпец					Опаррпец			
	G	SE Industrial			G	SE Industrial				G	SE Industrial	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)		9/30/2020	9/30/2019	Increase / (Decrease)			10/31/2020	10/31/2019	Increase / (Decrease)
Balance	100.0%	100.0%	0.0%	Balance					Balance			
Current	93.2%	84.3%	8.9%	Current					Current			
1 - 30 Days	6.8%	15.8%	-9.0%	1 - 30 Days					1 - 30 Days			
31 - 60 Days 61 - 90 Days	0.1%	0.1%	0.0% 0.0%	31 - 60 Days 61 - 90 Days					31 - 60 Days 61 - 90 Days			
91 - 90 Days	0.0%	0.0% 0.0%	0.0%	91 - 90 Days					91 - 90 Days			
121 - 150	0.0%	0.0%	0.0%	121 - 150					121 - 150			
151+	0.0%	0.0%	0.0%	151+					151+			
Unapplied	-0.2%	-0.2%	0.0%	Unapplied					Unapplied			
	G	SSE Total AR			G	SSE Total AR				G	SE Total AR	
			Change over Prior Year				Change over Prior Year					Change over Prior Year
	8/31/2020	8/31/2019	Increase / (Decrease)		9/30/2020	9/30/2019	Increase / (Decrease)			10/31/2020	10/31/2019	Increase / (Decrease)
A/R Balance	100.0%	100.0%	0.0%	A/R Balance					A/R Balance			
Current	75.0%	78.5%	-3.5%	Current					Current			
1 - 30 Days	12.2%	12.5%	-0.3%	1 - 30 Days					1 - 30 Days			
31 - 60 Days	3.0%	2.0%	1.0%	31 - 60 Days					31 - 60 Days			
61 - 90 Days	1.9%	1.1%	0.8%	61 - 90 Days					61 - 90 Days			
91 - 120 121 - 150	1.7% 1.4%	1.0% 1.0%	0.7% 0.4%	91 - 120 121 - 150					91 - 120 121 - 150			
151+	8.3%	6.8%	1.5%	151+					151+			
Unapplied	-3.6%	-3.0%	-0.6%	Unapplied					Unapplied			
Strapplica	-3.0/0	-3.0/0	-0.076	STREPPREU				1	o.iuppiicu			

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities

Payment Count and Dollars Summary March and April 2020

	ENNG	Residential			ENNO	Residential	
	3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)		4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
	3/31/2020	3/31/2019	iliciease / (Declease)		4/30/2020	4/30/2019	iliciease / (Decrease)
Payment #	73,654	75,870	(2,216)	Payment #	74,689	76,134	(1,445)
Payment \$	11,691,688	13,995,502	(2,303,814)	Payment \$	9,571,602	12,273,165	(2,701,563)
	ENNG	Commerical			ENNG	Commerical	
			Change over Brier Veer				Change over Brier Veer
	0/04/0000	0/04/0040	Change over Prior Year		. /22 /222	. /00/0040	Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
Payment #	12,037	12,245	(208)	Payment #	11,159	13,147	(1,988)
Payment \$	10,047,413	12,056,985	(2,009,572)	Payment \$	6,831,911	10,764,618	(3,932,707)
	EN	NG Total			EN	ING Total	
			Change over Prior Year				Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
Payment #	85,691	88,115	(2,424)	Payment #	85,848	89,281	(3,433)
Payment \$	21,739,101	26,052,487	(4,313,386)	Payment \$	16,403,513	23,037,783	(6,634,270)

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Percent Change Summary March through April

March April

	<u>ivial cii</u>				
	ENNG Residential		ENNG Residential		
	Change over Prior Year Increase / (Decrease)		Change over Prior Increase / (Decre		
Payment #	-3%	Payment #	-2%		
Payment \$	-16%	Payment \$	-22%		
	ENNG Commerical		ENNG Commerical		
	Change over Prior Year Increase / (Decrease)		Change over Prior Increase / (Decrea		
Payment #	-2%	Payment #	-15%		
Payment \$	-17%	Payment \$	-37%		

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Count and Dollar Summary May 2020 through July 2020

ENNG Residential									
5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)							
67,654 6,880,472	75,405 9,096,136	(7,751) (2,215,664)							
ENNG Commerical									
5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)							
11,445 5,388,848	12,230 7,492,440	(785) (2,103,592)							
EN	NG Total								
5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)							
79,099 12,269,320	87,635 16,588,576	(8,536) (4,319,256)							
	5/31/2020 67,654 6,880,472 ENNG 5/31/2020 11,445 5,388,848 EN 5/31/2020 79,099	5/31/2020 5/31/2019 67,654 75,405 6,880,472 9,096,136 ENNG Commerical 5/31/2020 5/31/2019 11,445 12,230 5,388,848 7,492,440 ENNG Total 5/31/2020 5/31/2019 79,099 87,635							

Payment Count and Dollar Summary May 2020 through July 2020								
	ENNO	3 Residential						
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)					
Payment # Payment \$	77,115 5,563,926	62,458 5,665,249	14,657 (101,323)					
	ENNG	Commerical						
Payment # Payment \$	6/30/2020 13,059 4,159,038	6/30/2019 10,125 3,918,362	Change over Prior Year Increase / (Decrease) 2,934 240,676					
	EN	NNG Total						
	6/30/2020	6/30/2019	Change over Prior Year Increase / (Decrease)					
Payment #	90,174	72,583	17,591					
Payment \$	9,722,964	9,583,611	139,353					

	ENNO	G Residential	
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
Payment # Payment \$	68,780 3,658,090	72,444 4,913,587	(3,664) (1,255,497)
	ENNG	Commerical	
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
Payment # Payment \$	10,948 2,411,566	12,671 3,200,861	(1,723) (789,295)
	EN	ING Total	
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)
Payment #	79,728	85,115	(5,387)
Payment \$	6,069,656	8,114,448	(2,044,792)

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Percent Change Summary May through July

<u>May</u>		<u>June</u>			<u>July</u>	
ENNG Residential		ENNG Residential			ENNG Residential	
	Change over Prior					
	Year		Change over Prior			Change over Prior
	Increase /		Year			Year
	(Decrease)		Increase / (Decrease)			Increase / (Decrease)
Payment #	-10%	Payment #	23%		Payment #	-5%
Payment \$	-24%	Payment \$	-2%		Payment \$	-26%
ENN	G Commerical	ENNG Commerical			ENNG Commerical	
	Change over Prior					
	Year		Change over Prior			Change over Prior
	Increase /		Year			Year
	(Decrease)		Increase / (Decrease)			Increase / (Decrease)
Payment #	-6%	Payment #	29%		Payment #	-14%
Payment \$	-28%	Payment \$	6%		Payment \$	-25%

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities

ENNG Residential							
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)				
Payment #	65,309	64,925	384				
Payment \$	3,155,159	4,008,429	(853,269)				
ENNG Commerical							
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)				
Payment #	11,800	10,928	872				
Payment \$	2,223,395	2,376,962	(153,567)				
	EN	ING Total					
			Change over Prior Year				
	8/31/2020	8/31/2019	Increase / (Decrease)				
Payment #	77,109	75,853	1,256				
Payment \$	5,378,554	6,385,391	(1,006,836)				

Payment Co	Payment Count and Dollar Summary August 2020 through October 2020						
ENNG Residential							
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)				
Payment #			-				
Payment \$			-				
ENNG Commerical							
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)				
D	3/30/2020	3/30/2013	mercuse / (Decreuse)				
Payment # Payment \$			-				
r dyment \$	E	NNG Total					
			Character Daise Versus				
	9/30/2020	9/30/2019	Change over Prior Year Increase / (Decrease)				
Payment #	-	-	-				
Payment \$	-	-	-				

ENNG Residential							
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)				
Payment # Payment \$							
ENNG Commerical							
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)				
Payment # Payment \$			-				
·	EN	NNG Total					
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)				
Payment # Payment \$	-	- -	-				

Liberty Utilities (EnergyNorth Natural Gas) d/b/a Liberty Utilities Payment Percent Change Summary August 2020 through October 2020

<u>August</u>		<u>September</u>	<u>October</u>	
ENNG Residential		ENNG Residential		ENNG Residential
	Change over Prior			
	Year	Change over Prior		Change over Prior
	Increase /	Year		Year
	(Decrease)	Increase / (Decrease)		Increase / (Decrease)
Payment #	1%	Payment #		Payment #
Payment \$	-21%	Payment \$		Payment \$
ENNG	Commerical	ENNG Commerical		ENNG Commerical
	Change over Prior			
	Year	Change over Prior		Change over Prior
	Increase /	Year		Year
	(Decrease)	Increase / (Decrease)		Increase / (Decrease)
Payment #	8%	Payment #		Payment #
Payment \$	-6%	Payment \$		Payment \$

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities

Payment Count and Dollar Summary March 2020 through April 2020

GSE Residential				GSE	Residential		
	3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)		4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
Payment #	35,622	34,539	1,083	Payment #	33,734	35,336	(1,602)
Payment \$	4,684,369	5,010,953	(326,584)	Payment \$	4,341,296	4,879,918	(538,622)
	GSE	Commerical			GSE	Commerical	
			Change over Prior Year				Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
Payment #	7,248	6,841	407	Payment #	6,608	7,270	(662)
Payment \$	4,532,489	5,127,401	(594,912)	Payment \$	3,852,903	5,137,631	(1,284,728)
	GS	E Industrial			GSI	E Industrial	
	3/31/2020	3/31/2019	Change over Prior Year Increase / (Decrease)		4/30/2020	4/30/2019	Change over Prior Year Increase / (Decrease)
Payment #	198	187	11	Payment #	193	200	(7)
Payment \$	845,004	964,006	(119,002)	Payment \$	1,014,243	988,018	26,225
	C	SSE Total			G	SE Total	
			Change over Prior Year				Change over Prior Year
	3/31/2020	3/31/2019	Increase / (Decrease)		4/30/2020	4/30/2019	Increase / (Decrease)
Payment #	43,068	41,567	1,501	Payment #	40,535	42,806	(2,271)
Payment \$	10,061,862	11,102,360	(1,040,498)	Payment \$	9,208,442	11,005,567	(1,797,125)

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Percent Change Summary March through April

March April

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	ENNG Residential		ENNG Residential
	Change over Prior Year Increase / (Decrease)		Change over Prior Year Increase / (Decrease)
Payment #	3%	Payment #	-5%
Payment \$	-7%	Payment \$	-11%
	ENNG Commerical		ENNG Commerical
	Change over Prior Year Increase / (Decrease)		Change over Prior Year Increase / (Decrease)
Payment #	6%	Payment #	-9%
Payment \$	-12%	Payment \$	-25%
	ENNG Industrial		ENNG Industrial
	Change over Prior Year		Change over Prior Year
	Increase / (Decrease)		Increase / (Decrease)
Payment #	6%	Payment #	-4%
Payment \$	-12%	Payment \$	3%

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities

	GSE	Residential	
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)
Payment # Payment \$	32,580 4,066,875	33,785 4,197,831	(1,205) (130,956)
	GSE	Commerical	
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)
Payment #	6,387	6,606	(219)
Payment \$	3,547,897	4,187,312	(639,415)
	GS	E Industrial	
	5/31/2020	5/31/2019	Change over Prior Year Increase / (Decrease)
Payment #	185	189	(4)
Payment \$	1,064,723	1,173,885	(109,162)
	G	SE Total	
			Change over Prior Year
	5/31/2020	5/31/2019	Increase / (Decrease)
Payment #	39,152	40,580	(1,428)
Payment \$	8,679,495	9,559,028	(879,533)

Payment Co	Payment Count and Dollars Summary May 2020 through July 2020						
GSE Residential							
			Change over Prior Year				
	6/30/2020	6/30/2019	Increase / (Decrease)				
Payment #	35,782	32,082	3,700				
Payment \$	4,085,184	3,714,374	370,810				
rayinent 3	4,085,184	3,714,374	370,810				
	GSE (Commerical					
			Change over Prior Year				
	6/30/2020	6/30/2019	Increase / (Decrease)				
Payment #	7,154	6,927	227				
Payment \$	3,399,578	3,876,021	(476,443)				
	GSE	Industrial					
			Change over Prior Year				
	6/30/2020	6/30/2019	Increase / (Decrease)				
Payment #	201	171	30				
Payment \$	861,784	978,960	(117,176)				
	G	SE Total					
			Change over Prior Year				
	6/30/2020	6/30/2019	Increase / (Decrease)				
Payment #	43,137	39,180	3,957				
Payment \$	8,346,546	8,569,355	(222,809)				

	GSE Residential							
	7/31/2020	7/31/2019	Change over Prior Year Increase / (Decrease)					
Payment #	32,885	36,423	(3,538)					
Payment \$	4,355,438	4,209,379	146,059					
	GSE (Commerical						
			Change over Prior Year					
	7/31/2020	7/31/2019	Increase / (Decrease)					
Payment #	6,786	7,171	(385)					
Payment \$	3,772,285	4,177,703	(405,418)					
	GSE	Industrial						
			Change over Prior Year					
	7/31/2020	7/31/2019	Increase / (Decrease)					
Payment #	177	186	(9)					
Payment \$	826,400	946,372	(119,972)					
GSE Total								
			Change over Prior Year					
	7/31/2020	7/31/2019	Increase / (Decrease)					
Payment #	39,848	43,780	(3,932)					
Payment \$	8,954,123	9,333,454	(379,331)					

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Percent Change Summary May through July

<u>May</u>			<u>June</u>			<u>July</u>	
ENNO	ENNG Residential		ENNG Residential		E	ENNG Residential	
	Change over Prior						
	Year			Change over Prior			Change over Prior
	Increase /			Year			Year
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)
Payment #	-4%		Payment #	12%		Payment #	-10%
Payment \$	-3%		Payment \$	10%		Payment \$	-5%
ENNG	ENNG Commerical		ENNG Commerical			ENNG Commerical	
	Change over Prior						
	Year			Change over Prior			Change over Prior
	Increase /			Year			Year
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)
Payment #	-3%		Payment #	3%		Payment #	-5%
Payment \$	-15%		Payment \$	-12%		Payment \$	-10%
ENN	ENNG Industrial		EN	ING Industrial			ENNG Industrial
	Change over Prior						
	Year			Change over Prior			Change over Prior
	Increase /			Year			Year
	(Decrease)			Increase / (Decrease)			Increase / (Decrease)
Payment #	-2%		Payment #	18%		Payment #	-5%
Payment \$	-9%		Payment \$	-12%		Payment \$	-13%

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities

GSE Residential							
	8/31/2020	8/31/2019	Change over Prior Year Increase / (Decrease)				
Payment #	35,092	33,179	1,913				
Payment \$	5,542,289	4,801,304	740,985				
	GSE	Commerical					
			Change over Prior Year				
	8/31/2020	8/31/2019	Increase / (Decrease)				
Payment #	7,114	6,695	419				
Payment \$	4,577,796	4,427,670	150,126				
	GSI	E Industrial					
			Change over Prior Year				
	8/31/2020	8/31/2019	Increase / (Decrease)				
Payment #	206	188	18				
Payment \$	1,124,138	1,004,539	119,599				
GSE Total							
			Change over Prior Year				
	8/31/2020	8/31/2019	Increase / (Decrease)				
Payment #	42,412	40,062	2,350				
Payment \$	11,244,223	10,233,513	1,010,710				

Payment Count and Dollars Summary August 2020 through October 20									
	GSE	Residential							
			Change over Prior Year						
	9/30/2020	9/30/2019	Increase / (Decrease)						
Payment #			_						
Payment \$			366						
	665								
GSE Commerical									
			Change over Prior Year						
	9/30/2020	9/30/2019	Increase / (Decrease)						
Payment #			-						
Payment \$			-						
	CSI	Industrial							
GSE Industrial									
			Change over Prior Year						
	9/30/2020	9/30/2019	Increase / (Decrease)						
Payment #			-						
Payment \$			366						
GSE Total									
			Change over Prior Year						
	9/30/2020	9/30/2019	Increase / (Decrease)						
Payment #		-	-						

GSE Residential									
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)						
Payment # Payment \$			-						
GSE Commerical									
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)						
Payment # Payment \$			-						
GSE Industrial									
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)						
Payment # Payment \$									
GSE Total									
	10/31/2020	10/31/2019	Change over Prior Year Increase / (Decrease)						
Payment #	-	-	-						
Payment \$	-	-	-						

Liberty Utilities (Granite State Electric) d/b/a Liberty Utilities Payment Percent Change Summary August 2020 through October 2020

<u>August</u>		<u>September</u>			<u>October</u>	
ENNG Residential			ENNG Residential		ENNG Residential	
	Change over Prior					
	Year		Change over Prior		Change over Prior	
	Increase /		Year		Year	
	(Decrease)		Increase / (Decrease)		Increase / (Decrease)	
Payment #	6%		Payment #		Payment #	
Payment \$	15%		Payment \$		Payment \$	
ENNG Commerical			ENNG Commerical		ENNG Commerical	
	Change over Prior					
	Year		Change over Prior		Change over Prior	
	Increase /		Year		Year	
	(Decrease)		Increase / (Decrease)		Increase / (Decrease)	
Payment #	6%		Payment #		Payment #	
Payment \$	3%		Payment \$		Payment \$	
ENNG Industrial			ENNG Industrial		ENNG Industrial	
	Change over Prior					
	Year		Change over Prior		Change over Prior	
	Increase /		Year		Year	
	(Decrease)		Increase / (Decrease)		Increase / (Decrease)	
Payment #	10%		Payment #		Payment #	
Payment \$	12%		Payment \$		Payment \$	