

November 8, 2019

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE ~~48-448~~ 19-132

Dear Director Howland,

When Public Service Company of New Hampshire d/b/a Eversource Energy ("Eversource") filed its Aging Comparison Between EAP and Other Residential Customers report on October 10, 2019, the letter accompanying that filing described the need to correct an error that had been identified with that information. Since that time, Eversource has corrected the error and this month's report includes the corrected information

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for October 2019 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

On November 5, 2019, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of October 2019, Eversource expenses were \$214,293.22 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$12,527,948.08.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Margarita Campbell  
Manager, Credit and Collections

11/13/19

# Electric Assistance Program System Benefits Charge Reconciliation Report October 2019

<b>Eversource</b>	
Retail Delivery KWHs	552,572,312
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 828,858.47
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$ 661.46
<b>SBC Low Income EAP Funding</b>	<b>\$ 829,519.93</b>
<b>EAP Costs</b>	
Discounts Applied to Customers' Bills	\$ 811,712.49
Payments to Community Action Agencies- Advance for September & October	\$ 232,100.66
Incremental Program Expenditures	\$ -
Pre-program Arrears Recovery	\$ -
<b>Total EAP Costs</b>	<b>\$ 1,043,813.15</b>
<b>SBC Low Income EAP Balance</b>	<b>\$ (214,293.22)</b>
<b>Total Amount Due to Eversource</b>	<b>\$ 214,293.22</b>
Program to Date Reserve Balance	\$ 372,886.38
<sup>(1)</sup> Interest on reserve at 0.61170%	
$\$372,886.38 * 2.08863\% * 31/365 = \$661.46$	

**Eversource  
Electric Assistance Program  
Number of Active EAP Participants by Discount Tier Levels and Amounts  
As of October 2019**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	5,319	2	23.1%	39,992.27	4.9%
	3,943	3	17.1%	75,003.84	9.2%
	4,291	4	18.7%	136,015.90	16.8%
	5,110	5	22.2%	226,955.65	28.0%
	<u>4,340</u>	6	<u>18.9%</u>	<u>333,744.83</u>	<u>41.1%</u>
<b>TOTAL</b>	<b>23,003</b>		<b>100.0%</b>	<b>\$ 811,712.49</b>	<b>100.0%</b>

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of October 2019**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	62.25	\$	101.24
Average Past Due Amount	\$	250.87	\$	191.18
Total Included Accounts Receivable <sup>(1)</sup>	\$	5,598,230.74	\$	37,936,009.14
Number of Accounts <sup>(1)</sup>		23,001		414,510
Percent Past Due:	34.27%	7,882	12.45%	51,606
% Past due 30 days	44.71%	3,524	67.16%	34,659
% Past due 60 days	23.55%	1,856	20.77%	10,719
% Past due 90 days	31.74%	2,502	12.07%	6,229