

DE 18-118

July 15, 2019

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit St, Suite 10  
Concord, NH 03301

Re: Low Income Electric Assistance Program report for July 2019

I had to update the quarterly page on the ~~July~~<sup>June</sup> 2019 report. Please find the correct report enclosed.  
Any question please call me at 621-6802

Sincerely,



Janice Johnson

Customer Service Consultant  
Credit and Collections

June 9, 2019

Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM  
Reporting Requirements  
Docket No. DE 18-118

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for June 2019 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

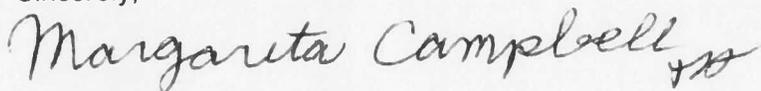
A report of the actual EAP administrative cost is also provided for quarter ending June 30, 2019

On July 2, 2019, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of June 2018, Eversource expenses were \$62,842.64 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$12,359,466.19.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Margarita Campbell  
Manager, Credit and Collections

# Electric Assistance Program System Benefits Charge Reconciliation Report June 2019

<b>Eversource</b>
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Retail Delivery KWHs		583,560,363
SBC Low Income EAP Rate	\$	0.0015
SBC Low Income EAP Billed Amount	\$	875,340.54
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	\$	759.62
<b>SBC Low Income EAP Funding</b>	<b>\$</b>	<b>876,100.16</b>
EAP Costs		
Discounts Applied to Customers' Bills	\$	841,173.69
Payments to Community Action Agencies- MAY	\$	97,769.11
Incremental Program Expenditures	\$	-
Pre-program Arrears Recovery	\$	-
<b>Total EAP Costs</b>	<b>\$</b>	<b>938,942.80</b>
<b>SBC Low Income EAP Balance</b>	<b>\$</b>	<b>(62,842.64)</b>
<b>Total Amount Due to Eversource</b>	<b>\$</b>	<b>62,842.64</b>
Program to Date Reserve Balance	\$	372,886.38
<sup>(1)</sup> Interest on reserve at 0.61170%		
$\$372,886.38 * 2.47850\% * 30/365 = \$759.62$		

**Eversource  
Electric Assistance Program  
Number of Active EAP Participants by Discount Tier Levels and Amounts  
As of June 2019**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	5,372	2	23.0%	40,417.14	4.8%
	3,973	3	17.0%	79,227.43	9.4%
	4,390	4	18.8%	142,232.90	16.9%
	5,180	5	22.2%	234,612.12	27.9%
	<u>4,450</u>	6	<u>19.0%</u>	<u>344,684.00</u>	<u>41.0%</u>
<b>TOTAL</b>	<b>23,365</b>		<b>100.0%</b>	<b>\$ 841,173.59</b>	<b>100.0%</b>

**\*Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

**EVERSOURCE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of June 2018**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	63.76	\$	105.77
Average Past Due Amount	\$	266.27	\$	219.62
Total Included Accounts Receivable <sup>(1)</sup>	\$	1,493,973.00	\$	43,814,611.05
Number of Accounts <sup>(1)</sup>		23,428		414,208
Percent Past Due:	34.62%	8,111	11.23%	46,516
% Past due 30 days	39.15%	3,175	58.03%	26,993
% Past due 60 days	23.96%	1,943	22.89%	10,647
% Past due 90 days	36.89%	2,992	19.08%	8,875

<sup>(1)</sup> Includes all accounts.

**EVERSOURCE  
ELECTRIC ASSISTANCE PROGRAM  
ADMINISTRATION COSTS**

**ONGOING ADMINISTRATION COSTS - PSNH PY 2019 2019**

Information Technology  
Program Administration  
Brochures  
Training  
Other

**TOTAL EAP ONGOING ADMINISTRATION COSTS**

**SBC REVENUES COLLECTED (including Interest on Reserve)**

	<u>For the Quarter Ending June 30, 2019</u>			<u>Cumulative Costs From Oct 1, 2018 to December 31, 2019</u>		
	<u>Incremental</u>	<u>Non-Incremental</u>	<u>Total</u>	<u>Incremental</u>	<u>Non-Incremental</u>	<u>Total</u>
\$	-	\$ -	\$ -	\$ -	\$ -	\$ -
\$	-	\$ 26,169.89	\$ 26,169.89	\$ -	\$ 36,885.21	\$ 36,885.21
			\$ -		\$ -	\$ -
\$	-	\$ -	\$ -	\$ -	\$ -	\$ -
\$	-	\$ -	\$ -	\$ -	\$ -	\$ -
<b>\$</b>	<b>-</b>	<b>\$ 26,169.89</b>	<b>\$ 26,169.89</b>	<b>\$ -</b>	<b>\$ 36,885.21</b>	<b>\$ 36,885.21</b>
			<b>\$ 2,656,211.80</b>			<b>\$ 8,465,234.95</b>