

March 8, 2019

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 18-118

Dear Secretary Howland,

As required in the May 30, 2002 NHPUC Order 23,980 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for March 2019 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

A report of the actual EAP administrative cost is also provided for quarter ending March 31, 2019.

On April 2, 2019, the Program Administrator was provided customer billing and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of March 2019, Eversource expenses were \$127,192.59 above the Net SBC Funding. The net cumulative amount remitted by the New Hampshire State Treasury for program expenditures since inception stands at \$12,067,557.48.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,



Margarita Campbell
Manager, Credit and Collections

Electric Assistance Program System Benefits Charge Reconciliation Report March 2019

	Eversource
Retail Delivery KWHs	632,976,021
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 949,464.03
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$ 822.94
SBC Low Income EAP Funding	\$ 950,286.97
EAP Costs	
Discounts Applied to Customers' Bills	\$ 964,567.53
Payments to Community Action Agencies-February	\$ 112,912.03
Incremental Program Expenditures	\$ -
Pre-program Arrears Recovery	\$ -
Total EAP Costs	\$ 1,077,479.56
SBC Low Income EAP Balance	\$ (127,192.59)
Total Amount Due to Eversource	\$ 127,192.59
Program to Date Reserve Balance	\$ 372,886.38
⁽¹⁾ Interest on reserve at 2.59850%	
$\$372,886.38 * 2.59850\% * 31/365 = \822.94	

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of March 2019**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	5,499	2	23.0%	48,041.59	5.0%
	4,033	3	16.9%	92,113.60	9.5%
	4,476	4	18.7%	163,812.98	17.0%
	5,278	5	22.1%	270,728.90	28.1%
	<u>4,610</u>	6	<u>19.3%</u>	<u>389,870.46</u>	<u>40.4%</u>
TOTAL	23,896		100.0%	\$ 964,567.53	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of March 2018

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	92.18	\$	126.69
Average Past Due Amount	\$	325.25	\$	305.00
Total Included Accounts Receivable ⁽¹⁾	\$	2,206,932.52	\$	52,174,060.55
Number of Accounts ⁽¹⁾		23,940		411,806
Percent Past Due:	31.19%	7,467	10.33%	42,540
% Past due 30 days	32.10%	2,397	46.40%	19,738
% Past due 60 days	23.38%	1,746	23.04%	9,801
% Past due 90 days	44.52%	3,324	30.56%	13,000

⁽¹⁾ Includes all accounts.

**EVERSOURCE
ELECTRIC ASSISTANCE PROGRAM
ADMINISTRATION COSTS**

<u>ONGOING ADMINISTRATION COSTS - PSNH PY 2019 2019</u>	<u>For the Quarter Ending March 31, 2019</u>			<u>Cumulative Costs From Oct 1, 2018 to December 31, 2019</u>		
	<u>Incremental</u>	<u>Non-Incremental</u>	<u>Total</u>	<u>Incremental</u>	<u>Non-Incremental</u>	<u>Total</u>
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 2,913.04	\$ 2,913.04	\$ -	\$ 10,715.32	\$ 10,715.32
Brochures		\$ -	\$ -	\$ -	\$ -	\$ -
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$ -	\$ 2,913.04	\$ 2,913.04	\$ -	\$ 10,715.32	\$ 10,715.32
SBC REVENUES COLLECTED (including Interest on Reserve)			\$ 3,010,328.72			\$ 5,809,023.15