cost of the Company's (i) Electric Assistance Program and (ii) energy efficiency core programs and any other such energy efficiency programs, as approved by the Commission.

The Company shall implement its Electric Assistance Program as approved by the Commission from time to time. The System Benefits Charge will fund the Company’s Electric Assistance Program and such other system benefits as are required by law or approved by the Commission.

The Company will reconcile on an annual basis actual costs incurred of the Electric Assistance Program, including development, implementation, and ongoing administrative and maintenance costs against the actual amounts charged to customers through the portion of the System Benefits Charge attributable to the Electric Assistance Program, set at a level of $0.150 \Phi$ per kilowatt-hour in accordance with RSA 374-F:4, VIII (c), and shall be in addition to the portion of the System Benefits Charge relating to the Company's energy efficiency core programs stated below.

The Company shall implement its energy efficiency core programs as approved by the Commission from time to time. The Company's cost of implementing the energy efficiency core programs shall be recovered through the portion of the System Benefits Charge attributable to such programs, set at a level of 0.528 der kilowatt-hour in accordance with 2001 N.H. Laws 29:14, which shall be in addition to the portion of the System Benefits Charge relating to the Company's low income customer protection programs stated above. Any difference between the actual energy efficiency funds expended and the funds collected through the System Benefits Charge at 0.528థ per kilowatt-hour during a calendar year shall, with interest calculated at the average prime rate for each month, be added to or subtracted from the amount to be expended in the following calendar year. If actual amounts are not available for any period, they shall be estimated for purposed of the above calculations and adjusted the following year based on actual data.

The Company shall implement its lost revenue mechanism as approved by the Commission in accordance with Order No. 26,323 in Docket No. DE 17-136 Electric and Gas Utilities 2018-2020 New Hampshire Statewide Energy Efficiency Plan, set at a level of 0.000 . The lost revenue portion of the System Benefits Charge shall be established annually based on a forecast of lost revenue for the prospective year. Any difference between the actual lost revenue and the amount of lost revenue recovered through the System Benefits Charge shall be refunded or recouped with interest during the succeeding year.

Any adjustment of the System Benefits Charge shall be in accordance with a notice filed with the Commission setting forth the amount of the increase or decrease, and the new System Benefits Charge amount. The notice shall further specify the effective date of such adjustment, which shall not be earlier than thirty days after the filing of the notice, or such other date as the Commission may authorize.

| Issued: | January 15, 2020 | Issued by: | /s/ Susan L. Fleck |
| :--- | :--- | :--- | :--- |
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| System Benefits Charge |  |
| :--- | :--- |
| Electric Assistance Program (EAP) | $0.150 ¢$ |
| Energy Efficiency Programs | $0.528 \Phi$ |
| Lost Revenue Mechanism | $0.000 ¢$ |
| Total System Benefit Charge | $0.678 \Phi$ |

## 42. Late Payment Charge

The rates and charges billed under this Tariff are net, billed monthly and payable upon presentation of the bill. However, Customers who receive Delivery Service under Residential Rate D, Residential Time-of-Day Rate D-10, OR General Service Rate G-3, may elect to pay for all service rendered under these rates, as well as Energy Service Rate ES, on a Levelized Payment Plan available upon application to the Company.

For Customers rendered Delivery Service under General Service Rate G-3, General Long Hour Service Rate G-2 or General Service Time-of-Use Rate G-1, all amounts previously billed but remaining unpaid after the due date printed on the bill shall be subject to a late payment charge of one and one-half percent ( $11 / 2 \%$ ) thereof, such amounts to include any prior unpaid late payment charges.

The late payment charge is not applicable to Customers taking service under Rate D and Rate D10, or past due balances of General Service Rate G-3 or Outdoor Lighting Rate M Customers who are abiding by the terms of an extended payment arrangement agreed to by the Company.

## 43. Provisions for Billing Charges Associated with Meter Diversions and Damage to Company Equipment in Connection Therewith

In case of loss or damage to the Company's property on a Customer's premises the Customer shall pay to the Company the value of the property or the cost of making good the loss or damage.

In those cases where, as a result of or in connection with diversion of electricity supplied by the Company to the Customer's premises, whether such diversion is carried out by bypassing the meter or other measuring device or by other means, the Company incurs expense for labor and/or materials, the Customer responsible therefore will be charged the costs incurred by the Company for such labor and materials. The costs so chargeable may include, but are not limited to, the cost of investigating the diversion and the miscellaneous charges for service associated therewith, the cost of supplying and installing an exchange meter, the cost of furnishing and installing tamperresistant devices, the cost of testing the meter associated with the diversion and the cost of replacement of a meter which has been damaged.

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## RATES EFFECTIVE JANUARY 1, 2020

FOR USAGE ON AND AFTER JANUARY 1, 2020

| Rate | Blocks |  | stribution Charge | $\begin{aligned} & \text { REP/ } \\ & \text { VMP } \end{aligned}$ | Net Distribution Charge | Transmission Charge | Stranded <br> Cost <br> Charge | Storm Recovery Adjustment Factor | System <br> Benefits <br> Charge | Electricity Consumption Tax | Total Delivery Service | Energy Service |  | Total Rate |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| D | Customer Charge | \$ | 14.67 |  | 14.67 |  |  |  |  |  | 14.67 |  | \$ | 14.67 |
|  | All kWh | \$ | 0.04898 | 0.00052 | 0.04950 | 0.02732 | (0.00106) | - | 0.00678 | - | 0.08254 | 0.07710 | \$ | 0.15964 |
| Off Peak Water Heating Use 16 Hour Control ${ }^{1}$ | All kWh | \$ | 0.04229 | 0.00052 | 0.04281 | 0.02732 | (0.00106) | - | 0.00678 | - | 0.07585 | 0.07710 | \$ | 0.15295 |
| Off Peak Water Heating Use 6 Hour Control ${ }^{1}$ | All kWh | \$ | 0.04308 | 0.00052 | 0.04360 | 0.02732 | (0.00106) | - | 0.00678 | - | 0.07664 | 0.07710 | \$ | 0.15374 |
| Farm ${ }^{1}$ | All kWh | \$ | 0.04623 | 0.00052 | 0.04675 | 0.02732 | (0.00106) | - | 0.00678 | - | 0.07979 | 0.07710 | \$ | 0.15689 |
| D-10 | Customer Charge | \$ | 14.67 |  | 14.67 |  |  |  |  |  | 14.67 |  | \$ | 14.67 |
|  | On Peak kWh | \$ | 0.10528 | 0.00052 | 0.10580 | 0.02388 | (0.00105) | - | 0.00678 | - | 0.13541 | 0.07710 | \$ | 0.21251 |
|  | Off Peak kWh | \$ | 0.00145 | 0.00052 | 0.00197 | 0.02388 | (0.00105) | - | 0.00678 | - | 0.03158 | 0.07710 | \$ | 0.10868 |
| G-1 | Customer Charge | \$ | 382.48 |  | 382.48 |  |  |  |  |  | 382.48 |  | \$ | 382.48 |
|  | Demand Charge | \$ | 8.14 |  | 8.14 |  |  |  |  |  | 8.14 |  | \$ | 8.14 |
|  | On Peak kWh | \$ | 0.00523 | 0.00052 | 0.00575 | 0.02130 | (0.00105) | - | 0.00678 |  | 0.03278 |  |  |  |
|  |  |  |  |  |  |  |  |  |  | ive $8 / 1 / 19$, usa | on or after | 0.05959 | \$ | 0.09237 |
|  |  |  |  |  |  |  |  |  | Effec | ive 9/1/19, us | on or after | 0.05880 | \$ | 0.09158 |
|  |  |  |  |  |  |  |  |  | Effectiv | ve $10 / 1 / 19$, usa | on or after | 0.05905 | \$ | 0.09183 |
|  |  |  |  |  |  |  |  |  | Effectis | ve $11 / 1 / 19$, us | on or after | 0.06951 | \$ | 0.10229 |
|  |  |  |  |  |  |  |  |  | Effec | 12/1/19, us | on or after | 0.09042 | \$ | 0.12320 |
|  |  |  |  |  |  |  |  |  | Effec | ive $1 / 1 / 20$, us | on or after | 0.10663 | \$ | 0.13941 |
|  | Off Peak kWh | \$ | 0.00156 | 0.00052 | 0.00208 | 0.02130 | (0.00105) | - | $0.00678$ | - | $0.02911$ |  |  |  |
|  |  |  |  |  |  |  |  |  |  | ve $8 / 1 / 19$, u | n or after | 0.05959 | \$ | 0.08870 |
|  |  |  |  |  |  |  |  |  | Eff | ive 9/1/19, us | on or after | 0.05880 | \$ | 0.08791 |
|  |  |  |  |  |  |  |  |  | Effec | ve $10 / 1 / 19$, us | on or after | 0.05905 | \$ | 0.08816 |
|  |  |  |  |  |  |  |  |  |  | ve $11 / 1 / 19$, us | on or after | $0.06951$ | \$ | 0.09862 |
|  |  |  |  |  |  |  |  |  | Effec | ve $12 / 1 / 19$, us | on or after | 0.09042 | \$ | 0.11953 |
|  |  |  |  |  |  |  |  |  | Effec | ive $1 / 1 / 20$, usa | on or after | 0.10663 | \$ | 0.13574 |
| G-2 | Customer Charge | \$ | 63.77 |  | 63.77 |  |  |  |  |  | 63.77 |  | \$ | 63.77 |
|  | Demand Charge | \$ | 8.19 |  | 8.19 |  |  |  |  |  | 8.19 |  | \$ | 8.19 |
|  | All kWh | \$ | 0.00205 | 0.00052 | 0.00257 | 0.02437 | (0.00102) | - | 0.00678 | 咗 | 0.03270 |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  | on or after | 0.05959 | \$ | 0.09229 |
|  |  |  |  |  |  |  |  |  | Effec | ive $9 / 1 / 19$, us | on or after | 0.05880 | \$ | 0.09150 |
|  |  |  |  |  |  |  |  |  | Effec | ve $10 / 1 / 19$, us | on or after | 0.05905 | \$ | 0.09175 |
|  |  |  |  |  |  |  |  |  | Effectiv | ve $11 / 1 / 19$, usa | on or after | 0.06951 | \$ | 0.10221 |
|  |  |  |  |  |  |  |  |  | Effect | ve $12 / 1 / 19$, usa | on or after | 0.09042 | \$ | 0.12312 |
|  |  |  |  |  |  |  |  |  | Effec | ive $1 / 1 / 20$, usa | on or after | 0.10663 | \$ | 0.13933 |
| G-3 | Customer Charge | \$ | 14.67 |  | 14.67 |  |  |  |  |  | 14.67 |  | \$ | 14.67 |
|  | All kWh | \$ | 0.04651 | 0.00052 | 0.04703 | 0.02486 | (0.00104) | - | 0.00678 | - | 0.07763 | 0.07710 | \$ | 0.15473 |
| M | All kWh | \$ | - | 0.00052 | 0.00052 | 0.01483 | (0.00103) | - | 0.00678 | - | 0.02110 | 0.07710 | \$ | 0.09820 |
| T | Customer Charge | \$ | 14.67 |  | 14.67 |  |  |  |  |  | 14.67 |  | \$ | 14.67 |
|  | All kWh | \$ | 0.04047 | 0.00052 | 0.04099 | 0.02762 | (0.00108) | - | 0.00678 | - | 0.07431 | 0.07710 | \$ | 0.15141 |
| V | Minimum Charge | \$ | 14.67 |  | 14.67 |  |  |  |  |  | 14.67 |  | \$ | 14.67 |
|  |  | \$ | 0.04782 | 0.00052 | 0.04834 | 0.02515 | (0.00103) | - | 0.00678 | - | 0.07924 | 0.07710 | \$ | 0.15634 |

${ }^{1}$ Rate is a subset of Domestic Rate D

|  |  | Issued by: $/ \mathrm{s} /$ Susan L. Fleck |  |
| ---: | ---: | ---: | ---: | :--- |
| Dated: | Jaunary 15, 2020 | Susan L. Fleck |  |
| Effective: | January 1, 2020 | Title: | President |

