

New Hampshire Statewide Energy Efficiency Programs

2nd Quarter Report January 2018 – June 2018

Docket DE 17-136

August 29, 2018









Table of Contents

	Description	Page
I I to be the beautiful to the second	Chatanaidh and Cananana Canailia Dananana	4
Highlights	Statewide and Company-Specific Programs	1 2
	Statewide Programs Company-Specific Programs	3
	Home Energy Assistance Program - Highlights	4
		·
	CO ₂ Emissions Reductions	5
	Annual Savings by Fuel Type	6 7
	Summary of Results by Utility	•
Program Results	Home Energy Assistance (HEA)	8
	ENERGY STAR® Homes	9
	Home Performance with ENERGY STAR (HPwES)	10
	ENERGY STAR Products	11
	Large Business Energy Solutions	12
	Small Business Energy Solutions	13
	Municipal Program	14
	Company-Specific Programs - Liberty Utilities and NHEC	15
	Company-Specific Programs - Eversource	16
	Energy Rewards C&I RFP Program 2017 Annual Report	17
	Education Programs	18
	Forward Capacity Market (FCM) - Proceeds and Expenses	19
Expenses by Activity	Residential Programs	20-21
	C&I and Municipal Programs	22
	Residential, C&I and Municipal Combined	23
Other	Evaluation, Monitoring and Verification (EM&V)	24
	Revolving Loan Fund (RLF)	25
	Smart-Start Revolving Loan Program	26
	Residential Third Party Financing Option	27
	Electric Programs - Summary of Actual Results by Utility and Program	28
	Allocation of Electric Program Expenses, Savings and Customers Served by Funding Source	
	System Benefits Charge, Forward Capacity Market and Interest Funds Only	29
	Energy Efficiency Fund Only - Regional Greenhouse Gas Initiative	30
	Gas Programs - Summary of Actual Results by Utility and Program	31
	RGGI Grant Award 2016 - 2018 Program Results	32

Highlights

	Program Ex	penses 1		kWh Annual:	Savings			MM Annual:	Btu Savings		Custo	mers
Description	Actual	% of Budget	Annual	% of Goal	Lifetime	Life: % of Goal	Annual	% of Goal	Lifetime	Life: % of Goal	Count	% of Goal
Electric Utilities												
Statewide Programs												
Municipal Program	\$ 593,310	30%	1,309,846	27%	18,293,628	27%	330	8%	7,764	13%	48	36%
All Other Statewide Progra	\$ 9,508,968	30%	25,248,101	34%	313,924,335	34%	23,635	43%	492,495	44%	59,996	43%
Sub-total	\$ 10,102,278	30%	26,557,946	36%	332,217,963	33%	23,965	41%	500,259	42%	60,044	43%
Company Specific Programs ²	\$ 747,040	39%	1,942,028	26%	4,609,231	10%	-	-	-	-	62,000	124%
Total Electric	\$ 10,849,318	30%	28,499,975	34%	336,827,194	32%	23,965	41%	500,259	42%	122,044	64%
<u>Gas Utilities</u>												
Statewide Programs	\$ 2,036,446	24%	211,487	65%	3,546,112	81%	41,728	28%	621,949	27%	1,833	43%
Company Specific Programs ²	\$ 206,065	68%	-	-	· · · · ·	-	3,763	50%	15,803	55%	38,000	100%
Total Gas	\$ 2,242,511	25%	211,487	65%	3,546,112	81%	45,491	29%	637,752	28%	39,833	76%
Grand Total	\$ 13,091,830	29%	28,711,461	34%	340,373,306	33%	69,456	32%	1,138,011	33%	161,877	64%

⁽¹⁾ Program expenses shown in this report exclude the performance incentive (PI), which can vary by program and accomplishment thresholds. The planned budget for PI is 5.5% of actual program expenditures. The actual PI for each utility is calculated to reflect the utilities' final accomplishments and is filed with the Commission by June 1st of each year for the preceding program year.

⁽²⁾ Company-specific includes company-specific programs, education, forward capacity market and loan program implementation expenses.

2nd Quarter Report January 2018 - June 2018 Highlights Statewide Programs ¹

		Program Expenses			kWh Savings			MMBtu Savings	3	Custo	mers
Description		Actual	% of Budget	Annual	Lifetime	Life: % of Goal	Annual	Lifetime	Life: % of Goal	Count	% of Goal
Electric Utilities											
Residential											
Home Energy Assistance	\$	2,094,851	34%	419,460	5,537,681	51%	,	192,299	47%	380	49%
ENERGY STAR Homes	\$	587,108	27%	596,268	14,234,692	76%	4,918	121,749	55%	216	31%
NH Home Performance w/Energy Star	\$	1,055,841	32%	334,408	6,159,083	78%	9,824	168,992	37%	311	41%
ENERGY STAR Products	\$	1,444,745	33%	5,522,349	41,122,737	48%	795	9,455	20%	58,678	43%
Sub-total	\$	5,182,545	32%	6,872,485	67,054,193	54%	23,635	492,495	44%	59,585	43%
Commercial & Industrial				-						-	
Large Business Energy Solutions	\$	2,676,097	28%	13,338,506	181,230,434	31%	-	-	-	154	31%
Small Business Energy Solutions	\$	1,650,326	28%	5,037,111	65,639,708	30%	-	-	-	257	35%
Municipal Program	\$	593,310	30%	1,309,846	18,293,628	27%	330	7,764	13%	48	36%
Sub-total	\$	4,919,733	28%	19,685,462	265,163,770	30%	330	7,764	13%	459	34%
Total Electric	\$	10,102,278	30%	26,557,946	332,217,963	33%	23,965	500,259	42%	60,044	43%
		· · · · · · · · · · · · · · · · · · ·					·				
Gas Utilities											
Residential											
Home Energy Assistance	\$	342,968	22%	14,209	298,383	25%	2,157	45,720	24%	56	17%
ENERGY STAR Homes	\$	123,857	32%	89,330	1,853,276	175%	1,682	41,867	58%	83	77%
NH Home Performance w/Energy Star	\$	272,298	29%	14,425	236,699	22%	2,483	51,258	28%	66	11%
ENERGY STAR Products	\$	516,175	37%	24,595	406,900	39%	9,995	134,249	44%	1,117	52%
Sub-total	\$	1,255,297	29%	142,560	2,795,258	64%	16,317	273,094	37%	1,322	42%
Commercial & Industrial	·	, ,		,			ŕ	,		,	
Large Business Energy Solutions	\$	427,189	17%	62,399	623,990	-	18,167	246,074	27%	53	33%
Small Business Energy Solutions	\$	353,960	19%	6,528	126,864	466%	7,245	102,781	11%	458	47%
Sub-total	Ś	781,149	18%	68,927	750,854	-	25,411	348,855	23%	511	45%
Total Gas	\$	2,036,446	24%	211,487	3,546,112	81%	41,728	621,949		1,833	43%
L											
Grand Total	Ş	12,138,724	29%	26,769,433	335,764,075	34%	65,693	1,122,209	33%	61,877	43%

Notes

(1) Amounts shown above pertain only to the <u>Statewide</u> programs. The amounts pertaining to the <u>Company-Specific</u> programs are shown on page 3.

Highlights Company-Specific Programs ¹

		Program E	xpenses		kWh Savings			MMBtu Saving	gs	Custo	mers
Description		Actual	% of Budget	Annual	Lifetime	Life: % of Goal	Annual	Lifetime	Life: % of Goal	Count	% of Goal
Electric Utilities											
Residential											
Home Energy Reports	\$	274,734	33%	1,942,028	4,609,231	37%	-	-	-	62,000	100%
Customer Engagement Platform	\$	124,047	52%	-	-	-	-	-	-	-	-
Forward Capacity Market Expenses ²	\$	26,972	31%	-	-	-	-	-	-	-	-
Sub-total	\$	425,752	37%	1,942,028	4,609,231	63%	-	-	-	62,000	100%
Commercial & Industrial											
Smart Start	\$	5,281	9%	-	-	-	-	-	-	-	-
C&I Customer Partnerships	\$	500	2%	-	-	-	-	-	-	-	-
C&I RFP Program	\$	(11,571)	-1%	-	-	-	-	-	-	-	-
Education	\$	93,414	23%	-	-	-	-	-	-	-	
Customer Engagement Platform	\$	186,070	52%	-	-	-	-	-	-	-	-
Forward Capacity Market Expenses ²	\$	47,594	25%	-	-	-	-	-	-	-	-
Sub-total	\$	321,288	18%	-	-	0%	-	-	-	-	0%
Total Residential and C&I	\$	747,040	25%	1,942,028	4,609,231	11%	-	-	-	62,000	100%
<u>Gas Utilities</u> Residential											
Home Energy Reports	Ġ	200,955	45%	_	_	_	3,763	15,803	55%	38,000	1.00
Education	Ś	-	-	_	_	_	-	-	-	-	-
Sub-total	Ś	200,955	45%	_	_	_	3,763	15,803	55%	38,000	100%
Commercial & Industrial	_	200,555	1370				3,703	13,003	3370	30,000	10070
Education	Ś	5,110	5%	_	-	-	-	_	-	-	-
Sub-total	Ś	5,110	5%	_	-	-	-	_	-	-	-
Total Residential and C&I	\$	206,065	47%	-	-	-	3,763	15,803	55%	38,000	100%
Grand Total	Ś	953,105	28%	1,942,028	4,609,231	11%	3,763	15,803	55%	100,000	100%
Grand Total	Ë	333,103	26/0	1,342,028	7,003,231	1176	3,703	13,803	3370	100,000	100%

⁽¹⁾ Amounts shown above pertain only to the <u>Company-Specific</u> programs. The amounts pertaining to the <u>Statewide</u> programs are shown on page 2. Company-specific includes company-specific programs, education, forward capacity market and loan program implementation expenses.

⁽²⁾ Amounts shown are expenses related to the electric utilities' participation in ISO-NE's Forward Capacity Market. Revenues received from ISO-NE are reported on page 18.

Highlights Home Energy Assistance Program ¹

						Electi	ric Utilities							Gas	Utilities				
			Liberty							:	Sub-total					S	ub-total		Grand
Description	n		Utilities		NHEC	Eve	ersource	ı	Unitil		Electric		LU Gas	ι	Jnitil Gas		Gas		Total
B	Budget ²	,	F26 000	,	274 005				706 626	,	6 225 005	,	4 247 200	,	220 520	,	4 556 020	,	7 702 744
Program Expense: (Utility Program)	Actual	\$ \$	536,898 102,250				1,611,266 \$ 1,518,432 \$		706,636 355,469	\$	6,225,885 2,094,851		1,217,300 271,014		339,530 71,953		1,556,830		2,437,819
(Othicy Program)	Percent	Ş	102,230	Ş	32%	1 ډ	1,516,452 3 33%	2	50%	Ş	34%	Ş	271,014	Ş	21%	Ş	22%	Ş	31%
	reiteilt		1370		32/0		3370		3070		3470		22/0		21/0		22/0		31/0
Program Incentives:	Budget ³	\$	405,683	\$	261,045	\$ 3	3,781,145 \$	\$	548,565	\$	4,996,438	\$	986,013	\$	270,525	\$	1,256,538	\$	6,252,976
(Utility Program)	Actual ⁴	\$	114,325	\$	91,600	\$ 1	1,323,054 \$	\$	286,641	\$	1,815,621	\$	249,482	\$	51,316	\$	300,798	\$	2,116,419
	Percent		28%		35%		35%		52%		36%		25%		19%		24%		34%
Customers Served:	Goal		48		42		596		83		769		262		60		322		1,091
	Actual ^{5,6}		17		20		277		48		362		47		12		59		421
	Percent		35%		48%		46%		58%		47%		18%		20%		18%		39%
Collaboration:	Actual Collaborated Funds ⁷	\$	5,660	Ś	8,370	Ś	182,148 \$	ŝ	34,619	Ś	230,797	Ś	4,753	Ś	13,466	Ś	18,219	Ś	249,016
	Total Actual Expenses (Utility + Collaboration)	\$	30,252		41,686		605,808		66,330		744,075	\$	73,253	-	29,749	-	103,002	\$	847,077
	% of Total Actual Expenses	ľ	19%		20%		30%		52%	•	31%	ľ	6%		45%		18%	ľ	29%
	Collaborated Units		13		17		185		25		240		34		9		43		283
	% of Total Customers Served		76%		85%		67%		52%		66%		72%		75%		73%		67%
Heating Systems:	Actual Incentives % of HEA Utility Total Budget	\$	5,242 1%	\$	13,287 4%	\$	209,895 \$	\$	34,495 5%	\$	262,919 4%	\$	63,319 5%	\$	- 0%	\$	63,319 4%	\$	326,238 4%
Dwelling Mix:																			
	Single Family		17		19		235		30		301		47		12		59		360
	Multi-Family		0		1		42		18		61		0		0		0		61
	Total		17		20		277		48		362		47		12		59		421

Notes:

- (1) Program savings results are shown on page 8.
- (2) Program budget and actual numbers are based on total expenditures
- (3) Reflects Program "Rebates/Services" only.
- (4) Program incentives are based on the HEA tracking system and do not include items not billed in the tracking system, such as heating system incentives an quality assurance costs.
- (5) Program participation is based on the HEA tracking system and does not align with the program participation numbers on page 8 due to timing difference:

 Program participation numbers on page 8 are based on the invoices that have been processed through the end of the first quarter whereas the HEA tracking system reflects real-time number of participants:

 A true-up to actual number of participants is completed at year-end
- (6) Number of customers served by county are as follows

	Belknap	Carroll	Cheshire	Coos	Grafton	Hillsborough	Merrimack	Rockingham	Strafford	Sullivan	Total	
Electric	17	17	8	37	17	112	29	103	11	11	362	
Gas	0	0	0	0	0	46	0	1	11	0	58	
Total											420	

(7) Collaborated funds may include funding from numerous sources including the Department of Energy, town assistance, Community Development Block grants and also from other utilitie For example, if Eversource and Liberty Utilities-Gas worked on a joint project, Eversource includes the incentives from Liberty-Gas as part of its collaboration funds and Liberty-Ga includes incentives from Eversource as collaboration funds

Highlights CO₂ Emissions Reductions

					Electric Utilities		Gas	Utilities		Grand Total	
		CO2 Emission	CO2 Emission		Estimated CO2 I	missions		Estimated CO2		Estimated CO2 E	missions
		Factors	Factors	YTD	Reductions in M	etric Tons	YTD	Emissions	YTD	Reductions in Me	etric Tons
		In lbs	In Metric Tons	Energy	All Programs	RGGI Funded	Energy	Reductions	Energy	All Programs	RGGI Funded
Description	Units	Per Unit ¹	Per Unit	Reduction	(All funding sources)	Portion	Reduction	in Metric Tons	Reduction	(All funding sources)	Portion
<u>Annual</u>											
Electricity ²	MWH	1,087.000	0.4930	28,500	14,050	667	211	104	28,711	14,154	667
, Natural Gas	MMBtu	117.080	0.0531	1,217	-	3	45,491	2,415	46,708	2,415	-
Distillate Fuel Oil (#1, #2 & #4)	MMBtu	161.386	0.0732	11,303	827	41	, -	-	11,303	827	41
Residual Fuel Oil (#5 & #6)	MMBtu	173.906	0.0789	, -	-	-	-	-	-	-	-
Kerosene	MMBtu	159.535	0.0724	1,182	86	8	-	-	1,182	86	8
LPG	MMBtu	139.178	0.0631	-	-	-	-	-	-	-	-
Propane	MMBtu	139.178	0.0631	8,361	528	21	-	-	8,361	528	21
Wood	MMBtu	-	-	1,903	-	-	-	-	1,903	-	-
Wood Pellet		-	-	-	-	-	-	-	-	-	-
Other	MMBtu	-	-	-	-	-	-	-	-	-	-
Total Annual Emissions Reductio	ns				15,490	740		2,520		18,010	737
<u>Lifetime</u>											
Electricity ²	MWH	1,087.000	0.4930	336,827	166,046	9,293	3,546	1,748	340,373	167,794	9,293
Natural Gas	MMBtu	117.080	0.0531	25,657	1,362	54	637,752	33,863	663,409	35,225	54
Distillate Fuel Oil (#1, #2 & #4)	MMBtu	161.386	0.0732	217,907	15,949	984	-	-	217,907	15,949	984
Residual Fuel Oil (#5 & #6)	MMBtu	173.906	0.0789	-	-	-	-	-	-	-	-
Kerosene	MMBtu	159.535	0.0724	27,313	1,976	188	-	-	27,313	1,976	188
LPG	MMBtu	139.178	0.0631	-	-	-	-	-	-	-	-
Propane	MMBtu	139.178	0.0631	190,690	12,036	516	-	-	190,690	12,036	516
Wood	MMBtu	-	-	38,692	-	-	-	-	38,692	-	-
Wood Pellet		-	-	-	-	-	-	-	-	-	-
Other		-	-	-	-	-	-	-	-	-	-
Total Lifetime Emissions Reducti	ons				197,369	11,035		35,611		232,981	11,035

Notes

(1) Source of CO2 Emission Factors in lbs/unit for all other fuels:

(2) Source of CO2 Emission Factors in lbs/unit for electricity:

http://www.eia.gov/electricity/annual/html/epa_a_03.html

Based on 2009 Greenhouse Gas Emisssions Reduction Fund Grant Guidelines for

 ${\rm CO_2}$ emission conversion factor for electrically powered equipment.

Highlights Annual Savings by Fuel Type

					Electric	Utilities			
									Annual
				Annual MMB	tu Savings				kWh Savings
Dunaun	O:I	Natural		V	Mand	Mand Dallat	Other	Tatal	Floorbulaite.
Program	Oil	Gas	LP	Kerosene	Wood	Wood Pellet	Other	Total	Electricity
Home Energy Assistance	4,040	195	2,012	1,066	785	-	-	8,098	419,460
ENERGY STAR Homes	7	657	4,255	-	-	-	-	4,919	596,268
NH Home Performance w/Energy Star	6,647	-	1,943	116	1,118	-	-	9,824	334,408
ENERGY STAR Products	456	324	15	-	-	-	-	795	5,522,349
Large Business Energy Solutions	-	-	-	-	-	-	-	-	13,338,506
Small Business Energy Solutions	-	-	-	-	-	-	-	-	5,037,111
Municipal Program	153	41	136	-	-	-	-	330	1,309,846
Company-Specific Programs	-	-	-	-	-	-	-	-	1,942,028
Total	11,303	1,217	8,361	1,182	1,903	-	-	23,966	28,499,975
						tilities			Annual
				Annual MMB		tilities			Annual kWh Savings
Program	Oil	Natural Gas	LP	Annual MMB		tilities Wood Pellet	Other	Total	
	Oil	Gas	LP		tu Savings		Other		kWh Savings Electricity
Home Energy Assistance	Oil -	Gas 2,157	LP -		tu Savings		Other -	2,157	kWh Savings Electricity 14,209
Home Energy Assistance ENERGY STAR Homes	Oil - -	Gas 2,157 1,682	LP - -		tu Savings		Other - -	2,157 1,682	Electricity 14,209 89,330
Home Energy Assistance ENERGY STAR Homes NH Home Performance w/Energy Star	Oil	2,157 1,682 2,483	LP		tu Savings		Other	2,157 1,682 2,483	Electricity 14,209 89,330 14,425
Home Energy Assistance ENERGY STAR Homes NH Home Performance w/Energy Star ENERGY STAR Products	Oil	2,157 1,682 2,483 9,995	LP		tu Savings		- -	2,157 1,682 2,483 9,995	Electricity 14,209 89,330 14,425 24,595
Home Energy Assistance ENERGY STAR Homes NH Home Performance w/Energy Star ENERGY STAR Products Large Business Energy Solutions	Oil	2,157 1,682 2,483 9,995 18,167	LP		tu Savings		- - -	2,157 1,682 2,483 9,995 18,167	Electricity 14,209 89,330 14,425 24,595 62,399
Home Energy Assistance ENERGY STAR Homes NH Home Performance w/Energy Star ENERGY STAR Products Large Business Energy Solutions Small Business Energy Solutions	Oil	2,157 1,682 2,483 9,995	LP		tu Savings		- - - -	2,157 1,682 2,483 9,995	Electricity 14,209 89,330 14,425 24,595
Home Energy Assistance ENERGY STAR Homes NH Home Performance w/Energy Star ENERGY STAR Products Large Business Energy Solutions Small Business Energy Solutions Municipal Program	Oil	2,157 1,682 2,483 9,995 18,167 7,245	LP		tu Savings		- - - -	2,157 1,682 2,483 9,995 18,167 7,245	Electricity 14,209 89,330 14,425 24,595 62,399
Home Energy Assistance ENERGY STAR Homes NH Home Performance w/Energy Star ENERGY STAR Products Large Business Energy Solutions Small Business Energy Solutions	Oil	2,157 1,682 2,483 9,995 18,167 7,245	LP		tu Savings		- - - -	2,157 1,682 2,483 9,995 18,167 7,245	Electricity 14,209 89,330 14,425 24,595 62,399

Summary of Results by Utility Statewide & Company-Specific Programs Combined ¹

				Electric Utilities				Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
Program Expenses	Budget	. , ,	\$ 2,182,850	\$ 27,125,106	\$ 4,156,680	\$ 36,623,566	\$ 7,160,575	\$ 1,997,238	\$ 9,157,813	\$ 45,781,379
	Actual	\$ 811,470	\$ 800,745	\$ 7,975,294	\$ 1,261,809	\$ 10,849,318	\$ 1,603,785	\$ 638,726	\$ 2,242,511	\$ 13,091,830
	Percent	26%	37%	29%	30%	30%	22%	32%	24%	29%
Program Participation	Goal	19,848	16,177	145,363	21,169	202,558	41,336	10,968	52,304	254,862
	Actual	15,922	4,849	93,848	7,425	122,044	39,401	432	39,833	161,877
	Percent	80%	30%	65%	35%	60%	95%	4%	76%	64%
Annual kWh Savings	Goal	7,359,496	3,973,570	66,225,236	7,468,763	85,027,066	256,897	68,081	324,978	85,352,043
	Actual	2,132,574	1,301,113	23,266,558	1,799,730	28,499,975	101,200	110,286	211,487	28,711,461
	Percent	29%	33%	35%	24%	34%	39%	162%	65%	
Lifetime kWh Savings	Goal	88,572,551	43,509,269	817,068,252	90,190,675	1,039,340,748	3,683,774	714,144	4,397,918	1,043,738,665
	Actual	24,826,633	14,997,751	277,720,986	19,281,824	336,827,194	1,333,366	2,212,746	3,546,112	340,373,306
	Percent	28%	34%	34%	21%	32%	36%	310%	81%	33%
Annual MMBtu Savings	Goal	3,744	4,104	45,104	5,660	58,612	130,072	33,544	163,616	222,227
	Actual	1,827	2,829	17,193	2,116	23,965	37,675	7,816	45,491	69,456
	Percent	49%	69%	38%	37%	41%	,	23%	28%	31%
Lifetime MMBtu Savings	Goal	80,647	82,235	910,116	114,765	1,187,763	1,826,630	480,064	2,306,693	3,494,456
	Actual	40,574	59,798	356,677	43,210	500,259	489,840	147,911	637,752	1,138,011
	Percent	50%	73%	39%	38%	42%	,	31%	28%	33%

⁽¹⁾ Company-specific includes company-specific programs, education, forward capacity market and loan program implementation expenses.

Program Results Home Energy Assistance (HEA)

				Electric Utilities				Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
D 5	D. deed	¢ 525,000 ¢	274 005	¢ 4.644.266	705 525	ć 6225.005	¢ 4 247 200	ć 220 F20	ć 4.556.020	¢ 7702744
Program Expenses	Budget	\$ 536,898 \$	371,085	\$ 4,611,266	,		\$ 1,217,300	. ,	\$ 1,556,830	. , ,
	Actual	\$ 102,250 \$	118,700	\$ 1,518,432	,	+ -,	\$ 271,014	. ,	\$ 342,968	\$ 2,437,819
	Percent	19%	32%	33%	50%	34%	22%	21%	22%	31%
Program Participation	Goal	48	42	596	83	769	262	60	322	1,091
	Actual	17	17	306	40	380	47	9	56	436
	Percent	35%	40%	51%	48%	49%	18%	15%	17%	40%
Annual kWh Savings	Goal	73,782	44,119	623,609	76,371	817,881	49,935	19,078	69,013	886,894
8	Actual	23,561	17,068	272,265	106,566	419,460	10,415	3,794	14,209	433,669
	Percent	32%	39%	44%	140%	51%	21%	20%	21%	
Lifetime kWh Savings	Goal	1,082,238	515,515	8,182,914	1,147,059	10,927,727	1,040,654	151,220	1,191,874	12,119,601
0	Actual	312,257	234,039	3,502,448	1,488,937	5,537,681	214,914	83,469	298,383	5,836,064
	Percent	29%	45%	43%	130%	51%	21%	55%	25%	
Annual MMBtu Savings	Goal	1,513	1,204	14,683	2,294	19,695	7,252	1,859	9,112	28,807
	Actual	405	386	6,550	757	8,098	1,927	230	2,157	10,255
	Percent	27%	32%	45%	33%	41%	27%	12%	24%	
Lifetime MMBtu Savings	Goal	33,195	24,009	305,351	46,206	408,761	148,978	38,285	187,264	596,025
	Actual	8,688	8,872	160,018	14,720	192,299	40,734	4,987	45,720	238,019
	Percent	26%	37%	52%	32%	47%	27%	13%	24%	•

Program Results ENERGY STAR Homes

				Electric Utilities				Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
Program Expenses	Budget	\$ 162,235		\$ 1,603,217 \$	•	\$ 2,166,065			\$ 381,100	\$ 2,547,165
	Actual	\$ 23,492 \$	44,770	\$ 462,692 \$	56,153	\$ 587,108	\$ 20,721	\$ 103,137	\$ 123,857	\$ 710,965
	Percent	14%	19%	29%	34%	27%	10%	59%	32%	28%
Program Participation	Goal	47	26	592	25	689	69	39	108	797
	Actual	10	1	180	25	216	2	81	83	299
	Percent	21%	4%	30%	100%	31%	3%	208%	77%	38%
Annual kWh Savings	Goal	68,431	52,681	717,398	48,724	887,234	40,277	7,151	47,428	934,662
	Actual	9,953	294	584,491	1,529	596,268	2,546	86,784	89,330	685,598
	Percent	15%	1%	81%	3%	67%	6%	1214%	188%	73%
Lifetime kWh Savings	Goal	1,504,887	1,176,627	15,280,986	873,014	18,835,514	1,006,932	51,866	1,058,798	19,894,311
_	Actual	154,368	5,034	14,052,623	22,667	14,234,692	39,331	1,813,945	1,853,276	16,087,968
	Percent	10%	0%	92%	3%	76%	4%	3497%	175%	81%
Annual MMBtu Savings	Goal	533	442	7,782	632	9,390	1,583	1,313	2,895	12,285
	Actual	865	_	3,640	413	4,918	103	1,579	1,682	6,600
	Percent	162%	0%	47%	65%	52%	7%	120%	58%	54%
Lifetime MMBtu Savings	Goal	12,621	11,022	182,905	15,784	222,332	39,568	32,046	71,614	293,947
Ĭ	Actual	20,419	, -	91,004	10,325	121,749	2,575	39,292	41,867	163,616
	Percent	162%	0%	50%	65%	55%	•	123%	58%	56%

Program Results Home Performance With ENERGY STAR (HPwES)

				Electric Utilities				Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
			_							
Program Expenses	Budget	\$ 210,304	,	\$ 2,415,742		\$ 3,343,716	. ,	. ,	. ,	1 ' ' '
	Actual	\$ 88,601	,	. ,	. ,	\$ 1,055,841	. ,		. ,	
	Percent	42%	97%	23%	33%	32%	24%	50%	29%	31%
Program Participation	Goal	42	72	572	76	762	509	89	598	1,360
	Actual	19	68	199	25	311	41	25	66	377
	Percent	45%	94%	35%	33%	41%	8%	28%	11%	28%
Annual kWh Savings	Goal	43,888	70,461	348,886	66,052	529,286	119,725	23,340	143,065	672,351
_	Actual	26,742	89,312	185,466	32,888	334,408	9,376	5,049	14,425	348,833
	Percent	61%	127%	53%	50%	63%	8%	22%	10%	52%
Lifetime kWh Savings	Goal	728,513	1,174,507	4,919,151	1,062,424	7,884,595	851,956	219,042	1,070,998	8,955,594
· ·	Actual	542,480	1,693,249	3,368,327	555,027	6,159,083	173,563	63,136	236,699	6,395,782
	Percent	74%	144%	68%	52%	78%	20%	29%	22%	
Annual MMBtu Savings	Goal	1,530	1,912	16,650	2,270	22,363	8,248	1,381	9,629	31,992
S	Actual	543	2,321	6,142	818	9,824	1,481	1,002	2,483	12,307
	Percent	35%	121%	,	36%	44%	,	,	,	·
Lifetime MMBtu Savings	Goal	32,009	39,930	333,423	45,510	450,871	155,424	24,573	179,997	630,869
5-	Actual	11,268	49,255	92,133	16,336	168,992	31,234	20,024	51,258	220,251
	Percent	35%	123%	28%	36%	37%	•	•	•	

Program Results ENERGY STAR Products

				Electric Utilitie	S			Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
Program Expenses	Budget	\$ 228,331	\$ 469,559	\$ 3,235,076	\$ 484,188	\$ 4,417,154	\$ 1,091,674	\$ 293,637	\$ 1,385,311	\$ 5,802,465
	Actual	\$ 73,374	\$ 141,637	\$ 1,041,423	\$ 188,310	\$ 1,444,745	\$ 310,820	\$ 205,355	\$ 516,175	\$ 1,960,920
	Percent	32%	30%	32%	39%	33%	28%	70%	37%	34%
Program Participation	Goal	7,579	15,938	92,546	20,890	136,954	1,694	458	2,152	139,105
	Actual	3,842	4,742	42,830	7,264	58,678	827	290	1,117	59,795
	Percent	51%	30%	46%	35%	43%	49%	63%	52%	43%
Annual kWh Savings	Goal	687,811	1,426,972	8,217,144	1,662,668	11,994,595	46,959	17,000	63,959	12,058,555
	Actual	362,075	393,285	4,056,372	710,617	5,522,349	14,784	9,811	24,595	5,546,944
	Percent	53%	28%	49%	43%	46%	31%	58%	38%	46%
Lifetime kWh Savings	Goal	4,546,882	9,711,214	61,094,527	10,584,024	85,936,648	784,231	264,800	1,049,031	86,985,679
	Actual	2,423,823	2,633,824	31,130,151	4,934,938	41,122,737	251,328	155,572	406,900	41,529,637
	Percent	53%	27%	51%	47%	48%	32%	59%	39%	48%
Annual MMBtu Savings	Goal	127	192	2,546	374	3,238	14,079	3,629	17,708	20,947
	Actual	14	82	571	128	795	6,819	3,175	9,995	10,790
	Percent	11%	43%	22%	34%	25%	48%	87%	56%	52%
Lifetime MMBtu Savings	Goal	1,833	2,683	36,795	5,465	46,776	242,911	60,692	303,602	350,378
	Actual	199	1,143	6,285	1,829	9,455	80,218	54,030	134,249	143,704
	Percent	11%	43%	,	33%	•	1	89%	44%	41%

Program Results Large Business Energy Solutions

				Electric Utilities				Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
Program Expenses	Budget	\$ 912,651	. ,	\$ 7,291,994	, , , - ,	\$ 9,499,712	\$ 1,981,418		\$ 2,516,426	\$ 12,016,138
	Actual	\$ 198,101	\$ 115,962	\$ 2,242,368	\$ 119,666	\$ 2,676,097	\$ 351,866	\$ 75,323	\$ 427,189	\$ 3,103,286
	Percent	22%	42%	31%	12%	28%	18%	14%	17%	26%
Program Participation	Goal	28	20	420	21	489	100	60	160	649
	Actual	12	5	133	4	154	50	3	53	207
	Percent	42%	25%	32%	19%	31%	50%	5%	33%	32%
Annual kWh Savings	Goal	3,363,035	1,456,172	35,375,683	3,251,318	43,446,207	-	-	_	43,446,207
Ü	Actual	940,824	649,783	11,674,585	73,313	13,338,506	62,399	-	62,399	13,400,905
	Percent	28%	45%	33%	2%	31%	-	-	-	31%
Lifetime kWh Savings	Goal	46,385,506	18,930,233	476,514,834	44,359,389	586,189,962	_	-	_	586,189,962
	Actual	14,142,193	8,450,960	157,684,205	953,075	181,230,434	623,990	_	623,990	181,854,424
	Percent	30%	45%	33%	2%	31%	-	-	-	31%
Annual MMBtu Savings	Goal	_	_	_	_	_	56,641	14,000	70,641	70,641
	Actual	_	_	_	_	_	17,452	715	18,167	18,167
	Percent	-	-	-	-	-	31%	5%	•	
Lifetime MMBtu Savings	Goal	_	_	-	_	-	714,335	203,587	917,922	917,922
	Actual	_	_	-	-	_	235,350	10,724	246,074	246,074
	Percent	-	-	-	-	-	33%	5%	•	

Program Results Small Business Energy Solutions

				Electric Utilities				Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
	5.1.	4 605 070	.		4	.	4 4 504 000	4 040 000	4 4 004 600	4 7000 400
Program Expenses	Budget	\$ 695,978	\$ 314,465	\$ 4,184,601			\$ 1,521,323			
	Actual	\$ 137,547	\$ 72,267	\$ 1,111,489		\$ 1,650,326	\$ 261,837			
	Percent	20%	23%	27%	42%	28%	17%	30%	19%	26%
Program Participation	Goal	74	59	556	48	736	702	262	964	1,701
	Actual	20	15	157	65	257	434	24	458	715
	Percent	27%	26%	28%	135%	35%	62%	9%	47%	42%
Annual kWh Savings	Goal	2,058,734	786,163	11,667,553	1,941,463	16,453,913	_	1,512	1,512	16,455,425
	Actual	437,719	151,371	3,618,633	829,388	5,037,111	1,680	4,848	6,528	5,043,639
	Percent	21%	19%	31%	•			321%	•	
Lifetime kWh Savings	Goal	27,944,848	10,220,113	155,410,302	25,871,431	219,446,693	_	27,216	27,216	219,473,909
	Actual	5,731,050	1,980,645	47,145,969	10,782,044	65,639,708	30,240	96,624	126,864	65,766,572
	Percent	21%	19%	30%				355%	,	
Annual MMBtu Savings	Goal	_	_	_	_	_	34,790	6,381	41,171	41,171
85	Actual	_	_	_	_	_	6,130	1,114	7,245	7,245
	Percent	-	-	-		-	18%	17%	•	
Lifetime MMBtu Savings	Goal	_	_	_	_	_	496,553	107,871	604,424	604,424
2	Actual	_	_	_	_	_	83,926	18,855	102,781	102,781
	Percent	_	_			_	17%	17%	•	
	i ci cciit						1770	1770	1770	1770

Program Results Municipal Program

					Electric l	Util	ities				
Description			Liberty Utilities		NHEC		Eversource		Unitil		Grand Total
Program Expenses	Budget	\$	167,755	\$	157,519	\$	1,456,555	\$	218,878	\$	2,000,707
. 108. a =//periods	Actual	\$	22,666	\$	19,676	\$	492,324		58,644	\$	593,310
	Percent	Ť	14%	т	12%	,	34%	•	27%	,	30%
Program Participation	Goal		29		21		56		26		132
	Actual		2		1		43		2		48
	Percent		7%		5%		77%		8%		36%
Annual kWh Savings	Goal		303,815		137,005		3,905,245		422,167		4,768,231
	Actual		53,068		-		1,211,350		45,428		1,309,846
	Percent		17%		0%		31%		11%		27%
Lifetime kWh Savings	Goal		4,379,678		1,781,060		55,117,998		6,293,333		67,572,070
	Actual		796,016		-		16,952,476		545,136		18,293,628
	Percent		18%		0%		31%		9%		27%
Annual MMBtu Savings	Goal		40		353		3,443		90		3,926
	Actual		-		41		289		-		330
	Percent		0%		11%		8%		0%		8%
Lifetime MMBtu Savings	Goal		989		4,591		51,642		1,800		59,022
	Actual		-		528		7,236		-		7,764
	Percent		0%		11%		14%		0%		13%

Company-Specific Programs Liberty Utilities, Unitil and the New Hampshire Electric Cooperative

Description		Liberty Utilities Electric Home Energy Reports	Liberty Utilities Gas Home Energy Reports	New Hampshire Electric Cooperative Electric Smart Start Program Administration	Unitil Electric Home Energy Reports	Unitil Gas Home Energy Reports
Program Expenses	Budget	\$ 146,950	\$ 296,600	\$ 5,000	\$ 286,984	\$ 145,100
	Actual	\$ 132,338	\$ 200,955	\$ 283	\$ -	\$ -
	Percent	90%	68%	6%	0%	0%
Program Participation	Goal	12,000	38,000	-	30,000	10,000
	Actual	12,000	38,000	-	-	-
	Percent	100%	100%	-	0%	0%
Annual kWh Savings	Goal	760,000	-	-	1,237,013	-
	Actual	278,633	-	-	-	-
	Percent	37%	-	-	0%	-
Lifetime kWh Savings	Goal	2,000,000	-	-	3,231,634	-
	Actual	724,445	-	-	-	-
	Percent	36%	-	-	0%	-
Annual MMBtu Savings	Goal	-	7,480	-	-	4,980
	Actual	-	3,763	-	-	-
	Percent	-	50%	-	-	0%
Lifetime MMBtu Savings	Goal	-	28,860	-	-	13,010
	Actual	-	15,803	-	-	-
	Percent	-	55%	-	-	0%

Program Results Company-Specific Programs Eversource

Description		Smart Start Program Administration	Eng	ustomer gagement atform*	Home Energy Reports	C&I RFP Program	C&I Customer ortnerships	Total
Program Expenses	Budget Actual Percent	\$ 52,000 \$ 4,998 10%	\$	593,002 310,116 52%	\$ 404,663 142,396 35%	\$,	25,274 500 2%	\$ 1,875,999 446,439 24%
Program Participation	Goal Actual Percent	- 16 -		- - -	50,000 50,000 100%	26 - 0%	- - -	50,026 50,016 100%
Annual kWh Savings	Goal Actual Percent	- - -		-	2,675,775 1,663,396 62%	2,693,943 - 0%	- - -	5,369,719 1,663,396 31%
Lifetime kWh Savings	Goal Actual Percent	- - -		- - -	7,339,017 3,884,786 53%	33,208,523 - 0%	- - -	40,547,540 3,884,786 10%

^{*}Updates on the Customer Engagement Platform:

- (1) Launched on March 31, 2016.
- (2) Completed the following marketing efforts in NH:
 - a. March 2016 edition of the Customer Update contained article with links to energy efficiency programs and online Energy Savings Plan.
 - b. May 2016 eNewsletter promoted the Energy Savings Plan with customized energy savings recommendations.
 - c. Promoted the Customer Engagement Platform in the September 2016 edition of the Eversource Customer Update eNewsletter.
 - d. Eversource has redesigned the home page for the Energy Savings Plan to engage more users. When customers log into their account

they will now see prompts to log-in to the Energy Savings Plan. Additionally, there are new links on Eversource.com to promote visitors to the Energy Savings Plan.

- e. Eversource has added significantly more social media content to promote the Energy Savings Plan to New Hampshire customers on Facebook and Twitter.
- f. Completed employee trainings for customer service representatives and members of the energy efficiency staff (234 people)
- g. November 2017 Launched e-mail campaign to 110,000 customers testing 3 different messages to encourage new users
- h. Winter 2017/2018 The Banner section on the Eversource.com home page is refreshed on a periodic basis. The message during winter 2017/2018 includes a link to CEP.
- (3) Future marketing efforts planned in NH include:
 - a. Email campaigns;
 - b. Additional bill inserts;
 - c. One-on-one roll out with largest customers; and
 - d. Frequently scheduled posts on the Eversource NH Facebook and Twitter platforms.
 - e. Integration of CEP widgets into the customers' account page on Eversource.com

Company-Specific Programs Eversource Energy Rewards C&I RFP Program 2018 Annual Report ¹

Number of Attendees at Annual Bidders Conference: 19

Number of Bids Received: 5 2 Number of Bids Selected: 4

Customer Pro	ject Number	Project Description		Total Project Cost ³	Incentive Amount	Incentive %	Annual kWh Savings	Lifetime kWh Savings	Benefits ⁴	Benefit/Cost Ratio
Α	1	Dust collection bleed valve upgrade	\$	23,902	\$ 9,56	1 40.0%	162,442	812,210	\$ 105,759	
	2	Compressed air system upgrades icluding controls	Ψ	\$273,065	\$109,22		555,630	7,223,190		
	3	Technical Assistance/Third Party Engineering Review		7,848	7,84		-	-	-	
		, , ,	\$	304,815			718,072	8,035,400	\$ 1,046,304	3.43
В	1	Eliminate satellite compressors & shift demand to VFD compressor	\$	115,530	\$ 57,76	50.0%	254,040	3,302,520	\$ 430,027	
i	2	Technical Assistance/Third Party Engineering Review		5,975	5,97	5 100.0%	-	-	-	
			\$	121,505	\$ 63,74	52.5%	254,040	3,302,520	\$ 430,027	3.54
С	1	Interior highbay LED lighting fixture retrofit with occupancy sensors	\$	3,004	\$ 1,02	1 34.0%	22,552	282,568	\$ 36,794	
	2	Hot water and chilled water pump upgrades		\$201,298	\$72,34	2 35.9%	75,687	983,931	\$ 128,119	
	3	Exterior LED lighting retrofit		\$11,706	\$4,09	7 35.0%	-	-	\$ -	
	4	Free cooling for data center chiller		\$14,500	\$5,07	5 35.0%	40,523	607,845	\$ 79,149	
	5	Technical Assistance/Third Party Engineering Review		7,414	7,41	.4 100.0%	-			
			\$	237,922	\$ 89,94	9 37.8%	138,762	1,874,344	\$ 244,062	1.03
D	1	Air-to-water Heat Recovery System for production line		287,063	143,53	2 50.0%	901,720	11,722,360	1,526,389	
			\$	287,063	\$ 143,53	2 50.0%	901,720	11,722,360	\$ 1,526,389	5.32
E	1	Technical Assistance/Third Party Engineering Review		5,445	5,44	5 100.0%	-	-	-	
			\$	5,445	\$ 5,44	100.0%	-	-	\$ -	
		Overall Totals	\$	956,750	\$ 429,30	1 44.9%	2,012,594	24,934,624	\$ 3,246,781	3.39

⁽¹⁾ In compliance with NHPUC Order No. 25,462 dated February 1, 2013.

⁽²⁾ All 5 bids were reviewed (A-E) and 4 were selected, installing a total of 7 energy efficiency measures.

⁽³⁾ Includes customer costs of \$527,449 from 2017 Annual Performance Incentive Report.

⁽⁴⁾ Total Program Benefits are allocated to projects based on lifetime kWh savings.

Education Programs

					Elec	tric Utilities	6					Gas	Utilities			
		Liberty							;	Sub-total				S	ub-total	Grand
Description		Utilities		NHEC	Εv	ersource		Unitil		Electric	LU Gas	ι	Jnitil Gas		Gas	Total
Program Expenses																
Bud	et	\$ 32,829	\$	44,577	\$	290,654	\$	37,369	\$	405,429	\$ 78,000	\$	16,700	\$	94,700	\$ 500,129
Actu	al*	2,166		2,435		80,210		8,602		93,414	5,110		-		5,110	98,524
Perc	ent	79	ó	5%		28%		23%		23%	7%		0%		5%	20%

^{*}This reflects a credit for program reimbursements from the other program administrators received by Eversource for shared educational expenses in 2016. See NHSaves for a list of all Energy Efficiency Events supported or promoted (http://www.nhsaves.com/events/).

Activities

Residential Programs

January 8: Lighten UP!, Jaffrey Grade School

January 9: Lighten UP!, New Boston Central School

January 24: Lighten UP! Matthew Thornton Elementary School, Londonderry

January 24: Weatherize 101 Presentation, Plainfield

January 27: Weatherize 101 Presentation, Orford

January 29: Weatherize 101 Presentation, West Lebanon

February 6: Lighten UP! North Hampton School

February 20: Lighten UP!, Somersworth Middle School

February 21: Lighten UP!, New Boston Central School

February 22: Lighten UP!, Bristol Elementary School

April 2 - April 4: NH State Home Show, Manchester

April 7: Button Up Workshop, Dunbarton Energy Committee and Central NH Energy Expo

April 14: NHSaves at Souhegan Sustainability Fair

April 18: Button Up Workshop, Lancaster Energy Fair

April 18: Residential Code Workshop at Marriott in Keene

April 26: NHSaves at Lowes's Spring Pro Event

May 3: Energy Codes and Zero Energy Homes Training, Manchester

May 10: NH Commercial Energy Code and Beyond, Woodstock

May 11: Button Up Workshop, State Employee Energy Conference, Concord

May 11: 10th Annual State Energy Conference, Pembroke

May 12: NHSaves at Nottingham Earth Day Festival, Nottingham

May 17: Residential Code Workshop at Atkinson Country Club

May 24: Button Up Workshop, Center Harbor, co-hosted by Center Harbor, Moultonborough, Sandwich and Holderness energy committees

June 6-13: Solarize Nashua presentations by Granite State Solar and Turn Cycle Solutions, Nashua

Jan - June: 19 Lighten UP! presentations about energy efficiency have been made to 550 students at 7 schools across the state

Commercial Programs

February 16 - May 18: 2018 Spring Building Operator Certification Course, Laconia Feruary 28 - March 1: Northern New England Facility Masters Conference, Durham

May 1: NH Commercial Energy Code and Beyond May 2: NHBSR'S 2018 Spring Conference, Concord

Forward Capacity Market (FCM) Proceeds and Expenses

					Electric U	tilit	ies				
Description			Liberty Utilities		NHEC	E	versource		Unitil		Grand Total
Estimated Annual FCM Proceeds		\$	606,853	Ś	65,000	Ś	6,453,597	Ś	500,000	\$	7,625,450
Estimated Annual FCM Expenses		\$	65,000		20,000	\$	160,001	•	30,165	\$	275,166
Actual FCM Proceeds											
	Qtr. 1	\$	133,061	\$	•	\$	1,315,519	\$	185,990	\$	1,672,406
	Qtr. 2 Qtr. 3		148,139		28,766		1,319,789		193,868		1,690,562
	Qtr. 4		-		-		-		-		-
	Total	\$	281,199	\$	66,602	\$	2,635,309	\$	379,858	\$	3,362,968
Actual FCM Expenses											
Financial Assurance	Qtr. 1	\$	-	\$	-	\$	-	\$	-	\$	-
	Qtr. 2		-		-		1,000		1,000		2,000
	Qtr. 3 Qtr. 4		-		-		-		-		-
	Total	\$	-	\$	-	\$	1,000	\$	1,000	\$	2,000
Other	Otr. 1	Ś	8,208	Ś	3.182	Ś	7,637	Ś	721	Ś	19,749
	Qtr. 2	,	22,727	•	1,445	•	19,555	,	1,054		44,781
	Qtr. 3		-		-		-		-		-
	Qtr. 4 Total	\$	30,935	\$	4,627	\$	27,192	\$	1,775	\$	64,529
			,		•				, -		· -
Total Financial Assurance	& Other	Ś	30,935	Ś	4,627.0	Ś	28,192	Ś	2.775	\$	66,529
. Stara		_	20,000	7	.,027.10	7	20,232		2,. 73	_	55,525
Actual Net FCM Proceeds*		\$	250,264	\$	61,975	\$	2,607,117	\$	377,083	\$	3,296,439

^{*} The Statewide Electric Utilities leverage the Forward Capacity Market which provides additional energy efficiency funds to the NH Statewide energy efficiency programs. The FCM proceeds budget and actual FCM proceeds are allocated to the residential and the C&I sectors based on an estimate of each sector's contribution to peak demand reduction (approximately 30% for the Residential sector and 70% for the C&I sector). Initially approved by the Commission in its Order No. 24,930 in DE 08-130 dated January 5, 2009 (2009 Statewide Programs) and in all subsequent Statewide program Orders.

Expenses By Activity Residential Programs

Marketing EM&V Total ENERGY STAR Homes Internal Ad External Ad Rebate/Ser	dmin ervices tation Services		Liberty Utilities 2,444	\$ NHEC 10,091	versource	Unitil	Sub-total Electric	ı	.U Gas	Uı	nitil Gas	Si	ub-total Gas	Grand Total
Home Energy Internal Ad Assistance External Ac Rebate/Ser Implement Marketing EM&V Total ENERGY STAR Homes Internal Ad External Ac Rebate/Ser	dmin ervices tation Services			\$ -	versource	Unitil	Electric	ı	.U Gas	U	nitil Gas		Gas	Total
Assistance External Ac Rebate/Ser Implement Marketing EM&V Total ENERGY STAR Homes Internal Ac Rebate/Ser	dmin ervices tation Services	\$	2,444	\$ 10.001										. ota.
Assistance External Ac Rebate/Ser Implement Marketing EM&V Total ENERGY STAR Homes Internal Ac External Ac Rebate/Ser	dmin ervices tation Services	\$	2,444	\$ 10 001										
Rebate/Ser Implement Marketing EM&V Total ENERGY STAR Homes Internal Ad External Ad Rebate/Ser	ervices tation Services		_	10,091	\$ 47,517	\$ 26,003	\$ 86,055	\$	5,861	\$	14,018	\$	19,879	\$ 105,934
Implement Marketing EM&V Total ENERGY STAR Homes Internal Ad External Ad Rebate/Ser	tation Services			639	-	468	1,107		-		253		253	1,360
Marketing EM&V Total ENERGY STAR Homes Internal Ad External Ad Rebate/Ser			77,514	84,350	1,357,186	286,717	1,805,766		207,097		41,410		248,507	2,054,274
EM&V Total ENERGY STAR Homes Internal Ad External Ad Rebate/Ser	3		8,401	15,912	58,071	31,426	113,811		29,432		11,283		40,715	154,525
Total ENERGY STAR Homes Internal Ad External Ad Rebate/Ser			8,254	4,147	6,257	3,170	21,828		15,841		1,511		17,352	39,180
ENERGY STAR Homes Internal Ad External Ad Rebate/Ser			5,638	3,561	49,400	7,685	66,284		12,783		3,479		16,261	82,546
External Ac Rebate/Ser		\$	102,250	\$ 118,700	\$ 1,518,432	\$ 355,469	\$ 2,094,851	\$	271,014	\$	71,953	\$	342,968	\$ 2,437,819
External Ac Rebate/Ser														
Rebate/Ser	dmin	\$	699	\$ 3,155	\$ 16,521	\$ 7,424	\$ 27,799	\$	1,613	\$	7,183	\$	8,796	\$ 36,595
•	dmin		-	5,077	-	109	5,186		-		130		130	5,316
	ervices		8,040	10,499	380,642	37,904	437,085		4,275		86,072		90,347	527,432
Implement	tation Services		10,555	24,503	35,693	7,320	78,071		9,954		6,327		16,281	94,353
Marketing	.		2,494	753	16,843	738	20,829		2,704		775		3,478	24,307
EM&V			1,704	784	12,993	2,657	18,137		2,175		2,650		4,825	22,962
Total		\$	23,492	\$ 44,770	\$ 462,692	\$ 56,153	\$ 587,108	\$	20,721	\$	103,137	\$	123,857	\$ 710,965
HP w/ENERGY STAR Internal Ad	dmin	\$	1,763	\$ 23,347	\$ 24,893	\$ 40,263	\$ 90,267	\$	3,849	\$	7,554	\$	11,403	\$ 101,670
External Ac	dmin		-	2,539	29	285	2,852		-		137		137	2,989
Rebate/Ser	ervices		72,575	195,195	397,359	69,677	734,805		99,072		70,286		169,358	904,163
Implement	tation Services		8,162	43,655	85,493	19,891	157,201		36,303		7,982		44,284	201,485
Marketing	5		3,894	6,059	9,397	3,939	23,289		34,182		2,049		36,231	59,519
EM&V			2,208	6,855	31,608	6,757	47,428		8,056		2,829		10,885	58,313
Total		\$	88,601	\$ 277,650	\$ 548,779	\$ 140,812	\$ 1,055,841	\$	181,461	\$	90,836	\$	272,298	\$ 1,328,139
ENERGY STAR Products Internal Ad	dmin	\$	1,871	\$ 11,037	\$ 33,336	\$ 15,847	\$ 62,090	\$	8,150	\$	12,424	\$	20,574	\$ 82,664
External Ac	dmin		-	192	-	321	513		-		1,207		1,207	1,720
Rebate/Ser	ervices		48,082	69,377	850,087	127,664	1,095,210		253,932		168,155		422,088	1,517,298
Implement	tation Services		8,091	46,481	41,884	21,535	117,992		18,671		15,366		34,037	152,029
Marketing	5		6,520	5,008	41,473	11,431	64,432		14,206		1,380		15,586	80,018
EM&V			0.0:-											127 102
Total		1	8,810	9,543	74,643	11,512	104,508		15,861		6,822		22,684	127,192
		\$	8,810 73,374	\$ 9,543 141,637	\$ 74,643 1,041,423	\$ 11,512 188,310	\$ 1,444,745	\$	15,861 310,820	\$	6,822 205,355	\$	22,684 516,175	\$ 1,960,920

Expenses by Activity Residential Programs (Continued)

Description						Ele	ctric Utilitie	s					Gas	Utilities		
Other				Liberty						Sub-total					Sub-total	Grand
External Admin Rebate/Services 122,320 - 249,630 - 371,950 \$182,120 - 182,120 554,070 Implementation Services 1,803 - 9,648 2,119 17,500 \$6,855 - 6,855 24,354 Marketing 1,803 - 8871 - 22,674 4,024 - 4,024 6,697 EM&V 13,872 195 8,526 - 22,594 3,322 - 3,322 25,916 Total Residential Internal Admin \$8,689 49,644 \$129,377 \$89,537 \$277,246 \$24,108 \$41,179 \$65,286 \$342,533 External Admin \$8,689 49,644 \$129,377 \$89,537 \$277,246 \$24,108 \$41,179 \$65,286 \$342,533 External Admin \$8,447 29 1,183 9,658 - 1,727 1,727 1,737 1,385 Rebate/Services 328,530 359,420 3,234,904 \$51,962 4,444,816 746,497 365,923 1,112,420 5,557,236 Implementation Services Marketing 22,964 15,967 74,841 19,279 133,051 70,957 5,714 76,671 209,722 EM&V 32,233 20,938 177,170 28,611 258,951 42,197 15,780 57,977 316,928 Total % Internal Admin 2.0% 8.5% 3.487,109 742,864 \$5,608,298 \$984,971 \$471,281 \$1,456,252 \$7,064,550 Total % Internal Admin 2.0% 8.5% 3.487,109 \$742,864 \$5,608,298 \$984,971 \$471,281 \$1,456,252 \$7,064,550 Total % Internal Admin 2.0% 8.5% 3.487,109 \$742,864 \$5,608,298 \$984,971 \$471,281 \$1,456,252 \$7,064,550 Total % Internal Admin 2.0% 8.5% 3.4% 12.1% 4.9% 2.4% 8.7% 4.5% 4.8% External Admin 2.0% 8.5% 3.487,109 \$742,864 \$5,608,298 \$984,971 \$471,281 \$1,456,252 \$7,064,550 Total % Internal Admin 2.0% 8.5% 3.4% 12.1% 4.9% 2.4% 8.7% 4.5% 4.8% External Admin 2.0% 8.5% 3.4% 12.1% 4.9% 2.4% 8.7% 4.5% 4.8% External Admin 2.0% 8.5% 3.4% 12.1% 4.9% 2.4% 8.7% 4.5% 4.8% External Admin 2.0% 8.5% 3.4% 12.1% 4.9% 2.4% 8.7% 4.5% 4.8% External Admin 2.0% 8.5% 6.1% 8.4% 7.3% 7.5,8% 77,6% 76,6% 78.7% External Admin 2.0% 8.5% 3.4% 12.1% 4.	Descript	tion	ı	Utilities	NHEC	E	versource		Unitil	Electric		LU Gas	U	nitil Gas	Gas	Total
Rebate/Services 122,320	Other*	Internal Admin	\$	1,913	\$ 2,014	\$	7,109	\$	-	\$ 11,036	\$	4,635	\$	-	\$ 4,635	\$ 15,670
Implementation Services 5,733 - 9,648 2,119 17,500 \$ 6,855 - 6,855 24,354 6,697 6,885 1,803 - 871 - 2,674 \$ 4,024 - 4,024 6,697 6,975 7 total 5 145,640 5 2,209 5 275,784 5 2,119 5 425,752 5 200,955 5 - 200,955 5 626,707 7 total 5 145,640 5 2,209 5 275,784 5 2,119 5 425,752 5 200,955 5 - 5 200,955 5 626,707 7 total 8 ,8689 5 49,644 5 129,377 5 89,537 5 277,246 5 24,108 5 41,179 5 65,286 5 342,533 7		External Admin		-	-		-		-	-	\$	-		-	-	-
Marketing 1,803 - 871 - 2,674 \$ 4,024 - 4,024 6,697		Rebate/Services		122,320	-		249,630		-	371,950	\$	182,120		-	182,120	554,070
EM&V Total Total Total Total EM&V Total S 145,640 S 2,209 S 275,784 S 2,119 S 425,752 S 200,955 S C S 200,955 S 626,707		Implementation Services		5,733	-		9,648		2,119	17,500	\$	6,855		-	6,855	24,354
Total Residential Internal Admin		Marketing		1,803	-		871		-	2,674	\$	4,024		-	4,024	6,697
Total Residential Internal Admin External Admin External Admin External Admin February 11,385 129,377 129,377 1,183 9,658 1,727 1,727 1,727 1,1385 1,12420 1,183 1,12420 1,183 1,12420 1,183 1,12420 1,183 1,12420 1,183 1,12420 1,183 1,12420 1,183 1,12420 1,183 1,12420 1,183 1,12420 1,183 1,12420 1,183 1,12420 1,183 1		EM&V		13,872	195		8,526		-	22,594	\$	3,322		-	3,322	25,916
External Admin Services 328,530 359,420 3,234,904 521,962 4,444,816 746,497 365,923 1,112,420 5,557,236 1mplementation Services 40,941 130,552 230,790 82,292 484,574 101,213 40,958 142,171 626,746 Marketing 22,964 15,967 74,841 19,279 133,051 70,957 5,714 76,671 209,722 EM&V 32,233 20,938 177,170 28,611 258,951 42,197 15,780 57,977 316,928 70tal 5 433,357 5 584,967 5 3,847,109 5 742,864 5 5,608,298 984,971 5 471,281 5 1,456,252 5 7,064,550 1		Total	\$	145,640	\$ 2,209	\$	275,784	\$	2,119	\$ 425,752	\$	200,955	\$	-	\$ 200,955	\$ 626,707
External Admin Services 328,530 359,420 3,234,904 521,962 4,444,816 746,497 365,923 1,112,420 5,557,236 1mplementation Services 40,941 130,552 230,790 82,292 484,574 101,213 40,958 142,171 626,746 Marketing 22,964 15,967 74,841 19,279 133,051 70,957 5,714 76,671 209,722 EM&V 32,233 20,938 177,170 28,611 258,951 42,197 15,780 57,977 316,928 70tal 5 433,357 5 584,967 5 3,847,109 5 742,864 5 5,608,298 984,971 5 471,281 5 1,456,252 5 7,064,550 1																
Rebate/Services 328,530 359,420 3,234,904 521,962 4,444,816 746,497 365,923 1,112,420 5,557,236 Implementation Services 40,941 130,552 230,790 82,292 484,574 101,213 40,958 142,171 626,746 Marketing 22,964 15,967 74,841 19,279 133,051 70,957 5,714 76,671 209,722 EM&V 32,233 20,938 177,170 28,611 258,951 42,197 15,780 57,977 316,928 Total 5 433,357 584,967 \$3,847,109 742,864 \$5,608,298 \$984,971 \$471,281 \$1,456,252 \$7,064,550 Total % Internal Admin 2.0% 8.5% 3.4% 12.1% 4.9% 2.4% 8.7% 4.5% 4.8% External Admin 0.0% 1.4% 0.0% 0.2% 0.2% 0.0% 0.4% 0.1% 0.2% Rebate/Services 75.8% 61.4% 84.1% 70.3% 79.3% 75.8% 77.6% 76.4% 78.7% Implementation Services 9.4% 22.3% 6.0% 11.1% 8.6% 10.3% 8.7% 9.8% 8.9% Marketing 5.3% 2.7% 1.9% 2.6% 2.4% 7.2% 1.2% 5.3% 3.0% EM&V 7.4% 3.6% 4.6% 3.9% 4.6% 4.3% 3.3% 4.0% 4.5% A,444,816 746,497 365,923 1,112,420 5,557,236 4,444,816 746,497 101,213 40,958 142,171 626,746 4,44,816 70,957 13,051 70,957 5,714 76,671 209,722 5,557,236 44,44,574 101,213 40,958 142,171 626,746 6,674 70,957 5,714 76,671 209,722 6,765 70,64,550 7,706,550 70,64,550 7,7064,550 70,64,550	Total Residential	Internal Admin	\$	8,689	\$ 49,644	\$	129,377	\$	89,537	\$ 277,246	\$	24,108	\$	41,179	\$ 65,286	\$ 342,533
Implementation Services 40,941 130,552 230,790 82,292 484,574 101,213 40,958 142,171 626,746 6		External Admin		-	8,447		29		1,183	9,658		-		1,727	1,727	11,385
Marketing EM&V 22,964 15,967 74,841 19,279 133,051 70,957 5,714 76,671 209,722 EM&V 32,233 20,938 177,170 28,611 258,951 42,197 15,780 57,977 316,928 Total \$ 433,357 \$ 584,967 \$ 3,847,109 \$ 742,864 \$ 5,608,298 \$ 984,971 \$ 471,281 \$ 1,456,252 \$ 7,064,550 Total % Internal Admin 2.0% 8.5% 3.4% 12.1% 4.9% 2.4% 8.7% 4.5% 4.8% External Admin 0.0% 1.4% 0.0% 0.2% 0.2% 0.0% 0.4% 0.1% 0.2% Rebate/Services 75.8% 61.4% 84.1% 70.3% 79.3% 75.8% 77.6% 76.4% 78.7% Implementation Services 9.4% 22.3% 6.0% 11.1% 8.6% 10.3% 8.7% 9.8% 8.9% Marketing 5.3% 2.7% 1.9% 2.6% 2.4% 7.2% <td< td=""><td></td><td>Rebate/Services</td><td></td><td>328,530</td><td>359,420</td><td></td><td>3,234,904</td><td></td><td>521,962</td><td>4,444,816</td><td></td><td>746,497</td><td></td><td>365,923</td><td>1,112,420</td><td>5,557,236</td></td<>		Rebate/Services		328,530	359,420		3,234,904		521,962	4,444,816		746,497		365,923	1,112,420	5,557,236
EM&V 32,233 20,938 177,170 28,611 258,951 42,197 15,780 57,977 316,928 Total \$ 433,357 \$ 584,967 \$ 3,847,109 \$ 742,864 \$ 5,608,298 \$ 984,971 \$ 471,281 \$ 1,456,252 \$ 7,064,550 Total % Internal Admin 2.0% 8.5% 3.4% 12.1% 4.9% 2.4% 8.7% 4.5% 4.8% External Admin 0.0% 1.4% 0.0% 0.2% 0.2% 0.0% 0.4% 0.1% 0.2% Rebate/Services 75.8% 61.4% 84.1% 70.3% 79.3% 75.8% 77.6% 76.4% 78.7% Implementation Services 9.4% 22.3% 6.0% 11.1% 8.6% 10.3% 8.7% 9.8% 8.9% Marketing 5.3% 2.7% 1.9% 2.6% 2.4% 7.2% 1.2% 5.3% 3.0% EM&V 7.4% 3.6% 4.6% 3.9% 4.6% 4.3% 3.3% 4.0% </td <td></td> <td>Implementation Services</td> <td></td> <td>40,941</td> <td>130,552</td> <td></td> <td>230,790</td> <td></td> <td>82,292</td> <td>484,574</td> <td></td> <td>101,213</td> <td></td> <td>40,958</td> <td>142,171</td> <td>626,746</td>		Implementation Services		40,941	130,552		230,790		82,292	484,574		101,213		40,958	142,171	626,746
Total \$ 433,357 \$ 584,967 \$ 3,847,109 \$ 742,864 \$ 5,608,298 \$ 984,971 \$ 471,281 \$ 1,456,252 \$ 7,064,550 Total % Internal Admin		Marketing		22,964	15,967		74,841		19,279	133,051		70,957		5,714	76,671	209,722
Total % Internal Admin 2.0% 8.5% 3.4% 12.1% 4.9% 2.4% 8.7% 4.5% 4.8% External Admin 0.0% 1.4% 0.0% 0.2% 0.2% 0.0% 0.4% 0.1% 0.2% Rebate/Services 75.8% 61.4% 84.1% 70.3% 79.3% 75.8% 77.6% 76.4% 78.7% Implementation Services 9.4% 22.3% 6.0% 11.1% 8.6% 10.3% 8.7% 9.8% 8.9% Marketing 5.3% 2.7% 1.9% 2.6% 2.4% 7.2% 1.2% 5.3% 3.0% EM&V 7.4% 3.6% 4.6% 3.9% 4.6% 4.3% 3.3% 4.0% 4.5%		EM&V		32,233	20,938		177,170		28,611	258,951		42,197		15,780	57,977	316,928
External Admin 0.0% 1.4% 0.0% 0.2% 0.2% 0.0% 0.4% 0.1% 0.2% Rebate/Services 75.8% 61.4% 84.1% 70.3% 79.3% 75.8% 77.6% 76.4% 78.7% Implementation Services 9.4% 22.3% 6.0% 11.1% 8.6% 10.3% 8.7% 9.8% 8.9% Marketing 5.3% 2.7% 1.9% 2.6% 2.4% 7.2% 1.2% 5.3% 3.0% EM&V 7.4% 3.6% 4.6% 3.9% 4.6% 4.3% 3.3% 4.0% 4.5%		Total	\$	433,357	\$ 584,967	\$	3,847,109	\$	742,864	\$ 5,608,298	\$	984,971	\$	471,281	\$ 1,456,252	\$ 7,064,550
External Admin 0.0% 1.4% 0.0% 0.2% 0.2% 0.0% 0.4% 0.1% 0.2% Rebate/Services 75.8% 61.4% 84.1% 70.3% 79.3% 75.8% 77.6% 76.4% 78.7% Implementation Services 9.4% 22.3% 6.0% 11.1% 8.6% 10.3% 8.7% 9.8% 8.9% Marketing 5.3% 2.7% 1.9% 2.6% 2.4% 7.2% 1.2% 5.3% 3.0% EM&V 7.4% 3.6% 4.6% 3.9% 4.6% 4.3% 3.3% 4.0% 4.5%	Total %	Internal Admin		2.0%	8.5%		3.4%		12.1%	4.9%		2.4%		8.7%	4.5%	4.8%
Rebate/Services 75.8% 61.4% 84.1% 70.3% 79.3% 75.8% 77.6% 76.4% 78.7% Implementation Services 9.4% 22.3% 6.0% 11.1% 8.6% 10.3% 8.7% 9.8% 8.9% Marketing 5.3% 2.7% 1.9% 2.6% 2.4% 7.2% 1.2% 5.3% 3.0% EM&V 7.4% 3.6% 4.6% 3.9% 4.6% 4.3% 3.3% 4.0% 4.5%	. 6 ta. 7 5															
Implementation Services 9.4% 22.3% 6.0% 11.1% 8.6% 10.3% 8.7% 9.8% 8.9% Marketing 5.3% 2.7% 1.9% 2.6% 2.4% 7.2% 1.2% 5.3% 3.0% EM&V 7.4% 3.6% 4.6% 3.9% 4.6% 4.3% 3.3% 4.0% 4.5%																
Marketing 5.3% 2.7% 1.9% 2.6% 2.4% 7.2% 1.2% 5.3% 3.0% EM&V 7.4% 3.6% 4.6% 3.9% 4.6% 4.3% 3.3% 4.0% 4.5%		•														
EM&V 7.4% 3.6% 4.6% 3.9% 4.6% 4.3% 3.3% 4.0% 4.5%		•														
		· ·														
255.575 255.575											_					
		. 5		130.070	200.070		230.070		230.070	230.070		230.070		200.070	230.070	230.070

^{*} Other includes company-specific programs, education, forward capacity market and loan program implementation expenses.

Expenses by Activity C&I and Municipal Programs

						Elec	tric Utilities							Gas	Utilities				
			Liberty							:	Sub-total					S	ub-total		Grand
		U	Utilities		NHEC	E	versource		Unitil		Electric		LU Gas	U	nitil Gas		Gas		Total
Large Business Energy	Internal Admin	\$	4,666	\$	9,522	\$	75,141	\$	49,332	\$	138,661	\$	9,393	\$	23,183	\$	32,575	\$	171,236
Solutions	External Admin		-		165		-		674		840		-		400		400		1,240
	Rebate/Services		128,059		81,595		1,884,130		11,737		2,105,521		237,981		15,516		253,497		2,359,018
	Implementation Services		47,681		19,768		205,305		42,291		315,046		66,319		28,362		94,680		409,726
	Marketing		8,111		2,545		13,018		4,565		28,240		17,367		2,382		19,749		47,988
	EM&V		9,584		2,366		64,774		11,066		87,790		20,807		5,481		26,288		114,078
	Total	\$	198,101	\$	115,962	\$	2,242,368	\$	119,666	\$	2,676,097	\$	351,866	\$	75,323	\$	427,189	\$	-
Small Business Energy	Internal Admin	\$	4,172	ċ	5,526	\$	43,121	ć	20,474	ċ	73,293	\$	7,998	ċ	17,168	ć	25,166	\$	98,459
Solutions	External Admin	۲	4,1/2	ڔ	96	ڔ	43,121	۲	517	ڔ	613	۲	7,336	۲	1,220	ڔ	1,220	۲	1,832
Solutions	Rebate/Services		86,963		38,427		- 812,750		256,579		1,194,719		- 170,546		60,709		231,255		1,425,974
	Implementation Services		31,852		23,901		192,412		36,926		285,090		52,660		7,814		60,473		345,564
	Marketing		6,557		1,477		7,734		3,498		19,266		14,658		2,035		16,693		35,958
	EM&V		8,003		2,840		55,473		11,030		77,346		15,975		3,178		19,153		96,499
	Total	Ś	137,547	Ś	72,267	\$	1,111,489	ć	329,023	ċ	1,650,326	ć	261,837	Ś	92,123	Ś	353,960	\$	
	TOtal	Ş	137,347	Ş	72,207	٦	1,111,409	Ą	329,023	ڔ	1,030,320	Ş	201,637	Ş	92,123	Ş	333,300	۶	2,004,200
Municipal	Internal Admin	\$	735	\$	1,293	\$	15,009	\$	17,199	\$	34,235	\$	-	\$	-	\$	-	\$	34,235
	External Admin		-		22		-		145		167		-		-		-		167
	Rebate/Services		8,700		5,038		452,241		27,455		493,434		-		-		-		493,434
	Implementation Services		9,747		12,351		4,619		9,768		36,485		-		-		-		36,485
	Marketing		1,491		392		1,976		981		4,840		-		-		-		4,840
	EM&V		1,993		580		18,478		3,097		24,148		-		-		-		24,148
	Total	\$	22,666	\$	19,676	\$	492,324	\$	58,644	\$	593,310	\$	-	\$	-	\$	-	\$	593,310
Other*	Internal Admin	\$	1,310	\$	4,928	\$	16,867	\$	_	Ś	23,105	Ś	33	\$	_	\$	33	Ś	23,138
0	External Admin	Ψ.	-	Ψ.	4	\$	-	~	1,000	~	1,004	~	-	7	_	Ψ.	-	_	1,004
	Rebate/Services		1,730		2,045	\$	218,651		7,739		230,165		3,923		_		3,923		234,088
	Implementation Services		5		324	\$	14,285		2,874		17,487		-		_		-		17,487
	Marketing		257		61	\$	12,086		-,5.		12,404		763		_		763		13,167
	EM&V		16,497		512	'	20,114		_		37,123		393		_		393		37,516
	Total	Ś	19,799	\$	7,874	\$	282,003	Ś	11,612	Ś	321,288	Ś	5,110	Ś		Ś	5,110	Ś	326,398
		<u> </u>	13,733	7	7,074	7	202,003	7	11,012	7	321,200	7	3,110	7		7	3,110	Ť	320,330

^{*} Other includes company-specific programs, education, forward capacity market and loan program implementation expenses.

Expenses by Activity
C&I and Municipal Program Total and Grand Total (Residential, C&I and Municipal)

						Ele	ctric Utilities	;						Gas	Utilities				
			Liberty								Sub-total					S	Sub-total		Grand
		Ų	Jtilities		NHEC	E	versource		Unitil		Electric		LU Gas	U	nitil Gas		Gas		Total
Total C&I and	Internal Admin	\$	10,883	\$	21,269	\$	150,138	\$	87,004	\$	269,294	\$	17,424	\$	40,350	\$	57,774	\$	327,068
Municipal	External Admin		-		288		-		2,335		2,623		-		1,619		1,619		4,243
	Rebate/Services		225,453		127,105		3,367,772		303,510		4,023,840		412,449		76,225		488,675		4,512,515
	Implementation Services		89,284		56,343		416,621		91,859		654,107		118,978		36,176		155,154		809,261
	Marketing		16,416		4,476		34,814		9,043		64,749		32,788		4,416		37,204		101,953
	EM&V		36,077		6,297		158,839		25,193		226,407		37,175		8,659		45,834		272,240
	Total	\$	378,113	\$	215,778	\$	4,128,185	\$	518,945	\$	5,241,021	\$	618,814	\$	167,446	\$	786,259	\$	6,027,280
T			2.00/		0.00/		40/		46.00/		F 40/		2.00/		24.40/		7.20/		F 40/
Total C&I and	Internal Admin		2.9%		9.9%		4%		16.8%		5.1%		2.8%		24.1%		7.3%		5.4%
Municipal %	External Admin		0.0%		0.1%		0.0%		0		0.1%		0.0%		1.0%		0.2%		0.1%
	Rebate/Services		59.6%		58.9%		81.6%		58.5%		76.8%		66.7%		45.5%		62.2%		74.9%
	Implementation Services		23.6%		26.1%		10.1%		0		12.5%		19.2%		21.6%		19.7%		13.4%
	Marketing		4.3%		2.1%		0.8%		1.7%		1.2%		5.3%		2.6%		4.7%		1.7%
	EM&V		9.5%		2.9% 100.0%		3.8% 100.0%		4.9%		4.3% 100.0%		6.0% 100.0%		5.2%		5.8% 100.0%		4.5% 100.0%
	Total		100.0%		100.0%		100.0%		100.0%		100.0%		100.0%		100.0%		100.0%		100.0%
Grand Total	Internal Admin	\$	19,572	Ļ	70,913	۲	279,515	\$	176,541	۲	546,541	\$	41,532	Ļ	81,529	Ļ	123,060	Ļ	669,601
(Residential,	External Admin	۶	15,372	Ş	8,735	۶	279,313	۶	3,518	۶	12,282	۶	41,332	۶	3,346	Ç	3,346	Ç	15,628
C&I and Municipal)	Rebate/Services		- 553,983		486,525		6,602,677		3,516 825,472		8,468,656		- 1,158,946		3,346 442,148		1,601,094	1	15,628
Con and Municipal)	Implementation Services		130,225		186,895		647,410		174,151		1,138,682		220,192		77,134		297,325		1,436,007
	Marketing		39,380		20,443		109,655		28,322		197,800		103,744		10,131		113,875		311,675
	EM&V		68,310		27,235		336,009		53,804		485,358		79,371		24,439		103,810		589,168
	Total	\$	811,470	\$		\$	7,975,294	\$		\$	10,849,318	\$	1,603,785	\$	638,726	\$	2,242,511	\$ 1	13,091,829
			,		,		, ,					Ė			,				
Grand Total	Internal Admin		2.4%		8.9%		3.5%		14.0%		5.0%		2.6%		12.8%		5.5%		5.1%
%	External Admin		0.0%		1.1%		0.0%		0.3%		0.1%		0.0%		0.5%		0.1%		0.1%
(Residential,	Rebate/Services		68.3%		60.8%		82.8%		65.4%		78.1%		72.3%		69.2%		71.4%		76.9%
C&I and Municipal)	Implementation Services		16.0%		23.3%		8.1%		13.8%		10.5%		13.7%		12.1%		13.3%		11.0%
	Marketing		4.9%		2.6%		1.4%		2.2%		1.8%		6.5%		1.6%		5.1%		2.4%
	EM&V		8.4%		3.4%		4.2%		4.3%		4.5%		4.9%		3.8%		4.6%		4.5%
	Total		100.0%		100.0%		100.0%		100.0%		100.0%		100.0%		100.0%		100.0%		100.0%

Evaluation, Monitoring and Verification (EM&V)

				Electric Utilities					Gas	Utilities			
		Liberty					Sub-total				S	Sub-total	Grand
Description		Utilities	NHEC	Eversource	1	Unitil	Electric	LU Gas	U	nitil Gas	Gas		Total
Program Expenses	Budget	\$ 192,097	\$ 109,14	3 \$ 1,356,256	\$	206,689	\$ 1,864,183	\$ 358,029	\$	91,407	\$	449,436	\$ 2,313,619
	Actual	\$ 68,310	\$ 27,23	\$ \$ 336,009	\$	53,804	\$ 485,358	\$ 79,371	\$	24,439	\$	103,810	\$ 589,168
	Percent	36%	25	% 25%	<u>, </u>	26%	26%	22%		27%		23%	25%

Notes:

- (1) The Evaluation, Monitoring and Verification budget is based on 5% of the annual Statewide Energy Efficiency Program budget
- (2) The actual EM&V expenses for each program are included in the expense totals reported for each program

Status of EM&V Studies:	Est. Cost	Vendor	Status
Treat/Otter Auditing/Tracking Software	\$150,000	PSD	Annual cost billed monthly
NEEP/CEE Regional/National M&E:	\$100,000	NEEP	Ongoing
- Early Replacement Measures, Phase 2 (Gas)		Evergreen Economics	Completed: 11-4-2015
2015 NEEP Carryover Initiatives			
- Incremental Cost Research (Emerging Technologies)		NEEP	Completed: Q2 2016
- Net Savings Guidelines & Supporting Research		NEEP	Completed: Q2 2016
- Loadshape Data Catalog		NEEP	Completed: Q2 2016
2016 NEEP Initiatives			
- Steering Committee Facilitation & Info Exchange		NEEP	Completed: Q4 2016
- EM&V Protocols, Reporting Tools & Training		NEEP	Completed: Q4 2016
- EM&V 2.0 - Advanced Data Collection & Data Analytics		NEEP	Ongoing thru 2019
- EM&V for EE & Demand Side Energy Resources Integration		NEEP	Completed: Q4 2016
- EM&V for New Technologies & Program Models		NEEP	Completed: Q4 2016
- State EE Data Analysis & Trends (REED database)		NEEP	Annual, Completed: Q4 2016
2017 NEEP Initiatives			
- Market Transformation for Advanced Efficiency Solutions		NEEP	Completed: Q4 2017
- Advanced Efficiency Leadership Network		NEEP	Completed: Q4 2017
- Resilient, High Performance Buildings & Communities		NEEP	Completed: Q4 2017
- Efficient Strategic Electrification		NEEP	Completed: Q4 2017
- NEI technical assistance report		NEEP	Completed: Q2 2017
Energy Star Homes - Process & Impact Evaluation	\$160,000	ERS	Completed: Q4 2017
Small Business Lighting - Impact Evaluation	\$180,000	DNV-GL	Completed: Q2 2018
Home Energy Reports Pilot Program Evaluation (Eversource)	\$61,000	Navigant	Completed: 3-24-2016
NE Avoided Energy Supply Cost Study (2018)	\$58,338	Synapse Energy Economics, Inc.	Completed: Q2 2018
Energy Star Products RFP	\$245,660	The Cadmus Group LLC	ECD: Q3 2018
Home Energy Assistance Impact, Process, and Low-Income NEI Evaluation	\$284,737	Opinion Dynamics Corporation	ECD: Q2 2019
Home Performance with Energy Star Impact and Process Evaluation	\$247,718	Opinion Dynamics Corporation	ECD: Q2 2019
Non-Lighting Impact and Process Evaluation for Multiple C&I Programs	\$393,720	Cadmus	ECD: Q3 2019
Crosscutting Non-Energy Impacts Study	\$130,000	DNV-GL	ECD: Q4 2018 (Phase One)
Energy Efficiency Market Assessment	\$274,655	Naigant	ECD: Q4 2018

Evaluations available at: http://www.puc.state.nh.us/Electric/Monitoring%20and%20Evaluation%20Reports/Monitoring_Evaluation_Report_List.htm

Revolving Loan Fund (RLF)

					Electr	ic U	tilities		
			Liberty						
Description			Utilities		NHEC	E	versource		Unitil
Amount Available to Loan									
Revolving Loan Fund ¹		\$	303,000	ς	296,198	¢	690,000	ς	800,250
Less: Loans		١	512,299	Ţ	575,142	Ţ	1,456,546	Ţ	1,308,340
Plus: Loan Payments Re	ceived		363,375		501,946		1,266,946		945,838
Less Bad Debt (\$ Writter			21,655		-		-		-
Current Balance		_	132,421	_	223,002	_	500,400	_	437,748
Less: Loans in Process			-		17,326		-		3,434
Less: Potential Loans			_		-		18,000		-
Amount Available to Loa	an	\$	132,421	\$	205,676	\$	482,400	\$	434,314
Maximum Loans and Maximum Te	rm								
Residential	Maximum Loan	\$	2,000	\$	2,000	\$	2,000	\$	2,000
	Maximum Term		7 years		7 years		7 years		7 years
Municipal and C&I ²	Maximum Loan	\$	50,000	\$	-	\$	-	\$	50,000
·	Maximum Term		10 years		Smart Start		Smart Start		10 years
Year-to-date Project Financing Info	ormation								
Residential	No. of Projects Financed		-		8		3		-
	Average Loan Amount	\$	-	\$	1,974	\$	1,820	\$	-
Municipal and C&I ²	No. of Projects Financed		-		-		-		2
	Average Loan Amount		-		N/A		N/A		16,384

- (1) Includes funds from a RGGI-funded grant awarded to the Electric Utilities in 2009 and Statewide Energy Efficiency Program funds.
- (2) Not applicable to the NHEC and Eversource. Utilize SmartStart Loan Program.

Smart Start Program

	Description		N	HEC	E	versource
Year-to-Date Am	nount Available to Loan					
	Loan Fund Balance 1		\$	623,114	\$	936,477
	Less: Year-to-Date Loans			-	•	509,400
	Plus: Loan Repayments (exclud	ling reserve for bad debt)		45,000		397,038
	Plus: Budget Transfer 8	•				300,000
	Current Balance		\$	668,114	\$	1,124,114
	Less: Loans in Process			-		-
	Less: Potential Loans			-		1,301,388
	Less: Future Committed Loans			-		-
	Add: Anticipated Loan Repaym	ents Thru Year End		-		378,751
	Amount Available to Loan		\$ (668,114	\$	201,477
Year-to-Date Res	serve for Bad Debt (Uncollectibles)					
	Initial Balance 1		Not A	pplicable	\$	301,408
	Plus: Bad Debt Collections 2			-		19,852
	Less: Bad Debt Charges			-		· -
	Less: Budget Transfer 8					300,000
	Ending Balance		\$	-	\$	21,260
Year-to-date Adr	ministrative and Implementation Exper	nses ³	\$	283	\$	3,970
Year-to-date Pay	yments to Contractors Supporting Custo	omer Projects	\$	-	\$	701,570
Year-to-date Per	formance Incentive ⁴		Not A	pplicable	\$	23,822
Year-to-date Pro	eject Financing Information					
	Municipal and C&I 5	No. of Projects Financed		-		16
	·	Total Loan Amount	\$	-	\$	509,400
		Average Loan Amount	\$	-	\$	31,838
		Lifetime kWh Savings ⁶	[-		9,986,652
		Lifetime MMBTU Savings ⁶		-		-
		Lifetime kWh Savings 7		_		_
		Lifetime MMBTU Savings ⁷		_		_
		Lifetime Electric Bill Savings	\$	-	\$	124,666

- (1) As of June 1, 2017.
- (2) 5% of the loan amount is reserved for uncollectibles.
- (3) Eversource's Annual Budget: \$52,000 (see page 16).
- (4) The performance incentive is based on 6% of the loan repayments, excluding the reserve for bad debt.
- (5) C&I not applicable to Eversource; Municipal only.
- (6) Also reported in the applicable C&I program report.
- (7) Incremental savings also reported on Company Specific Programs (see page 15)

Residential Third Party Financing Option Funded Through the Statewide Programs

					Elect	tric Utilities	3						Gas	Utilities				
	L	iberty							S	ub-total					S	ub-total		Grand
Description	U	tilities		NHEC	Εv	ersource		Unitil		Electric		LU Gas	U	Initil Gas ¹		Gas		Total
Amount Available for Interest Rate Buy-Downs																		
Budget	\$	2,825	\$	15,000	\$	47,626	\$	3,500	\$	68,951	\$	23,309	ς	4,000	\$	27,309	ς	96,260
Less: Interest Rate Buy-Downs Paid	Ś	-	Ś	3,343		6,206		-	Ś	9,549		3,397		784		4,181		13,730
Remaining Budget	\$	2,825	\$	11,657		41,420		3,500	\$	59,402		19,912		3,216	_	23,128		82,530
Less: Potential Interest Rate Buy-Downs ¹	Ś	264		3,715		4,504		_	Ś	8,483		206		_	Ś	206	-	8,689
Amount Available for Interest Rate Buy-Downs	\$	2,561		7,942		36,915	_	3,500		50,918		19,706		3,216	\$	22,922		73,841
Year-to-date Project Loan Information																		
No. of Projects Financed		_		4		10		-		14		4		2		6		20
Total Project Cost ²	\$	_	\$	27,176	Ś	99,357	Ś	_	Ś	126,532	Ś	33,629	Ś	12,104	\$	45,733	Ś	172,265
Average Project Cost ²	ľ	-	\$	6,794		9,936	•	-	\$	9,038		8,407	,	6,052		7,622	-	8,613
Total Loan Amount	Ś	_	\$	30,265	\$	60,877	\$	_	\$	91,142	\$	25,429	\$	9,511	\$	34,940	\$	126,082
Average Loan Amount	1	_	Ś	7,566		6,088	7	_	Ś	6,510		6,357		4,756		5,823		6,304
Average Loan Term (years)		-	•	4.5	•	4.3		-	•	4.4	*	5.0	,	42.0	•	17.3	*	8.3
Total Interest Rate Buy-Down Amount	\$	_	\$	3,343	\$	6,206	\$	-	\$	9,549	\$	3,397	\$	784	\$	4,181	\$	13,730
Average Interest Rate Buy-Down Amount		-	\$	836	\$	621		-	\$	682	\$	849	\$	392	\$	697	\$	687
Average Gross Interest Rate		0.00%		6.50%		6.37%		0.00%		6.40%		6.56%		5.99%		6.37%		6.39%
Average Customer Interest Rate		2.00%		2.00%		2.00%		2.00%		2.00%		2.00%		2.00%		2.00%		2.00%
Average Sq. Footage of Home (HPwES Projects)		-		2,001		1,847		-		1,891		2,314		2,090		2,239		1,996
Total Estimated Annual Space Heating Energy Savings (MMBtu) ³		-		143		470		-		613		213		37		250		863
Average Estimated Annual Space Heating Energy Savings (MMBtu)		-		36		47		-		44		53		44		42		43
No. of Loan Write-offs		-		-		-		-		-		-		-		-		-
Total Loan Write-off Amount	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
Pre-paid Interest Rate Buy-Down Amount																		
Associated with Loan Write-off	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-

- (1) Estimated based on outstanding loan authorizations.
- (2) Includes utility and customer costs.
- (3) Also reported in the applicable Residential program reports. Includes space heating savings associated with all fuel sources.

Electric Programs
Actual Customers Served, Program Expenses, Lifetime kWh and MMBtu Savings

	LU E	lectric	NI	IEC	Evers	ource	Unitil	Electric	То	tal
Home Energy Assistance										
Number of Units / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	17 \$102,250	312,257 8,688	17 \$118,700	234,039 8,872	306 \$1,518,432	3,502,448 160,018	40 \$355,469	1,488,937 14,720	380 \$2,094,851	5,537,681 192,299
Home Performance w/ENERGY STAR										
Number of Rebates / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	19 \$88,601	542,480 11,268	68 \$277,650	1,693,249 49,255	199 \$548,779	3,368,327 92,133	25 \$140,812	555,027 16,336	311 \$1,055,841	6,159,083 168,992
ENERGY STAR Homes										
Number of Homes / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	10 \$23,492	154,368 20,419	1 \$44,770	5,034 0	180 \$462,692	14,052,623 91,004	25 \$56,153	22,667 10,325	216 \$587,108	14,234,692 121,749
ENERGY STAR Products										
Number of Rebates / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	3,842 \$73,374	2,423,823 199	4,742 \$141,637	2,633,824 1,143	42,830 \$1,041,423	31,130,151 6,285	7,264 \$188,310	4,934,938 1,829	58,678 \$1,444,745	41,122,737 9,455
Large Business Energy Solutions										
Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	12 \$198,101	14,142,193 0	5 \$115,962	8,450,960 0	133 \$2,242,368	157,684,205 0	4 \$119,666	953,075 0	154 \$2,676,097	181,230,434 0
Small Business Energy Solutions Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	20 \$137,547	5,731,050 0	15 \$72,267	1,980,645 0	157 \$1,111,489	47,145,969 0	65 \$329,023	10,782,044 0	257 \$1,650,326	65,639,708 0
	\$137,547	U	\$72,207	U	\$1,111,469	U	\$329,023	U	\$1,030,320	U
Municipal Program Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	2 \$22,666	796,016 0	1 \$19,676	0 528	43 \$492,324	16,952,476 7,236	2 \$58,644	545,136 0	48 \$593,310	18,293,628 7,764
Educational Programs										
Expenses	\$2,166		\$2,435		\$80,210		\$8,602		\$93,414	
Company Specific Programs / FCM Expenses Number of Participants / Lifetime kWh Savings	12,000	724,445	0	0	50,000	3,884,786	0	0	62,000	4,609,231
Expenses / Lifetime MMBtu Savings	\$163,273	0	\$7,364	0	\$472,578	0	\$5,129	0	\$648,345	0
Smart Start (NHEC/PSNH), RLF (UES) Expenses	\$0		\$283		\$4,998		\$0		\$5,281	
Total Program Expenses	\$811,470		\$800,745		\$7,975,294		\$1,261,809		\$10,849,318	

2nd Quarter Report January 2018 - June 2018 Electric Programs

Actual Customers Served, Program Expenses, Lifetime kWh and MMBtu Savings

(System Benefits Charge, Forward Capacity Market and Interest Funds Only) *

	LU E	lectric	NE	HEC	Evers	ource	Unitil	Electric	То	tal
Home Energy Assistance Number of Units / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	15 \$91,628	279,821 7,786	15 \$104,811	206,654 7,834	275 \$1,365,927	3,150,676 143,947	36 \$320,452	1,342,263 13,270	342 \$1,882,818	4,979,414 172,837
Home Performance w/ENERGY STAR Number of Rebates / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	19 \$88,601	542,480 11,268	68 \$277,650	1,693,249 49,255	199 \$548,779	3,368,327 92,133	25 \$140,812	555,027 16,336	302 \$1,055,841	5,770,971 178,144
ENERGY STAR Homes Number of Homes / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	10 \$23,492	154,368 20,419	1 \$44,770	5,034 0	180 \$462,692	14,052,623 91,004	25 \$56,153	22,667 10,325	216 \$587,108	14,234,692 121,749
ENERGY STAR Products Number of Rebates / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	3,842 \$73,374	2,423,823 199	4,742 \$141,637	2,633,824 1,143	42,830 \$1,041,423	31,130,151 6,285	7,264 \$188,310	4,934,938 1,829	54,848 \$1,444,745	52,841,107 9,256
Large Business Energy Solutions Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	12 \$198,101	14,142,193 0	5 \$115,962	8,450,960 0	133 \$2,242,368	157,684,205 0	4 \$119,666	953,075 0	162 \$2,676,097	172,819,291 0
Small Business Energy Solutions Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	20 \$137,547	5,731,050 0	15 \$72,267	1,980,645 0	157 \$1,111,489	47,145,969 0	65 \$329,023	10,782,044 0	257 \$1,650,326	65,639,708 0
Municipal Program Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0	0 \$0	0	0 \$0	0
Educational Programs Expenses	\$2,166		\$2,435		\$80,210		\$8,602		\$93,414	
Company Specific Programs / FCM Expenses Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	12,000 \$163,273	724,445 0	0 \$7,364	0 0	50,000 \$472,578	3,884,786 0	0 \$5,129	0 0	62,000 \$648,345	4,609,231 0
Smart Start (NHEC/PSNH), RLF (UES) Expenses	\$0		\$283		\$4,998		\$0		\$5,281	
Total Program Expenses	\$778,183		\$767,180		\$7,330,464		\$1,168,148		\$10,043,976	

^{*}Allocation is based on actual RGGI proceeds apportioned to the HEA and Municipal Programs. Municipal Programs include carryovers.

2nd Quarter Report January 2018 - June 2018 Electric Programs

Actual Customers Served, Program Expenses, Lifetime kWh and MMBtu Savings

(Energy Efficiency Fund Only - Regional Greenhouse Gas Initiative) *

	LU El	ectric	NH	IEC	Evers	source	Unitil I	lectric	То	tal
Home Energy Assistance Number of Units / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	2 \$10,621	32,436 903	2 \$13,889	27,385 1,038	31 \$152,505	351,772 16,072	4 \$35,017	146,674 1,450	38 \$212,033	558,267 19,462
Home Performance w/ENERGY STAR Number of Rebates / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0
ENERGY STAR Homes Number of Homes / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 -	0 \$0	0 0
ENERGY STAR Products Number of Rebates / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0
Large Business Energy Solutions Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0
Small Business Energy Solutions Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0
Municipal Program Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	2 \$22,666	796,016 0	1 \$19,676	0 528	43 \$492,324	16,952,476 7,236	2 \$58,644	545,136 0	48 \$593,310	18,293,628 7,764
Educational Programs Expenses	\$0		\$0		\$0		\$0		\$0	
Company Specific Programs / FCM Expenses Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0
Smart Start (NHEC/PSNH), RLF (UES) Expenses	\$0		\$0		\$0		\$0		\$0	
Total Program Expenses	\$33,287		\$33,565		\$644,830		\$93,661		\$805,343	

^{*}Allocation is based on actual RGGI proceeds apportioned to the HEA and Municipal Programs. Municipal Programs include carryovers.

Gas Programs
Actual Customers Served, Program Expenses, Lifetime kWh and MMBtu Savings

	LU-	Gas	Uniti	l-Gas	Tot	tal
Home Energy Assistance						
Number of Units	47		9		56	
Expenses / Lifetime MMBtu Savings	\$271,014	40,734	\$71,953	4,987	\$342,968	45,720
Home Performance w/ENERGY STAR						
Number of Units	41		25		66	
Expenses / Lifetime MMBtu Savings	\$181,461	31,234	\$90,836	20,024	\$272,298	51,258
ENERGY STAR Homes						
Number of Homes	2		81		83	
Expenses / Lifetime MMBtu Savings	\$20,721	2,575	\$103,137	39,292	\$123,857	41,867
ENERGY STAR Products						
Number of Rebates	827		290		1,117	
Expenses / Lifetime MMBtu Savings	\$310,820	80,218	\$205,355	54,030	\$516,175	134,249
Large Business Energy Solutions						
Number of Participants	50		3		53	
Expenses / Lifetime MMBtu Savings	\$351,866	235,350	\$75,323	10,724	\$427,189	246,074
Small Business Energy Solutions						
Number of Participants	434		24		458	
Expenses / Lifetime MMBtu Savings	\$261,837	83,926	\$92,123	18,855	\$353,960	102,781
Educational Programs						
Expenses	\$5,110		\$0		\$5,110	
Company Specific Programs / FCM Expenses						
Number of Participants	38,000		0		38,000	
Expenses / Lifetime MMBtu Savings	\$200,955	0	\$0	0	\$200,955	0
Total Program Expenses	\$1,603,785		\$638,726		\$2,242,511	

Program Results RGGI Grant Award (RFP #14-004)

				2016			2017				2018					Total	
				Large			Large				Large					Large	
Description		R	etail	Business	Sub-Total	Retail	Business	Sub-	-Total	Retail	Business	S	ub-Total	Retail		Business	Total
12																	
Program Expenses ^{1,2}	Budget		223,256 \$	148,837	. ,	223,256			372,093	340,731 \$	187,422		528,153			,	\$ 1,116,279
	Actual	\$	130,990 \$	-,		\$ 198,046	,-		338,121	\$ 97,990 \$	66,583		164,573			325,672	
	Percent		59%	80%	67%	89%	94%		91%	29%	36%		31%	64	%	73%	67%
Program Participation	Goal		196	129	325	195	128		323	194	128		322	585	5	385	970
	Actual		119	25	144	63	61		124	15	6		21	197	7	92	289
	Percent		61%	19%	44%	32%	48%		38%	8%	5%		7%	34	%	24%	30%
Annual kWh Savings	Goal		485	320	805	482	317		799	479	315		794	1,446	5	952	2,398
	Actual		6,080	18,134	24,214	12,103	11,900		24,003	6,853	44,118		50,971	25,036		74,152	99,188
	Percent		1254%	5667%	3008%	2511%	3754%		3004%	1431%	14006%		6420%	1731	%	7789%	4136%
Lifetime kWh Savings	Goal		8,729	5,754	14,483	8,673	5,714		14,387	8,616	5,674		14,290	26,018	3	17,142	43,160
	Actual		146,120	293,360	439,480	12,103	11,900		24,003	95,569	810,787		906,356	253,792		1,116,047	1,369,839
	Percent		1674%	5098%	3034%	140%	208%		167%	1109%	14290%		6343%	975		6511%	3174%
Annual MMBtu Savings	Goal		3,952	2,513	6,465	3,926	2,496		6,423	3,900	2,479		6,379	11,778	3	7,488	19,267
	Actual		2,188	6,273	8,461	2,128	8,023		10,151	1,741	1,567		3,308	6,05	7	15,863	21,920
	Percent		55%	250%	131%	54%	321%		158%	45%	63%		52%	51	%	212%	114%
Lifetime MMBtu Savings	Goal		38,916	23,825	62,741	38,668	23,662		62,330	38,412	23,495		61,907	115,996	6	70,982	186,978
	Actual		43,643	44,400	88,043	46,429	80,028		126,457	32,849	25,505		58,354	122,92		149,933	272,854
	Percent		112%	186%	140%	120%	338%		203%	86%	109%		94%	106		211%	146%
Annual CO2 Reductions (in Metric T	ons)																
	Actual		142	434	576	140	566		706	119	103		222	400	L	1,103	1,504
Lifetime CO2 Reductions (in Metric	Tons)																
l	Actual		2,821	147,722	150,543	3,051	5,564		8,615	2,226	2,139		4,365	8,098	3	155,425	163,523

⁽¹⁾ Program expenses shown in this report exclude the performance incentive. The performance incentive is calculated by multiplying the total actual program expenses by 7.5%.

⁽²⁾ Program budgets for 2018 have been updated to reflect the underspending in 2016 and 2017.