

From: Ronald Bastien [<mailto:rbastien1@comcast.net>]

Sent: Wednesday, December 13, 2017 12:42 PM

To: PUC:

Subject: Re: Pennichuck Water Petition for Rate increase, Docket No. DW 17-128

To New Hampshire Public Utilities Commission,

I'm writing to you in regards to the Pennichuck water rate increase Docket No. DW 17-128. I apologize, I am not able to attend the public Pre-Hearing Conference scheduled for December 20, 2017.

My name is Ron Bastien and I've been a resident of Locke Lake Colony since 1985. A few years ago, Pennichuck water purchased the existing water company and became our supplier. I'm advised that improvements have been made to our system. However, I'm sorry to say, I have not been much of a recipient of the improvements.

Also, every year, we can only use water on certain days that we are assigned. The last two years, we received notice that we had a water ban and could not use any water for out side. These restrictions happen in the spring and summer and run the whole summer season.

This is where I lose my faith in Pennichuck water. Like other neighbors, we shut down our house for the winter. During this time, 5 months, I pay **\$24.96** minimum charge, plus **\$16.36** North Country Capital Recovery Surcharge, totaling **\$41.32** multiplied by 5 months, **\$206.60**, multiplied by 5 years, **\$1,033.00**. For this, I receive nothing, not one drop of water. This is not at all fair, to pay for some thing you are not using is not right.

I am in support of eliminating the minimum 4 CCF monthly consumption charge **\$24.96** completely. However, I request that the New Hampshire Public Utilities Commission also eliminate, the North Country Capital Recovery Surcharge **\$16.36** for Locke Lake completely, not just reduce the rate to **\$12.81**.

Thank you for taking the time to read this. Please give my request serious consideration. We have been over charge in my opinion for many years. As we get older, it becomes extremely difficult to hang on to our lake homes for our families and Grand Children to enjoy.

Should you have any questions, please feel free to contact me at the following:

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