

April 12, 2018

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301



RE: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 17-122

Dear Secretary Howland,

As required in NHPUC Order 23,980 dated May 30, 2002, and the Electric Assistance Procedures Manuals, attached are the following monthly reports for March 2018 on Eversource's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

A report of the actual EAP administrative costs is also provided for quarter ending March 31, 2018.

Additionally, on April 4, 2018, the Program Administrator was provided customer billing, and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of March 2018, Eversource expenses were \$142,662.78 above the Net SBC Funding. The net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$11,816,188.59.

This report is being filed electronically with one paper copy being sent to the Commission.

Sincerely,

A handwritten signature in cursive script that reads "Karen Palmieri".

Karen Palmieri
Manager, Credit and Collections

Electric Assistance Program System Benefits Charge Reconciliation Report MARCH 2018

Eversource	
Retail Delivery KWHs	627,520,323
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 941,280.48
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$ 641.18
SBC Low Income EAP Funding	\$ 941,921.66
EAP Costs	
Discounts Applied to Customers' Bills	\$ 945,372.72
Payments to Community Action Agencies	\$ 128,094.23
Incremental Program Expenditures - Brochures	\$ 11,117.49
Pre-program Arrears Recovery	\$ -
Total EAP Costs	\$ 1,084,584.44
SBC Low Income EAP Balance	\$ (142,662.78)
Total Amount Due to Eversource	\$ 142,662.78
Program to Date Reserve Balance	\$ 372,886.38
⁽¹⁾ Interest on reserve at 2.02457%	
$\$372,886.38 * 2.02457\% * 31/365 = \641.18	

**Eversource
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
As of March 2018**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
		1	0.0%	\$ -	0.0%
	5,263	2	22.0%	40,934.77	4.3%
	4,045	3	16.9%	85,908.13	9.1%
	4,444	4	18.6%	155,309.08	16.4%
	5,149	5	21.6%	251,230.87	26.6%
	<u>4,989</u>	6	<u>20.9%</u>	<u>411,989.87</u>	<u>43.6%</u>
TOTAL	23,890		100.0%	\$ 945,372.72	100.0%

***Discount Levels for Eversource:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	8%	151% to 200%
3	22%	126% to 150%
4	36%	101% to 125%
5	52%	76% to 100%
6	76%	Up to 75%

EVERSOURCE
Electric Assistance Program
Aging Comparison Between EAP and Other Residential Customers
As of March 2018

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	89.51	\$	122.81
Average Past Due Amount	\$	295.94	\$	277.63
Total Included Accounts Receivable ⁽¹⁾	\$	2,146,113.24	\$	50,278,287.89
Number of Accounts ⁽¹⁾		23,976		409,368
Percent Past Due:	33.38%	8,003	10.73%	43,925
% Past due 30 days	36.00%	2,881	51.13%	22,459
% Past due 60 days	26.52%	2,122	27.80%	12,211
% Past due 90 days	37.48%	3,000	21.07%	9,255

⁽¹⁾ Includes all accounts.

**EVERSOURCE
ELECTRIC ASSISTANCE PROGRAM
ADMINISTRATION COSTS**

<u>ONGOING ADMINISTRATION COSTS - PSNH PY 2017 2018</u>	<u>For the Quarter Ending March 31, 2018</u>			<u>Cumulative Costs From Oct 1, 2017 to March 31, 2018</u>		
	Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	\$ -	\$ 8,733.27	\$ 8,733.27	\$ -	\$ 17,407.73	\$ 17,407.73
Brochures*	\$ 11,117.49		\$ 11,117.49	\$ 11,117.49	\$ -	\$ 11,117.49
Training	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$ 11,117.49	\$ 8,733.27	\$ 19,850.76	\$ 11,117.49	\$ 17,407.73	\$ 28,525.22
SBC REVENUES COLLECTED (including Interest on Reserve)			\$ 3,079,815.49			\$ 5,803,398.45

* Costs from 2015-2016 and 2016-2017 Program Years