

TERMS AND CONDITIONS, cont.

c. Effective January 1, 2018, new customers in water systems served with water purchased from Manchester Water Works will be charged the Merrimack Source Development Charge as noted in Paragraph F on Page 46.

B. Collection Charge

1. Whenever the Company sends an employee to the customer's premises for the purposes of disconnecting service for non-payment and the customer tenders payment in full of the bill to prevent disconnection, a service charge shall be imposed as stated under Paragraph "A" above, Service Connection and Disconnection Charge.

a. The Company may require that full payment plus the charge be paid in cash.

C. Penalty for Bad Checks

1. Whenever a check or draft presented for payment is not accepted by the institution on which it is written, or is returned for insufficient funds, the Company will impose a charge as set forth in Paragraph D on Page 46.

D. Initiation of Service

1. When a customer seeks to establish a new water account or transfer an existing water account with the Company, there shall be a charge to cover the Company's costs associated with opening and transferring water accounts as set forth in Paragraph A on Page 46.

31. RIGHT OF ACCESS

A. Any authorized company representative shall have the right and be permitted access to customer's premises at any time to inspect the plumbing, fixtures, or appliances supplied with water: set, read, remove, replace or repair meters; enforce these Terms and Conditions.

32. AIR CONDITIONING

A. All air conditioning equipment using water to cool the compressor or refrigerant installed or replaced after May 15, 1966, where the total installed capacity, in one or more units, is in excess of 3 tons, shall include a water conserving device, thereby limiting the use of water to that lost by evaporation.

B. The water conserving device may be a cooling tower, spray pond, evaporating condenser, or other equipment by which water is cooled and recirculated.

C. If a customer collects the water discharged from the air conditioning equipment and uses the entire amount so discharged in other normal manufacturing uses, the above regulation A will not apply.

Issued: December 18, 2017

Issued by:
Donald L. Ware

Effective: January 1, 2018

Title: Chief Operating Officer

Authorized by NHPUC Order No. 26,076 Docket No. DW 17-119 dated November 17, 2017.

RATE SCHEDULES

MISCELLANEOUS UTILITY SERVICE FEES

The following fees are associated with miscellaneous services that the Company may provide from time to time:

Type of Service	Amount
A. Initiation of Service (Section 30, Paragraph D.)	\$20.00
B. Service Pipe Connection (Section 19, Paragraph B.,2.)	\$160.00
C. Service Connection and Disconnection of water service; Collection Charge (Section 30, Paragraphs A. and B.)	
During Regular Hours	\$46.00
Non-Regular Hours	\$63.00
D. Returned check fee - Administrative Cost (Section 8, Paragraph B, C.) (Section 30, Paragraph C., 1.)	\$15.00
E. Inspection Fee of Main Pipe Extensions (Section 33, Paragraph A. 2. and Paragraph C., 1., b.)	\$3.00 per foot

F. Merrimack Source Development Charge

As of January 1, 2018, new customers in water systems served with water purchased from Manchester Water Works will be charged the Manchester Water Works' Merrimack Source Development Charge (MSDC) in effect at the time of the new service request. The MSDC rates are posted on the N.H. PUC's website at: <http://www.puc.state.nh.us> as well as the Manchester Water Works website at: <http://www.manchesternh.gov/Departments/Water-Works/Rates>.

Issued: December 18, 2017~~August 13, 2009~~

Issued by:
Donald L. Ware~~Bonaly J. Hartley~~

Effective: January 1, 2018
Regulatory Affairs

Title: Chief Operating Officer~~VP. Admin. &~~

Authorized by NHPUC Order No. 26,07625,007 Docket No. DW 08-07317-119 dated August 13, 2009~~November 17, 2017.~~

TERMS AND CONDITIONS, cont.

- c. Effective January 1, 2018, new customers in water systems served with water purchased from Manchester Water Works will be charged the Merrimack Source Development Charge as noted in Paragraph F on Page 46.

B. Collection Charge

- 1. Whenever the Company sends an employee to the customer's premises for the purposes of disconnecting service for non-payment and the customer tenders payment in full of the bill to prevent disconnection, a service charge shall be imposed as stated under Paragraph "A" above, Service Connection and Disconnection Charge.
 - a. The Company may require that full payment plus the charge be paid in cash.

C. Penalty for Bad Checks

- 1. Whenever a check or draft presented for payment is not accepted by the institution on which it is written, or is returned for insufficient funds, the Company will impose a charge as set forth in Paragraph D on Page 46.

D. Initiation of Service

- 1. When a customer seeks to establish a new water account or transfer an existing water account with the Company, there shall be a charge to cover the Company's costs associated with opening and transferring water accounts as set forth in Paragraph A on Page 46.

31. RIGHT OF ACCESS

- A. Any authorized company representative shall have the right and be permitted access to customer's premises at any time to inspect the plumbing, fixtures, or appliances supplied with water: set, read, remove, replace or repair meters; enforce these Terms and Conditions.

32. AIR CONDITIONING

- A. All air conditioning equipment using water to cool the compressor or refrigerant installed or replaced after May 15, 1966, where the total installed capacity, in one or more units, is in excess of 3 tons, shall include a water conserving device, thereby limiting the use of water to that lost by evaporation.
- B. The water conserving device may be a cooling tower, spray pond, evaporating condenser, or other equipment by which water is cooled and recirculated.
- C. If a customer collects the water discharged from the air conditioning equipment and uses the entire amount so discharged in other normal manufacturing uses, the above regulation A will not apply.

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Issued by:


Donald L. Ware

Effective: January 1, 2018

Title: Chief Operating Officer

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RATE SCHEDULES**MISCELLANEOUS UTILITY SERVICE FEES**

The following fees are associated with miscellaneous services that the Company may provide from time to time:

Type of Service	Amount
A. Initiation of Service (Section 30, Paragraph D.)	\$20.00
B. Service Pipe Connection (Section 19, Paragraph B., 2.)	\$160.00
C. Service Connection and Disconnection of water service; Collection Charge (Section 30, Paragraphs A. and B.)	
During Regular Hours	\$46.00
Non-Regular Hours	\$63.00
D. Returned check fee - Administrative Cost (Section 8, Paragraph B, C.) (Section 30, Paragraph C., 1.)	\$15.00
E. Inspection Fee of Main Pipe Extensions (Section 33, Paragraph A. 2. and Paragraph C., 1., b.)	\$3.00 per foot
F. Merrimack Source Development Charge	

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Donald L. Ware

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TERMS AND CONDITIONS, cont.

30. PUBLIC HYDRANTS

- A. Hydrants may not be used for any purpose other than the extinguishment of fires and for such other purposes as may be mutually agreed to by the Company and the municipality.
- B. In no case shall hydrants be opened by any person other than an agent of the Company or a duly authorized representative of the municipality.

31. PRIVATE FIRE PROTECTION

- A. An application for private fire service must be accompanied by a plan of the proposed piping system, together with a statement telling for what other purpose the system might be used.
- B. All water supplied through fire service pipes may, at the option of the Company, be metered and special measuring or detecting devices may be installed, and all such meters and devices shall be approved, furnished and set by the Company at the customer's expense.
- C. Where a standpipe, reservoir, tank or cistern is used it shall be constructed so as to shield and protect the water from all possible contamination in a manner satisfactory to the Company.
- D. In the construction of standpipes, reservoirs, tanks and cisterns, provision shall be made for means of easy access to their interiors by agents of the Company for the purpose of inspection and to permit cleaning as required by the Company; also, a draw-off pipe shall be fitted for the purpose of drawing off all water periodically for inspection and such draw-off pipe shall not be connected with a sewer or drain in any way that would permit pollution of the water.

32. OTHER CHARGES

A. Service Connection and Disconnection Charge

- 1. There will be a service charge for turning off or turning on water at customer's request. The service charge will be equivalent to the sum of the cost of one hour of labor time and one hour of equipment use time and will vary depending upon whether the connection or disconnection is made during regular hours or during non-regular hours.
 - a. Effective until further notice, the service charge will be as set forth in the rate schedules. This service charge will apply to other sections of this tariff as specified.

b. Effective January 1, 2018, new customers in water systems served with water purchased from Manchester Water Works will be charged the Merrimack Source Development Charge as noted in Paragraph F on Page 46.

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Donald L. Ware

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RATE SCHEDULES

MISCELLANEOUS UTILITY SERVICE FEES

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RATE SCHEDULES**MISCELLANEOUS UTILITY SERVICE FEES**

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