



Robert D. Meehan  
Director - Regulatory NH  
770 Elm Street, 1<sup>st</sup> Floor  
Manchester, NH 03101

DT 16-872

January 11, 2018

Ms. Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, New Hampshire 03301

11 JAN '18 PM 12:00

**Re: Approval to change Company name to Enhanced Communications of Northern New England Inc. d/b/a Consolidated Communications Long Distance**

Dear Ms. Howland:

Please accept an original and two copies of this letter for filing with the New Hampshire Public Utilities Commission (“Commission”) as a request by Enhanced Communications of Northern New England Inc. (the “Company”) for approval to effectuate a name change in Enhanced Communications of Northern New England Inc.’s fictitious business name from FairPoint Long Distance – NNE to Consolidated Communications Long Distance.

By this letter, Enhanced Communications of Northern New England Inc. requests a letter of authorization from the Commission changing its certificated name from Enhanced Communications of Northern New England Inc. d/b/a FairPoint Long Distance - NNE to Enhanced Communications of Northern New England Inc. d/b/a Consolidated Communications Long Distance, with an effective date of February 19, 2018. This new d/b/a is to be reflected in all company references, including all operating authorities granted to the Company by the Commission.

This action does not change the corporate entity actually providing service, any of the terms and conditions, or any of the service offerings of Enhanced Communications of Northern New England Inc.

Also enclosed is an updated contact and trade name information NHPUC Form T-1 for Enhanced Communications of Northern New England Inc. d/b/a Consolidated Communications Long Distance.

The evidence of d/b/a name form from the Secretary of State will be sent at a later date once it is received.

Enhanced Communications of Northern New England Inc. respectfully requests the Commission's expeditious grant of any necessary approvals for the name change as described herein.

Please contact me at 603.656.8116 or [robert.meehan@fairpoint.com](mailto:robert.meehan@fairpoint.com) with any question or concern regarding this filing, or if anything additional is required.

Regards,

A handwritten signature in black ink that reads "Robert D. Meehan". The signature is written in a cursive style with a large initial 'R'.

Robert D. Meehan  
Directory – Regulatory NH  
FairPoint Communications  
P: 603.656.8116  
[robert.meehan@fairpoint.com](mailto:robert.meehan@fairpoint.com)



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION  
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429  
603-271-2431  
www.puc.nh.gov

NHPUC Form T-1  
Contact Information  
Page 1 of 3  
Puc 409.01  
Rev. 02/2014

### CONTACT & TRADE NAME INFORMATION Applicable to All Telephone Utilities

A telephone utility must complete this form: 1) When requesting Public Utilities Commission authorization to provide voice service in New Hampshire; 2) Annually, on or before March 31 of each year, and 3) when there have been changes to the information previously reported.

Effective Date February 19, 2018

#### General Information

Legal Name Enhanced Communications of Northern New England Inc.  
Federal Employer Identification Number (FEIN) 20-8210481  
Telephone Utility Identification Number if one has been assigned TU-240  
Trade Name(s) d/b/a Enhanced Communications of Northern New England Inc.  
d/b/a Consolidated Communications Long Distance  
Complete Mailing Address 121 South 17<sup>th</sup> Street  
Mattoon, IL 61938  
Phone Number 217-235-3311  
E-mail Address robert.meehan@fairpoint.com  
Website www.consolidated.com

#### End User Customer Service

Toll free 800 Number 1-866-984-2001  
E-mail Address \_\_\_\_\_  
Hours of Operation 8:00 AM - 5:00 PM, Monday through Friday

#### End User Repair Service

Toll free 800 Number 1-866-984-1515  
E-mail Address \_\_\_\_\_  
Hours of Operation 24 hours/day, 7 days/week



### Names and Titles of Principal Officers

Name	Title
Bob Udell	President and Chief Executive Officer
Steve Childers	Chief Financial Officer
John Lunny	Chief Information Officer
Michael Smith	Chief Marketing Officer
Gabe Waggoner	Executive Vice President of Operations
Tom White	Chief Technology Officer
Ryan Whitlock	Vice President of Human Resources
Steve Shirar	Chief Sales Officer

### Regulatory Contact

Name Robert D. Meehan  
Title Director – Regulatory NH  
Complete Mailing Address 770 Elm Street, Floor 1  
Manchester, NH 03101  
Phone Number 603-656-8116  
E-mail Address robert.meehan@fairpoint.com

### Person that Commission's Consumer Affairs Department Shall Call Regarding Customer Complaints

Name Laura O'Brien  
Title Staff Specialist – Customer Excellence Center  
Mailing Address 5 Davis Farm Road Portland, ME 04103  
Phone Number 207-797-1519  
E-mail Address lobrien@fairpoint.com

### Director of Customer Service Department

Name Timothy S. Burns  
Title Vice President – Service Management  
Complete Mailing Address 1 Davis Farm Road Portland, ME 04103  
Phone Number 207-797-1298  
E-Mail Address tburns@fairpoint.com



**Company Officer Responsible for Customer Service**

Name Steven G. Rush  
 Title Senior Vice President – Field Operations Administration  
 Complete Mailing Address 1 Davis Farm Road  
Portland, ME 04103  
 Phone Number 207-535-4111  
 E-mail Address srush@fairpoint.com

**Person Responsible for Paying Assessment Bills**

Name Robert D. Meehan, Director – Regulatory NH  
 Title  
 Complete Mailing Address 770 Elm Street  
Manchester, NH 03101  
 Phone Number 603-656-8116  
 E-mail Address robert.meehan@fairpoint.com

Check here if you would prefer to receive notices by e-mail rather than postal mail:

**Signature**

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative  
 Signature Robert D. Meehan Title Director – Regulatory NH

Printed Name Robert D. Meehan Date February 19, 2018

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.  
 Please mail any documents to the above address.