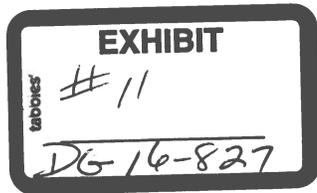


DG 16-827



Joshua Ford

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February 7, 2017

Joshua and Angela Ford, owners and residents of 77 Pleasant Street, Concord NH, are seeking PUC approval of the Concord Steam Transition Fund Petition. The choice to close Concord Steam, a decision completely beyond our control, has heaped on us a significant and unexpected financial burden. The quotes we have received for the conversion to a gas fired steam system suggest that more than 10% of our 2017 after tax income may be gobbled up by system installation and retrofitting. Approval of the petition will eliminate an unexpected, unbudgeted, and in our opinion, unfair expense.

Thank you for your consideration,
Joshua and Angela Ford