

STATE OF NEW HAMPSHIRE

Inter-Department Communication

**DATE:** November 5, 2018
AT (OFFICE): NHPUC

FROM: David Goyette, Utility Analyst III

SUBJECT: DM 16-810, Customer Acquisition Specialists of America, Inc. d/b/a
CASA-North American Energy Advisory
Withdrawal of Registration as a Natural Gas Aggregator

TO: Commissioners
Debra Howland, Executive Director

On November 2, 2018, Customer Acquisition Specialists of America, Inc. d/b/a CASA-North American Energy Advisory (Customer Acquisition) filed a request to withdraw its registration as a natural gas aggregator in New Hampshire. Customer Acquisition confirmed that it has no natural gas aggregation customers in New Hampshire and has not served any such customers during the past 30 days. Staff has also confirmed that Customer Acquisition has no pending customer complaints against it.

Staff has reviewed the request and, because the Commission's rules governing natural gas aggregators do not provide for the withdrawal, rescission, or abandonment of an aggregator's registration, deems the letter to be a request for waivers of N.H. Code Admin. Rules Puc 3003.05 (e) (approved aggregator registration renewal valid for five years), and Puc 3003.05 (g) (registered aggregator to continue compliance with requirements of Puc 3000). Staff therefore recommends that Customer Acquisition's deemed request for waivers of Puc 3003.05(e) and (g) be granted and that Customer Acquisition's registration be deemed withdrawn and terminated, effective as of the filing date of its request letter, November 2, 2018.

SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.

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FILING INSTRUCTIONS:

a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with:

DEBRA A HOWLAND
EXECUTIVE DIRECTOR
NHPUC
21 S. FRUIT ST, SUITE 10
CONCORD NH 03301-2429

b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.

c) Serve a written copy on each person on the service list not able to receive electronic mail.