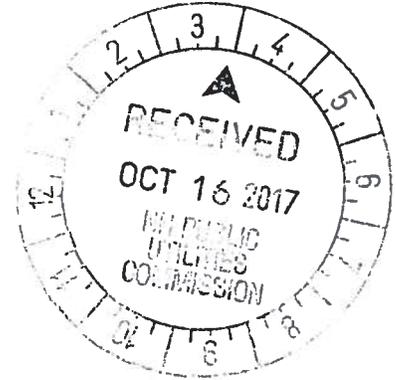




Stephen R. Hall  
Director, Rates & Regulatory Affairs  
O: 603-216-3523  
E: [Stephen.Hall@libertyutilities.com](mailto:Stephen.Hall@libertyutilities.com)

October 16, 2017



**Via ERF and US Mail**

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301-2429

**Re: DE 16-777 Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities  
Monthly EAP Reconciliation Report – September 2017**

Dear Ms. Howland:

Enclosed for filing, please find Liberty Utilities' Monthly EAP Reconciliation Report. Please note this report has been filed via the Commission's Electronic Report Filing system.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Hall".

Stephen R. Hall

Enclosure

cc: Rorie Patterson  
OCA Litigation

5052

**Electric Assistance Program  
System Benefits Charge Reconciliation Report  
September-17**

| <b>Liberty Utilities (Granite State Electric)</b>          | <u>Imputed</u>      | <u>Billed kWh</u> | <u>Difference</u> |
|--|---------------------|-------------------|-------------------|
| Retail Delivery kWh  | 76,767,407          | 76,767,407        | 0                 |
| SBC Low Income EAP Rate                                    | \$ 0.0015           |                   |                   |
| SBC Low Income EAP Billed Amount                           | \$115,151.11        |                   |                   |
| Interest on 10% Reserve Fund Balance <sup>(1)</sup>        | \$41.02             |                   |                   |
| <b>SBC Low Income EAP Funding</b>                          | <b>\$115,192.13</b> |                   |                   |
| <b>EAP Costs</b>   |                     |                   |                   |
| Discounts Applied to Customers <sup>(1)</sup> Bills        | \$ 37,609.52        |                   |                   |
| Payments to Community Action Agencies <sup>(2)</sup>       | 10,588.19           |                   |                   |
| Other <sup>(3)</sup>                                       | -                   |                   |                   |
| Pre-program Arrears Recovery                               | -                   |                   |                   |
| <b>Total EAP Costs</b>                                     | <u>48,197.71</u>    |                   |                   |
| <b>SBC Low Income EAP Balance</b>                          | <b>\$ 66,994.42</b> |                   |                   |
| <b>Total amount due to State of New Hampshire Treasury</b> | <b>\$ 66,994.42</b> |                   |                   |
| Program to Date Reserve Balance                            | \$37,923.49         |                   |                   |
| Interest on reserve at 0.0131611                           |                     |                   |                   |
| (1) Interest rate / 365 (x) # of days in month (x) Reserve |                     |                   |                   |

(1) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.

(2) Payment to Belknap CAA

(3) N/A

**Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**September-17**

|               | <u>Number of<br/>Active Participants</u> | <u>Discount Tier*</u> | <u>% per Tier Participants<br/>To Total Participants</u> | <u>Discount Amount</u> | <u>% per Tier Discount<br/>To Total Discounts</u> |
|---------------|--|-----------------------|--|------------------------|---|
|               | 0  | 1                     | 0.0%   | \$ -                   | 0.0%  |
|               | 333                                      | 2                     | 26.6%  | 2,260.46               | 6.0%  |
|               | 226                                      | 3                     | 18.0%  | 4,147.11               | 11.0%   |
|               | 241                                      | 4                     | 19.2%  | 6,727.42               | 17.9%   |
|               | 238                                      | 5                     | 19.0%  | 9,842.92               | 26.2%   |
|               | <u>215</u>                               | 6                     | <u>17.2%</u>   | <u>14,631.61</u>       | <u>38.9%</u>                                      |
| <b>TOTAL*</b> | 1,253                                    |                       | 100.0%   | \$ 37,609.52           | 100.0%  |

**\*Discount Levels for Liberty Utilities (Granite State Electric):**

| <u>Tier</u> | <u>Discount</u> | <u>% of Federal Poverty<br/>Guidelines</u> |
|-------------|-----------------|--|
| 2           | 8%              | 151% to 200%                               |
| 3           | 22%             | 126% to 150%                               |
| 4           | 36%             | 101% to 125%                               |
| 5           | 52%             | 76% to 100%                                |
| 6           | 76%             | Up to 75%                                  |

\*The total may not sum because some customers moved tiers during the month.

**Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities**  
**Electric Assistance Program (EAP)**  
**Aging Report**  
**September-17**

**Non-EAP Customers**

|                 | <u>Percentage<br/>of Customers</u> | <u>Balance</u>       |
|-----------------|------------------------------------|----------------------|
| Current Balance | 92.6%                              | \$ 4,032,007.52      |
| 1st Arrears     | 3.2%                               | \$ 186,548.07        |
| 2nd Arrears     | 1.1%                               | \$ 75,528.71         |
| 3rd Arrears     | 0.6%                               | \$ 57,192.13         |
| 4th Arrears     | <u>2.5%</u>                        | <u>\$ 770,010.58</u> |
| Total Arrears   | 100.0%                             | \$ 5,121,287.01      |
| Customer Count  |                                    | 31,612               |

**EAP Customers**

|                 |              |                      |
|-----------------|--------------|----------------------|
| Current Balance | 73.2%        | \$ 190,377.93        |
| 1st Arrears     | 6.8%         | \$ 32,343.08         |
| 2nd Arrears     | 3.0%         | \$ 22,948.09         |
| 3rd Arrears     | 1.8%         | \$ 19,055.53         |
| 4th Arrears     | <u>15.2%</u> | <u>\$ 414,991.26</u> |
| Total Arrears   | 100.0%       | \$ 679,715.89        |
| Customer Count  |              | 1,712                |

[1] Arrears data is as of September 30, 2017

[2] EAP Customer data includes customers formerly on EAP with balances and customers currently on EAP

**Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities**  
**Electric Assistance Program (EAP)**  
**Rate D-10 Prorated to 750 kWh Report**  
**September-17**

| <u>Tier</u> | <u>Total kWh</u> | <u>Charge/<br/>(Credit)</u> | <u>Tier</u> | <u>Total<br/>kWh</u> | <u>\$</u>       |
|-------------|------------------|-----------------------------|-------------|----------------------|-----------------|
| T2          | 512              | \$6.21                      | T2          | 1011                 | \$10.63         |
| T2          | 131              | \$1.65                      | T3          | 0                    | \$0.00          |
| T2          | 368              | \$2.77                      | T4          | 76                   | \$4.07          |
|             |                  |                             | T5          | 933                  | \$62.56         |
| T4          | 76               | \$4.07                      | T6          | <u>1046</u>          | <u>\$120.33</u> |
|             |                  |                             | Total       | 3066                 | \$197.59        |
| T5          | 622              | \$49.51                     |             |                      |                 |
| T5          | 311              | \$13.05                     |             |                      |                 |
|             |                  |                             |             |                      |                 |
| T6          | 315              | \$34.85                     |             |                      |                 |
| T6          | 592              | \$69.70                     |             |                      |                 |
| T6          | 139              | \$15.78                     |             |                      |                 |

[1] Customers taking service under TOU Rate D-10 are only eligible to receive a discount on 750 kWh. For customers using more than 750 kWh on or off peak, the bill must be adjusted to accommodate the parameters of the EAP program. The billing system is unable to make this adjustment on its own. The Billing dept creates the adjustment to the customer's bill. The Finance dept creates a journal entry to the GL to record the adjustment.

[2] The >750 kWh are informational only.