

**Electric Assistance Program
 System Benefits Charge Reconciliation Report
 November-16**

Liberty Utilities (Granite State Electric)

Retail Delivery KWHs	64,796,060
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$97,194.09
Interest on 10% Reserve Fund Balance ⁽¹⁾	\$27.38
SBC Low Income EAP Funding	\$97,221.47

EAP Costs

Discounts Applied to Customers ⁽¹⁾ Bills	\$ 32,375.45
Payments to Community Action Agencies	9,705.21
Incremental Program Expenditures ⁽²⁾	72.60
Pre-program Arrears Recovery	-

Total EAP Costs 42,153.26

SBC Low Income EAP Balance \$ 55,068.21

Total amount due to State of New Hampshire Treasury \$ 55,068.21

Program to Date Reserve Balance \$37,923.49

Interest on reserve at 0.0085789

(1) Interest rate / 366 (x) # of days in month (x) Reserve

(1) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.

(2) Graphics Brokerage Invoice for EAP Brochures

Liberty Utilities (Granite State Electric)
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts
November-16

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	0	1	0.0%	\$ -	0.0%
	335	2	25.5%	1,738.74	5.4%
	254	3	19.4%	3,740.85	11.6%
	239	4	18.2%	5,351.05	16.5%
	246	5	18.8%	8,357.33	25.8%
	<u>238</u>	6	<u>18.1%</u>	<u>13,187.48</u>	<u>40.7%</u>
TOTAL*	1,312		100.0%	\$ 32,375.45	100.0%

***Discount Levels for Liberty Utilities (Granite State Electric):**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
2	9%	151% to 200%
3	23%	126% to 150%
4	37%	101% to 125%
5	53%	76% to 100%
6	77%	Up to 75%

*The total may not sum because some customers moved tiers during the month.

Liberty Utilities (Granite State Electric) Corp.
Electric Assistance Program (EAP)
Aging Report
November-16

Non-EAP Customers

	<u>Percentage of Customers</u>		<u>Balance</u>
Current Balance	91.2%	\$	2,789,102.42
1st Arrears	3.3%	\$	209,587.66
2nd Arrears	1.6%	\$	127,628.14
3rd Arrears	1.1%	\$	99,186.46
4th Arrears	<u>2.9%</u>	\$	<u>972,785.36</u>
Total Arrears	100.0%	\$	4,198,290.04
Customer Count			30,129

EAP Customers

Current Balance	68.7%	\$	134,866.02
1st Arrears	7.7%	\$	32,208.33
2nd Arrears	4.0%	\$	31,680.56
3rd Arrears	3.5%	\$	26,648.67
4th Arrears	<u>16.1%</u>	\$	<u>503,858.68</u>
Total Arrears	100.0%	\$	729,262.26
Customer Count			1,655

[1] Arrears data is as of November 30, 2016

[2] EAP Customer data includes customers formerly on EAP with balances and customers currently on EAP