



Stephen R. Hall  
Director, Rates & Regulatory Affairs  
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November 14, 2017

**Via Electronic and US Mail**

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301-2429



**Re: DE 16-383 Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities  
Bills on Hold – October 2017**

Dear Ms. Howland:

Pursuant to section II(K)(2) of the Settlement Agreement in Docket No. DE 16-383 and approved by Order No. 26,005 (April 12, 2017), enclosed for filing please find Liberty Utilities' monthly report of Bills on Hold.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Hall". The signature is fluid and cursive.

Stephen R. Hall

Enclosure

cc: Service List

5025

**Liberty Utilities (Granite State Electric) Corp.**  
**CFID 5025 Bills On Hold Report**  
**For Month Ending October 31, 2017**

|                     | <b>0 - 7</b>       | <b>8 - 14</b>      | <b>15 - 21</b>     | <b>22 - 30</b>     | <b>31 - 45</b>     | <b>46 - 60</b>     |
|---------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
|                     | <b><u>Days</u></b> | <b><u>Days</u></b> | <b><u>Days</u></b> | <b><u>Days</u></b> | <b><u>Days</u></b> | <b><u>Days</u></b> |
| January             | n/a                | n/a                | n/a                | n/a                | n/a                | n/a                |
| February            | n/a                | n/a                | n/a                | n/a                | n/a                | n/a                |
| March               | n/a                | n/a                | n/a                | n/a                | n/a                | n/a                |
| April               | n/a                | n/a                | n/a                | n/a                | n/a                | n/a                |
| May                 | 3                  | 1                  | 0                  | 0                  | 0                  | 0                  |
| June                | 4                  | 2                  | 1                  | 0                  | 0                  | 0                  |
| July                | 0                  | 0                  | 0                  | 0                  | 0                  | 0                  |
| August              | 3                  | 16                 | 17                 | 0                  | 0                  | 0                  |
| September           | 2                  | 2                  | 0                  | 0                  | 0                  | 0                  |
| October             | 1                  | 2                  | 3                  | 0                  | 0                  | 0                  |
| November            |                    |                    |                    |                    |                    |                    |
| December            |                    |                    |                    |                    |                    |                    |
| <b>Year to Date</b> | <b>13</b>          | <b>23</b>          | <b>21</b>          | <b>0</b>           | <b>0</b>           | <b>0</b>           |

| <b><u>Total &gt;30 days</u></b> | <b><u>Total Bills</u></b> | <b>% Held &gt; 30</b>         | <b>% Held &gt; 30</b>        |
|---------------------------------|---------------------------|-------------------------------|------------------------------|
|                                 | <b><u>Rendered</u></b>    | <b>days</b>                   | <b>days</b>                  |
|                                 |                           | <b><u>(Current Month)</u></b> | <b><u>(Year to Date)</u></b> |
| n/a                             | n/a                       | n/a                           | n/a                          |
| n/a                             | n/a                       | n/a                           | n/a                          |
| n/a                             | n/a                       | n/a                           | n/a                          |
| n/a                             | n/a                       | n/a                           | n/a                          |
| 0                               | 43298                     | 0.00%                         | 0.00%                        |
| 0                               | 43069                     | 0.00%                         | 0.00%                        |
| 0                               | 43161                     | 0.00%                         | 0.00%                        |
| 0                               | 43042                     | 0.00%                         | 0.00%                        |
| 0                               | 42866                     | 0.00%                         | 0.00%                        |
| 0                               | 42982                     | 0.00%                         | 0.00%                        |
|                                 |                           |                               |                              |
| <b>0</b>                        | <b>258418</b>             |                               | <b>0.00%</b>                 |