



NHPUC 21APR'17AM11:20

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April 19, 2017

Via Electronic and First-Class Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429

**Re: DE 16-383 Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities
Request for Change in Rates**

Dear Ms. Howland:

On behalf of Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty Utilities, I write to ask that the Commission correct a typographical, but substantive, error in Order No. 26,005 (Apr. 12, 2017).

Toward the bottom of page 9, the Order states:

Second, Liberty must have no bills (over a small threshold of .005 percent of bills rendered) held for more than 30 days (with an exception for the implementation of a new customer service and billing system).

(Emphasis added.) However, the settlement agreement calls for a threshold of 0.05 percent of bills:

If more than 0.05% of bills rendered during that 12-month calendar period were held longer than 30 days, the Company shall provide a one-time, \$1.00 per customer credit to the 011 12 customer charge for all customers by next April 30th.

Settlement Agreement, Exhibit 20, at 11. We thus respectfully ask the Commission to correct Order No. 26,005 to reflect 0.05 percent instead of 0.005 percent. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Sheehan", written in a cursive style.

Michael J. Sheehan

cc: Service List