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March 1, 2018

Debra A. Howland
Executive Director
State of New Hampshire
Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, New Hampshire 03301-2429

RE: DE 14-216 - NHSaves Energy Efficiency Programs Fourth Quarter 2017 Report

Dear Director Howland:

Enclosed for filing with the Commission are four copies of the Fourth Quarter 2017 Report for the NHSaves Energy Efficiency Programs containing results for all the electric and natural gas utilities. Eversource is filing four copies consistent with the ruling of the Commission in Order No. 25,462 dated February 1, 2013.

A copy of this report was made available electronically to the Commission and all parties on the service list on March 1, 2018.

Very truly yours,

Tomas S. Fuller

Analyst

Regulatory, Planning and Evaluation

**Energy Efficiency** 

Enclosures cc: Service List



## New Hampshire Statewide Energy Efficiency Programs

4th Quarter Report January 2017 – December 2017

**Docket DE 14-216** 

March 1, 2018









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#### Highlights

	Program Ex	penses <sup>1</sup>		kWh Annual:	Savings			MM Annual:	Btu Savings		Custo	mers
Description	Actual	% of Budget	Annual	% of Goal	Lifetime	Life: % of Goal	Annual	% of Goal	Lifetime	Life: % of Goal	Count	% of Goal
Electric Utilities												
Statewide Programs												
Municipal Program	\$ 2,190,223	96%	6,262,305	111%	86,624,414	116%	6,999	174%	112,055	258%	149	37%
All Other Statewide Progra	\$ 22,318,931	95%	77,700,550	145%	992,572,335	147%	41,501	86%	792,184	78%	174,475	143%
Sub-total	\$ 24,509,154	95%	83,962,856	156%	1,079,196,749	144%	48,500	93%	904,239	85%	174,624	142%
Company Specific Programs <sup>2</sup>	\$ 1,592,014	103%	6,849,173	119%	41,250,759	87%	_	-	-	-	50,027	100%
Total Electric	\$ 26,101,168	94%	90,812,029	139%	1,120,447,508	140%	48,500	93%	904,239	85%	224,651	130%
<u>Gas Utilities</u>												
Statewide Programs	\$ 5,627,809	80%	403,437	118%	5,941,465	86%	126,398	88%	2,100,520	95%	7,378	134%
Company Specific Programs <sup>2</sup>	\$ 26,235	12%	-	-	-	-	11,722	121%	39,855	122%	38,000	100%
Total Gas	\$ 5,654,044	78%	403,437	118%	5,941,465	86%	138,120	82%	2,140,375	96%	45,378	104%
Grand Total	\$ 31,755,212	90%	91,215,465	139%	1,126,388,974	140%	186,620	91%	3,044,614	92%	270,029	125%

<sup>(1)</sup> Program expenses shown in this report exclude the performance incentive (PI), which can vary by program and accomplishment thresholds. The planned budget for PI is 5.5% of actual program expenditures. The actual PI for each utility is calculated to reflect the utilities' final accomplishments and is filed with the Commission by June 1st of each year for the preceding program year.

<sup>(2)</sup> Company-specific includes company-specific programs, education, forward capacity market and loan program implementation expenses.

## Highlights Statewide Programs 1

		Program Expenses			kWh Savings			MMBtu Savings	S	Custo	mers
Description		Actual	% of Budget	Annual	Lifetime	Life: % of Goal	Annual	Lifetime	Life: % of Goal	Count	% of Goal
Electric Utilities											
Residential	١.										
Home Energy Assistance	\$	3,951,570	85%	674,148	9,247,755	124%	,	210,385	67%	722	111%
ENERGY STAR Homes	\$	1,503,321	97%	1,313,258	31,156,392	105%	,	282,027	94%	469	103%
NH Home Performance w/Energy Star	\$	1,876,914	66%	500,808	8,644,957	76%	14,164	282,242	72%	521	42%
ENERGY STAR Products	\$	2,959,087	97%	13,901,898	119,115,789	122%	1,679	17,529	74%	171,808	145%
Sub-total	\$	10,290,892	85%	16,390,112	168,164,893	115%	41,501	792,184	78%	173,520	144%
Commercial & Industrial											
Large Business Energy Solutions	\$	7,317,671	105%	44,575,501	601,015,839	163%	-	-	-	361	101%
Small Business Energy Solutions	\$	4,710,368	106%	16,734,937	223,391,602	139%	-	-	-	594	59%
Municipal Program	\$	2,190,223	96%	6,262,305	86,624,414	116%	6,999	112,055	258%	149	37%
Sub-total	\$	14,218,262	104%	67,572,744	911,031,856	151%	6,999	112,055	258%	1,104	62%
Total Electric	\$	24,509,154	95%	83,962,856	1,079,196,749	144%	48,500	904,239	85%	174,624	142%
Gas Utilities											
Residential											
Home Energy Assistance	\$	1,046,790	84%	42,103	960,893	77%	5,577	115,225	88%	262	114%
ENERGY STAR Homes	\$	281,894	101%	67,388	1,369,805	130%	3,174	79,098	132%	96	175%
NH Home Performance w/Energy Star	\$	473,654	66%	9,932	201,241	5%	4,512	97,043	51%	133	54%
ENERGY STAR Products	\$	1,243,205	105%	43,644	716,848	82%	15,338	269,233	99%	1,830	100%
Sub-total	\$	3,045,544	89%	163,067	3,248,787	47%	28,601	560,597	86%	2,321	98%
Commercial & Industrial				•			·				
Large Business Energy Solutions	\$	1,494,566	76%	97,303	1,086,175	-	67,413	1,063,180	116%	205	77%
Small Business Energy Solutions	\$	1,087,700	67%	143,067	1,606,503	6641%	30,384	476,742	52%	4,852	167%
Sub-total	\$	2,582,266	72%	240,370	2,692,678	-	97,797	1,539,922	99%	5,057	160%
Total Gas	\$	5,627,809	80%	403,437	5,941,465	86%	126,398	2,100,520		7,378	134%
Curry d Total	٠	20.126.064	030/	04.200.202	1 005 126 245	1.630/	174.000	2 004 750	020/	102.002	1.430/
Grand Total	\$	30,136,964	92%	84,366,292	1,085,138,215	143%	174,898	3,004,759	92%	182,002	143%
	I										

#### Notes

(1) Amounts shown above pertain only to the <u>Statewide</u> programs. The amounts pertaining to the <u>Company-Specific</u> programs are shown on page 3.

## Highlights Company-Specific Programs <sup>1</sup>

		Program E	xpenses		kWh Savings			MMBtu Saving	S	Custo	mers
Description		Actual	% of Budget	Annual	Lifetime	Life: % of Goal	Annual	Lifetime	Life: % of Goal	Count	% of Goal
Electric Utilities											
Residential											
Home Energy Reports	\$	333,867	94%	4,540,000	12,450,000	1.75	-	-	-	50,000	100%
Education	\$	7,125	-	-	-	-	-	-	-	-	-
Customer Engagement Platform	\$	171,295	201%	-	-	-	-	-	-	-	-
Forward Capacity Market Expenses <sup>2</sup>	\$	29,045	35%	-	-	-	-	-	-	-	-
Sub-total	\$	541,332	104%	4,540,000	12,450,000	1.75	-	-	-	50,000	100%
Commercial & Industrial											
Smart Start	\$	11,909	23%	253,400	3,294,200	-	-	-	-	19	-
C&I Customer Partnerships	\$	906	5%	-	-	-	-	-	-	-	-
C&I RFP Program	\$	486,617	73%	2,055,773	25,506,559	1	-	-	-	8	209%
Education	\$	226,645	71%	-	-	-	-	-	-	-	
Customer Engagement Platform	\$	256,942	83%	-	-	-	-	-	-	-	-
Forward Capacity Market Expenses <sup>2</sup>	\$	67,663	43%	-	-	-	-	-	-	-	-
Sub-total	\$	1,050,682	69%	2,309,173	28,800,759	63%	-	_	-	27	345%
Total Residential and C&I	\$	1,592,014	78%	6,849,173	41,250,759	87%	-	-	-	50,027	100%
Gas Utilities											
Residential											
Home Energy Reports	\$	_	-	-	-	-	11,722	39,855	122%	38,000	100%
Education	\$	_	-	-	-	-	-	-	-	-	_
Sub-total	\$	-	-	-	-	-	11,722	39,855	122%	38,000	100%
Commercial & Industrial											
Education	\$	26,235	33%	-	-	-	-	-	-	-	-
Sub-total	\$	26,235	33%	-	-	-	-	-	-	-	-
Total Residential and C&I	\$	26,235	12%	-	-	-	11,722	39,855	122%	38,000	100%
Grand Total	\$	1,618,248	71%	6,849,173	41,250,759	87%	11,722	39,855	122%	88,027	176%
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<sup>(1)</sup> Amounts shown above pertain only to the <u>Company-Specific</u> programs. The amounts pertaining to the <u>Statewide</u> programs are shown on page 2. Company-specific includes company-specific programs, education, forward capacity market and loan program implementation expenses.

<sup>(2)</sup> Amounts shown are expenses related to the electric utilities' participation in ISO-NE's Forward Capacity Market. Revenues received from ISO-NE are reported on page 18.

## Highlights Home Energy Assistance Program <sup>1</sup>

						Elect	ric Utilities							Gas	Utilities				
			Liberty							:	Sub-total					S	ub-total		Grand
Descriptio	n		Utilities		NHEC	Eve	ersource	U	nitil		Electric		LU Gas	U	nitil Gas		Gas		Total
	?																	_	
Program Expense:	Budget <sup>2</sup>	\$	392,168		284,308		3,450,394 \$		538,874		4,665,744		1,005,700		241,086		1,246,786		5,912,529
(Utility Program)	Actual	\$	352,518	\$	280,148	\$ 2	2,930,672 \$	•	388,231	Ş	3,951,570	Ş	825,671	Ş	221,119	\$	1,046,790	Ş	4,998,360
	Percent		90%		99%		85%		72%		85%		82%		92%		84%		85%
Program Incentives:	Budget <sup>3</sup>	\$	296,087	\$	213,623	\$ 3	3,029,370 \$	;	421,537	\$	3,960,617	\$	820,000	\$	173,500	\$	993,500	\$	4,954,117
(Utility Program)	Actual <sup>4</sup>	Ś	220,084	Ś	187,176	\$ 2	2,183,511 \$	;	230,864	\$	2,821,634	Ś	574,970	Ś	125,167	Ś	700,137	Ś	3,521,771
(,,	Percent	Ť	74%	•	88%		72%		55%	7	71%		70%	•	72%	•	70%	•	71%
Customers Served:	Goal		42		35		500		71		648		198		32		230		879
	Actual <sup>5,6</sup>		48		32		591		51		722		227		35		262		984
	Percent		113%		91%		118%		72%		111%		114%		109%		114%		112%
Collaboration:	Actual Collaborated Funds <sup>7</sup>	\$	53,166	\$	131,947	\$	930,578 \$	<b>,</b>	18,831	\$	1,134,521	\$	57,705	\$	45,625	\$	103,330	\$	1,237,851
	Total Actual Expenses (Utility + Collaboration)	\$	405,684	\$	319,122	\$ 3	3,114,088 \$	5	249,695	\$	4,088,589	\$	632,675	\$	170,792	\$	803,467	\$	4,892,056
	% of Total Actual Expenses		13%		41%		30%		8%		28%		9%		27%		13%		25%
	Collaborated Units		24		157		415		14		610		31		23		54		664
	% of Total Customers Served		50%		491%		70%		27%		84%		14%		66%		21%		67%
Heating Systems:	Actual Incentives % of HEA Utility Total Budget	\$	42,382 11%	\$	19,699 7%	\$	437,195 \$ 13%	5	18,606 3%	\$	517,882 11%	\$	93,853 9%	\$	27,100 11%	\$	120,953 10%	\$	638,835 11%
Dwelling Mix:																			
	Single Family	I	30		32		421		35		518		81		27		108		626
	Multi-Family		18				170		16		204		146		8		154		358
	Total	L_	48		32		591		51		722		227		35		262		984
		<u> </u>																	

#### Notes:

- (1) Program savings results are shown on page 8.
- (2) Program budget and actual numbers are based on total expenditures
- (3) Reflects Program "Rebates/Services" only.
- (4) Program incentives are based on the HEA tracking system and do not include items not billed in the tracking system, such as heating system incentives an quality assurance costs.
- (5) Program participation is based on the HEA tracking system and does not align with the program participation numbers on page 8 due to timing difference:

  Program participation numbers on page 8 are based on the invoices that have been processed through the end of the first quarter whereas the HEA tracking system reflects real-time number of participants:

  A true-up to actual number of participants is completed at year-end
- (6) Number of customers served by county are as follows

	Belknap	Carroll	Cheshire	Coos	Grafton	Hillsborough	Merrimack	Rockingham	Strafford	Sullivan	Total
Electric	16	42	12	56	54	292	71	129	36	14	722
Gas	0	0	0	0	0	184	43	26	9	0	262
Total											984

(7) Collaborated funds may include funding from numerous sources including the Department of Energy, town assistance, Community Development Block grants and also from other utilitie For example, if Eversource and Liberty Utilities-Gas worked on a joint project, Eversource includes the incentives from Liberty-Gas as part of its collaboration funds and Liberty-Ga includes incentives from Eversource as collaboration funds

## Highlights CO<sub>2</sub> Emissions Reductions

					Electric Utilities		Gas	Utilities		Grand Total	
		CO2 Emission	CO2 Emission		Estimated CO2 I	Emissions		Estimated CO2		Estimated CO2 E	missions
		Factors	Factors	YTD	Reductions in M	etric Tons	YTD	Emissions	YTD	Reductions in Mo	etric Tons
		In lbs	In Metric Tons	Energy	All Programs	RGGI Funded	Energy	Reductions	Energy	All Programs	RGGI Funded
Description	Units	Per Unit <sup>1</sup>	Per Unit	Reduction	(All funding sources)	Portion	Reduction	in Metric Tons	Reduction	(All funding sources)	Portion
<u>Annual</u>											
Electricity <sup>2</sup>	MWH	1,087.000	0.4930	90,812	44,768	3,121	403	199	91,215	44,967	3,121
Natural Gas	MMBtu	117.080	0.0531	2,631	140	2	138,120	7,334	140,752	7,474	2
Distillate Fuel Oil (#1, #2 & #4)	MMBtu	161.386	0.0732	18,374	1,345	71	138,120	7,334	18,374	1,345	71
Residual Fuel Oil (#5 & #6)	MMBtu	173.906	0.0789	10,374	1,343	-		_	10,374	1,545	-
Kerosene	MMBtu	159.535	0.0724	2,344	170	17		_	2,344	170	17
LPG	MMBtu	139.178	0.0631	2,344	170	-		_	2,344	-	-
Propane	MMBtu	139.178	0.0631	22,194	1,401	448			22,194	1,401	448
Wood	MMBtu	133.176	0.0031	3,322	-	-	_	_	3,322	1,401	-
Wood Pellet	WIIWIDLU		_	3,322	_	_	_	_	3,322	_	_
Other	MMBtu	-	-	-	-	-	-	-	-	-	-
Total Annual Emissions Reductio	ns				47,823	3,658		7,533		55,355	3,658
<u>Lifetime</u>											
Electricity <sup>2</sup>	MWH	1,087.000	0.4930	1,120,448	552,348	43,167	5,941	2,929	1,126,389	555,277	43,167
Natural Gas	MMBtu	117.080	0.0531	53,113	2,820	55	2,140,375	113,649	2,193,488	116,469	55
Distillate Fuel Oil (#1, #2 & #4)	MMBtu	161.386	0.0732	378,253	27,685	1,434	-	-	378,253	27,685	1,434
Residual Fuel Oil (#5 & #6)	MMBtu	173.906	0.0789	-	-	-	-	-	-	-	-
Kerosene	MMBtu	159.535	0.0724	51,258	3,709	370	-	-	51,258	3,709	370
LPG	MMBtu	139.178	0.0631	-	-	-	-	-	-	-	-
Propane	MMBtu	139.178	0.0631	466,810	29,465	7,237	-	-	466,810	29,465	7,237
Wood	MMBtu	-	-	71,549	-	-	-	-	71,549	-	-
Wood Pellet		-	-	-	-	-	-	-	-	-	-
Other		-	-	-	-	-	-	-	-	-	-
Total Lifetime Emissions Reduction	ons				616,026	52,263		116,578		732,603	52,263
					·					·	

#### Notes:

(1) Source of CO2 Emission Factors in lbs/unit for all other fuels:

(2) Source of CO2 Emission Factors in lbs/unit for electricity:

http://www.eia.gov/electricity/annual/html/epa\_a\_03.html
Based on 2009 Greenhouse Gas Emisssions Reduction Fund Grant Guidelines for

 ${\rm CO_2}$  emission conversion factor for electrically powered equipment.

## Highlights Annual Savings by Fuel Type

					Electric	Utilities			
				Americal BABAD	h Cardana				Annual
		NI-AI		Annual MMB	tu Savings				kWh Savings
Program	Oil	Natural Gas	LP	Kerosene	Wood	Wood Pellet	Other	Total	Electricity
Home Energy Assistance	7,898	309	2,569	2,273	1,282	-	-	14,331	674,148
ENERGY STAR Homes	233	1,432	9,466	-	152	-	-	11,283	1,313,258
NH Home Performance w/Energy Star	9,133	160	3,321	71	1,888	-	-	14,573	500,808
ENERGY STAR Products	941	730	8	-	-	-	-	1,680	13,901,898
Large Business Energy Solutions	-	-	-	-	-	-	-	-	44,575,501
Small Business Energy Solutions	-	-	-	-	-	-	-	-	16,734,937
Municipal Program	169	-	6,830	-	-	-	-	6,999	6,262,305
Company-Specific Programs	-	-	-	-	-	-	-		6,849,173
Total	18,374	2,631	22,194	2,344	3,322	-	-	48,866	90,812,029
					Gas U	tilities			Annual
				Annual MMB		tilities			Annual kWh Savings
Drogram	Oil	Natural	ID.		tu Savings		Othor	Total	kWh Savings
Program	Oil	Natural Gas	LP	Annual MMB Kerosene		tilities Wood Pellet	Other	Total	
<b>Program</b> Home Energy Assistance	Oil -		LP -		tu Savings		Other -	<b>Total</b> 5,577	kWh Savings
	Oil - -	Gas	LP -		tu Savings		Other - -		kWh Savings  Electricity
Home Energy Assistance	Oil - -	<b>Gas</b> 5,577	LP		tu Savings		Other	5,577	kWh Savings  Electricity  42,103
Home Energy Assistance ENERGY STAR Homes	Oil	<b>Gas</b> 5,577 3,174	LP		tu Savings		-	5,577 3,174	Electricity 42,103 67,388
Home Energy Assistance ENERGY STAR Homes NH Home Performance w/Energy Star	Oil	5,577 3,174 4,512	LP		tu Savings		- - -	5,577 3,174 4,512	Electricity  42,103 67,388 9,932
Home Energy Assistance ENERGY STAR Homes NH Home Performance w/Energy Star ENERGY STAR Products	Oil	5,577 3,174 4,512 15,338	LP		tu Savings		- - - -	5,577 3,174 4,512 15,338	Electricity  42,103 67,388 9,932 43,644
Home Energy Assistance ENERGY STAR Homes NH Home Performance w/Energy Star ENERGY STAR Products Large Business Energy Solutions	Oil	5,577 3,174 4,512 15,338 67,413	LP		tu Savings		- - - -	5,577 3,174 4,512 15,338 67,413	Electricity  42,103 67,388 9,932 43,644 97,303
Home Energy Assistance ENERGY STAR Homes NH Home Performance w/Energy Star ENERGY STAR Products Large Business Energy Solutions Small Business Energy Solutions	Oil	5,577 3,174 4,512 15,338 67,413	LP		tu Savings		- - - - -	5,577 3,174 4,512 15,338 67,413	Electricity  42,103 67,388 9,932 43,644 97,303

# Summary of Results by Utility Statewide & Company-Specific Programs Combined <sup>1</sup>

				Electric Utilities				Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	<b>Unitil Gas</b>	Gas	Total
Program Expenses	Budget	\$ 2,318,004	\$ 1,689,123	\$ 20,479,559	\$ 3,425,992	\$ 27,912,678	\$ 5,913,720	\$ 1,418,175	\$ 7,331,895	\$ 35,244,573
	Actual	\$ 2,150,162	\$ 1,538,715	\$ 19,407,598	\$ 3,004,694	\$ 26,101,168	\$ 4,489,953	\$ 1,388,179	\$ 5,878,132	\$ 31,979,300
	Percent	93%	91%	95%	88%	94%	76%	98%	80%	91%
Program Participation	Goal	11,442	11,792	132,446	16,894	172,575	42,793	732	43,525	216,100
	Actual	12,631	55,306	145,692	11,023	224,651	44,786	592	45,378	270,029
	Percent	110%	469%	110%	65%	130%	105%	81%	104%	125%
Annual kWh Savings	Goal	5,128,578	3,332,083	49,938,422	6,701,632	65,100,715	305,636	35,418	341,054	65,441,769
	Actual	6,348,186	3,861,417	73,115,059	7,487,366	90,812,029	313,765	343,072	656,837	91,468,865
	Percent	124%	116%	146%	112%	139%	103%	969%	193%	140%
Lifetime kWh Savings	Goal	66,814,095	41,587,069	609,716,972	81,223,208	799,341,344	6,135,700	776,842	6,912,542	806,253,885
_	Actual	83,855,513	45,157,750	897,354,109	94,080,137	1,120,447,508	4,226,862	1,714,603	5,941,465	1,126,388,974
	Percent	126%	109%	147%	116%	140%	69%	221%	86%	140%
Annual MMBtu Savings	Goal	3,319	3,427	40,316	4,970	52,032	123,554	30,148	153,702	205,734
	Actual	2,324	3,546	39,709	2,921	48,500	103,782	34,338	138,120	186,620
	Percent	70%	103%	98%	59%	93%	84%	114%	90%	91%
Lifetime MMBtu Savings	Goal	75,720	69,989	816,707	100,947	1,063,363	1,691,628	541,804	2,233,432	3,296,795
	Actual	47,753	71,580	726,769	58,137	904,239	1,575,931	564,444	2,140,375	3,044,614
	Percent	63%	102%	89%	58%	85%		104%	96%	92%

<sup>(1)</sup> Company-specific includes company-specific programs, education, forward capacity market and loan program implementation expenses.

## Program Results Home Energy Assistance (HEA)

				Electric Utilities				Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
Program Expenses	Budget	\$ 392,168 \$	284,308	\$ 3,450,394 \$	,	\$ 4,665,744	. , ,		\$ 1,246,786	
	Actual	\$ 352,518 \$	280,148	\$ 2,930,672 \$	,	\$ 3,951,570		. ,	\$ 1,046,790	
	Percent	90%	99%	85%	72%	85%	82%	92%	84%	85%
Program Participation	Goal	42	35	500	71	648	198	32	230	879
	Actual	48	32	591	51	722	227	35	262	984
	Percent	113%	91%	118%	72%	111%	114%	109%	114%	112%
Annual kWh Savings	Goal	42,396	41,277	429,220	36,129	549,022	50,719	9,790	60,509	609,531
S	Actual	69,052	35,631	532,325	37,140	674,148	38,089	4,014	42,103	716,251
	Percent	163%	86%	124%	103%	123%	75%	41%	70%	118%
Lifetime kWh Savings	Goal	530,488	500,121	5,979,861	476,109	7,486,579	1,014,887	236,062	1,250,950	8,737,529
· ·	Actual	1,016,583	505,550	7,205,056	520,565	9,247,755	880,615	80,278	960,893	10,208,648
	Percent	192%	101%	120%	109%	124%	87%	34%	77%	117%
Annual MMBtu Savings	Goal	967	966	11,489	1,892	15,314	5,302	1,112	6,414	21,728
G	Actual	1,352	974	10,988	1,062	14,376	4,484	1,093	5,577	19,953
	Percent	140%	101%	96%	56%	94%	85%	98%	87%	92%
Lifetime MMBtu Savings	Goal	21,427	18,638	235,517	37,504	313,086	106,032	24,183	130,216	443,302
G	Actual	27,809	21,203	137,617	23,756	210,385	94,136	21,089	115,225	325,610
	Percent	130%	114%	58%	63%	67%	89%	87%	88%	73%

## Program Results ENERGY STAR Homes

				Electric Utilities				Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
Program Expenses	Budget	\$ 102,031 \$	172,764	\$ 1,147,211 \$		\$ 1,552,006				\$ 1,831,342
	Actual	\$ 53,335 \$	129,651	\$ 1,218,908 \$	101,427	\$ 1,503,321	\$ 110,983	\$ 170,911	\$ 281,894	\$ 1,785,216
	Percent	52%	75%	106%	78%	97%	93%	106%	101%	97%
Program Participation	Goal	37	22	377	18	454	44	11	55	509
	Actual	10	12	416	31	469	44	52	96	565
	Percent	27%	55%	110%	168%	103%	100%	473%	175%	111%
Annual kWh Savings	Goal	49,090	228,636	986,318	36,136	1,300,180	28,722	14,291	43,014	1,343,194
_	Actual	99,033	103,682	1,039,389	71,154	1,313,258	2,060	65,328	67,388	1,380,646
	Percent	202%	45%	105%	197%	101%	7%	457%	157%	103%
Lifetime kWh Savings	Goal	1,015,973	5,607,177	22,488,505	685,521	29,797,177	718,062	339,322	1,057,384	30,854,561
_	Actual	2,448,824	2,560,947	24,936,136	1,210,485	31,156,392	51,500	1,318,305	1,369,805	32,526,197
	Percent	241%	46%	111%	177%	105%	7%	389%	130%	105%
Annual MMBtu Savings	Goal	1,106	917	9,336	665	12,023	1,829	610	2,439	14,462
_	Actual	32	959	9,804	487	11,282	2,113	1,061	3,174	14,456
	Percent	3%	105%	105%	73%	94%	116%	174%	130%	100%
Lifetime MMBtu Savings	Goal	27,622	22,869	233,057	16,600	300,148	45,716	14,309	60,025	360,173
	Actual	798	23,978	245,095	12,156	282,027	52,828	26,270	79,098	361,125
	Percent	3%	105%	105%	73%	94%	116%	184%	132%	100%

## Program Results Home Performance With ENERGY STAR (HPwES)

				<b>Electric Utilities</b>				Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
Program Expenses	Budget	\$ 185,503	,	\$ 2,161,079	•	\$ 2,865,037				
	Actual	\$ 150,506 \$	148,637	\$ 1,365,080	212,691	\$ 1,876,914	\$ 353,716	\$ 119,938	\$ 473,654	\$ 2,350,568
	Percent	81%	68%	63%	71%	66%	61%	88%	66%	66%
Program Participation	Goal	61	61	1,070	61	1,253	207	38	245	1,498
	Actual	37	34	408	42	521	93	40	133	654
	Percent	61%	56%	38%	69%	42%	45%	105%	54%	44%
Annual kWh Savings	Goal	110,909	100,198	578,127	55,485	844,718	185,370	-	185,370	1,030,088
_	Actual	88,831	62,332	302,598	47,047	500,808	6,667	3,265	9,932	510,740
	Percent	80%	62%	52%	85%	59%	4%	-	5%	50%
Lifetime kWh Savings	Goal	1,919,084	1,725,672	6,843,259	874,567	11,362,582	3,707,398	-	3,707,398	15,069,980
· ·	Actual	1,601,780	1,123,502	5,049,018	870,657	8,644,957	136,360	64,881	201,241	8,846,198
	Percent	83%	65%	74%	100%	76%	4%	-	5%	
Annual MMBtu Savings	Goal	1,224	1,214	15,376	1,718	19,533	7,369	1,525	8,895	28,427
J	Actual	, 795	731	11,497	1,141	14,164	3,563	949	4,512	18,676
	Percent	65%	60%	75%	66%	73%	,	62%	,	,
Lifetime MMBtu Savings	Goal	26,425	24,288	306,920	36,502	394,135	156,463	34,783	191,247	585,382
5-	Actual	16,738	15,037	229,840	20,627	282,242	77,153	19,890	97,043	379,284
	Percent	63%	62%	75%	57%	72%	•	57%	•	

## Program Results ENERGY STAR Products

				Electric Utilitie	s			Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	<b>Unitil Gas</b>	Gas	Total
Program Expenses	Budget	\$ 258,062	\$ 338,248	\$ 2,044,264	\$ 402,826	\$ 3,043,399	\$ 978,220	\$ 210,047	\$ 1,188,267	\$ 4,231,667
	Actual	\$ 251,359	\$ 308,155	\$ 2,058,667	\$ 340,905	\$ 2,959,087	\$ 988,565	\$ 254,640	\$ 1,243,205	\$ 4,202,292
	Percent	97%	91%	101%	85%	97%	101%	121%	105%	99%
Program Participation	Goal	10,704	11,582	79,497	16,661	118,444	1,322	509	1,831	120,275
	Actual	12,452	55,166	93,420	10,771	171,808	1,423	407	1,830	173,638
	Percent	116%	476%	118%	65%	145%	108%	80%	100%	144%
Annual kWh Savings	Goal	959,637	1,008,685	7,773,229	1,406,463	11,148,014	39,480	11,337	50,817	11,198,831
_	Actual	983,122	1,492,691	10,127,794	1,298,291	13,901,898	27,419	16,225	43,644	13,945,542
	Percent	102%	148%	130%	92%	125%	69%	143%	86%	125%
Lifetime kWh Savings	Goal	7,897,008	8,361,371	69,878,393	11,832,790	97,969,563	671,160	201,457	872,617	98,842,180
	Actual	8,343,311	12,471,355	86,694,050	11,607,074	119,115,789	465,724	251,124	716,848	119,832,637
	Percent	106%	149%	124%	98%	122%	69%	125%	82%	121%
Annual MMBtu Savings	Goal	22	50	682	395	1,149	10,384	4,977	15,361	16,510
	Actual	28	51	1,369	231	1,679	11,851	3,487	15,338	17,017
	Percent	124%	102%	201%	59%	146%	114%	70%	100%	103%
Lifetime MMBtu Savings	Goal	246	554	7,502	4,341	12,643	178,693	92,742	271,435	284,078
	Actual	306	562	15,064	1,598	17,529	207,548	61,685	269,233	286,762
	Percent	124%	101%	72%	37%	74%	116%	67%	99%	101%

## Program Results Large Business Energy Solutions

				<b>Electric Utilities</b>				Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
Program Expenses	Budget	\$ 724,050		\$ 5,257,680	\$ 804,856	\$ 6,996,265	\$ 1,563,100		. , ,	\$ 8,973,209
	Actual	\$ 722,215	\$ 236,809	\$ 5,610,438	\$ 748,209	\$ 7,317,671	\$ 1,117,941	\$ 376,625	\$ 1,494,566	\$ 8,812,237
	Percent	100%	113%	107%	93%	105%	72%	91%	76%	98%
Program Participation	Goal	44	19	282	11	356	225	42	267	623
,	Actual	24	14	300	23	361	188	17	205	566
	Percent	54%	74%	106%	209%	101%	84%	40%	77%	91%
Annual kWh Savings	Goal	2,378,149	1,056,642	20,649,115	2,851,064	26,934,970	_	_	_	26,934,970
	Actual	3,303,275	1,257,824	37,687,117	2,327,285	44,575,501	97,303	_	97,303	44,672,804
	Percent	139%	119%	183%	82%	165%	-	_	-	166%
		20070	11370	20070	32,0	20070				
Lifetime kWh Savings	Goal	34,390,514	13,736,351	284,362,894	37,063,830	369,553,589	-	-	-	369,553,589
	Actual	46,069,885	16,362,597	507,167,101	31,416,256	601,015,839	1,086,175	-	1,086,175	602,102,014
	Percent	134%	119%	178%	85%	163%	-	-	-	163%
Annual MMBtu Savings	Goal	-	-	-	-	-	50,253	16,626	66,879	66,879
G	Actual	-	-	-	-	-	44,195	23,218	67,413	67,413
	Percent	-	-	-	-	-	88%	140%	101%	101%
Lifetime MMBtu Savings	Goal	_	_	_	_	_	654,550	258,334	912,884	912,884
	Actual	_	_	-	-	_	707,862	355,318	1,063,180	1,063,180
	Percent	-	-	-	-	-	108%	138%		

## Program Results Small Business Energy Solutions

				Electric Utilities				Gas Utilities		
		Liberty				Sub-total			Sub-total	Grand
Description		Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
Program Expenses	Budget	\$ 424,265	,	\$ 3,104,617	\$ 686,088	\$ 4,456,313	\$ 1,373,000		\$ 1,614,453	
	Actual	\$ 423,129	, -	\$ 3,254,584		\$ 4,710,368	\$ 848,513	\$ 239,187	\$ 1,087,700	. , ,
	Percent	100%	99%	105%	116%	106%	62%	99%	67%	96%
Program Participation	Goal	512	50	387	57	1,006	2,797	100	2,897	3,903
,	Actual	51	37	422	84	594	4,811	41	4,852	5,446
	Percent	10%	74%	109%	147%	59%	172%	41%	167%	
Annual kWh Savings	Goal	1,259,303	718,002	9,330,764	1,597,407	12,905,478	1,344	_	1,344	12,906,822
	Actual	1,539,462	487,016	12,305,511	2,402,948	16,734,937	142,227	840	143,067	16,878,004
	Percent	122%	68%	132%	150%	130%	10582%	-	10645%	
Lifetion - LAND Continue	CI	16 607 063	0 224 024	442.026.024	20.044.074	160 002 002	24.402		24.402	160 026 104
Lifetime kWh Savings	Goal	16,697,063	9,334,031	113,826,834	20,944,074	160,802,002	24,192	-	24,192	160,826,194
	Actual	20,698,428	6,644,652	164,545,312	31,503,210	223,391,602	1,606,488	15	1,606,503	224,998,105
	Percent	124%	71%	145%	150%	139%	6641%	-	6641%	140%
Annual MMBtu Savings	Goal	-	-	-	-	-	38,717	5,297	44,014	44,014
	Actual	-	-	-	-	-	25,854	4,530	30,384	30,384
	Percent	-	-	-	-	-	67%	86%	69%	69%
Lifetime MMBtu Savings	Goal	-	_	_	_	-	517,573	117,452	635,026	635,026
	Actual	_	-	-	_	_	396,550	80,192	476,742	476,742
	Percent	-	-	-	-	-	77%	68%	75%	

# Program Results Municipal Program

					Electric l	Jtil	ities				
<b>.</b>			Liberty		NU.50						Grand
Description			<b>Jtilities</b>		NHEC	E	versource		Unitil		Total
Program Expenses	Budget	\$	179,990	\$	174,968	\$	1,452,443	\$	476,529	\$	2,283,930
	Actual	\$	161,473	\$	•	\$	1,483,617	•	386,763	\$	2,190,223
	Percent	Ť	90%	*	91%	*	102%	*	81%	*	96%
Program Participation	Goal		41		23		325		15		405
	Actual		9		9		110		21		149
	Percent		22%		39%		34%		140%		37%
Annual kWh Savings	Goal		329,094		178,642		4,419,676		718,947		5,646,360
	Actual		265,410		168,842		4,524,552		1,303,501		6,262,305
	Percent		81%		95%		102%		181%		111%
Lifetime kWh Savings	Goal		4,363,964		2,322,346		58,769,686		9,346,316		74,802,312
	Actual		3,676,701		2,194,946		63,800,878		16,951,890		86,624,414
	Percent		84%		95%		109%		181%		116%
Annual MMBtu Savings	Goal		-		280		3,433		300		4,013
	Actual		117		831		6,051		-		6,999
	Percent	-			297%		176%		0%		174%
Lifetime MMBtu Savings	Goal		-		3,640		33,710		6,000		43,351
	Actual		2,102		10,800		99,153		-		112,055
	Percent	_			297%		294%		0%		258%

## Company-Specific Programs Liberty Utilities and the New Hampshire Electric Cooperative

Description		Liberty Utilities  Gas  Home Energy  Reports	New Hampshire Electric Cooperative Electric Smart Start Program Administration
Program Expenses	Budget Actual Percent	\$ 227,000 224,088 99%	\$ - \$ 2,160 N/A
Program Participation	Goal Actual Percent	38,000 38,000 100%	- 2
Annual kWh Savings	Goal Actual Percent	- - -	- 253,400 -
Lifetime kWh Savings	Goal Actual Percent	- - -	3,294,200 -
Annual MMBtu Savings	Goal Actual Percent	9,700 11,722 121%	- - -
Lifetime MMBtu Savings	Goal Actual Percent	32,600 39,855 122%	- - -

# Program Results Company-Specific Programs Eversource

Description		Smart Start Program Administration	Customer Engagement Platform*	Home Energy Reports	C&I RFP Program	C&I Customer Partnerships	Total	
Program Expenses	Budget Actual Percent	\$ 52,000 \$ 9,750 19%	. ,	\$ 355,118 333,867 94%		\$ 906	\$ 1,491, \$ 1,259,	
Program Participation	Goal Actual Percent	- 17 -	- - -	50,000 50,000 100%	4 8 209%	- -	50,0	008 025 .00%
Annual kWh Savings	Goal Actual Percent	- - -	- - -	2,600,000 4,540,000 175%	3,171,974 2,055,773 65%	- - -	5,771,6 6,595, 1	
Lifetime kWh Savings	Goal Actual Percent	- - -	- - -	7,131,184 12,450,000 175%	40,436,356 25,506,559 63%	- - -	47,567, 37,956,	

<sup>\*</sup>Updates on the Customer Engagement Platform:

- (1) Launched on March 31, 2016.
- (2) Completed the following marketing efforts in NH:
  - a. March 2016 edition of the Customer Update contained article with links to energy efficiency programs and online Energy Savings Plan.
  - b. May 2016 eNewsletter promoted the Energy Savings Plan with customized energy savings recommendations.
  - c. Promoted the Customer Engagement Platform in the September 2016 edition of the Eversource Customer Update eNewsletter.
  - d. Eversource has redesigned the home page for the Energy Savings Plan to engage more users. When customers log into their account

they will now see prompts to log-in to the Energy Savings Plan. Additionally, there are new links on Eversource.com to promote visitors to the Energy Savings Plan.

- e. Eversource has added significantly more social media content to promote the Energy Savings Plan to New Hampshire customers on Facebook and Twitter.
- f. Completed employee trainings for customer service representatives and members of the energy efficiency staff (234 people)
- g. November 2017 Launched e-mail campaign to 110,000 customers testing 3 different messages to encourage new users
- h. Winter 2017/2018 The Banner section on the Eversource.com home page is refreshed on a periodic basis. The message during winter 2017/2018 includes a link to CEP.
- (3) Future marketing efforts planned in NH include:
  - a. Email campaigns;
  - b. Additional bill inserts;
  - c. One-on-one roll out with largest customers; and
  - d. Frequently scheduled posts on the Eversource NH Facebook and Twitter platforms.
  - e. Integration of CEP widgets into the customers' account page on Eversource.com

#### **Education Programs**

			Electric Utilitie	es			Gas Utilities		
	Liberty				Sub-total			Sub-total	Grand
Description	Utilities	NHEC	Eversource	Unitil	Electric	LU Gas	Unitil Gas	Gas	Total
Program Expenses									
Budget	\$ 23,43	\$ \$ 39,35	8 \$ 210,000	\$ 45,000	\$ 317,793	\$ 64,500	\$ 14,400	\$ 78,900	\$ 396,693
Actual*	11,77	24,55	9 175,701	14,612	226,645	20,476	5,759	26,235	252,879
Percent	50'	62	% 84%	32%	71%	32%	40%	33%	64%

<sup>\*</sup>This reflects a credit for program reimbursements from the other program administrators received by Eversource for shared educational expenses in 2016. See NHSaves for a list of all Energy Efficiency Events supported or promoted (http://www.nhsaves.com/events/).

#### **Activities**

#### **Residential Programs**

Jan 23: Button Up workshop, Russell Elementary School, Rumney, NF

Mar 16: Granite State South Board of Realtors, Londonderry, NH

Mar 17-19: NH State Home Show, Radisson Conference Center, Manchester, NH

Mar 25: The 2nd Annual Greater Concord Home Show, Everett Arena, Concord, NH

Mar 20: NH Home Builders Home Show, Manchester, NH

Mar 30: BPI Building Analyst Course, Lakes Region Community College, Laconia, NF

May 23: Energy Codes and Zero Energy Homes Training, Manchester, NH

May 18: Residential Code Training, Dover, NH

May 20: Home Team NH: Seminar for New Home Owners, Manchester, NH

May 24: The Energize 360 Seacoast Regional Energy Hub, Portsmouth, NF

May 31: Energize 360: Take Control of Your Energy Future, Stratham, NH

June 1: Certified Energy Manager Course, Laconia, NH

June 9: White Mountain Oil and Propane Open House, North Conway, NF

June 17: Home Depot host NHSaves, Concord, NH

August 6: Home Depot hosts NHSaves, Nashua, NH

August 21: Certified Energy Management Certification Course, Laconia, NH

August 25: Building Operator Certification Level II Course, Laconia, NH

September 13: Lowe's hosts NHSaves, Greenland, NH

September 14: Energy Codes and Zero Energy Homes Training, Atkinson, NF

September 19: Button Up workshop, Plainfield Elementary School, Meriden, NF

September 21: Lowe's hosts NHSaves, Epping, NH

September 27: Lowe's hosts NHSaves, Greenland, NH

October2: Energy Codes and Zero Energy Homes Training, Woodstock, NF

October 7: Home Depot hosts NHSaves, Keene, NH

October 7: NHSaves ButtonUp Workshop, Keene, NH

October 25: NHSaves ButtonUp Workshop, Derry, NH

October 25: NHSaves ButtonUp Workshop, Littleton, NH

November 2: NHSaves ButtonUp Workshop, Plymouth, NH

November 3: Practical Applications for Heat Pumps, Meredith, NH

November 4: NHSaves ButtonUp Workshop, Albany, NH

November 8: NHSaves ButtonUp Workshop, Francestown, NH

November 13: NHSaves ButtonUp Workshop, Orford, NH November 13: NHSaves ButtonUp Workshop, Webinar

December 6: NHSaves ButtonUp Workshop, Meredith, NH

December 7: NHSaves ButtonUp Workshop, Lancaster, NH

December 11: NHSaves ButtonUp Workshop, Exeter, NH

Jan - December: 157 presentations about energy efficiency have been made to 4,126 students at 39 schools across the state

#### **Commercial Programs**

Feb 24: Building Operator Certification Class, Lakes Region Community College, Laconia, NF

Mar 9: Energy Efficiency LED Solutions Exposition, Radisson Conference Center, Manchester, NF

April 7: CAIR Workshop, Anheuser Busch, Merrimack, NH

May 6: State Employee Energy Fair, Concord, NH

May 11: Commercial Code Training, Manchester, NH

May 16: Commercial Code Training, Portsmouth, NH

September 13: Commercial HVAC Upgrades and Maintenance, The Centennial Hotel, Concord, NH

September 20: Weatherization: Savings & Comford for Small Business and Municipalities. Claremont, NF

September 21: NH Commercial Energy Code and Beyond, Henniker, NH

September 26, NH Commercial Energy Code and Beyond, North Woodstock, NH

September 27: Commercial HVAC Upgrades and Maintenance, Nashua Country Club, Nashua, NH

October 11: Business Networking Breakfast on Energy Efficiency, Lebanon, NH

November 8: Tag Along on a Commercial Walk-Through Energy Audit, Portsmouth, NF

November 14: Lighting and Lighting Controls for Small Business, Lebanon, NF

#### Forward Capacity Market (FCM) Proceeds and Expenses

\$	Liberty Utilities 210,000 28,500		<b>NHEC</b> 65,000	Ė	versource		Unitil		Grand Total
	210,000		-				Ontai		Total
	-,		65,000	ċ					ļ
\$	28,500	¢		Ş	4,037,831	\$	312,800	\$	4,625,631
		Y	10,000	\$	160,000	\$	41,820	\$	240,320
\$	53,142	\$	12,128	\$	425,537	\$	67,175	\$	557,982
	50,615		10,148		427,879		65,961		554,602
	188,744		18,687		1,573,553		215,229		1,996,213
	156,499		54,035		1,425,941		193,304		1,829,779
\$	448,999	\$	94,997	\$	3,852,910	\$	541,669	\$	4,938,575
\$	-	\$	-	\$	-	\$	-	\$	-
	-		-		1,000		1,000		2,000
	-		-		-		-		-
	-		-		-		-		-
\$	-	\$	-	\$	1,000	\$	1,000	\$	2,000
\$	2,282	\$	_	\$	5,164	\$	3,141	\$	10,587
1	18,635		6,368	·	19,111	·	12,471	ľ	56,585
	1,789		4,267		11,073		331		17,460
	1,147		-		8,237		410		9,794
\$	23,854	\$	10,635	\$	43,585	\$	16,353	\$	94,427
		_							
\$	23,854	\$	10,634.8	\$	44,585	\$	17,353	\$	96,427
\$	425,145	\$	84,362	\$	3,808,325	\$	524,316	\$	4,842,148
	\$ \$	\$ 448,999 \$ 448,999 \$ \$ - \$ 2,282 18,635 1,789 1,147 \$ 23,854	\$ 448,999 \$  \$ 448,999 \$  \$ - \$	\$ - \$	\$ 448,999 \$ 94,997 \$  \$ - \$ - \$    \$ - \$ - \$  \$ 18,635 6,368  1,789 4,267  1,147 - \$  \$ 23,854 \$ 10,634.8 \$	188,744       18,687       1,573,553         156,499       54,035       1,425,941         \$ 448,999       94,997       \$ 3,852,910         \$ -       \$ -       -         -       -       1,000         -       -       -         \$ -       \$ -       1,000         \$ -       \$ -       \$ 1,000         \$ -       \$ -       \$ 1,000         \$ 2,282       \$ -       \$ 5,164         18,635       6,368       19,111         1,789       4,267       11,073         1,147       -       8,237         \$ 23,854       \$ 10,635       \$ 43,585	188,744       18,687       1,573,553         156,499       54,035       1,425,941         \$ 448,999       94,997       \$ 3,852,910       \$         \$ -       \$ -       \$ -       \$ -         -       -       1,000       -       -         -       -       -       -       -         \$ -       \$ -       \$ 1,000       \$         \$ -       \$ -       \$ 1,000       \$         \$ -       \$ -       \$ 1,000       \$         \$ -       \$ -       \$ 5,164       \$         18,635       6,368       19,111       1,789       4,267       11,073         1,147       -       8,237       \$       23,854       \$ 10,635       \$ 43,585       \$	188,744       18,687       1,573,553       215,229         156,499       54,035       1,425,941       193,304         \$ 448,999       \$ 94,997       \$ 3,852,910       \$ 541,669         \$ -       \$ -       \$ -       \$ -         -       -       1,000       1,000         -       -       -       -         -       -       -       -         \$ -       \$ -       \$ 1,000       \$ 1,000         \$ -       \$ -       \$ 1,000       \$ 1,000         \$ -       \$ -       \$ 1,000       \$ 1,000         \$ 2,282       \$ -       \$ 5,164       \$ 3,141         18,635       6,368       19,111       12,471         1,789       4,267       11,073       331         1,147       -       8,237       410         \$ 23,854       \$ 10,635       \$ 43,585       \$ 16,353	188,744       18,687       1,573,553       215,229         156,499       54,035       1,425,941       193,304         \$       448,999       \$ 94,997       \$ 3,852,910       \$ 541,669       \$         \$       -       \$       -       \$       -       \$         -       -       1,000       1,000       1,000       1,000       \$         -

<sup>\*</sup> The Statewide Electric Utilities leverage the Forward Capacity Market which provides additional energy efficiency funds to the NH Statewide energy efficiency programs. The FCM proceeds budget and actual FCM proceeds are allocated to the residential and the C&I sectors based on an estimate of each sector's contribution to peak demand reduction (approximately 30% for the Residential sector and 70% for the C&I sector). Initially approved by the Commission in its Order No. 24,930 in DE 08-130 dated January 5, 2009 (2009 Statewide Programs) and in all subsequent Statewide program Orders.

## **Expenses By Activity Residential Programs**

					Ele	ctric Utilities	3				Gas	Utilities			
			Liberty						Sub-total				:	Sub-total	Grand
Description		I	Utilities	NHEC	E	versource		Unitil	Electric	LU Gas	U	nitil Gas		Gas	Total
Home Energy	Internal Admin	\$	4,750	\$ 26,995	\$	111,965	\$	52,895	\$ 196,604	\$ 12,990	\$	27,133	\$	40,123	\$ 236,727
Assistance	External Admin		715	7,605		9,334		3,058	20,712	1,833		1,282		3,115	23,827
	Rebate/Services		266,151	212,248		2,637,387		272,786	3,388,572	673,059		160,555		833,614	4,222,185
	Implementation Services		57,565	28,439		103,234		42,797	232,035	77,840		23,820		101,660	333,695
	Marketing		10,163	1,505		2,359		7,144	21,171	27,789		3,260		31,049	52,220
	EM&V		13,174	3,358		66,392		9,551	92,474	32,161		5,069		37,230	129,704
	Total	\$	352,518	\$ 280,148	\$	2,930,672	\$	388,231	\$ 3,951,570	\$ 825,671	\$	221,119	\$	1,046,790	\$ 4,998,360
ENERGY STAR Homes	Internal Admin	\$	902	\$ 11,032	\$	37,227	\$	12,755	\$ 61,917	\$ 3,721	\$	18,060	\$	21,781	\$ 83,697
	External Admin		219	2,546		3,104		737	6,605	248		853		1,101	7,706
	Rebate/Services		27,652	60,396		1,057,356		64,228	1,209,631	78,233		131,948		210,181	1,419,812
	Implementation Services		12,648	50,775		57,599		12,810	133,832	10,416		11,315		21,731	155,564
	Marketing		4,031	743		9,450		1,791	16,015	3,935		2,239		6,174	22,189
	EM&V		7,883	4,159		54,173		9,106	75,320	14,431		6,496		20,927	96,247
	Total	\$	53,335	\$ 129,651	\$	1,218,908	\$	101,427	\$ 1,503,321	\$ 110,983	\$	170,911	\$	281,894	\$ 1,785,216
HP w/ENERGY STAR	Internal Admin	\$	3,227	\$ 13,149	\$	70,127	\$	29,538	\$ 116,041	\$ 7,275	\$	15,404	\$	22,679	\$ 138,720
	External Admin		338	4,807		5,877		1,702	12,724	1,329		728		2,057	14,781
	Rebate/Services		119,569	80,945		1,061,284		98,697	1,360,495	246,861		78,476		325,337	1,685,832
	Implementation Services		12,072	45,971		162,712		71,516	292,271	49,418		20,600		70,018	362,289
	Marketing		8,948	832		12,394		5,924	28,098	24,830		1,851		26,681	54,779
	EM&V		6,352	2,933		52,686		5,314	67,284	24,003		2,879		26,882	94,166
	Total	\$	150,506	\$ 148,637	\$	1,365,080	\$	212,691	\$ 1,876,914	\$ 353,716	\$	119,938	\$	473,654	\$ 2,350,568
ENERGY STAR Products	Internal Admin	\$	3,656	\$ 27,176	\$	66,336	\$	39,534	\$ 136,703	\$ 10,846	\$	23,667	\$	34,513	\$ 171,216
	External Admin		438	6,272		5,530		2,285	14,525	1,486		3,957		5,443	19,967
	Rebate/Services		179,582	168,789		1,773,316		247,675	2,369,362	856,577		211,010		1,067,587	3,436,948
	Implementation Services		45,746	97,019		80,214		32,120	255,099	70,297		8,288		78,585	333,684
	Marketing		13,718	8,066		111,416		12,154	145,353	22,526		3,301		25,827	171,180
	EM&V		8,220	834		21,854		7,137	38,045	26,834		4,417		31,251	69,296
	Total	\$	251,359	\$ 308,155	\$	2,058,667	\$	340,905	\$ 2,959,087	\$ 988,565	\$	254,640	\$	1,243,205	\$ 4,202,292

## Expenses by Activity Residential Programs (Continued)

					Ele	ctric Utilities	S					Gas	Utilities			
			Liberty						9	Sub-total				Sub-total		Grand
Descript	ion	Ţ	<b>Jtilities</b>	NHEC	E	versource		Unitil		Electric	LU Gas	U	Initil Gas	Gas		Total
Other*	Internal Admin	\$	3,847	\$ 1,082	\$	15,842	\$	-	\$	20,771	\$ 5,720	\$	-	\$ 5,720	\$	26,490
	External Admin		-	-		1,321		-		1,321	\$ 414		-	414		1,734
	Rebate/Services		-	-		473,590		-		473,590	\$ 182,276		-	182,276		655,866
	Implementation Services		-	-		21,524		-		21,524	\$ 20,737		-	20,737		42,260
	Marketing		-	-		-		-		-	\$ 6,272		-	6,272		6,272
	EM&V		6,410	2,540		8,051		-		17,002	\$ 8,669		-	8,669		25,671
	Total	\$	10,257	\$ 3,622	\$	520,328	\$	-	\$	534,207	\$ 224,088	\$	-	\$ 224,088	\$	758,295
Total Residential	Internal Admin	\$	16,382	\$ 79,434	\$	301,497	\$	134,722	\$	532,036	\$ 40,551	\$	84,264	\$ 124,815	\$	656,851
	External Admin		1,709	21,230		25,166		7,782		55,887	5,310		6,820	12,130		68,017
	Rebate/Services		592,954	522,377		7,002,933		683,386		8,801,650	2,037,006		581,989	2,618,995	1	11,420,645
	Implementation Services		128,032	222,203		425,284		159,243		934,762	228,708		64,023	292,731		1,227,492
	Marketing		36,860	11,145		135,619		27,013		210,638	85,352		10,651	96,003		306,641
	EM&V		42,039	13,824		203,156		31,108		290,126	106,098		18,861	124,959		415,085
	Total	\$	817,976	\$ 870,213	\$	8,093,656	\$	1,043,254	\$1	10,825,099	\$ 2,503,023	\$	766,608	\$ 3,269,631	\$ 1	14,094,730
Total %	Internal Admin		2.0%	9.1%		3.7%		12.9%		4.9%	1.6%		11.0%	3.8%		4.7%
	External Admin		0.2%	2.4%		0.3%		0.7%		0.5%	0.2%		0.9%	0.4%		0.5%
	Rebate/Services		72.5%	60.0%		86.5%		65.5%		81.3%	81.4%		75.9%	80.1%		81.0%
	Implementation Services		15.7%	25.5%		5.3%		15.3%		8.6%	9.1%		8.4%	9.0%		8.7%
	Marketing		4.5%	1.3%		1.7%		2.6%		1.9%	3.4%		1.4%	2.9%		2.2%
	EM&V		5.1%	1.6%		2.5%		3.0%		2.7%	4.2%		2.5%	3.8%		2.9%
	Total		100.0%	100.0%		100.0%		100.0%		100.0%	100.0%		100.0%	100.0%		100.0%

<sup>\*</sup> Other includes company-specific programs, education, forward capacity market and loan program implementation expenses.

## Expenses by Activity C&I and Municipal Programs

					Ele	ctric Utilities	;				Gas	Utilities		
			Liberty						Sub-total				Sub-total	Grand
		ı	Utilities	NHEC	E	versource		Unitil	Electric	LU Gas	U	nitil Gas	Gas	Total
Large Business Energy	Internal Admin	\$	7,102	\$ 21,854	\$	170,612	\$	64,975	\$ 264,543	\$ 18,930	\$	26,614	\$ 45,544	\$ 310,087
Solutions	External Admin		1,281	5,044		14,224		4,569	25,118	2,849		7,253	10,102	35,220
	Rebate/Services		553,372	164,803		4,897,593		590,406	6,206,175	880,739		272,254	1,152,993	7,359,167
	Implementation Services		118,713	43,155		445,960		63,154	670,982	127,238		61,917	189,155	860,136
	Marketing		17,463	1,282		20,159		10,838	49,741	36,700		3,506	40,206	89,947
	EM&V		24,284	671		61,891		14,267	101,113	51,485		5,081	56,566	157,679
	Total	\$	722,215	\$ 236,809	\$	5,610,438	\$	748,209	\$ 7,317,671	\$ 1,117,941	\$	376,625	\$ 1,494,566	\$ 8,812,237
Small Business Energy	Internal Admin	\$	4,451	\$ 21,217	\$	100,745	\$	67,335	\$ 193,747	\$ 18,422	\$	52,811	\$ 71,233	\$ 264,981
Solutions	External Admin		812	4,896		8,399		3,894	18,001	2,502		10,579	13,081	31,082
	Rebate/Services		306,994	141,113		2,668,456		656,145	3,772,708	627,214		142,903	770,117	4,542,825
	Implementation Services		75,491	62,578		367,295		38,994	544,357	112,085		14,892	126,977	671,334
	Marketing		11,390	1,485		8,069		7,799	28,743	42,625		9,298	51,923	80,666
	EM&V		23,992	6,862		101,621		20,336	152,811	45,665		8,704	54,369	207,180
	Total	\$	423,129	\$ 238,152	\$	3,254,584	\$	794,503	\$ 4,710,368	\$ 848,513	\$	239,187	\$ 1,087,700	\$ 5,798,068
Municipal	Internal Admin	\$	1,338	\$ 14,567	\$	47,132	\$	41,895	\$ 104,931	\$ -	\$	-	\$ -	\$ 104,931
	External Admin		328	3,362		3,929		3,604	11,223	-		-	-	11,223
	Rebate/Services		116,407	107,549		1,371,148		299,276	1,894,380	-		-	-	1,894,380
	Implementation Services		29,432	30,105		14,254		19,185	92,977	-		-	-	92,977
	Marketing		4,471	1,245		2,760		8,680	17,155	-		-	-	17,155
	EM&V		9,498	1,543		44,393		14,123	69,558	-		-	-	69,558
	Total	\$	161,473	\$ 158,370	\$	1,483,617	\$	386,763	\$ 2,190,223	\$ -	\$	-	\$ -	\$ 2,190,223
Other*	Internal Admin	\$	5,660	\$ 5,063	\$	38,627	\$	4,280	\$ 53,630	\$ 463	\$	-	\$ 463	\$ 54,092
	External Admin		-	586	\$	3,220		5,948	9,754	-		-	-	9,754
	Rebate/Services		11,212	20,338	\$	803,117		-	834,667	20,013		-	20,013	854,679
	Implementation Services		-	3,029	\$	43,998		14,612	61,639	-		5,491	5,491	67,130
	Marketing		-	149	\$	56,873		-	57,022	-		268	268	57,290
	EM&V		8,497	6,006	\$	19,467		-	33,970			-	-	33,970
	Total	\$	25,369	\$ 35,170	\$	965,303	\$	24,840	\$ 1,050,682	\$ 20,476	\$	5,759	\$ 26,235	\$ 1,076,916

<sup>\*</sup> Other includes company-specific programs, education, forward capacity market and loan program implementation expenses.

Expenses by Activity
C&I and Municipal Program Total and Grand Total (Residential, C&I and Municipal)

				Elect	ric Utilities	5				Gas	Utilities			
		Liberty						Sub-total				9	Sub-total	Grand
		Utilities	NHEC	Eve	ersource		Unitil	Electric	LU Gas	U	Jnitil Gas		Gas	Total
Total C&I and	Internal Admin	\$ 18,549	\$ 62,701	\$	357,115	\$	178,485	\$ 616,850	\$ 37,816	\$	79,425	\$	117,241	\$ 734,091
Municipal	External Admin	2,421	13,888		29,773		18,015	64,096	5,351		17,832		23,183	87,279
	Rebate/Services	987,984	433,804	g	9,740,314		1,545,827	12,707,930	1,527,965		415,157		1,943,122	14,651,051
	Implementation Services	223,636	138,867		871,507		135,945	1,369,954	239,322		82,300		321,622	1,691,577
	Marketing	33,323	4,161		87,861		27,317	152,662	79,325		13,072		92,397	245,059
	EM&V	66,272	15,082		227,373		48,726	357,452	97,150		13,785		110,935	468,387
	Total	\$ 1,332,186	\$ 668,501	\$ 13	1,313,942	\$	1,954,315	\$ 15,268,944	\$ 1,986,929	\$	621,571	\$	2,608,500	\$ 17,877,445
Total C&I and	Internal Admin	1.4%	9.4%		3.2%		9.1%	4.0%	1.9%		12.8%		4.5%	4.1%
Municipal %	External Admin	0.2%	2.1%		0.3%		0	0.4%	0.3%		2.9%		0.9%	0.5%
	Rebate/Services	74.2%	64.9%		86.1%		79.1%	83.2%	76.9%		66.8%		74.5%	82.0%
	Implementation Services	16.8%	20.8%		7.7%		0	9.0%	12.0%		13.2%		12.3%	9.5%
	Marketing	2.5%	0.6%		0.8%		1.4%	1.0%	4.0%		2.1%		3.5%	1.4%
	EM&V	5.0%	2.3%		2.0%		2.5%	2.3%	4.9%		2.2%		4.3%	2.6%
	Total	100.0%	100.0%		100.0%		100.0%	100.0%	100.0%		100.0%		100.0%	100.0%
Grand Total	Internal Admin	\$ 34,932	\$ 142,135	\$	658,613	\$	313,207	\$ 1,148,886	\$ 78,366	\$	163,689	\$	242,055	\$ 1,390,942
(Residential,	External Admin	4,130	35,117		54,939		25,797	119,983	10,661		24,652		35,313	155,296
C&I and Municipal)	Rebate/Services	1,580,938	956,181	16	6,743,247		2,229,213	21,509,580	3,564,970		997,146		4,562,116	26,071,696
	Implementation Services	351,668	361,070	2	1,296,791		295,188	2,304,716	468,030		146,323		614,353	2,919,069
	Marketing	70,184	15,306		223,480		54,330	363,300	164,677		23,723		188,400	551,699
	EM&V	108,310	28,906		430,528		79,834	647,578	203,248		32,646		235,894	883,472
	Total	\$ 2,150,162	\$ 1,538,715	\$ 19	9,407,598	\$	2,997,569	\$ 26,094,043	\$ 4,489,953	\$	1,388,179	\$	5,878,132	\$ 31,972,174
Grand Total	Internal Admin	1.6%	9.2%		3.4%		10.4%	4.4%	1.7%		11.8%		4.1%	4.4%
%	External Admin	0.2%	2.3%		0.3%		0.9%	0.5%	0.2%		1.8%		0.6%	0.5%
(Residential,	Rebate/Services	73.5%	62.1%		86.3%		74.4%	82.4%	79.4%		71.8%		77.6%	81.5%
C&I and Municipal)	Implementation Services	16.4%	23.5%		6.7%		9.8%	8.8%	10.4%		10.5%		10.5%	9.1%
	Marketing	3.3%	1.0%		1.2%		1.8%	1.4%	3.7%		1.7%		3.2%	1.7%
	EM&V	5.0%	1.9%		2.2%		2.7%	2.5%	4.5%		2.4%		4.0%	2.8%
	Total	100.0%	100.0%		100.0%		100.0%	100.0%	100.0%		100.0%		100.0%	100.0%

#### Evaluation, Monitoring and Verification (EM&V)

					Ele	ctric Utilities			Gas Utilities							
		Liberty						Sub-total					9	Sub-total		Grand
Description		Utilities NHEC				Eversource	Unitil	Electric		LU Gas		Unitil Gas	Gas			Total
Program Expenses	Budget	\$ 137,975	\$	84,459	\$	1,014,813	\$ 185,647	\$ 1,422,894	\$	299,200	\$	71,138	\$	370,338	\$	1,793,232
	Actual	\$ 108,310	\$	28,906	\$	430,528	\$ 79,834	\$ 647,578	\$	203,248	\$	32,646	\$	235,894	\$	883,472
	Percent	78%		34%		42%	43%	46%		68%		46%		64%		49%

#### Notes:

- (1) The Evaluation, Monitoring and Verification budget is based on 5% of the annual Statewide Energy Efficiency Program budget
- (2) The actual EM&V expenses for each program are included in the expense totals reported for each program

Status of EM&V Studies:	Est. Cost	Vendor	Status
Treat/Otter Auditing/Tracking Software	\$150,000	PSD	Annual cost billed monthly
NEEP/CEE Regional/National M&E:	\$100,000	NEEP	Ongoing
- Early Replacement Measures, Phase 2 (Gas)		Evergreen Economics	Completed: 11-4-2015
2015 NEEP Carryover Initiatives			
- Incremental Cost Research (Emerging Technologies)		NEEP	Completed: Q2 2016
- Net Savings Guidelines & Supporting Research		NEEP	Completed: Q2 2016
- Loadshape Data Catalog		NEEP	Completed: Q2 2016
2016 NEEP Initiatives			
- Steering Committee Facilitation & Info Exchange		NEEP	Completed: Q4 2016
- EM&V Protocols, Reporting Tools & Training		NEEP	Completed: Q4 2016
- EM&V 2.0 - Advanced Data Collection & Data Analytics		NEEP	Ongoing thru 2019
- EM&V for EE & Demand Side Energy Resources Integration		NEEP	Completed: Q4 2016
<ul> <li>EM&amp;V for New Technologies &amp; Program Models</li> </ul>		NEEP	Completed: Q4 2016
- State EE Data Analysis & Trends (REED database)		NEEP	Annual, Completed: Q4 2016
2017 NEEP Initiatives			
- Market Transformation for Advanced Efficiency Solutions		NEEP	Completed: Q4 2017
- Advanced Efficiency Leadership Network		NEEP	Completed: Q4 2017
- Resilient, High Performance Buildings & Communities		NEEP	Completed: Q4 2017
- Efficient Strategic Electrification		NEEP	Completed: Q4 2017
- NEI technical assistance report		NEEP	Completed: Q2 2017
Energy Star Homes - Process & Impact Evaluation	\$160,000	ERS	Completed: Q4 2017
Small Business Lighting - Impact Evaluation	\$180,000	DNV-GL	ECD: Q2 2018
Home Energy Reports Pilot Program Evaluation (Eversource)	\$61,000	Navigant	Completed: 3-24-2016
NE Avoided Energy Supply Cost Study (2018)	\$58,338	Synapse Energy Economics, Inc.	ECD: Q2 2018
Energy Star Products RFP	\$245,660	The Cadmus Group LLC	ECD: Q3 2018
Home Energy Assistance Impact, Process, and Low-Income NEI Evaluation	TBD	TBD	ECD: Q1/Q2 2019
Home Performance with Energy Star Impact and Process Evaluation	TBD	TBD	ECD: Q1/Q2 2019
Non-Lighting Impact and Process Evaluation for Multiple C&I Programs	TBD	TBD	ECD: Q1/Q2 2019
Crosscutting Non-Energy Impacts Study	TBD	TBD	ECD: Q2 2019
Energy Efficiency Market Assessment	TBD	TBD	ECD: Q3 2018

Evaluations available at: http://www.puc.state.nh.us/Electric/Monitoring%20and%20Evaluation%20Reports/Monitoring\_Evaluation\_Report\_List.htm

## Revolving Loan Fund (RLF)

Description		Liberty Utilities		NHEC	E	versource		Unitil
Amount Available to Loan								
Revolving Loan Fund <sup>1</sup>		\$ 303,000	\$	296,558	\$	690,000	\$	800,250
Less: Loans		512,299		559,354		1,451,085		1,275,572
Plus: Loan Payments Re	ceived	308,972		468,994		1,210,313		820,429
Current Balance		99,673		206,197		449,228		345,106
Less: Loans in Process		-		-		-		1,541
Less: Potential Loans		-		7,381		14,000		-
Amount Available to Loa	an	\$ 99,673	\$	198,816	\$	435,228	\$	343,565
Maximum Loans and Maximum Te	rm							
Residential	Maximum Loan	\$ 2,000	\$	2,000	\$	2,000	\$	2,000
	Maximum Term	7 years		7 years		7 years		7 years
Municipal and C&I <sup>2</sup>	Maximum Loan	\$ 50,000	\$	_	\$	-	\$	50,000
·	Maximum Term	10 years		Smart Start		Smart Start	•	10 years
Year-to-date Project Financing Info	ormation							
Residential	No. of Projects Financed	-		7		11		1
	Average Loan Amount	\$ -	\$	2,207	\$	1,893	\$	1,541
Municipal and C&I <sup>2</sup>	No. of Projects Financed	1		-		-		5
	Average Loan Amount	47,262		N/A		N/A		12,278

- (1) Includes funds from a RGGI-funded grant awarded to the Electric Utilities in 2009 and Statewide Energy Efficiency Program funds.
- (2) Not applicable to the NHEC and Eversource. Utilize SmartStart Loan Program.

#### **Smart Start Program**

	Description			NHEC	E	versource
Year-to-Date Ar	mount Available to Loan					
	Loan Fund Balance 1			\$ 692,233	\$	343,482
	Less: Year-to-Date Loans			133,509		1,086,708
	Plus: Loan Repayments (exclud	ing reserve for bad debt)		64,390		872,625
	Current Balance			\$ 623,114	\$	129,398
	Less: Loans in Process			-		-
	Less: Potential Loans			-		-
	Less: Future Committed Loans			-		-
	Add: Anticipated Loan Repayme	ents Thru Year End		-		-
	Amount Available to Loan			\$ 623,114	\$	129,398
Year-to-Date Re	eserve for Bad Debt (Uncollectibles)					
	Initial Balance <sup>1</sup>			Not Applicable	\$	257,777
	Plus: Bad Debt Collections <sup>2</sup>			-		43,631
	Less: Bad Debt Charges			_		-
	Ending Balance			\$ -	\$	301,408
Year-to-date Ac	dministrative and Implementation Expen	ises <sup>3</sup>	:	\$ 2,160	\$	7,486
Year-to-date Pa	ayments to Contractors Supporting Custo	omer Projects	:	\$ 49,659	\$	279,630
Year-to-date Pe	erformance Incentive <sup>4</sup>			Not Applicable	\$	52,358
Year-to-date Pr	roject Financing Information					
	Municipal and C&I 5	No. of Projects Financed		2		17
		Total Loan Amount	] :	\$ 133,509	\$	1,086,708
		Average Loan Amount		\$ 66,755	\$	63,924
		Lifetime kWh Savings <sup>6</sup>		1,352,429		11,028,296
		Lifetime MMBTU Savings 6		-		
		Lifetime kWh Savings <sup>7</sup>		3,294,200		_
		Lifetime MMBTU Savings 7		-,		_
		Lifetime Electric Bill Savings	:	\$ 494,325	\$	106,584

- (1) As of June 1, 2017.
- (2) 5% of the loan amount is reserved for uncollectibles.
- (3) Eversource's Annual Budget: \$52,000 (see page 16).
- (4) The performance incentive is based on 6% of the loan repayments, excluding the reserve for bad debt.
- (5) C&I not applicable to Eversource; Municipal only.
- (6) Also reported in the applicable C&I program report.
- (7) Incremental savings also reported on Company Specific Programs (see page 15)

## Residential Third Party Financing Option Funded Through the Statewide Programs

					Elec	tric Utilities						Gas	s Utilities					
	L	iberty							S	ub-total					S	ub-total		Grand
Description	ι	Itilities		NHEC	Eν	ersource/		Unitil		Electric		LU Gas	ι	Jnitil Gas <sup>1</sup>		Gas		Total
Amount Available for Interest Rate Buy-Downs																		
Budget	Ś	4,780	Ś	8,000	\$	47,600	\$	20,000	\$	80,380	\$	36,920	\$	10,000	\$	46,920	\$	127,300
Less: Interest Rate Buy-Downs Paid	Ś		\$	3,009		8,245		772		12,773		11,931		6,976		18,907		31,680
Remaining Budget	\$		\$	4,991		39,355		19,228	_	67,607		24,989		3,024		28,013		95,620
Less: Potential Interest Rate Buy-Downs <sup>1</sup>	Ś	, -	\$	-	\$	11,698		•	Ś	11,698	Ś	, -	\$	, -	\$	-	Ś	11,698
Amount Available for Interest Rate Buy-Downs	\$	4,033	\$	4,991	_	27,657	_	19,228	\$		\$	24,989	\$	3,024	_	28,013	\$	83,922
Year-to-date Project Loan Information																		
No. of Projects Financed		4		4		21		1		30		16		12		28		58
Total Project Cost <sup>2</sup>	\$	25,490	\$	-	\$	183,358	\$	-	\$	208,848	\$	141,717	\$	16,969	\$	158,686	\$	367,534
Average Project Cost <sup>2</sup>	\$	6,373	\$	-	\$	8,731	\$	-	\$	6,962	\$	8,857		1,414	\$	5,667	\$	6,337
Total Loan Amount	\$	14,529	\$	32,977	\$	103,353	\$	8,284	\$	159,143	\$	117,891	\$	76,519	\$	194,410	\$	353,553
Average Loan Amount	\$	3,632	\$	8,244	\$	4,922	\$	8,284	\$	5,305	\$	7,368	\$	6,377	\$	6,943	\$	6,096
Average Loan Term (years)		2.9		-		3.7		60.0		5.0		4.5		51.0		24.4		14.4
Total Interest Rate Buy-Down Amount	\$	747	\$	3,009	\$	8,245	\$	772	\$	12,773	\$	11,931	\$	6,976	\$	18,907	\$	31,680
Average Interest Rate Buy-Down Amount	\$	187	\$	752	\$	393		772.00	\$	426	\$	746	\$	581	\$	675	\$	546
Average Gross Interest Rate		5.99%		6.74%		6.18%		5.99%		6.22%		6.27%		5.99%		6.15%		6.19%
Average Customer Interest Rate		2.00%		2.00%		2.00%		2.00%		2.00%		2.00%		2.00%		2.00%		2.00%
Average Sq. Footage of Home (HPwES Projects)		1,599		1,664		1,822		1,520		1,761		1,662		6,457		3,717		2,705
Total Estimated Annual Space Heating Energy Savings (MMBtu) <sup>3</sup>		82		294		890		-		1,266		518		40		558		1,824
Average Estimated Annual Space Heating Energy Savings (MMBtu)		20		74		42		-		42		12		42		20		31
No. of Loan Write-offs		-		-		-		-		-		-		-		-		-
Total Loan Write-off Amount	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	Ç	<b>;</b> -	\$	-	\$	-
Pre-paid Interest Rate Buy-Down Amount	١.																	
Associated with Loan Write-off	\$	-	\$	-	\$	- :	\$	-	\$	-	\$	-	Ş	ş -	\$	-	\$	-

- (1) Estimated based on outstanding loan authorizations.
- (2) Includes utility and customer costs.
- (3) Also reported in the applicable Residential program reports. Includes space heating savings associated with all fuel sources.

## Electric Programs Actual Customers Served, Program Expenses, Lifetime kWh and MMBtu Savings

	LU FI	ectric	NI	IEC	Evers	ource	Unitil	Electric	To	tal
	20 2.	ccinc	101		24013	- Curice	O I II CI	Licotific		·tui
Home Energy Assistance										
Number of Units / Lifetime kWh Savings	48	1,016,583	32	505,550	591	7,205,056	51	520,565	722	9,247,755
Expenses / Lifetime MMBtu Savings	\$352,518	27,809	\$280,148	21,203	\$2,930,672	137,617	\$388,231	23,756	\$3,951,570	210,385
Home Performance w/ENERGY STAR										
Number of Rebates / Lifetime kWh Savings	37	1,601,780	34	1,123,502	408	5,049,018	42	870,657	521	8,644,957
Expenses / Lifetime MMBtu Savings	\$150,506	16,738	\$148,637	15,037	\$1,365,080	229,840	\$212,691	20,627	\$1,876,914	282,242
ENERGY STAR Homes										
Number of Homes / Lifetime kWh Savings	10	2,448,824	12	2,560,947	416	24,936,136	31	1,210,485	469	31,156,392
Expenses / Lifetime MMBtu Savings	\$53,335	798	\$129,651	23,978	\$1,218,908	245,095	\$101,427	12,156	\$1,503,321	282,027
ENERGY STAR Products										
Number of Rebates / Lifetime kWh Savings	12,452	8,343,311	55,166	12,471,355	93,420	86,694,050	10,771	11,607,074	171,808	119,115,789
Expenses / Lifetime MMBtu Savings	\$251,359	306	\$308,155	562	\$2,058,667	15,064	\$340,905	1,598	\$2,959,087	17,529
Large Business Energy Solutions										
Number of Participants / Lifetime kWh Savings	24	46,069,885	14	16,362,597	300	507,167,101	23	31,416,256	361	601,015,839
Expenses / Lifetime MMBtu Savings	\$722,215	0	\$236,809	0	\$5,610,438	0	\$748,209	0	\$7,317,671	0
Small Business Energy Solutions										
Number of Participants / Lifetime kWh Savings	51	20,698,428	37	6,644,652	422	164,545,312	84	31,503,210	594	223,391,602
Expenses / Lifetime MMBtu Savings	\$423,129	0	\$238,152	0	\$3,254,584	0	\$794,503	0	\$4,710,368	0
Municipal Program										
Number of Participants / Lifetime kWh Savings	9	3,676,701	9	2,194,946	110	63,800,878	21	16,951,890	149	86,624,414
Expenses / Lifetime MMBtu Savings	\$161,473	2,102	\$158,370	10,800	\$1,483,617	99,153	\$386,763	0	\$2,190,223	112,055
Educational Programs										
Expenses	\$11,772		\$24,559		\$175,701		\$14,612		\$226,645	
Company Specific Programs / FCM Expenses										
Number of Participants / Lifetime kWh Savings	0	0	0	0	50,008	37,956,559	0	0	50,008	37,956,559
Expenses / Lifetime MMBtu Savings	\$23,854	0	\$12,073	0	\$1,300,180	0	\$10,228	0	\$1,346,335	0
Smart Start (NHEC/PSNH), RLF (UES)										
Expenses	\$0		\$2,160		\$9,750		\$0		\$11,909	
Total Program Expenses	\$2,150,162		\$1,538,715		\$19,407,598		\$2,997,569		\$26,094,043	

# 4th Quarter Report January 2017 - December 2017 Electric Programs

### Actual Customers Served, Program Expenses, Lifetime kWh and MMBtu Savings

### (System Benefits Charge, Forward Capacity Market and Interest Funds Only) \*

	LU El	ectric	NE	HEC	Evers	source	Unitil	Electric	To	tal
Home Energy Assistance Number of Units / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	43 \$315,900	910,984 24,921	28 \$247,368	446,396 18,722	532 \$2,636,327	6,481,409 123,795	46 \$349,987	469,285 21,416	649 \$3,549,582	8,308,073 188,854
Home Performance w/ENERGY STAR Number of Rebates / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	37 \$150,506	1,601,780 16,738	34 \$148,637	1,123,502 15,037	408 \$1,365,080	5,049,018 229,840	42 \$212,691	870,657 20,627	494 \$1,876,914	9,492,001 266,302
ENERGY STAR Homes Number of Homes / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	10 \$53,335	2,448,824 798	12 \$129,651	2,560,947 23,978	416 \$1,218,908	24,936,136 245,095	31 \$101,427	1,210,485 12,156	469 \$1,503,321	31,156,392 282,027
ENERGY STAR Products  Number of Rebates / Lifetime kWh Savings  Expenses / Lifetime MMBtu Savings	12,452 \$251,359	8,343,311 306	55,166 \$308,155	12,471,355 562	93,420 \$2,058,667	86,694,050 15,064	10,771 \$340,905	11,607,074 1,598	159,381 \$2,959,087	156,842,364 17,224
Large Business Energy Solutions Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	24 \$722,215	46,069,885 0	14 \$236,809	16,362,597 0	300 \$5,610,438	507,167,101 0	23 \$748,209	31,416,256 0	388 \$7,317,671	575,644,382 0
Small Business Energy Solutions Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	51 \$423,129	20,698,428 0	37 \$238,152	6,644,652 0	422 \$3,254,584	164,545,312 0	84 \$794,503	31,503,210 0	594 \$4,710,368	223,391,602 0
Municipal Program  Number of Participants / Lifetime kWh Savings  Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0
Educational Programs Expenses	\$11,772		\$24,559		\$175,701		\$14,612		\$226,645	
Company Specific Programs / FCM Expenses Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	0 \$23,854	0 0	0 \$12,073	0 0	50,008 \$1,300,180	37,956,559 0	0 \$10,228	0 0	50,008 \$1,346,335	37,956,559 0
Smart Start (NHEC/PSNH), RLF (UES) Expenses	\$0		\$2,160		\$9,750		\$0		\$11,909	
Total Program Expenses	\$1,952,070		\$1,347,564		\$17,629,636		\$2,572,562		\$23,501,832	

<sup>\*</sup>Allocation is based on actual RGGI proceeds apportioned to the HEA and Municipal Programs. Municipal Programs include carryovers.

# 4th Quarter Report January 2017 - December 2017 Electric Programs

### Actual Customers Served, Program Expenses, Lifetime kWh and MMBtu Savings

#### (Energy Efficiency Fund Only - Regional Greenhouse Gas Initiative) \*

	LU El	ectric	NI	HEC	Evers	ource	Unitil	Electric	То	tal
Home Energy Assistance Number of Units / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	5 \$36,618	105,599 2,889	4 \$32,780	59,155 2,481	59 \$294,345	723,647 13,822	5 \$38,244	51,280 2,340	73 \$401,988	939,682 21,532
Home Performance w/ENERGY STAR  Number of Rebates / Lifetime kWh Savings  Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0
ENERGY STAR Homes Number of Homes / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 -	0 \$0	0 0
ENERGY STAR Products  Number of Rebates / Lifetime kWh Savings  Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0
Large Business Energy Solutions Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0
Small Business Energy Solutions Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0
Municipal Program  Number of Participants / Lifetime kWh Savings  Expenses / Lifetime MMBtu Savings	9 \$161,473	3,676,701 2,102	9 \$158,370	2,194,946 10,800	110 \$1,483,617	63,800,878 99,153	21 \$386,763	16,951,890 0	149 \$2,190,223	86,624,414 112,055
Educational Programs Expenses	\$0		\$0		\$0		\$0		\$0	
Company Specific Programs / FCM Expenses Number of Participants / Lifetime kWh Savings Expenses / Lifetime MMBtu Savings	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0	0 \$0	0 0
Smart Start (NHEC/PSNH), RLF (UES) Expenses	\$0		\$0		\$0		\$0		\$0	
Total Program Expenses	\$198,091		\$191,151		\$1,777,962		\$425,007		\$2,592,212	

<sup>\*</sup>Allocation is based on actual RGGI proceeds apportioned to the HEA and Municipal Programs. Municipal Programs include carryovers.

Gas Programs
Actual Customers Served, Program Expenses, Lifetime kWh and MMBtu Savings

	LU-	Gas	Uniti	l-Gas	To	tal
Home Energy Assistance						
Number of Units	227		35		262	
Expenses / Lifetime MMBtu Savings	\$825,671	94,136	\$221,119	21,089	\$1,046,790	115,225
Expenses / Enerime Minuta Savings	3823,071	94,130	Ş221,11 <i>9</i>	21,009	\$1,040,790	113,223
Home Performance w/ENERGY STAR						
Number of Units	93		40		133	
Expenses / Lifetime MMBtu Savings	\$353,716	77,153	\$119,938	19,890	\$473,654	97,043
ENERGY STAR Homes						
Number of Homes	44		52		96	
Expenses / Lifetime MMBtu Savings	\$110,983	52,828	\$170,911	26,270	\$281,894	79,098
ENERGY STAR Products						
Number of Rebates	1,423		407		1,830	
Expenses / Lifetime MMBtu Savings	\$988,565	207,548	\$254,640	61,685	\$1,243,205	269,233
Large Business Energy Solutions						
Number of Participants	188		17		205	
Expenses / Lifetime MMBtu Savings	\$1,117,941	707,862	\$376,625	355,318	\$1,494,566	1,063,180
Small Business Energy Solutions						
Number of Participants	4,811		41		4,852	
Expenses / Lifetime MMBtu Savings	\$848,513	396,550	\$239,187	80,192	\$1,087,700	476,742
Educational Programs						
Expenses	\$20,476		\$5,759		\$26,235	
Company Specific Programs / FCM Expenses						
Number of Participants	38,000		0		38,000	
Expenses / Lifetime MMBtu Savings	\$224,088	39,855	\$0	0	\$224,088	39,855
Total Program Expenses	\$4,489,953		\$1,388,179		\$5,878,132	

#### Program Results RGGI Grant Award (RFP #14-004)

			2016			2017				2018			Total					
			Large			Large				Large				Larg	e			
Description		Retail	Business	Sub-Total	Retail	Business	Sub-	-Total	Retail	Business	Sub-T	otal	Retail	Busin		Total		
Program Expenses <sup>1</sup>	Budget	\$ 223,256	\$ 148,837	\$ 372,093	\$ 223,256	\$ 148,837	\$ 3	372,093	\$ 223,256 \$	148,837	\$ 37	2,093	\$ 669,768	\$ 44	5,511 \$	1,116,279		
	Actual	\$ 130,990	\$ 119,015	\$ 250,005	\$ 198,046	\$ 140,074	\$ 3	38,121	\$ - \$	-	\$	-	\$ 329,036	\$ 25	9,089 \$	588,126		
	Percent	59%	80%	67%	89%	94%		91%	0%	0%		0%	49%		58%	53%		
Program Participation	Goal	196	129	325	195	128		323	194	128		322	585		385	970		
	Actual	119	25	144	63	61		124	-	-		-	182		86	268		
	Percent	61%	19%	44%	32%	48%		38%	0%	0%		0%	31%		22%	28%		
Annual kWh Savings	Goal	485	320	805	482	317		799	479	315		794	1,446		952	2,398		
Ĭ	Actual	6,080	18,134	24,214	12,103	11,900		24,003	-	_		-	18,183	3	0,034	48,217		
	Percent	1254%	5667%	3008%	2511%	3754%		3004%	0%	0%		0%	1257%		155%	2011%		
Lifetime kWh Savings	Goal	8,729	5,754	14,483	8,673	5,714		14,387	8,616	5,674	1	4,290	26,018	1	7,142	43,160		
	Actual	146,120	293,360	439,480	12,103	11,900		24,003	, -	, -		-	158,223	30	5,260	463,483		
	Percent	1674%	5098%	3034%	140%	208%		167%	0%	0%		0%	608%	1	781%	1074%		
Annual MMBtu Savings	Goal	3,952	2,513	6,465	3,926	2,496		6,423	3,900	2,479		6,379	11,778		7,488	19,267		
	Actual	2,188	6,273	8,461	2,128	8,023		10,151	· -	, -		-	4,316	1	4,296	18,612		
	Percent	55%	250%	131%	54%	321%		158%	0%	0%		0%	37%		191%	97%		
Lifetime MMBtu Savings	Goal	38,916	23,825	62,741	38,668	23,662		62,330	38,412	23,495	6	1,907	115,996	7	0,982	186,978		
_	Actual	43,643	44,400	88,043	46,429	80,028	1	26,457	-	-		-	90,072	12	4,428	214,500		
	Percent	112%	186%	140%	120%	338%		203%	0%	0%		0%	78%		175%	115%		
Annual CO2 Reductions (in Metric Tons)	)																	
,	Actual	142	434	576	140	566		706	-	-		-	282		1,000	1,282		
Lifetime CO2 Reductions (in Metric Ton:	s)																	
	Actual	2,821	147,722	150,543	3,051	5,564		8,615	-	-		- ]	5,872	15	3,286	159,158		

#### Notes:

(1) Program expenses shown in this report exclude the performance incentive. The performance incentive is calculated by multiplying the total actual program expenses by 7.5%.