

**Leighton, Adele**

---

**From:** Smith, Kim on behalf of PUC  
**Sent:** Monday, April 03, 2006 8:52 AM  
**To:** Leighton, Adele  
**Subject:** FW: Pennichuck service in Litchfield

Hi Adele,

I have attached an internet e-mail from our PUC account. Should you send one of Debra's responses to this person?

--Kim

Kim Smith  
kim.smith@puc.nh.gov

-----Original Message-----

**From:** Robert McCulley [mailto:rmc23@adelphia.net]  
**Sent:** Sunday, April 02, 2006 7:38 PM  
**To:** PUC  
**Cc:** customer-service@pennichuck.com  
**Subject:** Pennichuck service in Litchfield

This is to voice my dissatisfaction with the service and rates of the Pennichuck corp. in Litchfield. We recently received a notification from them advising of a rate increase. This increase is exorbitant, and totally uncalled for.

I recently moved to Litchfield from Manchester. My water bills have tripled since my move. The fact that Pennichuck is a corporation and not a public utility does not entitle it to near 25% increases. Your commission is not looking out for the best interest of the residents. Pennichuck is in fact a monopoly and your allowing the huge rate increase makes me wonder who's interests you are protecting.

Bob & Mary McCulley  
23 Old Stage Rd.  
Litchfield, NH 03052  
603-424-9139