

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM UNE Platform

May-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review	
		FP	CLEC	FP	CLEC						
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0	NA	0.000	
PO-1-03-6020	Address Validation - EDI	NA	NA		NA		NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.77		1,148		3.7744	0	2	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	4.22		386		4.2176	0	2	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000	
OR Ordering								Wgt.			
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		98.99		99		0	10	0.000	0.000	
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		48		0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		NA		NA		NA	0	NA	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA		NA	0	NA	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA		NA	0	NA	0.000	
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		87.61		113		-2	5	-0.048	-0.147	
OR-6-03-3140	% Accuracy - LSRC - Platform		0.99		101		0	5	0.000	0.000	
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		89.39		132		-2	5	-0.048	-0.147	
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		90.91		11		NA	0	NA	0.000	
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00		151		0	2	0.000	0.000	
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		17		0	2	0.000	0.000	
PR Provisioning		FP	CLEC	FP	CLEC						
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	73.79	100.00	988	7	16.68	1.1737	0	5	0.000	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	0.85	0.90	3,409	111	0.89	-0.6938	0	20	0.000	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	13.18	0.00	258	18	8.25	1.3628	0	10	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	2.92	4.50	63	2	6.72	4.83	SS	NA	0.000	
PR-5-01-3140	% Missed Appointment - Facilities - Platform	2.33	0.00	258	18	3.67	0.4252	0	5	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	258	18	0.00	5.0000	0	5	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	4.96	2.52	1,694	119	2.06	0.9824	0	10	0.000	
MR Maintenance & Repair		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Diff.	Perf. Score	Wgt.	Wgtd. Score
MR-1-01-6050	Average Response Time - Create Trouble	1.46	310.93		1,932			309.4645	-2	2	-0.019
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	1008.94		435			1008.9448	NA	0	NA
Stat. Score											
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	23.98	2.70	342	37	7.39	3.1549	0	10	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	13.29	0.00	143	12	10.20	0.8577	0	10	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	14.94	14.11	341	37	20.47	3.54	0.1143	0	5	0.000
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	8.16	7.82	143	12	14.03	4.22	-0.0700	0	5	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	57.09	48.15	296	27	9.95	0.6974	0	5	0.000	
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	34.80	40.74	296	27	9.58	-0.8340	-1	5	-0.024	
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	8.45	7.41	296	27	5.59	0.2600	0	5	0.000	
MR-3-01-3145	% Missed Repair Appointments - Loop - Platform - Res	17.18	5.26	1,758	19	8.70	1.0838	0	10	0.000	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	16.11	NA	149	NA		NA	NA	0	NA	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	21.94	12.31	1,756	19	22.69	5.23	2.6045	0	5	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	28.68	NA	149	NA	59.89	NA	NA	0	NA	
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	82.86	60.00	1,272	5	16.89	SS	NA	5	NA	
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	62.89	60.00	1,272	5	21.65	SS	NA	5	NA	
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	30.74	0.00	1,272	5	20.68	SS	0	5	0.000	
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	14.86	17.65	2,389	68	4.37	-0.8222	0	10	0.000	
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.99		201,496			0	5	0.000	
								Totals	-7	210	-0.138

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM

UNE LOOP

May-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Score	Domain Clustering Review		
		FP	CLEC	CLEC			Score	Wgt.					
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0		NA	0.000		
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0		NA	0.000		
PO-1-03-6020	Address Validation - EDI	NA	NA		NA		NA	0		NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5		0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0		NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0		NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0		NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.77		1,148		3.7744	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	4.22		386		4.2176	0	2	0.000	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000		
OR Ordering											Wgt.		
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		99.39		330			0	10	0.000	0.000		
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00		72			0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		NA		NA			NA	0	NA	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA			NA	0	NA	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA			NA	0	NA	0.000		
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		87.50		48			-2	5	-0.060	-0.139		
OR-6-03-3331	% Accuracy - LSRC - Loop		5.18		386			-1	5	-0.030	-0.069		
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		97.59		706			0	5	0.000	0.000		
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00		9			0	2	0.000	0.000		
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00		133			0	2	0.000	0.000		
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		100.00		1			0	2	0.000	0.000		
PR Provisioning											Wgt.		
PR-4-02-3100	Average Delay Days - Total - POTS	2.92	4.50	63	2	6.72	4.83	SS	NA	5	NA	0.000	
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	13.18	4.17	258	24		7.22	0.9527	0	20	0.000	0.000	
PR-5-01-3112	% Missed Appointment - Facilities - Loop	2.33	0.00	258	24		3.22	0.2109	0	5	0.000	0.000	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	258	24		0.00	5.0000	0	5	0.000	0.000	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	14.29	20.59	364	34		6.28	-1.2235	-1	10	-0.060	-0.077	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		25				0	10	0.000	0.000	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		3				0	10	0.000	0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
MR Maintenance & Repair											Diff.		
MR-1-01-6050	Average Response Time - Create Trouble	1.46	310.93		1,932			309.4645	-2	2	-0.024	-0.038	
											Stat. Score		
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	18.29	13.51	2,100	74		4.57	0.8881	0	10	0.000	0.000	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	20.49	9.36	2,097	74	21.94	2.60	5.0000	0	5	0.000	0.000	
MR-4-07-3112	% Out of Service > 12 Hours - Loop	59.11	28.07	1,482	57		6.64	4.5122	0	5	0.000	0.000	
MR-4-08-3112	% Out of Service > 24 Hours - Loop	27.26	5.26	1,482	57		6.01	4.0061	0	5	0.000	0.000	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	14.86	7.41	2,389	81		4.02	1.7973	0	10	0.000	0.000	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	12.93	14.29	147	7		12.98	-0.7530	0	10	0.000	0.000	
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	24.51	7.60	147	7	60.37	23.36	0.2953	0	5	0.000	0.000	
											Totals		
											-6	167	-0.174

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM

RESALE

May-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0	NA	0.000		
PO-1-03-6020	Address Validation -EDI	NA	NA		NA		NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.77		1,148		3.7744	0	2	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	4.22		386		4.2176	0	2	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2f		100.00		4		0	10	0.000	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		100.00		6		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		NA		NA		NA	0	NA	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA		NA	0	NA	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA		NA	0	NA	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS		55.56		9		-2	10	-0.102	-0.217		
OR-6-03-2000	% Accuracy - LSRC		0.00		29		0	10	0.000	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		97.30		37		0	5	0.000	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		3		0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		21		0	2	0.000	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		100.00		2		0	2	0.000	0.000		
PR Provisioning												
		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score				
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	73.79	50.00	988	4		22.03	SS	NA	5		
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	0.85	7.69	3,409	13		2.55	-2.5453	-2	20		
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	13.18	0.00	258	4		17.04	SS	0	10		
PR-4-02-2100	Average Delay Days - Total - POTS	2.92	1.00	63	1	6.72	6.77	SS	NA	15		
PR-5-01-2100	% Missed Appointment - Facilities - POTS	2.33	0.00	258	4		7.59	SS	0	5		
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	258	4		0.00	SS	0	5		
PR-6-01-2100	% Installation Troubles within 30 days - POTS	4.96	3.45	1,694	29		4.07	0.1928	0	15		
MR Maintenance & Repair												
								Diff.				
MR-1-01-6050	Average Response Time - Create Trouble	1.46	310.93		1,932			309.4645	-2	2		
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	1008.94		435			1008.9448	NA	0		
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	23.98	10.00	342	10		13.70	0.6021	0	10		
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	13.29	20.00	143	5		15.44	SS	NA	10		
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	14.94	12.49	341	10	20.47	6.57	0.2324	0	5		
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	8.16	3.26	143	5	14.03	6.38	SS	NA	5		
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	57.09	55.56	296	9		16.75	0.2325	0	5		
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	34.80	33.33	296	9		16.12	0.2949	0	5		
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	8.45	11.11	296	9		9.41	-0.9400	-1	5		
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	17.18	NA	1,758	NA			NA	NA	0		
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	16.11	NA	149	NA			NA	NA	0		
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	21.94	NA	1,756	NA	22.69		NA	NA	0		
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	28.68	NA	149	NA	59.89		NA	NA	0		
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	82.86	NA	1,272	NA			NA	NA	0		
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	62.89	NA	1,272	NA			NA	NA	0		
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	30.74	NA	1,272	NA			NA	NA	0		
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.86	0.00	2,389	15		9.21	1.3388	0	10		
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.99		201,496				0	5		
"NA" - no activity "UD" - under development "SS" - Small Sample												
									Totals	-7	197	-0.350

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM

DSL

May-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	NA		NA		NA	0	0.000	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000		
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	6.81		122		6.8115	0	5	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000		
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		5		0	2	0.000	0.000		
PO-8-02-6000	% On Time - Engineering Record Request		100.00		2		0	2	0.000	0.000		
OR Ordering												
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		1		0	2	0.000	0.000		
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000		
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000		
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000		
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		93.75		16		NA	0	0.000	0.000		
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000		
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		3		0	2	0.000	0.000		
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000		
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		NA		NA		NA	0	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA		NA	0	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA		NA	0	0.000	0.000		
PR Provisioning												
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000	
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	0.00	0.00	0	0	0.00	SS	0	2	0.000	0.000	
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		77.78		9		-1	10	-0.084	-0.096		
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	NA	1.00	NA	2	0.00	2.00	SS	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		88.24		17		-1	10	-0.084	-0.096		
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	14.56	23.08	364	26	7.16	-1.4102	-1	15	-0.126	-0.144	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	100.00	5.56	2	18	0.00	SS	NA	5	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	NA	0	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	NA	0	0.000	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000	
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	1.46	310.93		1.932		309.4645	-2	2	-0.034	-0.043	
Stat. Score												
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	NA	1	NA		NA	NA	0	0.000	0.000	
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000	
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000	
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	18.29	8.33	2,100	24	7.94	0.9929	0	5	0.000	0.000	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	12.93	0.00	147	1	33.66	SS	0	5	0.000	0.000	
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	20.49	11.32	2,097	24	21.94	4.50	2,8480	0	5	0.000	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	24.51	73.11	147	1	60.37	60.58	SS	NA	5	0.000	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	60.97	88.00	994	25	9.88	2.6975	0	5	0.000	0.000	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	59.11	50.00	1,482	2	34.79	SS	NA	10	0.000	0.000	
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.86	20.00	2,389	25	7.15	-1.0058	-1	10	-0.084	-0.106	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000	
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000	
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample							Totals	-6	119	-0.412		

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM TRUNKS

May-2015

OR	Ordering	Performance CLEC		Observations		Perf.						
		FP	CLEC	FP	CLEC	Score	Wgt.	Wgt. Score				
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunk		100.00		1	0	5	0.000				
OR-1-13-5000	% On Time Design Layout Record		NA		NA	NA	0	0.000				
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=		0.00		0	NA	0	0.000				
OR-2-12-5020	% On Time Trunk ASR Reject		100.00		7	0	5	0.000				
PR Provisioning		FP										
PR-4-07-3540	% On Time Performance - LNP only		97.39		651		0	20	0.000			
PR-4-15-5000	% On Time Provisioning - Trunks		NA		NA		NA	0	0.000			
PR-5-01-5000	% Missed Appointment - Facilities		0.00		2	NA	NA	0	0.000			
PR-5-02-5000	% Orders Held for Facilities >15 Days		0.00		2	NA	NA	0	0.000			
PR-6-01-5000	% Installation Troubles w/in 30 Days		0.00		4	NA	NA	0	0.000			
PR-8-01-5000	% Open Orders in a Hold Status >30 Days		50.00	0.00	2	0	0.00	SS 0	5	0.000		
MR Maintenance & Repair												
MR-4-01-5000	Mean Time to Repair - Total		NA	NA	NA	NA	0.00	NA	NA	0	0.000	
MR-4-05-5000	% Out of Service >2 Hours		NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-06-5000	% Out of Service >4 Hours		NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-07-5000	% Out of Service >12 Hours		NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-08-5000	% Out of Service >24 Hours		NA	NA	NA	NA		NA	NA	0	0.000	
MR-5-01-5000	% Repeat Reports w/in 30 Days		NA	NA	NA	NA		NA	NA	0	0.000	
NP Network Performance												
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		1.00					-1	5	-0.100		
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		0.00					0	10	0.000		
								Totals		-1	50	-0.100

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		PRELIM						May-2015	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-				\$0
PO-1-06	Mechanized Loop Qualification - EDI								
PO-1-06	Mechanized Loop Qualification - CORBA								
PO-1-06	Mechanized Loop Qualification - Web GUI								
PO-2-02	OSS Interface Availability - Prime - WPTS								
PO-2-02	OSS Interface Availability - Prime - EDI								
PO-2-02	OSS Interface Availability - Prime - CORBA								
PO-2-02	OSS Interface Availability - Prime - Web GUI								
ORDERING									
2	% On Time Ordering Notification	-	-	-	-	\$0	\$0		\$0
OR-1-02	% On Time LSRC - Flow Through								
OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl								
OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops								
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split								
OR-1-12	% On Time FOC								
OR-1-13	% On Time Design Layout Record								
OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)								
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl								
OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops								
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split								
OR-4-16	% On Time PCN - 1 Bus. Day								
OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl								
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl								
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale								
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale								
PROVISIONING									
3	Installation Performance	\$0	\$13,925	\$8,780	\$55,115	\$0	\$4,047		\$81,866
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)								
PR-4-02	Average Delay Days - Total								
PR-4-02	Average Delay Days - Total - 2W Digital								
PR-4-02	Average Delay Days - Total - 2W xDSL Loop								
PR-4-02	Average Delay Days -Total -Line Share/Split								
PR-4-04	Missed Appointments -Dispatch								
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale								
PR-4-04	Missed Appts - Disp - Line Share/Split								
PR-4-05	Missed Appointments - No Dispatch			8,780					
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale								
PR-4-05	% Missed Appt -No Disp -Line Share/Split								
PR-4-14	% Completed On Time - 2W xDSL Loops				24,226				
PR-4-15	% On Time Provisioning - Trunks								
PR-6-01	Installation Troubles w/in 30 Days		13,925						
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale								
PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops				30,888				
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split								
PR-4-01	% Missed Appointment -FP -DS0 -UNE/Resale								
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale						934		
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale								
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale								
PR-4-02	Average Delay Days - Total -UNE/Resale								
PR-5-01	% Missed Appointment - Facilities -UNE/Resale								
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale								
PR-6-01	% Installation Troubles within 30 days -UNE/Resale						3,113		
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale								
PR-4-01	% Missed Appointment - FP - Total - EEL								
PR-4-02	Average Delay Days - Total - EEL								
PR-8-01	% Open Orders in a Hold Status >30 Days -EEL								
PR-4-01	% Missed Appointment - FP - Total - IOF								
PR-4-02	Average Delay Days - IOF								
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF								
4	PR-4-07 % On Time Performance - LNP					\$0			\$0
Hot Cut Performance									
5	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut								\$0
PR-6-02	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut								
PR-6-02	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut								
PR-9-01	% On Time Performance-Loop-Basic Hot Cut								
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut								
PR-9-01	% On Time Performance-Loop-Batch Hot Cut								
MAINTENANCE									
6	Maintenance Performance	\$0	\$0	\$3,139	\$16,958	\$0	\$0		\$20,097
MR-3-01	Missed Repair Appointments - Loop - Bus.								
MR-3-01	Missed Repair Appointments - Loop - Res.								
MR-3-01	Missed Repair Appointments - Loop								
MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale								
MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops								
MR-3-01	% Missed Repair Appointment -Loop -Line Share/Split								
MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops								
MR-4-03	Mean Time To Repair -CO -2W xDSL Loops								
MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale								
MR-4-04	% Cleared (all troubles) w/in 24hrs-2W xDSL Loops								
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split								
MR-4-08	Out of Service >24Hrs. - Bus.			3,139					
MR-4-08	Out of Service >24Hrs. - Res.								
MR-4-08	Out of Service >24Hrs. - Total								
MR-5-01	% Repeat Reports within 30 Days								
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale								
MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops				16,958				
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split								
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale								
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale								
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale								
MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale								
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale								
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale								
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale								
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked					\$0			\$0
Collocation									
8	NP-2-01/2 % OT Response to Request for Collocation - Total							\$0	\$0
NP-2-05/6	% On Time - Physical Collocation - Total								
NP-2-07/8	Average Delay Days - Total								
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days								
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days								
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days								
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.								
Month Total		\$0	\$13,925	\$11,919	\$72,073	\$0	\$4,047	\$0	\$101,963

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	0.00	0	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	0.00	0	NA	0
NP-2-07/8	Average Delay Days - Total	0.00	0	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
DR-10-01-100	% PON Exceptions Resolved w/in 3 Bus Days	0.00	0	NA	5
DR-10-02-100	% PON Exceptions Resolved w/in 10 Bus Days	0.00	0	NA	2
BI-3-04-1000	% CLEC Billing Claims Acknowledged within Two Business	99.69	321	0	2
BI-3-05-1000	% CLEC Billing Claims Resolved w/in 28 Calendar Days aft	100.00	1,443	0	20
					29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	100.00	2	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/f	100.00	8	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	0	0	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resa	100.00	15	0	5

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	0.00	NA	2	NA		NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	10.19	14.29	108	7	11.80	-1.01	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	NA	NA	NA		NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	0.00	NA	1	NA		NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.18	4.00	11	1	3.28	15.26	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	1.52	0.00	66	7		4.86	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	0.00	66	7		0.00	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	3.77	25.00	106	8		6.99	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	15.32	0.00	111	7		14.03	5
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	10.19	NA	108	NA		NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	2.18	NA	11	NA	3.28	NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	18.52	NA	108	NA		NA	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA		NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	NA	NA	NA	NA		NA	0

MR	Maintenance & Repair	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.	
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	17.44	55.78	17	3	19.75	23.76	5	
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	5.81	7.09	101	17	7.06	6.13	5	
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA		NA	0	
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA		NA	0	
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	NA	NA	NA	NA		NA	0	
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	NA	NA	NA	NA		NA	0	
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	23.73	25.00	118	20		10.29	10	
"NA" - no activity "UD" - under development "SS" - Small Sample								Total	110

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

May-2015

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	96.30	838	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	95.00	20	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	284	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	18	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
MAR-2015	60.54	223	135	MAR-2015	83.17	101	84
APR-2015	70.48	332	234	APR-2015	78.95	209	165
MAY-2015	67.95	259	176	MAY-2015	87.61	113	99
Overall	66.95	814	545	Overall	82.27	423	348

Market Adjustment *	Calculated Quarterly
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
MAR-2015	83.67	196	164	MAR-2015	92.68	82	76
APR-2015	91.43	175	160	APR-2015	98.21	56	55
MAY-2015	84.92	126	107	MAY-2015	87.50	48	42
Overall	86.72	497	431	Overall	93.01	186	173

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
MAR-2015	87.20	828	722	MAR-2015	88.94	714	635
APR-2015	91.15	904	824	APR-2015	92.15	790	728
MAY-2015	89.69	1,212	1,087	MAY-2015	91.04	1,049	955
Overall	89.44	2,944	2,633	Overall	90.80	2,553	2,318

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	3	100.00	4
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	25	0.00	49
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	18.28	93	11.34	83
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)		Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
--------------------------------------------------------------------	----	--	------

	% Test Deck Wgt. Failure	Test Deck Wgt.	Mrkt Adj.
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
---------------------------------------------------------------------------------------------------------	----	--	------

Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

May-2015

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.138	\$ -	
Unbundled Network Elements - Loop	-0.174	\$ -	
Resale	-0.350	\$ 21,020	
Digital Subscriber Lines	-0.412	\$ 56,455	
Trunks	-0.100	\$ -	
Mode of Entry Total			\$ 77,475
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ -	
3 Installation Performance		\$ 81,866	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 20,097	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 101,963
Individual Rule Payments:			\$ 1,142
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 180,581

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

UNE Platform

May-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgto. Score	Domain Clustering Review	
		FP	CLEC	FP	CLEC						
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0	NA	0.000	
PO-1-03-6020	Address Validation -EDI	NA	NA		NA		NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.77		1,148		3.7744	0	2	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	4.22		386		4.2176	0	2	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000	
OR Ordering										Wgt.	
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		98.99		99			0	10	0.000	
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		48			0	5	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		NA		NA			NA	0	NA	
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA			NA	0	NA	
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA			NA	0	NA	
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		87.61		113			-2	5	-0.048	
OR-6-03-3140	% Accuracy - LSRC - Platform		0.99		101			0	5	0.000	
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		89.39		132			-2	5	-0.048	
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		90.91		11			NA	0	NA	
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00		151			0	2	0.000	
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		17			0	2	0.000	
PR Provisioning											
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	73.79	100.00	988	7	16.68	1.1737	0	5	0.000	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	0.85	0.90	3,409	111	0.89	-0.6938	0	20	0.000	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	13.18	0.00	258	18	8.25	1.3628	0	10	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	2.92	4.50	63	2	6.72	4.83	SS	NA	0.000	
PR-5-01-3140	% Missed Appointment - Facilities - Platform	2.33	0.00	258	18	3.67	0.4252	0	5	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	258	18	0.00	5.0000	0	5	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	4.96	2.52	1,694	119	2.06	0.9824	0	10	0.000	
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	1.46	310.93		1,932		309.4645	-2	2	-0.019	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	1008.94		435		1008.9448	NA	0	NA	
Stat. Score											
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	23.98	2.70	342	37	7.39	3.1549	0	10	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	13.29	0.00	143	12	10.20	0.8577	0	10	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	14.94	14.11	341	37	20.47	0.1143	0	5	0.000	
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	8.16	7.82	143	12	14.03	4.22	-0.0700	0	5	
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	57.09	48.15	296	27	9.95	0.6974	0	5	0.000	
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	34.80	40.74	296	27	9.58	-0.8340	-1	5	-0.024	
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	8.45	7.41	296	27	5.59	0.2600	0	5	0.000	
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	17.18	5.26	1,758	19	8.70	1.0838	0	10	0.000	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	16.11	NA	149	NA		NA	NA	0	NA	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	21.94	12.31	1,756	19	22.69	5.23	2.6045	0	5	
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	28.68	NA	149	NA	59.89		NA	0	NA	
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	82.86	60.00	1,272	5	16.89	SS	NA	5	NA	
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	62.89	60.00	1,272	5	21.65	SS	NA	5	NA	
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	30.74	0.00	1,272	5	20.68	SS	0	5	0.000	
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	14.86	17.65	2,389	68	4.37	-0.8222	0	10	0.000	
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.99		201,496			0	5	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample											
								Totals	-7	210	-0.138

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire FINAL
Performance Assurance Plan Report

UNE LOOP

May-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review			
		FP	CLEC	FP	CLEC								
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0	NA	0.000			
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0	NA	0.000			
PO-1-03-6020	Address Validation - EDI	NA	NA		NA		NA	0	NA	0.000			
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000			
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000			
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000			
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000			
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.77		1,148		3.7744	0	2	0.000			
PO-1-03-6050	Address Validation - Web GUI	NA	4.22		386		4.2176	0	2	0.000			
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000			
OR Ordering													
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		99.39		330		0	10	0.000	0.000			
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00		72		0	5	0.000	0.000			
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		NA		NA		NA	0	NA	0.000			
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA		NA	0	NA	0.000			
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA		NA	0	NA	0.000			
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		87.50		48		-2	5	-0.060	-0.139			
OR-6-03-3331	% Accuracy - LSRC - Loop		5.18		386		0	5	0.000	0.000			
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		97.59		706		0	5	0.000	0.000			
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00		9		0	2	0.000	0.000			
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00		133		0	2	0.000	0.000			
OR-2-06-3331	% OT LSR/ASRC Rej - Facility Check - Loop/LNP		100.00		1		0	2	0.000	0.000			
PR Provisioning													
PR-4-02-3100	Average Delay Days - Total - POTS	2.92	4.50	63	2	6.72	4.83	SS	NA	5	NA	0.000	
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	13.18	4.17	258	24		7.22	0.9527	0	20	0.000	0.000	
PR-5-01-3112	% Missed Appointment - Facilities - Loop	2.33	0.00	258	24		3.22	0.2109	0	5	0.000	0.000	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	258	24		0.00	5.0000	0	5	0.000	0.000	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	14.29	20.59	364	34		6.28	-1.2235	0	10	0.000	0.000	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		25				0	10	0.000	0.000	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		3				0	10	0.000	0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
MR Maintenance & Repair													
MR-1-01-6050	Average Response Time - Create Trouble	1.46	310.93		1,932		309.4645		-2	2	-0.024	-0.038	
Stat. Score													
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	18.29	13.51	2,100	74		4.57	0.8881	0	10	0.000	0.000	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	20.49	9.36	2,097	74	21.94	2.60	5.0000	0	5	0.000	0.000	
MR-4-07-3112	% Out of Service > 12 Hours - Loop	59.11	28.07	1,482	57		6.64	4.5122	0	5	0.000	0.000	
MR-4-08-3112	% Out of Service > 24 Hours - Loop	27.26	5.26	1,482	57		6.01	4.0061	0	5	0.000	0.000	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	14.86	7.41	2,389	81		4.02	1.7973	0	10	0.000	0.000	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	12.93	14.29	147	7		12.98	-0.7530	0	10	0.000	0.000	
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	24.51	7.60	147	7	60.37	23.36	0.2953	0	5	0.000	0.000	
									Totals	-4	167	-0.084	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

RESALE

May-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review	
		FP	CLEC	FP	CLEC						
PO-1-01-6020	Customer Service Record - EDI	NA	NA		NA		NA	0	NA	0.000	
PO-1-03-6020	Address Validation - EDI	NA	NA		NA		NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.77		1,148		3.7744	0	2	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	4.22		386		4.2176	0	2	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000	
OR Ordering											
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex - 2		100.00		4		0	10	0.000	0.000	
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		100.00		6		0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		NA		NA		NA	0	NA	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA		NA	0	NA	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA		NA	0	NA	0.000	
OR-5-03-2000	% Flow Through - Achieved - POTS		55.56		9		-2	10	-0.102	-0.217	
OR-6-03-2000	% Accuracy - LSRC		0.00		29		0	10	0.000	0.000	
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		97.30		37		0	5	0.000	0.000	
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		3		0	2	0.000	0.000	
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		21		0	2	0.000	0.000	
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		100.00		2		0	2	0.000	0.000	
PR Provisioning											
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	73.79	50.00	988	4	22.03	SS	NA	5	NA	
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	0.85	7.69	3,409	13	2.55	-2.5453	-2	20	-0.203	
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	13.18	0.00	258	4	17.04	SS	0	10	0.000	
PR-4-02-2100	Average Delay Days - Total - POTS	2.92	1.00	63	1	6.72	6.77	SS	NA	15	
PR-5-01-2100	% Missed Appointment - Facilities - POTS	2.33	0.00	258	4	7.59	SS	0	5	0.000	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	258	4	0.00	SS	0	5	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	4.96	3.45	1,694	29	4.07	0.1928	0	15	0.000	
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	1.46	310.93		1,932			309.4645	-2	2	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	1008.94		435			1008.9448	NA	0	
Stat Score											
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	23.98	10.00	342	10	13.70	0.6021	0	10	0.000	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	13.29	20.00	143	5	15.44	SS	NA	10	NA	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	14.94	12.49	341	10	20.47	6.57	0.2324	0	5	
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	8.16	3.26	143	5	14.03	6.38	SS	NA	5	
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	57.09	55.56	296	9	16.75	0.2325	0	5	0.000	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	34.80	33.33	296	9	16.12	0.2949	0	5	0.000	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	8.45	11.11	296	9	9.41	-0.9400	-1	5	-0.025	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	17.18	NA	1,758	NA		NA	NA	0	NA	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	16.11	NA	149	NA		NA	NA	0	NA	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	21.94	NA	1,756	NA	22.69	NA	NA	0	NA	
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	28.68	NA	149	NA	59.89	NA	NA	0	NA	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	82.86	NA	1,272	NA		NA	NA	0	NA	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	62.89	NA	1,272	NA		NA	NA	0	NA	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	30.74	NA	1,272	NA		NA	NA	0	NA	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.86	0.00	2,389	15	9.21	1.3388	0	10	0.000	
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.99	201,496				0	5	0.000	
								Totals	-7	197	-0.350

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

DSL

May-2015

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score	Domain Clustering Review	
		FP	CLEC	FP	CLEC						
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	NA		NA		NA	0	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	6.81		122		6.8115	0	5	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		5		0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		100.00		2		0	2	0.000	0.000	
OR Ordering											
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		1		0	2	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		93.75		16		NA	0	0.000	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		3		0	2	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		NA		NA		NA	0	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		NA		NA		NA	0	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		NA		NA		NA	0	0.000	0.000	
PR Provisioning											
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	0.00	0.00	0	0	0.00	SS	0	2	0.000	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		77.78		9		-1	10	-0.084	-0.096	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	NA	1.00	NA	2	0.00	SS	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		88.24		17		-1	10	-0.084	-0.096	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	14.56	23.08	364	26	7.16	-1.4102	-1	15	-0.126	-0.144
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	100.00	5.56	2	18	0.00	SS	NA	5	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	1.46	310.93		1,932		309.4645	-2	2	-0.034	-0.043
Stat. Score											
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	NA	1	NA		NA	NA	0	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	18.29	8.33	2,100	24	7.94	0.9929	0	5	0.000	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	12.93	0.00	147	1	33.66	SS	0	5	0.000	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	20.49	11.32	2,097	24	21.94	4.50	2.8480	0	5	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	24.51	73.11	147	1	60.37	60.58	SS	NA	5	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	60.97	88.00	994	25	9.88	2.6975	0	5	0.000	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	59.11	50.00	1,482	2	34.79	SS	NA	10	0.000	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.86	20.00	2,389	25	7.15	-1.0058	0	10	0.000	0.000
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample							Totals	-5	119	-0.328	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

TRUNKS

May-2015

OR	Ordering	Performance CLEC		Observations FP		Observations CLEC		Perf. Score Wgt. Wgtd. Score								
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunk		100.00					0	5	0.000						
OR-1-13-5000	% On Time Design Layout Record		NA					NA	0	0.000						
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=		0.00					NA	0	0.000						
OR-2-12-5020	% On TimeTrunk ASR Reject		100.00					0	5	0.000						
PR Provisioning																
		FP														
PR-4-07-3540	% On Time Performance - LNP only		97.39			651			0	20	0.000					
PR-4-15-5000	% On Time Provisioning - Trunks		NA			NA			NA	0	0.000					
PR-5-01-5000	% Missed Appointment - Facilities		0.00		NA	2	NA		NA	0	0.000					
PR-5-02-5000	% Orders Held for Facilities >15 Days		0.00		NA	2	NA		NA	0	0.000					
PR-6-01-5000	% Installation Troubles w/in 30 Days		0.00		NA	4	NA		NA	0	0.000					
PR-8-01-5000	% Open Orders in a Hold Status >30 Days		50.00		0.00	2	0		0.00	SS	0	5	0.000			
MR Maintenance & Repair																
MR-4-01-5000	Mean Time to Repair - Total		NA		NA	NA	NA	0.00			NA	NA	0	0.000		
MR-4-05-5000	% Out of Service >2 Hours		NA		NA	NA	NA				NA	NA	0	0.000		
MR-4-06-5000	% Out of Service >4 Hours		NA		NA	NA	NA				NA	NA	0	0.000		
MR-4-07-5000	% Out of Service >12 Hours		NA		NA	NA	NA				NA	NA	0	0.000		
MR-4-08-5000	% Out of Service >24 Hours		NA		NA	NA	NA				NA	NA	0	0.000		
MR-5-01-5000	% Repeat Reports w/in 30 Days		NA		NA	NA	NA				NA	NA	0	0.000		
NP Network Performance																
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months				1.00						0	5	0.000			
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months				0.00						0	10	0.000			
										"NA" - no activity	"UD" - under development	"SS" - Small Sample	Totals	0	50	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		FINAL						May-2015	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-				\$0
PO-1-06	Mechanized Loop Qualification - EDI								
PO-1-06	Mechanized Loop Qualification - CORBA								
PO-1-06	Mechanized Loop Qualification - Web GUI								
PO-2-02	OSS Interface Availability - Prime - WPTS								
PO-2-02	OSS Interface Availability - Prime - EDI								
PO-2-02	OSS Interface Availability - Prime - CORBA								
PO-2-02	OSS Interface Availability - Prime - Web GUI								
ORDERING									
2	% On Time Ordering Notification	-	-	-	-	\$0	\$0		\$0
OR-1-02	% On Time LSRC - Flow Through								
OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl								
OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops								
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split								
OR-1-12	% On Time FOC								
OR-1-13	% On Time Design Layout Record								
OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)								
OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl								
OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops								
OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split								
OR-4-16	% On Time PCN - 1 Bus. Day								
OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl								
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl								
OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale								
OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale								
PROVISIONING									
3	Installation Performance	\$0	\$0	\$8,780	\$55,115	\$0	\$4,047		\$67,941
PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)								
PR-4-02	Average Delay Days - Total								
PR-4-02	Average Delay Days - Total - 2W Digital								
PR-4-02	Average Delay Days - Total - 2W xDSL Loop								
PR-4-02	Average Delay Days -Total -Line Share/Split								
PR-4-04	Missed Appointments -Dispatch								
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale								
PR-4-04	Missed Appts - Disp - Line Share/Split								
PR-4-05	Missed Appointments - No Dispatch			8,780					
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale								
PR-4-05	% Missed Appt -No Disp -Line Share/Split								
PR-4-14	% Completed On Time - 2W xDSL Loops				24,226				
PR-4-15	% On Time Provisioning - Trunks								
PR-6-01	Installation Troubles w/in 30 Days								
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale								
PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops				30,888				
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split								
PR-4-01	% Missed Appointment -FP -DS0 -UNE/Resale								
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale						934		
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale								
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale								
PR-4-02	Average Delay Days - Total -UNE/Resale								
PR-5-01	% Missed Appointment - Facilities -UNE/Resale								
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale								
PR-6-01	% Installation Troubles within 30 days -UNE/Resale						3,113		
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale								
PR-4-01	% Missed Appointment - FP - Total - EEL								
PR-4-02	Average Delay Days - Total - EEL								
PR-8-01	% Open Orders in a Hold Status >30 Days -EEL								
PR-4-01	% Missed Appointment - FP - Total - IOF								
PR-4-02	Average Delay Days - IOF								
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF								
4	PR-4-07 % On Time Performance - LNP					\$0			\$0
Hot Cut Performance									
5	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut								\$0
PR-6-02	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut								
PR-6-02	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut								
PR-9-01	% On Time Performance-Loop-Basic Hot Cut								
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut								
PR-9-01	% On Time Performance-Loop-Batch Hot Cut								
MAINTENANCE									
6	Maintenance Performance	\$	\$0	\$3,139	\$0	\$0	\$0		\$3,139
MR-3-01	Missed Repair Appointments - Loop - Bus.								
MR-3-01	Missed Repair Appointments - Loop - Res.								
MR-3-01	Missed Repair Appointments - Loop								
MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale								
MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops								
MR-3-01	% Missed Repair Appointment -Loop -Line Share/Split								
MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops								
MR-4-03	Mean Time To Repair -CO -2W xDSL Loops								
MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale								
MR-4-04	% Cleared (all troubles) w/in 24hrs-2W xDSL Loops								
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split								
MR-4-08	Out of Service >24Hrs. - Bus.			3,139					
MR-4-08	Out of Service >24Hrs. - Res.								
MR-4-08	Out of Service >24Hrs. - Total								
MR-5-01	% Repeat Reports within 30 Days								
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale								
MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops								
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split								
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale								
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale								
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale								
MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale								
MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale								
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale								
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale								
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked					\$0			\$0
Collocation									
8	NP-2-01/2 % OT Response to Request for Collocation - Total							\$0	\$0
NP-2-05/6	% On Time - Physical Collocation - Total								
NP-2-07/8	Average Delay Days - Total								
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days								
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days								
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days								
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.								
Month Total		\$0	\$0	\$11,919	\$55,115	\$0	\$4,047	\$0	\$71,080

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	0.00	0	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	0.00	0	NA	0
NP-2-07/8	Average Delay Days - Total	0.00	0	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
DR-10-01-1000 % PON Exceptions Resolved w/in 3 Bus Days	0.00	0	NA	5
DR-10-02-1000 % PON Exceptions Resolved w/in 10 Bus Days	0.00	0	NA	2
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business I	99.69	321	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days afte	100.00	1,443	0	20
				29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	100.00	2	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	100.00	8	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	0	0	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resa	100.00	15	0	5

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	0.00	NA	2	NA		NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	10.19	14.29	108	7	11.80	-1.01	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	NA	NA	NA		NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	0.00	NA	1	NA		NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.18	4.00	11	1	3.28	15.26	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	1.52	0.00	66	7		4.86	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	0.00	66	7		0.00	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	3.77	25.00	106	8		6.99	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	15.32	0.00	111	7		14.03	5
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	10.19	NA	108	NA		NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	2.18	NA	11	NA	3.28		0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	18.52	NA	108	NA		NA	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA		NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00		0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	NA	NA	NA	NA		NA	0

MR	Maintenance & Repair	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	17.44	55.78	17	3	19.75	23.76	5
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	5.81	7.09	101	17	7.06	6.13	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA		NA	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA		NA	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	NA	NA	NA	NA		NA	0
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	NA	NA	NA	NA		NA	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	23.73	25.00	118	20		10.29	10

"NA" - no activity "UD" - under development "SS" - Small Sample Total 110

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

May-2015

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	96.30	838	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	95.00	20	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	284	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	18	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
MAR-2015	60.54	223	135	MAR-2015	83.17	101	84
APR-2015	70.48	332	234	APR-2015	78.95	209	165
MAY-2015	67.95	259	176	MAY-2015	87.61	113	99
Overall	66.95	814	545	Overall	82.27	423	348

Market Adjustment *	Calculated Quarterly
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
MAR-2015	83.67	196	164	MAR-2015	92.68	82	76
APR-2015	91.43	175	160	APR-2015	98.21	56	55
MAY-2015	84.92	126	107	MAY-2015	87.50	48	42
Overall	86.72	497	431	Overall	93.01	186	173

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations Gross #	Flow-thru	Month	%	Observations Gross #	Flow-thru
MAR-2015	87.20	828	722	MAR-2015	88.94	714	635
APR-2015	91.15	904	824	APR-2015	92.15	790	728
MAY-2015	89.69	1,212	1,087	MAY-2015	91.04	1,049	955
Overall	89.44	2,944	2,633	Overall	90.80	2,553	2,318

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month CLEC Performance	Current Month CLEC Observations	Prior Month CLEC Performance	Prior Month CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	3	100.00	4
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	25	0.00	49
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	18.28	93	11.34	83
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)		Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	Mrkt Adj.
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

May-2015

	<u>Weighted Score</u>	<u>Market Adjustment</u>		
MODE OF ENTRY				
Unbundled Network Elements - Platform	-0.138	\$ -		
Unbundled Network Elements - Loop	-0.084	\$ -		
Resale	-0.350	\$ 21,020		
Digital Subscriber Lines	-0.328	\$ 42,041		
Trunks	0.000	\$ -		
Mode of Entry Total			\$	63,061
# CRITICAL MEASURES				
1 OSS Interface		\$ -		
2 % On Time Ordering Notification		\$ -		
3 Installation Performance		\$ 67,941		
4 % On Time Performance - LNP		\$ -		
5 Hot Cut Performance		\$ -		
6 Maintenance Performance		\$ 3,139		
7 Final Trunk Groups Blocked		\$ -		
8 Collocation		\$ -		
9 Resolution Processes		\$ -		
Critical Measure Total			\$	71,080
Individual Rule Payments:			\$	1,142
SPECIAL PROVISIONS				
UNE Ordering		\$ -		
UNE Flow Through		\$ -		
UNE Hot Cut Loop		\$ -		
Special Provision Total			\$	-
CHANGE CONTROL			\$	-
Grand Total			\$	135,284

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.