

Emergency Response Times
NU New Hampshire work orders from 07/01/2016 to 07/31/2016
Total orders in sample: 98

Orders responded to in < 30 minutes: 51 (52% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
7/6/2016	3:02:21 PM	2 ORCHARD ST	DOVER	NH	Lance Keelty	David Martinage	9000	LEAK INSIDE	WFO663435N	0	8	7/6/2016 15:02	7/6/2016 15:04	7/6/2016 15:04	7/6/2016 15:13	7/6/2016	4:30:00 PM	76	11	Regular Hours	< 30 minutes
7/7/2016	7:57:42 AM	85 ALBANY ST Apt. 4	PORTSMOUTH	NH	David Emerton	William Jones	9000	LEAK INSIDE	WFO663473N	0	6	7/7/2016 7:58	7/7/2016 8:05	7/7/2016 8:05	7/7/2016 8:11	7/7/2016	8:33:58 AM	22	13	Regular Hours	< 30 minutes
7/11/2016	1:16:26 PM	208 W HIGH ST	SOMERSWORTH	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WFO663872N	0	18	7/11/2016 13:16	7/11/2016 13:15	7/11/2016 13:16	7/11/2016 13:34	7/11/2016	2:24:35 PM	49	18	Regular Hours	< 30 minutes
7/12/2016	10:19:59 AM	42 MAIN ST	SALEM	NH	Anthony Beck	William Jones	9100	LEAK OUTSIDE	WFO663962N	0	23	7/12/2016 10:20	7/12/2016 10:21	7/12/2016 10:23	7/12/2016 10:45	7/12/2016	12:30:58 PM	105	25	Regular Hours	< 30 minutes
7/12/2016	11:02:00 AM	6 LANCELOT CT Pst. 6	SALEM	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WFO663972N	0	9	7/12/2016 11:02	7/12/2016 11:06	7/12/2016 11:08	7/12/2016 11:16	7/12/2016	12:40:27 PM	84	14	Regular Hours	< 30 minutes
7/14/2016	8:15:59 AM	32 PARTRIDGE GREEN WAY	ROCHESTER	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WFO664215N	0	14	7/14/2016 8:16	7/14/2016 8:19	7/14/2016 8:20	7/14/2016 8:34	7/14/2016	9:50:33 AM	76	18	Regular Hours	< 30 minutes
7/15/2016	11:19:26 AM	61 HAMPSHIRE CIR	DOVER	NH	David Perreault	Lynne Copp	9100	LEAK OUTSIDE	WFO664412N	1	20	7/15/2016 11:20	7/15/2016 11:21	7/15/2016 11:22	7/15/2016 11:41	7/15/2016	1:37:11 PM	115	22	Regular Hours	< 30 minutes
7/15/2016	1:24:23 PM	3 FRANKLIN HTS	ROCHESTER	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WFO664515N	0	16	7/15/2016 13:24	7/15/2016 13:26	7/15/2016 13:26	7/15/2016 13:43	7/15/2016	2:08:11 PM	25	18	Regular Hours	< 30 minutes
7/18/2016	9:12:55 AM	255 ATLANTIC AVE	SEABROOK	NH	Anthony Beck	Michael Talis	9000	LEAK INSIDE	WFO664605N	0	15	7/18/2016 9:13	7/18/2016 9:14	7/18/2016 9:14	7/18/2016 9:29	7/18/2016	10:26:59 AM	57	16	Regular Hours	< 30 minutes
7/18/2016	11:22:18 AM	909 ISLINGTON ST Pst. 1	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WFO664629N	0	8	7/18/2016 11:22	7/18/2016 11:33	7/18/2016 11:33	7/18/2016 11:41	7/18/2016	12:11:39 PM	29	19	Regular Hours	< 30 minutes
7/18/2016	3:07:54 PM	65 PARK ST	EXETER	NH	Anthony Beck	William Jones	9000	LEAK INSIDE	WFO664757N	2	14	7/18/2016 15:10	7/18/2016 15:12	7/18/2016 15:14	7/18/2016 15:27	7/18/2016	3:48:41 PM	21	19	Regular Hours	< 30 minutes
7/19/2016	9:41:06 AM	323 GONIC RD Apt. 3 Pst. STE	GONIC	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WFO664850N	0	10	7/19/2016 9:41	7/19/2016 9:44	7/19/2016 9:45	7/19/2016 9:55	7/19/2016	10:42:57 AM	47	14	Regular Hours	< 30 minutes
7/19/2016	3:38:32 PM	12 ROBIE LN	ATKINSON	NH	Anthony Beck	David Martinage	9100	LEAK OUTSIDE	WFO664940N	0	14	7/19/2016 15:39	7/19/2016 15:40	7/19/2016 15:43	7/19/2016 15:55	7/19/2016	5:44:05 PM	108	16	Regular Hours	< 30 minutes
7/21/2016	7:09:50 AM	9 OLD LITTLEWORTH RD	DOVER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WFO665086N	0	16	7/21/2016 7:10	7/21/2016 7:11	7/21/2016 7:11	7/21/2016 7:27	7/21/2016	8:03:30 AM	35	17	Regular Hours	< 30 minutes
7/21/2016	7:13:40 AM	20 CONIFER CMNS	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WFO665087N	0	17	7/21/2016 7:14	7/21/2016 7:16	7/21/2016 7:16	7/21/2016 7:33	7/21/2016	8:01:35 AM	27	20	Regular Hours	< 30 minutes
7/21/2016	7:35:40 AM	7 CEDARBROOK VLG Apt. D	ROCHESTER	NH	Kevin Ruel	Lynne Copp	9100	LEAK OUTSIDE	WFO665090N	3	16	7/21/2016 7:38	7/21/2016 7:39	7/21/2016 7:40	7/21/2016 7:56	7/21/2016	8:21:42 AM	25	20	Regular Hours	< 30 minutes
7/21/2016	7:45:08 AM	15 SUNNYBROOK DR	DOVER	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WFO665095N	11	12	7/21/2016 7:56	7/21/2016 7:59	7/21/2016 8:01	7/21/2016 8:12	7/21/2016	8:30:03 AM	17	26	Regular Hours	< 30 minutes
7/21/2016	7:50:28 AM	119 HENRY LAW AVE	DOVER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WFO665096N	7	13	7/21/2016 7:57	7/21/2016 7:58	7/21/2016 8:04	7/21/2016 8:11	7/21/2016	8:49:57 AM	38	21	Regular Hours	< 30 minutes
7/21/2016	8:00:25 AM	15 WEDGEWOOD RD	DOVER	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WFO665098N	0	13	7/21/2016 8:00	7/21/2016 8:00	7/21/2016 8:00	7/21/2016 8:14	7/21/2016	8:36:37 AM	22	13	Regular Hours	< 30 minutes
7/21/2016	8:01:38 AM	56 RUTLAND ST	DOVER	NH	Lance Keelty	David Martinage	9000	LEAK INSIDE	WFO665099N	1	19	7/21/2016 8:03	7/21/2016 8:05	7/21/2016 8:05	7/21/2016 8:24	7/21/2016	8:50:49 AM	26	22	Regular Hours	< 30 minutes
7/21/2016	8:21:12 AM	16 FLORENCE ST	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WFO665101N	2	12	7/21/2016 8:23	7/21/2016 8:27	7/21/2016 8:30	7/21/2016 8:39	7/21/2016	9:25:06 AM	45	18	Regular Hours	< 30 minutes

7/21/2016	8:47:37 AM	9 PLAISTOW RD	PLAISTOW	NH	Anthony Beck	Lynne Copp	9100	LEAK OUTSIDE	WFO665112N	0	15	7/21/2016 8:48	7/21/2016 8:48	7/21/2016 8:54	7/21/2016 9:03	7/21/2016	11:48:26 AM	164	16	Regular Hours	< 30 minutes
7/21/2016	8:55:16 AM	453 CENTRAL AVE Apt. 1	DOVER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WFO665113N	0	8	7/21/2016 8:55	7/21/2016 8:55	7/21/2016 8:56	7/21/2016 9:04	7/21/2016	9:16:03 AM	11	9	Regular Hours	< 30 minutes
7/21/2016	9:06:46 AM	355 MAIN ST Apt. 3	SOMERSWORTH	NH	Lance Keelty	Lynne Copp	9000	LEAK INSIDE	WFO665116N	1	13	7/21/2016 9:08	7/21/2016 9:08	7/21/2016 9:09	7/21/2016 9:22	7/21/2016	9:49:52 AM	27	15	Regular Hours	< 30 minutes
7/21/2016	9:21:29 AM	46 PARTRIDGE GREEN WAY	ROCHESTER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WFO665121N	0	21	7/21/2016 9:22	7/21/2016 9:23	7/21/2016 9:26	7/21/2016 9:45	7/21/2016	10:32:33 AM	47	23	Regular Hours	< 30 minutes
7/21/2016	9:23:25 AM	54 CHARLES ST Apt. FL1	ROCHESTER	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WFO665120N	0	14	7/21/2016 9:24	7/21/2016 9:23	7/21/2016 9:23	7/21/2016 9:37	7/21/2016	10:06:33 AM	28	14	Regular Hours	< 30 minutes
7/21/2016	9:50:23 AM	19 N ST	HAMPTON	NH	Daniel Lafortune	Lynne Copp	9000	LEAK INSIDE	WFO665133N	0	13	7/21/2016 9:51	7/21/2016 9:53	7/21/2016 9:55	7/21/2016 10:07	7/21/2016	10:30:00 AM	22	17	Regular Hours	< 30 minutes
7/21/2016	9:52:43 AM	7 LEXINGTON ST Apt. A	DOVER	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WFO665136N	1	15	7/21/2016 9:53	7/21/2016 10:00	7/21/2016 10:00	7/21/2016 10:15	7/21/2016	10:54:02 AM	38	23	Regular Hours	< 30 minutes
7/21/2016	9:53:45 AM	11 FAIRWAY AVE	ROCHESTER	NH	Lance Keelty	Lynne Copp	9000	LEAK INSIDE	WFO665137N	3	12	7/21/2016 9:57	7/21/2016 9:57	7/21/2016 9:57	7/21/2016 10:10	7/21/2016	10:40:15 AM	29	16	Regular Hours	< 30 minutes
7/21/2016	10:04:40 AM	17 APPLEVALE DR	DOVER	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WFO665139N	0	21	7/21/2016 10:05	7/21/2016 10:04	7/21/2016 10:06	7/21/2016 10:25	7/21/2016	11:05:00 AM	39	21	Regular Hours	< 30 minutes
7/21/2016	10:05:33 AM	455 CENTRAL AVE	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WFO665142N	0	19	7/21/2016 10:05	7/21/2016 10:10	7/21/2016 10:10	7/21/2016 10:30	7/21/2016	12:30:35 PM	120	24	Regular Hours	< 30 minutes
7/21/2016	10:20:31 AM	42 MAIN ST	DURHAM	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WFO665143N	3	10	7/21/2016 10:23	7/21/2016 10:24	7/21/2016 10:25	7/21/2016 10:35	7/21/2016	10:46:02 PM	730	14	Regular Hours	< 30 minutes
7/21/2016	10:26:52 AM	10 HAM ST Pst. APT 2	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WFO665144N	0	23	7/21/2016 10:27	7/21/2016 10:29	7/21/2016 10:53	7/21/2016 10:53	7/21/2016	12:09:25 PM	76	26	Regular Hours	< 30 minutes
7/21/2016	10:38:44 AM	370 ROUTE 108	SOMERSWORTH	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WFO665148N	11	11	7/21/2016 10:50	7/21/2016 10:53	7/21/2016 10:54	7/21/2016 11:05	7/21/2016	11:35:34 AM	29	27	Regular Hours	< 30 minutes
7/21/2016	10:39:46 AM	187 GONIC RD Apt. 2B	GONIC	NH	Lance Keelty	Lynne Copp	9000	LEAK INSIDE	WFO665145N	0	7	7/21/2016 10:40	7/21/2016 10:40	7/21/2016 10:40	7/21/2016 10:47	7/21/2016	11:13:39 AM	25	8	Regular Hours	< 30 minutes
7/21/2016	11:00:51 AM	40 CABLES WAY Apt. GABL	DURHAM	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WFO665152N	1	21	7/21/2016 11:02	7/21/2016 11:02	7/21/2016 11:05	7/21/2016 11:23	7/21/2016	11:43:10 AM	19	22	Regular Hours	< 30 minutes
7/21/2016	11:32:39 AM	31 CINNAMON RIDGE RD	SOMERSWORTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WFO665164N	2	8	7/21/2016 11:34	7/21/2016 11:37	7/21/2016 11:37	7/21/2016 11:46	7/21/2016	12:03:31 PM	16	13	Regular Hours	< 30 minutes
7/21/2016	11:51:38 AM	34 SURREY RUN	DOVER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WFO665170N	0	15	7/21/2016 11:51	7/21/2016 11:51	7/21/2016 11:51	7/21/2016 12:07	7/21/2016	12:30:33 PM	23	15	Regular Hours	< 30 minutes
7/21/2016	11:54:52 AM	1 BRAMBER II	ROCHESTER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WFO665175N	0	18	7/21/2016 11:55	7/21/2016 12:01	7/21/2016 12:10	7/21/2016 12:19	7/21/2016	3:22:24 PM	183	24	Regular Hours	< 30 minutes
7/21/2016	12:03:49 PM	350 ROUTE 108 Apt. A 12 Pst. UNIT	SOMERSWORTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WFO665176N	3	14	7/21/2016 12:07	7/21/2016 12:10	7/21/2016 12:10	7/21/2016 12:25	7/21/2016	1:10:49 PM	45	21	Regular Hours	< 30 minutes
7/21/2016	12:08:32 PM	35 WESTERN AVE	ROCHESTER	NH	Lance Keelty	Lynne Copp	9100	LEAK OUTSIDE	WFO665177N	0	1	7/21/2016 12:08	7/21/2016 12:09	7/21/2016 12:10	7/21/2016 12:10	7/21/2016	1:11:09 PM	60	1	Regular Hours	< 30 minutes
7/21/2016	12:24:39 PM	44 MAST RD	DOVER	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WFO665184N	2	6	7/21/2016 12:27	7/21/2016 12:27	7/21/2016 12:30	7/21/2016 12:33	7/21/2016	12:51:53 PM	18	8	Regular Hours	< 30 minutes
7/21/2016	12:29:57 PM	21 WOODMAN RD	DURHAM	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WFO665185N	0	18	7/21/2016 12:30	7/21/2016 12:32	7/21/2016 12:32	7/21/2016 12:50	7/21/2016	1:56:56 PM	66	20	Regular Hours	< 30 minutes
7/21/2016	12:39:29 PM	14 REDDEN ST	DOVER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WFO665191N	9	15	7/21/2016 12:48	7/21/2016 12:48	7/21/2016 12:52	7/21/2016 13:03	7/21/2016	1:13:13 PM	9	23	Regular Hours	< 30 minutes
7/21/2016	1:49:21 PM	19 ISAAC LUCAS CIR	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WFO665207N	0	19	7/21/2016 13:49	7/21/2016 13:53	7/21/2016 13:57	7/21/2016 14:13	7/21/2016	3:37:28 PM	84	23	Regular Hours	< 30 minutes

7/21/2016	2:10:12 PM	15 OLD ROLLINSFORD RD	DOVER	NH	Lance Keelty	Lynne Copp	9000	LEAK INSIDE	WFO665209N	0	0	7/21/2016 14:10	7/21/2016 14:34	7/21/2016 14:34	7/21/2016 14:34	7/21/2016	2:36:59 PM	2	24	Regular Hours	< 30 minutes
7/22/2016	8:35:06 AM	23 ECHO BROOK DR	GONIC	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WFO665279N	0	27	7/22/2016 8:35	7/22/2016 8:36	7/22/2016 8:37	7/22/2016 9:03	7/22/2016	9:54:31 AM	50	28	Regular Hours	< 30 minutes
7/22/2016	10:26:37 AM	5 ECHO BROOK DR	GONIC	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WFO665300N	0	17	7/22/2016 10:26	7/22/2016 10:27	7/22/2016 10:28	7/22/2016 10:44	7/22/2016	12:20:25 PM	95	18	Regular Hours	< 30 minutes
7/22/2016	12:18:07 PM	8 ECHO BROOK RD	GONIC	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WFO665331N	0	26	7/22/2016 12:18	7/22/2016 12:19	7/22/2016 12:21	7/22/2016 12:46	7/22/2016	12:56:14 PM	9	28	Regular Hours	< 30 minutes
7/27/2016	10:46:40 AM	317 THAXTER RD	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WFO665782N	0	7	7/27/2016 10:47	7/27/2016 10:48	7/27/2016 10:49	7/27/2016 10:55	7/27/2016	12:25:02 PM	89	9	Regular Hours	< 30 minutes
7/28/2016	1:44:15 PM	37 WAKEFIELD ST	ROCHESTER	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WFO665985N	0	6	7/28/2016 13:44	7/28/2016 13:46	7/28/2016 13:46	7/28/2016 13:52	7/28/2016	2:04:11 PM	11	8	Regular Hours	< 30 minutes
Orders responded to in < 30 minutes: 26 (27% of total) for After Hours:																					
7/11/2016	5:51:53 AM	160 WASHINGTON ST Apt. C	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WFO663727N	1	0	7/11/2016 5:53	7/11/2016 5:54	7/11/2016 5:55	7/11/2016 5:55	7/11/2016	6:44:27 AM	49	3	After Hours	< 30 minutes
7/12/2016	4:50:13 PM	0 TROUBLE CALL	HAMPTON	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WFO664069N	4	12	7/12/2016 16:54	7/12/2016 16:55	7/12/2016 16:58	7/12/2016 17:08	7/12/2016	6:14:22 PM	65	18	After Hours	< 30 minutes
7/12/2016	7:53:59 PM	82 PEMBROKE ST	SEABROOK	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WFO664082N	0	27	7/12/2016 19:54	7/12/2016 19:55	7/12/2016 19:56	7/12/2016 20:23	7/12/2016	8:36:05 PM	12	29	After Hours	< 30 minutes
7/13/2016	8:20:45 PM	4 BOURN AVE	HAMPTON	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WFO664202N	0	16	7/13/2016 20:20	7/13/2016 20:23	7/13/2016 20:24	7/13/2016 20:40	7/13/2016	9:30:01 PM	49	19	After Hours	< 30 minutes
7/14/2016	7:23:19 PM	7 WITCH ISLAND WAY	HAMPTON	NH	John Wiley	William Jones	9000	LEAK INSIDE	WFO664335N	2	13	7/14/2016 19:25	7/14/2016 19:24	7/14/2016 19:25	7/14/2016 19:38	7/14/2016	8:40:18 PM	61	15	After Hours	< 30 minutes
7/18/2016	4:16:24 PM	28 BELKNAP ST	DOVER	NH	Lance Keelty	William Jones	9100	LEAK OUTSIDE	WFO664771N	0	3	7/18/2016 16:17	7/18/2016 16:17	7/18/2016 16:18	7/18/2016 16:21	7/18/2016	5:31:52 PM	70	4	After Hours	< 30 minutes
7/20/2016	6:04:13 PM	0 TROUBLE CALL	DOVER	NH	Lance Keelty	David Martinage	9100	LEAK OUTSIDE	WFO665079N	1	15	7/20/2016 18:06	7/20/2016 18:11	7/20/2016 18:11	7/20/2016 18:26	7/20/2016	7:45:46 PM	79	22	After Hours	< 30 minutes
7/20/2016	7:55:20 PM	0 TROUBLE CALL	DOVER	NH	Lance Keelty	David Martinage	9100	LEAK OUTSIDE	WFO665083N	2	0	7/20/2016 19:58	7/20/2016 19:58	7/20/2016 19:58	7/20/2016 19:59	7/20/2016	9:29:39 PM	90	3	After Hours	< 30 minutes
7/21/2016	4:48:23 AM	86 DOVER RD	DURHAM	NH	Kevin Ruel	Ryan Tardif	9100	LEAK OUTSIDE	WFO665084N	0	0	7/21/2016 4:48	7/21/2016 4:49	7/21/2016 4:49	7/21/2016 4:49	7/21/2016	4:59:04 AM	9	1	After Hours	< 30 minutes
7/21/2016	5:57:23 AM	519 CENTRAL AVE Apt. B	DOVER	NH	Kevin Ruel	Rene Bordeleau	9000	LEAK INSIDE	WFO665085N	1	21	7/21/2016 5:58	7/21/2016 6:03	7/21/2016 6:04	7/21/2016 6:24	7/21/2016	7:37:20 AM	72	27	After Hours	< 30 minutes
7/21/2016	5:07:14 PM	3 COBBLE HILL DR Apt. LOT Pst. 1	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WFO665249N	0	15	7/21/2016 17:07	7/21/2016 17:11	7/21/2016 17:11	7/21/2016 17:26	7/21/2016	6:08:01 PM	41	19	After Hours	< 30 minutes
7/21/2016	5:31:33 PM	38 FLAGG RD	GONIC	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WFO665252N	0	1	7/21/2016 17:32	7/21/2016 17:32	7/21/2016 17:34	7/21/2016 17:34	7/21/2016	6:10:29 PM	36	2	After Hours	< 30 minutes
7/21/2016	7:32:04 PM	1 PEBBLE HILL DR	DOVER	NH	Lance Keelty	David Martinage	9000	LEAK INSIDE	WFO665258N	0	11	7/21/2016 19:32	7/21/2016 19:39	7/21/2016 19:39	7/21/2016 19:50	7/21/2016	8:14:19 PM	23	18	After Hours	< 30 minutes
7/21/2016	7:46:23 PM	557 CENTRAL AVE Apt. 5	DOVER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WFO665261N	3	18	7/21/2016 19:49	7/21/2016 19:52	7/21/2016 19:52	7/21/2016 20:11	7/21/2016	8:24:51 PM	13	24	After Hours	< 30 minutes
7/21/2016	8:50:32 PM	5 STILLWATER CIR	GONIC	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WFO665263N	0	16	7/21/2016 20:51	7/21/2016 20:59	7/21/2016 20:59	7/21/2016 21:15	7/21/2016	10:18:12 PM	62	24	After Hours	< 30 minutes
7/21/2016	9:12:10 PM	7 DEER CREEK RUN	SOMERSWORTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WFO665265N	1	9	7/21/2016 21:14	7/21/2016 21:13	7/21/2016 21:13	7/21/2016 21:23	7/21/2016	9:34:09 PM	11	10	After Hours	< 30 minutes
7/21/2016	9:15:00 PM	5 PEBBLE HILL DR	DOVER	NH	Lance Keelty	David Martinage	9000	LEAK INSIDE	WFO665266N	0	4	7/21/2016 21:15	7/21/2016 21:18	7/21/2016 21:18	7/21/2016 21:23	7/21/2016	10:06:32 PM	43	8	After Hours	< 30 minutes
7/21/2016	10:52:28 PM	15 ECHO BROOK DR	GONIC	NH	John Wiley	Ryan Tardif	9100	LEAK OUTSIDE	WFO665270N	0	13	7/21/2016 22:53	7/21/2016 22:55	7/21/2016 22:55	7/21/2016 23:08	7/21/2016	11:37:06 PM	28	16	After Hours	< 30 minutes

7/22/2016	5:57:49 AM	11 TIDEVIEW DR	DOVER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WFO665271N	0	21	7/22/2016 5:58	7/22/2016 6:04	7/22/2016 6:04	7/22/2016 6:26	7/22/2016	6:43:23 AM	17	28	After Hours	< 30 minutes
7/22/2016	8:30:18 PM	18 KINGS HWY Apt. B	HAMPTON	NH	Lance Keelty	Lynne Copp	9000	LEAK INSIDE	WFO665386N	0	21	7/22/2016 20:30	7/22/2016 20:31	7/22/2016 20:31	7/22/2016 20:52	7/22/2016	9:19:24 PM	26	22	After Hours	< 30 minutes
7/22/2016	9:20:35 PM	548 HIGH ST	HAMPTON	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WFO665389N	0	22	7/22/2016 21:21	7/22/2016 21:28	7/22/2016 21:28	7/22/2016 21:51	7/22/2016	10:16:30 PM	25	30	After Hours	< 30 minutes
7/22/2016	10:26:41 PM	0 TROUBLE CALL	DOVER	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WFO665390N	0	20	7/22/2016 22:27	7/22/2016 22:37	7/22/2016 22:37	7/22/2016 22:57	7/22/2016	11:29:59 PM	32	30	After Hours	< 30 minutes
7/25/2016	4:59:08 PM	8 LANCELOT CT Pst. 8	SALEM	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WFO665389N	0	21	7/25/2016 16:59	7/25/2016 17:02	7/25/2016 17:02	7/25/2016 17:23	7/25/2016	6:00:21 PM	36	24	After Hours	< 30 minutes
7/26/2016	9:11:12 PM	7 CORSON ST	ROCHESTER	NH	John Wiley	William Jones	9000	LEAK INSIDE	WFO665751N	0	7	7/26/2016 21:12	7/26/2016 21:19	7/26/2016 21:19	7/26/2016 21:26	7/26/2016	9:49:48 PM	23	15	After Hours	< 30 minutes
7/27/2016	7:14:38 PM	50 BROOKSIDE DR Apt. C6 Pst. APT	EXETER	NH	John Wiley	William Jones	9000	LEAK INSIDE	WFO665907N	0	18	7/27/2016 19:15	7/27/2016 19:19	7/27/2016 19:20	7/27/2016 19:38	7/27/2016	8:03:04 PM	24	23	After Hours	< 30 minutes
7/28/2016	4:05:10 PM	73 STARK AVE	DOVER	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WFO666010N	1	19	7/28/2016 16:06	7/28/2016 16:05	7/28/2016 16:07	7/28/2016 16:24	7/28/2016	5:56:06 PM	91	19	After Hours	< 30 minutes
Orders responded to in < 30 minutes: 5 (5% of total) for Weekend/Holiday Hours:																					
7/9/2016	12:45:59 PM	4 NEW HAMPSHIRE ST	SEABROOK	NH	Anthony Beck	Michael Talis	9000	LEAK INSIDE	WFO663709N	0	25	7/9/2016 12:46	7/9/2016 12:46	7/9/2016 12:48	7/9/2016 13:11	7/9/2016	1:35:12 PM	23	25	Weekend/Holiday	< 30 minutes
7/16/2016	10:06:23 AM	5 CEDARBROOK VLG Apt. D	ROCHESTER	NH	David Perreault	Samantha Keach	9000	LEAK INSIDE	WFO664563N	0	19	7/16/2016 10:07	7/16/2016 10:15	7/16/2016 10:16	7/16/2016 10:34	7/16/2016	11:02:55 AM	28	28	Weekend/Holiday	< 30 minutes
7/23/2016	8:53:30 PM	10 LILAC LN Apt. HSE	DOVER	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WFO665415N	1	11	7/23/2016 20:54	7/23/2016 21:08	7/23/2016 21:08	7/23/2016 21:20	7/23/2016	10:26:45 PM	66	27	Weekend/Holiday	< 30 minutes
7/23/2016	8:54:22 PM	1011 LILAC LN	DOVER	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WFO665416N	6	20	7/23/2016 21:00	7/23/2016 21:01	7/23/2016 21:02	7/23/2016 21:21	7/23/2016	10:34:30 PM	72	27	Weekend/Holiday	< 30 minutes
7/30/2016	2:38:22 PM	30 CONCORD AVE	HAMPTON	NH	David Emerton	Samantha Keach	9000	LEAK INSIDE	WFO666235N	0	1	7/30/2016 14:38	7/30/2016 14:45	7/30/2016 14:46	7/30/2016 14:46	7/30/2016	3:02:50 PM	16	8	Weekend/Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 8 (8% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
7/1/2016	9:02:52 AM	6 MEETING PLACE DR Apt. 102 Pst. UNIT	EXETER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WFO662911N	0	21	7/1/2016 9:03	7/1/2016 9:13	7/1/2016 9:14	7/1/2016 9:35	7/1/2016	11:47:39 AM	132	32	Regular Hours	31-45 minutes
7/1/2016	10:08:00 AM	0 TROUBLE CALL	HAMPTON	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WFO662924N	0	25	7/1/2016 10:08	7/1/2016 10:19	7/1/2016 10:19	7/1/2016 10:45	7/1/2016	12:13:17 PM	87	37	Regular Hours	31-45 minutes
7/15/2016	3:12:07 PM	24 FOLLY MILL TER	SEABROOK	NH	Daniel Lafortune	Lynne Copp	9000	LEAK INSIDE	WFO664544N	0	23	7/15/2016 15:12	7/15/2016 15:20	7/15/2016 15:23	7/15/2016 15:43	7/15/2016	4:02:56 PM	19	31	Regular Hours	31-45 minutes
7/18/2016	3:01:28 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WFO664754N	0	30	7/18/2016 15:02	7/18/2016 15:04	7/18/2016 15:06	7/18/2016 15:35	7/18/2016	4:56:06 PM	81	33	Regular Hours	31-45 minutes
7/21/2016	7:38:59 AM	7 MARSH BROOK DR Pst. 101	SOMERSWORTH	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WFO665091N	8	25	7/21/2016 7:47	7/21/2016 7:50	7/21/2016 7:51	7/21/2016 8:16	7/21/2016	9:49:04 AM	92	37	Regular Hours	31-45 minutes
7/21/2016	11:03:33 AM	35 WESTERN AVE	ROCHESTER	NH	Lance Keelty	David Martinage	9000	LEAK INSIDE	WFO665153N	4	29	7/21/2016 11:07	7/21/2016 11:08	7/21/2016 11:28	7/21/2016 11:37	7/21/2016	12:10:27 PM	32	34	Regular Hours	31-45 minutes
7/21/2016	12:54:16 PM	38 TOFTREE LN	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WFO665193N	0	29	7/21/2016 12:54	7/21/2016 12:59	7/21/2016 13:10	7/21/2016 13:28	7/21/2016	2:10:13 PM	41	34	Regular Hours	31-45 minutes
7/22/2016	8:57:52 AM	30 STILLWATER CIR	GONIC	NH	Lance Keelty	Michael Talis	9000	LEAK INSIDE	WFO665280N	2	31	7/22/2016 8:59	7/22/2016 9:00	7/22/2016 9:00	7/22/2016 9:31	7/22/2016	9:57:40 AM	25	33	Regular Hours	31-45 minutes

Orders responded to in 31-45 minutes: 8 (8% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
7/1/2016	9:02:52 AM	6 MEETING PLACE DR Apt. 102 Pst. UNIT	EXETER	NH	David Perreault	David Martingae	9100	LEAK OUTSIDE	WFO662911N	0	21	7/1/2016 9:03	7/1/2016 9:13	7/1/2016 9:14	7/1/2016 9:35	7/1/2016 11:47:39 AM	132	32	Regular Hours	31-45 minutes
7/1/2016	10:08:00 AM	0 TROUBLE CALL	HAMPTON	NH	Kevin Clifford	David Martingae	9100	LEAK OUTSIDE	WFO662924N	0	25	7/1/2016 10:08	7/1/2016 10:19	7/1/2016 10:19	7/1/2016 10:45	7/1/2016 12:13:17 PM	87	37	Regular Hours	31-45 minutes
7/15/2016	3:12:07 PM	24 FOLLY MILL TER	SEABROOK	NH	Daniel Lafortune	Lynne Copp	9000	LEAK INSIDE	WFO664544N	0	23	7/15/2016 15:12	7/15/2016 15:20	7/15/2016 15:23	7/15/2016 15:43	7/15/2016 4:02:56 PM	19	31	Regular Hours	31-45 minutes
7/18/2016	3:01:28 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WFO664754N	0	30	7/18/2016 15:02	7/18/2016 15:04	7/18/2016 15:06	7/18/2016 15:35	7/18/2016 4:56:06 PM	81	33	Regular Hours	31-45 minutes
7/21/2016	7:38:59 AM	7 MARSH BROOK DR Pst. 101	SOMERSWORTH	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WFO665091N	8	25	7/21/2016 7:47	7/21/2016 7:50	7/21/2016 7:51	7/21/2016 8:16	7/21/2016 9:49:04 AM	92	37	Regular Hours	31-45 minutes
7/21/2016	11:03:33 AM	35 WESTERN AVE	ROCHESTER	NH	Lance Keelty	David Martingae	9000	LEAK INSIDE	WFO665153N	4	29	7/21/2016 11:07	7/21/2016 11:08	7/21/2016 11:28	7/21/2016 11:37	7/21/2016 12:10:27 PM	32	34	Regular Hours	31-45 minutes
7/21/2016	12:54:16 PM	38 TOFTREE LN	DOVER	NH	David Emerton	David Martingae	9000	LEAK INSIDE	WFO665193N	0	29	7/21/2016 12:54	7/21/2016 12:59	7/21/2016 13:10	7/21/2016 13:28	7/21/2016 2:10:13 PM	41	34	Regular Hours	31-45 minutes
7/22/2016	8:57:52 AM	30 STILLWATER CIR	GONIC	NH	Lance Keelty	Michael Talis	9000	LEAK INSIDE	WFO665280N	2	31	7/22/2016 8:59	7/22/2016 9:00	7/22/2016 9:00	7/22/2016 9:31	7/22/2016 9:57:40 AM	25	33	Regular Hours	31-45 minutes
Orders responded to in 31-45 minutes: 3 (3% of total) for After Hours:																				
7/14/2016	8:58:36 PM	20 KEEFE AVE Apt. 4 Pst. UNIT	HAMPTON	NH	Jeffrey Croteau	William Jones	9000	LEAK INSIDE	WFO664341N	1	40	7/14/2016 20:59	7/14/2016 21:03	7/14/2016 21:04	7/14/2016 21:44	7/14/2016 10:11:47 PM	27	45	After Hours	31-45 minutes
7/21/2016	5:34:28 PM	92 WATERLOO CIR	DOVER	NH	John Wiley	David Martingae	9000	LEAK INSIDE	WFO665253N	3	26	7/21/2016 17:38	7/21/2016 17:40	7/21/2016 17:41	7/21/2016 18:07	7/21/2016 6:19:06 PM	12	32	After Hours	31-45 minutes
7/21/2016	9:30:27 PM	50 BROOKSIDE DR Apt. H4 Pst. APT	EXETER	NH	Daniel Lafortune	David Martingae	9000	LEAK INSIDE	WFO665267N	0	21	7/21/2016 21:30	7/21/2016 21:40	7/21/2016 21:42	7/21/2016 22:02	7/21/2016 10:34:16 PM	31	31	After Hours	31-45 minutes
Orders responded to in 31-45 minutes: 3 (3% of total) for Weekend/Holiday Hours:																				
7/3/2016	8:45:11 AM	85 GATES ST	PORTSMOUTH	NH	David Emerton	Scott Lacouture	9000	LEAK INSIDE	WFO663067N	3	26	7/3/2016 8:48	7/3/2016 8:59	7/3/2016 8:59	7/3/2016 9:25	7/3/2016 10:02:54 AM	37	40	Weekend/Holiday	31-45 minutes
7/3/2016	11:54:01 AM	85 BARBOUR RD	HAMPTON	NH	David Emerton	Scott Lacouture	9000	LEAK INSIDE	WFO663068N	1	36	7/3/2016 11:55	7/3/2016 12:03	7/3/2016 12:04	7/3/2016 12:39	7/3/2016 1:29:22 PM	49	45	Weekend/Holiday	31-45 minutes
7/16/2016	12:17:44 AM	61 HAMPSHIRE CIR	DOVER	NH	Kevin Ruel	Rene Bordeleau	9100	LEAK OUTSIDE	WFO664562N	0	35	7/16/2016 0:18	7/16/2016 0:19	7/16/2016 0:20	7/16/2016 0:55	7/16/2016 1:27:12 AM	31	37	Weekend/Holiday	31-45 minutes
Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
Orders responded to in 46-60 minutes: 0 (0% of total) for After Hours:																				
Orders responded to in 46-60 minutes: 1 (1% of total) for Weekend/Holiday Hours:																				
7/4/2016	1:44:04 PM	275 OCEAN BLVD Apt. AP Pst. SURF	HAMPTON	NH	David Emerton	Jason Brooks	9100	LEAK OUTSIDE	WFO663078N	1	44	7/4/2016 13:45	7/4/2016 13:47	7/4/2016 13:48	7/4/2016 14:32	7/4/2016 3:49:59 PM	77	47	Weekend/Holiday	46-60 minutes
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																				
Orders responded to in 61-75 minutes: 1 (1% of total) for Weekend/Holiday Hours:																				
7/30/2016	11:46:23 AM	136 FRANKLIN ST Pst. FRNT	SEABROOK	NH	David Emerton	Samantha Keach	9100	LEAK OUTSIDE	WFO666220N	0	56	7/30/2016 11:47	7/30/2016 11:53	7/30/2016 11:54	7/30/2016 12:49	7/30/2016 2:45:29 PM	115	63	Weekend/Holiday	61-75 minutes

Summary for 07/01/2016 to 07/31/2016

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	26	27%	15	16	27%	15	9	31%	15	1	10%
30	56	84%	30	35	86%	30	17	90%	30	4	50%
45	14	98%	45	8	100%	45	3	100%	45	3	80%
60	1	99%	60	0	100%	60	0	100%	60	1	90%
75	1	100%	75	0	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	98		Total	59		Total	29		Total	10	

Jul-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	26	27%	15	16	27%	15	9	31%	15	1	10%
30	56	84%	30	35	86%	30	17	90%	30	4	50%
45	14	98%	45	8	100%	45	3	100%	45	3	80%
60	1	99%	60	0	100%	60	0	100%	60	1	90%
75	1	100%	75	0	100%	75	0	100%	75	1	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	98		Total	59		Total	29		Total	10	

Jun-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	48%	15	21	50%	15	8	53%	15	0	0%
30	21	83%	30	17	90%	30	4	80%	30	0	0%
45	9	98%	45	4	100%	45	3	100%	45	2	67%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	60		Total	42		Total	15		Total	3	

May-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	25	48%	15	17	52%	15	5	42%	15	3	43%
30	23	92%	30	15	97%	30	5	83%	30	3	86%
45	3	98%	45	1	100%	45	1	92%	45	1	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	52		Total	33		Total	12		Total	7	

Apr-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	14	27%	15	12	46%	15	1	7%	15	1	9%
30	30	85%	30	14	100%	30	9	67%	30	7	73%
45	8	100%	45	0	100%	45	5	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	52		Total	26		Total	15		Total	11	

Mar-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	19	37%	15	17	52%	15	1	13%	15	1	10%
30	22	80%	30	15	97%	30	4	63%	30	3	40%
45	8	96%	45	1	100%	45	2	88%	45	5	90%
60	2	100%	60	0	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	51		Total	33		Total	8		Total	10	

Feb-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	36%	15	22	47%	15	3	27%	15	4	18%
30	36	81%	30	20	89%	30	5	73%	30	11	68%
45	10	94%	45	4	98%	45	1	82%	45	5	91%
60	4	99%	60	1	100%	60	2	100%	60	1	95%
75	0	99%	75	0	100%	75	0	100%	75	0	95%
>75	1	100%	>75	0	100%	>75	0	100%	>75	1	100%
Total	80		Total	47		Total	11		Total	22	

Jan-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	46	41%	15	31	48%	15	13	43%	15	2	12%
30	52	88%	30	31	97%	30	12	83%	30	9	65%
45	13	100%	45	2	100%	45	5	100%	45	6	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	111		Total	64		Total	30		Total	17	

Dec-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	37%	15	33	47%	15	2	10%	15	3	23%
30	48	83%	30	32	93%	30	11	65%	30	5	62%
45	16	99%	45	5	100%	45	6	95%	45	5	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	103		Total	70		Total	20		Total	13	

Nov-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	28	39%	15	19	56%	15	5	24%	15	4	25%
30	31	83%	30	14	97%	30	8	62%	30	9	81%
45	10	97%	45	1	100%	45	8	100%	45	1	88%
60	2	100%	60	0	100%	60	0	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	71		Total	34		Total	21		Total	16	

Oct-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	34%	15	23	49%	15	3	13%	15	5	23%
30	44	82%	30	23	98%	30	12	65%	30	9	64%
45	17	100%	45	1	100%	45	8	100%	45	8	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	92		Total	47		Total	23		Total	22	

Sep-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	42%	15	27	52%	15	8	38%	15	3	18%
30	40	87%	30	22	94%	30	10	86%	30	8	65%
45	11	99%	45	3	100%	45	3	100%	45	5	94%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	90		Total	52		Total	21		Total	17	

Aug-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	47%	15	22	55%	15	6	55%	15	1	9%
30	26	89%	30	17	98%	30	3	82%	30	6	64%
45	7	100%	45	1	100%	45	2	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	62		Total	40		Total	11		Total	11	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	352	38%	15	260	48%	15	64	30%	15	28	18%
30	429	85%	30	255	94%	30	100	76%	30	74	64%
45	126	98%	45	31	100%	45	47	98%	45	48	94%
60	13	100%	60	1	100%	60	5	100%	60	7	99%
75	1	100%	75	0	100%	75	0	100%	75	1	99%
>75	1	100%	>75	0	100%	>75	0	100%	>75	1	100%
Total	922		Total	547		Total	216		Total	159	