

Emergency Response Times

NU New Hampshire work orders from 06/01/2016 to 06/30/2016

Total orders in sample: 60

Orders responded to in < 30 minutes: 38 (63% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
6/1/2016 8:19:26 AM	8 CANNEY LN	DOVER	NH	David Perreault	Lynne Copp	9100	LEAK OUTSIDE	WF0659154N	0	23	6/1/2016 8:20	6/1/2016 8:24	6/1/2016 8:36	6/1/2016 8:48	6/1/2016 11:03:26 AM	135	28	Regular Hours	< 30 minutes
6/2/2016 10:21:49 AM	155 PARROT AVE	PORTSMOUTH	NH	Jeffrey Croteau	Lynne Copp	9000	LEAK INSIDE	WF0659364N	0	0	6/2/2016 10:22	6/2/2016 10:23	6/2/2016 10:23	6/2/2016 10:23	6/2/2016 10:56:31 AM	33	1	Regular Hours	< 30 minutes
6/2/2016 11:11:16 AM	8 H ST	HAMPTON	NH	Daniel LaFortune	David Martingage	5000	GAS LEAKS - SERVICE	WF0659394N	0	6	6/2/2016 11:11	6/2/2016 11:13	6/2/2016 11:15	6/2/2016 11:20	6/2/2016 11:43:23 AM	22	9	Regular Hours	< 30 minutes
6/2/2016 11:59:31 AM	70 KINGS HWY	HAMPTON	NH	Daniel LaFortune	Michael Talis	9100	LEAK OUTSIDE	WF0659416N	0	4	6/2/2016 12:00	6/2/2016 12:02	6/2/2016 12:04	6/2/2016 12:06	6/2/2016 1:56:27 PM	109	7	Regular Hours	< 30 minutes
6/2/2016 2:43:01 PM	48 CLINTON ST	PORTSMOUTH	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0659448N	0	4	6/2/2016 14:43	6/2/2016 14:47	6/2/2016 14:51	6/2/2016 14:51	6/2/2016 3:25:35 PM	33	8	Regular Hours	< 30 minutes
6/3/2016 1:15:33 PM	750 CENTRAL AVE	DOVER	NH	Lance Keely	David Martingage	9000	LEAK INSIDE	WF0659598N	0	7	6/3/2016 13:16	6/3/2016 13:16	6/3/2016 13:16	6/3/2016 13:23	6/3/2016 1:49:47 PM	26	7	Regular Hours	< 30 minutes
6/6/2016 9:17:40 AM	2 SUNSURF AVE	HAMPTON	NH	Daniel LaFortune	David Martingage	9100	LEAK OUTSIDE	WF0659690N	0	2	6/6/2016 9:18	6/6/2016 9:20	6/6/2016 9:20	6/6/2016 9:22	6/6/2016 10:50:41 AM	87	5	Regular Hours	< 30 minutes
6/6/2016 9:51:45 AM	19 KEEWAYDIN DR	SALEM	NH	Anthony Beck	David Martingage	9000	LEAK INSIDE	WF0659705N	0	19	6/6/2016 9:52	6/6/2016 9:54	6/6/2016 9:55	6/6/2016 10:13	6/6/2016 10:50:16 AM	36	22	Regular Hours	< 30 minutes
6/6/2016 10:25:33 AM	1 BRADFORD AVE	HAMPTON	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0659718N	2	18	6/6/2016 10:28	6/6/2016 10:30	6/6/2016 10:30	6/6/2016 10:48	6/6/2016 12:33:04 PM	104	23	Regular Hours	< 30 minutes
6/6/2016 2:41:41 PM	0 TROUBLE CALL	DOVER	NH	Lance Keely	David Martingage	9100	LEAK OUTSIDE	WF0659883N	0	11	6/6/2016 14:42	6/6/2016 14:42	6/6/2016 14:43	6/6/2016 14:54	6/6/2016 3:44:57 PM	50	12	Regular Hours	< 30 minutes
6/7/2016 11:15:41 AM	306 N MAIN ST	ROCHESTER	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0659977N	2	7	6/7/2016 11:18	6/7/2016 11:19	6/7/2016 11:19	6/7/2016 11:26	6/7/2016 1:50:42 PM	143	11	Regular Hours	< 30 minutes
6/7/2016 12:06:28 PM	154 MARKET ST	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0660007N	0	6	6/7/2016 12:07	6/7/2016 12:09	6/7/2016 12:09	6/7/2016 12:15	6/7/2016 1:00:16 PM	44	9	Regular Hours	< 30 minutes
6/8/2016 8:32:56 AM	30 KINGS HWY Apt. #6	HAMPTON	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF0660116N	1	11	6/8/2016 8:34	6/8/2016 8:36	6/8/2016 8:39	6/8/2016 8:48	6/8/2016 10:23:44 AM	95	15	Regular Hours	< 30 minutes
6/8/2016 8:41:52 AM	0 TROUBLE CALL	PORTSMOUTH	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0660117N	0	8	6/8/2016 8:42	6/8/2016 8:45	6/8/2016 8:46	6/8/2016 8:53	6/8/2016 1:29:57 PM	276	11	Regular Hours	< 30 minutes
6/8/2016 12:49:37 PM	115 DOVER RD	DURHAM	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0660202N	2	14	6/8/2016 12:51	6/8/2016 12:54	6/8/2016 12:54	6/8/2016 13:08	6/8/2016 2:35:44 PM	87	18	Regular Hours	< 30 minutes
6/10/2016 12:02:34 PM	28 SHIRLEY TER Apt. 0	HAMPTON	NH	Daniel LaFortune	David Martingage	9000	LEAK INSIDE	WF0660461N	0	8	6/10/2016 12:03	6/10/2016 12:05	6/10/2016 12:06	6/10/2016 12:13	6/10/2016 12:43:44 PM	30	10	Regular Hours	< 30 minutes
6/13/2016 3:47:26 PM	11 PENNIMAN LN	HAMPTON	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0660773N	4	13	6/13/2016 15:52	6/13/2016 15:54	6/13/2016 15:54	6/13/2016 16:07	6/13/2016 4:45:17 PM	37	20	Regular Hours	< 30 minutes
6/14/2016 9:15:12 AM	313 ISLINGTON ST Apt. FL 1	PORTSMOUTH	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0660843N	1	3	6/14/2016 9:16	6/14/2016 9:18	6/14/2016 9:19	6/14/2016 9:22	6/14/2016 10:04:43 AM	42	7	Regular Hours	< 30 minutes
6/16/2016 10:36:08 AM	855 ISLINGTON ST Apt. B-1	PORTSMOUTH	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0661145N	0	2	6/16/2016 10:36	6/16/2016 10:38	6/16/2016 10:40	6/16/2016 10:40	6/16/2016 11:53:12 AM	72	4	Regular Hours	< 30 minutes
6/16/2016 11:37:02 AM	163 TILTON ST Apt. EAST	SEABROOK	NH	Kevin Clifford	David Martingage	9100	LEAK OUTSIDE	WF0661151N	0	12	6/16/2016 11:37	6/16/2016 11:43	6/16/2016 11:44	6/16/2016 11:55	6/16/2016 1:27:52 PM	92	18	Regular Hours	< 30 minutes
6/17/2016 3:03:49 PM	0 TROUBLE CALL	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0661326N	6	23	6/17/2016 15:10	6/17/2016 15:09	6/17/2016 15:10	6/17/2016 15:33	6/17/2016 5:05:06 PM	91	29	Regular Hours	< 30 minutes
6/17/2016 3:59:44 PM	241 DRAKESIDE RD Apt. 1207 Pst. UNIT	HAMPTON	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF0661337N	1	19	6/17/2016 16:01	6/17/2016 16:06	6/17/2016 16:07	6/17/2016 16:26	6/17/2016 5:02:41 PM	36	26	Regular Hours	< 30 minutes
6/20/2016 9:47:12 AM	19 RIDGEWOOD DR	ATKINSON	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0661442N	0	10	6/20/2016 9:47	6/20/2016 9:50	6/20/2016 9:50	6/20/2016 10:00	6/20/2016 10:35:29 AM	34	13	Regular Hours	< 30 minutes
6/20/2016 12:14:30 PM	9 OLD LITTLEWORTH RD	DOVER	NH	David Perreault	David Martingage	9000	LEAK INSIDE	WF0661446N	0	13	6/20/2016 12:14	6/20/2016 12:16	6/20/2016 12:17	6/20/2016 12:29	6/20/2016 1:00:12 PM	30	14	Regular Hours	< 30 minutes
6/21/2016 9:42:39 AM	42 ORCHARD ST	PORTSMOUTH	NH	Jeffrey Croteau	Lynne Copp	9100	LEAK OUTSIDE	WF0661679N	1	5	6/21/2016 9:44	6/21/2016 9:45	6/21/2016 9:47	6/21/2016 9:51	6/21/2016 10:32:21 AM	41	8	Regular Hours	< 30 minutes
6/23/2016 10:10:29 AM	14 LAFAYETTE RD Apt. 1	NORTH HAMPTON	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0662031N	0	10	6/23/2016 10:10	6/23/2016 10:17	6/23/2016 10:18	6/23/2016 10:27	6/23/2016 10:41:54 AM	14	17	Regular Hours	< 30 minutes
6/24/2016 8:32:00 AM	18 NEWBURY ST	SEABROOK	NH	Daniel LaFortune	David Martingage	9100	LEAK OUTSIDE	WF0662145N	0	8	6/24/2016 8:32	6/24/2016 8:40	6/24/2016 8:41	6/24/2016 8:48	6/24/2016 9:29:34 AM	41	16	Regular Hours	< 30 minutes
6/24/2016 11:34:33 AM	18 NEWBURY ST	SEABROOK	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0662194N	0	9	6/24/2016 11:34	6/24/2016 11:37	6/24/2016 11:37	6/24/2016 11:46	6/24/2016 12:31:03 PM	44	11	Regular Hours	< 30 minutes
6/24/2016 12:14:30 PM	725 OCEAN BLVD Apt. 2 FL	HAMPTON	NH	John Wiley	Michael Talis	5000	GAS LEAKS - SERVICE	WF0662200N	0	20	6/24/2016 12:14	6/24/2016 12:14	6/24/2016 12:15	6/24/2016 12:34	6/24/2016 1:13:30 PM	38	20	Regular Hours	< 30 minutes
6/24/2016 12:17:34 PM	29 MAIN ST	SEABROOK	NH	Daniel LaFortune	David Martingage	9000	LEAK INSIDE	WF0662201N	2	13	6/24/2016 12:19	6/24/2016 12:29	6/24/2016 12:31	6/24/2016 12:42	6/24/2016 1:08:04 PM	25	25	Regular Hours	< 30 minutes
6/24/2016 3:36:28 PM	47 WEARE RD Pst. #3	SEABROOK	NH	John Wiley	David Martingage	9100	LEAK OUTSIDE	WF0662279N	5	12	6/24/2016 15:41	6/24/2016 15:41	6/24/2016 15:42	6/24/2016 15:53	6/24/2016 5:17:57 PM	84	16	Regular Hours	< 30 minutes
6/27/2016 8:48:47 AM	21 LINCOLN ST Apt. A	ROCHESTER	NH	Laurie Rousseau	David Martingage	9100	LEAK OUTSIDE	WF0662351N	0	24	6/27/2016 8:49	6/27/2016 8:52	6/27/2016 8:52	6/27/2016 9:16	6/27/2016 11:31:35 AM	134	27	Regular Hours	< 30 minutes
6/27/2016 11:31:06 AM	29 MILL POND LN	HAMPTON	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0662385N	0	10	6/27/2016 11:31	6/27/2016 11:33	6/27/2016 11:34	6/27/2016 11:43	6/27/2016 12:38:38 PM	54	12	Regular Hours	< 30 minutes
6/27/2016 2:25:18 PM	0 TROUBLE CALL	HAMPTON	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0662423N	3	17	6/27/2016 14:28	6/27/2016 14:32	6/27/2016 14:37	6/27/2016 14:49	6/27/2016 3:06:47 PM	16	24	Regular Hours	< 30 minutes
6/28/2016 12:28:44 PM	390 6TH ST Apt. REAR	DOVER	NH	Laurie Rousseau	David Martingage	9100	LEAK OUTSIDE	WF0662533N	0	13	6/28/2016 12:29	6/28/2016 12:30	6/28/2016 12:31	6/28/2016 12:44	6/28/2016 2:26:44 PM	102	15	Regular Hours	< 30 minutes
6/28/2016 2:28:11 PM	175 GATES ST	PORTSMOUTH	NH	David Perreault	William Jones	9100	LEAK OUTSIDE	WF0662555N	1	13	6/28/2016 14:29	6/28/2016 14:31	6/28/2016 14:32	6/28/2016 14:44	6/28/2016 4:06:02 PM	81	15	Regular Hours	< 30 minutes
6/29/2016 10:47:53 AM	20 HERITAGE DR Pst. 8	HAMPTON	NH	Jeffrey Croteau	William Jones	9000	LEAK INSIDE	WF0662674N	0	20	6/29/2016 10:48	6/29/2016 10:49	6/29/2016 10:54	6/29/2016 11:10	6/29/2016 12:13:01 PM	62	22	Regular Hours	< 30 minutes
6/30/2016 9:39:09 AM	137 MILL RD	HAMPTON	NH	David Emerton	David Martingage	9100	LEAK OUTSIDE	WF0662809N	0	20	6/30/2016 9:39	6/30/2016 9:45	6/30/2016 9:48	6/30/2016 10:05	6/30/2016 11:06:51 AM	61	26	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 12 (20% of total) for After Hours:																						
6/2/2016	4:08:54 PM	15 BROADWAY	DOVER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0659471N	1	3	6/2/2016 16:10	6/2/2016 16:09	6/2/2016 16:10	6/2/2016 16:13	6/2/2016	4:28:30 PM	14	4	After Hours	< 30 minutes	
6/3/2016	5:22:20 PM	21 GREEN ST	EXETER	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0659660N	0	18	6/3/2016 17:22	6/3/2016 17:23	6/3/2016 17:23	6/3/2016 17:41	6/3/2016	6:18:29 PM	37	18	After Hours	< 30 minutes	
6/6/2016	9:29:19 PM	99 CLIFF CROSSING RD	SALEM	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0659943N	0	11	6/6/2016 21:29	6/6/2016 21:33	6/6/2016 21:33	6/6/2016 21:44	6/6/2016	10:18:03 PM	33	15	After Hours	< 30 minutes	
6/8/2016	9:17:33 PM	5 BIRCHWOOD PL	DOVER	NH	Lance Keelty	David Martinage	9000	LEAK INSIDE	WF0660280N	0	0	6/8/2016 21:18	6/8/2016 21:25	6/8/2016 21:26	6/8/2016 21:26	6/8/2016	9:53:32 PM	26	9	After Hours	< 30 minutes	
6/16/2016	7:15:29 PM	430 OCEAN RD	PORTSMOUTH	NH	Lance Keelty	William Jones	9000	LEAK INSIDE	WF0661221N	0	5	6/16/2016 19:16	6/16/2016 19:17	6/16/2016 19:17	6/16/2016 19:22	6/16/2016	7:47:06 PM	24	7	After Hours	< 30 minutes	
6/17/2016	5:55:52 AM	35 FLAT ROCK BRIDGE RD	ROCHESTER	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0661223N	1	8	6/17/2016 5:57	6/17/2016 6:06	6/17/2016 6:07	6/17/2016 6:15	6/17/2016	6:39:01 AM	23	19	After Hours	< 30 minutes	
6/20/2016	4:01:52 PM	19 APPLEVALE DR	DOVER	NH	Lance Keelty	William Jones	9000	LEAK INSIDE	WF0661612N	0	12	6/20/2016 16:02	6/20/2016 16:02	6/20/2016 16:02	6/20/2016 16:14	6/20/2016	4:38:12 PM	23	12	After Hours	< 30 minutes	
6/21/2016	6:04:53 AM	21 CHAPEL ST	DOVER	NH	Kevin Ruel	Lynne Copp	9100	LEAK OUTSIDE	WF0661651N	0	24	6/21/2016 6:05	6/21/2016 6:11	6/21/2016 6:11	6/21/2016 6:35	6/21/2016	8:01:11 AM	85	30	After Hours	< 30 minutes	
6/22/2016	8:22:22 PM	553 ISLINGTON ST Apt. 3	PORTSMOUTH	NH	Kurt House	Lynne Copp	9000	LEAK INSIDE	WF0661955N	0	8	6/22/2016 20:22	6/22/2016 20:23	6/22/2016 20:23	6/22/2016 20:31	6/22/2016	8:56:39 PM	25	8	After Hours	< 30 minutes	
6/23/2016	6:52:25 PM	6 CARLSON RD	HAMPTON	NH	Anthony Beck	William Jones	9100	LEAK OUTSIDE	WF0662101N	0	13	6/23/2016 18:53	6/23/2016 18:53	6/23/2016 18:55	6/23/2016 19:06	6/23/2016	8:44:15 PM	97	14	After Hours	< 30 minutes	
6/24/2016	8:35:52 PM	18 NUDD AVE	HAMPTON	NH	Anthony Beck	David Martinage	9000	LEAK INSIDE	WF0662296N	0	26	6/24/2016 20:36	6/24/2016 20:38	6/24/2016 20:39	6/24/2016 21:05	6/24/2016	9:31:21 PM	25	29	After Hours	< 30 minutes	
6/29/2016	5:02:55 PM	9 LANCELOT CT	SALEM	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WF0662757N	0	0	6/29/2016 17:03	6/29/2016 17:03	6/29/2016 17:03	6/29/2016 17:04	6/29/2016	5:13:48 PM	9	1	After Hours	< 30 minutes	
Orders responded to in < 30 minutes: 0 (0% of total) for Weekend/Holiday Hours:																						
Orders responded to in 31-45 minutes: 4 (7% of total) for Regular Hours:																						
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category			
6/3/2016	2:08:10 PM	14 BRAEMOOR WOODS RD Apt. A-6 Pst. BLDG	SALEM	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WF0659617N	0	27	6/3/2016 14:08	6/3/2016 14:14	6/3/2016 14:14	6/3/2016 14:41	6/3/2016	3:14:58 PM	33	33	Regular Hours	31-45 minutes	
6/8/2016	3:57:27 PM	24 HERITAGE DR	HAMPTON	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0660258N	0	30	6/8/2016 15:58	6/8/2016 15:59	6/8/2016 15:59	6/8/2016 16:30	6/8/2016	5:38:30 PM	68	32	Regular Hours	31-45 minutes	
6/9/2016	10:29:21 AM	264 NEWMARKET ST	NEWINGTON	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF0660324N	0	30	6/9/2016 10:30	6/9/2016 10:34	6/9/2016 10:35	6/9/2016 11:04	6/9/2016	11:32:53 AM	28	35	Regular Hours	31-45 minutes	
6/28/2016	9:47:45 AM	258 NASHUA AVE	NEWINGTON	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0662507N	1	26	6/28/2016 9:48	6/28/2016 9:53	6/28/2016 9:55	6/28/2016 10:20	6/28/2016	12:21:18 PM	121	32	Regular Hours	31-45 minutes	
Orders responded to in 31-45 minutes: 3 (5% of total) for After Hours:																						
6/10/2016	8:20:56 PM	0 TROUBLE CALL	DURHAM	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0660513N	5	19	6/10/2016 20:25	6/10/2016 20:34	6/10/2016 20:35	6/10/2016 20:54	6/10/2016	9:39:12 PM	44	33	After Hours	31-45 minutes	
6/16/2016	12:03:13 AM	73 COTTONWOOD DR	DOVER	NH	Laurie Rousseau	Ryan Tardif	9000	LEAK INSIDE	WF0661084N	0	10	6/16/2016 0:03	6/16/2016 0:32	6/16/2016 0:32	6/16/2016 0:42	6/16/2016	1:11:01 AM	28	39	After Hours	31-45 minutes	
6/24/2016	9:09:48 PM	520 OCEAN BLVD Apt. 9 Pst. UNIT	HAMPTON	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0662297N	0	23	6/24/2016 21:10	6/24/2016 21:18	6/24/2016 21:19	6/24/2016 21:42	6/24/2016	10:04:28 PM	21	32	After Hours	31-45 minutes	

Orders responded to in 31-45 minutes: 2 (3% of total) for Weekend/Holiday Hours:																					
6/4/2016	4:13:13 PM	799 SOUTH ST	PORTSMOUTH	NH	Jeffrey Croteau	Samantha Keach	9100	LEAK OUTSIDE	WF0659678N	0	36	6/4/2016 16:13	6/4/2016 16:16	6/4/2016 16:16	6/4/2016 16:52	6/4/2016	7:29:03 PM	156	39	Weekend/Holiday	31-45 minutes
6/25/2016	10:34:08 AM	0 TROUBLE CALL	EXETER	NH	Kevin Clifford	Samantha Keach	9100	LEAK OUTSIDE	WF0662307N	0	25	6/25/2016 10:34	6/25/2016 10:40	6/25/2016 10:41	6/25/2016 11:06	6/25/2016	11:52:26 AM	46	32	Weekend/Holiday	31-45 minutes
Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
Orders responded to in 46-60 minutes: 0 (0% of total) for After Hours:																					
Orders responded to in 46-60 minutes: 1 (2% of total) for Weekend/Holiday Hours:																					
6/18/2016	4:22:45 PM	392 PLYMOUTH ST Apt. MSTR	SEABROOK	NH	Daniel Lafortune	Rene Bordeleau	9000	LEAK INSIDE	WF0661375N	0	41	6/18/2016 16:23	6/18/2016 16:32	6/18/2016 16:34	6/18/2016 17:13	6/18/2016	5:34:49 PM	21	50	Weekend/Holiday	46-60 minutes
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																					
Orders responded to in 61-75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																					
Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:																					
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																					

Summary for 06/01/2016 to 06/30/2016

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	48%	15	21	50%	15	8	53%	15	0	0%
30	21	83%	30	17	90%	30	4	80%	30	0	0%
45	9	98%	45	4	100%	45	3	100%	45	2	67%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	60		Total	42		Total	15		Total	3	

Jun-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	48%	15	21	50%	15	8	53%	15	0	0%
30	21	83%	30	17	90%	30	4	80%	30	0	0%
45	9	98%	45	4	100%	45	3	100%	45	2	67%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	60		Total	42		Total	15		Total	3	

May-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	25	48%	15	17	52%	15	5	42%	15	3	43%
30	23	92%	30	15	97%	30	5	83%	30	3	86%
45	3	98%	45	1	100%	45	1	92%	45	1	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	52		Total	33		Total	12		Total	7	

Apr-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	14	27%	15	12	46%	15	1	7%	15	1	9%
30	30	85%	30	14	100%	30	9	67%	30	7	73%
45	8	100%	45	0	100%	45	5	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	52		Total	26		Total	15		Total	11	

Mar-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	19	37%	15	17	52%	15	1	13%	15	1	10%
30	22	80%	30	15	97%	30	4	63%	30	3	40%
45	8	96%	45	1	100%	45	2	88%	45	5	90%
60	2	100%	60	0	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	51		Total	33		Total	8		Total	10	

Feb-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	36%	15	22	47%	15	3	27%	15	4	18%
30	36	81%	30	20	89%	30	5	73%	30	11	68%
45	10	94%	45	4	98%	45	1	82%	45	5	91%
60	4	99%	60	1	100%	60	2	100%	60	1	95%
75	0	99%	75	0	100%	75	0	100%	75	0	95%
>75	1	100%	>75	0	100%	>75	0	100%	>75	1	100%
Total	80		Total	47		Total	11		Total	22	

Jan-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	46	41%	15	31	48%	15	13	43%	15	2	12%
30	52	88%	30	31	97%	30	12	83%	30	9	65%
45	13	100%	45	2	100%	45	5	100%	45	6	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	111		Total	64		Total	30		Total	17	

Dec-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	37%	15	33	47%	15	2	10%	15	3	23%
30	48	83%	30	32	93%	30	11	65%	30	5	62%
45	16	99%	45	5	100%	45	6	95%	45	5	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	103		Total	70		Total	20		Total	13	

Nov-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	28	39%	15	19	56%	15	5	24%	15	4	25%
30	31	83%	30	14	97%	30	8	62%	30	9	81%
45	10	97%	45	1	100%	45	8	100%	45	1	88%
60	2	100%	60	0	100%	60	0	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	71		Total	34		Total	21		Total	16	

Oct-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	34%	15	23	49%	15	3	13%	15	5	23%
30	44	82%	30	23	98%	30	12	65%	30	9	64%
45	17	100%	45	1	100%	45	8	100%	45	8	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	92		Total	47		Total	23		Total	22	

Sep-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	42%	15	27	52%	15	8	38%	15	3	18%
30	40	87%	30	22	94%	30	10	86%	30	8	65%
45	11	99%	45	3	100%	45	3	100%	45	5	94%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	90		Total	52		Total	21		Total	17	

Aug-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	47%	15	22	55%	15	6	55%	15	1	9%
30	26	89%	30	17	98%	30	3	82%	30	6	64%
45	7	100%	45	1	100%	45	2	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	62		Total	40		Total	11		Total	11	

Jul-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	24	33%	15	16	40%	15	6	29%	15	2	17%
30	37	84%	30	20	90%	30	11	81%	30	6	67%
45	12	100%	45	4	100%	45	4	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	73		Total	40		Total	21		Total	12	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
<i>Bin</i>	<i>Frequency</i>	<i>Cumulative %</i>	<i>Bin</i>	<i>Frequency</i>	<i>Cumulative %</i>	<i>Bin</i>	<i>Frequency</i>	<i>Cumulative %</i>	<i>Bin</i>	<i>Frequency</i>	<i>Cumulative %</i>
15	350	39%	15	260	49%	15	61	29%	15	29	18%
30	410	85%	30	240	95%	30	94	75%	30	76	65%
45	124	99%	45	27	100%	45	48	98%	45	49	96%
60	12	100%	60	1	100%	60	5	100%	60	6	99%
75	0	100%	75	0	100%	75	0	100%	75	0	99%
>75	1	100%	>75	0	100%	>75	0	100%	>75	1	100%
Total	897		Total	528		Total	208		Total	161	