

Emergency Response Times

NU New Hampshire work orders from 05/01/2016 to 05/31/2016

Total orders in sample: 52

Orders responded to in < 30 minutes: 32 (62% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
5/2/2016 8:47:52 AM	206 NORTHWEST ST	PORTSMOUTH	NH	Daniel LaFortune	David Martinege	9000	LEAK INSIDE	WF0655009N	0	4	5/2/2016 8:48	5/2/2016 8:49	5/2/2016 8:49	5/2/2016 8:54	5/2/2016 9:28:25 AM	34	6	Regular Hours	< 30 minutes
5/2/2016 10:03:49 AM	25 VAUGHAN MALL	PORTSMOUTH	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0655020N	1	10	5/2/2016 10:05	5/2/2016 10:06	5/2/2016 10:07	5/2/2016 10:16	5/2/2016 11:14:23 AM	57	12	Regular Hours	< 30 minutes
5/2/2016 12:04:13 PM	31 VAUGHAN MALL	PORTSMOUTH	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0655074N	0	20	5/2/2016 12:04	5/2/2016 12:06	5/2/2016 12:06	5/2/2016 12:27	5/2/2016 12:35:20 PM	8	22	Regular Hours	< 30 minutes
5/2/2016 12:31:30 PM	47 SILVER BROOK RD	SALEM	NH	Anthony Beck	David Martinege	9000	LEAK INSIDE	WF0655078N	0	22	5/2/2016 12:31	5/2/2016 12:36	5/2/2016 12:36	5/2/2016 12:58	5/2/2016 1:36:52 PM	38	27	Regular Hours	< 30 minutes
5/3/2016 8:47:58 AM	86 ASHWORTH AVE	HAMPTON	NH	Kevin Clifford	David Martinege	9100	LEAK OUTSIDE	WF0655237N	0	10	5/3/2016 8:48	5/3/2016 8:50	5/3/2016 8:51	5/3/2016 9:01	5/3/2016 10:48:33 AM	107	13	Regular Hours	< 30 minutes
5/3/2016 11:09:17 AM	46 WINTER ST Pst. HSE	EXETER	NH	Lance Keelty	David Martinege	9100	LEAK OUTSIDE	WF0655302N	1	23	5/3/2016 11:10	5/3/2016 11:11	5/3/2016 11:12	5/3/2016 11:35	5/3/2016 1:09:18 PM	94	25	Regular Hours	< 30 minutes
5/3/2016 3:12:30 PM	90 HAYDEN CIR	HAMPTON	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0655353N	1	12	5/3/2016 15:13	5/3/2016 15:14	5/3/2016 15:15	5/3/2016 15:27	5/3/2016 4:00:21 PM	33	14	Regular Hours	< 30 minutes
5/3/2016 3:46:47 PM	13 FIELDSTONE CIR Apt. 43 Pst. LOT	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0655370N	2	9	5/3/2016 15:49	5/3/2016 15:49	5/3/2016 15:49	5/3/2016 15:59	5/3/2016 4:45:35 PM	45	12	Regular Hours	< 30 minutes
5/4/2016 2:23:36 PM	94 COURT ST	EXETER	NH	Lance Keelty	David Martinege	9100	LEAK OUTSIDE	WF0655520N	0	23	5/4/2016 14:24	5/4/2016 14:28	5/4/2016 14:28	5/4/2016 14:51	5/4/2016 4:25:56 PM	94	28	Regular Hours	< 30 minutes
5/4/2016 2:36:31 PM	1137 ISLINGTON ST Apt. OLD Pst. HSE	PORTSMOUTH	NH	Daniel LaFortune	David Martinege	9100	LEAK OUTSIDE	WF0655527N	0	9	5/4/2016 14:37	5/4/2016 14:39	5/4/2016 14:40	5/4/2016 14:49	5/4/2016 3:59:56 PM	70	13	Regular Hours	< 30 minutes
5/9/2016 8:02:18 AM	0 TROUBLE CALL	MADBURY	NH	Laurie Rousseau	Lynne Copp	9100	LEAK OUTSIDE	WF0655987N	0	7	5/9/2016 8:02	5/9/2016 8:09	5/9/2016 8:12	5/9/2016 8:16	5/9/2016 9:59:26 AM	102	14	Regular Hours	< 30 minutes
5/9/2016 1:59:27 PM	272 OCEAN RD	GREENLAND	NH	John Wiley	David Martinege	9100	LEAK OUTSIDE	WF0656060N	0	9	5/9/2016 13:59	5/9/2016 13:59	5/9/2016 13:59	5/9/2016 14:08	5/9/2016 2:46:56 PM	38	9	Regular Hours	< 30 minutes
5/10/2016 7:18:25 AM	0 TROUBLE CALL	EXETER	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF0656164N	1	8	5/10/2016 7:20	5/10/2016 7:21	5/10/2016 7:22	5/10/2016 7:30	5/10/2016 10:27:24 AM	177	11	Regular Hours	< 30 minutes
5/11/2016 10:44:04 AM	881 LAFAYETTE RD Pst. D	HAMPTON	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0656334N	1	10	5/11/2016 10:45	5/11/2016 10:49	5/11/2016 10:50	5/11/2016 10:59	5/11/2016 11:16:29 AM	16	15	Regular Hours	< 30 minutes
5/12/2016 8:57:03 AM	11 GREENOUGH RD Apt. 16	PLAISTOW	NH	Anthony Beck	David Martinege	9100	LEAK OUTSIDE	WF0656422N	0	26	5/12/2016 8:57	5/12/2016 8:58	5/12/2016 9:00	5/12/2016 9:24	5/12/2016 11:21:03 AM	116	27	Regular Hours	< 30 minutes
5/16/2016 10:30:35 AM	4 PENNIMAN LN Pst. 4	HAMPTON	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0656911N	0	9	5/16/2016 10:30	5/16/2016 10:37	5/16/2016 10:38	5/16/2016 10:46	5/16/2016 12:04:22 PM	77	16	Regular Hours	< 30 minutes
5/16/2016 2:47:37 PM	1 OLIVIA LN	KENSINGTON	NH	Anthony Beck	David Martinege	9100	LEAK OUTSIDE	WF0656971N	0	19	5/16/2016 14:48	5/16/2016 14:49	5/16/2016 14:59	5/16/2016 15:09	5/16/2016 4:32:20 PM	83	21	Regular Hours	< 30 minutes
5/16/2016 3:51:06 PM	14 CLIFF AVE	HAMPTON	NH	John Wiley	David Martinege	9000	LEAK INSIDE	WF0656983N	0	15	5/16/2016 15:51	5/16/2016 15:51	5/16/2016 15:52	5/16/2016 16:07	5/16/2016 4:18:51 PM	11	16	Regular Hours	< 30 minutes
5/18/2016 10:47:22 AM	510 HIGH ST Apt. FL 2	HAMPTON	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0657289N	0	10	5/18/2016 10:48	5/18/2016 10:50	5/18/2016 10:53	5/18/2016 11:00	5/18/2016 11:42:36 AM	41	13	Regular Hours	< 30 minutes
5/19/2016 12:40:56 PM	130 OXFORD AVE	PORTSMOUTH	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF0657456N	0	9	5/19/2016 12:41	5/19/2016 12:43	5/19/2016 12:44	5/19/2016 12:52	5/19/2016 2:32:34 PM	100	11	Regular Hours	< 30 minutes
5/19/2016 2:26:55 PM	155 PINEHURST RD	PORTSMOUTH	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0657479N	0	12	5/19/2016 14:27	5/19/2016 14:29	5/19/2016 14:32	5/19/2016 14:41	5/19/2016 3:19:46 PM	38	14	Regular Hours	< 30 minutes
5/20/2016 8:42:15 AM	19 KENTVILLE TER	HAMPTON	NH	Daniel LaFortune	David Martinege	9100	LEAK OUTSIDE	WF0657583N	0	6	5/20/2016 8:42	5/20/2016 8:49	5/20/2016 8:51	5/20/2016 8:56	5/20/2016 10:47:19 AM	111	13	Regular Hours	< 30 minutes
5/20/2016 8:49:22 AM	2 HARBOUR PL	PORTSMOUTH	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0657584N	0	8	5/20/2016 8:49	5/20/2016 8:55	5/20/2016 8:57	5/20/2016 9:04	5/20/2016 9:31:56 AM	27	14	Regular Hours	< 30 minutes
5/23/2016 9:31:20 AM	54 PROSPECT ST Apt. C	ROCHESTER	NH	Laurie Rousseau	David Martinege	9000	LEAK INSIDE	WF0657764N	0	13	5/23/2016 9:31	5/23/2016 9:32	5/23/2016 9:33	5/23/2016 9:46	5/23/2016 10:08:08 AM	22	14	Regular Hours	< 30 minutes
5/24/2016 10:11:58 AM	881 LAFAYETTE RD Pst. D	HAMPTON	NH	John Wiley	David Martinege	9000	LEAK INSIDE	WF0658079N	0	18	5/24/2016 10:12	5/24/2016 10:12	5/24/2016 10:13	5/24/2016 10:31	5/24/2016 10:55:48 AM	24	19	Regular Hours	< 30 minutes

5/24/2016	12:33:07 PM	50 PARK ST	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0658114N	0	22	5/24/2016 12:33	5/24/2016 12:35	5/24/2016 12:35	5/24/2016 12:57	5/24/2016 2:36:11 PM	98	24	Regular Hours	< 30 minutes
5/24/2016	1:05:42 PM	2 ATLANTIC AVE	HAMPTON	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0658123N	0	18	5/24/2016 13:06	5/24/2016 13:07	5/24/2016 13:07	5/24/2016 13:25	5/24/2016 1:46:14 PM	20	20	Regular Hours	< 30 minutes
5/25/2016	2:53:50 PM	35 OYSTER RIVER RD	DURHAM	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0658443N	0	28	5/25/2016 14:54	5/25/2016 14:55	5/25/2016 14:56	5/25/2016 15:23	5/25/2016 4:09:20 PM	45	30	Regular Hours	< 30 minutes
5/26/2016	9:45:45 AM	77 HANOVER ST Apt. 3	PORTSMOUTH	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0658488N	0	17	5/26/2016 9:46	5/26/2016 9:48	5/26/2016 9:49	5/26/2016 10:05	5/26/2016 10:37:37 AM	31	19	Regular Hours	< 30 minutes
5/26/2016	2:57:50 PM	84 PLAISTOW RD	PLAISTOW	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0658545N	0	15	5/26/2016 14:58	5/26/2016 14:58	5/26/2016 14:59	5/26/2016 15:14	5/26/2016 4:46:41 PM	92	16	Regular Hours	< 30 minutes
5/27/2016	9:33:33 AM	3 CONSTITUTION WAY	DOVER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0658594N	0	8	5/27/2016 9:33	5/27/2016 9:34	5/27/2016 9:35	5/27/2016 9:43	5/27/2016 10:13:38 AM	30	9	Regular Hours	< 30 minutes
5/27/2016	12:06:23 PM	0 TROUBLE CALL	SALEM	NH	Troy Kimball	Lynne Copp	9100	LEAK OUTSIDE	WF0658623N	0	18	5/27/2016 12:06	5/27/2016 12:11	5/27/2016 12:11	5/27/2016 12:29	5/27/2016 1:42:33 PM	73	23	Regular Hours	< 30 minutes
Orders responded to in < 30 minutes: 10 (19% of total) for After Hours:																				
5/4/2016	4:40:53 PM	118 ELWYN AVE	PORTSMOUTH	NH	Lance Keely	William Jones	9000	LEAK INSIDE	WF0655563N	0	28	5/4/2016 16:41	5/4/2016 16:41	5/4/2016 16:44	5/4/2016 17:10	5/4/2016 5:35:22 PM	25	29	After Hours	< 30 minutes
5/6/2016	10:24:21 PM	16 FRANKLIN HTS	ROCHESTER	NH	Lance Keely	Rene Bordaureau	9100	LEAK OUTSIDE	WF0655958N	0	17	5/6/2016 22:25	5/6/2016 22:29	5/6/2016 22:29	5/6/2016 22:46	5/6/2016 11:45:46 PM	59	22	After Hours	< 30 minutes
5/9/2016	8:23:20 PM	32 CROSBY RD Pst. 1	DOVER	NH	Lance Keely	William Jones	9100	LEAK OUTSIDE	WF0656161N	0	9	5/9/2016 20:23	5/9/2016 20:24	5/9/2016 20:24	5/9/2016 20:33	5/9/2016 9:49:56 PM	76	10	After Hours	< 30 minutes
5/10/2016	7:26:50 PM	45 MAIN ST	EXETER	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0656290N	1	23	5/10/2016 19:28	5/10/2016 19:30	5/10/2016 19:31	5/10/2016 19:53	5/10/2016 8:40:35 PM	46	26	After Hours	< 30 minutes
5/10/2016	8:04:37 PM	130 BROADWAY	DOVER	NH	Lance Keely	William Jones	9100	LEAK OUTSIDE	WF0656291N	2	11	5/10/2016 20:07	5/10/2016 20:07	5/10/2016 20:07	5/10/2016 20:19	5/10/2016 9:36:58 PM	77	14	After Hours	< 30 minutes
5/11/2016	5:36:59 PM	24 RIVER ST	EXETER	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0656405N	0	18	5/11/2016 17:37	5/11/2016 17:41	5/11/2016 17:41	5/11/2016 17:59	5/11/2016 6:22:55 PM	23	22	After Hours	< 30 minutes
5/11/2016	6:40:26 PM	0 TROUBLE CALL	MADBURY	NH	Lance Keely	William Jones	9100	LEAK OUTSIDE	WF0656408N	1	5	5/11/2016 18:42	5/11/2016 18:45	5/11/2016 18:45	5/11/2016 18:50	5/11/2016 7:40:43 PM	50	9	After Hours	< 30 minutes
5/18/2016	6:12:38 PM	153 S MAIN ST	SEABROOK	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0657374N	0	2	5/18/2016 18:13	5/18/2016 18:14	5/18/2016 18:14	5/18/2016 18:16	5/18/2016 6:30:47 PM	14	4	After Hours	< 30 minutes
5/20/2016	6:43:39 AM	155 PINEHURST RD	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0657520N	0	24	5/20/2016 6:44	5/20/2016 6:50	5/20/2016 6:50	5/20/2016 7:14	5/20/2016 8:50:28 AM	95	30	After Hours	< 30 minutes
5/24/2016	5:24:34 PM	23 LINCOLN ST Apt. B	ROCHESTER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0658283N	0	5	5/24/2016 17:25	5/24/2016 17:29	5/24/2016 17:29	5/24/2016 17:34	5/24/2016 6:00:04 PM	25	9	After Hours	< 30 minutes
Orders responded to in < 30 minutes: 6 (12% of total) for Weekend/Holiday Hours:																				
5/1/2016	8:51:06 AM	10 WINGATE ST	HAMPTON	NH	Kevin Clifford	Rene Bordaureau	9100	LEAK OUTSIDE	WF0654985N	1	19	5/1/2016 8:52	5/1/2016 9:00	5/1/2016 9:00	5/1/2016 9:19	5/1/2016 10:06:06 AM	46	28	Weekend/Holiday	< 30 minutes
5/21/2016	10:24:40 AM	31 REDDINGTON LNDG	HAMPTON	NH	Anthony Beck	Ryan Tardif	9000	LEAK INSIDE	WF0657717N	0	6	5/21/2016 10:25	5/21/2016 10:29	5/21/2016 10:29	5/21/2016 10:35	5/21/2016 11:03:04 AM	27	10	Weekend/Holiday	< 30 minutes
5/21/2016	12:50:00 PM	16 VILLAGE WAY	PLAISTOW	NH	Troy Kimball	Ryan Tardif	9100	LEAK OUTSIDE	WF0657720N	1	14	5/21/2016 12:51	5/21/2016 12:57	5/21/2016 12:58	5/21/2016 13:12	5/21/2016 2:12:27 PM	60	22	Weekend/Holiday	< 30 minutes
5/22/2016	10:52:07 AM	62 ESKER RD	HAMPTON	NH	Daniel Lafortune	Jason Brooks	9000	LEAK INSIDE	WF0657730N	0	9	5/22/2016 10:52	5/22/2016 10:57	5/22/2016 11:01	5/22/2016 11:07	5/22/2016 11:21:07 AM	13	15	Weekend/Holiday	< 30 minutes
5/28/2016	7:22:46 AM	918 STATE ST	PORTSMOUTH	NH	Kevin Clifford	Samantha Keach	9100	LEAK OUTSIDE	WF0658718N	0	10	5/28/2016 7:23	5/28/2016 7:34	5/28/2016 7:34	5/28/2016 7:44	5/28/2016 8:45:23 AM	61	21	Weekend/Holiday	< 30 minutes
5/28/2016	3:47:13 PM	6 HUNTER CT	ROCHESTER	NH	David Perreault	Samantha Keach	9000	LEAK INSIDE	WF0658740N	0	8	5/28/2016 15:47	5/28/2016 15:49	5/28/2016 15:53	5/28/2016 15:57	5/28/2016 5:29:40 PM	91	10	Weekend/Holiday	< 30 minutes

Orders responded to in 31-45 minutes: 1 (2% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category
5/17/2016	8:20:29 AM	0 TROUBLE CALL	EXETER	NH	Daniel Lafortune	9100	LEAK OUTSIDE	WF0657046N	1	29	5/17/2016 8:22	5/17/2016 8:28	5/17/2016 8:29	5/17/2016 8:57	5/17/2016 10:03:17 AM	66	36	Regular Hours	31-45 minutes
Orders responded to in 31-45 minutes: 1 (2% of total) for After Hours:																			
5/23/2016	4:29:09 PM	14 MOULTON RD	HAMPTON	NH	Daniel Lafortune	9100	LEAK OUTSIDE	WF0657980N	0	26	5/23/2016 16:29	5/23/2016 16:38	5/23/2016 16:40	5/23/2016 17:05	5/23/2016 6:35:18 PM	90	35	After Hours	31-45 minutes
Orders responded to in 31-45 minutes: 1 (2% of total) for Weekend/Holiday Hours:																			
5/14/2016	1:08:01 PM	168 FRONT ST Pst. A	EXETER	NH	David Emerton	9100	LEAK OUTSIDE	WF0656755N	0	31	5/14/2016 13:08	5/14/2016 13:10	5/14/2016 13:10	5/14/2016 13:42	5/14/2016 2:36:10 PM	53	34	Weekend/Holiday	31-45 minutes
Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category
Orders responded to in 46-60 minutes: 1 (2% of total) for After Hours:																			
5/10/2016	10:19:42 PM	5 OLD NEW BOSTON RD	SEABROOK	NH	David Emerton	9100	LEAK OUTSIDE	WF0656292N	0	43	5/10/2016 22:20	5/10/2016 22:35	5/10/2016 22:35	5/10/2016 23:18	5/11/2016 12:59:08 AM	100	58	After Hours	46-60 minutes
Orders responded to in 46-60 minutes: 0 (0% of total) for Weekend/Holiday Hours:																			
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																			
Orders responded to in 61-75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																			
Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:																			
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																			

Summary for 05/01/2016 to 05/31/2016

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	25	48%	15	17	52%	15	5	42%	15	3	43%
30	23	92%	30	15	97%	30	5	83%	30	3	86%
45	3	98%	45	1	100%	45	1	92%	45	1	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	52		Total	33		Total	12		Total	7	

May-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	25	48%	15	17	52%	15	5	42%	15	3	43%
30	23	92%	30	15	97%	30	5	83%	30	3	86%
45	3	98%	45	1	100%	45	1	92%	45	1	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	52		Total	33		Total	12		Total	7	

Apr-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	14	27%	15	12	46%	15	1	7%	15	1	9%
30	30	85%	30	14	100%	30	9	67%	30	7	73%
45	8	100%	45	0	100%	45	5	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	52		Total	26		Total	15		Total	11	

Mar-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	19	37%	15	17	52%	15	1	13%	15	1	10%
30	22	80%	30	15	97%	30	4	63%	30	3	40%
45	8	96%	45	1	100%	45	2	88%	45	5	90%
60	2	100%	60	0	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	51		Total	33		Total	8		Total	10	

Feb-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	36%	15	22	47%	15	3	27%	15	4	18%
30	36	81%	30	20	89%	30	5	73%	30	11	68%
45	10	94%	45	4	98%	45	1	82%	45	5	91%
60	4	99%	60	1	100%	60	2	100%	60	1	95%
75	0	99%	75	0	100%	75	0	100%	75	0	95%
>75	1	100%	>75	0	100%	>75	0	100%	>75	1	100%
Total	80		Total	47		Total	11		Total	22	

Jan-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	46	41%	15	31	48%	15	13	43%	15	2	12%
30	52	88%	30	31	97%	30	12	83%	30	9	65%
45	13	100%	45	2	100%	45	5	100%	45	6	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	111		Total	64		Total	30		Total	17	

Dec-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	37%	15	33	47%	15	2	10%	15	3	23%
30	48	83%	30	32	93%	30	11	65%	30	5	62%
45	16	99%	45	5	100%	45	6	95%	45	5	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	103		Total	70		Total	20		Total	13	

Nov-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	28	39%	15	19	56%	15	5	24%	15	4	25%
30	31	83%	30	14	97%	30	8	62%	30	9	81%
45	10	97%	45	1	100%	45	8	100%	45	1	88%
60	2	100%	60	0	100%	60	0	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	71		Total	34		Total	21		Total	16	

Oct-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	34%	15	23	49%	15	3	13%	15	5	23%
30	44	82%	30	23	98%	30	12	65%	30	9	64%
45	17	100%	45	1	100%	45	8	100%	45	8	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	92		Total	47		Total	23		Total	22	

Sep-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	42%	15	27	52%	15	8	38%	15	3	18%
30	40	87%	30	22	94%	30	10	86%	30	8	65%
45	11	99%	45	3	100%	45	3	100%	45	5	94%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	90		Total	52		Total	21		Total	17	

Aug-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	47%	15	22	55%	15	6	55%	15	1	9%
30	26	89%	30	17	98%	30	3	82%	30	6	64%
45	7	100%	45	1	100%	45	2	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	62		Total	40		Total	11		Total	11	

Jul-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	24	33%	15	16	40%	15	6	29%	15	2	17%
30	37	84%	30	20	90%	30	11	81%	30	6	67%
45	12	100%	45	4	100%	45	4	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	73		Total	40		Total	21		Total	12	

Jun-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	45%	15	23	56%	15	8	32%	15	4	33%
30	34	88%	30	16	95%	30	12	80%	30	6	83%
45	9	100%	45	2	100%	45	5	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	78		Total	41		Total	25		Total	12	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	356	39%	15	262	50%	15	61	28%	15	33	19%
30	423	85%	30	239	95%	30	102	75%	30	82	68%
45	124	99%	45	25	100%	45	50	98%	45	49	96%
60	11	100%	60	1	100%	60	5	100%	60	5	99%
75	0	100%	75	0	100%	75	0	100%	75	0	99%
>75	1	100%	>75	0	100%	>75	0	100%	>75	1	100%
Total	915		Total	527		Total	218		Total	170	