

Emergency Response Times

NU New Hampshire work orders from 03/01/2016 to 03/31/2016

Total orders in sample: 51

Orders responded to in < 30 minutes: 32 (63% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
3/1/2016	7:56:23 AM	2299 WOODBURY AVE Pst. 5	NEWINGTON	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0648962N	0	7	3/1/2016 7:56	3/1/2016 7:57	3/1/2016 7:58	3/1/2016 8:05	3/1/2016 8:57:58 AM	52	8	Regular Hours	< 30 minutes
3/1/2016	2:53:16 PM	70 DENNETT ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0649060N	3	8	3/1/2016 14:57	3/1/2016 14:58	3/1/2016 15:00	3/1/2016 15:07	3/1/2016 4:18:49 PM	71	14	Regular Hours	< 30 minutes
3/2/2016	11:01:28 AM	2968 LAFAYETTE RD	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0649101N	0	17	3/2/2016 11:01	3/2/2016 11:02	3/2/2016 11:02	3/2/2016 11:20	3/2/2016 12:00:50 PM	40	18	Regular Hours	< 30 minutes
3/4/2016	1:30:31 PM	140 CHARLES ST Apt. C	ROCHESTER	NH	David Perreault	William Jones	9100	LEAK OUTSIDE	WF0649340N	0	4	3/4/2016 13:31	3/4/2016 13:34	3/4/2016 13:35	3/4/2016 13:39	3/4/2016 3:52:49 PM	133	8	Regular Hours	< 30 minutes
3/7/2016	11:05:14 AM	711 CENTRAL AVE Apt. 2	DOVER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0649412N	0	24	3/7/2016 11:05	3/7/2016 11:06	3/7/2016 11:07	3/7/2016 11:31	3/7/2016 1:43:47 PM	132	26	Regular Hours	< 30 minutes
3/7/2016	10:36:26 PM	707 CENTRAL AVE Apt. #4	DOVER	NH	David Perreault	William Jones	9100	LEAK OUTSIDE	WF0649456N	0	12	3/7/2016 13:30	3/7/2016 13:31	3/7/2016 13:43	3/7/2016 13:44	3/7/2016 2:05:01 PM	21	13	Regular Hours	< 30 minutes
3/8/2016	10:54:20 AM	26 SPRUCE LN	DOVER	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0649568N	0	11	3/8/2016 10:54	3/8/2016 10:55	3/8/2016 10:56	3/8/2016 11:07	3/8/2016 1:22:45 PM	135	13	Regular Hours	< 30 minutes
3/9/2016	8:43:23 AM	0 TROUBLE CALL	PORTSMOUTH	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0649624N	0	16	3/9/2016 8:43	3/9/2016 8:45	3/9/2016 8:46	3/9/2016 9:02	3/9/2016 11:02:14 AM	119	18	Regular Hours	< 30 minutes
3/9/2016	9:34:44 AM	179 LINCOLN AVE	PORTSMOUTH	NH	Daniel Lafortune	Lynne Copp	9000	LEAK INSIDE	WF0649630N	0	21	3/9/2016 9:34	3/9/2016 9:35	3/9/2016 9:36	3/9/2016 9:56	3/9/2016 10:52:55 AM	55	22	Regular Hours	< 30 minutes
3/9/2016	3:47:46 PM	12 FELLOWS LN	DURHAM	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0649704N	0	30	3/9/2016 15:48	3/9/2016 15:48	3/9/2016 15:49	3/9/2016 16:18	3/9/2016 5:52:16 PM	93	30	Regular Hours	< 30 minutes
3/10/2016	9:59:18 AM	40 OLD DOVER RD	NEWINGTON	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0649735N	0	11	3/10/2016 9:59	3/10/2016 10:01	3/10/2016 10:03	3/10/2016 10:12	3/10/2016 11:56:22 AM	103	13	Regular Hours	< 30 minutes
3/10/2016	10:18:49 AM	2 BALSAM CT	ATKINSON	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WF0649738N	0	15	3/10/2016 10:19	3/10/2016 10:19	3/10/2016 10:23	3/10/2016 10:35	3/10/2016 11:26:29 AM	50	17	Regular Hours	< 30 minutes
3/11/2016	7:50:58 AM	19 PRESIDENTIAL CIR	HAMPTON	NH	Daniel Lafortune	William Jones	9000	LEAK INSIDE	WF0649786N	0	6	3/11/2016 7:51	3/11/2016 7:52	3/11/2016 7:53	3/11/2016 7:58	3/11/2016 8:18:04 AM	19	7	Regular Hours	< 30 minutes
3/11/2016	8:59:49 AM	15 CULVER ST Apt. 13 D Pst. UNIT	PLAISTOW	NH	Anthony Beck	William Jones	9000	LEAK INSIDE	WF0649825N	0	12	3/11/2016 9:00	3/11/2016 9:01	3/11/2016 9:07	3/11/2016 9:13	3/11/2016 10:56:29 AM	102	13	Regular Hours	< 30 minutes
3/11/2016	9:13:27 AM	285 WINNACUNNET RD Apt. #1	HAMPTON	NH	Daniel Lafortune	Lynne Copp	9000	LEAK INSIDE	WF0649834N	0	3	3/11/2016 9:13	3/11/2016 9:14	3/11/2016 9:14	3/11/2016 9:17	3/11/2016 9:46:14 AM	28	4	Regular Hours	< 30 minutes
3/14/2016	11:19:51 AM	201 HIGHLAND ST	ROCHESTER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0650010N	0	1	3/14/2016 11:20	3/14/2016 11:21	3/14/2016 11:23	3/14/2016 11:23	3/14/2016 11:38:50 AM	15	3	Regular Hours	< 30 minutes
3/14/2016	2:19:53 PM	41 EMERALD LN	DOVER	NH	Lance Keely	David Martinage	9000	LEAK INSIDE	WF0650046N	0	17	3/14/2016 14:20	3/14/2016 14:20	3/14/2016 14:20	3/14/2016 14:37	3/14/2016 3:16:41 PM	38	17	Regular Hours	< 30 minutes
3/16/2016	10:31:17 AM	64 EPPING RD	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0650236N	0	16	3/16/2016 10:31	3/16/2016 10:32	3/16/2016 10:33	3/16/2016 10:48	3/16/2016 11:04:49 AM	16	17	Regular Hours	< 30 minutes
3/17/2016	7:12:18 AM	3 LANGDALE DR	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0650290N	0	24	3/17/2016 7:12	3/17/2016 7:13	3/17/2016 7:14	3/17/2016 7:38	3/17/2016 7:56:35 AM	18	25	Regular Hours	< 30 minutes
3/17/2016	12:17:47 PM	12 WALLIS RD	PORTSMOUTH	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0650329N	0	8	3/17/2016 12:18	3/17/2016 12:19	3/17/2016 12:19	3/17/2016 12:27	3/17/2016 1:47:46 PM	80	9	Regular Hours	< 30 minutes
3/18/2016	9:43:43 AM	275 S BROADWAY	SALEM	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0650383N	0	20	3/18/2016 9:44	3/18/2016 9:45	3/18/2016 9:45	3/18/2016 10:05	3/18/2016 11:04:09 AM	58	22	Regular Hours	< 30 minutes
3/18/2016	1:14:29 PM	81 WASHINGTON ST	PORTSMOUTH	NH	Daniel Lafortune	William Jones	9000	LEAK INSIDE	WF0650481N	1	2	3/18/2016 13:15	3/18/2016 13:15	3/18/2016 13:17	3/18/2016 13:17	3/18/2016 1:53:42 PM	35	3	Regular Hours	< 30 minutes
3/21/2016	2:54:33 PM	30 WEARE RD	SEABROOK	NH	Lance Keely	Lynne Copp	9000	LEAK INSIDE	WF0650672N	0	20	3/21/2016 14:55	3/21/2016 14:55	3/21/2016 14:56	3/21/2016 15:16	3/21/2016 3:45:32 PM	29	21	Regular Hours	< 30 minutes

3/23/2016	8:44:53 AM	0 TROUBLE CALL	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0650861N	0	8	3/23/2016 8:45	3/23/2016 8:46	3/23/2016 8:48	3/23/2016 8:54	3/23/2016	10:32:05 AM	97	9	Regular Hours	< 30 minutes
3/23/2016	11:53:02 AM	555 CENTRAL AVE	DOVER	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0650888N	0	4	3/23/2016 11:53	3/23/2016 11:54	3/23/2016 11:55	3/23/2016 11:58	3/23/2016	12:35:54 PM	36	5	Regular Hours	< 30 minutes
3/25/2016	10:26:56 AM	89 ASHWORTH AVE Apt. 6	HAMPTON	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0651063N	0	9	3/25/2016 10:27	3/25/2016 10:27	3/25/2016 10:27	3/25/2016 10:37	3/25/2016	11:09:28 AM	32	10	Regular Hours	< 30 minutes
3/25/2016	2:10:53 PM	191 SOUTH RD Apt. RT Pst. 107	KENSINGTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0651103N	0	18	3/25/2016 14:11	3/25/2016 14:13	3/25/2016 14:14	3/25/2016 14:31	3/25/2016	2:50:11 PM	18	21	Regular Hours	< 30 minutes
3/28/2016	8:45:30 AM	10 HAMPTON RD Pst. FL 1	EXETER	NH	Jeffrey Croteau	Lynne Copp	9000	LEAK INSIDE	WF0651142N	0	8	3/28/2016 8:46	3/28/2016 8:49	3/28/2016 8:50	3/28/2016 8:57	3/28/2016	10:17:55 AM	80	12	Regular Hours	< 30 minutes
3/29/2016	10:05:55 AM	163 WATER ST Apt. C-5 Pst. #5	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0651304N	0	15	3/29/2016 10:06	3/29/2016 10:10	3/29/2016 10:11	3/29/2016 10:26	3/29/2016	10:58:41 AM	32	20	Regular Hours	< 30 minutes
3/30/2016	11:47:48 AM	16 TIFFANY RD	SALEM	NH	Anthony Beck	David Martinage	9000	LEAK INSIDE	WF0651461N	0	9	3/30/2016 11:48	3/30/2016 11:50	3/30/2016 11:51	3/30/2016 12:00	3/30/2016	12:55:36 PM	54	12	Regular Hours	< 30 minutes
3/30/2016	3:32:47 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0651548N	2	27	3/30/2016 15:34	3/30/2016 15:35	3/30/2016 15:35	3/30/2016 16:02	3/30/2016	4:43:32 PM	40	29	Regular Hours	< 30 minutes
3/31/2016	12:09:45 PM	11 BATCHELDER RD	SEABROOK	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0651631N	1	15	3/31/2016 12:10	3/31/2016 12:11	3/31/2016 12:12	3/31/2016 12:26	3/31/2016	2:38:37 PM	132	16	Regular Hours	< 30 minutes
Orders responded to in < 30 minutes: 5 (10% of total) for After Hours:																					
3/10/2016	7:19:02 PM	0 TROUBLE CALL	SALEM	NH	Ryan Kelleher	David Martinage	9100	LEAK OUTSIDE	WF0649783N	0	14	3/10/2016 19:19	3/10/2016 19:28	3/10/2016 19:29	3/10/2016 19:42	3/10/2016	9:50:22 PM	127	23	After Hours	< 30 minutes
3/24/2016	7:25:49 PM	145 CABOT ST Apt. 1	PORTSMOUTH	NH	Lance Keelty	William Jones	9000	LEAK INSIDE	WF0651034N	1	11	3/24/2016 19:27	3/24/2016 19:32	3/24/2016 19:33	3/24/2016 19:43	3/24/2016	8:20:26 PM	36	18	After Hours	< 30 minutes
3/29/2016	5:15:57 PM	31 VAUGHAN MALL	PORTSMOUTH	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0651418N	0	26	3/29/2016 17:16	3/29/2016 17:17	3/29/2016 17:17	3/29/2016 17:43	3/29/2016	5:56:19 PM	12	27	After Hours	< 30 minutes
3/29/2016	5:35:50 PM	11 SECOND ST	DOVER	NH	Lance Keelty	William Jones	9000	LEAK INSIDE	WF0651421N	1	9	3/29/2016 17:36	3/29/2016 17:37	3/29/2016 17:37	3/29/2016 17:46	3/29/2016	7:09:43 PM	83	10	After Hours	< 30 minutes
3/31/2016	6:02:50 PM	218 WILLARD AVE	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0651696N	1	25	3/31/2016 18:04	3/31/2016 18:05	3/31/2016 18:06	3/31/2016 18:31	3/31/2016	7:02:23 PM	31	28	After Hours	< 30 minutes

Orders responded to in < 30 minutes: 4 (8% of total) for Weekend/Holiday Hours:																					
3/5/2016	7:21:33 PM	1 LITTLE PINE LN	EXETER	NH	Kevin Clifford	Ryan Tardif	9000	LEAK INSIDE	WF0649383N	0	18	3/5/2016 19:21	3/5/2016 19:30	3/5/2016 19:31	3/5/2016 19:49	3/5/2016	8:21:02 PM	32	27	Weekend/Holiday	< 30 minutes
3/6/2016	8:44:56 AM	15 G ST Pst. MSTR	HAMPTON	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0649385N	0	23	3/6/2016 8:45	3/6/2016 8:49	3/6/2016 8:49	3/6/2016 9:12	3/6/2016	9:56:53 AM	43	28	Weekend/Holiday	< 30 minutes
3/12/2016	1:21:41 PM	3 CEDARBROOK VLG Apt. F	ROCHESTER	NH	David Perreault	Ryan Tardif	9000	LEAK INSIDE	WF0649946N	1	7	3/12/2016 13:23	3/12/2016 13:24	3/12/2016 13:24	3/12/2016 13:31	3/12/2016	2:11:03 PM	39	10	Weekend/Holiday	< 30 minutes
3/27/2016	6:52:02 PM	141 WATER ST Apt. G Pst. R	EXETER	NH	Daniel Lafortune	Rene Bordeleau	9100	LEAK OUTSIDE	WF0651136N	1	17	3/27/2016 18:53	3/27/2016 19:00	3/27/2016 19:01	3/27/2016 19:18	3/27/2016	8:30:14 PM	72	26	Weekend/Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 1 (2% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
3/25/2016	11:05:03 AM	155 MAIN ST	DURHAM	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0651070N	0	34	3/25/2016 11:05	3/25/2016 11:07	3/25/2016 11:09	3/25/2016 11:42	3/25/2016	1:28:54 PM	106	37	Regular Hours	31-45 minutes
Orders responded to in 31-45 minutes: 2 (4% of total) for After Hours:																					
3/4/2016	11:54:59 PM	68 CYNTHIA CIR	SEABROOK	NH	Kevin Clifford	Ryan Tardif	9000	LEAK INSIDE	WF0649371N	0	33	3/4/2016 23:55	3/5/2016 0:00	3/5/2016 0:05	3/5/2016 0:34	3/5/2016	12:54:36 AM	19	39	After Hours	31-45 minutes
3/14/2016	11:31:06 PM	915 WOODBURY AVE	PORTSMOUTH	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	WF0650085N	1	26	3/14/2016 23:32	3/14/2016 23:45	3/14/2016 23:46	3/15/2016 0:12	3/15/2016	12:45:29 AM	32	41	After Hours	31-45 minutes
Orders responded to in 31-45 minutes: 5 (10% of total) for Weekend/Holiday Hours:																					
3/6/2016	10:09:06 PM	91 OAK CT	SEABROOK	NH	Kevin Clifford	Ryan Tardif	9000	LEAK INSIDE	WF0649388N	0	27	3/6/2016 22:09	3/6/2016 22:14	3/6/2016 22:18	3/6/2016 22:41	3/6/2016	11:53:49 PM	71	32	Weekend/Holiday	31-45 minutes
3/20/2016	9:39:32 AM	21 EPPING AVE Pst. 3COT	HAMPTON	NH	Jeffrey Croteau	Ryan Tardif	9000	LEAK INSIDE	WF0650573N	0	34	3/20/2016 9:40	3/20/2016 9:44	3/20/2016 9:45	3/20/2016 10:19	3/20/2016	11:00:52 AM	41	40	Weekend/Holiday	31-45 minutes
3/20/2016	4:20:57 PM	0 TROUBLE CALL	DOVER	NH	Kevin Ruel	Ryan Tardif	9000	LEAK INSIDE	WF0650577N	0	39	3/20/2016 16:21	3/20/2016 16:22	3/20/2016 16:33	3/20/2016 17:02	3/20/2016	5:21:29 PM	19	41	Weekend/Holiday	31-45 minutes
3/26/2016	12:46:12 PM	9 PARK ST Apt. 1	DOVER	NH	Kevin Ruel	Samantha Keach	9000	LEAK INSIDE	WF0651129N	0	27	3/26/2016 12:47	3/26/2016 12:53	3/26/2016 12:53	3/26/2016 13:20	3/26/2016	1:32:59 PM	12	34	Weekend/Holiday	31-45 minutes
3/27/2016	10:41:27 AM	13 W CONCORD ST	DOVER	NH	Kevin Ruel	Samantha Keach	9000	LEAK INSIDE	WF0651133N	0	32	3/27/2016 10:42	3/27/2016 10:49	3/27/2016 10:50	3/27/2016 11:22	3/27/2016	11:52:53 AM	30	40	Weekend/Holiday	31-45 minutes
Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
Orders responded to in 46-60 minutes: 1 (2% of total) for After Hours:																					
3/16/2016	9:52:51 PM	486 WINNACUNNET RD Apt. B	HAMPTON	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0650289N	0	40	3/16/2016 21:53	3/16/2016 22:02	3/16/2016 22:02	3/16/2016 22:42	3/16/2016	11:26:00 PM	43	50	After Hours	46-60 minutes
Orders responded to in 46-60 minutes: 1 (2% of total) for Weekend/Holiday Hours:																					
3/13/2016	12:27:28 PM	23 LINDEN ST	EXETER	NH	David Emerton	Ryan Tardif	9100	LEAK OUTSIDE	WF0649948N	0	35	3/13/2016 12:28	3/13/2016 12:39	3/13/2016 12:40	3/13/2016 13:14	3/13/2016	3:06:13 PM	111	47	Weekend/Holiday	46-60 minutes
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																					
Orders responded to in 61-75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																					
Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:																					
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																					

Summary for 03/01/2016 to 03/31/2016

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	19	37%	15	17	52%	15	1	13%	15	1	10%
30	22	80%	30	15	97%	30	4	63%	30	3	40%
45	8	96%	45	1	100%	45	2	88%	45	5	90%
60	2	100%	60	0	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	51		Total	33		Total	8		Total	10	

Mar-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	19	37%	15	17	52%	15	1	13%	15	1	10%
30	22	80%	30	15	97%	30	4	63%	30	3	40%
45	8	96%	45	1	100%	45	2	88%	45	5	90%
60	2	100%	60	0	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	51		Total	33		Total	8		Total	10	

Feb-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	36%	15	22	47%	15	3	27%	15	4	18%
30	36	81%	30	20	89%	30	5	73%	30	11	68%
45	10	94%	45	4	98%	45	1	82%	45	5	91%
60	4	99%	60	1	100%	60	2	100%	60	1	95%
75	0	99%	75	0	100%	75	0	100%	75	0	95%
>75	1	100%	>75	0	100%	>75	0	100%	>75	1	100%
Total	80		Total	47		Total	11		Total	22	

Jan-16

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	46	41%	15	31	48%	15	13	43%	15	2	12%
30	52	88%	30	31	97%	30	12	83%	30	9	65%
45	13	100%	45	2	100%	45	5	100%	45	6	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	111		Total	64		Total	30		Total	17	

Dec-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	37%	15	33	47%	15	2	10%	15	3	23%
30	48	83%	30	32	93%	30	11	65%	30	5	62%
45	16	99%	45	5	100%	45	6	95%	45	5	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	103		Total	70		Total	20		Total	13	

Nov-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	28	39%	15	19	56%	15	5	24%	15	4	25%
30	31	83%	30	14	97%	30	8	62%	30	9	81%
45	10	97%	45	1	100%	45	8	100%	45	1	88%
60	2	100%	60	0	100%	60	0	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	71		Total	34		Total	21		Total	16	

Oct-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	34%	15	23	49%	15	3	13%	15	5	23%
30	44	82%	30	23	98%	30	12	65%	30	9	64%
45	17	100%	45	1	100%	45	8	100%	45	8	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	92		Total	47		Total	23		Total	22	

Sep-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	42%	15	27	52%	15	8	38%	15	3	18%
30	40	87%	30	22	94%	30	10	86%	30	8	65%
45	11	99%	45	3	100%	45	3	100%	45	5	94%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	90		Total	52		Total	21		Total	17	

Aug-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	47%	15	22	55%	15	6	55%	15	1	9%
30	26	89%	30	17	98%	30	3	82%	30	6	64%
45	7	100%	45	1	100%	45	2	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	62		Total	40		Total	11		Total	11	

Jul-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	24	33%	15	16	40%	15	6	29%	15	2	17%
30	37	84%	30	20	90%	30	11	81%	30	6	67%
45	12	100%	45	4	100%	45	4	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	73		Total	40		Total	21		Total	12	

Jun-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	45%	15	23	56%	15	8	32%	15	4	33%
30	34	88%	30	16	95%	30	12	80%	30	6	83%
45	9	100%	45	2	100%	45	5	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	78		Total	41		Total	25		Total	12	

May-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	25	36%	15	18	53%	15	6	35%	15	1	5%
30	34	84%	30	14	94%	30	8	82%	30	12	68%
45	10	99%	45	2	100%	45	2	94%	45	6	100%
60	1	100%	60	0	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	70		Total	34		Total	17		Total	19	

Apr-15

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	48	51%	15	35	64%	15	9	39%	15	4	25%
30	37	90%	30	18	96%	30	12	91%	30	7	69%
45	9	100%	45	2	100%	45	2	100%	45	5	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	94		Total	55		Total	23		Total	16	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	390	40%	15	286	51%	15	70	30%	15	34	18%
30	441	85%	30	242	95%	30	108	77%	30	91	67%
45	132	99%	45	28	100%	45	48	98%	45	56	97%
60	11	100%	60	1	100%	60	5	100%	60	5	99%
75	0	100%	75	0	100%	75	0	100%	75	0	99%
>75	1	100%	>75	0	100%	>75	0	100%	>75	1	100%
Total	975		Total	557		Total	231		Total	187	