

Wholesale Performance Plan - NH Aggregate Summary Report

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss Ss	Qua'd Miss	Escalation Level	\$ Miss	\$ Credit
NH	01-JUL-2016	Aggregate	PR-5-02-2000	% Orders Held for Facilities > 15 Days	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	0.00	1834.00	0.00	12.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	PR-5-02-3112	% Orders Held for Facilities > 15 Days	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	0.00	1834.00	0.00	16.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	PR-5-02-3200	% Orders Held for Facilities > 15 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	0.00	3.00	0.00	5.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	PR-5-02-3343	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital and xDSL Loops	No Standard	DIAGNOSTIC	NA	NA	0.00	12.00	NA	0.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	PR-5-02-5000	% Orders Held for Facilities > 15 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	15.00	NA	NA	0.00	NA	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	PR-5-03-5000	% Orders Held for Facilities > 60 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	15.00	NA	NA	0.00	NA	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	PR-6-01-2000	% Installation Troubles Reported within 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	79.00	1196.00	2.00	12.00	6.61	16.67	-1.738	MISS	2	1.00	60	120.00
NH	01-JUL-2016	Aggregate	PR-6-01-3113	% Installation Troubles Reported within 30 Days	UNE 2-Wire Analog Loop - New	Parity with Retail POTS - Dispatched	ELIGIBLE	40.00	320.00	2.00	25.00	12.50	8.00	0.279	MET	0	1.00	60	0
NH	01-JUL-2016	Aggregate	PR-6-01-3200	% Installation Troubles Reported within 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	NA	NA	3.00	9.00	NA	33.33	NA	SS	0	1.00	150	0
NH	01-JUL-2016	Aggregate	PR-6-01-3343	% Installation Troubles Reported within 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS - Dispatched	ELIGIBLE	41.00	320.00	1.00	15.00	12.81	6.67	0.210	MET	0	1.00	60	0
NNE	01-JUL-2016	Aggregate	PR-6-01-5000	% Installation Troubles Reported within 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	0.00	37.00	0.00	1.00	0.00	0.00	NA	MET	0	1.00	150	0
NH	01-JUL-2016	Aggregate	PR-6-02-3520	% Installation Troubles Reported within 7 Days	UNE 2-Wire Analog Loop - Hot Cut	<= 2%	ELIGIBLE	NA	NA	1.00	195.00	NA	0.51	NA	MET	0	1.00	60	0
NH	01-JUL-2016	Aggregate	PR-8-01-2000	% Open Orders in a Hold Status > 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	73.00	2033.00	0.00	18.00	3.59	0.00	0.049	MET	0	1.00	60	0
NH	01-JUL-2016	Aggregate	PR-8-01-3112	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	73.00	2033.00	0.00	20.00	3.59	0.00	0.042	MET	0	1.00	60	0
NH	01-JUL-2016	Aggregate	PR-8-01-3200	% Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	4.00	7.00	0.00	11.00	57.14	0.00	NA	SS	0	1.00	150	0
NH	01-JUL-2016	Aggregate	PR-8-01-3343	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	73.00	2033.00	0.00	13.00	3.59	0.00	0.313	MET	0	1.00	60	0
NH	01-JUL-2016	Aggregate	PR-8-01-5000	% Open Orders in a Hold Status > 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	0.00	15.00	NA	NA	0.00	NA	NA	NA	0	1.00	150	0
NH	01-JUL-2016	Aggregate	PR-8-02-2000	% Open Orders in a Hold Status > 90 Days	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	71.00	2031.00	0.00	18.00	3.50	0.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	PR-8-02-3112	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	71.00	2031.00	0.00	20.00	3.50	0.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	PR-8-02-3200	% Open Orders in a Hold Status > 90 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	4.00	7.00	0.00	11.00	57.14	0.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	PR-8-02-3343	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital and xDSL Loops	Diagnostic comparison to Retail POTS	DIAGNOSTIC	71.00	2031.00	0.00	13.00	3.50	0.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	PR-8-02-5000	% Open Orders in a Hold Status > 90 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	0.00	15.00	NA	NA	0.00	NA	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	PR-9-01-3520	% On Time Performance - Hot Cut	UNE 2-Wire Analog Loop - Hot Cut	>= 95% Completed within Window	ELIGIBLE	NA	NA	65.00	65.00	NA	100.00	NA	MET	0	1.00	100	0
NH	01-JUL-2016	Aggregate	PR-9-08-3520	Average Duration of Hot Cut Installation Troubles	UNE 2-Wire Analog Loop - Hot Cut	Parity with Retail POTS - New	ELIGIBLE	1688.34	72.00	21.73	1.00	23.45	21.73	NA	SS	0	1.00	100	0
NNE	01-JUL-2016	Aggregate	MR-1-01-6000	Average Response Time - Create Trouble	VFO	<= 4.5 Seconds	ELIGIBLE	NA	NA	6047520.00	1192.00	NA	5073.42	NA	MISS	92	1.00	5	135.00
NNE	01-JUL-2016	Aggregate	MR-1-02-6000	Average Response Time - Status Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	148.00	5.00	NA	29.60	NA	NA	NA	NA		0
NNE	01-JUL-2016	Aggregate	MR-1-03-6000	Average Response Time - Modify Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	2357.00	70.00	NA	33.67	NA	NA	NA	NA		0
NNE	01-JUL-2016	Aggregate	MR-1-04-6000	Average Response Time - Request Cancellation of Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	430.00	13.00	NA	33.08	NA	NA	NA	NA		0
NNE	01-JUL-2016	Aggregate	MR-1-05-6000	Average Response Time - Status and Trouble History	VFO	No Standard	DIAGNOSTIC	NA	NA	470.00	12.00	NA	39.17	NA	NA	NA	NA		0
NNE	01-JUL-2016	Aggregate	MR-1-06-6000	Average Response Time - Test Trouble (Resale POTS Only)	VFO	<= 90 Seconds	ELIGIBLE	NA	NA	8971.00	212.00	NA	42.32	NA	MET	0	1.00	5	0
NH	01-JUL-2016	Aggregate	MR-2-01-3200	Network Trouble Report Rate	UNE Specials	No Standard	DIAGNOSTIC	NA	NA	24.00	3696.00	NA	0.65	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-2-01-5000	Network Trouble Report Rate	CLEC Trunks	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	0.00	17.00	0.00	612.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-2-02-2000	Network Trouble Report Rate - Loop	Resale	Parity with Retail POTS	DIAGNOSTIC	2120.00	163198.00	14.00	4587.00	1.30	0.31	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-2-02-3112	Network Trouble Report Rate - Loop	UNE 2-Wire Analog Loop	Parity with Retail POTS	DIAGNOSTIC	2120.00	163198.00	45.00	14462.00	1.30	0.31	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-2-02-3343	Network Trouble Report Rate - Loop	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	506.00	163198.00	0.00	2484.00	0.31	0.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-2-03-2000	Network Trouble Report Rate - Central Office	Resale	Parity with Retail POTS	DIAGNOSTIC	209.00	163198.00	4.00	4587.00	0.13	0.09	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-2-03-3112	Network Trouble Report Rate - Central Office	UNE 2-Wire Analog Loop	Parity with Retail POTS	DIAGNOSTIC	16.00	163198.00	0.00	14462.00	0.01	0.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-2-03-3343	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	7.00	163198.00	0.00	2484.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-3-01-2010	% Missed Repair Appointment - Loop	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	59.00	329.00	0.00	11.00	17.93	0.00	1.182	MET	0	1.00	70	0
NH	01-JUL-2016	Aggregate	MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	222.00	1791.00	0.00	2.00	12.40	0.00	NA	SS	0	1.00	35	0
NH	01-JUL-2016	Aggregate	MR-3-01-3112	% Missed Repair Appointment - Loop	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	281.00	2120.00	3.00	45.00	13.25	6.67	1.086	MET	0	1.00	70	0
NH	01-JUL-2016	Aggregate	MR-3-01-3343	% Missed Repair Appointment - Loop	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	281.00	2120.00	0.00	10.00	13.25	0.00	0.699	MET	0	1.00	70	0
NH	01-JUL-2016	Aggregate	MR-3-02-2010	% Missed Repair Appointment - Central Office	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	6.00	71.00	1.00	3.00	8.45	33.33	NA	SS	0	1.00	70	0
NH	01-JUL-2016	Aggregate	MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	17.00	138.00	1.00	1.00	12.32	100.00	NA	SS	0	1.00	35	0
NH	01-JUL-2016	Aggregate	MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	7.00	49.00	0.00	2.00	14.29	0.00	NA	SS	0	1.00	70	0
NH	01-JUL-2016	Aggregate	MR-3-02-3343	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	7.00	49.00	0.00	1.00	14.29	0.00	NA	SS	0	1.00	70	0
NH	01-JUL-2016	Aggregate	MR-4-01-3200	Mean Time To Repair - Total	UNE Specials	Parity with Retail Specials	ELIGIBLE	103.85	11.00	137.74	24.00	9.44	5.74	1.411	MET	0	1.00	125	0
NH	01-JUL-2016	Aggregate	MR-4-01-5000	Mean Time To Repair - Total	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	125	0
NH	01-JUL-2016	Aggregate	MR-4-02-2010	Mean Time To Repair - Loop Trouble	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	4548.30	329.00	107.34	11.00	13.82	9.76	1.017	MET	0	1.00	60	0
NH	01-JUL-2016	Aggregate	MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	49703.27	1791.00	50.21	2.00	27.75	25.10	NA	SS	0	1.00	35	0
NH	01-JUL-2016	Aggregate	MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	54251.48	2120.00	648.19	45.00	25.59	14.40	5.000	MET	0	1.00	60	0
NH	01-JUL-2016	Aggregate	MR-4-02-3343	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	54251.48	2120.00	121.02	10.00	25.59	12.10	2.512	MET	0	1.00	60	0
NH	01-JUL-2016	Aggregate	MR-4-03-2010	Mean Time To Repair - Central Office Trouble	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	721.82	71.00	26.13	3.00	10.17	8.71	NA	SS	0	1.00	60	0
NH	01-JUL-2016	Aggregate	MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	2590.25	138.00	25.36	1.00	18.77	25.36	NA	SS	0	1.00	35	0
NH	01-JUL-2016	Aggregate	MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	1019.70	49.00	3.61	2.00	20.81	1.81	NA	SS	0	1.00	60	0
NH	01-JUL-2016	Aggregate	MR-4-03-3343	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	1019.70	49.00	3.24	1.00	20.81	3.24	NA	SS	0	1.00	60	0
NH	01-JUL-2016	Aggregate	MR-4-04-2000	% Cleared within 24 Hours	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	1356.00	2329.00	16.00	18.00	58.22	88.89	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-4-04-3112	% Cleared within 24 Hours	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	1230.00	2169.00	41.00	47.00	56.71	87.23	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-4-04-3200	% Cleared within 24 Hours	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	11.00	11.00	23.00	24.00	100.00	95.83	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-4-04-3343	% Cleared within 24 Hours	UNE 2-Wire Digital and xDSL Loops	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	1230.00	2169.00	9.00	11.00	56.71	81.82	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-4-04-5000	% Cleared within 24 Hours	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-4-05-5000	% Out of Service > 2 Hours	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	175	0
NH	01-JUL-2016	Aggregate	MR-4-06-2010	% Out of Service > 4 Hours	Resale Business	Diagnostic Comparison to Retail POTS - Business	DIAGNOSTIC	204.00	310.00	8.00	13.00	65.81	61.54	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-4-06-2120	% Out of Service > 4 Hours	Resale POTS Residence	Diagnostic Comparison to Retail POTS - Residence	DIAGNOSTIC	1353.00	1491.00	1.00	1.00	90.74	100.00	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-4-06-3200	% Out of Service > 4 Hours	UNE Specials	Parity with Retail Specials	ELIGIBLE	4.00	7.00	NA	NA	57.14	NA	NA	NA	0	1.00	175	0
NH	01-JUL-2016	Aggregate	MR-4-06-5000	% Out of Service > 4 Hours	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUL-2016	Aggregate	MR-4-07-2																

