

| State | Month       | CLEC Id   | Metric Id     | Metric Title                                                                               | Product                                         | Performance Standard                                            | Eligible/Diagnostic | FRP Num | FRP Den | CLEC Num | CLEC Den | FRP Perf. | CLEC Perf. | Z Score | Met Miss Ss | Qual'd Miss | Escalation Level | \$ Miss            | \$ Credit          |   |
|-------|-------------|-----------|---------------|--------------------------------------------------------------------------------------------|-------------------------------------------------|-----------------------------------------------------------------|---------------------|---------|---------|----------|----------|-----------|------------|---------|-------------|-------------|------------------|--------------------|--------------------|---|
| NNE   | 01-MAY-2016 | Aggregate | PO-1-01-6040  | Average Response Time - CSR                                                                | XML                                             | <= 4.5 Seconds                                                  | ELIGIBLE            | NA      | NA      | 1155.00  | 431.00   | NA        | 2.68       | NA      | MET         | 0           | 1.00             | 5                  | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-1-01-6050  | Average Response Time - CSR                                                                | WEB GUI                                         | <= 6.5 Seconds                                                  | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | 0           | 1.00             | 5                  | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-1-03-6040  | Average Response Time - Address Validation                                                 | XML                                             | <= 4.5 Seconds                                                  | ELIGIBLE            | NA      | NA      | 2466.00  | 1416.00  | NA        | 1.74       | NA      | MET         | 0           | 1.00             | 5                  | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-1-03-6050  | Average Response Time - Address Validation                                                 | WEB GUI                                         | <= 7.5 Seconds                                                  | ELIGIBLE            | NA      | NA      | 2.00     | 1.00     | NA        | 2.00       | NA      | MET         | 0           | 1.00             | 5                  | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-1-05-6040  | Average Response Time - TN Availability and Reservation                                    | XML                                             | <= 4.5 Seconds                                                  | DIAGNOSTIC          | NA      | NA      | 604.00   | 77.00    | NA        | 7.84       | NA      | NA          | NA          | NA               |                    | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-1-05-6050  | Average Response Time - TN Availability and Reservation                                    | WEB GUI                                         | <= 7.5 Seconds                                                  | DIAGNOSTIC          | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-1-06-6040  | Average Response Time - Mech. Loop Qualification                                           | XML                                             | <= 4.5 Seconds                                                  | ELIGIBLE            | NA      | NA      | 4226.00  | 1378.00  | NA        | 3.07       | NA      | MET         | 0           | 1.00             | 5                  | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-1-06-6050  | Average Response Time - Mech. Loop Qualification                                           | WEB GUI                                         | <= 6.5 Seconds                                                  | ELIGIBLE            | NA      | NA      | 1.00     | 1.00     | NA        | 1.00       | NA      | MET         | 0           | 1.00             | 5                  | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-1-07-6040  | Average Response Time - Rejected Query                                                     | XML                                             | <= 4.5 Seconds                                                  | DIAGNOSTIC          | NA      | NA      | 200.00   | 135.00   | NA        | 1.48       | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-1-07-6050  | Average Response Time - Rejected Query                                                     | WEB GUI                                         | <= 7.5 Seconds                                                  | DIAGNOSTIC          | NA      | NA      | 1.00     | 1.00     | NA        | 1.00       | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-1-08-6040  | % Timeouts                                                                                 | XML                                             | <= 0.33%                                                        | DIAGNOSTIC          | NA      | NA      | 124.00   | 9409.00  | NA        | 1.32       | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-1-08-6050  | % Timeouts                                                                                 | WEB GUI                                         | <= 0.33%                                                        | DIAGNOSTIC          | NA      | NA      | 0.00     | 3.00     | NA        | 0.00       | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-1-09-6040  | Average Response Time - Parsed CSR                                                         | XML                                             | <= 4.5 Seconds                                                  | DIAGNOSTIC          | NA      | NA      | 13789.00 | 5848.00  | NA        | 2.36       | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-2-02-6000  | OSS Interface Availability - Prime Time                                                    | VFO                                             | >= 99.5%                                                        | ELIGIBLE            | NA      | NA      | 27000.00 | 27000.00 | NA        | 100.00     | NA      | MET         | 0           | 1.00             | Severity Dependent | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-3-02-1000  | % Answered within 30 Seconds - Ordering                                                    | Resale and UNE                                  | >= 80%                                                          | DIAGNOSTIC          | NA      | NA      | 758.00   | 763.00   | NA        | 99.34      | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-3-04-1000  | % Answered within 30 Seconds - Repair                                                      | Resale and UNE                                  | >= 80%                                                          | DIAGNOSTIC          | NA      | NA      | 13313.00 | 13619.00 | NA        | 97.75      | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-4-01-6660  | % Change Management Notices Sent on Time                                                   | Change Notices (types 3, 4 and 5)               | >= 95%                                                          | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | Severity Dependent | 0 |
| NNE   | 01-MAY-2016 | Aggregate | PO-4-01-6671  | % Change Management Notices Sent on Time                                                   | Change Notices (types 1 and 2)                  | >= 95%                                                          | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | Severity Dependent | 0 |
| NNE   | 01-MAY-2016 | Aggregate | PO-4-02-6600  | Change Management Notices - Delay 1 to 7 Days                                              | Change Notices all types                        | No Standard                                                     | DIAGNOSTIC          | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-4-03-6600  | Change Management Notices - Delay >= 8 Days                                                | Change Notices all types                        | 0 (zero) Notices >= 8 Days                                      | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | Severity Dependent | 0 |
| NNE   | 01-MAY-2016 | Aggregate | PO-5-01-6500  | % On Time Notice of OSS Interface Outage                                                   | OSS Interface Outage Notifications              | >= 95% within 20 Minutes of Outage                              | DIAGNOSTIC          | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NNE   | 01-MAY-2016 | Aggregate | PO-6-01-6000  | Software Validation                                                                        | VFO                                             | <= 5% Failed Transactions                                       | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | Severity Dependent | 0 |
| NNE   | 01-MAY-2016 | Aggregate | PO-7-01-6000  | % Production Software Referrals Resolved On Time                                           | VFO                                             | >= 95% within 48 Hours/10 Business Days                         | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | Severity Dependent | 0 |
| NNE   | 01-MAY-2016 | Aggregate | PO-7-02-6000  | Delay Hours Production Software Resolution - Change - Transactions Failed - No Workaround  | VFO                                             | 0 (zero) production resolution changes > 48 Hours               | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | Severity Dependent | 0 |
| NNE   | 01-MAY-2016 | Aggregate | PO-7-03-6000  | Delay Days Production Software Resolution - Change - Transactions Failed - With Workaround | VFO                                             | 0 (zero) production resolution changes > 10 Business Days       | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | Severity Dependent | 0 |
| NNE   | 01-MAY-2016 | Aggregate | PO-7-04-6000  | Delay Hours - Failed/Rejected Test Deck Transactions - Transactions Failed - No Workaround | VFO                                             | 0 (zero) failed/rejected test deck transactions > 48 Hours      | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | Severity Dependent | 0 |
| NH    | 01-MAY-2016 | Aggregate | PO-8-01-6100  | % On Time - Manual Loop Qualification                                                      | Manual Loop Qual Request                        | >= 95% within 48 Hours                                          | ELIGIBLE            | NA      | NA      | 2.00     | 2.00     | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 40                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-1-02-2000  | % On Time LSRC - Flow-Through                                                              | Resale                                          | >= 95% within 2 Hours                                           | ELIGIBLE            | NA      | NA      | 16.00    | 16.00    | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-1-02-3332  | % On Time LSRC - Flow-Through                                                              | UNE 2-Wire Loops/LNP                            | >= 95% within 2 Hours                                           | ELIGIBLE            | NA      | NA      | 681.00   | 681.00   | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-1-04-2000  | % On Time LSRC - No Facility Check (Non-Flow-Through)                                      | Resale                                          | >= 95% within 24 Hours                                          | ELIGIBLE            | NA      | NA      | 10.00    | 10.00    | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-1-04-3331  | % On Time LSRC - No Facility Check (Non-Flow-Through)                                      | UNE 2-Wire Analog Loop/LNP                      | >= 95% within 24 Hours                                          | ELIGIBLE            | NA      | NA      | 157.00   | 160.00   | NA        | 98.13      | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-1-04-3343  | % On Time LSRC - No Facility Check (Non-Flow-Through)                                      | UNE 2-Wire Digital and xDSL Loops               | >= 95% within 24 Hours                                          | ELIGIBLE            | NA      | NA      | 1.00     | 1.00     | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-1-06-2000  | % On Time LSRC/ASRC - Facility Check (Non-Flow-Through)                                    | Resale                                          | >= 95% within 72 Hours                                          | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | 28                 | 0 |
| NH    | 01-MAY-2016 | Aggregate | OR-1-06-3200  | % On Time LSRC/ASRC - Facility Check (Non-Flow-Through)                                    | UNE Specials                                    | >= 95% within 5 Business Days                                   | ELIGIBLE            | NA      | NA      | 12.00    | 12.00    | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 56                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-1-06-3331  | % On Time LSRC/ASRC - Facility Check (Non-Flow-Through)                                    | UNE 2-Wire Analog Loop/LNP                      | >= 95% within 72 Hours                                          | ELIGIBLE            | NA      | NA      | 3.00     | 3.00     | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-1-06-3343  | % On Time LSRC/ASRC - Facility Check (Non-Flow-Through)                                    | UNE 2-Wire Digital and xDSL Loops               | >= 95% within 72 Hours                                          | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | 28                 | 0 |
| NH    | 01-MAY-2016 | Aggregate | OR-1-12-5020  | % On Time ASRC                                                                             | CLEC Trunks (<= 192 Forecasted)                 | >= 95% within 10 Business Days                                  | ELIGIBLE            | NA      | NA      | 1.00     | 1.00     | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 56                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-1-12-5030  | % On Time ASRC                                                                             | CLEC Trunks (> 192, Unforecasted, and Projects) | >= 95% within Negotiated Interval                               | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | 56                 | 0 |
| NH    | 01-MAY-2016 | Aggregate | OR-1-13-5000  | % On Time Design Layout Record (DLR)                                                       | CLEC Trunks                                     | >= 95% On or Before DLRD                                        | ELIGIBLE            | NA      | NA      | 1.00     | 1.00     | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 56                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-2-02-2000  | % On Time LSR Reject (Flow-Through)                                                        | Resale                                          | >= 95% within 2 Hours                                           | ELIGIBLE            | NA      | NA      | 4.00     | 4.00     | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-2-02-3332  | % On Time LSR Reject (Flow-Through)                                                        | UNE 2-Wire Loops/LNP                            | >= 95% within 2 Hours                                           | ELIGIBLE            | NA      | NA      | 128.00   | 128.00   | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-2-04-2000  | % On Time LSR Reject - No Facility Check (Non-Flow-Through)                                | Resale                                          | >= 95% within 24 Hours                                          | ELIGIBLE            | NA      | NA      | 11.00    | 11.00    | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-2-04-3331  | % On Time LSR Reject - No Facility Check (Non-Flow-Through)                                | UNE 2-Wire Analog Loop/LNP                      | >= 95% within 24 Hours                                          | ELIGIBLE            | NA      | NA      | 55.00    | 55.00    | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-2-04-3343  | % On Time LSR Reject - No Facility Check (Non-Flow-Through)                                | UNE 2-Wire Digital and xDSL Loops               | >= 95% within 24 Hours                                          | ELIGIBLE            | NA      | NA      | 1.00     | 1.00     | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-2-06-2000  | % On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)                               | Resale                                          | >= 95% within 72 Hours                                          | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | 28                 | 0 |
| NH    | 01-MAY-2016 | Aggregate | OR-2-06-3200  | % On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)                               | UNE Specials                                    | >= 95% within 5 Business Days                                   | ELIGIBLE            | NA      | NA      | 10.00    | 10.00    | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 56                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-2-06-3331  | % On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)                               | UNE 2-Wire Analog Loop/LNP                      | >= 95% within 72 Hours                                          | ELIGIBLE            | NA      | NA      | 6.00     | 6.00     | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-2-06-3343  | % On Time LSR/ASR Reject - Facility Check (Non-Flow-Through)                               | UNE 2-Wire Digital and xDSL Loops               | >= 95% within 72 Hours                                          | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | 28                 | 0 |
| NH    | 01-MAY-2016 | Aggregate | OR-2-12-5020  | % On Time Trunk ASR Reject                                                                 | CLEC Trunks (<= 192 Forecasted)                 | >= 95% within 7 Business Days                                   | ELIGIBLE            | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00               | 56                 | 0 |
| NH    | 01-MAY-2016 | Aggregate | OR-2-12-5030  | % On Time Trunk ASR Reject                                                                 | CLEC Trunks (> 192, Unforecasted, and Projects) | >= 95% within Negotiated Interval                               | DIAGNOSTIC          | NA      | NA      | NA       | NA       | NA        | NA         | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-4-11-1000  | % Completed Orders with Neither a PCN nor BCN Sent                                         | Resale and UNE                                  | <= 0.25% within 2 Business Days of Provisioning Completion      | DIAGNOSTIC          | NA      | NA      | 3.00     | 1255.00  | NA        | 0.24       | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-4-16-1000  | % Provisioning Completion Notifiers Sent within One Business Day                           | Resale and UNE                                  | >= 95%                                                          | ELIGIBLE            | NA      | NA      | 555.00   | 570.00   | NA        | 97.37      | NA      | MET         | 1           | 1.00             | 28                 | 28.00              |   |
| NH    | 01-MAY-2016 | Aggregate | OR-4-17-1000  | % Billing Completion Notifiers Sent On Time                                                | Resale and UNE                                  | >= 95.5% within 2 or 4 Business Days of Provisioning Completion | ELIGIBLE            | NA      | NA      | 1244.00  | 1255.00  | NA        | 99.12      | NA      | MET         | 2           | 1.00             | 28                 | 56.00              |   |
| NH    | 01-MAY-2016 | Aggregate | OR-5-01-2000  | % Flow-Through - Total                                                                     | Resale                                          | No Standard                                                     | DIAGNOSTIC          | NA      | NA      | 16.00    | 25.00    | NA        | 61.54      | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-5-01-3112  | % Flow-Through - Total                                                                     | UNE 2-Wire Analog Loop                          | No Standard                                                     | DIAGNOSTIC          | NA      | NA      | 102.00   | 118.00   | NA        | 86.44      | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-5-01-3121  | % Flow-Through - Total                                                                     | Directory Listings and LNP                      | No Standard                                                     | DIAGNOSTIC          | NA      | NA      | 1257.00  | 1447.00  | NA        | 86.87      | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-5-03-2000  | % Flow-Through - Achieved                                                                  | Resale                                          | >= 95%                                                          | ELIGIBLE            | NA      | NA      | 3.00     | 3.00     | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 35                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-5-03-3112  | % Flow-Through - Achieved                                                                  | UNE 2-Wire Analog Loop                          | >= 95%                                                          | ELIGIBLE            | NA      | NA      | 43.00    | 44.00    | NA        | 97.73      | NA      | MET         | 0           | 1.00             | 35                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-5-03-3121  | % Flow-Through - Achieved                                                                  | Directory Listings and LNP                      | >= 95%                                                          | ELIGIBLE            | NA      | NA      | 855.00   | 937.00   | NA        | 91.25      | NA      | MISS        | 47          | 4.00             | 35                 | 6,580.00           |   |
| NNE   | 01-MAY-2016 | Aggregate | OR-6-01-1001  | % Service Order Accuracy                                                                   | Resale and UNE 2-Wire Loops /LNP                | >= 95% without Errors                                           | ELIGIBLE            | NA      | NA      | 70.00    | 70.00    | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 56                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-6-03-2000  | % Resent LSRC                                                                              | Resale                                          | <= 5% due to Errors                                             | ELIGIBLE            | NA      | NA      | 0.00     | 10.00    | NA        | 0.00       | NA      | MET         | 0           | 1.00             | 28                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-6-03-3332  | % Resent LSRC                                                                              | UNE 2-Wire Loops/LNP                            | <= 5% due to Errors                                             | ELIGIBLE            | NA      | NA      | 7.00     | 169.00   | NA        | 4.14       | NA      | MET         | 1           | 1.00             | 28                 | 28.00              |   |
| NNE   | 01-MAY-2016 | Aggregate | OR-6-04-1040  | % Accuracy - Directory Listing                                                             | Directory Listings                              | >= 95% without Errors                                           | ELIGIBLE            | NA      | NA      | 21.00    | 22.00    | NA        | 95.45      | NA      | MET         | 0           | 1.00             | 40                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | OR-11-01-2000 | % On Time Resale Provider Notifications                                                    | Resale                                          | >= 95% within 2 Business Days                                   | ELIGIBLE            | NA      | NA      | 89.00    | 89.00    | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 56                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | PR-1-04-3112  | Average Interval Offered - Dispatch (6 to 9 Lines)                                         | UNE 2-Wire Analog Loop                          | Diagnostic Comparison to Retail POTS                            | DIAGNOSTIC          | 4.00    | 1.00    | NA       | NA       | 4.00      | NA         | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | PR-1-05-3112  | Average Interval Offered - Dispatch (>= 10 Lines)                                          | UNE 2-Wire Analog Loop                          | Diagnostic Comparison to Retail POTS                            | DIAGNOSTIC          | NA      | NA      | 18.00    | 2.00     | NA        | 9.00       | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | PR-1-09-3211  | Average Interval Offered                                                                   | UNE DS1                                         | Parity with Retail DS1                                          | DIAGNOSTIC          | 105.00  | 11.00   | 147.00   | 16.00    | 9.55      | 9.19       | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NH    | 01-MAY-2016 | Aggregate | PR-1-09-3213  | Average Interval Offered                                                                   | UNE DS3                                         | Parity with Retail DS3                                          | DIAGNOSTIC          | 33.00   | 1.00    | NA       | NA       | 33.00     | NA         | NA      | NA          | NA          | NA               | NA                 | 0                  |   |
| NH    |             |           |               |                                                                                            |                                                 |                                                                 |                     |         |         |          |          |           |            |         |             |             |                  |                    |                    |   |

| State | Month       | CLEC Id   | Metric Id    | Metric Title                                            | Product                           | Performance Standard                                | Eligible/Diagnostic | FRP Num  | FRP Den   | CLEC Num | CLEC Den | FRP Perf. | CLEC Perf. | Z Score | Met Miss Ss | Qual'd Miss | Escalation Level | \$ Miss | \$ Credit |   |
|-------|-------------|-----------|--------------|---------------------------------------------------------|-----------------------------------|-----------------------------------------------------|---------------------|----------|-----------|----------|----------|-----------|------------|---------|-------------|-------------|------------------|---------|-----------|---|
| NH    | 01-MAY-2016 | Aggregate | PR-5-02-2000 | % Orders Held for Facilities > 15 Days                  | Resale                            | Diagnostic Comparison to Retail POTS                | DIAGNOSTIC          | 0.00     | 2736.00   | 0.00     | 13.00    | 0.00      | 0.00       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-5-02-3112 | % Orders Held for Facilities > 15 Days                  | UNE 2-Wire Analog Loop            | Diagnostic Comparison to Retail POTS                | DIAGNOSTIC          | 0.00     | 2736.00   | 0.00     | 19.00    | 0.00      | 0.00       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-5-02-3200 | % Orders Held for Facilities > 15 Days                  | UNE Specials                      | Diagnostic Comparison to Retail Specials            | DIAGNOSTIC          | 0.00     | 5.00      | 0.00     | 10.00    | 0.00      | 0.00       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-5-02-3343 | % Orders Held for Facilities > 15 Days                  | UNE 2-Wire Digital and xDSL Loops | No Standard                                         | DIAGNOSTIC          | NA       | NA        | 0.00     | 7.00     | NA        | 0.00       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-5-02-5000 | % Orders Held for Facilities > 15 Days                  | CLEC Trunks                       | Diagnostic Comparison to IXC Feature Group D        | DIAGNOSTIC          | 0.00     | 1.00      | NA       | NA       | 0.00      | NA         | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-5-03-5000 | % Orders Held for Facilities > 60 Days                  | CLEC Trunks                       | Diagnostic Comparison to IXC Feature Group D        | DIAGNOSTIC          | 0.00     | 1.00      | NA       | NA       | 0.00      | NA         | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-6-01-2000 | % Installation Troubles Reported within 30 Days         | Resale                            | Parity with Retail POTS                             | ELIGIBLE            | 80.00    | 1332.00   | 1.00     | 17.00    | 6.01      | 5.88       | 0.607   | MET         | 0           | 1.00             | 60      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-6-01-3113 | % Installation Troubles Reported within 30 Days         | UNE 2-Wire Analog Loop - New      | Parity with Retail POTS - Dispatched                | ELIGIBLE            | 48.00    | 294.00    | 3.00     | 61.00    | 16.33     | 4.92       | 2.273   | MET         | 0           | 1.00             | 60      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-6-01-3200 | % Installation Troubles Reported within 30 Days         | UNE Specials                      | Parity with Retail Specials                         | ELIGIBLE            | 0.00     | 6.00      | 1.00     | 18.00    | 0.00      | 5.56       | NA      | SS          | 0           | 1.00             | 150     | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-6-01-3343 | % Installation Troubles Reported within 30 Days         | UNE 2-Wire Digital and xDSL Loops | Parity with Retail POTS - Dispatched                | ELIGIBLE            | 48.00    | 294.00    | 3.00     | 8.00     | 16.33     | 37.50      | -5.000  | MISS        | 2           | 1.00             | 60      | 120.00    |   |
| NNE   | 01-MAY-2016 | Aggregate | PR-6-01-5000 | % Installation Troubles Reported within 30 Days         | CLEC Trunks                       | Parity with IXC Feature Group D Trunks              | ELIGIBLE            | 0.00     | 4.00      | 0.00     | 1.00     | 0.00      | 0.00       | NA      | MET         | 0           | 1.00             | 150     | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-6-02-3520 | % Installation Troubles Reported within 7 Days          | UNE 2-Wire Analog Loop - Hot Cut  | <= 2%                                               | ELIGIBLE            | NA       | NA        | 0.00     | 3.00     | NA        | 0.00       | NA      | MET         | 0           | 1.00             | 60      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-8-01-2000 | % Open Orders in a Hold Status > 30 Days                | Resale                            | Parity with Retail POTS                             | ELIGIBLE            | 75.00    | 2943.00   | 2.00     | 21.00    | 2.55      | 9.52       | -2.144  | MISS        | 2           | 1.00             | 60      | 120.00    |   |
| NH    | 01-MAY-2016 | Aggregate | PR-8-01-3112 | % Open Orders in a Hold Status > 30 Days                | UNE 2-Wire Analog Loop            | Parity with Retail POTS                             | ELIGIBLE            | 75.00    | 2943.00   | 0.00     | 24.00    | 2.55      | 0.00       | 0.100   | MET         | 0           | 1.00             | 60      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-8-01-3200 | % Open Orders in a Hold Status > 30 Days                | UNE Specials                      | Parity with Retail Specials                         | ELIGIBLE            | 4.00     | 17.00     | 0.00     | 18.00    | 23.53     | 0.00       | 1.691   | MET         | 0           | 1.00             | 150     | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-8-01-3343 | % Open Orders in a Hold Status > 30 Days                | UNE 2-Wire Digital and xDSL Loops | Parity with Retail POTS                             | ELIGIBLE            | 75.00    | 2943.00   | 0.00     | 11.00    | 2.55      | 0.00       | 0.685   | MET         | 0           | 1.00             | 60      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-8-01-5000 | % Open Orders in a Hold Status > 30 Days                | CLEC Trunks                       | Parity with IXC Feature Group D Trunks              | ELIGIBLE            | 0.00     | 3.00      | NA       | NA       | 0.00      | NA         | NA      | NA          | NA          | 0                | 1.00    | 150       | 0 |
| NH    | 01-MAY-2016 | Aggregate | PR-8-02-2000 | % Open Orders in a Hold Status > 90 Days                | Resale                            | Diagnostic Comparison to Retail POTS                | DIAGNOSTIC          | 74.00    | 2942.00   | 0.00     | 19.00    | 2.52      | 0.00       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-8-02-3112 | % Open Orders in a Hold Status > 90 Days                | UNE 2-Wire Analog Loop            | Diagnostic Comparison to Retail POTS                | DIAGNOSTIC          | 74.00    | 2942.00   | 0.00     | 24.00    | 2.52      | 0.00       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-8-02-3200 | % Open Orders in a Hold Status > 90 Days                | UNE Specials                      | Diagnostic Comparison to Retail Specials            | DIAGNOSTIC          | 4.00     | 17.00     | 0.00     | 18.00    | 23.53     | 0.00       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-8-02-3343 | % Open Orders in a Hold Status > 90 Days                | UNE 2-Wire Digital and xDSL Loops | Diagnostic comparison to Retail POTS                | DIAGNOSTIC          | 74.00    | 2942.00   | 0.00     | 11.00    | 2.52      | 0.00       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-8-02-5000 | % Open Orders in a Hold Status > 90 Days                | CLEC Trunks                       | Diagnostic Comparison to IXC Feature Group D Trunks | DIAGNOSTIC          | 0.00     | 3.00      | NA       | NA       | 0.00      | NA         | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-9-01-3520 | % On Time Performance - Hot Cut                         | UNE 2-Wire Analog Loop - Hot Cut  | >= 95% Completed within Window                      | ELIGIBLE            | NA       | NA        | 4.00     | 4.00     | NA        | 100.00     | NA      | MET         | 0           | 1.00             | 100     | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | PR-9-08-3520 | Average Duration of Hot Cut Installation Troubles       | UNE 2-Wire Analog Loop - Hot Cut  | Parity with Retail POTS - New                       | ELIGIBLE            | 995.94   | 63.00     | NA       | NA       | 15.81     | NA         | NA      | NA          | NA          | 0                | 1.00    | 100       | 0 |
| NNE   | 01-MAY-2016 | Aggregate | MR-1-01-6000 | Average Response Time - Create Trouble                  | VFO                               | <= 4.5 Seconds                                      | ELIGIBLE            | NA       | NA        | 2748.00  | 1079.00  | NA        | 2.55       | NA      | MET         | 0           | 1.00             |         | 5         | 0 |
| NNE   | 01-MAY-2016 | Aggregate | MR-1-02-6000 | Average Response Time - Status Trouble                  | VFO                               | <= 4.5 Seconds                                      | DIAGNOSTIC          | NA       | NA        | 102.00   | 2.00     | NA        | 51.00      | NA      | NA          | NA          | NA               |         | 0         |   |
| NNE   | 01-MAY-2016 | Aggregate | MR-1-03-6000 | Average Response Time - Modify Trouble                  | VFO                               | <= 4.5 Seconds                                      | DIAGNOSTIC          | NA       | NA        | 1723.00  | 48.00    | NA        | 35.90      | NA      | NA          | NA          | NA               |         | 0         |   |
| NNE   | 01-MAY-2016 | Aggregate | MR-1-04-6000 | Average Response Time - Request Cancellation of Trouble | VFO                               | <= 4.5 Seconds                                      | DIAGNOSTIC          | NA       | NA        | 117.00   | 5.00     | NA        | 23.40      | NA      | NA          | NA          | NA               |         | 0         |   |
| NNE   | 01-MAY-2016 | Aggregate | MR-1-05-6000 | Average Response Time - Status and Trouble History      | VFO                               | No Standard                                         | DIAGNOSTIC          | NA       | NA        | 228.00   | 5.00     | NA        | 45.60      | NA      | NA          | NA          | NA               |         | 0         |   |
| NNE   | 01-MAY-2016 | Aggregate | MR-1-06-6000 | Average Response Time - Test Trouble (Resale POTS Only) | VFO                               | <= 90 Seconds                                       | ELIGIBLE            | NA       | NA        | 7706.00  | 167.00   | NA        | 46.14      | NA      | MET         | 0           | 1.00             |         | 5         | 0 |
| NH    | 01-MAY-2016 | Aggregate | MR-2-01-3200 | Network Trouble Report Rate                             | UNE Specials                      | No Standard                                         | DIAGNOSTIC          | NA       | NA        | 20.00    | 3993.00  | NA        | 0.50       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-2-01-5000 | Network Trouble Report Rate                             | CLEC Trunks                       | Parity with IXC Feature Group D Trunks              | DIAGNOSTIC          | 0.00     | 8.00      | 1.00     | 722.00   | 0.00      | 0.14       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-2-02-2000 | Network Trouble Report Rate - Loop                      | Resale                            | Parity with Retail POTS                             | DIAGNOSTIC          | 1549.00  | 164272.00 | 6.00     | 4793.00  | 0.94      | 0.13       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-2-02-3112 | Network Trouble Report Rate - Loop                      | UNE 2-Wire Analog Loop            | Parity with Retail POTS                             | DIAGNOSTIC          | 1549.00  | 164272.00 | 49.00    | 14726.00 | 0.94      | 0.33       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-2-02-3343 | Network Trouble Report Rate - Loop                      | UNE 2-Wire Digital and xDSL Loops | Parity with Retail POTS                             | DIAGNOSTIC          | 272.00   | 164272.00 | 0.00     | 2810.00  | 0.17      | 0.00       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-2-03-2000 | Network Trouble Report Rate - Central Office            | Resale                            | Parity with Retail POTS                             | DIAGNOSTIC          | 185.00   | 164272.00 | 7.00     | 4793.00  | 0.11      | 0.15       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-2-03-3112 | Network Trouble Report Rate - Central Office            | UNE 2-Wire Analog Loop            | Parity with Retail POTS                             | DIAGNOSTIC          | 11.00    | 164272.00 | 0.00     | 14726.00 | 0.01      | 0.00       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-2-03-3343 | Network Trouble Report Rate - Central Office            | UNE 2-Wire Digital and xDSL Loops | Parity with Retail POTS                             | DIAGNOSTIC          | 2.00     | 164272.00 | 0.00     | 2810.00  | 0.00      | 0.00       | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-3-01-2010 | % Missed Repair Appointment - Loop                      | Resale Business                   | Parity with Retail POTS - Business                  | ELIGIBLE            | 46.00    | 284.00    | 0.00     | 4.00     | 16.20     | 0.00       | NA      | SS          | 0           | 1.00             | 70      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-3-01-2120 | % Missed Repair Appointment - Loop                      | Resale POTS Residence             | Parity with Retail POTS - Residence                 | ELIGIBLE            | 102.00   | 1265.00   | 1.00     | 1.00     | 8.06      | 100.00     | NA      | SS          | 0           | 1.00             | 35      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-3-01-3112 | % Missed Repair Appointment - Loop                      | UNE 2-Wire Analog Loop            | Parity with Retail POTS                             | ELIGIBLE            | 148.00   | 1549.00   | 5.00     | 49.00    | 9.55      | 10.20      | -0.451  | MET         | 0           | 1.00             | 70      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-3-01-3343 | % Missed Repair Appointment - Loop                      | UNE 2-Wire Digital and xDSL Loops | Parity with Retail POTS                             | ELIGIBLE            | 148.00   | 1549.00   | 0.00     | 11.00    | 9.55      | 0.00       | 0.432   | MET         | 0           | 1.00             | 70      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-3-02-2010 | % Missed Repair Appointment - Central Office            | Resale Business                   | Parity with Retail POTS - Business                  | ELIGIBLE            | 12.00    | 68.00     | 0.00     | 6.00     | 17.65     | 0.00       | 0.435   | MET         | 0           | 1.00             | 70      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-3-02-2120 | % Missed Repair Appointment - Central Office            | Resale POTS Residence             | Parity with Retail POTS - Residence                 | ELIGIBLE            | 16.00    | 117.00    | 0.00     | 1.00     | 13.68     | 0.00       | NA      | SS          | 0           | 1.00             | 35      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-3-02-3112 | % Missed Repair Appointment - Central Office            | UNE 2-Wire Analog Loop            | Parity with Retail POTS                             | ELIGIBLE            | 6.00     | 31.00     | 0.00     | 1.00     | 19.35     | 0.00       | NA      | SS          | 0           | 1.00             | 70      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-3-02-3343 | % Missed Repair Appointment - Central Office            | UNE 2-Wire Digital and xDSL Loops | Parity with Retail POTS                             | ELIGIBLE            | 6.00     | 31.00     | 1.00     | 3.00     | 19.35     | 33.33      | NA      | SS          | 0           | 1.00             | 70      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-01-3200 | Mean Time To Repair - Total                             | UNE Specials                      | Parity with Retail Specials                         | ELIGIBLE            | 8.30     | 3.00      | 195.94   | 20.00    | 2.77      | 9.80       | NA      | SS          | 0           | 1.00             | 125     | 0         |   |
| NNE   | 01-MAY-2016 | Aggregate | MR-4-01-5000 | Mean Time To Repair - Total                             | CLEC Trunks                       | Parity with IXC Feature Group D Trunks              | ELIGIBLE            | 2.10     | 1.00      | 7.94     | 2.00     | 2.10      | 3.97       | NA      | 3R-MISS     | 2           | 1.00             | 125     | 125.00    |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-02-2010 | Mean Time To Repair - Loop Trouble                      | Resale Business                   | Parity with Retail POTS - Business                  | ELIGIBLE            | 3246.52  | 284.00    | 35.88    | 4.00     | 11.43     | 8.97       | NA      | SS          | 0           | 1.00             | 60      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-02-2120 | Mean Time To Repair - Loop Trouble                      | Resale POTS Residence             | Parity with Retail POTS - Residence                 | ELIGIBLE            | 24670.78 | 1265.00   | 59.17    | 1.00     | 19.50     | 59.17      | NA      | SS          | 0           | 1.00             | 35      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-02-3112 | Mean Time To Repair - Loop Trouble                      | UNE 2-Wire Analog Loop            | Parity with Retail POTS                             | ELIGIBLE            | 27917.23 | 1549.00   | 578.73   | 49.00    | 18.02     | 11.81      | 3.062   | MET         | 0           | 1.00             | 60      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-02-3343 | Mean Time To Repair - Loop Trouble                      | UNE 2-Wire Digital and xDSL Loops | Parity with Retail POTS                             | ELIGIBLE            | 27917.23 | 1549.00   | 87.77    | 11.00    | 18.02     | 7.98       | 2.697   | MET         | 0           | 1.00             | 60      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-03-2010 | Mean Time To Repair - Central Office Trouble            | Resale Business                   | Parity with Retail POTS - Business                  | ELIGIBLE            | 636.51   | 68.00     | 32.12    | 6.00     | 9.36      | 5.35       | 0.266   | MET         | 0           | 1.00             | 60      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-03-2120 | Mean Time To Repair - Central Office Trouble            | Resale POTS Residence             | Parity with Retail POTS - Residence                 | ELIGIBLE            | 1828.85  | 117.00    | 3.42     | 1.00     | 15.63     | 3.42       | NA      | SS          | 0           | 1.00             | 35      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-03-3112 | Mean Time To Repair - Central Office Trouble            | UNE 2-Wire Analog Loop            | Parity with Retail POTS                             | ELIGIBLE            | 554.37   | 31.00     | 0.41     | 1.00     | 17.88     | 0.41       | NA      | SS          | 0           | 1.00             | 60      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-03-3343 | Mean Time To Repair - Central Office Trouble            | UNE 2-Wire Digital and xDSL Loops | Parity with Retail POTS                             | ELIGIBLE            | 554.37   | 31.00     | 24.01    | 3.00     | 17.88     | 8.00       | NA      | SS          | 0           | 1.00             | 60      | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-04-2000 | % Cleared within 24 Hours                               | Resale                            | Diagnostic Comparison to Retail POTS                | DIAGNOSTIC          | 1371.00  | 1734.00   | 12.00    | 13.00    | 79.07     | 92.31      | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-04-3112 | % Cleared within 24 Hours                               | UNE 2-Wire Analog Loop            | Diagnostic Comparison to Retail POTS                | DIAGNOSTIC          | 1236.00  | 1580.00   | 47.00    | 50.00    | 78.23     | 94.00      | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-04-3200 | % Cleared within 24 Hours                               | UNE Specials                      | Diagnostic Comparison to Retail Specials            | DIAGNOSTIC          | 3.00     | 3.00      | 19.00    | 20.00    | 100.00    | 95.00      | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-04-3343 | % Cleared within 24 Hours                               | UNE 2-Wire Digital and xDSL Loops | Diagnostic Comparison to Retail POTS                | DIAGNOSTIC          | 1236.00  | 1580.00   | 13.00    | 14.00    | 78.23     | 92.86      | NA      | NA          | NA          | NA               |         | 0         |   |
| NNE   | 01-MAY-2016 | Aggregate | MR-4-04-5000 | % Cleared within 24 Hours                               | CLEC Trunks                       | Diagnostic Comparison to IXC Feature Group D        | DIAGNOSTIC          | 1.00     | 1.00      | 2.00     | 2.00     | 100.00    | 100.00     | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-05-5000 | % Out of Service > 2 Hours                              | CLEC Trunks                       | Parity with IXC Feature Group D Trunks              | ELIGIBLE            | NA       | NA        | NA       | NA       | NA        | NA         | NA      | NA          | NA          | 0                | 1.00    | 175       | 0 |
| NH    | 01-MAY-2016 | Aggregate | MR-4-06-2010 | % Out of Service > 4 Hours                              | Resale Business                   | Diagnostic Comparison to Retail POTS - Business     | DIAGNOSTIC          | 154.00   | 261.00    | 3.00     | 7.00     | 58.00     | 42.86      | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-06-2120 | % Out of Service > 4 Hours                              | Resale POTS Residence             | Diagnostic Comparison to Retail POTS - Residence    | DIAGNOSTIC          | 861.00   | 1010.00   | NA       | NA       | 85.25     | NA         | NA      | NA          | NA          | NA               |         | 0         |   |
| NH    | 01-MAY-2016 | Aggregate | MR-4-06-3200 | % Out of Service > 4 Hours                              | UNE Specials                      | Parity with Retail Specials                         | ELIGIBLE            | 1.00     | 3.00      | NA       | NA       | 33.33     | NA         | NA      | NA          | NA          | 0                | 1.00    | 175       | 0 |
| NH    | 01-MAY-2016 | Aggregate | MR-4-06-5000 | % Out of Service > 4 Hours                              | CLEC Trunks                       | Diagnostic Comparison to IXC Feature Group D Trunks | DIAGNOSTIC          | NA       | NA        |          |          |           |            |         |             |             |                  |         |           |   |

