

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss Ss	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit
NH	01-JAN-2016	Aggregate	PR-4-14-3343	% Met Due Date	UNE 2-Wire Digital and xDSL Loops	>= 95%	ELIGIBLE	NA	NA	8.00	8.00	NA	100.00	NA	MET	0	1.00	60	0
NNE	01-JAN-2016	Aggregate	PR-4-15-5000	% Met Due Date - Trunks	CLEC Trunks	>= 95%	ELIGIBLE	NA	NA	5.00	8.00	NA	62.50	NA	3R-MISS	3	1.00	150	0
NH	01-JAN-2016	Aggregate	PR-4-16-1040	% Directory Data Base Updates Completed On Time	Directory Listings	>= 95% within 1 Business Day	ELIGIBLE	NA	NA	899.00	958.00	NA	93.84	NA	MISS	27	1.00	23	621.00
NH	01-JAN-2016	Aggregate	PR-5-01-2000	% Missed Due Date - Facilities	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	5.00	2141.00	0.00	7.00	0.23	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-5-01-5000	% Missed Due Date - Facilities	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	0.00	6.00	0.00	1.00	0.00	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-5-02-2000	% Orders Held for Facilities > 15 Days	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	0.00	2141.00	0.00	7.00	0.00	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-5-02-3112	% Orders Held for Facilities > 15 Days	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	0.00	2141.00	0.00	22.00	0.00	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-5-02-3200	% Orders Held for Facilities > 15 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	0.00	8.00	0.00	4.00	0.00	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-5-02-3343	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital and xDSL Loops	No Standard	DIAGNOSTIC	NA	NA	0.00	10.00	NA	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-5-02-5000	% Orders Held for Facilities > 15 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	6.00	0.00	1.00	0.00	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-5-03-5000	% Orders Held for Facilities > 60 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	6.00	0.00	1.00	0.00	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-6-01-2000	% Installation Troubles Reported within 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	78.00	1520.00	0.00	4.00	5.13	0.00	NA	SS	0	1.00	60	0
NH	01-JAN-2016	Aggregate	PR-6-01-3113	% Installation Troubles Reported within 30 Days	UNE 2-Wire Analog Loop - New	Parity with Retail POTS - Dispatched	ELIGIBLE	41.00	352.00	6.00	42.00	11.65	14.29	-0.773	MET	0	1.00	60	0
NH	01-JAN-2016	Aggregate	PR-6-01-3200	% Installation Troubles Reported within 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	NA	NA	0.00	5.00	NA	0.00	NA	SS	0	1.00	150	0
NH	01-JAN-2016	Aggregate	PR-6-01-3343	% Installation Troubles Reported within 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS - Dispatched	ELIGIBLE	45.00	352.00	3.00	19.00	12.78	15.79	-0.769	MET	0	1.00	60	0
NNE	01-JAN-2016	Aggregate	PR-6-01-5000	% Installation Troubles Reported within 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	0.00	11.00	0.00	1.00	0.00	0.00	NA	MET	0	1.00	150	0
NH	01-JAN-2016	Aggregate	PR-6-02-3520	% Installation Troubles Reported within 7 Days	UNE 2-Wire Analog Loop - Hot Cut	<= 2%	ELIGIBLE	NA	NA	1.00	17.00	NA	5.88	NA	MET	0	1.00	60	0
NH	01-JAN-2016	Aggregate	PR-8-01-2000	% Open Orders in a Hold Status > 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	90.00	2370.00	0.00	13.00	3.80	0.00	0.268	MET	0	1.00	60	0
NH	01-JAN-2016	Aggregate	PR-8-01-3112	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	90.00	2370.00	0.00	26.00	3.80	0.00	0.338	MET	0	1.00	60	0
NH	01-JAN-2016	Aggregate	PR-8-01-3200	% Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	4.00	11.00	0.00	6.00	36.36	0.00	NA	SS	0	1.00	150	0
NH	01-JAN-2016	Aggregate	PR-8-01-3343	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	90.00	2370.00	0.00	10.00	3.80	0.00	0.467	MET	0	1.00	60	0
NNE	01-JAN-2016	Aggregate	PR-8-01-5000	% Open Orders in a Hold Status > 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	0.00	11.00	0.00	1.00	0.00	0.00	NA	MET	0	1.00	150	0
NH	01-JAN-2016	Aggregate	PR-8-02-2000	% Open Orders in a Hold Status > 90 Days	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	88.00	2388.00	0.00	13.00	3.72	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-8-02-3112	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	88.00	2388.00	0.00	26.00	3.72	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-8-02-3200	% Open Orders in a Hold Status > 90 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	4.00	11.00	0.00	6.00	36.36	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-8-02-3343	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital and xDSL Loops	Diagnostic comparison to Retail POTS	DIAGNOSTIC	88.00	2388.00	0.00	10.00	3.72	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-8-02-5000	% Open Orders in a Hold Status > 90 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	0.00	6.00	0.00	1.00	0.00	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	PR-9-01-3520	% On Time Performance - Hot Cut	UNE 2-Wire Analog Loop - Hot Cut	>= 95% Completed within Window	ELIGIBLE	NA	NA	5.00	5.00	NA	100.00	NA	MET	0	1.00	100	0
NH	01-JAN-2016	Aggregate	PR-9-08-3520	Average Duration of Hot Cut Installation Troubles	UNE 2-Wire Analog Loop - Hot Cut	Parity with Retail POTS - New	ELIGIBLE	945.49	59.00	4.37	1.00	16.03	4.37	NA	SS	0	1.00	100	0
NNE	01-JAN-2016	Aggregate	MR-1-01-6000	Average Response Time - Create Trouble	VFO	<= 4.5 Seconds	ELIGIBLE	NA	NA	2867.00	1299.00	NA	2.21	NA	MET	0	1.00	5	0
NNE	01-JAN-2016	Aggregate	MR-1-02-6000	Average Response Time - Status Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	15.00	1.00	NA	15.00	NA	NA	NA	NA	NA	0
NNE	01-JAN-2016	Aggregate	MR-1-03-6000	Average Response Time - Modify Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	2284.00	63.00	NA	36.25	NA	NA	NA	NA	NA	0
NNE	01-JAN-2016	Aggregate	MR-1-04-6000	Average Response Time - Request Cancellation of Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	212.00	5.00	NA	42.40	NA	NA	NA	NA	NA	0
NNE	01-JAN-2016	Aggregate	MR-1-05-6000	Average Response Time - Status and Trouble History	VFO	No Standard	DIAGNOSTIC	NA	NA	499.00	12.00	NA	41.58	NA	NA	NA	NA	NA	0
NNE	01-JAN-2016	Aggregate	MR-1-06-6000	Average Response Time - Test Trouble (Resale POTS Only)	VFO	<= 90 Seconds	ELIGIBLE	NA	NA	6919.00	154.00	NA	44.93	NA	MET	0	1.00	5	0
NH	01-JAN-2016	Aggregate	MR-2-01-3200	Network Trouble Report Rate	UNE Specials	No Standard	DIAGNOSTIC	NA	NA	12.00	3965.00	NA	0.30	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	MR-2-01-5000	Network Trouble Report Rate	CLEC Trunks	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	0.00	1.00	4.00	709.00	0.00	0.56	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	MR-2-02-2000	Network Trouble Report Rate - Loop	Resale	Parity with Retail POTS	DIAGNOSTIC	1465.00	166406.00	13.00	4981.00	0.88	0.26	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	MR-2-02-3112	Network Trouble Report Rate - Loop	UNE 2-Wire Analog Loop	Parity with Retail POTS	DIAGNOSTIC	1465.00	166406.00	48.00	15033.00	0.88	0.32	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	MR-2-02-3343	Network Trouble Report Rate - Loop	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	262.00	166406.00	0.00	2898.00	0.16	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	MR-2-03-2000	Network Trouble Report Rate - Central Office	Resale	Parity with Retail POTS	DIAGNOSTIC	289.00	166406.00	3.00	4981.00	0.17	0.06	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	MR-2-03-3112	Network Trouble Report Rate - Central Office	UNE 2-Wire Analog Loop	Parity with Retail POTS	DIAGNOSTIC	13.00	166406.00	1.00	15033.00	0.01	0.01	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	MR-2-03-3343	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	9.00	166406.00	0.00	2898.00	0.01	0.00	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	MR-3-01-2010	% Missed Repair Appointment - Loop	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	44.00	289.00	1.00	7.00	15.22	14.29	0.557	MET	0	1.00	70	0
NH	01-JAN-2016	Aggregate	MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	133.00	1176.00	0.00	2.00	11.31	0.00	NA	SS	0	1.00	35	0
NH	01-JAN-2016	Aggregate	MR-3-01-3112	% Missed Repair Appointment - Loop	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	177.00	1465.00	3.00	48.00	12.08	6.25	1.005	MET	0	1.00	70	0
NH	01-JAN-2016	Aggregate	MR-3-01-3343	% Missed Repair Appointment - Loop	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	177.00	1465.00	2.00	9.00	12.08	22.22	-1.372	MET	0	1.00	70	0
NH	01-JAN-2016	Aggregate	MR-3-02-2010	% Missed Repair Appointment - Central Office	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	17.00	116.00	1.00	2.00	14.66	50.00	NA	SS	0	1.00	70	0
NH	01-JAN-2016	Aggregate	MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	13.00	173.00	0.00	1.00	7.51	0.00	NA	SS	0	1.00	35	0
NH	01-JAN-2016	Aggregate	MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	5.00	35.00	0.00	7.00	14.29	0.00	0.301	MET	0	1.00	70	0
NH	01-JAN-2016	Aggregate	MR-3-02-3343	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	5.00	35.00	1.00	1.00	14.29	100.00	NA	SS	0	1.00	70	0
NH	01-JAN-2016	Aggregate	MR-4-01-3200	Mean Time To Repair - Total	UNE Specials	Parity with Retail Specials	ELIGIBLE	39.83	7.00	116.46	12.00	5.69	9.70	NA	SS	0	1.00	125	0
NNE	01-JAN-2016	Aggregate	MR-4-01-5000	Mean Time To Repair - Total	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	NA	NA	39.18	12.00	NA	3.26	NA	3R-SS	4	1.00	125	0
NH	01-JAN-2016	Aggregate	MR-4-02-2010	Mean Time To Repair - Loop Trouble	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	3223.24	289.00	94.76	7.00	11.15	13.54	-0.689	MET	0	1.00	60	0
NH	01-JAN-2016	Aggregate	MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	23697.06	1176.00	28.96	2.00	20.15	14.48	NA	SS	0	1.00	35	0
NH	01-JAN-2016	Aggregate	MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	26920.24	1465.00	633.14	48.00	18.38	13.19	2.147	MET	0	1.00	60	0
NH	01-JAN-2016	Aggregate	MR-4-02-3343	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	26920.24	1465.00	192.39	9.00	18.38	21.38	-0.691	MET	0	1.00	60	0
NH	01-JAN-2016	Aggregate	MR-4-03-2010	Mean Time To Repair - Central Office Trouble	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	1115.43	116.00	12.92	2.00	9.62	6.46	NA	SS	0	1.00	60	0
NH	01-JAN-2016	Aggregate	MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	2077.43	173.00	0.64	1.00	12.01	0.64	NA	SS	0	1.00	35	0
NH	01-JAN-2016	Aggregate	MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	499.60	35.00	31.62	7.00	14.27	4.52	1.505	MET	0	1.00	60	0
NH	01-JAN-2016	Aggregate	MR-4-03-3343	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	499.60	35.00	47.57	1.00	14.27	47.57	NA	SS	0	1.00	60	0
NH	01-JAN-2016	Aggregate	MR-4-04-2000	% Cleared within 24 Hours	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	1392.00	1754.00	13.00	16.00	79.36	81.25	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	MR-4-04-3112	% Cleared within 24 Hours	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	1164.00	1500.00	51.00	55.00	77.60	92.73	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	MR-4-04-3200	% Cleared within 24 Hours	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	6.00	7.00	11.00	12.00	85.71	91.67	NA	NA	NA	NA	NA	0
NH	01-JAN-2016	Aggregate	MR-4-04-3343	% Cleared within 24 Hours	UNE 2-Wire Digital and xDSL Loops	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	1164.00	1500.00	7.00	10.00	77.60	70.00	NA	NA	NA	NA	NA	0
NNE	01-JAN-2016	Aggregate	MR-4-04-5000	% Cleared within 2															

