



Stephen R. Hall  
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March 21, 2018



**Via Electronic and US Mail**

Amanda Noonan  
Director, Consumer Services & External Affairs  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301-2429

**Re: DG 11-040 Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities  
Bills on Hold – February 2018**

Dear Ms. Noonan:

Pursuant to page 2, Item 7 of the Settlement Agreement Pertaining to Liberty's Motion for Rehearing in the above referenced docket, enclosed for filing please find Liberty Utilities' monthly report of Bills on Hold.

Thank you for your attention to this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Hall".

Stephen R. Hall

Enclosure

cc: Rorie E. Patterson  
Paul Dexter, Esq.  
D. Maurice Kreis, Consumer Advocate

5026

Liberty Utilities (Energy North Natural Gas) Corp.  
CFID 5026 Bills On Hold Report  
For Month Ending February 28, 2018

|              | 0 - 7<br>Days | 8 - 14<br>Days | 15 - 21<br>Days | 22 - 30<br>Days | 31 - 45<br>Days | 46 - 60<br>Days | Total Bills<br>Rendered | Total >30 days | % Held > 30<br>days<br>(Current Month) | % Held > 30<br>days<br>(Year to Date) |
|--------------|---------------|----------------|-----------------|-----------------|-----------------|-----------------|-------------------------|----------------|----------------------------------------|---------------------------------------|
| January      | 3             | 0              | 0               | 3               | 0               | 0               | 88900                   | 0              | 0.00%                                  | 0.00%                                 |
| February     | 25            | 23             | 6               | 1               | 0               | 0               | 88840                   | 0              | 0.00%                                  | 0.00%                                 |
| March        |               |                |                 |                 |                 |                 |                         |                | #DIV/0!                                | 0.00%                                 |
| April        |               |                |                 |                 |                 |                 |                         |                | #DIV/0!                                | 0.00%                                 |
| May          |               |                |                 |                 |                 |                 |                         |                | #DIV/0!                                | 0.00%                                 |
| June         |               |                |                 |                 |                 |                 |                         |                | #DIV/0!                                | 0.00%                                 |
| July         |               |                |                 |                 |                 |                 |                         |                | #DIV/0!                                | 0.00%                                 |
| August       |               |                |                 |                 |                 |                 |                         |                | #DIV/0!                                | 0.00%                                 |
| September    |               |                |                 |                 |                 |                 |                         |                | #DIV/0!                                | 0.00%                                 |
| October      |               |                |                 |                 |                 |                 |                         |                | #DIV/0!                                | 0.00%                                 |
| November     |               |                |                 |                 |                 |                 |                         |                | #DIV/0!                                | 0.00%                                 |
| December     |               |                |                 |                 |                 |                 |                         |                | #DIV/0!                                | 0.00%                                 |
| Year to Date |               |                |                 |                 |                 |                 | 177740                  |                | 0.00%                                  | 0.00%                                 |