

Electric Assistance Advisory Board Agenda

January 25, 2019*

1. Introductions
2. Minutes of October 26, 2018 meeting (Liberty circulated)
3. New Software for Fuel Assistance – Status (OSI)
4. Monthly Reconciliation Reports (NHLA, Utilities and Staff)
5. Monitoring and Evaluation Reporting (NHLA)
6. Utility Outreach re Fuel Assistance and Electric Assistance Programs (Eversource)
7. Arrearage Forgiveness (Liberty circulated January 2017 Materials from Charles Harak)
8. Updated Brochures and Posters – add competitive supply benefit info, determine languages needed (CAA, OSI, Utilities) (UES to circulate draft brochure)
9. Increasing EAP eligibility threshold to that used for FAP (NHLA) (CAA circulated 2010 usage analysis, utilities to look at whether data can be updated)
10. Utility recovery of costs for Competitive Supply Benefit IT
11. Triennial Process Evaluation (OCA)

* Minutes to be taken by NHEC