



Kevin M. Shea
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900 Elm Street, Suite 1922
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May 29, 2009

Kathryn M. Bailey, P.E.
Director, Telecommunications Division
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429



RE: Northern New England Telephone Operations LLC d/b/a FairPoint Communications - NNE ("FairPoint"), Compliance with Commission Order Dated February 25, 2008 in Docket No. DT 07-11.

Dear Ms. Bailey:

Pursuant to Section 10.1 of the Settlement Agreement between the Joint Petitioners and the Commission Staff, dated January 23, 2008, as approved by the Commission's Order dated February 25, 2008, in Docket No. DT 07-011.

FairPoint has been filing regular Network Status Reports with the Commission on a monthly basis since August 2008. These reports include detail by exchange on planned and active service improvement type work. This work is targeted for completion under service improvement initiatives as engineering and operations have agreed that there is a service condition that needs correction. These reports give a timely report of identified problems and the timing of "the fix".

The business has been consumed by cutover and stabilization efforts in most of the first half of 2009. FairPoint will submit a fourth quarter plan of action for network improvements by September 15, 2009. This report will prioritize and summarize service related actions that will see immediate service impact. Additionally a plan of action for network improvements in 2010 will be completed and submitted to the Commission by December 20, 2009. This plan will outline an overall 2010 strategy for network improvement in 2010. It is important to note that proactive service initiatives are time sensitive and need to be continually reviewed and assessed.

Please acknowledge receipt of this letter and its enclosures by signing or stamping and dating the receipt copy of this letter. Please let me know of any questions or concerns.

Sincerely,

Kevin M. Shea

cc: Meredith Hatfield
Amanda Noonan
File