



**CLEC RATE SCHEDULE  
 COVER SHEET**

**1. General Information**

Federal Identification Number 02-0467513

CLEC Authorization Number \_\_\_\_\_ OR Date of Application 3/1/07

Legal Name Wilton Telephone Company

Trade Name (d/b/a) d/b/a TDS Telecom  
 in New Hampshire

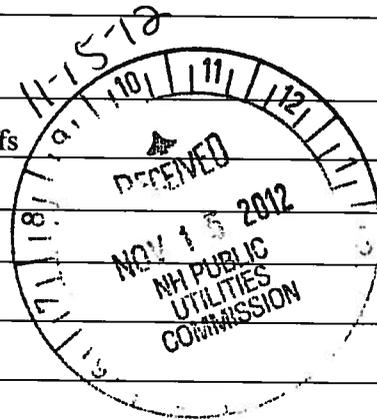
Regulatory Contact Rachelle Ladwig - Sr. Administrator, Tariffs

Complete Mailing Address 525 Junction Road  
Madison, WI 53717

Phone Number 608-664-4169

Fax Number 608-830-5519

E-mail Address rachelle.ladwig@tdstelecom.com



**2. Attachments**

Attach rate sheets, and include

- a. The name of the service as appears on customer bills;
- b. The name of the service as appears on company provisioning documents;
- c. A brief description of service;
- d. The price at which the service is offered; and
- e. The date on which the price is effective.

Any rate schedule of more than ten pages shall include a table of contents and numbered pages.

**3. Signature**

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:2.

Authorized Representative Signature *Joel P. Dohmeier* Title Vice President

Printed Name Joel Dohmeier Date 11/14/12

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.  
 Please mail any documents to the above address.

**SCHEDULE OF RATES AND CHARGES**

within the State of

**NEW HAMPSHIRE**

This Rate Schedule replaces Wilton Telephone Company  
Tariff NHPUC No. 5 Telephone in its entirety,  
in accordance with Order No. 24,852 dated April 23, 2008  
issued in Docket DT 07-027.

Wilton Telephone Company adopts the NHPUC Model Tariff.

Wilton Telephone Company  
c/o TDS Telecom  
525 Junction Road  
Madison, WI 53717

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**LOCAL EXCHANGE SERVICES**

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**BASIC LOCAL EXCHANGE TELEPHONE SERVICE**

Unlimited Service

All the rates include a \$0.06 charge for Telecommunications Relay Service

	<u>Monthly Rate<sup>1</sup></u>	
• Residence One Party Access Line	\$6.76 <sup>2</sup>	(D)
• Residence PBX Trunk	\$6.76 <sup>2</sup>	
• Business One Party Access Line	\$15.36	
• Business PBX Trunk	\$23.02	(D)
• Semi-Public Line	\$18.06	

<sup>1</sup> A surcharge of \$0.57 per telephone access line will be added to the above residential and business rates in order to fund the New Hampshire Enhanced 911 System.

<sup>2</sup> A surcharge of \$0.54 per telephone access line will be added to the above residential rates in order to recover municipal property taxes that are assessed on poles and conduit owned by the Company. Lifeline customers will not be assessed this charge.

**LOCAL SERVING AREA**

- Home Area: Wilton exchange
- Extended Area Service (EAS): Greenfield, Greenville, Milford, New Boston, and Peterborough

**MUNICIPAL CALLING SERVICE**

- No Charge

**LIFELINE PROGRAM**

- Federal Credit to Residential Access Line \$9.25\*

\* Per FCC 54.403(b)(1), this credit will first be applied to the End User Common Line Charge. The remaining amount will be applied towards the customer's intrastate voice service.

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**LOCAL EXCHANGE SERVICES**

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**SUSPENSION OF SERVICE**

• Basic local Exchange Service	<u>Discount</u> 50%
• Features	100%
• Personal Greeting, Per Voice Mail Box	<u>Monthly Rate</u> \$3.50

**FOREIGN EXCHANGE SERVICE**

- The rate for foreign exchange service is the rate in effect in the foreign exchange for the class of service furnished and other services subscribed to by the customer.
- Mileage charges and local channel charges between the normal and serving exchange apply as listed under Private Line Services

**TOTAL TALK PACK**

• Residential <sup>3</sup> Unlimited, per line	<u>Monthly Rate</u> <sup>1,2</sup> \$19.05
• Business <sup>4</sup> Unlimited, per line	28.05

- 1 Customers must also subscribe one of TDS Long Distance's Total Talk Pack Plans.  
2 New customers subscribing to Total Talk Pack and TDS Long Distance's Total Talk Unlimited plan for 1 year will receive a waiver of all installation charges.  
3 This Service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.  
4 This service is grandfathered to existing Business customers effective January 3, 2011. The service will not be available to new Business customers after this date.

**SAFETY LINE SERVICE<sup>(2)</sup>**

(C)

This bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

(N)

• Bundle Base Rate, each line	<u>Monthly Rate</u> \$39.95 <sup>(1)</sup>
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- (1) Other data speeds may be available for an additional charge.  
(2) This service is grandfathered to existing customers effective August 1, 2012. The service will not be available to new customers after this date.

(C)  
(C)

**LOCAL EXCHANGE SERVICES**

**CENTREX SERVICE**

Line Rates:

<u>Lines Per Location</u>	<u>Monthly Rates<sup>1</sup></u>					
	<u>No Term</u>	<u>12 Mos</u>	<u>24 Mos</u>	<u>36 Mos</u>	<u>48 Mos</u>	<u>60 Mos</u>
2*	\$17.60	\$17.20	\$16.70	\$16.30	\$15.80	\$15.30
3-5	15.70	15.20	14.70	14.30	13.80	13.30
6-15	13.70	13.20	12.70	12.30	11.80	11.40
16-25	12.40	12.00	11.50	11.10	10.60	10.10
26-50	11.80	11.30	10.80	10.40	9.90	9.40
51-100	11.30	10.80	10.40	9.90	9.50	9.00
101+	ICB	ICB	ICB	ICB	ICB	ICB

<sup>1</sup> If a customer reduces the quantity of Centrex lines under contract to a lower line size group, all the remaining lines will be billed at the rate for that lower line size group.

Establishment Charge: Refer to the service charges in Section 2 for applicable premise work charges.

<u>Lines Per Location</u>	<u>Non-Recurring Charge, Per line</u>
2-5*	\$25.00
6-25	20.00
26-50	15.00
51+	10.00

\* Rate also applies to single-line off premise extensions to primary-site Centrex group.

Additions/Changes to Individual Station Features: A \$5.00 non-recurring

Location Charge: An \$8.95 recurring charge

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LOCAL EXCHANGE SERVICES

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**CENTREX SERVICE (continued)**

Standard, Non-Chargeable Individual Station Features:

- Business Group Automatic Identified Outward Dialing
- Call Park - Directed
- Call Park - Local
- Call Pick-Up (non-recurring charge for reprogramming charges only)
- Call Pick-Up - Directed (non-recurring charge for reprogramming charges only)
- Call Transfer - Internal Only
- Centrex Repeat Dialing - Internal Only
- Direct Inward Dialing (capabilities may be limited by Simulated Facilities)
- Direct Outward Dialing (capabilities may be limited by Simulated Facilities)
- Distinctive Ringing/Call Waiting Indication
- Do Not Disturb
- Intercom Dialing
- 3-Way Calling
- Touchtone
- Voice/Data Protection

Optional, Non-Chargeable Individual Station Features:

- Call Forwarding - All Calls (Variable)
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Incoming Only [Option available with (a)-(c)]
- Call Forwarding - Within Group Only [Option available with (a)-(c)]
- Call Hold
- Caller Identification-Number - Internal Only
- Call Transfer - Attendant
- Call Waiting (Terminating) (may include Cancel Call Waiting)
- Call Waiting - Incoming Only (may include Cancel Call Waiting)
- Fully-Restricted Line
- Semi-Restricted Line
- Off-Premises Station (appropriate Centrex line rates will apply)
- Single-Digit Dialing
- Speed Call 8 (customer changeable)

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**LOCAL EXCHANGE SERVICES**

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**CENTREX SERVICE (continued)**

Optional, Chargeable Individual Station Features:

• Advanced Calling Services	See Advanced Calling Services
• Attendant Camp-On	\$1.00 per line
• Call Forwarding - Remote Activation (Add on to Call Forwarding)	\$1.00 per line
• Call Transfer - Individual - All Calls	\$ .30 per line
• Call Waiting - Dial	\$1.00 per line
• Call Waiting - Originating	\$1.00 per line
• Code Restriction & Diversion	\$ .30 per line
• Direct Connect Service (a/k/a Hot Line)	\$ .30 per line
• Manual Line Service	\$ .30 per line
• Night Service	\$ .30 per line
• Outgoing Call Screening	\$ .30 per line
• 6-Way Calling or Conference-Attendant	\$3.00 per line
• Speed Calling 30-Code (customer changeable)	\$1.00 per line
• Toll Restriction	\$ .30 per line
• Warm Line	\$ .30 per line

Optional, Chargeable Features Associated with Groups of Lines or Centrex Systems:

• Account Codes	Actual Cost
• Authorization Codes	Actual Cost
• Automatic Route Selection	Actual Cost
• Automatic Route Selection, Time-of-Day/Day-of-Week Routing Control	Actual Cost
• Automatic Route Selection, Expensive Route Warning Tone	Actual Cost
• Automatic Route Selection, Outgoing Queuing	Actual Cost
• Business Group, Standard Dialing Plan	No Charge
• Business Group, Customized Dialing Plan	\$80.00 non-recurring
• Centralized Attendant Service	Actual Cost
• Centrex Complex	Actual Cost
• Customer Control	Actual Cost
• CPE Interface Circuits, Code Calling	\$5.00 + Centrex line rate
• CPE Interface Circuits, Improved Radio Paging	\$5.00 + Centrex line rate
• CPE Interface Circuits, Loudspeaker Paging	\$5.00 + Centrex line rate
• CPE Interface Circuits, Paging Access	\$5.00 + Centrex line rate
• CPE Interface Circuits, Recorded Telephone Dictation	\$5.00 + Centrex line rate
• Main Satellite Service	Actual Cost
• Music/Message on Hold,	
- Standard (audio source resides at telco)	\$25.00 per month
- Customized Audio (audio source resides at telco)	\$50.00 per month
- Customized Audio (audio source resides at customer)	\$25.00 per month
	+ line/trunk circuit rate
• Intercept Announcement,	
- Standard (audio source resides at telco)	\$25.00 per month
- Customized (audio source resides at telco)	\$50.00 per month
- Customized (audio source resides at customer)	\$25.00 per month
	+ line/trunk circuit rate
• Intercept Announcement, Changes to Customer Worded Announcement	\$30.00 non-recurring
• Station Message Detail Recording	*

**LOCAL EXCHANGE SERVICES**

**CENTREX SERVICE (continued)**

Hunting Service

	Per Line in Hunt Group	Non-Recurring Charges
• Circle Hunting *	\$0.50	\$10.00 per hunt group
• Regular Hunting *	\$0.50	\$10.00 per hunt group
• Preferential Hunting *	\$1.00	\$10.00 per hunt group
• Series Completion *	\$0.50	\$10.00 per hunt group
• Uniform Call Distribution *	\$1.00	\$10.00 per hunt group
• Changes to Hunting Group Arrangements/patterns (Additional Lines/Change Hunting Order)		\$10.00 non-recurring
• Delay Announcement,		
– Standard (audio source resides at telco)		\$25.00 per month
– Customized (audio source resides at telco)**		\$50.00 per month
– Customized (audio source resides at customer)**		\$25.00 per month
– Customized Changes		+ line/trunk circuit rate \$30.00 non-recurring
• Queuing for Hunt Group		\$ 5.00 each queue/monthly
• Stop Hunt/Make Busy – Access Code Activation		\$.70 per line per month
• Stop Hunt/Make Busy – Key/Switch Activation		\$6.50 per circuit per month

\* Features are included in the Discount Package Plan.

\*\* More than one announcement per UCD group will be charged on an individual case basis.

Discount Package Plan:

<u>Number of Features Subscribed to Per Centrex Line</u>	<u>Number of Features Included When Purchasing Multiple Individual Station Line Features</u>
Greater than or equal to 3 features	1 feature of same or lesser value included
Greater than or equal to 6 features	2 features of same or lesser value included
Greater than or equal to 9 features	3 features of same or lesser value included
Greater than or equal to 12 features	4 features of same or lesser value included

OUTWATS Arrangements:

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
• Each Simulated Facility (OutWATS, INWATS)	Business One Party	N/A
• Simulated Facilities Rearrangements/changes	N/A	\$15.00
• Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.		
• Normal INWATS rates will be charged for INWATS calls.		
• Normal Tie Facility rates will be charged for the use of tie facilities.		

**LOCAL EXCHANGE SERVICES**

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE**

**Basic Rate Interface (BRI)<sup>(1)</sup>**

(C)

<u>ISDN Service</u>	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
<b>ISDN LINE, PER LINE</b>		
Residence	Residential One-Party Rate	See Service Connection
Business	Business One-Party Rate	See Service Connection
<b>CIRCUIT SWITCHED VOICE SERVICE, PER "B" CHANNEL</b> (Business And Residence)	\$15.00	See Service Connection
<b>CIRCUIT SWITCHED DATA SERVICE, PER "B" CHANNEL</b> (Business And Residence))	\$15.00	See Service Connection
<b>ALTERNATE CIRCUIT SWITCHED VOICE/CIRCUIT SWITCHED DATA, PER "B" CHANNEL</b> (Business And Residence)	\$15.00	See Service Connection
<b>CIRCUIT SWITCHED FEATURES: (Business And Residence)</b>		
Electronic Key Telephone Service (EKTS):		
1. Multiple Call Appearances of a Directory Number (up to 3)	Included w/CSV, CSD	None
Fourth/Subsequent Call Appearances of a Directory Number	\$2.00 p/Call Appearance	None
2. Shared Call Appearances	\$1.00 p/Shared Call Appearance	None
3. Analog Line Pickups	\$1.00 p/First Analog Set	None
4. Privacy Release (Automatic Exclusion)	Included with CSV	None
5. Manual Exclusion (Privacy)	Included with CSV	None
6. Intercom Calling	\$1.50 p/Each Member	None
7. Bridging	Included with CSV	None
Primary Directory Number	Included w/CSV, CSD	None
Secondary Telephone Numbers	\$2.00 p/Telephone Number	None
Clear Channel Capability	Included w/CSD	None
Custom Calling Services	f	None
• Call Hold, Drop and Transfer	Included w/CSV	None
Advanced Calling Services	f	None
• Caller Identification - Basic (where available)	Included w/CSV, CSD	None
• Caller Identification - Deluxe (where available)	50% of ACS Rate	None
<b>INTRASWITCH PACKET SWITCHED DATA, PER "D" CHANNEL</b> (Business And Residence))	\$10.00	See Service Connection
<b>PACKET SWITCHED DATA FEATURES: (Business And Residence)</b>		
1. Flow Control Parameter Negotiation	Inc w/Packet Data "D" Channel	None
2. Throughput Class Negotiation	Inc w/Packet Data "D" Channel	None
3. Logical Channels	Inc w/Packet Data "D" Channel	None
4. Incoming Calls Barred	Inc w/Packet Data "D" Channel	None
5. Outgoing Calls Barred	Inc w/Packet Data "D" Channel	None
6. Closed User Groups (CUG):	Inc w/Packet Data "D" Channel	\$25.00 p/CUG initial set-up
a. Per CUG		\$1.00 Add'l Member
b. Per Member in CUG		None
7. Fast Select	Inc w/Packet Data "D" Channel	None
8. Fast Select Acceptance	Inc w/Packet Data "D" Channel	None
<b>SERVICE CONNECTION CHARGES</b> apply for ISDN-BRI Service based upon existing Service Connection charges.		

(1) This service is grandfathered to existing customers effective August 10, 2012. The service will not be available to new customers after this date.

(C)  
 (C)

**LOCAL EXCHANGE SERVICES**

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (continued)**

**Primary Rate Interface (PRI)**

<b>ISDN Service</b>	<b>Monthly Rate</b>	<b>Nonrecurring Charges</b>
<b>1. ISDN-PRI ACCESS:</b>		
a. ISDN-PRI Access Facility (first mile)	No Charge	No Charge
b. PRI Access Facility - Mileage Charges (each additional mile)	\$20.00/each additional mile	No Charge
<b>2. COMMUNICATION CHANNELS:</b>		
a. B Channels plus D Channel, OR B Channels (Multiple PRI Arrangement)	\$700.00 \$700.00	\$1,000.00 \$1,000.00
b. T1/PRI Rearrangement Charge (In Lieu of \$1,000.00 Service Establishment Charge when the customer already has a T1 in place)	N/A	\$200.00
c. D Channel Backup	\$100.00	\$150.00
d. Directory Numbers:		
• Primary Directory Number (w/each ISDN-PRI)	No Charge	No Charge
• Additional Directory Numbers	\$2.00/Directory Number	\$25.00/Initial Service
<b>3. CIRCUIT SWITCHED FEATURES:</b>		
a. Features:		
1. Clear Channel Capability	No Charge	No Charge
2. Call-by-Call Capability for the following:		
a. <i>Public Network Calls</i> (incoming, outgoing or 2-way trunk calls)	No Charge	No Charge
b. <i>DID (1)</i>	No Charge	No Charge
c. <i>FX</i> : All existing rates apply to FX facilities between CO's.	\$10.00	\$50.00
d. <i>Tie Facility</i> : All existing rates apply to Tie facilities between CO's.	\$10.00	\$50.00
e. <i>InWATS</i> : All existing rates apply to measured InWATS.	\$10.00	\$50.00
f. <i>OutWATS</i> : All existing rates apply to measured OutWATS.	\$10.00	\$50.00
3. Advanced Calling Services: Caller ID - Basic (per PRI)	No Charge	No Charge
b. Subsequent Feature Additions/Changes: Feature Additions/Changes per PRI	N/A	\$50.00
c. Move Charge To Move ISDN-PRI Service, per PRI	N/A	\$25.00
1) Rates for blocks of numbers are provisioned under DID Service.		

**LOCAL EXCHANGE SERVICES**

**DIGITAL TRANSPORT SERVICE**

- DS1 Facility Monthly Rate
- Digital Interface Termination, per DS1 Channel (1)

(1) Dedicated DS1 rates apply

	<u>Monthly Rate</u>			
	Contract Term: None	12 Months	36 Months	60 Months
• 1 DS1 Channel	\$390.00	\$370.00	\$350.00	\$295.00
• 2 DS1 Channels	370.00	350.00	330.00	275.00
• 3+ DS1 Channels	350.00	330.00	310.00	255.00
• Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)			\$4.50	

- Subsequent Addition/Rearrangement  
Charge per trunk termination Non-recurring Charge
- \$10.00

**STAR PACKAGES**

C. Rates

		<u>Rate Per Month</u>
1.	Residence	
	a) 3 STAR Standard Package, per line	\$19.99
	b) 4 STAR Standard Package, per line	\$29.99
	c) 5 STAR Standard Package, per line	\$39.99
2.	Package Upgrade	\$5.00
3.	Package Change Fee	\$7.50
4.	Non Recurring Charge for New Customers	\$0.00

(N)  
 |  
 (N)

**LOCAL EXCHANGE SERVICES**

**STAR BUSINESS BUNDLES**

**RATES**

	<u>Term Rate Per Month</u>		
	<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>
1. Business, Per Line			
a) STAR Business Bundle - Standard	\$39.99	\$34.99	\$29.99
b) STAR Business Bundle Unlimited - Standard	\$59.99	\$49.99	\$39.99
		<u>Non-Recurring Charge</u>	
2. Service Order Charge		\$10.00	

**BUSINESS SAFETY LINE SERVICE**

	<u>Rate Per Month</u>
Bundle Base Rate Business	\$59.00 <sup>1</sup>

<sup>1</sup> Other data speeds may be available for an additional charge.

**LINE HUNTING**

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
• Per Line	\$3.00	(1)

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, service connection charges as found in Section 2 of this Rate Schedule apply.

**SECURITY LINE SERVICE**

This Bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

**RATES**

	<u>Rate Per Month</u>
Bundle Base Rate	\$34.95 <sup>(1)</sup>

(1) Other data speeds may be available for an additional charge.

(N)  
 |  
 (N)

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**NON-RECURRING CHARGES**

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**SERVICE CONNECTION CHARGES**

Non-Recurring Charges

• Initial Service Order	\$10.00
• Subsequent Service Order	8.00
• Record Order	6.00
• Central Office Work /Line Connection	10.00
• Premise Visit	13.00
• Rearrangement/Repair	
- During business hours	60.00
- After normal business hours.	80.00
• Reconnect for Non-Payment	15.00
• NSF Charge	15.00

**LINK-UP PROGRAM**

- Per FCC Order 12-11 (Lifeline/Link-Up Order), Lifeline Connection Assistance (Link-Up) support is eliminated effective April 2, 2012. (C)  
(C)

**SPECIAL CONSTRUCTION**

Non-Recurring Charges

- |                                                             |                 |
|-------------------------------------------------------------|-----------------|
| • Abnormally high highway or private property construction: | Excessive Costs |
| • Disproportionably large service the construction:         | Excessive Costs |

**LATE PAYMENT CHARGES**

- A Late Payment charge of 1.5% per month applies to all past due balances.
- Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
- Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

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**NON-RECURRING CHARGES**

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**CONSTRUCTION CHARGES**

	<u>Non-Recurring Charge</u>
• Highway Construction, no existing facilities, first 3/10 mile	No charge
• Highway Construction, no existing facilities, 1/10 mile joint owned	\$895.00
• Highway Construction, no existing facilities, 1/10 mile solely owned	\$1,785.00
• Highway Construction, existing facilities <sup>1</sup>	No charge
• Private Right of Way	Full Costs
• Private Property, first pole	No charge
• Private Property, each additional pole joint owned	\$390.00
• Private Property, each additional pole solely owned	\$780.00
• Private Property, first 400 feet of trench work	No Charge
• Private Property, all additional feet of trench work	Full Costs
• Private Property, underground conduits	Full Costs
• Private Property <sup>2</sup> , underground wire and cable	
- No Conduit, First 200 feet of trench work	Full Costs
- No Conduit, Beyond 200 feet of trench work	Full costs less one pole credit
- Conduit Connection, First 200 feet of trench work	Full Costs
- Conduit Connection, Beyond 200 feet of trench work	Full costs less one pole credit

**MISCELLANEOUS SERVICES**

**MILEAGE CHARGES**

Off-Premises Extension

	<u>Monthly Rate</u>
1. Non-Continuous Property	
a. Basic Access Lines (Bridged)	\$4.00
b. PBX	\$8.00
2. Continuous Property	
a. Using the carrying plant of the Company	
- Minimum Charge	\$2.00
- Per quarter mile	\$0.70
b. New construction	Cost of facilities furnished

Tie Lines

	<u>Monthly Rate</u>
1. Non-Continuous Property	
a. Company general cable distribution plant	\$8.00
b. Other	
- Minimum Charge per segment	\$2.00
- Per quarter mile	\$0.70
2. Continuous Property	
- Minimum Charge	\$2.00
- Per quarter mile	\$0.70

**DIRECT INWARD DIALING (DID)**

	<u>Non-Recurring Charge*</u>	<u>Monthly Rate</u>
1. DID Facility Charge, per trunk	(1)	(1)
2. DID Software Translation Charge, per trunk	N/A	\$50.00
3. DID Number Assignment* Charge	N/A	\$25.00 (2)
a. 1-100 numbers, per number rate	\$0.50	N/A
b. 101+ numbers, per number rate	\$0.25 (3)	N/A

\* DID numbers are sold only in conjunction with DID Service.

(1) See Business Access Trunk and associated service connection charges for the applicable rates.

(2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

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MISCELLANEOUS SERVICES

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**RELOCATION FORWARDING SERVICE**

	<u>Non-Recurring Charges</u>	<u>Monthly Rate</u>
• Relocation Forwarding, per number	(1)	\$2.00(2)

(1) Subsequent Service Order and Central Office Connect charges apply.

(2) This rate is in addition to the basic local exchange telephone service rate.

**INTRALATA TOLL BLOCKING SERVICE**

- Monthly Rate per line: No Charge
- Installation Charge: Secondary Service Order Charge is applicable on all installations made after 60 days following initial installation of basic local exchange service.

**CUSTOMIZED 911 (C911)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
• Initial Set-Up, per number (not to exceed \$500)		\$1.00
• Maintenance, per number (not to exceed \$5.00)	\$0.05	
• No Record Found Charge (per number)		\$50.00
• Report Requests Charge		Variable

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MISCELLANEOUS SERVICES

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**CUSTOM CALLING SERVICES**

Individual Service Rates, per line

Non-recurring charges do not apply for additions and or changes to Custom Calling Services.

	Monthly Rates		
	<u>Business</u>	<u>Residence</u>	
• Call Forwarding	\$2.25	\$2.25	(I)
• Call Forward – Busy (Variable & Fixed)	2.25	2.25	(I)
• Call Forward – No Answer (Variable & Fixed)	2.25	2.25	(I)
• Call Forward – Remote Access	2.00	2.00	
• Remote Call Forwarding	2.00	2.00	
• Call Hold	2.00	2.00	
• Call Transfer	2.25	2.25	(I)
• Call Waiting	2.25	2.25	(I)
• Long Distance Call Waiting	2.00	2.00	
• Hot Line	2.00	2.00	
• Home Intercom Basic	2.00	2.00	
• Personal Ringing			
Second Directory Number	3.25	3.25	(I)
Third Directory Number*	1.00	1.00	
Fourth Directory Number*	1.00	1.00	
• Three-Way Calling	2.25	2.25	(I)
• Six-Way Calling	3.00	3.00	
• Speed Call 8	2.25	2.25	(I)
• Speed Call 30	3.25	3.25	(I)
• Toll Restriction	2.00	2.00	
• Toll Restriction with PIN Override	No Charge	No Charge	

Discount Packages

• Feature Package I (any 3 features)*	\$4.80	\$4.80
• Feature Package II (any 5 features)*	7.50	7.50
• Feature Package III (any 2 features)*	3.40	3.40

\* Feature Packages do not include Personal Ringing Third and Fourth Directory Numbers.

**MISCELLANEOUS SERVICES**

**ADVANCED CALLING SERVICES**

Individual Service Rates, per line

Non-recurring charges do not apply for additions and or changes to Advanced Calling Services.

	Monthly Rates	
	<u>Business</u>	<u>Residence</u>
• Anonymous Call Rejection	\$2.00	\$2.00
• Call Rejection	2.00	2.00
• Call Return	2.00	2.00
• Caller ID – Basic***	4.95	4.75
• Caller ID – Deluxe***	10.20	10.20
• Blocking Per Line	No Charge	No Charge
• Blocking, Per Call	No Charge	No Charge
• Preferred Call Forwarding	2.00	2.00
• Priority Ringing	2.00	2.00
• Repeat Dialing	2.00	2.00
• Special Call Acceptance	2.00	2.00

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Discount Packages

• Feature Package I (any 3 features)***	\$4.80	\$4.80
• Feature Package II (any 5 features)***	7.50	7.50
• Feature Package III (any 2 features)***	3.40	3.40

Pay-Per-Use Features\*\*\*

	Activation Charge	
	<u>Business</u>	<u>Residence</u>
• Call Return Pay-Per-Use (*)	\$0.50	\$0.50
• Repeat Dialing Pay-Per-Use (*)	0.50	0.50
• Call Trace Pay-Per-Use (**)	2.00	2.00

(\*) A monthly cap of \$4.00 applies to per activation charges for Call Return and Repeat Dialing.

(\*\*) A monthly cap of \$2.00 applies to per activation charges for Call Trace.

(\*\*\*) Feature Packages do not include Pay-Per-Use features, Caller ID-Deluxe, and Caller ID-Basic.

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**MISCELLANEOUS SERVICES**

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**DIRECTORY LISTINGS**

	<u>Monthly Rate</u>
• Primary Listing, Business and Residence	No charge
• Each Additional Listing, Business	\$1.00
• Each Additional Listing, Residence	\$0.75
• Foreign Listing, each	\$2.00
• Non-Published Number, each	\$2.00
• Non-Listed Number, each	\$1.00

**DIRECTORY ASSISTANCE SERVICE**

	<u>Rate</u>
• Local Direct Dialed, First 5 calls	No Charge
• Local Direct Dialed, Each additional call	\$0.40
• Local Operator Handled, per call	\$0.55
• National Direct Dialed, per call	\$0.95

**PRIVATE LINE SERVICE**

**VOICE GRADE CIRCUITS**

1. Intra-exchange Channels
 

	<u>Monthly Rate</u>
• Non-Continuous Property, each channel	\$4.00
• Continuous Property, each channel	\$1.00
  
2. Inter-exchange Channels
  - Concurs in the Verizon New England Inc., d/b/a FairPoint Telephone Company

**DIGITAL DATA CIRCUITS**

- Concurs in the Verizon New England Inc., d/b/a FairPoint Telephone Company

**DEDICATED DS1 SERVICE**

A channel is the pathway between the customer premises and the central office. A dedicated DS1 requires 2 channels for each DS1 connection.

	<u>Monthly Rate</u>			
	<u>Contract Term::</u> Month to Month	12 Months	36 Months	60 Months
• 1 Channel	\$230.00	\$210.00	\$190.00	\$180.00
• 2 Channels	200.00	180.00	160.00	150.00
• 3+ Channels	200.00	160.00	140.00	130.00

	<u>Non-recurring Charge</u>
• Design Order Charge, Per Order	\$700.00
• Installation Charge, 1st Channel	650.00
• Installation Charge, 2nd and Additional Channels, per common end	500.00
• Clear Channel Capability	350.00

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(M)-Material now appears on Sheet 2 of this Section.

**PRIVATE LINE SERVICE**

**DEDICATED ETHERNET SERVICE**

The following rates apply from one customer premises to the Ethernet switch (one leg). The service requires two or more legs to complete the arrangement.

- Recurring Monthly Charges

Speed	Term	Monthly Rate
1.5	12 Months	\$425.00
1.5	24 Months	\$350.00
1.5	36 Months	\$300.00
1.5	48 Months	\$250.00
1.5	60 Months	\$225.00
3.0	12 Months	\$650.00
3.0	24 Months	\$525.00
3.0	36 Months	\$450.00
3.0	48 Months	\$375.00
3.0	60 Months	\$350.00
5.0	12 Months	\$825.00
5.0	24 Months	\$675.00
5.0	36 Months	\$575.00
5.0	48 Months	\$475.00
5.0	60 Months	\$450.00
10.0	12 Months	\$1,250.00
10.0	24 Months	\$1,000.00
10.0	36 Months	\$875.00
10.0	48 Months	\$750.00
10.0	60 Months	\$675.00

- Non-Recurring Charge

- Installation, per leg

Rate  
 \$700.00

**ALL OTHER CIRCUITS**

- ICB

(M)Material previously appeared on Sheet 1 of this Section.

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