# NHPUC No. 1 - Water

# ABENAKI WATER COMPANY, INC.

Tioga - Belmont

**WATER SERVICE** 

In

THE STATE OF NEW HAMPSHIRE

Issued: May 28, 2019

Effective: April 30,2019 Authorized by NHPUC Order No. 26,231 in DW 18-108 dated March 28, 2019.

Issued by:

Pauline Doucette President Title:

# **TABLE OF CONTENTS**

Service Area	1
Terms and Conditions	
Service Provisions	1
Applications for service	1
Service Pipe	1
Pipes and Fixtures	1
Use of Water	1
Stoppage and Damage	. 2
Billing	2
Deposit	2
Service Charge	2
Connection and Reconnection	2
Disconnection	2
Restricted Use	3
Meters	3
General Service – Metered Rate Schedule "GM"	4

Issued: May 28, 2019 Effective: April 30,2019 Issued by:

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# SERVICE AREA

The territory authorized to be served by Abenaki Water Company and to which this tariff applies is as follows:

A limited area in the Town of Belmont, New Hampshire, and as more specifically shown on a map filed separately with the commission and incorporated in this tariff by reference.

# **TERMS AND CONDITIONS**

### 1. Service Provisions:

All applicants may apply for service to the company in accordance with PUC 1203.01.

# 2. Applications for service:

Application for service should be made to:

Abenaki Water Company 32 Artisan Court #2 Gilford, NH 03249

## 3. Service Pipe:

The utility will install and maintain the service pipe from the main to the property line. Each customer will provide and maintain the service pipe from the property line, and will install a stop and waste valve easily accessible and located inside the service entrance. Such installations shall be made in a manner, and of material approved by the utility.

#### 4. Pipes and Fixtures:

All piping and fixtures of the customer shall be maintained by the customer in good repair free from leaks and protected against freezing. When it becomes necessary to thaw a frozen service pipe and it cannot be determined where it is frozen, and the utility, at the customer request, undertakes to thaw the same, one half of the cost thereof shall be paid by the customer.

#### 5. Use of Water:

All persons shall avoid unnecessary waste water. They shall not allow water to run to prevent freezing or longer than necessary for proper use.

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## 6. Stoppage and Damage:

The water may be shut off for repairs or construction by a representative of the utility, in which case reasonable endeavor will be made to notify the customers affected. The utility shall not be responsible for any damage caused by periodic cleaning of pipes, opening or closing of valve or any other cause due to no lack of reasonable care on the part of the utility.

#### 7. Billing:

Bills will be rendered in accordance with the PUC 1203.

#### 8. Deposit:

The utility reserves the right to require a deposit in accordance with PUC 1203.03.

# 9. Service Charge:

A Charge of \$25.00 will be assessed for each visit to the customers premises between the hours of 8:00 am and 5:00 pm. After 5:00 pm or on weekends or holidays, the charge shall be \$50.00.

## 10. Connection and Reconnection:

- A.) A charge of \$50.00 shall be made for turning water on or off at the customer's requests. This will only be available during working hours between 8:00 am and 5:00 pm.
- B.) If a bill for service is unpaid and no arrangements for payment are made 30 days after it has been rendered, the utility reserves the right to disconnect the service after 12 days written notice to the customer in accordance with PUC 1203.13.
- C.) A reconnections fee of \$25.00 will be assessed if the water is disconnected due to an unpaid balance. Reconnections will be made in accordance with PUC 1203.13.

#### 11. Disconnection:

- A.) Service may be disconnected without notice for any of the following reasons and in accordance with PUC 1203.11.
  - 1. Tampering with Company property
  - 2. Vacancy of the premises
  - 3. Cross-connecting the Company's service with any other supply source
  - 4. Violation of restricted use rules properly made by the water company

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### 12. Restricted Use:

When necessary to conserve supply, the company may restrict or prohibit the use of a hand hose, and lawn sprinklers. Under no circumstances can pools be filled from the source without prior permission from the Company. For any violation of the restricted use clause, the company reserves the right to disconnect the service. The Company may charge a reconnection fee of \$25.00. Such restricted use notice will be filed with the Public Utilities Commission.

### 13. Meters:

Meters shall be maintained in accordance with PUC 1203.04 and PUC 600.

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## **GENERAL SERVICE- METERED**

Rate Schedule - "GM"

#### **AVAILABILITY:**

This schedule is available to all metered water service in the franchise area.

#### **CHARACTER OF SERVICE:**

Water will be furnished and maintained at the normal operating pressure of not less than 20 psi nor more than 70 psi at the service connection.

## **RATES-MONTHLY**

**Fixed Monthly Charge:** 

\$20.00 per unit

**Consumption Charge:** 

\$0.015735 per gallon

#### **TERMS OR PAYMENT:**

Bills under this rate schedule are net, will be rendered monthly. The bills are due and payable upon presentation. If payment is not made within 30 days from the postmarked date, disconnect action may be taken in accordance with regulations of PUC 1203.11.

If a check is returned to the Company, the charge shall be no less than \$5.00 or the Company's cost of recovery.

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