



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION  
 21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429  
 603-271-2431  
 www.puc.nh.gov

NHPUC Form CLEC-25  
 Rate Schedule  
 Cover Sheet  
 Puc 449.10  
 Rev. 03/30/06

**CLEC RATE SCHEDULE  
 COVER SHEET**

**1. General Information**

Federal Identification Number 02-0472494

CLEC Authorization Number \_\_\_\_\_ OR Date of Application 3/1/07

Legal Name Hollis Telephone Company

Trade Name (d/b/a) in New Hampshire d/b/a TDS Telecom

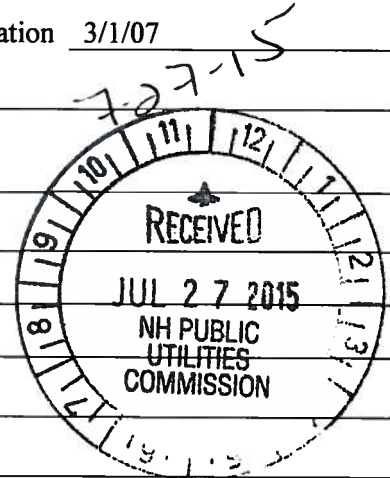
Regulatory Contact Rachelle Ladwig - Sr. Administrator, Tariffs

Complete Mailing Address 525 Junction Road  
Madison, WI 53717

Phone Number 608-664-4169

Fax Number 608-830-5519

E-mail Address rachelle.ladwig@tdstelecom.com



**2. Attachments**

Attach rate sheets, and include

- a. The name of the service as appears on customer bills;
- b. The name of the service as appears on company provisioning documents;
- c. A brief description of service;
- d. The price at which the service is offered; and
- e. The date on which the price is effective.

Any rate schedule of more than ten pages shall include a table of contents and numbered pages.

**3. Signature**

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative Signature *Joel P. Dohmeier* Title Vice President

Printed Name Joel Dohmeier Date 7/23/15

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.  
 Please mail any documents to the above address.

**SCHEDULE OF RATES AND CHARGES**

within the State of

**NEW HAMPSHIRE**

This Rate Schedule replaces Hollis Telephone Company  
Tariff NHPUC No. 1 Telephone in its entirety,  
in accordance with Order No. 24,852 dated April 23, 2008  
issued in Docket DT 07-027.

Hollis Telephone Company adopts the NHPUC Uniform Tariff.

Hollis Telephone Company  
c/o TDS Telecom  
525 Junction Road  
Madison, WI 53717

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LOCAL EXCHANGE SERVICES

BASIC LOCAL EXCHANGE TELEPHONE SERVICE

Unlimited Service

	<u>Monthly Rate<sup>1,5</sup></u>
• Residence One Party Access Line	\$14.63 <sup>6</sup>
• Residence Key Access Line	\$21.74 <sup>6</sup>
• Business One Party Access Line	\$24.06
• Business Key Access Line	\$32.81
• Business Access Trunk	\$45.66
• Semi-Public Line	\$16.88

Economy Service<sup>7</sup>

	<u>Monthly Rate<sup>1,2,5</sup></u>
• Residence One Party Access Line	\$9.00 <sup>6</sup>
• Business One Party Access Line	\$16.11
• Business Key Access Line	\$16.92
• Business Access Trunk	\$27.46

Exchange Only Service (residence only)<sup>7</sup>

	<u>Monthly Rate<sup>1,3,5</sup></u>
• Residence One Party Access Line	\$11.66 <sup>6</sup>

Usage Charges<sup>4</sup> – Per Minute (or fraction thereof)

	<u>Day Monday-Friday 8AM-5PM</u>	<u>Evening - Sunday-Friday (5PM-11PM)</u>	<u>Night/Weekend Sunday-Saturday Rest of Hours</u>
• Calling to Milford			
- 1 <sup>st</sup> Minute	\$0.07	35% Discount	60% Discount
- Each Additional Minute	\$0.03	35% Discount	60% Discount
• Calling to Nashua			
- 1 <sup>st</sup> Minute	\$0.09	35% Discount	60% Discount
- Each Additional Minute	\$0.04	35% Discount	60% Discount

<sup>1</sup> All the rates include Touch Calling Service as well as \$0.06 charge for Telecommunications Relay Service  
<sup>2</sup> Per minute usage charges apply  
<sup>3</sup> Per minute usage charges apply to the extended local calling areas  
<sup>4</sup> Usage pricing does not apply to calls to the Company, Repair Service, Directory Assistance, or emergency 911 calls.  
<sup>5</sup> A surcharge of \$0.57 per telephone access line will be added to the above residential and business rates in order to fund the New Hampshire Enhanced 911 System.  
<sup>6</sup> A surcharge of \$1.61 per customer bill will be added to the above residential rates in order to recover municipal property taxes that are assessed on poles and conduit owned by the Company. Lifeline customers will not be assessed this charge.  
<sup>7</sup> This service is grandfathered to existing customers effective January 24, 2014. The service will not be available to new customers after this date.

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**LOCAL EXCHANGE SERVICES**

**BASIC LOCAL EXCHANGE TELEPHONE SERVICE**

Allowance Service— Obsolete

	<u>Monthly Rate</u>	
• Residence Access Line, \$3.00 allowance	\$9.00 <sup>1</sup>	(C)
• Residence Access Line, 30 message allowance	\$10.26 <sup>1</sup>	(C)
• Business Access Line, \$3.00 allowance	\$16.56	

\*Rates include Touch Calling Service as well as a \$0.06 charge for Telecommunications Relay Service.  
<sup>1</sup>A surcharge of \$1.48 per customer bill will be added to the above residential rates in order to recover municipal property taxes that are assessed on poles and conduit owned by the Company. Lifeline customers will not be assessed this charge.

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	<u>Rate Per Message</u>
• Calling to Milford	\$0.10
• Calling to Nashua	\$0.10

**LOCAL SERVICE AREA**

- Home Area: Hollis exchange
- Extended Calling Area: Milford and Nashua

**MUNICIPAL CALLING SERVICE**

- No Charge

**LIFELINE PROGRAM**

- Federal Credit to Residential Access Line \$9.25\*

\* Per FCC 54.403(b)(1), this credit will first be applied to the End User Common Line Charge. The remaining amount will be applied towards the customer's intrastate voice service.

**TOTAL TALK PACK<sup>1</sup>**

	<u>Monthly Rate</u>
• Residential Unlimited, per line <sup>3,4</sup>	\$27.05
• Residential Economy, per line <sup>2,4</sup>	\$21.42
• Residential Exchange, per line <sup>2,4</sup>	\$24.08
• Business Unlimited, per line <sup>5</sup>	\$36.21
• Business Economy, per line <sup>2,5</sup>	\$28.39

<sup>1</sup> Customers must also subscribe one of TDS Long Distance's Total Talk Pack Plans.  
<sup>2</sup> Usage charges listed under Basic Local Exchange Telephone Service are in addition to the bundle rate.  
<sup>3</sup> New residence customers who subscribe to this package and TDS Long Distance Total Talk 200 minute plan or Total Talk Unlimited minute plan for 1 year will receive a waiver of the install charges.  
<sup>4</sup> This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.  
<sup>5</sup> This service is grandfathered to existing Business customers effective January 3, 2011. The service will not be available to new Business customers after this date.

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**LOCAL EXCHANGE SERVICES**

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**SUSPENSION OF SERVICE**

- Basic Local Exchange Telephone Service Discount  
50%
- Features 100%
  
- Personal Greeting, Per Voice Mail Box Monthly Rate  
\$3.50

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**DIGITAL TRANSPORT SERVICE**

- DS1 Facility Monthly Rate  
(1)
- Digital Interface Termination, per DS1

(1) Dedicated DS1 rates apply from Section 4

	Contract Term:	Monthly Rate			
		None	12 Months	36 Months	60 Months
• 1 DS1 Channel		\$390.00	\$370.00	\$350.00	\$295.00
• 2 DS1 Channels		370.00	350.00	330.00	275.00
• 3+ DS1 Channels		350.00	330.00	310.00	255.00

- Per Trunk Termination Monthly Rate  
\$4.50  
 (Includes PBX, DID, Toll Terminal  
 and Dedicated 800 Trunks)

- Subsequent Addition/Rearrangement Non-recurring  
Charge  
 Charge per trunk termination \$10.00

LOCAL EXCHANGE SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

Basic Rate Interface (BRI)<sup>(1)</sup>

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	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
• Existing Lines	\$135.00	\$31.50
• New Lines	\$182.70	\$31.50

Primary Rate Interface (PRI)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
• Per PRI Arrangement	\$950.00	\$700.00

<sup>(1)</sup> This service is grandfathered to existing customers effective August 10, 2012. The service will not be available to new customers after this date.

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CENTREX SERVICE

Line Charge

<u>Lines Per Location</u>	<u>Monthly Rates</u>					
	<u>No Term</u>	<u>12 Mos</u>	<u>24 Mos</u>	<u>36 Mos</u>	<u>48 Mos</u>	<u>60 Mos</u>
2*	\$26.30	\$25.60	\$25.00	\$24.30	\$23.60	\$22.90
3-5	22.70	22.00	21.30	20.60	20.00	19.30
6-15	19.50	18.80	18.20	17.50	16.80	16.10
16-25	16.60	15.90	15.20	14.50	13.80	13.20
26-50	14.60	13.90	13.20	12.50	11.80	11.10
51-100	12.40	11.70	11.10	10.40	9.70	9.00
101+	ICB	ICB	ICB	ICB	ICB	ICB

Establishment Charge: (per Centrex line )

<u>Lines Per Location</u>	<u>Non-Recurring Charge, Per line</u>
2-5*	\$25.00
6-25	20.00
26-50	15.00
51+	10.00

Additions/Changes to Individual Station Features: \$5.00 non-recurring charge

Location Charge: An \$8.95 recurring

\* Rate also applies to single-line off premise extensions to primary-site Centrex group.



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**LOCAL EXCHANGE SERVICES**

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**CENTREX SERVICE (continued)**

**Standard, Non-Chargeable Individual Station Features:**

- Business Group Automatic Identified Outward Dialing
- Call Park - Directed
- Call Park - Local
- Call Pick-Up (non-recurring charge for reprogramming charges only)
- Call Pick-Up - Directed (non-recurring charge for reprogramming charges only)
- Call Transfer - Internal Only
- Centrex Repeat Dialing - Internal Only
- Direct Inward Dialing (capabilities may be limited by Simulated Facilities)
- Direct Outward Dialing (capabilities may be limited by Simulated Facilities)
- Distinctive Ringing/Call Waiting Indication
- Do Not Disturb
- Intercom Dialing
- 3-Way Calling
- Touchtone
- Voice/Data Protection

**Optional, Non-Chargeable Individual Station Features:**

- Call Forwarding - All Calls (Variable)
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Incoming Only [Option available with (a)-(c)]
- Call Forwarding - Within Group Only [Option available with (a)-(c)]
- Call Hold
- Caller Identification-Number - Internal Only
- Call Transfer - Attendant
- Call Waiting (Terminating) (may include Cancel Call Waiting)
- Call Waiting - Incoming Only (may include Cancel Call Waiting)
- Fully-Restricted Line
- Semi-Restricted Line
- Off-Premises Station (appropriate Centrex line rates will apply)
- Single-Digit Dialing
- Speed Call 8 (customer changeable)

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**LOCAL EXCHANGE SERVICES**

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**CENTREX SERVICE (continued)**

Optional, Chargeable Individual Station Features:

• Advanced Calling Services	See Advanced Calling Services
• Attendant Camp-On	\$1.00 per line
• Call Forwarding - Remote Activation (Add on to Call Forwarding)	\$1.00 per line
• Call Transfer - Individual - All Calls	\$.30 per line
• Call Waiting - Dial	\$1.00 per line
• Call Waiting - Originating	\$1.00 per line
• Code Restriction & Diversion	\$.30 per line
• Direct Connect Service (a/k/a Hot Line)	\$.30 per line
• Manual Line Service	\$.30 per line
• Night Service	\$.30 per line
• Outgoing Call Screening	\$.30 per line
• 6-Way Calling or Conference-Attendant	\$3.00 per line
• Speed Calling 30-Code (customer changeable)	\$1.00 per line
• Toll Restriction	\$.30 per line
• Warm Line	\$.30 per line

Optional, Chargeable Features Associated with Groups of Lines or Centrex Systems:

• Account Codes	Actual Cost
• Authorization Codes	Actual Cost
• Automatic Route Selection	Actual Cost
• Automatic Route Selection, Time-of-Day/Day-of-Week Routing Control	Actual Cost
• Automatic Route Selection, Expensive Route Warning Tone	Actual Cost
• Automatic Route Selection, Outgoing Queuing	Actual Cost
• Business Group, Standard Dialing Plan	No Charge
• Business Group, Customized Dialing Plan	\$80.00 non-recurring
• Centralized Attendant Service	Actual Cost
• Centrex Complex	Actual Cost
• Customer Control	Actual Cost
• CPE Interface Circuits, Code Calling	\$5.00 + Centrex line rate
• CPE Interface Circuits, Improved Radio Paging	\$5.00 + Centrex line rate
• CPE Interface Circuits, Loudspeaker Paging	\$5.00 + Centrex line rate
• CPE Interface Circuits, Paging Access	\$5.00 + Centrex line rate
• CPE Interface Circuits, Recorded Telephone Dictation	\$5.00 + Centrex line rate
• Main Satellite Service	Actual Cost
• Music/Message on Hold,	
- Standard (audio source resides at telco)	\$25.00 per month
- Customized Audio (audio source resides at telco)	\$50.00 per month
- Customized Audio (audio source resides at customer)	\$25.00 per month
	+ line/trunk circuit rate
• Intercept Announcement,	
- Standard (audio source resides at telco)	\$25.00 per month
- Customized (audio source resides at telco)	\$50.00 per month
- Customized (audio source resides at customer)	\$25.00 per month
	+ line/trunk circuit rate
• Intercept Announcement, Changes to Customer Worded Announcement	\$30.00 non-recurring
• Station Message Detail Recording	Actual Cost

**LOCAL EXCHANGE SERVICES**

**CENTREX SERVICE (continued)**

Hunting Service

	<u>Per Line in Hunt Group</u>	<u>Non-Recurring Charges</u>
• Circle Hunting *	\$0.50	\$10.00 per hunt group
• Regular Hunting *	\$0.50	\$10.00 per hunt group
• Preferential Hunting *	\$1.00	\$10.00 per hunt group
• Series Completion *	\$0.50	\$10.00 per hunt group
• Uniform Call Distribution	\$1.00	\$10.00 per hunt group
• Changes to Hunting Group Arrangements/patterns (Additional Lines/Change Hunting Order)		\$10.00 non-recurring
• Delay Announcement:		
- Standard (audio source resides at telco)		\$25.00 per month
- Customized (audio source resides at telco)**		\$50.00 per month
- Customized (audio source resides at customer)**		\$25.00 per month
- Customized Changes		+ line/trunk circuit rate \$30.00 non-recurring
• Queuing for Hunt Group		\$ 5.00 each queue/monthly
• Stop Hunt/Make Busy – Access Code Activation		\$ .70 per line per month
• Stop Hunt/Make Busy – Key/Switch Activation		\$6.50 per circuit per month

\* Features are included in the Discount Package Plan.

\*\* More than one announcement per UCD group will be charged on an individual case basis.

Discount Package Plan:

<u>Number of Features Subscribed to Per Centrex Line</u>	<u>Number of Features Included When Purchasing Multiple Individual Station Line Features</u>
Greater than or equal to 3 features	1 feature of same or lesser value included
Greater than or equal to 6 features	2 features of same or lesser value included
Greater than or equal to 9 features	3 features of same or lesser value included
Greater than or equal to 12 features	4 features of same or lesser value included

OUTWATS Arrangements:

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
• Each Simulated Facility (OutWATS, INWATS)	Business One Party	N/A
• Simulated Facilities Rearrangements/changes	N/A	\$15.00
• Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.		
• Normal INWATS rates will be charged for INWATS calls.		
• Normal Tie Facility rates will be charged for the use of tie facilities.		

**LOCAL EXCHANGE SERVICES**

**STAR PACKAGES**

**RATES**

	<u>Rate Per Month</u>
1. Residence	
a) 3 STAR Standard Package, per line	\$24.99
b) 4 STAR Standard Package, per line	\$34.99
c) 5 STAR Standard Package, per line	\$44.99
2. Package Upgrade	\$5.00
3. Package Change Fee	\$7.50

**SAFETY LINE SERVICE<sup>(3)</sup>**

This Bundle includes an Economy Service Residential One-Party Line and 1.5 Mbps high speed data.

**RATES**

	<u>Rate Per Month</u>	
Bundle Base Rate – DSL Market A	\$48.95 <sup>(1)(2)</sup>	(I)
Bundle Base Rate – DSL Market B	\$54.20 <sup>(1)(2)</sup>	(I)

- (1) Other data speeds may be available for an additional charge.  
 (2) Regular usage rates apply as stated under Basic Local Exchange Service.  
 (3) This service is grandfathered to existing customers effective August 1, 2012. The service will not be available to new customers after this date.

**STAR BUSINESS BUNDLES**

**RATES**

	<u>Term Rate Per Month</u>		
	<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>
1. Business, Per Line			
a) STAR Business Bundle - Standard	\$39.99	\$34.99	\$29.99
b) STAR Business Bundle Unlimited - Standard	\$59.99	\$49.99	\$39.99
2. Service Order Charge		<u>Non-Recurring Charge</u>	
		\$10.00	

**BUSINESS SAFETY LINE SERVICE**

	<u>Rate Per Month</u>
Bundle Base Rate Business	\$59.00 <sup>1</sup>

<sup>1</sup> Other data speeds may be available for an additional charge.

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**LOCAL EXCHANGE SERVICES**

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**LINE HUNTING**

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
• Per Line	\$3.00	(1)

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, service connection charges as found in Section 2 of this Rate Schedule apply.

**SECURITY LINE**

This Bundle includes an Economy Service Residential One-Party Line and up to 1 Mbps high speed data.

RATES

	<u>Rate Per Month</u>	
Bundle Base Rate – DSL Market A	\$38.95 <sup>(1)(2)</sup>	(1)
Bundle Base Rate – DSL Market B	\$44.20 <sup>(1)(2)</sup>	(1)

- (1) Other data speeds may be available for an additional charge.
- (2) Regular usage rates apply as stated under Basic Local Exchange Service.

**SECURITY LINE PLUS<sup>(1)(2)</sup>**

These bundles include an Economy Service Residential One-Party Line and 15 or 25 Mbps high speed data.

RATES AND CHARGES

	<u>Monthly Rate</u>
Turbo (15 Mb)	\$35.00 <sup>(3)</sup>
Extreme (25 Mb)	\$45.00 <sup>(3)</sup>

- (1) Customer must also subscribe to TDS TV monthly service.
- (2) Customer must have TDS Long Distance as their long distance provider.
- (3) Regular usage rates apply as stated under Basic Local Exchange Service.

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**LOCAL EXCHANGE SERVICES**

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**CLASSIC PACKAGES<sup>(1)</sup>**

These bundles permit residential customers to receive services and features for a flat monthly rate.

**RATES**

	<u>Rate Per Month</u>
1. Residence	
a) CLASSIC Phone Standard Package, per line <sup>(2)</sup>	\$19.99
b) CLASSIC Phone Unlimited Standard Package, per line <sup>(3)</sup>	\$24.99
2. Package Change Fee	\$7.50

<sup>(1)</sup> Customers must also subscribe to TDS TV video services.

<sup>(2)</sup> Customers who subscribe to the TDS Long Distance Classic Plan will receive 30 minutes of calling at no charge.

<sup>(3)</sup> Customers must also subscribe to the corresponding TDS Long Distance Classic Plan.

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NON-RECURRING CHARGES

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SERVICE CONNECTION CHARGES

	<u>Non-Recurring Charges</u>
• Initial Service Order	\$39.00
• Subsequent Service Order	10.80
• Central Office Line Connection	7.80
• Premise Visit	20.00
• Reconnect for Non-Payment	15.00
• NSF Charge	7.00

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LINK-UP PROGRAM

- Per FCC Order 12-11 (Lifeline/Link-Up Order), Lifeline Connection Assistance (Link-Up) support is eliminated effective April 2, 2012.

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LATE PAYMENT CHARGES

- A Late Payment charge of 1.5% per month applies to all past due balances.
- Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
- Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

(M) Rearrangement/Repair Charges and Special Construction is now covered under Construction Charges on sheet 2 of this schedule

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**NON-RECURRING CHARGES**

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**CONSTRUCTION CHARGES**

	<u>Non Recurring Charge</u>
• Residential Line Extension Allowance	1000 ft. (max of 300 ft. on Private Property)
• Residential Line Extension Above Allowance	Actual Costs
• Extraordinary Construction, maintenance, or replacement of current facilities	Actual Costs
• Special type of Construction, route, installation, equipment, quantity, etc. not normally provided	Actual Costs
• Overtime work at the request of the Customer	Actual Costs
• Easements and Right of Way	Actual Costs
• Trenching and backfill	Actual Costs
• Unusual conditions such as hazardous and/or inaccessible locations	Actual Costs
• Temporary, Speculative, or Seasonal Service	Actual Costs
• Relocation, Replacement, or Rearrangement of existing facilities after service has commenced	Actual Costs

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MISCELLANEOUS SERVICES

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**MILEAGE CHARGES**

Off-Premises Extension

	<u>Monthly Charge</u>
1. Non-Continuous Property	
a. Two Locations (primary and secondary)	
- Minimum Charge	\$1.10
- Per quarter mile	\$0.70
b. Multiple Locations	
- Minimum Charge per segment	\$1.10
- Per quarter mile	\$0.70
2. Continuous Property	
a. Using the carrying plant of the Company	
- Minimum Charge	\$1.10
- Per quarter mile	\$0.70
b. New construction	Cost of facilities furnished

Tie Lines

	<u>Monthly Charge</u>
1. Non-Continuous Property	
a. Two Locations (primary and secondary)	
- Minimum Charge	\$1.10
- Per quarter mile	\$0.70
b. Multiple Locations	
- Minimum Charge per segment	\$1.10
- Per quarter mile	\$0.70
2. Continuous Property	
- Minimum Charge	\$2.00
- Per quarter mile	\$0.70
3. Inter-exchange	
a. Terminal Loop	\$2.70
b. Inter-exchange Mileage, per mile (from Central Office to Central Office)	\$4.10

Special Circuits

	<u>Monthly Charge</u>
• Per ½ mile	\$0.70
• Non-Recurring installation charges may apply. The charge will be worked out with the customers that is equitable to both the Company and the customer.	
• The Company reserves the right to add a charge for special transmission and/or balancing equipment.	

Inter-Exchange Channels

	<u>Monthly Charge</u>
• Terminal Loop	\$2.70
• Inter-exchange Mileage, per mile (from Central Office to Central Office)	\$4.10

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**MISCELLANEOUS SERVICES**

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**DIRECT INWARD DIALING (DID)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>	<u>Termination Charge<sup>2</sup></u>
1 <sup>st</sup> Trunk	\$118.00	\$52.50	\$1,908.00
Each Additional Trunk	52.00	41.60	1,512.00
1-100 Numbers <sup>1</sup>	154.00	25.70	936.00
101-200 Numbers <sup>1</sup>	61.00	9.90	360.00
201+ Numbers <sup>1</sup>	52.00	8.90	324.00

<sup>1</sup> DID numbers are sold in conjunction with DID service.

<sup>2</sup> The Termination Charge is reduced 1/36 for each full month of service that is provided.

**RELOCATION FORWARDING SERVICE**

	<u>Non-Recurring Charges</u>	<u>Monthly Rate</u>
• Relocation Forwarding, per number	(1)	\$2.00(2)

(1) Subsequent Service Order and Central Office Connect charges apply.

(2) This rate is in addition to the basic local exchange telephone service rate.

**SCREENED ONE PARTY SERVICE**

• 1-9 Lines, per line	<u>Monthly Rate</u> \$2.00
• 10+ Lines	Time & Expenses

**900 BLOCKING SERVICE**

- Monthly Rate per line: No Charge
- Non-Recurring Charge: Applicable on subsequent requests

**INTRALATA TOLL BLOCKING SERVICE**

- Monthly Rate per line: No Charge
- Installation Charge: Secondary Service Order Charge is applicable on all installations made after 60 days following initial installation of basic local exchange service.

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**MISCELLANEOUS SERVICES**

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**CUSTOMIZED 911 (C911)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
• Initial Set-Up, per number (not to exceed \$500)	\$1.00	
• Maintenance, per number (not to exceed \$5.00)		\$0.05
• No Record Found Charge (per number)	\$50.00	
• Report Charge, per request	Variable	

**DIRECTORY LISTINGS**

	<u>Monthly Rate</u>
• Primary Listing, Business and Residence	No charge
• Each Additional Listing, Business	\$1.60
• Each Additional Listing, Residence	\$1.20
• Foreign Listing, each	\$1.00
• Non-Published Number, each	\$3.20
• Non-Listed Number, each	\$1.60

**DIRECTORY ASSISTANCE SERVICE**

	<u>Rate</u>	
• Local Direct Dialed, per call	\$1.20	(D)
• National Direct Dialed, per call	\$1.20	(T) (I)
• Call Completion, per minute	\$0.20	(D)
		(I)
		(N)

**OPERATOR SERVICES**

	<u>Rate</u>
• Operator Assisted Call, per call	\$1.20
• Call Completion, per minute	\$0.20

**CUSTOM CALLING/SCREENED BILLING BUNDLE**

	<u>Monthly Rate</u>
• Bundle, Per Line	\$2.50

**MISCELLANEOUS SERVICES**

**CUSTOM CALLING SERVICES**

Individual Service Rates, per line

Non-recurring charges do not apply to adding and/or changing Custom Calling Services.

	Monthly Rates			
	<u>Business</u>	<u>Residence</u>		
• Call Forwarding	\$2.25	\$2.25		(I)
• Call Forward – Busy (Variable & Fixed)	2.25	2.25	(T)	(I)
• Call Forward – No Answer (Variable & Fixed)	2.25	2.25	(T)	(I)
• Call Forward – Remote Access	2.00	2.00		
• Call Hold	2.00	2.00		
• Call Transfer	2.25	2.25		(I)
• Call Waiting	2.25	2.25		(I)
• Long Distance Call Waiting	2.00	2.00		
• Hot Line	2.00	2.00		
• Home Intercom Basic	2.00	2.00		
• Personal Ringing				
• Second Directory Number	3.25	3.25		(I)
• Third Directory Number*	1.00	1.00		
• Fourth Directory Number*	1.00	1.00		
• Three-Way Calling	2.25	2.25		(I)
• Six-Way Calling	3.00	3.00		
• Speed Call 8	2.25	2.25		(I)
• Speed Call 30	3.25	3.25		(I)
• Toll Restriction	2.00	2.00		
• Toll Restriction with PIN Override	No Charge	No Charge		

Discount Packages

• Feature Package I (any 3 features)*	\$4.80	\$4.80
• Feature Package II (any 5 features)*	7.50	7.50
• Feature Package III (any 2 features)*	3.40	3.40

\* Feature Packages do not include Personal Ringing Third and Fourth Directory Numbers.

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**MISCELLANEOUS SERVICES**

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**ADVANCED CALLING SERVICES**

Individual Service Rates, per line

Non-recurring charges do not apply for additions and or changes to Advanced Calling Services.

	Monthly Rates	
	<u>Business</u>	<u>Residence</u>
• Anonymous Call Rejection	\$2.00	\$2.00
• Call Rejection	2.00	2.00
• Call Return	2.00	2.00
• Caller ID – Basic***	4.95	4.75
• Caller ID – Deluxe***	10.20	10.20
• Blocking, Per Line	No Charge	No Charge
• Blocking, Per Call	No Charge	No Charge
• Preferred Call Forwarding	2.00	2.00
• Priority Ringing	2.00	2.00
• Repeat Dialing	2.00	2.00
• Special Call Acceptance	2.00	2.00
Feature Package I (any 3 features)***	\$4.80	\$4.80
Feature Package II (any 5 features)***	7.50	7.50
Feature Package III (any 2 features)***	3.40	3.40

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Pay-Per-Use Features\*\*\*

	Activation Charge	
	<u>Business</u>	<u>Residence</u>
• Call Return Pay-Per-Use (*)	\$0.50	\$0.50
• Repeat Dialing Pay-Per-Use (*)	0.50	0.50
• Call Trace Pay-Per-Use (**)	2.00	2.00

(\*) A monthly cap of \$4.00 applies to per activation charges for Call Return and Repeat Dialing.

(\*\*) A monthly cap of \$2.00 applies to per activation charges for Call Trace.

(\*\*\*) Feature Packages do not include Pay-Per-Use features, Caller ID-Deluxe, and Caller ID-Basic.

**PRIVATE LINE SERVICE**

**VOICE GRADE CIRCUITS**

- Concurs in the Verizon New England Inc., d/b/a Fair Point Telephone Company

**DIGITAL DATA CIRCUITS**

- Concurs in the Verizon New England Inc., d/b/a Fair Point Telephone Company

**DEDICATED DS1 SERVICE**

A channel is the pathway between the customer premises and the central office. A dedicated DS1 requires 2 channels for each DS1 connection.

Contract Term:	Monthly Rate			
	None	12 Months	36 Months	60 Months
• 1 Channel	\$230.00	\$210.00	\$190.00	\$180.00
• 2 Channels	200.00	180.00	160.00	150.00
• 3+ Channels	200.00	160.00	140.00	130.00

	Non-recurring Charge
• Design Order Charge, Per Order	\$700.00
• Installation Charge, 1st Channel	650.00
• Installation Charge, 2nd and Additional Channels, per common end	500.00
• Clear Channel Capability	350.00

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(M)-Material now appears on Sheet 2 of this Section.

PRIVATE LINE SERVICE

DEDICATED ETHERNET SERVICE

The following rates apply from one customer premises to the Ethernet switch (one leg). The service requires two or more legs to complete the arrangement.

- Recurring Monthly Charges

Speed	Term	Monthly Rate
1.5	12 Months	\$425.00
1.5	24 Months	\$350.00
1.5	36 Months	\$300.00
1.5	48 Months	\$250.00
1.5	60 Months	\$225.00
3.0	12 Months	\$650.00
3.0	24 Months	\$525.00
3.0	36 Months	\$450.00
3.0	48 Months	\$375.00
3.0	60 Months	\$350.00
5.0	12 Months	\$825.00
5.0	24 Months	\$675.00
5.0	36 Months	\$575.00
5.0	48 Months	\$475.00
5.0	60 Months	\$450.00
10.0	12 Months	\$1,250.00
10.0	24 Months	\$1,000.00
10.0	36 Months	\$875.00
10.0	48 Months	\$750.00
10.0	60 Months	\$675.00

- Non-Recurring Charge

- Installation, per leg

Rate  
 \$700.00

(N)

(N)

ALL OTHER CIRCUITS

- ICB

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(M)-Material previously appeared on Sheet 1 of this Section.